JONES LANG LASALLE INC Form 10-Q October 31, 2012

United States

Securities and Exchange Commission Washington, D.C. 20549

Form 10-O

x Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 For the quarterly period ended September 30, 2012

Or

o Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from _____ to ____

Commission File Number 1-13145

Jones Lang LaSalle Incorporated (Exact name of registrant as specified in its charter)

Maryland (State or other jurisdiction of incorporation or organization)

36-4150422 (I.R.S. Employer Identification No.)

200 East Randolph Drive, Chicago, IL (Address of principal executive offices)

60601

(Zip Code)

Registrant's telephone number, including area code: 312-782-5800

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such period that the registrant was required to submit and post such files). Yes x No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer x

Accelerated filer o

| Non-accelerated filer (Do not check if a smaller reporting company) o | Smaller reporting compan y o |
|--|--|
| Indicate by check mark whether the registrant is a shell company (as Yes o No x | defined in Rule 12b-2 of the Exchange Act). |
| The number of shares outstanding of the registrant's common stock (p. October 24, 2012 was 44,047,380. | par value \$0.01) as of the close of business on |
| | |
| | |

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Part I

Financial Information Item 1.Financial Statements

JONES LANG LASALLE INCORPORATED

Consolidated Balance Sheets Septmember 30, 2012 (Unaudited) and December 31, 2011 (\$ in thousands, except share data)

| Assets Current assets: | | September 30, 2012 (Unaudited) | December 31, 2011 |
|--|----|--------------------------------|-------------------|
| - W | \$ | 125,730 | 184,454 |
| Cash and cash equivalents Trade receivables, net of allowances | Ф | 123,730 | 104,434 |
| of \$24,523 and \$20,595 | | 858,594 | 907,772 |
| Notes and other receivables | | 99,074 | 97,315 |
| Warehouse receivables | | 54,140 | 97,313 - |
| Prepaid expenses | | 62,513 | 45,274 |
| Deferred tax assets | | 50,269 | 53,553 |
| Other | | 18,770 | 12,516 |
| Total current assets | | 1,269,090 | 1,300,884 |
| Total cultent assets | | 1,209,090 | 1,500,004 |
| Property and equipment, net of accumulated depreciation of | | | |
| \$342,857 and \$336,377 | | 248,036 | 241,415 |
| Goodwill, with indefinite useful lives | | 1,816,944 | 1,751,207 |
| Identified intangibles, net of | | | |
| accumulated amortization of | | | |
| \$108,083 and \$99,801 | | 47,745 | 52,590 |
| Investments in real estate ventures | | 295,525 | 224,854 |
| Long-term receivables | | 56,881 | 54,840 |
| Deferred tax assets, net | | 183,809 | 186,605 |
| Other | | 135,980 | 120,241 |
| Total assets | \$ | 4,054,010 | 3,932,636 |
| | | | |
| Liabilities and Equity | | | |
| Current liabilities: | | | |
| Accounts payable and accrued | | | |
| liabilities | \$ | 373,811 | 436,045 |
| Accrued compensation | | 480,956 | 655,658 |
| Short-term borrowings | | 30,775 | 65,091 |
| Deferred tax liabilities | | 6,095 | 6,044 |
| Deferred income | | 86,296 | 58,974 |
| Deferred business acquisition | | | |
| obligations | | 184,006 | 31,164 |
| Warehouse facility | | 54,140 | - |
| Other | | 97,301 | 95,641 |
| Total current liabilities | | 1,313,380 | 1,348,617 |

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| Noncurrent liabilities: | | |
|------------------------------------|-----------------|-----------|
| Credit facility | 572,000 | 463,000 |
| Deferred tax liabilities | 7,646 | 7,646 |
| Deferred compensation | 16,087 | 10,420 |
| Pension liabilities | 12,990 | 17,233 |
| Deferred business acquisition | | |
| obligations | 106,185 | 267,896 |
| Minority shareholder redemption | | |
| liability | 18,585 | 18,402 |
| Other | 148,286 | 105,042 |
| Total liabilities | 2,195,159 | 2,238,256 |
| | | |
| Commitments and contingencies | - | - |
| | | |
| Company shareholders' equity: | | |
| Common stock, \$.01 par value per | | |
| share, 100,000,000 shares | | |
| authorized;44,043,059 and | | |
| 43,470,271 shares issued and | | |
| outstanding | 440 | 435 |
| Additional paid-in capital | 926,114 | 904,968 |
| Retained earnings | 919,184 | 827,297 |
| Shares held in trust | (7,599) | (7,814) |
| Accumulated other comprehensive | | |
| income (loss) | 14,834 | (33,757) |
| Total Company shareholders' equity | 1,852,973 | 1,691,129 |
| Noncontrolling interest | 5,878 | 3,251 |
| Total equity | 1,858,851 | 1,694,380 |
| Total liabilities and equity | \$ 4,054,010 | 3,932,636 |
| | | |

See accompanying notes to consolidated financial statements

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JONES LANG LASALLE INCORPORATED

Consolidated Statements of Comprehensive Income (Loss) For the Three and Nine Months Ended September 30, 2012 and 2011 (\$ in thousands, except share data) (unaudited)

| | | Ended Ended mber 30 2012 | d , | Chree Montl Ende September 30 201 | ed er 0, S | Nine M l Septemb | Ended | Nine Months Ended September 30, 2011 |
|---|-------|-----------------------------------|--------|---|------------------|------------------------|-------|--|
| Revenue | \$ 94 | 9,491 | | 903,210 | \$ | 2,684 | ,126 | 2,436,368 |
| Operating expenses: | | | | | | | | |
| Compensation and benefits | 62 | 2,360 | | 602,473 | | 1,752 | ,804 | 1,608,051 |
| Operating, administrative | | | | | | | | |
| and other | | 5,370 | | 207,517 | | 701,7 | 31 | 613,687 |
| Depreciation and amortization | | ,089 | | 22,835 | | 58,71 | 0 | 60,500 |
| Restructuring and acquisition | 60 | 200 | | 16 021 | | 22.27 | ۲ | 22 144 |
| charges Total operating | 0,0 | 320 | | 16,031 | | 32,37 | O | 22,144 |
| expenses | 88 | 3,639 | | 848,856 | | 2,545 | ,621 | 2,304,382 |
| Operating income | 65 | ,852 | | 54,354 | | 138,5 | 05 | 131,986 |
| Interest expense, net of interest income | (9 | 952 |) | (9,667 |) | (24,83 | 37) | (27,218) |
| Equity in earnings from real estate | (2, | ,,,, | , | (3,007 | , | (21,0 | , | (27,210 |
| ventures | 10 | ,698 | | 514 | | 22,50 | 0 | 2,682 |
| Income before income taxes and noncontrolling | | | | | | | | |
| interest | 66 | ,598 | | 45,201 | | 136,1 | 68 | 107,450 |
| Provision for income taxes | 16 | ,916 | | 11,300 | | 34,58 | 7 | 26,863 |
| Net income | | ,682 | | 33,901 | | 101,5 | | 80,587 |
| | 16 | 9 | | 21 | | 603 | | 1,121 |

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| Net income attributable to noncontrolling interest | | | | | | |
|---|----|------------|------------|------|------------|------------|
| Net income attributable to the Company | | 49,513 | 33,880 | | 100,978 | 79,466 |
| Dividends on unvested common stock, net of tax benefit | | _ | _ | | (253) | (236) |
| Net income attributable to common | Φ. | 40.512 | 22.000 | Φ. | , | |
| shareholders | \$ | 49,513 | 33,880 | \$ | 100,725 | 79,230 |
| Basic earnings per common share | \$ | 1.12 | 0.78 | \$ | 2.30 | 1.84 |
| Basic weighted average shares outstanding | Ф | 44,015,922 | 43,421,666 | | | |
| outstanding | | 44,013,922 | 45,421,000 |) | 43,780,819 | 43,069,567 |
| Diluted earnings per common | | | | | | |
| share | \$ | 1.10 | 0.76 | \$ | 2.25 | 1.79 |
| Diluted weighted average shares outstanding | | 44,826,502 | 44,355,453 | } | 44,755,817 | 44,376,796 |
| Other comprehensive income: | | | | | | |
| Net income | | | | | | |
| attributable to the Company | \$ | 49,513 | 33,880 | \$ | 100,978 | 79,466 |
| Foreign currency translation | | | | | | |
| adjustments | | 54,924 | (63,332 |) | 48,591 | (13,208) |
| Comprehensive income (loss) attributable to | | | | | | |
| the Company | \$ | 104,437 | (29,452 |) \$ | 149,569 | 66,258 |

See accompanying notes to consolidated financial statements.

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JONES LANG LASALLE INCORPORATED

Consolidated Statement of Changes in Equity For the Nine Months Ended September 30, 2012 (\$ in thousands, except share data) (unaudited)

| | Company Shareholders' Equity Additional Shares Other | | | | | | | | | |
|---|---|--------|----------|----------|---------|------------------------------------|-----------|--------------|--|--|
| | Common S | | Paid-In | Retained | | orehe disinc on Income (| ntrolling | Total | | |
| | Shares A | Amount | Capital | Earnings | Trust | | Interest | Equity | | |
| Balances at December 31, 2011 | 43,470,271 | \$ 435 | 904,968 | 827,297 | (7,814) | (33,757) | 3,251 | \$ 1,694,380 | | |
| Net income | _ | _ | _ | 100,978 | _ | <u>—</u> | 603 | 101,581 | | |
| Shares issued under stock compensation programs | 744,259 | 7 | 3,483 | _ | _ | _ | _ | 3,490 | | |
| | | | | | | | | | | |
| Shares repurchased for payment of taxes on stock awards | (171,471) | (2) | (11,557) | _ | _ | _ | _ | (11,559) | | |
| Tax adjustments due to vestings and exercises | _ | _ | 3,438 | _ | _ | _ | _ | 3,438 | | |
| Amortization of stock compensation | _ | _ | 25,782 | _ | _ | _ | _ | 25,782 | | |
| Shares held in trust | _ | _ | _ | _ | 215 | _ | _ | 215 | | |
| Dividends declared, \$0.20 per share | _ | _ | _ | (9,091) | _ | _ | _ | (9,091) | | |
| Increase in amounts due to noncontrolling interest | _ | _ | _ | _ | _ | _ | 2,024 | 2,024 | | |
| | _ | | _ | _ | | 48,591 | | 48,591 | | |
| | | | | | | 10,571 | | 10,571 | | |

| Foreign | | | | | | | | |
|---------------|------------|--------|---------|---------|---------|--------|-------|--------------|
| currency | | | | | | | | |
| translation | | | | | | | | |
| adjustments | | | | | | | | |
| | | | | | | | | |
| Balances at | | | | | | | | |
| September 30, | | | | | | | | |
| 2012 | 44,043,059 | \$ 440 | 926,114 | 919,184 | (7,599) | 14,834 | 5,878 | \$ 1,858,851 |

See accompanying notes to consolidated financial statements.

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JONES LANG LASALLE INCORPORATED

Consolidated Statements of Cash Flows For the Nine Months Ended September 30, 2012 and 2011 (\$ in thousands) (unaudited)

| | | Nin | Nine Months | | |
|--|----|---------------------------------|----------------|--------------------------------|--------|
| | | onths Ende ptember 30 201 |), | Ended September 30, 2011 | |
| Cash flows used in operating activities: | | | | | |
| Net income | \$ | 101,581 | | 80,587 | |
| Reconciliation of net income to net cash provided by (used in) operating activities: | Ψ | 101,361 | | 60,367 | |
| Depreciation and amortization | | 58,710 | | 60,500 | |
| Equity in earnings from real estate ventures | | (22,500 |) | (2,682 |) |
| Operating distributions from real | | | | | |
| estate ventures | | 7,996 | | 555 | |
| Provision for loss on receivables and other assets | | 10,552 | | 9,457 | |
| Amortization of deferred | | | | | |
| compensation | | 26,181 | | 24,149 | |
| Accretion of interest on deferred | | | | | |
| business acquisition obligations | | 11,486 | | 15,214 | |
| Amortization of debt issuance costs | | 3,233 | | 3,307 | |
| Change in: | | | | | |
| Receivables | | 48,300 | | (16,328 |) |
| Prepaid expenses and other assets | | (42,358 |) | (5,754 |) |
| Deferred tax assets, net | | 6,132 | | 29,406 | |
| Excess tax benefit from share-based | | | | | |
| payment arrangements | | (3,438 |) | (17,524 |) |
| Accounts payable, accrued liabilities | | | | | |
| and accrued compensation | | (171,587 |) | (222,062 |) |
| Net cash provided by (used in) | | | | | |
| operating activities | | 34,288 | | (41,175 |) |
| Cash flows used in investing activities: | | | | | |
| | | | | | |
| Net capital additions – property and equipment | | (54,837 |) | (55,902 | ` |
| Business acquisitions | | (26,190 |) | (234,001 |)) |
| Capital contributions and advances to | | (20,170 | , | (234,001 |) |
| real estate ventures | | (95,166 |) | (65,684 |) |
| Distributions, repayments of | | (75,100 |) | (02,007 | J |
| advances and sale of investments | | 40,636 | | 19,424 | |

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| Net cash used in investing activities | | (135,557 |) | (336,163 |) |
|---------------------------------------|----|-----------|----|----------|---|
| Cash flows from financing activities: | | | | | |
| Proceeds from borrowings under | | | | | |
| credit facilities | | 1,372,684 | 1 | 1,264,75 | 3 |
| Repayments of borrowings under | | | | | |
| credit facilities | | (1,298,00 | 0) | (870,100 |) |
| Payments of deferred business | | | | | |
| acquisition obligations | | (31,699 |) | (162,639 |) |
| Debt issuance costs | | _ | | (2,630 |) |
| Shares repurchased for payment of | | | | | |
| employee taxes on stock awards | | (11,559 |) | (30,194 |) |
| Excess tax adjustment from | | | | | |
| share-based payment arrangements | | 3,438 | | 17,524 | |
| Common stock issued under option | | | | | |
| and stock purchase programs | | 3,490 | | 1,151 | |
| Other loan proceeds | | 13,282 | | - | |
| Payment of dividends | | (9,091 |) | (6,753 |) |
| Net cash provided by financing | | | | | |
| activities | | 42,545 | | 211,112 | |
| Net decrease in cash and cash | | | | | |
| equivalents | | (58,724 |) | (166,226 |) |
| Cash and cash equivalents, beginning | | | | | |
| of the period | | 184,454 | | 251,897 | |
| Cash and cash equivalents, end of the | | | | | |
| period | \$ | 125,730 | | 85,671 | |
| Supplemental disclosure of cash flow | | | | | |
| information: | | | | | |
| Cash paid during the period for: | | | | | |
| Interest | \$ | 9,080 | | 8,730 | |
| Income taxes, net of refunds | Ψ | 50,031 | | 53,834 | |
| Non-cash financing activities: | | , | | , | |
| Deferred business acquisition | | | | | |
| obligations | \$ | 3,831 | | 143,526 | |
| Provision recorded for potential | | . , | | - , 0 | |
| earn-out obligations | | 6,498 | | 14,722 | |
| | | | | | |

See accompanying notes to consolidated financial statements.

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JONES LANG LASALLE INCORPORATED

Notes to Consolidated Financial Statements (Unaudited)

Readers of this quarterly report should refer to the audited financial statements of Jones Lang LaSalle Incorporated ("Jones Lang LaSalle," which may also be referred to as "the Company" or as "the firm," "we," "us" or "our") for the year end December 31, 2011, which are included in our 2011 Annual Report, filed with the United States Securities and Exchange Commission ("SEC") and also available on our website (www.joneslanglasalle.com), since we have omitted from this report certain footnote disclosures which would substantially duplicate those contained in such audited financial statements. You should also refer to the "Summary of Critical Accounting Policies and Estimates" section within Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations, contained in this quarterly report and within Item 7 of our 2011 Annual Report, and to Note 2, Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements in our 2011 Annual Report for further discussion of our significant accounting policies and estimates.

(1) Interim Information

Our consolidated financial statements as of September 30, 2012 and for the three and nine months ended September 30, 2012 and 2011 are unaudited; however, in the opinion of management, all adjustments (consisting solely of normal recurring adjustments) necessary for a fair presentation of the consolidated financial statements for these interim periods have been included. Certain prior year amounts have been reclassified to conform to the current year presentation.

Historically, our quarterly revenue and profits have tended to increase from quarter to quarter as the year progresses. This is the result of a general focus in the real estate industry on completing transactions by calendar-year-end while we recognize certain expenses evenly throughout the year. Our Investment Management segment generally earns investment-generated performance fees on clients' real estate investment returns and co-investment equity gains when assets are sold, the timing of which is geared toward the benefit of our clients. Within our Real Estate Services ("RES") segments, revenue for capital markets activities relates to the size and timing of our clients' transactions and can fluctuate significantly from period to period. Non-variable operating expenses, which we treat as expenses when they are incurred during the year, are relatively constant on a quarterly basis. As such, the results for the periods ended September 30, 2012 and 2011 are not indicative of what our results will be for the full fiscal year.

(2) Significant Accounting Policies

Warehouse Receivables and Facilities

In the first quarter of 2011, we acquired certain assets of Atlanta-based Primary CapitalTM Advisors. This acquisition expands our capital market service offerings and allows us to better meet our clients' needs through the origination, warehousing, sale and servicing of commercial mortgages as a Federal Home Loan Mortgage Corporation (Freddie Mac) Program Plus® Seller/Servicer. We originate mortgages based on contractual purchase commitments which are received from Freddie Mac prior to originating mortgages. Loans are generally funded by our warehouse facility at prevailing market rates. Loans are generally repaid within a one-month period when Freddie Mac buys the loans, while we retain the servicing rights. Upon surrender of control over the warehouse receivables, we account for the transfer as a sale.

We carry Warehouse receivables at the lower of cost or fair value based on the commitment price, in accordance with Accounting Standards Codification ("ASC") 948, Financial Services—Mortgage Banking. At September 30, 2012, all Warehouse receivables included in the accompanying consolidated balance sheets were under commitment to be purchased. The commitment price is equal to our cost.

Through June 30, 2012, we maintained an open-end warehouse facility with Kemps Landing Capital Company, LLC to fund Warehouse receivables. On January 6, 2012, the Federal Housing Finance Agency announced a termination of Freddie Mac's purchase commitment agreement with Kemps Landing effective June 30, 2012.

On July 1, 2012, we entered into an uncommitted warehouse facility with a third-party lender, with a maximum capacity of \$85 million, to fund Warehouse receivables. This facility bears interest at LIBOR plus 2.5%. During the third quarter, we entered into a short-term agreement with the third-party lender whereby the capacity of the warehouse facility can be increased by \$75 million upon establishment of a cash collateral account.

Mortgage Servicing Rights

We retain certain servicing rights in connection with the origination and sale of mortgage loans. We record mortgage servicing rights based on the fair value of these rights on the date the loans are sold. The recording of mortgage servicing rights at their fair value results in net gains, which we record as revenue in our consolidated statements of comprehensive income (loss). At September 30, 2012 and December 31, 2011, we had \$3.6 million and \$1.4 million, respectively, of mortgage servicing rights carried at the lower of amortized cost or fair value in Identified intangible assets on our consolidated balance sheets. We amortize servicing rights in proportion to and over the estimated period that net servicing income is projected to be received.

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We evaluate the mortgage servicing assets for impairment on an annual basis, or more often if circumstances or events indicate a change in fair value. There have been no instances of impairment during all periods presented. Mortgage servicing rights do not actively trade in an open market with readily available observable prices; therefore we determine the fair value of these rights based on certain assumptions and judgments that are Level 3 within the fair value hierarchy, including the estimation of the present value of future cash flows to be realized from servicing the underlying mortgages.

New Accounting Standards

In June 2011, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2011-05, "Presentation of Comprehensive Income." ASU 2011-05 eliminates the option to report other comprehensive income and its components in the statement of changes in stockholders' equity and requires an entity to present the components of net income and other comprehensive income either in a single continuous statement or in two consecutive statements. To meet the requirements of ASU 2011-05, we have presented other comprehensive income (loss) and its components in our consolidated statements of comprehensive income (loss) starting in 2012.

(3)Revenue Recognition

We earn revenue from the following principal sources:

Transaction commissions;
 Advisory and management fees;
 Incentive fees;
 Project and development management fees; and
 Construction management fees.

We recognize transaction commissions related to leasing services and capital markets services as revenue when we provide the related service unless future contingencies exist. If future contingencies exist, we defer recognition of this revenue until the respective contingencies have been satisfied.

We recognize advisory and management fees related to property management services, valuation services, corporate property services, consulting services and investment management as income in the period in which we perform the related services.

We recognize incentive fees based on the performance of underlying funds' investments, contractual benchmarks and other contractual formulas.

We recognize project and development management and construction management fees by applying the percentage of completion method of accounting. We use the efforts expended method to determine the extent of progress towards completion for project and development management fees and costs incurred to total estimated costs for construction management fees.

Construction management fees, which are gross construction services revenue net of subcontract costs, were \$1.8 million and \$2.0 million for the three months ended September 30, 2012 and 2011, respectively, and \$5.0 million and \$6.6 million for the nine months ended September 30, 2012 and 2011, respectively. Gross construction services revenue totaled \$27.9 million and \$29.4 million for the three months ended September 30, 2012 and 2011, respectively, and \$84.9 million and \$104.0 million for the nine months ended September 30, 2012 and 2011, respectively. Subcontract costs totaled \$26.1 million and \$27.4 million for the three months ended September 30, 2012 and 2011, respectively, and \$79.9 million and \$97.4 million for the nine months ended September 30, 2012 and 2011, respectively.

Included in our consolidated balance sheets were costs in excess of billings on uncompleted construction contracts of \$8.8 million and \$7.1 million in Trade receivables as of September 30, 2012 and December 31, 2011, respectively, and billings in excess of costs on uncompleted construction contracts of \$3.0 and \$4.1 million in Deferred income, respectively, as of September 30, 2012 and December 31, 2011.

Gross and Net Accounting: We follow the guidance of FASB Accounting Standards Codification ("ASC") 605-45, "Principal and Agent Considerations," when accounting for reimbursements received from clients. In certain of our businesses, primarily those involving management services, our clients reimburse us for expenses incurred on their behalf. We base the treatment of reimbursable expenses for financial reporting purposes upon the fee structure of the underlying contract.

Accordingly, we report a contract that provides a fixed fee billing, fully inclusive of all personnel and other recoverable expenses incurred but not separately scheduled, on a gross basis. When accounting on a gross basis, our reported revenue includes the full billing to our client and our reported expenses include all costs associated with the client. Certain contractual arrangements in our project and development services, including fit-out business activities, and in facility management, tend to have characteristics that result in accounting on a gross basis. In Note 4, Business Segments, we identify vendor and subcontract costs on certain client assignments in property and facilities management, and project and development services ("gross contract costs"), and present separately their impact on both revenue and operating expense in our RES segments. We exclude these costs from revenue and operating expenses in determining "fee revenue" and "fee based operating expenses" in our segment presentation.

We account for a contract on a net basis when the fee structure is comprised of at least two distinct elements, namely (1) a fixed management fee and (2) a separate component that allows for scheduled reimbursable personnel costs or other expenses to be billed directly to the client. When accounting on a net basis, we include the fixed management fee in reported revenue and net the reimbursement against expenses. We base this accounting on the following factors, which define us as an agent rather than a principal:

- The property owner or client, with ultimate approval rights relating to the employment and compensation of on-site personnel, and bearing all of the economic costs of such personnel, is determined to be the primary obligor in the arrangement;
- Reimbursement to Jones Lang LaSalle is generally completed simultaneously with payment of payroll or soon thereafter;
- •Because the property owner is contractually obligated to fund all operating costs of the property from existing cash flow or direct funding from its building operating account, Jones Lang LaSalle bears little or no credit risk; and
- Jones Lang LaSalle generally earns no margin in the reimbursement aspect of the arrangement, obtaining reimbursement only for actual costs incurred.

The majority of our service contracts are accounted for on a net basis. Total costs incurred and reimbursed by our clients for service contracts that were accounted for on a net basis were \$370.8 million and \$354.2 million for the three months ended September 30, 2012 and 2011, respectively, and \$1,123.6 million and \$1,072.4 million for the nine months ended September 30, 2012 and 2011, respectively.

Contracts accounted for on a gross basis resulted in certain costs reflected in revenue and operating expenses of \$71.7 million and \$46.8 million for the three months ended September 30, 2012 and 2011, respectively, and \$209.2 million and \$143.6 million for the nine months ended September 30, 2012 and 2011, respectively.

Certain of our management services which provide for fixed fees inclusive of personnel and other expenses incurred were accounted for on a net basis in 2011. In 2012, these management services revenue and expenses are presented on a gross basis. For the three and nine months ended September 30, 2011, gross accounting for these management services would have added \$18.7 million and \$56.1 million, respectively, to both revenue and expense.

The presentation of expenses pursuant to all of these arrangements under either a gross or net basis has no impact on operating income, net income or cash flows.

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(4) Business Segments

We manage and report our operations as four business segments:

The three geographic regions of Real Estate Services ("RES"):

(i) Americas,
(ii) Europe, Middle East and Africa ("EMEA"),
(iii) Asia Pacific; and

(iv) Investment Management, which offers investment management services on a global basis.

Each geographic region offers our full range of Real Estate Services, including agency leasing and tenant representation, capital markets and hotels, property management, facilities management, project and development management, energy management and sustainability, construction management, and advisory, consulting and valuation services.

The Investment Management segment provides investment management services to institutional investors and high-net-worth individuals.

Operating income (loss) represents total revenue less direct and indirect allocable expenses. We allocate all expenses to our segments, other than interest and income taxes, as nearly all expenses incurred benefit one or more of the segments. Allocated expenses primarily consist of corporate global overhead. We allocate these corporate global overhead expenses to the business segments based on the budgeted operating expenses of each segment.

For segment reporting, we show revenue net of gross contract costs in our RES segments. Excluding these costs from revenue and expenses in a "net" presentation of "fee revenue" and "fee-based operating expense" more accurately reflects how we manage our expense base and operating margins. See Note 3, Revenue Recognition, for additional information on our gross and net accounting. For segment reporting we also show Equity in earnings (losses) from real estate ventures within total segment revenue, since it is an integral part of our Investment Management segment. Finally, our measure of segment results also excludes restructuring charges and certain acquisition related costs.

The Chief Operating Decision Maker of Jones Lang LaSalle measures the segment results net of gross contract costs, with equity in earnings (losses) from real estate ventures, and without restructuring charges. We define the Chief Operating Decision Maker collectively as our Global Executive Committee, which is comprised of our Global Chief Executive Officer, Global Chief Operating and Financial Officer and the Chief Executive Officers of each of our reporting segments.

Summarized unaudited financial information by business segment for the three and nine months ended September 30, 2012 and 2011 is as follows (\$ in thousands):

| | Three | Tr | iree | | | | |
|----|-----------|--|---|--|---|--|--|
| | Months | Mor | nths | Nine M | I onths | Nine | Months |
| | Ended | En | ded | | Ended | | Ended |
| , | September | Septem | ıber | Sept | ember | Se | ptember |
| | 30, 2012 | 30, 2 | 011 | 30 | , 2012 | 3 | 30, 2011 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| \$ | 437,221 | 379,2 | 273 | 1,19 | 1,841 | 1, | 013,128 |
| | | Months Ended September 30, 2012 | Months Mor Ended En September Septem 30, 2012 30, 20 | Months Ended September 30, 2012 Months Ended September 30, 2011 | Months Months Nine M Ended Ended September September Sept 30, 2012 30, 2011 30 | Months Months Nine Months Ended Ended Ended September September September 30, 2012 30, 2011 30, 2012 | Months Months Nine Months Nine Ended Ended Ended September September September Se 30, 2012 30, 2011 30, 2012 3 |

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| Equity in | | | | |
|---------------------|----------|---------|-----------|-----------|
| earnings (losses) | 131 | 34 | (77) | 2,666 |
| Total segment | | | | |
| revenue | 437,352 | 379,307 | 1,191,764 | 1,015,794 |
| | | | | |
| Gross contract | | | | |
| costs | (23,464) | (575) | (62,180) | (3,890) |
| Total segment fee | | | | |
| revenue | 413,888 | 378,732 | 1,129,584 | 1,011,904 |
| | | | | |
| Operating | | | | |
| expenses: | | | | |
| Compensation, | | | | |
| operating and | | | | |
| administrative | | | | |
| expenses | 383,964 | 332,831 | 1,067,768 | 908,736 |
| Depreciation and | | | | |
| amortization | 10,748 | 9,325 | 31,129 | 28,793 |
| Total segment | | | | |
| operating | | | | |
| expenses | 394,712 | 342,156 | 1,098,897 | 937,529 |
| | | | | |
| Gross contract | | | | |
| costs | (23,464) | (575) | (62,180) | (3,890) |
| Total fee-based | | | | |
| segment | | | | |
| operating | | | | |
| expenses | 371,248 | 341,581 | 1,036,717 | 933,639 |
| | | | | |
| Operating income \$ | 42,640 | 37,151 | 92,867 | 78,265 |

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Continued: Summarized unaudited financial information by business segment for the three and nine months ended September 30, 2012 and 2011 is as follows (\$ in thousands):

| | | Three | Three | | | | |
|--------------------|----|-----------|-----------|-----------------|---|------------------|---|
| | | Months | Months | Nine Months Nin | | Nine Month | S |
| | | Ended | Ended | Ended | | Ende | |
| | | September | September | Septembe | r | Septemb | |
| | | 30, | 30, | 30 | | 30 | |
| | | 2012 | 2011 | 2012 | - | 201 | - |
| Real Estate | | | | | | | |
| Services | | | | | | | |
| EMEA | | | | | | | |
| Segment revenue: | | | | | | | |
| Revenue | \$ | 234,410 | 247,298 | 696,906 | | 633,720 | |
| Equity in (losses) | Ċ | - , - | ., | | | , | |
| earnings | | (158) | 4 | (228 |) | (306 |) |
| Total segment | | (150) | • | (223 | , | (500 | |
| revenue | | 234,252 | 247,302 | 696,678 | | 633,414 | |
| revenue | | 254,252 | 247,302 | 070,070 | | 033,114 | |
| Gross contract | | | | | | | |
| costs | | (26,330) | (19,602) | (79,294 |) | (63,137 |) |
| Total segment fee | | (20,330) | (17,002) | (1),2)4 |) | (05,157 |) |
| revenue | | 207,922 | 227,700 | 617,384 | | 570,277 | |
| revenue | | 201,922 | 227,700 | 017,364 | | 310,211 | |
| Operating | | | | | | | |
| Operating | | | | | | | |
| expenses: | | | | | | | |
| Compensation, | | | | | | | |
| operating and | | | | | | | |
| administrative | | | 226077 | 670.017 | | 640.406 | |
| expenses | | 225,124 | 236,855 | 673,217 | | 619,136 | |
| Depreciation and | | | | | | | |
| amortization | | 4,759 | 9,824 | 16,643 | | 20,326 | |
| Total segment | | | | | | | |
| operating | | | | | | | |
| expenses | | 229,883 | 246,679 | 689,860 | | 639,462 | |
| | | | | | | | |
| Gross contract | | | | | | | |
| costs | | (26,330) | (19,602) | (79,294 |) | (63,137 |) |
| Total fee-based | | | | | | | |
| segment | | | | | | | |
| operating | | | | | | | |
| expenses | | 203,553 | 227,077 | 610,566 | | 576,325 | |
| | | | | | | | |
| Operating income | | | | | | | |
| (loss) | \$ | 4,369 | 623 | 6,818 | | (6,048 |) |
| | | | | | | | |
| Asia Pacific | | | | | | | |
| Segment revenue: | | | | | | | |
| Revenue | \$ | 206,272 | 200,536 | 597,147 | | 580,362 | |
| | | , - | 7 | . , , | | -) - | |

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| E and the in | | | | |
|-------------------------|--------------|-----------|----------|----------|
| Equity in | 47 | 5.0 | 1.61 | 151 |
| earnings | 47 | 56 | 161 | 151 |
| Total segment | 206 210 | 200.502 | 507.200 | 500 512 |
| revenue | 206,319 | 200,592 | 597,308 | 580,513 |
| Cusas santusat | | | | |
| Gross contract | (21.902.) | (26 577) | (67.772 | (76.562 |
| Costs Total agament for | (21,893) | (26,577) | (67,772) | (76,563) |
| Total segment fee | 101 126 | 174,015 | 520 526 | 502.050 |
| revenue | 184,426 | 174,013 | 529,536 | 503,950 |
| Operating | | | | |
| expenses: | | | | |
| Compensation, | | | | |
| operating and | | | | |
| administrative | | | | |
| expenses | 191,026 | 183,563 | 555,446 | 530,311 |
| Depreciation and | 171,020 | 103,303 | 333,440 | 330,311 |
| amortization | 3,143 | 3,128 | 9,556 | 9,202 |
| Total segment | 5,1 15 | 3,120 | 7,550 |),202 |
| operating | | | | |
| expenses | 194,169 | 186,691 | 565,002 | 539,513 |
| onpones. | 1,10, | 100,071 | 202,002 | 005,010 |
| Gross contract | | | | |
| costs | (21,893) | (26,577) | (67,772) | (76,563) |
| Total fee-based | | | | |
| segment | | | | |
| operating | | | | |
| expenses | 172,276 | 160,114 | 497,230 | 462,950 |
| _ | | | | |
| Operating income | \$ 12,150 | 13,901 | 32,306 | 41,000 |
| | | | | |
| Investment | | | | |
| Management | | | | |
| Segment revenue: | | | | |
| Revenue | \$ 71,588 | 76,103 | 198,232 | 209,158 |
| Equity in | | | | |
| earnings | 10,678 | 420 | 22,644 | 171 |
| Total segment | | | | |
| revenue | 82,266 | 76,523 | 220,876 | 209,329 |
| 0 | | | | |
| Operating | | | | |
| expenses: | | | | |
| Compensation, | | | | |
| operating and | | | | |
| administrative | 57 (16 | 56.741 | 150 104 | 162.555 |
| expenses | 57,616 | 56,741 | 158,104 | 163,555 |
| Depreciation and | 420 | 550 | 1 202 | 2 170 |
| amortization | 439 | 558 | 1,382 | 2,179 |
| Total segment | | | | |
| operating | 58.055 | 57 200 | 150 496 | 165 724 |
| expenses | 58,055 | 57,299 | 159,486 | 165,734 |

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| Operating income | \$ 24,211 | 19,224 | 61,390 | 43,595 |
|-------------------|---------------|---------|-----------|-----------|
| | | | | |
| Segment | | | | |
| Reconciling | | | | |
| Items: | | | | |
| Total segment | | | | |
| revenue | \$ 960,189 | 903,724 | 2,706,626 | 2,439,050 |
| Reclassification | | | | |
| of equity in | | | | |
| earnings (losses) | 10,698 | 514 | 22,500 | 2,682 |
| Total revenue | 949,491 | 903,210 | 2,684,126 | 2,436,368 |
| | | | | |
| Total segment | | | | |
| operating | | | | |
| expenses before | | | | |
| restructuring | | | | |
| charges | 876,819 | 832,825 | 2,513,245 | 2,282,238 |
| Restructuring | | | | |
| charges | 6,820 | 16,031 | 32,376 | 22,144 |
| Operating income | \$ 65,852 | 54,354 | 138,505 | 131,986 |

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(5) Business Combinations, Goodwill and Other Intangible Assets

2012 Business Combinations Activity

In the first nine months of 2012, we paid \$26.2 million for acquisitions consisting of \$13.9 million for three new acquisitions and \$12.3 million for contingent earn-out consideration for acquisitions completed in prior years. We also paid \$31.7 million to satisfy deferred acquisition obligations, primarily for the 2011 King Sturge acquisition.

In the first nine months of 2012, we completed three acquisitions: (1) MPS an Australian tenant advisory firm, (2) 360 Commercial Partners, an Orange County, California based real estate services firm that specializes in industrial sales and leasing, and (3) Credo Real Estate, a Singapore-based real estate advisory firm specializing in collective and residential sales, valuations, auctions, research and consultancy. Terms of these acquisitions included: (1) cash paid at closing, net of cash acquired, of \$13.9 million, (2) consideration subject only to the passage of time recorded as Deferred business acquisition obligations at a current fair value of \$3.8 million, and (3) additional consideration subject to earn-out provisions that will be paid only if certain conditions are achieved, recorded as current and long-term liabilities, at their estimated fair value of \$6.5 million. These acquisitions resulted in goodwill of \$25.1 million, and identifiable intangibles of \$1.4 million.

During the six months ended June 30, 2012, we finalized the purchase price allocation of the net assets acquired in the 2011 King Sturge acquisition, resulting in \$3.5 million of additional goodwill.

Earn-Out Payments

At September 30, 2012, we had the potential to make earn-out payments on 14 acquisitions that are subject to the achievement of certain performance conditions. The maximum amount of the potential earn-out payments for these acquisitions was \$148.0 million at September 30, 2012. Assuming the achievement of the applicable performance conditions, we anticipate that the majority of these earn-out payments will come due by the end of 2013, with the remaining payments coming due at various times through 2015.

Approximately \$127.4 million of these potential earn-out payments are the result of acquisitions completed prior to the adoption of the fair value requirements for contingent consideration under ASC 805, "Business Combinations," and thus will be recorded as additional purchase consideration if and when the contingency is met. Changes in the estimated fair value of the remaining \$20.6 million of potential earn-out payments will result in increases or decreases in Operating, administrative and other expenses in our consolidated statements of comprehensive income (loss). The fair value of these contingent payments is based on discounted cash flow models that reflect our projection of operating results of each respective acquisition and are based on Level 3 inputs in the fair value hierarchy.

Goodwill and Other Intangible Assets

We have \$1.9 billion of unamortized intangibles and goodwill as of September 30, 2012. A significant portion of these unamortized intangibles and goodwill are denominated in currencies other than U.S. dollars, which means that a portion of the movements in the reported book value of these balances is attributable to movements in foreign currency exchange rates. The tables below detail the foreign exchange impact on our intangible and goodwill balances. Of the \$1.9 billion of unamortized intangibles and goodwill: (1) goodwill of \$1.8 billion with indefinite useful lives is not amortized, (2) identifiable intangibles of \$38.7 million will be amortized over their remaining finite useful lives, and (3) \$9.0 million of identifiable intangibles with indefinite useful lives is not amortized.

The following table details, by reporting segment, the current year movements in goodwill with indefinite useful lives (\$ in thousands):

| ומסו | Historia | Services |
|------|----------|-----------|
| NEAL | ESTATE | JEI VILES |
| | | |

Asia Investment
Americas EMEA Pacific Management Consolidated

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| Gross Carrying Amount | | | | | |
|------------------------------|---------------|---------|---------|--------|-----------|
| Balance as of January 1, | | | | | |
| 2012 | \$ 922,301 | 592,634 | 217,434 | 18,838 | 1,751,207 |
| Additions, net of | | | | | |
| adjustments | 8,302 | 9,143 | 23,865 | - | 41,310 |
| Impact of exchange rate | | | | | |
| movements | (44) | 20,505 | 3,203 | 763 | 24,427 |
| Balance as of September | | | | | |
| 30, 2012 | \$ 930,559 | 622,282 | 244,502 | 19,601 | 1,816,944 |

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The following table details, by reporting segment, the current year movements in the gross carrying amount and accumulated amortization of our identifiable intangibles (\$ in thousands):

| |] | Real E | State Serv | ices | | | | | | |
|--------------------------|----------------|--------|------------|------|-----------------|---|----------------------|---|------------|----|
| | Americas | | EMEA | | Asia Pacific | | vestment anagemer | | onsolidate | d |
| Gross Carrying Amount | | | | | | | | | | |
| Balance as of January 1, | | | | | | | | | | |
| 2012 | \$ 87,077 | | 44,107 | | 12,419 | | 8,788 | | 152,391 | |
| Additions | 3,474 | | - | | 1,166 | | - | | 4,640 | |
| Adjustment for fully | | | | | | | | | | |
| amortized intangibles | - | | (3,700 |) | - | | - | | (3,700 |) |
| Impact of exchange rate | | | | | | | | | | |
| movements | (8) | | 2,008 | | 181 | | 316 | | 2,497 | |
| Balance as of September | | | | | | | | | | |
| 30, 2012 | \$ 90,543 | | 42,415 | | 13,766 | | 9,104 | | 155,828 | |
| | | | | | | | | | | |
| Accumulated | | | | | | | | | | |
| Amortization | | | | | | | | | | |
| Balance as of January 1, | | | | | | | | | | |
| 2012 | \$ (64,662) | | (24,104 |) | (10,887 |) | (148 |) | (99,801 |) |
| Amortization expense | (5,318) | | (4,442 |) | (977 |) | - | | (10,737 |) |
| Adjustment for fully | | | | | | | | | | |
| amortized intangibles | - | | 3,700 | | - | | - | | 3,700 | |
| Impact of exchange rate | | | | | | | | | | |
| movements | 9 | | (1,106 |) | (148 |) | - | | (1,245 |) |
| Balance as of September | | | | | | | | | | |
| 30, 2012 | \$ (69,971) | | (25,952 |) | (12,012 |) | (148 |) | (108,083) | 3) |
| | | | | | | | | | | |
| Net book value as of | | | | | | | | | | |
| September 30, 2012 | \$ 20,572 | | 16,463 | | 1,754 | | 8,956 | | 47,745 | |

The following table shows the remaining estimated future amortization expense for our identifiable intangibles with finite useful lives at September 30, 2012 (\$ in thousands):

| 2012 (3 | |
|------------|----------|
| months) | \$3,306 |
| 2013 | 8,941 |
| 2014 | 8,057 |
| 2015 | 6,501 |
| 2016 | 3,044 |
| 2017 | 2,486 |
| Thereafter | 6,406 |
| Total | \$38,741 |

As of September 30, 2012, we had total investments in real estate ventures of \$295.5 million that we account for primarily under the equity method of accounting. Our investments are primarily co-investments in approximately 40 separate property or fund co-investments for which we also have an advisory agreement. Our ownership percentages in these investments generally range from less than 1% to 15%.

We utilize two investment vehicles to facilitate the majority of our co-investment activity when we do not invest directly into a real estate venture. LaSalle Investment Company I ("LIC I") is our investment vehicle for substantially all co-investment commitments made through December 31, 2005. LIC I is fully committed to underlying real estate ventures. At September 30, 2012, our maximum potential unfunded commitment to LIC I is \$4.8 million (€3.7 million). LaSalle Investment Company II ("LIC II") is our investment vehicle for substantially all co-investment commitments made after December 31, 2005. At September 30, 2012, LIC II has unfunded capital commitments to the underlying funds of \$186.9 million, of which our 48.78% share is \$91.2 million. The \$91.2 million commitment is part of our maximum potential unfunded total commitment to LIC II at September 30, 2012 of \$153.0 million. Exclusive of our LIC I and LIC II commitment structures, we have other potential unfunded commitment obligations, the maximum of which is \$38.0 million as of September 30, 2012.

LIC I and LIC II invest in certain real estate ventures that own and operate commercial real estate. We have an effective 47.85% ownership interest in LIC I, and an effective 48.78% ownership interest in LIC II; primarily institutional investors hold the remaining 52.15% and 51.22% interests in LIC I and LIC II, respectively. Additionally, a non-executive Director of Jones Lang LaSalle is an investor in LIC I on equivalent terms to other investors.

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LIC I's and LIC II's exposures to liabilities and losses of the ventures are limited to their existing capital contributions and remaining capital commitments. We expect that LIC I will draw down on our remaining commitment over the next one to two years to satisfy its existing commitments to underlying funds, and we expect that LIC II will draw down on our commitment over the next four to eight years as it enters into new commitments. Our Board of Directors has approved the use of our co-investment capital in particular situations to control existing real estate assets or portfolios to seed future investments within LIC II.

As of September 30, 2012, LIC II maintains a \$60.0 million revolving credit facility (the "LIC II Facility"), principally for working capital needs. The LIC II Facility contains a credit rating trigger and a material adverse condition clause. If either the credit rating trigger or the material adverse condition clause becomes triggered, the facility would be in default and outstanding borrowings would need to be repaid. Such a condition would require us to fund our pro-rata share of the then outstanding balance on LIC II, which is the limit of our liability. The maximum exposure to Jones Lang LaSalle, assuming that the LIC II Facility was fully drawn, would be \$29.3 million. The exposure is included within and cannot exceed our maximum potential unfunded commitment to LIC II of \$153.0 million. As of September 30, 2012, LIC II had \$48.1 million of outstanding borrowings on the facility.

Our investments in real estate ventures include investments in entities classified as variable interest entities ("VIEs") that we analyze for potential consolidation. We had investments of \$10.7 million and \$22.3 million at September 30, 2012 and December 31, 2011, respectively, in entities classified as VIEs. We evaluate each of these VIEs to determine whether we might have the power to direct the activities that most significantly impact the entity's economic performance. In each case, we determined that we either (a) did not have the power to direct the key activities or (b) shared power with investors, lenders, or other actively-involved third parties. Additionally, our exposure to loss in these VIEs is limited to the amount of our investment in the entities. Therefore, we concluded that we would not be deemed to (1) have a controlling financial interest in or (2) be the primary beneficiary of these VIEs. Accordingly, we do not consolidate these VIEs in our consolidated financial statements.

Impairment

We review our investments in real estate ventures that are accounted for under the equity method of accounting on a quarterly basis for indications of (1) whether the carrying value of the real estate assets underlying our investments in real estate ventures may not be recoverable or (2) whether our equity in these investments is other than temporarily impaired. When events or changes in circumstances indicate that the carrying amount of a real estate asset underlying one of our investments in real estate ventures may be impaired, we review the recoverability of the carrying amount of the real estate asset in comparison to an estimate of the future undiscounted cash flows expected to be generated by the underlying asset. When the carrying amount of the real estate asset is in excess of the future undiscounted cash flows, we use a discounted cash flow approach to determine the fair value of the asset in computing the amount of the impairment. Equity in earnings (losses) from real estate ventures included impairment charges of \$1.5 million and \$2.3 million, for the three months ended September 30, 2012 and 2011, respectively, and \$5.9 million and \$5.2 million, for the nine months ended September 30, 2012 and 2011, respectively, representing our share of the impairment charges against individual assets held by our real estate ventures.

Fair Value

Starting in the third quarter of 2011, we elected the fair value option, in the ordinary course of business at the time of the initial investment, for certain investments in real estate ventures because we believe the fair value accounting method more accurately represents the value and performance of these investments. At September 30, 2012 and December 31, 2011, we had \$97.0 million and \$35.9 million, respectively, of investments that were accounted for under the fair value method. For investments in real estate ventures for which the fair value option has been elected, we increase or decrease our investment each reporting period by the change in the fair value of these investments. These fair value adjustments are reflected as gains or losses in our consolidated statements of comprehensive income (loss) within Equity in earnings (losses) from real estate ventures. For the three and nine months ended September 30,

2012 we recognized fair value gains of \$1.6 million and \$0.4 million, respectively, and no fair value adjustments were recognized during the three and nine months ended September 30, 2011. The fair value of these investments is based on discounted cash flow models and other assumptions that reflect our outlook for the commercial real estate market relative to these real estate assets and is primarily based on inputs that are Level 3 inputs in the fair value hierarchy. See Note 9, Fair Value Measurements, for further detail on our fair value accounting.

The following table shows the current year movements in our investments in real estate ventures that are accounted for under the fair value accounting method (\$ in thousands):

| Fair value investments as of | |
|------------------------------|------------------|
| | Φ25 0 7 2 |
| January 1, 2012 | \$35,872 |
| Investments | 88,178 |
| Distributions | (3,883) |
| Net fair value gain | 397 |
| Foreign currency translation | |
| adjustments, net | 808 |
| Fair value investments as of | |
| September 30, 2012 | \$121,372 |

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(7) Stock-based Compensation

Restricted Stock Unit Awards

Along with cash based-salaries and performance-based annual cash incentive awards, restricted stock unit awards represent a primary element of our compensation program for Company officers, managers and professionals.

Historically a significant portion of restricted stock units granted each year have been granted in the first quarter of the year under our Stock Ownership Program (the "SOP"). The SOP generally required that from 10% to 20% of incentive compensation (or "bonus") of our senior-most 5% of employees be deferred and delivered in restricted stock units. Under the SOP plan we have granted approximately 365,000, 212,000 and 297,000 shares of restricted stock in the first quarters of 2012, 2011 and 2010, respectively. In the second quarter of 2012, we terminated the SOP in connection with incentive compensation payments for 2012 performance, and no additional restricted stock units will be issued under the SOP. Since the start of the SOP, our employee population has grown significantly and other aspects of our compensation programs have evolved, as a result of which we have determined that (1) there are other more targeted and strategic approaches we can take in order to enhance our equity incentive compensation programs, and (2) we can do so in a way that will be less dilutive to shareholders than the SOP would be if we continued this plan. We anticipate that the termination of the SOP will significantly change the timing and number of restricted stock units granted annually starting in 2013.

Restricted stock unit activity for the three months ended September 30, 2012 is as follows:

| | | Weighted | | |
|------------------|-------------|------------|------------------|-----------|
| | | Average | Weighted Average | Aggregate |
| | | | | Intrinsic |
| | Shares | Grant Date | Remaining | Value |
| | | | | (\$ in |
| | (thousands) | Fair Value | Contractual Life | millions) |
| Unvested at July | | | | |
| 1, 2012 | 1,710.5 \$ | 68.49 | | |
| Granted | 15.6 | 70.56 | | |
| Vested | (356.9) | 69.34 | | |
| Forfeited | (16.2) | 63.56 | | |
| Unvested at | | | | |
| September 30, | | | | |
| 2012 | 1,353.0 \$ | 68.35 | 2.22 years \$ | 95.9 |
| Unvested shares | | | | |
| expected to vest | 1,310.9 \$ | 68.38 | 2.22 years \$ | 93.0 |
| | | | | |

Restricted stock unit activity for the nine months ended September 30, 2012 is as follows:

| | | Weighted Average | Weighted Average | Aggregate Intrinsic |
|-----------------|-------------|---------------------|------------------|------------------------|
| | Shares | Grant Date | Remaining | Value (\$ in |
| | (thousands) | Fair Value | Contractual Life | millions) |
| Unvested at | | | | |
| January 1, 2012 | 1,362.3 | \$ 66.29 | | |
| Granted | 592.8 | 67.08 | | |

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| Vested | (574.3) | 62.14 | | |
|------------------|------------|-------|---------------|------|
| | , | | | |
| Forfeited | (27.8) | 68.70 | | |
| Unvested at | | | | |
| September 30, | | | | |
| 2012 | 1,353.0 \$ | 68.35 | 2.22 years \$ | 95.9 |
| Unvested shares | | | | |
| expected to vest | 1,310.9 \$ | 68.38 | 2.22 years \$ | 93.0 |

We determine the fair value of restricted stock units based on the market price of the Company's common stock on the grant date. As of September 30, 2012, we had \$37.0 million of remaining unamortized deferred compensation related to unvested restricted stock units. We will recognize the remaining cost of unvested restricted stock units outstanding at September 30, 2012 over varying periods into 2017.

Shares vesting during the three months ended September 30, 2012 and 2011 had grant date fair values of \$24.7 million and \$31.4 million, respectively. Shares vesting during the nine months ended September 30, 2012 and 2011 had grant date fair values of \$35.7 million and \$49.6 million, respectively.

Other Stock Compensation Programs

The Jones Lang LaSalle Savings Related Share Option Plan ("Save As You Earn" or "SAYE") is for eligible employees of our United Kingdom and Ireland based operations. Under this plan, employees make an annual election to contribute to the plan to purchase stock at a 15% discount from the market price at the beginning of the plan's three and five year vesting periods. In June 2012, we issued approximately 127,400 options under the SAYE plan at an exercise price of \$59.26. In March 2011, we issued approximately 17,000 options at an exercise price of \$83.72. No options were issued in the third quarter of 2012. At September 30, 2012, there were approximately 240,200 options outstanding under the SAYE plan.

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(8) Retirement Plans

We maintain five contributory defined benefit pension plans in the United Kingdom, Ireland and Holland to provide retirement benefits to eligible employees. It is our policy to fund the minimum annual contributions required by applicable regulations. We use a December 31st measurement date for our plans. Net periodic pension cost consisted of the following for the three and nine months ended September 30, 2012 and 2011 (\$ in thousands):

| | Thi | ee Months | Three Months | Nine Months | Nine Months |
|---|-----|-----------|--------------|-------------|-------------|
| | | Ended | Ended | Ended | Ended |
| | | September | September | September | September |
| | | 30, | 30, | 30, | 30, |
| | | 2012 | 2011 | 2012 | 2011 |
| | | | | | |
| Employer service cost - benefits earned | | | | | |
| during the period | \$ | 986 | 1,302 | 2,970 | 2,947 |
| Interest cost on projected benefit | | | | | |
| obligation | | 3,538 | 4,700 | 10,605 | 10,256 |
| Expected return on plan assets | | (4,321) | (5,952) | (12,941) | (12,709) |
| Net amortization of deferrals | | 524 | 317 | 1,569 | 953 |
| Recognized actuarial loss | | 39 | 56 | 117 | 168 |
| Net periodic pension cost | \$ | 766 | 423 | 2,320 | 1,615 |

The expected return on plan assets, included in net periodic pension cost, is based on forecasted long-term rates of return on plan assets of each individual plan; expected returns range from 5.4% to 7.0%.

For the three and nine months ended September 30, 2012, we made payments of \$3.5 million and \$8.1 million, respectively, to these plans. We expect to contribute an additional \$4.2 million to these plans in the last three months of 2012, for a total of \$12.3 million in 2012. We made \$19.8 million of contributions to these plans in 2011, including \$11.8 million of contributions to the plan acquired from King Sturge in May 2011.

(9) Fair Value Measurements

ASC 820, "Fair Value Measurements and Disclosures," establishes a framework for measuring fair value in generally accepted accounting principles and establishes the following three-tier fair value hierarchy:

- Level 1. Observable inputs such as quoted prices for identical assets or liabilities in active markets;
- •Level 2. Inputs, other than the quoted prices in active markets, that are observable either directly or indirectly; and
- •Level 3. Unobservable inputs in which there is little or no market data, which require the reporting entity to develop its own assumptions.

We regularly use foreign currency forward contracts to manage our currency exchange rate risk related to intercompany lending and cash management practices. We determine the fair value of these contracts based on current market rates at each balance sheet date. The inputs for these valuation techniques are primarily Level 2 inputs. At September 30, 2012, these forward exchange contracts had a gross notional value of \$1.6 billion (\$720.2 million on a net basis) and were recorded on our consolidated balance sheet as a current asset of \$5.4 million and a current liability of \$5.8 million. At December 31, 2011, these forward exchange contracts had a gross notional value of \$1.7 billion (\$758.2 million on a net basis) and were recorded on our consolidated balance sheet as a current asset of \$4.2 million and a current liability of \$5.6 million. The revaluations of our foreign currency forward contracts resulted in net losses of \$0.4 million and \$14.5 million for the three months ended September 30, 2012 and 2011, respectively. Gains and

losses from the revaluation of these contracts are recognized as a component of Operating, administrative and other expense and are offset by the gains and losses recognized on the revaluation of intercompany loans and other foreign currency balances such that the net impact to earnings was not significant.

We maintain a deferred compensation plan for certain of our U.S. employees that allows them to defer portions of their compensation. The values of the assets and liabilities of this plan are determined based on the returns of certain mutual funds and other securities. The inputs for these valuations are primarily Level 2 inputs in the fair value hierarchy. This plan is recorded on our consolidated balance sheet at September 30, 2012 as Other long-term assets of \$48.6 million, Other long-term liabilities of \$57.0 million, and as a reduction of equity, Shares held in trust, of \$7.6 million. This plan is recorded on our consolidated balance sheet at December 31, 2011 as Other long-term assets of \$39.1 million, Other long-term liabilities of \$46.7 million, and as a reduction of equity, Shares held in trust, of \$7.8 million.

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See Note 6, Investments in Real Estate Ventures, for fair value measurements relating to our investments in real estate ventures. Also, see Note 5, Business Combinations, Goodwill and Other Intangible Assets, for fair value measurements related to our earn-out obligations that are valued based on the fair value requirements for contingent consideration under ASC 805, "Business Combinations."

Fair Value of Financial Instruments

Our financial instruments include cash and cash equivalents, receivables, accounts payable, short-term borrowings, borrowings under our credit facility, borrowings under our Warehouse facilities and foreign currency forward contracts. The carrying values of cash and cash equivalents, receivables, accounts payable, short-term borrowings and borrowings under our Warehouse facilities approximate their estimated fair values due to the short maturity of these instruments. We record warehousing receivables at fair value based on the commitment price, in accordance with ASC 948, Financial Services—Mortgage Banking.

The estimated fair value of our borrowings under our credit facility approximates their carrying value due to their variable interest rate terms. The fair value of our foreign currency forward contracts is disclosed above. At September 30, 2012, we have no recurring fair value measurements for financial assets and liabilities that are based on unobservable inputs or Level 3 inputs.

(10)Debt

We have a \$1.1 billion unsecured revolving credit facility (the "Facility") that matures in June 2016. We had \$572.0 million and \$463.0 million outstanding under the Facility, at September 30, 2012 and December 31, 2011, respectively. At September 30, 2012 we had the capacity to borrow up to an additional \$510.7 million under the Facility. The average outstanding borrowings under the Facility were \$712.0 million and \$600.0 million during the three months ended September 30, 2012 and 2011, respectively, and \$678.0 million and \$421.5 million during the nine months ended September 30, 2012 and 2011, respectively.

The pricing on the Facility ranges from LIBOR plus 112.5 basis points to LIBOR plus 225.0 basis points. As of September 30, 2012, pricing on the Facility was LIBOR plus 137.5 basis points. The effective interest rate on our debt was 1.6%, during both the three months ended September 30, 2012 and 2011, respectively, and 1.6% and 1.8%, during the nine months ended September 30, 2012 and 2011, respectively.

We remain in compliance with all covenants under our Facility as of September 30, 2012. The Facility requires us to maintain a leverage ratio that does not exceed 3.50 to 1 through September 2013 and 3.25 to 1 thereafter, and a minimum cash interest coverage ratio of 3.00 to 1.

In addition to our Facility, we have the capacity to borrow up to an additional \$46.7 million under local overdraft facilities. We had short-term borrowings (including capital lease obligations and local overdraft facilities) of \$30.8 million and \$65.1 million at September 30, 2012 and December 31, 2011, respectively, of which \$24.8 million and \$38.7 million at September 30, 2012 and December 31, 2011, respectively, was attributable to local overdraft facilities.

(11) Earnings Per Share and Net Income Attributable to Common Shareholders We calculate earnings per share by dividing net income attributable to common shareholders by weighted average shares outstanding. To calculate net income attributable to common shareholders, we subtract dividend-equivalents (net of tax) paid on outstanding but unvested shares of restricted stock units from net income in the period the dividend is declared. Included in the calculations of net income attributable to common shareholders are dividend-equivalents of \$0.3 million and \$0.2 million net of tax, for the nine months ended September 30, 2012 and 2011, respectively.

The difference between basic weighted average shares outstanding and diluted weighted average shares outstanding is the dilutive impact of common stock equivalents. Common stock equivalents consist of shares to be issued under employee stock compensation programs.

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The following table details the calculations of basic and diluted earnings per common share for the three and nine months ended September 30, 2012 and 2011 (\$ in thousands, except per share amounts):

| | | Ended eptember 30, 2012 | Three Months Ended September 30, 2011 | Nine Months Ended September 30, 2012 | | Ended ptember 30, 2011 |
|--|----|-------------------------|--|---|---|------------------------|
| Net income attributable to the | ф | 40.512 | 22.000 | 100.070 | | 70.466 |
| Company | \$ | 49,513 | 33,880 | 100,978 | | 79,466 |
| Dividends on unvested common stock, net of tax benefit | | - | - | 253 | | 236 |
| Net income attributable to common | | | | | | |
| shareholders | \$ | 49,513 | 33,880 | 100,725 | | 79,230 |
| | | | | | | |
| Basic weighted average shares outstanding Basic income per common share before dividends on unvested | | 44,015,922 | 43,421,666 | 43,780,819 | | 43,069,567 |
| common stock | | 1.12 | 0.78 | 2.31 | | 1.85 |
| Dividends on unvested common stock, net of tax benefit Basic earnings per common share | \$ | - 1.12 | - 0.78 | (0.01) |) | (0.01) 1.84 |
| | | | | | | |
| Diluted weighted average shares outstanding | | 44,826,502 | 44,355,453 | 44,755,817 | | 44,376,796 |
| Diluted income per common share before dividends on unvested | | | | | | |
| common stock | \$ | 1.10 | 0.76 | 2.26 | | 1.80 |
| Dividends on unvested common | | | | | | |
| stock, net of tax benefit | | - | - | (0.01 |) | (0.01) |
| Diluted earnings per common share | \$ | 1.10 | 0.76 | 2.25 | | 1.79 |

(12) Commitments and Contingencies

We are a defendant in various litigation matters arising in the ordinary course of business, some of which involve claims for damages that are substantial in amount. Many of these litigation matters are covered by insurance (including insurance provided through a captive insurance company), although they may nevertheless be subject to large deductibles and the amounts being claimed may exceed the available insurance. Although the ultimate liability for these matters cannot be determined, based upon information currently available, we believe the ultimate resolution of such claims and litigation will not have a material adverse effect on our financial position, results of operations or liquidity.

In order to better manage our global insurance program and support our risk management efforts, we supplement our traditional insurance coverage for certain types of claims by using a wholly-owned captive insurance company. The level of risk retained by our captive insurance company, with respect to professional indemnity claims, is up to \$2.5 million per claim.

When a potential loss event occurs, management estimates the ultimate cost of the claim and accrues the related cost when probable and estimable. The accrual for professional indemnity insurance claims facilitated through our captive insurance company which relates to multiple years was \$0.8 million and \$0.7 million, net of receivables, as of September 30, 2012 and December 31, 2011, respectively.

(13)Restructuring and Acquisition Charges

For the three and nine months ended September 30, 2012, we recognized \$6.8 million and \$32.4 million, respectively, of restructuring and acquisition integration costs consisting of (1) severance, (2) King Sturge employee retention bonuses, (3) lease exit charges, and (4) other acquisition and information technology integration costs.

For the three and nine months ended September 30, 2011, we recognized \$16.0 million and \$22.1 million, respectively, of restructuring and acquisition integration costs related to the King Sturge acquisition.

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The following table shows the restructuring and acquisition accrual activity, and the related payments made during the nine months ended September 30, 2012 and 2011 (\$ in thousands):

| | S | Severance | Retention Bonuses | Lease Exit | Other Acquisition Costs | Total |
|--------------------|----|-----------|----------------------|---------------|-------------------------------|----------|
| January 1, | | | | | | |
| 2012 | \$ | 11,712 | 7,555 | 7,912 | 4,778 | 31,957 |
| Accruals | | 4,227 | 7,552 | 8,227 | 12,370 | 32,376 |
| Fixed | | | | | | |
| asset | | | | | | |
| disposals | | - | - | - | (1,799) | (1,799) |
| Payments | | | | | | |
| made | | (11,209) | (6,465) | (2,192) | (12,856) | (32,722) |
| September | • | | | | | |
| 30, 2012 | \$ | 4,730 | 8,642 | 13,947 | 2,493 | 29,812 |
| | S | everance | Retention Bonuses | Lease Exit | Other Acquisition Costs | Total |
| January 1, | | | | | | |
| 2011 | \$ | 4,267 | - | 546 | - | 4,813 |
| Accruals | | 834 | 9,102 | 5,047 | 7,161 | 22,144 |
| Payments | | (2.012.) | (1.140.) | (475 | (5.010.) | (10.740) |
| made | | (3,913) | (1,148) | (475) | (5,213) | (10,749) |
| September 30, 2011 | \$ | 1,188 | 7,954 | 5,118 | 1,948 | 16,208 |

We expect that accrued severance and other accrued acquisition costs will be paid during 2012. Payments relating to accrued retention bonuses will be made periodically through the second quarter of 2014. Lease exit payments are dependent on the terms of various leases, which extend as far out as 2017.

(14) Subsequent Events

The Company announced on October 29, 2012, that its Board of Directors has declared a semi-annual cash dividend of \$0.20 per share of its common stock. The dividend payment will be made on December 14, 2012, to holders of record at the close of business on November 15, 2012. A dividend-equivalent in the same per share amount will also be paid simultaneously on outstanding but unvested shares of restricted stock units granted under the Company's Stock Award and Incentive Plan.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion and analysis should be read in conjunction with the consolidated financial statements, including the notes thereto, for the three and nine months ended September 30, 2012, and Jones Lang LaSalle's audited consolidated financial statements and notes thereto for the fiscal year ended December 31, 2011, which are included in our 2011 Annual Report on Form 10-K, filed with the United States Securities and Exchange Commission ("SEC") and also available on our website (www.joneslanglasalle.com). You should also refer to Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations, contained in our 2011 Annual Report on Form 10-K.

The following discussion and analysis contains certain forward-looking statements which we generally identify by the words anticipates, believes, estimates, expects, plans, intends and other similar expressions. Such forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause Jones Lang LaSalle's actual results, performance, achievements, plans and objectives to be materially different from any future results, performance, achievements, plans and objectives expressed or implied by such forward-looking statements. See the Cautionary Note Regarding Forward-Looking Statements in Part II, Item 5. Other Information.

We present our quarterly Management's Discussion and Analysis in five sections, as follows:

(1)A summary of our critical accounting policies and estimates,

(2) Certain items affecting the comparability of results and certain market and other risks that we face,

(3) The results of our operations, first on a consolidated basis and then for each of our business segments,

(4)Consolidated cash flows, and

(5)Liquidity and capital resources.

Summary of Critical Accounting Policies and Estimates

An understanding of our accounting policies is necessary for a complete analysis of our results, financial position, liquidity and trends. See Note 2 of notes to consolidated financial statements in our 2011 Annual Report for a complete summary of our significant accounting policies.

The preparation of our financial statements requires management to make certain critical accounting estimates that impact the stated amount of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amount of revenue and expenses during the reporting periods. These accounting estimates are based on management's judgment and are considered to be critical because of their significance to the financial statements and the possibility that future events may differ from current judgments, or that the use of different assumptions could result in materially different estimates. We review these estimates on a periodic basis to ensure they are reasonable. Although actual amounts likely differ from such estimated amounts, we believe such differences are not likely to be material.

Asset Impairments

We have recorded goodwill and other identified intangibles from a series of acquisitions. We also invest in certain real estate ventures that own and operate commercial real estate. We have investments in approximately 40 separate property or fund co-investments with which we have an advisory agreement. Our ownership percentages in these investments range from less than 1% to 15%.

Goodwill — We evaluate goodwill for impairment annually by first assessing qualitative factors to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying amount as a basis for determining whether it is necessary to perform the two-step goodwill impairment test. During our most recent annual impairment test, in the third quarter of 2012, we determined that no indicators of impairment existed primarily because (1) our market capitalization has consistently exceeded our book value by a significant margin, (2) our overall financial

performance has been solid and improving in the face of mixed economic environments, and (3) forecasts of operating income, EBITDA and cash flows generated by our reporting units appear sufficient to support the book values of net assets of the reporting units.

In addition to an annual impairment evaluation, we evaluate whether events or circumstances have occurred in the period subsequent to our annual impairment testing which indicate that it is more likely than not an impairment loss has occurred. Our review of these factors through September 30, 2012 revealed no indicators of impairment.

It is possible our determination that goodwill for a reporting unit is not impaired could change in the future if both economic conditions and our operating performance deteriorate. We will continue to monitor the relationship between the Company's market capitalization and book value, as well as the ability of our reporting units to deliver current and projected operating income, EBITDA and cash flows sufficient to support the book values of the net assets of their respective businesses.

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Investments in Real Estate Ventures — We review investments in real estate ventures accounted for under the equity method of accounting on a quarterly basis for indications of (1) whether the carrying value of the real estate assets underlying our investments in real estate ventures may not be recoverable or (2) whether our equity in these investments is other than temporarily impaired. When events or changes in circumstances indicate that the carrying amount of a real estate asset underlying one of our investments in real estate ventures may be impaired, we review the recoverability of the carrying amount of the real estate asset in comparison to an estimate of the future undiscounted cash flows expected to be generated by the underlying asset. When the carrying amount of the real estate asset is in excess of the future undiscounted cash flows, we use a discounted cash flow approach to determine the fair value of the asset in computing the amount of the impairment.

Equity in earnings (losses) from real estate ventures included impairment charges of \$1.5 million and \$2.3 million, for the three months ended September 30, 2012 and 2011, respectively, and \$5.9 million and \$5.2 million, for the nine months ended September 30, 2012 and 2011, respectively, representing our share of the impairment charges against individual assets held by our real estate ventures. It is reasonably possible that if real estate values decline we may incur impairment charges on our investments in real estate ventures in future periods.

For investments in real estate ventures for which the fair value option has been elected, we increase or decrease our investment each reporting period by the change in the fair value of these investments. These fair value adjustments are reflected as gains or losses in our consolidated statement of comprehensive income (loss) within Equity in earnings (losses) from real estate ventures. For the three and nine months ended September 30, 2012 we recognized fair value gains of \$1.6 million and \$0.4 million, respectively, and no fair value adjustments were recognized during the three and nine months ended September 30, 2011. It is reasonably possible that if real estate values decline we may incur charges as the fair value of these investments decrease.

Self-Insurance Programs

In our Americas business we have chosen to retain certain risks regarding health insurance and workers' compensation rather than purchase third-party insurance. Estimating our exposure to such risks involves subjective judgments about future developments. We supplement our traditional global insurance program by the use of a captive insurance company to provide professional indemnity and employment practices insurance on a "claims made" basis. Professional indemnity claims can be complex and take a number of years to resolve, making it difficult to estimate the ultimate cost of these claims.

Health Insurance – We self-insure our health benefits for all U.S.-based employees, although we purchase stop-loss coverage on an annual basis to limit our exposure. We self-insure because we believe that on the basis of our historic claims experience, the demographics of our workforce and trends in the health insurance industry, we incur reduced expense by self-insuring our health benefits as opposed to purchasing health insurance through a third party. We estimate our full-year health costs at the beginning of the year and expense this cost on a straight-line basis throughout the year. In the fourth quarter, we estimate the required reserve for unpaid health costs required at year-end.

Given the nature of medical claims, it may take up to 24 months for claims to be processed and recorded. The accrual balances for open medical claims related to 2012 and 2011 are \$18.5 million and \$0.3 million, respectively, at September 30, 2012. At December 31, 2011 our accrual balance for medical claims was \$11.5 million.

The table below sets out certain information related to the cost of the health insurance program for the three months and nine months ended September 30, 2012 and 2011 (\$ in millions):

| Three | Three | Nine | Nine |
|--------|--------|--------|--------|
| Months | Months | Months | Months |
| Ended | Ended | Ended | Ended |

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| | September 30, 2012 | | 30, | * | | September 30, 2012 | | otember |
|--------------------|--------------------|------|-----|------|--|--------------------|---|---------|
| Expense to | | | | | | | | |
| Company | \$ | 9.0 | | 9.4 | | 26.1 | | 25.9 |
| Employee | | | | | | | | |
| contributions | | 2.7 | | 2.8 | | 7.9 | | 7.9 |
| Adjustment to | | | | | | | | |
| prior year reserve | | (2.0 |) | - | | (2.0) |) | 0.4 |
| Total program | | | | | | | | |
| cost | \$ | 9.7 | | 12.2 | | 32.0 | | 34.2 |

Workers' Compensation Insurance – We are self-insured for workers' compensation insurance claims because our workforce has historically experienced fewer claims than is normal for our industry. We purchase stop-loss coverage to limit our exposure to large, individual claims. We accrue workers' compensation expense using various state rates based on job classifications. On an annual basis in the third quarter, we engage in a comprehensive analysis to develop a range of potential exposure, and considering actual experience, we reserve within that range. We accrue the estimated adjustment to income for the differences between this estimate and our reserve. The adjustments taken to income through the three months ended September 30, 2012 and 2011 were charges of (\$1.0) million and credits of \$2.2 million, respectively. The credits taken to income through the nine months ended September 30, 2012 and 2011 were \$1.0 million and \$3.7 million, respectively. Our accruals for workers compensation claims, which can relate to multiple years, were \$19.2 million and \$17.5 million, as of September 30, 2012 and December 31, 2011, respectively.

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Captive Insurance Company –In order to better manage our global insurance program and support our risk management efforts, we supplement our traditional insurance coverage for certain types of claims by using a wholly-owned captive insurance company. The level of risk retained by our captive insurance company, with respect to professional indemnity claims, is up to \$2.5 million per claim.

Professional indemnity insurance claims can be complex and take a number of years to resolve. Within our captive insurance company, we estimate the ultimate cost of these claims by way of specific claim accruals developed through periodic reviews of the circumstances of individual claims. As our revenue grows, we anticipate that the level of risk retained by the captive insurance company will also grow and thus could result in an increase in the amount and the volatility of our estimated accruals. When a potential loss event occurs, management estimates the ultimate cost of these claims and accrues this cost when probable and estimable.

The accrual for professional indemnity insurance claims facilitated through our captive insurance company which relates to multiple years was \$0.8 million and \$0.7 million, net of receivables, as of September 30, 2012 and December 31, 2011, respectively.

Income Taxes

We account for income taxes under the asset and liability method. We recognize deferred tax assets and liabilities for the future tax consequences attributable to (1) differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases, and (2) operating loss and tax credit carry-forwards. We measure deferred tax assets and liabilities using enacted tax rates expected to apply to taxable income in the years in which we expect those temporary differences to be recovered or settled. We recognize into income the effect on deferred tax assets and liabilities of a change in tax rates in the period that includes the enactment date.

Because of the global and cross border nature of our business, our corporate tax position is complex. We generally provide for taxes in each tax jurisdiction in which we operate based on local tax regulations and rules. Such taxes are provided on net earnings and include the provision of taxes on substantively all differences between financial statement amounts and amounts used in tax returns, excluding certain non-deductible items and permanent differences. We have not provided a deferred U.S. tax liability on the unremitted earnings of international subsidiaries because it is our intent to permanently reinvest such earnings outside of the United States.

Our global effective tax rate is sensitive to the complexity of our operations as well as to changes in the mix of our geographic profitability, as local statutory tax rates range from 10% to 40% in the countries in which we have significant operations. We evaluate our estimated annual effective tax rate on a quarterly basis to reflect forecasted changes in:

- (i) Our geographic mix of income;(ii) Legislative actions on statutory tax rates;
- (iii) The impact of tax planning to reduce losses in jurisdictions where we cannot recognize the tax benefit of those losses; and
 - (iv) Tax planning for jurisdictions affected by double taxation.

We reflect the benefit from tax planning when we believe that it is probable that it will be successful, which usually requires that certain actions have been initiated. We provide for the effects of income taxes on interim financial statements based on our estimate of the effective tax rate for the full year.

Based on our forecasted results for the full year, we have estimated an effective tax rate of approximately 25.4% for 2012 due to the mix of our income and the impact of tax planning activities. Lower tax rate jurisdictions (those with effective national and local combined tax rates of 25% or lower) contributing most significantly to our estimated

effective tax rate include The Netherlands (25%), The People's Republic of China (25%), Russia (20%), Poland (19%), Singapore (17%), Hong Kong (16.5%), and Cyprus (10%). We estimate that these low rate jurisdictions will contribute over half of the difference between our forecasted income tax provision for international earnings and the equivalent provision at the United States statutory rate.

Items Affecting Comparability

Macroeconomic Conditions

Our results of operations and the variability of these results are significantly influenced by macroeconomic trends, the global and regional real estate markets and the financial and credit markets. These macroeconomic conditions have had, and we expect to continue to have, a significant impact on the variability of our results of operations.

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LaSalle Investment Management Revenue

Our investment management business is in part compensated through the receipt of incentive fees where performance of underlying funds' investments exceeds agreed-to benchmark levels. Depending upon performance and the contractual timing of measurement periods with clients, these fees can be significant and vary substantially from period to period.

Equity in earnings (losses) from real estate ventures also may vary substantially from period to period for a variety of reasons, including as a result of (1) impairment charges, (2) changes in fair value, (3) realized gains or losses on asset dispositions, or (4) incentive fees recorded as equity earnings. The timing of recognition of these items may impact comparability between quarters, in any one year, or compared to a prior year.

The comparability of these items can be seen in Note 4, Business Segments, of the notes to consolidated financial statements and is discussed further in Segment Operating Results included herein.

Transactional-Based Revenue

Transactional-based services for leasing, real estate investment banking, capital markets activities and other transactional-based services within our RES businesses increase the variability of the revenue we receive that relate to the size and timing of our clients' transactions from period to period. The timing and the magnitude of these fees can vary significantly from year to year and quarter to quarter.

Foreign Currency

We conduct business using a variety of currencies, but report our results in U.S. dollars, as a result of which the volatility of currencies against the U.S. dollar may positively or negatively impact our reported results. This volatility can make it more difficult to perform period-to-period comparisons of the reported U.S. dollar results of operations, because these results may demonstrate a rate of growth or decline that might not have been consistent with the real underlying rate of growth or decline in the local operations. As a result, we provide information about the impact of foreign currencies in the period-to-period comparisons of the reported results of operations in our discussion and analysis of financial condition in the Results of Operations section below.

Seasonality

Our quarterly revenue and profits tend to grow progressively by quarter throughout the year. This is the result of a general focus in the real estate industry on completing transactions by fiscal year-end and the fact that certain of our expenses are constant throughout the year.

Our Investment Management segment generally earns investment-generated performance fees on clients' real estate investment returns and co-investment equity gains when assets are sold, the timing of which is geared towards the benefit of our clients. Within our RES segments, revenue for capital markets activities relates to the size and timing of our clients' transactions and can fluctuate significantly from period to period. Non-variable operating expenses, which we treat as expenses when they are incurred during the year, are relatively constant on a quarterly basis. Consequently, the results for the periods ended September 30, 2012 and 2011 are not indicative of the results to be obtained for the full fiscal year.

Termination of Stock Ownership Program

We have terminated our Stock Ownership Program (the "SOP") in connection with incentive compensation (or "bonus") payments for 2012 performance. Since the start of the SOP, our employee population has grown significantly and other aspects of our compensation programs have evolved, as a result of which we have determined that (1) there are other more targeted and strategic approaches we can take in order to enhance our equity incentive compensation programs, and (2) we can do so in a way that will be less dilutive to shareholders than the SOP would be if we continued this plan.

In prior years, the SOP has been a mandatory element of the incentive compensation for approximately the senior-most 5% of the Company's employees. The SOP generally required that from 10% to 20% of incentive compensation, including annual bonuses and periodic commission payments, be deferred and delivered in restricted stock units, rather than paid immediately in cash. Half of the restricted stock units granted under the SOP vested eighteen months from January 1st in the year following the year of performance, and the remaining half vested thirty months from that date. We amortized related compensation cost to expense over the service period consisting of the 12 months of the year to which payment of restricted stock relates, plus the periods over which the restricted stock units vest.

Although we have terminated the SOP, we will continue to require at least 15% of annual incentive compensation for members of the Global Executive Committee to be paid in restricted stock units, and we will continue to amortize related compensation costs to expense over the service period consisting of the 12 months of the year which payment of restricted stock relates, plus the period over which the restricted stock units vest.

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In prior years the SOP resulted in the deferral of applicable incentive compensation over the service period, whereas the termination of this program will result in all incentive compensation expense for 2012 being recognized in 2012, with no SOP deferral as we have recognized in prior years. If the SOP had been eliminated in 2011, the comparative impact on our 2011 operating results would have been to increase compensation expense by \$1.9 million and \$6.4 million, for the three and nine months ended September 30, 2011, respectively. The impact on our 2011 full year operating results would have been an increase in expense of \$12.4 million.

Results of Operations

Reclassifications

We report Equity in earnings (losses) from real estate ventures in our consolidated statements of comprehensive income (loss) after Operating income. However, for segment reporting we reflect Equity in earnings (losses) from real estate ventures within Total revenue. Also, vendor and subcontract costs on certain client assignments in property and facilities management, and project and development services ("gross contract costs"), are presented on a gross basis in our consolidated statement of comprehensive income (loss), but are excluded from revenue and operating expenses in determining "fee revenue" and "fee-based operating expenses", in our segment reporting. See Note 4, Business Segments, of the notes to consolidated financial statements (unaudited) for Equity in earnings (losses) from real estate ventures reflected within segment revenue, as well as discussion of how the Chief Operating Decision Maker (as defined in Note 4) measures segment results with Equity in earnings (losses) from real estate ventures included in segment revenue.

Three and Nine Months Ended September 30, 2012 Compared to Three and Nine Months Ended September 30, 2011

In order to provide more meaningful year-over-year comparisons of our reported results, we have included in the table below both the U.S. dollar and local currency movements in the consolidated statements of earnings.

| | | Three Months | Three Months | | | | % Chang | _ |
|--|----|---------------|---------------|-----------|-----|----|---------|----|
| | | Ended | Ended | Change i | n | | in Loc | al |
| | | September 30, | September 30, | | | | | |
| (\$ in millions) | | 2012 | 2011 | U.S. doll | ars | | Curren | су |
| Revenue | | | | | | | | |
| Real Estate Services: | | | | | | | | |
| Leasing | \$ | 309.5 | 289.1 | 20.4 | 7 | % | 9 | % |
| Capital Markets & | | | | | | | | |
| Hotels | | 114.1 | 117.0 | (2.9) | (2 | %) | 0 | % |
| Property & Facility | | | | | | | | |
| Management (1) | | 207.9 | 193.3 | 14.6 | 8 | % | 10 | % |
| Project & Development | | | | | | | | |
| Services (1) | | 89.2 | 89.3 | (0.1) | (0 | %) | 4 | % |
| Advisory, Consulting | | | | | | | | |
| and Other | | 85.6 | 91.6 | (6.0) | (7 | %) | (3 | %) |
| LaSalle Investment | | | | | | | | |
| Management | | 71.5 | 76.1 | (4.6) | (6 | %) | (4 | %) |
| Fee revenue | \$ | 877.8 | 856.4 | 21.4 | 2 | % | 5 | % |
| Gross contract costs | | 71.7 | 46.8 | 24.9 | 53 | % | 63 | % |
| Total revenue | \$ | 949.5 | 903.2 | 46.3 | 5 | % | 8 | % |
| | | | | | | | | |
| Operating expenses, excluding gross contract | - | 786.0 | 763.2 | 22.8 | 3 | % | 6 | % |

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| costs | | | | | | | |
|-------------------------|----|-------|-------|-------|-------|-----|------|
| Gross contract costs | | 71.7 | 46.8 | 24.9 | 53 % | 63 | % |
| Depreciation and | | | | | | | |
| amortization | | 19.1 | 22.8 | (3.7) | (16%) | (15 | %) |
| Restructuring and | | | | | | | |
| acquisition charges | | 6.8 | 16.0 | (9.2) | n.m. | | n.m. |
| Total operating | | | | | | | |
| expenses | | 883.6 | 848.8 | 34.8 | 4 % | 7 | % |
| • | | | | | | | |
| Operating income | \$ | 65.9 | 54.4 | 11.5 | 21 % | 23 | % |
| (1) Amounts adjusted to |) | | | | | | |
| remove gross contract | | | | | | | |
| costs | | | | | | | |
| (n.m not meaningful) | | | | | | | |
| (II.III Hot meaningfui) | | | | | | | |

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| | | Nine Months Ended September 30, | Nine Months Ended September 30, | Change in | | Chan in Loc | _ |
|---|----|---------------------------------------|---------------------------------------|-------------|--------|----------------|------|
| (\$ in millions) Revenue | | 2012 | _ | U.S. dollar | rs | Curren | су |
| Real Estate Services: | | | | | | | |
| Leasing | \$ | 838.7 | 781.7 | 57.0 | 7 % | 10 | % |
| Capital Markets & | | | | | | | |
| Hotels | | 318.6 | 286.4 | 32.2 | 11% | 14 | % |
| Property & Facility | | | | | | | |
| Management (1) | | 607.7 | 538.9 | 68.8 | 13% | 15 | % |
| Project & Development | | | | | | | |
| Services (1) | | 254.5 | 235.3 | 19.2 | 8 % | 12 | % |
| Advisory, Consulting | | | | | | | |
| and Other | | 257.0 | 241.3 | 15.7 | 7 % | 9 | % |
| LaSalle Investment | | | | | | | |
| Management | | 198.3 | 209.2 | (10.9) | (5 %) | (4 | %) |
| Fee revenue | \$ | 2,474.8 | 2,292.8 | 182.0 | 8 % | 10 | % |
| Gross contract costs | | 209.2 | 143.6 | 65.6 | 46% | 53 | % |
| Total revenue | \$ | 2,684.0 | 2,436.4 | 247.6 | 10% | 13 | % |
| Operating expenses, excluding gross contract | | 2.245.6 | 2.070.2 | 167.4 | 0 0 | 1.1 | Cr. |
| costs | | 2,245.6 | 2,078.2 | 167.4 | 8 % | 11 | % |
| Gross contract costs | | 209.2 | 143.6 | 65.6 | 46% | 53 | % |
| Depreciation and amortization | | 58.7 | 60.5 | (1.0.) | (2.01) | (1 | 07) |
| | | 36.7 | 00.3 | (1.8) | (3 %) | (1 | %) |
| Restructuring and acquisition charges | | 32.4 | 22.1 | 10.3 | n m | | n m |
| Total operating | | 32.4 | 22.1 | 10.3 | n.m. | | n.m. |
| expenses | | 2,545.9 | 2,304.4 | 241.5 | 10% | 13 | % |
| expenses | | 2,343.9 | 2,304.4 | 241.3 | 10 % | 13 | 70 |
| Operating income | \$ | 138.1 | 132.0 | 6.1 | 5 % | 7 | % |
| (1) Amounts adjusted to remove gross contract costs | Ψ | 150.1 | 10210 | 0.1 | 5 ,5 | , | ,0 |

Revenue for the third quarter of 2012 grew 5% to \$949 million, 8% in local currency, in comparison to the third quarter of 2011. On a fee revenue basis, consolidated firm revenue grew 5% in local currency to \$878 million, driven by 9% growth in Leasing and 10% growth in Property & Facility Management. Consolidated year-to-date revenue rose to \$2.7 billion, 10% higher than the first nine months of 2011, 13% in local currency. Fee revenue for the first nine months of 2012 was \$2.5 billion, an increase of 8%, 10% in local currency, driven by balanced double-digit growth across Leasing, Capital Markets and Hotels, Property & Facility Management, and Project & Development Services.

(n.m. - not meaningful)

Operating expenses, excluding restructuring and acquisition charges, were \$877 million for the quarter, an increase of 5%, 8% in local currency, compared with \$833 million in 2011. The increase was driven by higher variable

compensation resulting from improved Leasing revenue as well as higher compensation resulting from increased headcount primarily to service new and expanded Property & Facility Management contracts. Compensation expense was impacted by the firm's previously disclosed decision to eliminate its Stock Ownership Program ("SOP") which resulted in approximately \$3 million more compensation expense during the quarter. Fee-based operating expenses, excluding restructuring and acquisition charges, were \$805 million for the quarter, an increase of 2% in U.S. dollars and 5% in local currency, compared with \$786 million in the third quarter of 2011.

Third-quarter results included \$7 million of restructuring and acquisition charges, principally related to integration and retention costs for the second-quarter 2011 acquisition of King Sturge, but also including severance and lease exit costs in targeted areas of the business in EMEA. Third-quarter results also included \$1 million of intangibles amortization related to the King Sturge acquisition.

Year to date, fee-based operating expenses excluding restructuring and acquisition charges were \$2.3 billion, an increase of 8% from last year, or 10% in local currency. Operating income margin year to date calculated on fee revenue was 7.1%, compared with 7.0% last year.

Equity in earnings from real estate ventures resulted in income of \$11 million and \$23 million for the three and nine months ended September 30, 2012, respectively, compared to income of \$0.5 million and \$3 million for the three and nine months ended September 30, 2011, respectively. The 2012 increase in equity earnings was primary due to assets sales in first and third quarters of 2012.

The effective tax rate for the three and nine months ended September 30, 2012, and our forecasted tax rate for 2012, is 25.4%.

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Segment Operating Results

We manage and report our operations as four business segments:

The three geographic regions of Real Estate Services ("RES"):

- (i) Americas,
 (ii) Europe, Middle East and Africa ("EMEA"),
 (iii) Asia Pacific; and
- (iv) Investment Management, which offers investment management services on a global basis.

Each geographic region offers our full range of Real Estate Services including agency leasing and tenant representation, capital markets and hotels, property management, facilities management, project and development services, energy management and sustainability, construction management, and advisory, consulting and valuation services. We consider "property management" to be services provided to non-occupying property investors and "facilities management" to be services provided to owner-occupiers. The Investment Management segment provides investment management services to institutional investors and high-net-worth individuals.

For segment reporting, we show revenue net of gross contract costs in our RES segments. Excluding these costs from revenue and expenses in a "net" presentation of "fee revenue" and "fee-based operating expense" more accurately reflects how we manage our expense base and operating margins. See Note 3, Revenue Recognition, of the Unaudited Notes to the Consolidated Financial Statements for additional information on our gross and net accounting. For segment reporting we also show Equity in earnings (losses) from real estate ventures within our revenue line, since it is an integral part of our Investment Management segment. Finally, our measure of segment reporting results also excludes restructuring charges and certain acquisition related costs.

Real Estate Services

Americas

| | Three Months Ended September 30, | Three Months Ended September 30, | Chan | ge in | Change Lo | |
|-----------------------|----------------------------------|----------------------------------|--------|--------|--------------|------|
| (\$ in millions) | 2012 | 2011 | U.S. d | ollars | Curren | ncy |
| Leasing | \$ 214.1 | 187.1 | 27.0 | 14% | 15 | % |
| Capital Markets & | | | | | | |
| Hotels | 39.1 | 36.4 | 2.7 | 7 % | 8 | % |
| Property & Facility | | | | | | |
| Management (1) | 88.9 | 81.6 | 7.3 | 9 % | 10 | % |
| Project & Development | | | | | | |
| Services (1) | 46.1 | 46.0 | 0.1 | 0 % | 2 | % |
| Advisory, Consulting | | | | | | |
| and Other | 25.6 | 27.6 | (2.0) | (7 %) | (8 | %) |
| Equity in earnings | 0.1 | - | 0.1 | n.m. | | n.m. |
| Fee revenue | \$ 413.9 | 378.7 | 35.2 | 9 % | 10 | % |
| Gross contract costs | 23.4 | 0.6 | 22.8 | n.m. | | n.m. |
| Total revenue | \$ 437.3 | 379.3 | 58.0 | 15% | 16 | % |
| | | | | | | |
| | \$ 371.2 | 341.6 | 29.6 | 9 % | 9 | % |

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| Operating expenses, excluding gross contract | | | | | | |
|--|------------|------|------|------|----|------|
| costs | | | | | | |
| Gross contract costs | 23.4 | 0.6 | 22.8 | n.m. | | n.m. |
| Operating income | \$ 42.7 | 37.1 | 5.6 | 15% | 16 | % |
| (1) Amounts adjusted to | | | | | | |
| remove gross contract | | | | | | |
| costs | | | | | | |
| (n.m not meaningful) | | | | | | |

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| | 1 | Nine Months Ended | Nine Months Ended | Chang | e in | Char Lo | in |
|-------------------------------------|----|----------------------|----------------------|---------|-------|------------|------|
| | Se | eptember 30, | September 30, | C | | | |
| (\$ in millions) | | 2012 | 2011 | U.S. do | llars | Currer | ncy |
| Leasing | \$ | 550.8 | 503.4 | 47.4 | 9 % | 10 | % |
| Capital Markets & | | | | | | | |
| Hotels | | 109.1 | 87.6 | 21.5 | 25 % | 26 | % |
| Property & Facility | | | | | | | |
| Management (1) | | 263.9 | 228.2 | 35.7 | 16% | 17 | % |
| Project & | | | | | | | |
| Development Services | | | | | | | |
| (1) | | 130.4 | 124.0 | 6.4 | 5 % | 7 | % |
| Advisory, Consulting | | | | | | | |
| and Other | | 75.4 | 66.1 | 9.3 | 14% | 11 | % |
| Equity in earnings | | - | 2.7 | (2.7) | n.m. | n. | m. |
| Fee revenue | \$ | 1,129.6 | 1,012.0 | 117.6 | 12% | 12 | % |
| Gross contract costs | | 62.2 | 3.9 | 58.3 | n.m. | | n.m. |
| Total revenue | \$ | 1,191.8 | 1,015.9 | 175.9 | 17% | 18 | % |
| | | | | | | | |
| Operating expenses, excluding gross | | | | | | | |
| contract costs | \$ | 1,036.7 | 933.6 | 103.1 | 11% | 12 | % |
| Gross contract costs | Ψ | 62.2 | 3.9 | 58.3 | n.m. | 12 | n.m. |
| Operating income | \$ | 92.9 | 78.4 | 14.5 | 18% | 20 | % |
| (1) Amounts adjusted to re | | | , 611 | 1 | 10 /0 | | 70 |
| contract costs | | 8 | | | | | |
| (n.m not meaningful) | | | | | | | |
| (| | | | | | | |

Third-quarter revenue in the Americas region was \$437 million, an increase of 15% in U.S. dollars over the prior year. On a fee revenue basis, revenue increased 9% compared with the prior year. The largest growth in revenue was in Leasing, which increased 14% in U.S. dollars despite overall office leasing volumes dropping 14% in the United States, and Property & Facility Management, which increased 9% in U.S. dollars on a fee revenue basis in the quarter. Year-to-date fee revenue for the Americas exceeded \$1.1 billion, an increase of 12% in U.S. dollars from \$1.0 billion last year.

Operating expenses were \$395 million in the third quarter, a 15% increase in U.S. dollars over the prior year. Fee-based operating expenses increased 9% in U.S. dollars over the third quarter of 2011. The year-over-year increase was due to higher fixed compensation costs associated with a larger employee base, as well as higher commission expenses related to improved Leasing and Capital Markets & Hotels revenue and the impact of the SOP elimination. Americas operating income improved to \$43 million for the quarter, up from \$37 million in 2011. Operating income margin, calculated on a fee revenue basis, improved to 10.3% in 2012 compared with 9.8% in 2011.

Year-to-date fee-based operating expenses for the first nine months of the year were \$1.0 billion, compared with \$934 million in 2011, an 11% increase in U.S. dollars. Operating income margin for the first nine months of 2012 calculated on a fee revenue basis was 8.2%, compared with 7.7% last year.

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EMEA

| | Three Month Ende Eptember 30 | d | Three Months Ended September 30, | Chang | | Change Lo | in cal |
|--------------------------|------------------------------------|---|----------------------------------|---------|--------|--------------|-----------|
| (\$ in millions) | 201 | | 2011 | U.S. de | ollars | Currer | ncy |
| Leasing | \$ 52.7 | | 57.5 | (4.8) | (8 %) | (1 | %) |
| Capital Markets & | | | | • | | · | |
| Hotels | 51.1 | | 59.3 | (8.2) | (14%) | (9 | %) |
| Property & Facility | | | | | | | |
| Management (1) | 37.1 | | 40.2 | (3.1) | (8 %) | (3 | %) |
| Project & Development | | | | | | | |
| Services (1) | 26.1 | | 26.7 | (0.6) | (2 %) | 5 | % |
| Advisory, Consulting | | | | | | | |
| and Other | 41.1 | | 44.0 | (2.9) | (7 %) | 0 | % |
| Equity in losses | (0.1 |) | - | (0.1) | n.m. | 49 | % |
| Fee revenue | \$ 208.0 | | 227.7 | (19.7) | (9 %) | (3 | %) |
| Gross contract costs | 26.3 | | 19.6 | 6.7 | 34 % | 49 | % |
| Total revenue | \$ 234.3 | | 247.3 | (13.0) | (5 %) | 1 | % |
| | | | | | | | |
| Operating expenses, | | | | | | | |
| excluding gross contract | | | | | | | |
| costs | \$ 203.6 | | 227.1 | (23.5) | (10%) | (4 | %) |
| Gross contract costs | 26.3 | | 19.6 | 6.7 | 34 % | | n.m. |
| Operating income | \$ 4.4 | | 0.6 | 3.8 | n.m. | | n.m. |
| (1) Amounts adjusted to | | | | | | | |
| remove gross contract | | | | | | | |
| costs | | | | | | | |
| (n.m not meaningful) | | | | | | | |
| | | | | | | | |

| | Nine Month | S | Nine Month | S | | | Change | in |
|-----------------------|--------------|----|--------------|----|--------|---------|--------|------|
| | Ende | d | Ende | d | Chan | ge in | Lo | cal |
| | September 30 |), | September 30 |), | | | | |
| (\$ in millions) | 201 | 2 | 201 | 1 | U.S. d | lollars | Currer | ncy |
| Leasing | \$ 166.3 | | 155.1 | | 11.2 | 7 % | 15 | % |
| Capital Markets & | | | | | | | | |
| Hotels | 140.2 | | 126.0 | | 14.2 | 11% | 17 | % |
| Property & Facility | | | | | | | | |
| Management (1) | 112.8 | | 105.1 | | 7.7 | 7 % | 13 | % |
| Project & Development | | | | | | | | |
| Services (1) | 76.1 | | 67.8 | | 8.3 | 12% | 19 | % |
| Advisory, Consulting | | | | | | | | |
| and Other | 122.2 | | 116.6 | | 5.6 | 5 % | 11 | % |
| Equity in losses | (0.2 |) | (0.3 |) | 0.1 | n.m. | | n.m. |
| Fee revenue | \$ 617.4 | | 570.3 | | 47.1 | 8 % | 15 | % |
| Gross contract costs | 79.3 | | 63.1 | | 16.2 | 26% | 37 | % |
| Total revenue | \$ 696.7 | | 633.4 | | 63.3 | 10% | 17 | % |
| | | | | | | | | |
| | \$ 610.6 | | 576.3 | | 34.3 | 6 % | 12 | % |
| | | | | | | | | |

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| Operating expenses, excluding gross contract costs | | | | | | | |
|--|-----------|------|---|------|------|----|------|
| Gross contract costs | 79.3 | 63.1 | | 16.2 | 26% | 37 | % |
| Operating income (loss) | \$ 6.8 | (6.0 |) | 12.8 | n.m. | | n.m. |
| (1) Amounts adjusted to | | | | | | | |
| remove gross contract | | | | | | | |
| costs | | | | | | | |
| (n.m not meaningful) | | | | | | | |

EMEA's revenue in the third quarter of 2012 was \$234 million, a decrease of 5%, but an increase of 1% in local currency. Revenue declined on a fee revenue basis by 3% in local currency primarily due to lower Capital Markets & Hotels revenue in the period. Year-to-date fee revenue was \$617 million, an increase of 8%, 15% in local currency.

Operating expenses, which include \$1 million of King Sturge intangibles amortization, were \$230 million for the third quarter, a decrease of 7% from the prior year, flat in local currency. Operating expenses also include nearly \$7 million of additional gross contract costs related to the Project & Development Services business line compared with the third quarter of 2011. Fee-based operating expenses decreased 10% over the third quarter of 2011 in U.S. dollars, 4% in local currency. The year-over-year decrease was due primarily to lower compensation and operating costs from effective cost rationalization efforts driven by the integration of King Sturge. On a fee revenue basis, EMEA's adjusted operating income margin, which excludes the King Sturge intangibles amortization, was 2.4% in the third quarter compared with 2.5% in 2011.

Year-to-date fee-based operating expenses were \$611 million, compared with \$576 million in 2011. Included in operating expenses was \$4 million of intangibles amortization compared with \$7 million in the first nine months of 2011. Adjusting for the intangibles amortization related to the merger, operating income margin calculated on a fee revenue basis was 1.8%, compared with 0.1% in 2011.

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Asia Pacific

| | Three Months Ended September 30, | Three Months Ended September 30, | Chan | ge in | Change Lo | |
|--------------------------|----------------------------------|----------------------------------|--------|---------|--------------|------|
| (\$ in millions) | 2012 | 2011 | U.S. d | lollars | Currer | ncy |
| Leasing | \$ 42.7 | 44.5 | (1.8) | (4 %) | (1 | %) |
| Capital Markets & | | | | | | |
| Hotels | 23.9 | 21.3 | 2.6 | 12 % | 14 | % |
| Property & Facility | | | | | | |
| Management (1) | 81.9 | 71.5 | 10.4 | 15 % | 17 | % |
| Project & Development | | | | | | |
| Services (1) | 17.0 | 16.6 | 0.4 | 2 % | 7 | % |
| Advisory, Consulting | | | | | | |
| and Other | 18.9 | 20.0 | (1.1) | (6 %) | (4 | %) |
| Equity in earnings | - | 0.1 | (0.1) | n.m. | | n.m. |
| Fee revenue | \$ 184.4 | 174.0 | 10.4 | 6 % | 9 | % |
| Gross contract costs | 21.9 | 26.6 | (4.7) | (18%) | (11 | %) |
| Total revenue | \$ 206.3 | 200.6 | 5.7 | 3 % | 6 | % |
| | | | | | | |
| Operating expenses, | | | | | | |
| excluding gross contract | | | | | | |
| costs | \$ 172.3 | 160.1 | 12.2 | 8 % | 10 | % |
| Gross contract costs | 21.9 | 26.6 | (4.7) | (18%) | (11 | %) |
| Operating income | \$ 12.1 | 13.9 | (1.8) | (13%) | (9 | %) |
| (1) Amounts adjusted to | | | | | | |
| remove gross contract | | | | | | |
| costs | | | | | | |
| (n.m not meaningful) | | | | | | |
| | NC NC 4 | NT NO 1 | | | Cl | _ |

| | Nine Months Ended September 30, | | Nine Months Ended September 30, | Change in | | Change in Local | |
|-----------------------|---------------------------------------|-------|---------------------------------------|--------------|-------|-----------------|------|
| (\$ in millions) | 2012 | | 2011 | U.S. dollars | | Currency | |
| Leasing | \$ | 121.6 | 123.2 | (1.6) | (1 %) | 1 | % |
| Capital Markets & | | | | | | | |
| Hotels | | 69.3 | 72.8 | (3.5) | (5 %) | (4 | %) |
| Property & Facility | | | | | | | |
| Management (1) | | 231.0 | 205.6 | 25.4 | 12 % | 14 | % |
| Project & Development | | | | | | | |
| Services (1) | | 48.0 | 43.5 | 4.5 | 10 % | 14 | % |
| Advisory, Consulting | | | | | | | |
| and Other | | 59.4 | 58.7 | 0.7 | 1 % | 3 | % |
| Equity in earnings | | 0.2 | 0.2 | - | n.m. | | n.m. |
| Fee revenue | \$ | 529.5 | 504.0 | 25.5 | 5 % | 7 | % |
| Gross contract costs | | 67.8 | 76.6 | (8.8) | (11%) | (6 | %) |
| Total revenue | \$ | 597.3 | 580.6 | 16.7 | 3 % | 5 | % |
| | | | | | | | |
| | \$ | 497.2 | 463.0 | 34.2 | 7 % | 9 | % |
| | | | | | | | |

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| Operating expenses, excluding gross contractors | et | | | | | | |
|---|----|------|------|-------|-------|-----|----|
| Gross contract costs | | 67.8 | 76.6 | (8.8) | (11%) | (6 | %) |
| Operating income | \$ | 32.3 | 41.0 | (8.7) | (21%) | (19 | %) |
| (1) Amounts adjusted to | | | | | | | |
| remove gross contract | | | | | | | |
| costs | | | | | | | |
| (n.m not meaningful) | 1 | | | | | | |

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Revenue in the third quarter in Asia Pacific increased 3%, 6% in local currency, to \$206 million, while on a fee revenue basis, revenue increased 9% in local currency. Strong annuity revenue growth in Property & Facility Management, up 17% in local currency on a fee revenue basis, helped maintain the region's overall performance despite the slowdown in transactional activity. Capital Markets & Hotels revenue increased from the third quarter of 2011, up 14% in local currency, due to market leading positions across the region, particularly in Singapore. Year-to-date fee revenue for Asia Pacific increased to \$530 million, up 5%, 7% in local currency.

Operating expenses were \$194 million for the third quarter, an increase of 4% in U.S. dollars, 7% in local currency. Operating expenses included \$22 million of gross contract costs, down from \$27 million in the third quarter last year. Fee-based operating expenses for the third quarter rose 8%, 10% in local currency, due to a larger employee base servicing new and expanded Property & Facility Management contracts and inflationary compensation pressure across the region. Asia Pacific's fee-based operating income margin for the quarter was 6.6%, down from 8.0% a year ago.

Fee-based operating expenses on a year-to-date basis were \$497 million, compared with \$463 million in 2011. Operating income margin for the first nine months was 6.1%, compared with 8.1% last year, affected by a reduction in higher-margin transaction activity.

Investment Management

| | | hree Months Ended eptember 30, | Three Months Ended September 30, | | Change in | | | Change in Local | |
|-----------------------|----|--------------------------------------|----------------------------------|-------|-----------|---------|--------|-----------------------|--|
| (\$ in millions) | | 2012 | 2011 | | dollar | | Curren | - | |
| Advisory fees | \$ | 57.4 | 59.0 | (1.6) | (3 | %) | 0 | % | |
| Transaction | | | | | | | | | |
| fees & other | | 2.5 | 2.0 | 0.5 | 25 | | 30 | % | |
| Incentive fees | | 11.7 | 15.1 | (3.4) | (23 |)% | (24 | %) | |
| Equity in earnings | | 10.7 | 0.4 | 10.3 | | n.m. | | n.m. | |
| Total segment revenue | | 82.3 | 76.5 | 5.8 | 8 | % | 9 | % | |
| | | | | | | | | | |
| Operating expense | | 58.1 | 57.3 | 0.8 | 1 | % | 4 | % | |
| Operating income | \$ | 24.2 | 19.2 | 5.0 | 26 | % | 26 | % | |
| (n.mnot meaningful) | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | Chan | ge | |
| | | Nine Months | Nine Months | 3 | | in | | | |
| | | Ended | Ended | l Ch | Change in | | | Local | |
| | S | eptember 30, | September 30, | | U | | | | |
| (\$ in millions) | _ | 2012 | 2011 | | . dolla | rs | Curren | cv | |
| Advisory fees | \$ | 172.0 | 185.0 | (13.0 | | 7 %) | (5 | %) | |
| Transaction | Ψ. | -, 0 | 100.0 | (25.0 | | , , , , | (2 | ,,,, | |
| fees & other | | 5.9 | 5.0 | 0.9 | 1 | 8% | 19 | % | |

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| Incentive fees | 20.4 | 19.1 | 1.3 | 7 % | 6 | % |
|----------------|------------|-------|-------|-------|----|------|
| Equity in | | | | | | |
| earnings | 22.6 | 0.2 | 22.4 | n.m. | | n.m. |
| Total segment | | | | | | |
| revenue | 220.9 | 209.3 | 11.6 | 6 % | 7 | % |
| | | | | | | |
| Operating | | | | | | |
| expense | 159.5 | 165.7 | (6.2) | (4 %) | (2 | %) |
| Operating | | | | | | |
| income | \$ 61.4 | 43.6 | 17.8 | 41% | 42 | % |
| (n.mnot | | | | | | |
| meaningful) | | | | | | |
| | | | | | | |

LaSalle Investment Management's third-quarter advisory fees were \$57 million, down 3% in U.S. dollars but flat in local currency. Advisory fees were also flat compared with the first and second quarters of 2012. The business recognized \$12 million of incentive fees during the quarter as a result of positive performance for our clients, and \$11 million of equity earnings, primarily from asset sales. Assets under management remained at \$47 billion as of September 30, 2012.

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Consolidated Cash Flows

Cash Flows from Operating Activities

During the first nine months of 2012, we generated \$34 million of cash from operating activities, a \$75 million increase from the \$41 million used for operating activities in the first nine months of 2011. The year-over-year increase in cash provided by operations was primarily due to enhanced working capital management in 2012.

Cash Flows from Investing Activities

We used \$136 million of cash for investing activities in the first nine months of 2012, a \$200 million decrease from the \$336 million used in the first nine months of 2011. This decrease was driven by a \$208 million decrease in cash used for acquisitions. In the first nine months of 2011, we used \$234 million for acquisitions, primarily as a result of the King Sturge acquisition that we completed in the second quarter of 2011. Partially offsetting this decrease was a net \$8 million increase in cash used related to co-investment activity.

Cash Flows from Financing Activities

Financing activities provided \$43 million of net cash in the first nine months of 2012, a \$168 million decrease from the \$211 million provided by financing activities in the first nine months of 2011. This decreased primarily as a result of decreased borrowing under our credit facility, due to less acquisition activity in 2012 than in 2011. Partially offsetting a net \$320 million decrease in borrowing under our credit facility was a \$131 million decrease in deferred acquisition payments. In the first nine months of 2012 we paid \$32 million in deferred acquisition payments, primarily for a deferred payment related to the 2011 King Sturge acquisition. In the first nine months of 2011 we paid \$163 million in deferred acquisition payments, primarily for a \$150 million deferred acquisition payment related to the 2008 acquisition of Staubach Holdings Inc.

Liquidity and Capital Resources

Historically, we have financed our operations, co-investment activities, dividend payments and share repurchases, capital expenditures and acquisitions with internally generated funds, issuances of our common stock and borrowings under our credit facilities.

Credit Facilities

We have a \$1.1 billion unsecured revolving credit facility (the "Facility") that matures in June 2016. We had \$572.0 million and \$463.0 million outstanding under the Facility, at September 30, 2012 and December 31, 2011, respectively. At September 30, 2012 we had the capacity to borrow up to an additional \$510.7 million under the Facility. The average outstanding borrowings under the Facility were \$712.0 million and \$600.0 million during the three months ended September 30, 2012 and 2011, respectively, and \$678.0 million and \$421.5 million during the nine months ended September 30, 2012 and 2011, respectively.

The pricing on the Facility ranges from LIBOR plus 112.5 basis points to LIBOR plus 225.0 basis points. As of September 30, 2012, pricing on the Facility was LIBOR plus 137.5 basis points. The effective interest rate on our debt was 1.6%, during both the three months ended September 30, 2012 and 2011, respectively, and 1.6% and 1.8%, during the nine months ended September 30, 2012 and 2011, respectively.

We remain in compliance with all covenants under our Facility as of September 30, 2012. The Facility requires us to maintain a leverage ratio that does not exceed 3.50 to 1 through September 2013 and 3.25 to 1 thereafter, and a minimum cash interest coverage ratio of 3.00 to 1.

Included in debt for the calculation of the leverage ratio is the present value of deferred business acquisition obligations and included in Adjusted EBITDA (as defined in the Facility) are, among other things, (1) an add-back for

stock compensation expense, (2) the addition of the EBITDA of acquired companies earned prior to acquisition, as well as (3) add-backs for certain impairment and restructuring and acquisition charges. We are also restricted from, among other things, incurring certain levels of indebtedness to lenders outside of the Facility and disposing of a significant portion of our assets. Lender approval or waiver is required for certain levels of cash acquisitions and co-investment. The deferred business acquisition obligation provisions of the Staubach acquisition agreement also contain certain conditions which are considerably less restrictive than those under our Facility.

In addition to our Facility, we have the capacity to borrow up to an additional \$46.7 million under local overdraft facilities. At September 30, 2012 we had short-term borrowings (including capital lease obligations and local overdraft facilities) of \$30.8 million outstanding, of which \$24.8 million was attributable to local overdraft facilities.

We will continue to use the Facility for working capital needs (including payment of accrued incentive compensation), co-investment activities, dividend payments, share repurchases, capital expenditures, acquisitions and general corporate purposes. We believe that the Facility, together with our local borrowing facilities and cash flow generated from operations, will provide adequate liquidity and financial flexibility to meet our current needs.

Our wholly-owned subsidiary, Jones Lang LaSalle Operations, has an uncommitted warehouse facility with a third-party lender, with a maximum capacity of \$85 million, to fund Warehouse receivables, which bears interest at LIBOR plus 2.5%. During the third quarter, we entered into a short-term agreement with the third-party lender whereby the capacity of the warehouse facility can be increased by \$75 million upon establishment of a cash collateral account.

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Co-investment Activity

As of September 30, 2012, we had total investments in real estate ventures of \$296 million that we account for primarily under the equity method of accounting. Starting in 2011, we have elected the fair value option for certain of our investments made in 2011 and 2012. Our investments are primarily investments in approximately 40 separate property or fund co-investments for which we also have an advisory agreement. Our ownership percentages in these co-investments range from less than 1% to approximately 15%.

For the nine months ended September 30, 2012 and 2011, net funding for co-investments exceeded return of capital by \$54 million and \$46 million, respectively. We expect to continue to pursue co-investment opportunities with our real estate investment management clients in the Americas, EMEA and Asia Pacific. Co-investment remains very important to the continued growth of Investment Management.

See Note 6, Investments in Real Estate Ventures, of the Notes to Consolidated Financial Statements for additional information on our co-investments.

Share Repurchase and Dividend Programs

Since October 2002, our Board of Directors has approved five share repurchase programs. At September 30, 2012, we have 1,563,100 shares that we are authorized to repurchase under the current share repurchase program. We made no share repurchases in 2011 or in the first nine months of 2012. Our current share repurchase program allows the Company to purchase our common stock in the open market and in privately negotiated transactions. Historically, the repurchase of shares has primarily been used to offset dilution resulting from both stock and restricted stock unit grants made under our existing stock plans.

The Company announced on October 29, 2012 that its Board of Directors has declared a semi-annual cash dividend of \$0.20 per share of its common stock. This dividend payment will be made on December 14, 2012, to holders of record at the close of business on November 15, 2012. A dividend-equivalent in the same per share amount was also paid simultaneously on outstanding but unvested shares of restricted stock units granted under the Company's Stock Award and Incentive Plan.

Capital Expenditures

For the nine months ended September 30, 2012 and 2011, capital expenditures were \$55 million and \$56 million, respectively. Our capital expenditures are primarily for ongoing improvements to computer hardware and information systems and improvements to leased space.

Business Acquisitions

For the nine months ended September 30, 2012 and 2011, we used \$26 million and \$234 million, respectively, in connection with acquisitions. We also paid \$32 million and \$163 million during the nine months ended September 30, 2012 and 2011, respectively, for deferred acquisition obligations related to acquisitions we completed in prior years. Terms for our acquisitions completed in prior years included some or all of the following: (1) cash paid at closing, (2) provisions for additional consideration and (3) earn-outs subject to certain contract provisions and performance. Deferred business acquisition obligations totaling \$290 million at September 30, 2012 on our consolidated balance sheet represent the current discounted values of payments to sellers of businesses for which our acquisition has closed as of the balance sheet date and for which the only remaining condition on those payments is the passage of time. At September 30, 2012, we had the potential to make earn-out payments on 14 acquisitions that are subject to the achievement of certain performance conditions. The maximum amount of the potential earn-out payments for these acquisitions was \$148 million at September 30, 2012. Assuming the achievement of the applicable performance conditions, we anticipate that the majority of these earn-out payments will come due by the end of 2013, with the remaining payments coming due at various times through 2015.

Our 2007 acquisition of an Indian real estate services company and its subsequent merger into the Company's India operations includes provisions for a payment to be made in 2014 for the repurchase of the remaining shares exchanged in the merger. This payment will be based on future performance of these operations and accordingly is not quantifiable at this time. An estimate of this obligation based on the original value of shares exchanged is reflected on our consolidated balance sheet within the Minority shareholder redemption liability.

Repatriation of Foreign Earnings

Based on our historical experience and future business plans, we do not expect to repatriate our foreign source earnings to the United States. We believe that our policy of permanently investing earnings of foreign subsidiaries does not significantly impact our liquidity. As of September 30, 2012, of our total cash and cash equivalents of \$126 million, approximately \$100 million was held by foreign subsidiaries.

Restricted Net Assets

We face regulatory restrictions in certain countries that limit or prevent the transfer of funds to other countries or the exchange of the local currency to other currencies. The net assets of these countries in aggregate totaled 3% of the firm's total net assets at both September 30, 2012 and December 31, 2011, respectively.

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Off-Balance Sheet Arrangements

We have unfunded capital commitments to LIC I, LIC II and directly to funds, for future fundings of co-investments in underlying funds totaling a maximum of \$196 million as of September 30, 2012.

See Note 6, Investments in Real Estate Ventures, of the Notes to Consolidated Financial Statements for additional information on our unfunded commitments.

Item 3. Quantitative and Qualitative Disclosures about Market Risk

Market and Other Risk Factors

Market Risk

The principal market risks (namely, the risk of loss arising from adverse changes in market rates and prices) we face are:

Interest rates on our credit Facility; and Foreign exchange risks

In the normal course of business, we manage these risks through a variety of strategies, including hedging transactions using various derivative financial instruments such as foreign currency forward contracts. We enter into derivative instruments with high credit-quality counterparties and diversify our positions across such counterparties in order to reduce our exposure to credit losses. We do not enter into derivative transactions for trading or speculative purposes.

Interest Rates

We centrally manage our debt, considering investment opportunities and risks, tax consequences and overall financing strategies. We are primarily exposed to interest rate risk on our credit facility. Our average outstanding borrowings under our Facility were \$678.0 million during the nine months ended September 30, 2012, and the effective interest rate was 1.6%. As of September 30, 2012, we had \$572.0 million outstanding under the Facility. Our Facility bears a variable rate of interest based on market rates. The interest rate risk management objective is to limit the impact of interest rate changes on earnings and cash flows and to lower overall borrowing costs. To achieve this objective, in the past we have entered into derivative financial instruments such as interest rate swap agreements when appropriate and we may do so in the future. We entered into no such agreements in 2011 or the first nine months of 2012, and we had no such agreements outstanding at September 30, 2012.

Foreign Exchange

Foreign exchange risk is the risk that we will incur economic losses due to adverse changes in foreign currency exchange rates. Our revenue outside of the United States totaled 55% and 57% of our total revenue for the nine months ended September 30, 2012 and 2011, respectively. Operating in international markets means that we are exposed to movements in foreign exchange rates, primarily the euro (12% of revenue for the nine months ended September 30, 2012) and the British pound (13% of revenue for the nine months ended September 30, 2012).

We mitigate our foreign currency exchange risk principally by establishing local operations in the markets we serve and invoicing customers in the same currency as the source of the costs; that is, the impact of translating expenses incurred in foreign currencies back into U.S. dollars tends to offset the impact of translating revenue earned in foreign currencies back into U.S. dollars. In addition, British pound and Singapore dollar expenses incurred as a result of our regional headquarters being located in London and Singapore, respectively, act as a partial operational hedge against our translation exposures to British pounds and Singapore dollars.

We enter into forward foreign currency exchange contracts to manage currency risks associated with intercompany loan balances. At September 30, 2012, these forward exchange contracts had a gross notional value of \$1.6 billion (\$720.2 million on a net basis). These contracts were recorded on our consolidated balance sheet as a current asset of \$5.4 million and a current liability of \$5.8 million at September 30, 2012.

Disclosure of Limitations

As the information presented above includes only those exposures that exist as of September 30, 2012, it does not consider those exposures or positions which could arise after that date. The information we present has limited predictive value. As a result, the ultimate realized gain or loss with respect to interest rate and foreign currency fluctuations will depend on the exposures that arise during the applicable period, the hedging strategies at the time and interest and foreign currency rates.

For other risk factors inherent in our business, see Item 1A. Risk Factors in our 2011 Annual Report on Form 10-K.

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Item 4.

Controls and Procedures

The Company has established disclosure controls and procedures to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to the officers who certify the Company's financial reports and to the other members of senior management and the Board of Directors.

Under the supervision and with the participation of the Company's management, including our Chief Executive Officer and Chief Financial Officer, we conducted an evaluation of the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934). Based on this evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of the end of the period covered by this report. There were no changes in the Company's internal control over financial reporting during the quarter ended September 30, 2012 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Part II. Other Information

Item 1

Legal Proceedings

We are a defendant or plaintiff in various litigation matters arising in the ordinary course of business, some of which involve claims for damages that are substantial in amount. Many of these litigation matters are covered by insurance (including insurance provided through a captive insurance company), although they may nevertheless be subject to large deductibles and the amounts being claimed may exceed the available insurance. Although the ultimate liability for these matters cannot be determined, based upon information currently available, we believe the ultimate resolution of such claims and litigation will not have a material adverse effect on our financial position, results of operations or liquidity.

Item 5.

Other Information

Corporate Governance

Our policies and practices reflect corporate governance initiatives that we believe comply with the listing requirements of the New York Stock Exchange, on which our common stock is traded, the corporate governance requirements of the Sarbanes-Oxley Act of 2002 as currently in effect, various regulations issued by the United States Securities and Exchange Commission and certain provisions of the General Corporation Law in the State of Maryland, where Jones Lang LaSalle is incorporated.

We maintain a corporate governance section on our public website which includes key information about our corporate governance initiatives, such as our Corporate Governance Guidelines, Charters for the three Committees of our Board of Directors, a Statement of Qualifications of Members of the Board of Directors and our Code of Business Ethics. The Board of Directors regularly reviews corporate governance developments and modifies our Guidelines and Charters as warranted. The corporate governance section can be found on our website at www.joneslanglasalle.com by clicking "Investor Relations" and then "Board of Directors and Corporate Governance."

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Corporate Officers

The names and titles of our corporate executive officers are as follows:

Global Executive Committee

Colin Dyer

Chief Executive Officer and President

Lauralee E. Martin

Executive Vice President, Chief Operating and Financial Officer

Alastair Hughes

Chief Executive Officer, Asia Pacific

Jeff A. Jacobson

Chief Executive Officer, LaSalle Investment Management

Peter C. Roberts

Chief Executive Officer, Americas

Christian Ulbrich

Chief Executive Officer, Europe, Middle East and Africa

Additional Global Corporate Officers

Charles J. Doyle

Chief Marketing and Communications Officer

Mark K. Engel

Controller

James S. Jasionowski

Chief Tax Officer

David A. Johnson

Chief Information Officer

J. Corey Lewis

Director of Internal Audit

Patricia Maxson

Chief Human Resources Officer

Mark J. Ohringer

General Counsel and Corporate Secretary

Joseph J. Romenesko

Treasurer

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Cautionary Note Regarding Forward-Looking Statements

Certain statements in this filing and elsewhere (such as in reports, other filings with the United States Securities and Exchange Commission, press releases, presentations and communications by Jones Lang LaSalle or its management and written and oral statements) regarding, among other things, future financial results and performance, achievements, plans and objectives, dividend payments and share repurchases may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause Jones Lang LaSalle's actual results, performance, achievements, plans and objectives to be materially different from any of the future results, performance, achievements, plans and objectives expressed or implied by such forward-looking statements.

We discuss those risks, uncertainties and other factors in (1) our Annual Report on Form 10-K for the year ended December 31, 2011 in Item 1A. Risk Factors; Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations; Item 7A. Quantitative and Qualitative Disclosures About Market Risk; Item 8. Financial Statements and Supplementary Data – Notes to Consolidated Financial Statements; and elsewhere, (2) this Quarterly Report on Form 10-Q in Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations; Item 3. Quantitative and Qualitative Disclosures About Market Risk; and elsewhere, and (3) the other reports we file with the United States Securities and Exchange Commission. Important factors that could cause actual results to differ from those in our forward-looking statements include (without limitation):

The effect of political, economic and market conditions and geopolitical events;

The logistical and other challenges inherent in operating in numerous different countries;

The actions and initiatives of current and potential competitors;

The level and volatility of real estate prices, interest rates, currency values and other market indices;

The outcome of pending litigation; and

The impact of current, pending and future legislation and regulation.

Moreover, there can be no assurance that future dividends will be declared since the actual declaration of future dividends, and the establishment of record and payment dates, remain subject to final determination by the Company's Board of Directors.

Accordingly, we caution our readers not to place undue reliance on forward-looking statements, which speak only as of the date on which they are made. Jones Lang LaSalle expressly disclaims any obligation or undertaking to update or revise any forward-looking statements to reflect any changes in events or circumstances or in its expectations or results.

Signature

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on the 31st day of October, 2012.

JONES LANG LASALLE INCORPORATED

/s/ Lauralee E. Martin

By: Lauralee E. Martin Executive Vice President and

Chief Operating and Financial Officer (Authorized Officer and Principal Financial Officer)

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Item 6. Exhibits

Exhibit

Number Description

- 31.1* Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 31.2* Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 32.1* Certification of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- The following materials from the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2012, formatted in XBRL (eXtensible Business Reporting Language): (1) Consolidated Balance Sheets at September 30, 2012 (Unaudited) and December 31, 2011 (2) Consolidated Statements of Comprehensive Income (Loss) for the three and nine months ended September 30, 2012 and 2011 (Unaudited), (3) Consolidated Statement of Changes in Equity for the nine months ended September 30, 2012 (Unaudited), (4) Consolidated Statements of Cash Flows for the nine months ended September 30, 2012 and 2011(Unaudited), and (5) Notes to Condensed Consolidated Financial Statements (Unaudited).

^{*}Filed herewith