

RODIO ANTHONY J
Form 4
October 09, 2009

FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

OMB APPROVAL

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STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person *
RODIO ANTHONY J

(Last) (First) (Middle)
1900 SEAPORT
BOULEVARD, 3RD FLOOR

(Street)

REDWOOD CITY, CA 94063

(City) (State) (Zip)

2. Issuer Name and Ticker or Trading Symbol
Support.com, Inc. [SPRT]

3. Date of Earliest Transaction
(Month/Day/Year)
08/21/2009

4. If Amendment, Date Original Filed(Month/Day/Year)

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

___ Director ___ 10% Owner
X Officer (give title below) ___ Other (specify below)
Chief Operating Officer

6. Individual or Joint/Group Filing(Check Applicable Line)
X Form filed by One Reporting Person
___ Form filed by More than One Reporting Person

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Ownership (Instr. 4)
			Code	V	Amount	(D)	Price

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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SEC 1474
(9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security	2. Conversion or Exercise	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any	4. Transaction Code	5. Number of Derivative Securities Acquired (A) or	6. Date Exercisable and Expiration Date (Month/Day/Year)	7. Title and Amount of Underlying Security (Instr. 3 and 4)
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(Instr. 3)	Price of Derivative Security	(Month/Day/Year)	(Instr. 8) Code	Disposed of (D)		Date Exercisable	Expiration Date	Title
				(A)	(D)			
Employee Stock Option (right to buy)	\$ 4.1	08/21/2009	D		100,000	(1)	11/13/2014	Common Stock
Employee Stock Option (right to buy)	\$ 2.32	08/21/2009	A		100,000	(3)	08/21/2016	Common Stock
Employee Stock Option (right to buy)	\$ 3.7	08/21/2009	D		30,000	(1)	02/14/2015	Common Stock
Employee Stock Option (right to buy)	\$ 2.32	08/21/2009	A		30,000	(3)	08/21/2016	Common Stock

Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
RODIO ANTHONY J 1900 SEAPORT BOULEVARD 3RD FLOOR REDWOOD CITY, CA 94063			Chief Operating Officer	

Signatures

/s/ David Laser, by power of attorney
10/09/2009

**Signature of Reporting Person

Date

Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
 - ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) 1/48th of the total shares subject to the grant shall vest on the monthly anniversary of the Vesting Commencement Date.
 - (2) On August 21, 2009, the issuer canceled, pursuant to the issuer's option exchange program, an option for 100,000 shares of SPRT common stock granted to the reporting person on November 13, 2007. In exchange, the reporting person received a replacement option

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for 100,000 shares having an exercise price of \$2.32 per share.

- (3) One third of the total number of shares subject to this option shall vest on the one year anniversary of the Transaction Date, and 1/36th of the total shares subject to the grant shall vest on the monthly anniversary of the Transaction Date thereafter.

On August 21, 2009, the issuer canceled, pursuant to the issuer's option exchange program, an option for 30,000 shares of SPRT common

- (4) stock granted to the reporting person on February 14, 2008. In exchange, the reporting person received a replacement option for 30,000 shares having an exercise price of \$2.32 per share.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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