

BUHRMANN NV
Form 20-F
March 09, 2007

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 20-F

(Mark One)

**REGISTRATION STATEMENT PURSUANT TO
SECTION 12(b) OR (g) OF THE SECURITIES EXCHANGE
ACT OF 1934**

OR

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended: 31 December 2006

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR
15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

OR

**SHELL COMPANY REPORT PURSUANT TO SECTION 13
OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from _____ **to** _____

Commission file number 333-11768

BUHRMANN NV

(Exact name of Registrant as specified in its charter)

THE NETHERLANDS

(Jurisdiction of incorporation or organization)

Hoogoorddreef 62, 1101 BE Amsterdam ZO, The Netherlands

(Address of principal executive offices)

Securities registered or to be registered pursuant to Section 12(b) of the Act.

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Title of each class	Name of each exchange on which registered
American Depositary Shares, each representing one Ordinary Share at a par value of EUR 1.20 per share	The New York Stock Exchange
Ordinary Shares at a par value of EUR 1.20 per share each	The New York Stock Exchange*

* Not for trading, but only in connection with the registration of American Depositary Shares representing such Shares pursuant to the requirements of the Securities and Exchange Commission.

Securities registered or to be registered pursuant to Section 12(g) of the Act.

None

(title of class)

Securities for which there is a reporting obligation pursuant to Section 15(d) of the Act.

8¼% Senior Subordinated Notes due 2014,

77/8% Senior Subordinated Notes due 2015,

(Title of Class)

Indicate the number of outstanding shares of each of the issuer's classes of capital or common stock as of the close of the period covered by the annual report.

180,904,970 Ordinary Shares

53,281,979 Preference Shares A

0 Preferences Shares B

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

Yes No

If this report is an annual or transition report, indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934.

Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of accelerated filer and large accelerated filer in Rule 12b-2 of the Exchange Act. (Check one):

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Large accelerated filer

Accelerated filer

Non-accelerated filer

Indicate by check mark which financial statement item the registrant has elected to follow.

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If this is an annual report, indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes

No

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Colophon

- **About this Report**

Cautionary note regarding forward-looking statements

This Annual Report contains forward-looking statements (within the meaning of the US Private Securities Litigation Reform Act of 1995) based on our best current information and what we believe to be reasonable assumptions about anticipated developments. Words such as *expects*, *anticipates*, *intends* and other similar expressions are intended to identify such forward-looking statements. These statements are based on certain assumptions and analyses made by Buhrmann in light of its experience and its perception of historical trends, current conditions and expected future developments, as well as other factors it believes are appropriate under the circumstances. Because of the risks and uncertainties that always exist in any operating environment or business, including, but not limited to, those set forth under *Risk factors* (see page 70 to 73), we cannot give any assurance that the expectations reflected in these statements will prove correct. Actual results and developments may differ materially depending upon, among other factors, industry conditions, currency values, competitive pricing, customer demand, costs, risks related to the integration of acquisitions, legislative, fiscal and regulatory developments and political and social conditions in the economies and environments where Buhrmann operates. You are cautioned not to place undue reliance on these forward-looking statements.

Use of non-GAAP financial measures

In this Annual Report certain non-GAAP financial measures are presented because Buhrmann believes each of these non-GAAP financial measures provides useful information.

Our non-GAAP financial measures should be considered in addition to, and not as a substitute for or as a superior measure to, measures of financial performance reported in our primary financial statements. In particular, in the Group Financial Review and Financial Review per business segment, we discuss changes at constant exchange rates and *organic sales growth*. For these non-GAAP measures the most directly comparable GAAP figures have been presented together with a reconciliation of the non-GAAP figures to the GAAP figures.

Below is an explanation of why we believe these non-GAAP financial measures used in this Annual Report provides useful information regarding our financial condition and results of operations.

Constant exchange rates

Our reporting currency is the euro. The majority of our business is conducted in currencies other than the euro. The position in relation to the US dollar is, in particular, relevant. Results of subsidiaries denominated in currencies other than the euro are translated into euro at an average exchange rate for the period. In addition to a discussion of these results at actual exchange rates, we include analysis of the performance of our businesses based on constant exchange rates.

We use constant exchange rate analysis to give a year-on-year measure of change which excludes the effect of fluctuations in currency exchange rates because these fluctuations are outside our control and may distort our underlying performance and results. Changes of results at constant exchange rates as disclosed in this Annual Report are calculated by translating results of the earlier year into euro at the exchange rate of the later year being discussed.

Changes of results at constant exchange rates can be materially different to changes based on our reported results because average exchange rates of the earlier year can be significantly different from average exchange rates of the later year being discussed.

Organic sales analysis

The *organic sales analysis* presented in this Annual Report eliminates factors that disturb a like-for-like comparison. In addition to the currency exchange rate movements discussed above, these factors include such items as acquisitions, divestments, variations in the number of working days and any movements between gross-based sales and net-based sales for similar activities from a customer perspective (*imputed sales*). We use *organic sales analysis*, in conjunction with constant exchange rates analysis, to give a measure of the underlying year-on-year growth. The factors mentioned above can have a significant impact on a business segment's reported results. Their exclusion provides a useful insight into the underlying performance of the business segment and enables us to monitor the performance of both the underlying activities and acquired activities.

Organic performance can be materially different from the reported performance of a business segment. In each instance where we present organic results, we also present a table which illustrates the basis on which the result is derived and a reconciliation to the nearest comparable GAAP measure.

Publications

This report complies with the regulations in the Netherlands regarding financial reporting and is also the basis of Buhrmann's Annual Report on Form 20-F. A cross-reference table to Form 20-F is included in this report on page 186. Certain exhibits to the Form 20-F will be filed with the SEC.

Presentation of financial and other information

With effect from 1 January 2004, Buhrmann's financial statements are prepared on the basis of the International Financial Reporting Standards (IFRS). The most significant IFRS accounting policies are listed on pages 152 and 153.

IFRS differs, in certain significant aspects, from accounting principles generally accepted in the United States of America (US GAAP). For a discussion of the principal differences between IFRS and US GAAP, as they relate to Buhrmann, and a reconciliation of net result and shareholders' equity from IFRS to US GAAP, please see Note 38 to our Consolidated Financial Statements included on page 137 to 145 in this Annual Report.

The euro is Buhrmann's reporting currency. Exchange rate information, including Noon Buying Rates in New York, is given on page 176.

Use in this Annual Report of the terms *we*, *us*, *our*, *the Buhrmann Group*, *the Group*, *Buhrmann* and *the Company* refers to Buhrmann and its subsidiaries on a consolidated basis except where otherwise specified or clear from the context.

Amounts are rounded and hence (sub) totals may not therefore be equal to the arithmetic sum of the items composing such (sub) totals.

Documents on display

Copies of this Annual Report and documents referred to within this Annual Report are available for inspection upon request at the Buhrmann Corporate Centre at Hoogoorddreef 62, 1101 BE Amsterdam ZO, the Netherlands (telephone +31 (0)20 651 11 11), our website www.buhrmann.com and the SEC's public reference room located at 100 F Street, NE, Washington DC, 20549.

In addition, Buhrmann's SEC filings are also available through the SEC's website www.sec.gov.

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- **Letter from the President and CEO**

Streamlining the business

Dear Shareholder and other Readers,

In 2006, we delivered improved sales and earnings growth, reinforcing our position as a profitable, global business services and distribution company. In most of the countries where we operate, relatively benign macro-economic circumstances drove GDP growth and white-collar job creation, which benefits our business. However, the most important factors influencing our profitable sales growth in 2006 were the streamlining and centralisation of our business processes.

Streamlining and centralisation

In 2006, significant steps were taken to further streamline the Company. In North America, we completed centralising back office functions, such as customer care and credit and collections, and implemented a new organisational structure around product lines and customer segments. Although we underestimated the impact that such a temporarily internal focus had on new business generation in the fourth quarter, we are convinced that the resulting cost efficiencies and increased customer focused structure should help drive earnings in the years ahead. In Europe, we have started to modernise our IT systems and centralised our merchandising activities. In Australia, project OneSource was implemented to address duplicate legacy costs, switching from a decentralised state-based matrix structure to a more centralised structure along functional lines of business.

Growth initiatives

For a number of years, our division in Australia has been expanding its product range followed by those in North America and Europe to include an increasingly wide range of business products. These include cleaning materials, packaging, promotional marketing, print and forms, software, office furniture, break room supplies and personal protection equipment. In 2006, we have seen the strongest growth in such facility, break room and promotional supplies in Australia and North America and there is considerable potential for extending the range of products and services in Europe.

More and more of our customers now purchase multiple lines of business from us. The extended product range will be gradually introduced in all our geographical markets, taking Buhrmann forward as a single source supplier for an increasing number of customers.

Another way in which we are achieving our growth ambitions is by seeking further opportunities in the profitable high-end of the mid-market segment. We have recognised for some time that we can also provide such companies with excellent service. They, too, can benefit from

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reducing the total cost of ownership of ever wider categories of goods and services. In 2006, we have seen clear signs of success and are beginning to make noticeable progress in this segment. The mid-market will continue to be a strategic priority and we expect to make further inroads in the years ahead.

Our private brands programme offers customers the benefits of purchasing quality products at competitive prices. In Europe we have a range of 2,300 business products branded with the Corporate Express logo. At the end of 2006, Corporate Express North America had extended its range of private branded products to 2,400 items. Private brands, which now account for more than a quarter of our global office products sales, are expected to grow rapidly in the years ahead.

We are also extending our company-wide merchandising. Our preferred supplier programme is helping us focus on a more limited group of suppliers and develop mutually rewarding category plans. This process is being reinforced by a global initiative through which we are combining forces to source products, mostly under our private brand, at competitive prices from Eastern Europe and the Far East.

Global reach

Our business is concentrated in countries with relatively developed economies and a high percentage of office workers. In 2006, we further extended our reach through a number of successful acquisitions. The acquisition of ATG

provided us with market leadership in Norway and Sweden and a strong platform for further expansion into the Nordic region. The acquisition of Coastwide Laboratories a distributor specialised in sustainable cleaning products allowed us to strengthen our facility supplies product range in North America. The acquisition of Spanish Ofiexpress gave us a good base from which to operate in the Iberian Peninsula. In Australia, we acquired a number of companies of which our expansion in educational supplies business is the most significant.

In today's business environment, there is increasing public concern about what companies do. Society demands more transparency and expects companies to account for their actions. There is a growing emphasis on issues such as business principles, health and safety, environment and diversity, and in these areas Buhrmann strives to play a prominent role in our industry. We will therefore continue to enhance our policies and practices in relation to our own corporate responsibility, making sure that we meet or exceed the requirements of customers, shareholders, suppliers and employees.

With the advantages of being a global Company, we have to ensure that we do not lose sight of local and regional solutions while seeking the best value for all stakeholders. Perhaps most important of all, we will continue to invest in people who we see as the main asset of our business.

In conclusion, I would like to thank each and every one of our employees for their hard work and commitment in the past year. We have taken a number of significant steps in 2006 that should position us well for the profitable years that lie ahead of us.

Frans Koffrie

President and CEO

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Our People Our Most Valuable Resource

We acknowledge there is a direct link between our people and the Company's success. We continue to invest in attracting, motivating and retaining the best talent available to fulfil the roles and tasks we have. Two thirds of our operating costs are related to people. Our employees are stimulated to develop new ideas and innovative solutions that will strengthen our operations and increase both customer satisfaction and corporate profitability.

The challenge of globalisation

Companies that operate internationally have two basic needs. The first is how to handle diversity in markets, motivations, styles, and management techniques. The second, which is particularly relevant in a company with a history of mergers and acquisitions like ours, is how to create a recognisable unity between the different cultures within the company. Our human resources approach aims to unlock the richness that this diversity offers while appreciating and understanding the differences. Thus, at Buhmann, we value creative, innovative people who can identify best practices around the globe and translate them into their local situation, while conforming to our Business Principles and Code of Ethics.

We want our staff to feel valued and able to realise their full potential, to feel fulfilled and secure. We accept all races, creeds, religions and personal orientations with tolerance and respect. We believe that decency is first and foremost a mindset – one that our actions should reflect.

Integrity

It is every employee's duty to adhere to company principles, and to make sure that their colleagues do the same. All staff are responsible not only for their own conduct, but also for reporting incidents which fall short of Company principles and policy. Our whistle-blowing policy has been specifically designed to provide effective protection to all employees who report whatever misconduct or malpractice they may witness.

We provide no inducements to political parties, governments, or authorities, or to those claiming to represent them. No gifts are offered or accepted beyond those explicitly approved in our Company regulations.

We aim to create a positive working environment by:

- Ensuring that all employees feel valued and able to perform to their full potential. We regularly conduct employee opinion surveys throughout the whole company and considerable management attention is given to responding to survey findings. A total of six surveys were conducted in 2006 in Europe, North America and Australia/New Zealand, covering 24% of Group employees
- Ensuring fair treatment and equal opportunity
- Eliminating discrimination of any kind, including harassment and bullying and adopting a strong stance against work place violence
- Employing and assessing employees based solely on their skills and competencies and the objective qualifications they need to do their job
- Supporting our employees in their development
- Meeting or exceeding the relevant statutory standards that govern the health and safety of employees as well as that of third parties visiting our locations
- Maintaining effective and fruitful relations with Works Councils at local and European level. Both the European and the Netherlands Works Council meetings are routinely attended by our Chief Executive Officer and senior Group Human Resources staff

- Respecting collective agreements with relevant trade unions (where there is a local agreement) and fully supporting employees' right to free association. Collective bargaining arrangements apply to approximately 1,800 of our employees

Equal rights and opportunities

Overall, 40% of our employees are female. Almost 30% of management positions, of which we have approximately 2,000, are held by women. However, we have set ourselves targets to improve this number, and through our selection, succession planning and development processes, we are confident that we will progressively improve our gender balance, including at very senior levels, where we have not reached the proportion of women in top management we seek.

The age and service profile of our employees varies around the world, reflecting different levels of maturity and growth in our operations. In relatively fast-growing businesses, such as Corporate Express Australia, we see profiles skewed towards younger employees with shorter service, while our well-established Graphic Systems businesses have relatively older profiles.

We take succession planning and the associated process of management development very seriously. Annual input by managers at all locations is used to identify potential successors for all management team positions in each operation and country. In addition, we have a structured annual performance review which helps identify individual development needs and opportunities.

Training and development programmes operate at all levels in Buhrmann, as we seek to provide employees with both the skills needed to carry out their current jobs effectively and opportunities to demonstrate their ability to progress

to more demanding positions. We monitor the amount of training undertaken; the equivalent of 20,000 training days were delivered in 2006 across the Group, together with a further 5,000 training days for managers. Whilst a considerable proportion of training hours were devoted to the skills of selling, new product introduction, customer care and service, Corporate Express North America also allocated 1,000 training hours to underscore their commitment to diversity. In Europe, 100 managers participated in the Diversity Awareness programme launch in the Netherlands.

Buhrmann Academy

The Buhrmann Academy provides learning and development opportunities linked to the business of Buhrmann. It is our own Corporate University. It has these objectives:

- To create awareness about the possibilities for sustainable performance improvement and profitable sales growth within Buhrmann
- To promote new learning, share knowledge and information, experience and best practices
- To develop a shared business language across Buhrmann
- To facilitate networking and co-operation between colleagues in different Buhrmann companies
- To reinforce Buhrmann values and management principles
- To assist the management of change.

In 2006, 165 European managers participated in 10 programmes provided by the Buhrmann Academy, which were focused on leadership development, people management, performance management, finance and change management. Over 500 managers have participated in Academy programmes in the last 4 years.

Health and safety

Nobody comes to work to get injured. This is why all of our operating companies have safety policies and procedures which meet or exceed the legal requirements of the country where they are based.

We have a Company-wide reporting scheme that monitors and publishes our safety performance, sets standards for performance and targets for improvements. We have adopted measurements based on the number of Lost Time Injuries, its frequency rate (the number of lost time injuries divided by total hours worked, multiplied by one million) and the injury severity rate (the average number of days lost per injury). In 2006, a total of 263 lost time injuries were recorded across all our operations, a reduction of 23% on the number of injuries we reported in 2005.

However, there are still considerable variations in safety performance across our operations, which means there is further scope to improve. We will increase our monitoring of safety, ensure that best practices are adopted across the Company, and continue with safety training.

While no injury at work is acceptable, we recognise that a significant number of our employees (approximately 30%) either drive delivery trucks or are salesmen with cars and are therefore often exposed to risks which are not directly under our control. We are pleased to report that none of the workplace injuries reported in 2006 resulted in a fatality, although sadly one employee died in a traffic accident on his way home.

• Key Figures

The following tables present key figures as of and for the years ended 31 December 2005 and 2006. The key figures should be read in conjunction with our consolidated financial statements and the notes thereto included elsewhere in this Annual Report. Additionally, please see the Group Financial Review in chapter 2 starting on page 17 for a description of major events that may affect the comparability of the results of operations presented below.

Income statement data

in millions of euro	2006	2005
Net sales	6,306	5,890
Gross contribution	1,884	1,776
Operating result	252	232
Result before taxes	162	46
Taxes	[21]	[25]
Net result	142	21
Attributable to:		
Holders of ordinary shares Buhrmann NV	123	2
Minority interests in Group companies	19	19
	142	21

Balance sheet data

in millions of euro, at period end	2006	2005
Goodwill	1,531	1,499
Working capital	560	474
Total assets	4,178	4,042
Long-term borrowings	1,350	1,184
Total equity	1,527	1,510

Other data

in millions of euro, at period end	2006	2005
A Net cash provided by operating activities	232	232
B Net cash used in investing activities	[381]	[86]
A+B Cash flow available for financing activities	[149]	145

Per ordinary share

in euro, unless stated otherwise, at period end

Basic net result per share attributable to holders of ordinary shares Buhrmann NV	0.68	0.01
Number of ordinary shares outstanding at year-end (in thousands)	180,905	178,750
Dividend declared	0.21	(1) 0.17

(1) Subject for approval of the Annual General Meeting of Shareholders.

2006 Net sales per business segment

2006 Gross contribution per business segment

2006 Operating result per business segment

- **Executive Board and Senior Management**

Management Structure

Executive Board

Frans Koffrie

President and CEO, joined Buhrmann in 1988. In 1990 he was appointed a Member of the Executive Board and became the Group's President and CEO in 1998. Mr Koffrie is a Dutch national, born in Weert, the Netherlands on 15 May 1952. He holds a Masters degree in Business Economics (Amsterdam University) and a Bachelor's degree in Law (Erasmus University Rotterdam). Before he joined Buhrmann predecessor VRG-Groep, he worked for Vroom & Dreesmann and Triumph-Adler Nederland BV. Within the Executive Board he holds responsibility for the Office Products Europe Division, Strategy, Investor Relations & Corporate Communications, General and Legal Affairs, and Internal Audit. Mr Koffrie is a member of the supervisory board of Royal Wessanen NV and of Nyenrode Business Universiteit.

George Dean

Responsible for the Graphic Systems Division and the Office Products Australia Division, joined Buhrmann in 1990. He was appointed as a Member of the Executive Board in 1998. He was President of the Paper Merchanting Division until the divestment of these activities on 31 October 2003. In addition to his responsibility for supervising the two aforementioned Divisions, Mr Dean is also responsible for Human Resources and Group Real Estate. Mr Dean is a British national and was born in Perth (Scotland) on 18 February 1947. He holds a Bachelor of Science Honours Degree in Chemical Engineering from the University of Edinburgh. Before he joined Buhrmann's predecessor VRG in 1990, he worked with the Wiggins Teape Group for 21 years.

Mark Hoffman

President of the Office Products North America Division and president and CEO of Corporate Express, Inc., joined Buhrmann in 1999. He was appointed a Member of the Executive Board in 2002. Mr Hoffman is an American national, born in Jackson, MI on 31 August 1952. He holds a Masters of Business Administration from Harvard Business School. Before he joined Buhrmann, he was the CEO of APS Holdings and also held management positions with W.W. Grainger, TRW, Inc. and Lockheed Corporation.

Floris Waller

Joined Buhrmann in 1999, and was appointed a Member of the Executive Board and CFO in the same year. Mr Waller is a Dutch national, born in Leiden, the Netherlands on 21 December 1958. He holds a Masters degree in Business Economics and a CPA Degree (both from the Erasmus University Rotterdam). Before he joined Buhrmann he worked with Unilever for 15 years in various financial management positions. Within the Executive Board he holds responsibility for Accounting & Control, Corporate Finance & Group Treasury, Corporate Tax & Pensions, Risk Management, Information Technology, Mergers, Acquisitions & Divestments, the Holdings, and jointly with the CEO Investor Relations and Internal Audit. Mr Waller is a member of the supervisory board of Univar NV.

Corporate

Kees Bangma 1956

Director Corporate Finance & Group Treasury

Herman Brauckmann 1948

Director Mergers, Acquisitions & Divestments

Gerard van Buttingha Wichers 1964

Director Investor Relations & Corporate Communications

Neil Callahan 1943

Director Information Technology

Rutger Goldschmeding 1961

Director Accounting & Control

Roelof Hoving 1962

Director Corporate Tax & Pensions

Heidi van der Kooij 1962

General Counsel & Company Secretary

Chris Thrush 1951

Director Human Resources

Cor Zwart 1946

Director Internal Audit

Operations

Office Products North America

Mark Hoffman 1952

President & CEO

Jay Mutschler 1952

COO Office Products U.S.

Robert VanHees 1969

CFO

Office Products Europe

Peter Ventress 1960

President & CEO

Rob Peters 1966

CFO

Office Products Australia

Grant Harrod 1962

Managing Director & CEO

Grant Logan 1952

CFO

Office Products Global Merchandising

Ron Lalla 1958

Executive Vice-President

ASAP Software

Paul Jarvie 1952

President

Graphic Systems

Carl Thomas 1947

President

Gerhard Nijhuis 1949

Financial Director

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• The Company

General information

Buhrmann is one of the world's leading suppliers of office products to businesses and institutions, operating primarily under the brand name Corporate Express. Our proprietary distribution network spans North America, Europe and Australia. We also supply desktop software, graphic equipment and related services. In 2006 our nearly 19,000 employees working from more than 300 locations in 20 countries generated annual sales of € 6.3 billion.

As a specialised services and distribution company, we provide a wide range of business products that are essential to our customers in their daily work. These products include traditional office products, such as print and forms, promotional articles, furniture and desktop software, as well as non-traditional office products such as facility supplies. In response to a growing demand from our customers, we offer a single-source supply solution – a one-stop shop – that helps them streamline their purchasing efforts resulting in reduced total cost of ownership.

The majority of our office products are sold through contracts with major companies with which Buhrmann has integrated eCommerce systems, including customised Internet sites. Over 40% of our office products are sold via eCommerce channels. eCommerce reduces customers transaction costs significantly and speeds up their ordering process by enabling them to select and order products on-line.

Structure

Buhrmann NV – the parent company of a group of subsidiary companies – conducts its business on a global basis. Our significant subsidiaries are listed on page 169. All subsidiaries are wholly owned, except for Corporate Express Australia Ltd and Corporate Express New Zealand Ltd, in which Buhrmann owned a 53% interest of year end.

Buhrmann has five divisions, reflecting a customer-focused and sales-driven structure:

- Our Office Products division in North America, Corporate Express North America, includes the activities of Corporate Express in the United States and Canada.
- Our Office Products division in Europe, Corporate Express Europe, covers the activities of Corporate Express and its partners in 26 European countries.
- Our Office Products division in Australia, Corporate Express Australia, covers the activities of Corporate Express in Australia and New Zealand.
- ASAP Software, which operates mainly in North America, with an affiliate in France covering Europe.
- The Graphic Systems businesses, which operate in six countries in Europe.

Each division has its own management which reports to Buhrmann's Executive Board. The North American Division manages Corporate Express North America and ASAP Software. The European Division manages the Corporate Express businesses in Europe and the Australian Division manages the Australian/New Zealand businesses. The Graphic Systems Division manages companies in six European countries plus the Veenman Group (which up to 2006 is reported under Office Products Europe). The Corporate Centre, which is primarily located in Amsterdam, the Netherlands, supports these Divisions and the Executive Board. Corporate costs are not allocated to the business but reported as a separate activity.

History

In 1875 the Koninklijke Nederlandsche Papierfabrieken NV (KNP) was incorporated. From these origins as a paper producer it has evolved into Buhrmann NV.

In 1993 KNP merged with Bührmann-Tetterode NV and VRG-Groep NV. The resulting conglomerate, NV Koninklijke KNP BT (KNP BT) offered paper and packaging products, business services and a variety of other distribution activities.

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During 1997 and 1998, following the divestment of the packaging activities and the paper manufacturing subsidiaries, the remaining business services and distribution services were renamed Buhrmann NV.

In 1999, Buhrmann complemented its office products activities with the acquisition of Corporate Express. Operating in North America, Europe and Australia, Corporate Express ran a distribution business for office and computer supplies, office furniture, imaging and computer graphic supplies as well as desktop software (ASAP Software). In 2001, Buhrmann strengthened its office products activities with two acquisitions: the North American office products business of USOP and the European office products division of Samas.

In 2000, Buhrmann divested its Information Systems Division and in 2003 Paper Merchanting Division was sold to Australian-based PaperlinX Limited to strengthen its capital structure and narrow its focus on the office products market.

Between 2003 to 2005, Buhrmann restructured its capital structure with a number of separate transactions, most notably the repurchase from two private equity parties of all of its issued and outstanding Preference Shares C.

A number of smaller acquisitions were made, most notably the Scandinavian office products company Andvord Tybring-

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Gjedde (ATG), which was acquired and merged with the European activities of Buhrmann in 2006.

Strategy

As a services and distribution company, we aim to provide a wide range of business products that are essential to our customers in their daily work. We work on a business-to-business basis and use direct distribution to help our customers reduce their process-related procurement costs. We have a strong technological focus and use eCommerce systems, including customised Internet sites, to streamline the supply chain.

We are committed to delivering sustainable and profitable growth. We aim to achieve this growth primarily organically by gaining market share in the large account segment that represents around 80% of our sales and a number of strategic initiatives. In addition to sales growth, we believe that our strong market positions and our ongoing focus on cost control will continue to drive our profitability.

One initiative for growing sales is by looking beyond the large account segment and seeking further opportunities in the high-end of the mid-market segment. Supply to the mid-market is still highly fragmented and we offer mid-market companies an excellent service as a single-source supplier.

Another initiative for growing sales and securing a greater share of our customers' spend is by broadening our product range. By offering traditional office products, such as print and forms, promotional articles, furniture and desktop software, as well as non-traditional office products, such as facility products, we are meeting a wider set of needs among our customer base. This helps us position Buhrmann as the preferred single-source supplier towards our customers. Our innovative systems streamline their ordering, which reduces the cost and effort of managing multiple suppliers. There is an increasing trend among large companies to outsource non-strategic tasks and in this area our business is growing steadily.

As we focus on generating profitable sales growth, we have also identified a number of ways to improve our margins. We have developed a successful range of private brand products, notably the Corporate Express brand, through which we deliver customers competitive alternatives to well-known branded products.

Additionally, our preferred supplier programme is helping us to focus our procurement efforts on a reduced group of suppliers. This process is being reinforced by a global sourcing initiative through which we are sourcing high-quality products at competitive prices from emerging markets.

For a discussion of the risks associated with the implementation of the Company's strategy, see pages 70 to 73.

Industry context

Buhrmann does business primarily in the office products market. The market for office products and other consumables is fragmented in the middle and lower segments, yet increasingly consolidated at the top. Given that a high proportion of costs are fixed sequentially, margin improvements depend mainly on business growth, internal efficiency and economies of scale.

Market segmentation

The business consumable market is served by numerous players of all sizes and with a variety of business models. These include copier resellers, manufacturers of office products with direct distribution capabilities, paper merchants and other distributors with adjacent activities, supermarket chains and general department stores. When it comes to dedicated distributors of office products however, the market is divided into direct distributors, mail order and retail outlets. Buhrmann operates primarily as a direct distributor, using the brand name Corporate Express.

Direct distributors

The direct distributor channel is subdivided into larger and smaller players. The key differentiators are geographical spread and a reliance on wholesalers, both for supply and for maintaining inventories.

Contract distributors (such as Corporate Express) serve primarily customers with a high number of office workers, often in a number of locations, mostly on the basis of exclusive multi-year contracts. Customers are generally guaranteed next-day delivery, provided with advanced IT and eCommerce options, and given access to private brands. Due to the higher service levels and lower total cost of ownership that are offered, contract distribution is the most frequently used channel for medium-sized and large companies in the office products markets.

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In the top segment of the market, which has traditionally been Buhrmann's core strength, there are very few large players who are able to provide the required level of service. The range of products a single distributor supplies to customers in this segment is being extended.

Transactional distributors generally serve medium and small business customers in a limited geographical area without

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formal contracts. Most of these companies are relatively small and carry a limited range of products in stock and use wholesalers extensively. Some of these distributors operate as stock less dealers relying entirely on wholesalers for their fulfilment.

Mail order

Mail order the distribution of catalogues, using database marketing caters mainly to small- and medium-sized companies and privates. While their procurement and order fulfilment functions are similar to contract stationers, direct marketers offer a narrower assortment of products, sell primarily through catalogues rather than a direct sales force and generally use generic third parties to deliver products.

Retail outlets

Retail outlets, which require locations accessible by individual customers, generally serve private individuals and small businesses. Customers obtain their products at the retail outlet which often offers a somewhat different range of products than in the business-to-business channels. Activities in this channel require significant real estate positions including the related financial commitments.

Competitive factors

Buhrmann operates in a highly dynamic and competitive marketplace, particularly because competition is not limited to market participants with a specific position in a channel. Also, within each channel there are multiple players who offer different propositions to customers, which creates many alternative solutions for the demand side of the market. More details on competition within our channels are provided in the sections on the Company's business segments.

The three most significant competitive factors in the office products industry are service (ease of ordering, delivery speed and reliability), price and the efficiency created in terms of the customer's total procurement costs. Collectively we refer to these factors as the total cost of ownership.

Larger players have a competitive edge in offering attractive pricing, IT capabilities, geographical footprint, private brands and a wide choice of products. However, service aspects such as fast and complete delivery can be achieved by any sized player, which ensures that competition remains vigorous.

Product quality is less of an issue since all distributors can carry or source the same or similar products. Private brand strategies are also designed to differentiate in this area.

Our Corporate Express business competes successfully in these markets on the basis of its high quality IT and logistics capability, its customised and value added services and the breadth of its assortment. These aspects aim to achieve benefits to customers in terms of managing the total cost of ownership when procuring office products.

Seasonality

Our sales correlate with white-collar employment and the average amount spent per employee and have a strong relationship with the number of effective working days in a reporting period. In contrast, certain product categories, such as furniture, do not closely correlate with the amount of working days.

Trends

Customers increasingly seek to control the volume of office products purchased by centralising their contractual arrangements. At the same time, they also expect delivery to multiple locations at a local, regional, national or international level. Attention by our (potential) customers on cost structures leads to decisions to outsource non-strategic tasks such as the procurement of office products.

Therefore, Buhrmann believes that large companies will increasingly see the benefits of using a single-source supplier. This allows them to consolidate purchasing power and create efficiencies by eliminating the internal costs associated with complex, multiple deliveries, multiple invoices and varied ordering procedures. It also allows them to compare, monitor and manage purchasing patterns of departments, locations and business units.

Major players in the industry, including our Corporate Express business, continue to invest in extensive information technology, eCommerce and logistic infrastructures. The low value per order, high order volume, dispersed ordering points and multiple delivery locations require a delicate infrastructure for fulfilling these requirements in an economically sensible way.

Customer relations and marketing

Corporate Express markets and sells its products and services to both contract and non-contract business customers through a network of central account managers and local sales representatives.

Many contract customers enter into agreements that set service levels for certain products over a particular period, typically a minimum of two or three years, after which contracts are rolled over or re-tendered.

Marketing is limited to supporting the trade name, own branding and promotional support of certain products categories.

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Supplier relations and merchandising

Most products are purchased directly from manufacturers, who deliver directly to Buhrmann's distribution or mixing centres. Lower volume items are sourced from various types of wholesalers.

Our strategy has been to establish preferential relations with certain suppliers who can offer mutually attractive supply chain economics, while reducing the number of products per category in our assortment.

To further maximise its purchasing power, Buhrmann has been consolidating, and will continue to consolidate, its purchases from key suppliers. This includes the sourcing of office products sold under private brand names. Our preferred supplier initiative increases our relevance to the suppliers with whom we do business. This leads to improved terms and conditions resulting in lower sourcing costs and working capital.

Notwithstanding these long term supplier relationships, Buhrmann is subject to price changes caused by fluctuating prices of commodities.

IT and logistics

Customers have visibility towards Buhrmann's product assortment through our online ordering systems and printed catalogues.

Orders are placed via a variety of eCommerce systems or by traditional telephone, fax or mail. Buhrmann's larger distribution centres have on average over 10,000 stock keeping units. Orders for items in stock are routed to the appropriate distribution centre for order fulfilment. Orders for items that are not part of the regular stock are usually transmitted electronically to vendors or wholesalers for delivery to our distribution centres or directly to a customer.

Buhrmann is usually able to acquire most items that are not available within its own inventory in the same ordering timeframe as stock items. These are then shipped with the items in-stock. First time fill rates are generally around 98%.

Buhrmann's advanced logistics system is key to its efficient distribution network, which allows for next-day delivery in all of its office products markets.

In general, Buhrmann operates from a single regional distribution centre that supports multiple distribution breakpoints. A combination of owned vehicles and third-party delivery services are used to deliver office products.

• Group Financial Review

Comparison 2006 and 2005

Major events in 2006 and 2005

The Financial Review should be considered in light of the following, major events:

2006

In March, we announced the organisational restructuring of Corporate Express North America. The geographic profit centre approach was replaced by a product line and customer segment driven organisation. For this restructuring and the centralisation of back office functions in North America announced in 2005, provisions were recorded in 2006 which are presented as special items.

In September the acquisition of Andvord Tybring-Gjedde (ATG), the leading office products group in the Nordic region, was completed. Total purchase consideration for the acquisition of ATG was 246 million, which was financed by borrowings under existing debt facilities.

Also some smaller acquisitions in Europe, Australia and North America were made, of which Coastwide Laboratories, Inc. in the USA and The Educational Experience Pty Ltd. in Australia were the most significant.

2005

On 31 March, the repurchase of all of the issued and outstanding Preference Shares C was completed for an aggregate purchase price of US\$520 million in cash. To fund this transaction, Buhrmann issued 77/8% Senior Subordinated Notes due 2015 (2015 Notes) with an aggregate principal amount of US\$150 million in February 2005. An amount of 250 million was raised by a discounted rights issue of 39.3 million ordinary shares in March 2005.

The next most significant special item that was recorded was the restructuring of customer care and back-office activities in North America.

Key figures

in millions of euro, unless stated otherwise	2006	2005	Change in %	Change at constant rates(1)
Net sales	6,306	5,890	7.1	% 7.6
Gross contribution	1,884	1,776	6.1	% 6.5
Operating expenses	[1,632]	[1,544]	5.7	% 6.2
Operating result	252	232	8.6	% 9.0
Gross contribution as a percentage of net sales	29.9	% 30.1	%	
Operating expenses as a percentage of net sales	25.9	% 26.2	%	
Operating result as a percentage of net sales	4.0	% 3.9	%	

(1) See Use of non-GAAP financial measures on page 2.

Critical accounting policies and estimates

Our main accounting policies are set out in Note 2 to our Financial Statements. The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue and expenses, and the related disclosure of contingent assets and liabilities. If actual amounts or estimates are different than previously estimated, the revisions are included in the Company's results or equity for the period in which the revised amounts become known. The accounting policies and estimates that are most critical in determining the presentation of operating results and financial condition and which require subjective or complex judgments from management are listed in Note 3 to our Financial Statements.

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Our Financial Statements are based on IFRS and differ, in certain aspects, from how they would appear if prepared in accordance with US GAAP. For a discussion of these differences and a reconciliation of net result and shareholders' equity from IFRS to US GAAP, please see Note 38 to our Financial Statements included in this Annual Report.

Comparison of the results

Our business delivered profitable sales growth, primarily driven by our success in selling an increasingly wide selection of products to our customer base, while achieving benefits from our merchandising and global sourcing initiatives. Operating expenses remained well-controlled but were unfavourably impacted by one-off costs mainly related to the streamlining of the organisation in North America.

Net sales

Net sales for the Buhrmann Group increased by 7.1% to 6,306 million in 2006, from 5,890 million in 2005. At constant exchange rates the increase was 7.6%. Net sales on an organic basis increased 6%.

Overall market conditions were favourable with higher levels of white-collar employment and increased average spend on office products per employee. However, economic growth in North America slowed during the second half of the year. Markets in Europe improved gradually during the course of the year with still significant differences between individual countries.

We put more focus on the profitability of sales growth in the large account segment. We were pleased that our initiatives in the mid-market segment started to pay off. In North America, our internal focus on the streamlining of the sales activities impacted new business generation negatively.

resulting in a reduced organic growth rate in the last months of the year.

The success of our product range extension was particularly reflected in strong sales growth in facility supplies, helped by the acquisition of Coastwide Laboratories in May of this year and improved performance in document and print management. In Australia we acquired Educational Experience, an educational supplies business, and also completed some other relatively small acquisitions.

Our position in Europe was considerably strengthened by the acquisition of ATG, that held a leading position in the Nordic region. ASAP Software continued to invest and focus on growth opportunities in the small and medium-sized business segment. Graphic Systems doubled its operating result mainly by achieving 11.8% sales growth, while keeping cost under control.

The table presents a calculation, on an organic basis, of the development of net sales for the Group(1).

in millions of euro, unless stated otherwise	2006	2005	Change in %
Net sales	6,306	5,890	
Effect of currency exchange rate movements		[28]	
Net sales at constant exchange rates	6,306	5,862	8 %
Acquisitions and divestments	[155]	25	
Adjustment for imputed sales	364	307	
Variation in the number of working days	26		
Net sales on an organic basis	6,542	6,194	6 %

(1)See Organic sales analysis on page 2.

Gross contribution

Gross contribution increased by 6.5% at constant exchange rates. As a percentage of net sales, gross contribution showed a decline from 30.1% in 2005 to 29.9% in 2006. Gross contribution was unfavourably impacted by price erosion following re-tendering and new contract wins in a very competitive market place and paper purchase price increases that could only be passed on to customers on a delayed basis as well as the negative impact of the change in product mix. Also we experienced higher shares of lower margin large accounts and lower margin product categories such as computer supplies and an adverse business mix (i.e. strong growth in Graphic Systems which realises relatively lower margin levels). These margin pressures could be partially offset by the benefits from our private brands and merchandising initiatives as well as overall margin management.

Operating result

Operating result of the Group increased 8.6% from 232 million in 2005 to 252 million in 2006. At constant exchange rates the increase was 9.0%. Operating result as a percentage of net sales increased to 4.0%.

The increase in operating result was due to the increase in gross contribution of 6.5% at constant exchange rates which was partially offset by an increase in operating expenses of 6.2% at constant exchange rates (see also the Overview of the Business Segment).

Total share-based payment charges amounted to 8 million in 2006 (7 million in 2005) and were allocated to the business segments. Corporate operating expenses, not allocated to the business segments, were 4 million in 2006 compared to 12 million in 2005 due to favourable pension income and lower incidental expenses.

Regarding pensions, total operating expenses included income of 22 million in 2006 and 18 million in 2005 mainly related to the financing portion (interest cost less expected return on plan assets) of the pension plan in the Netherlands, which is by far the largest defined benefit plan in the Group. Of this income approximately 20 million in 2006 and 17 million in 2005 is included in Corporate operating expenses relating to the inactive participants in this plan. The assumptions used to calculate the pension income and benefit obligations of this plan are listed in Note 20 of the Financial Statements. A change in the assumptions used to calculate the pension obligation and related costs (service cost and interest cost) resulted in a higher net pension income of approximately 2 million in 2006. The average expected rate of return on plan assets for the Dutch plan was 6.6% in 2006 and 7.0% in 2005. The effect of a lower rate on expected return on plan assets, which is included in the calculation of net pension income, was offset by a higher fair value of the plan's assets in 2006 compared to 2005. The actual return on plan assets of the

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pension plan in the Netherlands, after investment fees and administration expenses, was 7% in 2006 and 15% in 2005.

Special items included in operating expenses in 2006 and 2005

In 2006, we incurred in total 35 million in one-off costs, such as double running and relocation expenses, for the centralisation of back-office functions and the streamlining of the organisation in North America. We also recorded

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5 million for optimising our facilities in the Benelux and the further restructuring of Veenman Germany.

In 2005, in the Office Products North America business segment we recorded a 10 million charge for the centralisation of local administrative operations such as credit and collections and customer care and a charge of 4 million was recorded in the Office Products North America business segment to settle with the U.S. Department of Justice allegations that Corporate Express Office Products submitted false claims in connection with the sale of office products to U.S. government agencies that were from countries of origin not designated under the Trade Agreements Act. Further, restructuring charges of 8 million were recorded related to the German furniture business, Veenman Germany and Corporate Express Benelux.

Excluding these special items, operating expenses would have increased 5.0% at constant exchange rates and operating result would have increased 15.6% on the same basis.

Financial items

in millions of euro	2006	2005
Refinancing expenses		[85]
Other financing expenses	[97]	[106]
Subsequent result from disposal of operations	7	5
Taxes on special items and special tax items	14	3
Other taxes	[35]	[28]
Total financial items	[110]	[211]

Financing expenses related to refinancing

In 2006 no expenses were recorded relating to refinancing activities. In 2005 Buhrmann placed the 2015 Notes, the proceeds of which were used to repurchase the Preference Shares C, together with a discounted rights issue which raised 250 million. The expenses related to the placement of the 2015 Notes and the discounted rights issue have been recorded as a deduction from the proceeds and have not been recorded in the income statement. The repurchase of the Preference Shares C resulted in a charge of 85 million in 2005. This special item constitutes the difference between the value paid and the book value of the liability and conversion option which were both recorded as debt.

Other financing expenses

in millions of euro	2006	2005
Cash interest expenses	[73]	[64]
Interest income	3	3
Dividend Preference Shares	[11]	[19]
Non-cash interest	[10]	[8]
Exchange results due to translation of long-term internal and external borrowings	[5]	[18]
Total other financing expenses	[97]	[106]

Cash interest expenses in 2006 were up 9 million, mainly as a result of the financing of the acquisition of ATG. Non-cash interest includes amortisation cost related to long-term borrowings, such as the imputed interest on the convertible bond, and amortisation of capitalised financing costs.

The exchange results in 2006 relate to translation differences on the mismatch between intercompany loans that do not qualify as permanent investments and the currency overlay for our external debt. The exchange results in 2005 include a similar mismatch but relate, predominantly, to the Preference Shares C which were denominated in US\$ and translated into euro.

The accrual for dividend on Preference Shares decreased due to the repurchase of the Preference Shares C in March 2005.

Subsequent result from disposal of operations

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In 2006 a pre-tax (non-cash) benefit of 9 million (6 million net of tax) was recorded as an accounting consequence of transferring pension assets and liabilities from Buhrmann's Dutch pension fund following the divestment of our former Paper Merchanting Division in 2003. An amount of 1 million was released from provisions related to divestments of prior years. The release in 2005 of 5 million relates to Buhrmann's former subsidiary Kappa Packaging which was divested in 1998.

Taxes

Our international operations are subject to income taxes of different jurisdictions with varying statutory tax rates. Buhrmann's effective tax rate was 12% in 2006 and 15% in 2005. The effective tax rate is determined based on the ratio of taxes to the amount of result from operations before taxes and expenses related to the preference shares, as these dividends are non-tax deductible (for a detailed calculation of the effective tax rate, see Note 12 to the Financial Statements).

The tax expense of 21 million in 2006 includes a benefit of 10 million as the result of the settlement of tax disputes, further recognition of deferred tax assets on the increased future earnings capacity amongst others as a result of the increased surplus status of our Dutch pension scheme and lower net deferred tax liabilities due to the enacted change of the statutory corporate income tax rate in the Netherlands as per the fiscal year 2007 (from 29.6% to 25.5%).

In 2005, taxes include a 4 million benefit due to the further recognition of deferred tax assets.

Net result

in millions of euro	2006	2005
Operating result	252	232
Total financial items	[110]	[211]
Net result	142	21
Attributable to:		
•Holders of ordinary shares		
Buhrmann NV	123	2
•Minority interests in Group companies	19	19

Minority interests represent the 46.5% (2005: 46.9%) share at year-end of third-parties in the net result of Corporate Express Australia Ltd. In April 2005, Corporate Express Australia completed its off-market share buy-back. Buhrmann chose not to participate in the buy-back, thereby raising its interest in Corporate Express Australia to 53.1%. As a result of Corporate Express Australia's on-market share buy-back in 2006, Buhrmann's share increased further, from 53.1% to 53.5%.

Net result attributable to holders of ordinary shares

The net result of 123 million attributable to shareholders of Buhrmann NV in 2006 translates to basic earnings per share (eps) of 0.68. Excluding the tax-adjusted impact of special items, exchange results due to the mismatch between intercompany borrowings and external borrowings as reported under net financing costs, and other adjustments, net result in 2006 would have amounted to 147 million, compared to 118 million in 2005, a 24% increase, representing 0.82 per ordinary share in 2006, compared to 0.70 in 2005.

In line with the Dividend Policy, a dividend has been proposed of 0.21 per share.

Liquidity

Buhrmann's liquidity requirements arise primarily from the need to fund the expansion of its business in the form of working capital requirements, capital expenditure and restructuring or similar projects. Buhrmann's primary source of liquidity is cash generated from operations. The following table sets forth the cash flow movements for the periods indicated.

in millions of euro	2006	2005
A Net cash provided by operating activities	232	232
B Net cash used in investing activities	[381]	[86]
A+B Cash flow available for financing activities	[149]	145
C Net cash provided by/(used in) financing activities	103	[199]
A+B+C Net cash flow	[45]	[54]

Net cash provided by operating activities

Operating result adjusted for non-cash items (such as depreciation of tangible fixed assets, amortisation of internally used software and intangible assets and additions/releases of provisions) was 23 million higher in 2006 compared to 2005.

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Working capital increased by 56 million in 2006 in comparison with an increase of 51 million in 2005. As a percentage of net sales, working capital (four-quarter rolling average) increased to 9.3% as a consequence of the growth of our business and structurally increased inventory levels reflecting an extended supply chain due to the increased direct sourcing out of Asia.

Profit tax payments were 2 million higher and other operational payments (such as for restructuring) were 10 million higher in 2006 compared to 2005. Payments regarding the defined benefit pension plans of 13 million were 4 million higher than in 2005, including an additional contribution in the UK scheme of £3.8 million partially offset by reduced payments towards the Dutch scheme.

The net effect was an amount of 232 million of cash provided by operating activities in 2006, the same amount as in 2005.

Net cash used in investing activities

Net capital expenditure of 78 million in 2006 was 14 million higher than in 2005 (64 million).

A significant portion of our capital expenditure relates to the

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development of information technology, eCommerce and logistics systems.

Cash used for acquisitions amounted to 303 million in 2006, mainly related to the acquisition of ATG and to a lesser extent to that of Coastwide Laboratories in the USA and a number of smaller acquisitions. In 2005, cash used for acquisitions amounted to 20 million relating to several small asset acquisitions (in the Office Products North America business segment and in the Office Products Australia business segment).

Net cash used in financing activities

In 2006 Buhrmann acquired ATG for a total consideration including debt of 278 million (excluding debt and including fees a purchase consideration of 246 million), which was financed by borrowings under existing debt facilities. Mainly as a result of the increased borrowings, interest expenses in 2006 were up 9 million.

In 2005, Buhrmann placed the 2015 Notes with an aggregate principal amount of US\$150 million. The net proceeds of the 2015 Notes were US\$142 million (110 million), after deduction of transaction expenses. Buhrmann also executed a discounted rights issue which raised 239 million, after deduction of transaction expenses. The proceeds of the 2015 Notes and discounted rights issue were used to finance the repurchase of the Preference Shares C for US\$520 million (401 million).

In both 2006 and 2005 Buhrmann paid cash dividends on its Preference Shares A of 11 million. All Preference Shares C were repurchased in 2005.

In 2006 Buhrmann paid 15 million of dividends on its ordinary shares (2005: 12 million) which is about 48% of the total dividend declared on ordinary shares. The dividend was paid out in stock or cash at the option of the shareholder.

Payments to minority shareholders were 10 million in 2006 and 31 million in 2005. This includes dividends paid to minority shareholders of Corporate Express Australia and the buy-back by Corporate Express Australia of its own shares in both 2006 and 2005 in which Buhrmann did not participate.

Net cash flow

The resulting net cash flow was negative 45 million in 2006 compared to negative 54 million in 2005, reflected in the movements in net liquid funds.

Trend information

Our 2006 performance underlines our ability to generate profitable sales growth. We benefited from our continuing investments in future growth opportunities and initiatives to streamline the organisation. As a global player in fragmented markets, we are increasingly taking advantage of the trend of large companies to outsource and consolidate non-strategic tasks, such as procurement of office products. We are positive about prospects for sales growth based on our expectations of continued favourable macroeconomic trends.

• Group Financial Review

Comparison 2005 and 2004

Major events in 2005 and 2004

The Financial Review should be considered in light of the following major events:

2005

See page 17 for major events in 2005.

2004

In the second and third quarter of 2004, changes to the capital structure were made. We repaid the US\$350 million 12¼% Senior Subordinated Notes due 2009 (2009 Notes). We funded the repayment by issuing US\$150 million of new 8¼% Senior Subordinated Notes due 2014 (2014 Notes), increasing the Term Loans under the Senior Facilities Agreement by US\$125 million and using available liquidity in the Company.

Special items were recorded for restructuring activities in the Office Products Europe business segment.

Net sales

Net sales for the Buhrmann Group were 5,890 million in 2005 compared to 5,553 million in 2004, an increase of 6.1%. At constant exchange rates the increase was 5.4%. Net sales on an organic basis increased 6%.

We increased our market share in the large account business segment, benefiting from our single-source supplier concept and continuing investments in advanced logistics and eCommerce solutions. Our mid-market initiative contributed positively to sales growth albeit to a lesser extent. The net sales growth has been supported by positive economic conditions in North America and Australia. In these markets sustained growth was underwritten by a gradual growth of white-collar employment.

Key figures

in millions of euro, unless stated otherwise	2005	2004	Change in %	Change at constant rates(1)	
Net sales	5,890	5,553	6.1	% 5.4	%
Gross contribution	1,776	1,671	6.3	% 5.6	%
Operating expenses	[1,544]	[1,456]	6.0	% 5.5	%
Operating result	232	214	8.2	% 6.7	%
Gross contribution as a percentage of net sales	30.1	% 30.1	%		
Operating expenses as a percentage of net sales	26.2	% 26.2	%		
Operating result as a percentage of net sales	3.9	% 3.9	%		

(1) See Use of non-GAAP financial measures on page 2.

In Office Products North America we experienced significant growth. In Office Products Australia we continued the roll-out of the single-source supplier model including extending it into the small and medium customer sector. Office Products Europe, despite challenging economic circumstances resumed sales growth, mainly as a result of new customer wins in the large account segment, notably in Germany and the United Kingdom. Net sales on an organic basis for ASAP Software increased 7% benefiting from its strong position in the provisioning of software licences to companies and institutions.

Demand for new printing presses from Graphic Systems increased but at a lower pace compared to previous cyclical recoveries. Graphic Systems continued its strategy to make sales less dependent on the economic cycle by offering customers a total solution to their printer-related supply needs.

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The table presents a calculation, on an organic basis, of the development of net sales for the Group(1).

in millions of euro, unless stated otherwise	2005	2004	Change in %	
Net sales	5,890	5,553		
Effect of currency exchange rate movements		19		
Net sales at constant exchange rates	5,890	5,572	8	%
Acquisitions and divestments	[12]	18		
Adjustment for imputed sales	302	243		
Variation in the number of working days	24			
Net sales on an organic basis	6,204	5,833	6	%

(1) See Organic sales analysis on page 2.

Gross contribution

In 2005, gross contribution developed in line with our net sales growth and increased 6.3%, from 1,671 million in 2004 to 1,776 million in 2005. At constant exchange rates the increase was 5.6%.

Competitive pressure reflected in margin erosion due to re-tendering and incentives attached to new customer contracts as well as a stronger growth in the large account segment (which experiences lower gross contribution margins) and a stronger growth in lower margin product categories (such as computer hardware and software and computer supplies), had a negative impact on gross contribution. However,

despite these challenges, gross contribution as a percentage of net sales was stable at 30.1% which was due to the positive impact on gross contribution of our private brand, preferred supplier and global sourcing initiatives.

Graphic Systems contributed positively to gross contribution as a percentage of net sales thanks to improved margins on machinery sales.

Operating result

Operating result of the Group increased 8.2% from 214 million in 2004 to 232 million in 2005. At constant exchange rates the increase was 6.7%. Operating result as percentage of net sales was stable at 3.9%.

The increase in operating result was due to the increase in gross contribution of 5.6% at constant exchange rates which was partially offset by an increase in operating expenses of 5.5% at constant exchange rates.

Operating expenses increased mainly as a result of higher delivery expenses due to higher sales volumes and the impact of higher fuel expenses. Total share-based payment charges amounted to 7 million in 2005 (6 million in 2004), largely allocated to the business segments. Corporate operating expenses, not allocated to the business segments, were 12 million in 2005 compared with 6 million in 2004. This increase was mainly due to higher consultancy fees such as for the implementation of Sarbanes-Oxley and charges following the rationalisation of our holding organisation.

Total operating expenses included an income of 18 million in 2005 and 15 million in 2004 related to the financing part (interest cost less expected return on plan assets) of the pension plan in the Netherlands, which is a defined benefit plan. Of this income approximately 16 million in 2005 and 13 million in 2004 is included in Corporate operating expenses relating to the inactive participants in this plan. The assumptions used to calculate the pension income and benefit obligations of this plan are listed in Note 20 to the Financial Statements. In 2005, we used a discount rate of 4.9% and in 2004 of 5.5% for this plan which resulted in an approximately 1 million lower interest expense in 2005 compared to 2004. Both in 2005 and 2004 we used a rate of expected return on plan assets of 7%. The amount of expected return on plan assets in the Statement of Income increased by 3 million in 2005 compared to 2004. This is due to the higher value of the plan assets at 31 December 2004 compared to 31 December 2003 which is the basis for calculating the expected return for 2005 and 2004, respectively. The actual return on the assets of the pension plan in the Netherlands was 15% in 2005 and 10% in 2004.

Financing expenses; taxes; other financial items

in millions of euro	2005	2004
Financing expenses related to refinancing	[85]	[35]
Other financing expenses	[106]	[92]
Subsequent result from disposal of operations	5	6
Taxes on special items and special tax items	3	18
Other taxes	[28]	[5]
Total financing items	[210]	[107]

Special items included in operating expenses in 2005 and 2004

In 2005, in the Office Products North America business segment we recorded a 10 million charge for the centralisation of its local, administrative operations such as credit and collections, and customer care. A charge of 4 million was recorded in the Office Products North America business segment to settle, with the U.S. Department of Justice, allegations that Corporate Express Office Products submitted false claims in connection with the sale of office products to U.S. government agencies that were from countries of origin not designated under the Trade Agreement Act.

In the Office Products Europe business segment, we recorded an expense of 8 million in 2005 for the further restructuring of the German copier and furniture business as well as some restructuring activities of Corporate Express Benelux.

In 2004, an expense of 5 million was recorded for the restructuring of the copier business in Germany and restructuring activities of Corporate Express Benelux.

Excluding these special items, operating expenses increased 4.4% at constant exchange rates and operating result increased 15.4% at the same basis.

No impairment of goodwill was recorded in 2005 or 2004.

Financing expenses related to refinancing

In 2005 and 2004, expenses were recorded relating to refinancing activities. In February 2005, Buhrmann placed the 2015 Notes, the proceeds of which were used to repurchase the Preference Shares C, together with a discounted rights issue which raised 250 million in March 2005. The expenses related to the placement of the 2015 Notes and the discounted rights issue have been recorded as a deduction from the proceeds and have not been recorded in the income statement. The repurchase of the Preference Shares C resulted in a charge of 85 million in 2005. This special item constitutes the difference between the value

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paid and the book value of the liability and conversion option which were both recorded as debt.

In 2004, we incurred a special item when we repaid our 2009 Notes which resulted in a charge of 35 million which consists of a premium paid to holders of the 2009 Notes of 27 million and a non-cash write-off of capitalised financing fees of 7 million. The expenses related to the placement of the 2014 Notes in 2004 have been recorded as a deduction from the proceeds and have not been recorded in the income statement.

Other financing expenses

in millions of euro	2005	2004
Cash interest expenses	[64]	[68]
Interest income	3	3
Dividend Preference Shares	[19]	[42]
Non-cash interest	[8]	[8]
Exchange results due to translation of long-term internal and external borrowings	[18]	23
Total other financing expenses	[106]	[92]

Non-cash interest includes amortisation cost of long-term borrowings, such as the imputed interest on the convertible, and amortisation of capitalised financing costs.

The exchange results in the table above are predominantly due to the Preference Shares C which are denominated in US dollar and translated into euro.

Dividend on Preference Shares decreased due to the repurchase of the Preference Shares C.

Subsequent result from disposal of operations

This concerns the (partial) release of provisions regarding contractual obligations relating to the disposal of operations in previous years and mainly relates in 2005 to the divestment of Kappa Packaging in 1998 and in 2004 to the sale of the paper merchandising division which took effect in 2003.

Taxes

Our operations are subject to income taxes of different jurisdictions with varying statutory tax rates.

Buhrmann's effective tax rate was 15% in 2005 and 4% in 2004. The effective tax rate is determined based on the ratio of taxes to the amount of result from operations before taxes and expenses related to the Preference Shares A and C, as these items are exempted from taxes (for a detailed calculation of the effective tax rate, see Note 12 to the Financial Statements).

In 2005 taxes included a 7 million benefit due to the further recognition of deferred tax assets.

In 2004, taxes included a benefit due to the release of tax provisions of 8 million as a result of finalised tax assets. In 2004, a benefit was also included of 14 million related to the refinancing of the US\$350 million 2009 Notes and a benefit of 6 million was included for the fiscal finalisation of the divestment of the paper merchandising division.

Net result

in millions of euro	2005	2004
Operating result	232	214
Total financing items	[211]	[107]
Net result	21	107
Attributable to:		
•Holders of ordinary shares Buhrmann NV	2	90
•Minority interests in Group companies	19	18

Minority interests represent the 46.9% (2004: 48.5%) at year end share of third parties in the net result of Corporate Express Australia Ltd.

On 18 April 2005, Corporate Express Australia completed its off-market share buy-back. A total of 6.3 million of its own shares were purchased for A\$35 million. Buhrmann chose not to participate in the buy-back, thereby raising its interest in Corporate Express Australia to 53.1%.

Net result attributable to holders of ordinary shares

The net result of 2 million attributable to holders of ordinary shares Buhrmann NV in 2005 translates to basic earnings per share (eps) of 0.01.

Excluding the tax-adjusted impact of special items, exchange results due to translation of long-term internal and external borrowings as reported under net financing costs, and other adjustments, net result in 2005 would have amounted to 118 million, compared to 82 million in 2004, a 44% increase, representing 0.70 per ordinary share in 2005, compared to 0.57 in 2004.

After considering the nature of the special items and the exchange results due to the translation of long-term internal and external borrowings in determining the base used to calculate the dividend, a dividend was proposed and paid of 0.17 per share.

Liquidity

Buhrmann's liquidity requirements arise primarily from the need to fund the expansion of its business, working capital requirements, capital expenditure and restructuring. Buhrmann's primary source of liquidity is cash generated from operations. The table sets forth the cash flow movements for the periods indicated.

in millions of euro	2005	2004
A Net cash provided by operating activities	232	276
B Net cash used in investing activities	[86]	[85]
A+B Cash flow available for financing costs	145	191
C Net cash used in financing activities	[199]	[177]
A+B+C Net cash flow	[54]	14

Net cash provided by operating activities

Operating result adjusted for non-cash items (such as depreciation of tangible fixed assets, amortisation of internally used software and intangible assets and additions/releases of provisions) was 31 million higher in 2005 compared to 2004.

Working capital increased by 51 million in 2005 in comparison with a reduction of 32 million in 2004 as a consequence of the growth of our business. However, as a percentage of net sales, working capital (four-quarter rolling average) could be kept stable at 8.4%.

Profit tax payments were 8 million higher and other operational payments (such as for restructuring) were 18 million lower in 2005 compared to 2004. Payments regarding the defined benefit pension plans of 9 million were slightly higher than in 2004 (7 million).

The net effect was a decrease of 44 million in cash provided by operating activities from 276 million in 2004 to 232 million in 2005. At constant exchange rates the decrease was approximately the same.

Net cash used in investing activities

Net capital expenditure of 65 million in 2005 was almost level with the spend in 2004: 63 million. A significant portion of our capital expenditure represents the development of information technology, eCommerce and logistics systems.

Cash related to acquisitions and divestments amounted to 22 million in 2005, almost the same amount as in 2004. In 2005, several small asset acquisitions were made in the Office Products North America business segment and in the Office Products Australia business segment.

The net effect was that cash used in investing activities in 2005 was almost the same as in 2004.

Net cash used in financing activities

In 2005, Buhrmann placed the 2015 Notes with an aggregate principal amount of US\$150 million. The net proceeds of the 2015 Notes were US\$142 million, (110 million) after deduction of transaction expenses. Buhrmann also executed a discounted rights issue which raised 238 million, after deduction of transaction expenses. The proceeds of the 2015 Notes and discounted rights issue were used to finance the repurchase of the Preference Shares C of US\$520 million (401 million).

In 2004, Buhrmann successfully tendered for the US\$350 million 2009 Notes. The tender, including a premium of 27 million paid to holders who tendered their 2009 Notes, and the remaining 2009 Notes which were not tendered were funded by an issue of US\$150 million of 2014 Notes, an increase of US\$125 million of Term Loans and cash on hand of US\$118 million. The refinancing in 2004 resulted in a reduction of long-term borrowings of 72 million.

Interest payments in 2005 were 4 million higher than in 2004. Interest payments decreased as a result of the redemption of the 2009 Notes in 2004 (which bore interest of 12.25%). However due to changes in the timing of the interest payments, among others due to the issue of the 2014 and 2015 Notes, the net effect on interest payments in 2005 was an increase of 4 million compared to 2004.

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In both 2005 and 2004, Buhrmann paid cash dividends on its Preference Shares A of 11 million.

As Buhrmann paid the dividend on its Preference Shares C in kind in 2004 and repurchased all Preference Shares C in 2005, no cash dividends were declared for these shares.

In 2005, Buhrmann paid 12 million in dividends on its ordinary shares which is about 48% of the total dividend declared on ordinary shares. The balance was paid out as dividend in stock at the option of the shareholder. In 2004, the dividend on ordinary shares was paid entirely in additional ordinary shares.

Payments to minority shareholders were 31 million in 2005 and 8 million in 2004. This includes dividends paid to minority shareholders of Corporate Express Australia of 9 million in 2005 and 8 million in 2004 and in 2005 the buy-back by Corporate Express Australia of its own shares for 22 million in which Buhrmann did not participate.

Net cash flow

The resulting net cash flow was negative 54 million in 2005 compared to positive 14 million in 2004 which was reflected in the movements in net liquid funds.

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- **Overview of Business Segments**

Office Products North America

Highlights in 2006

- Streamlining operations, creating a customer-focused, sales-driven organisation
- Centralisation of customer care function
- Acquisition of Coastwide Laboratories strengthening our facility supplies

Priorities for 2007

- Progress the single-source concept at our customer base
- Emphasise margin management in large accounts segment
- Deliver on the mid-market approach

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Key figures

in millions of euro, unless stated otherwise	2006	2005	Change in %	Change at constant rates(1)			
Net sales	3,182	3,047	4.4	% 4.7	%		
Gross contribution	1,074	1,054	1.9	% 2.2	%		
Operating expenses	[943]	[911]	3.5	% 3.9	%
Operating result	131	143	[8.2	%]	[8.6	%]	
Gross contribution as a percentage of net sales	33.7	% 34.6	%				
Operating expenses as a percentage of net sales	29.6	% 29.9	%				
Operating result as a percentage of net sales	4.1	% 4.7	%				

(1) See Use of non-GAAP financial measures on page 2.

Introduction

Headquartered in Broomfield, Colorado, our business is one of the largest business-to-business suppliers of office products and related services in North America. This Division carries out its activities under the Corporate Express trade name. In addition to the U.S. and Canadian office products businesses, we run operations for promotional marketing (PROMO), document and print management (DPM) and imaging and computer graphic supplies (ICGS).

Corporate Express North America manages a dynamic assortment of about 50,000 items from some 180 locations (including 38 distribution centres). It operates approximately 1,100 dedicated delivery vehicles and has around 10,000 employees, including 1,400 sales representatives.

Business strategy

Corporate Express North America aims to consolidate its leading position in the large account business, which currently represents over 80% of sales. The business also aims to further increase sales in the very sizeable mid-market sector.

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The business continues to leverage its distribution channel by extending its product range. Corporate Express North America focuses particularly on the fragmented facility supplies market. In 2006, double-digit organic sales growth was achieved for facility supplies. This growth was supplemented by the acquisition of the US\$45 million sales facility products distributor Coastwide Laboratories in May 2006. This company sells amongst other the sustainable earth range of cleaning products which is now being rolled out across the US.

Corporate Express North America is pursuing various sourcing initiatives including forming partnerships with key suppliers on a global basis in order to strengthen category management, utilise inherent purchasing power and expand private brands where it makes economic sense. The aim is to increase sourcing potential, brand awareness and customer loyalty as well as to improve margins.

Competition

Corporate Express North America believes that customers in the office market prefer to deal directly with large value-added office products suppliers. These can provide the lowest total cost of managing their office products needs, while guaranteeing high levels of service, convenience and rapid delivery. From this perspective, the largest competitors are the business services activities of OfficeMax, Office Depot, and Staples. These businesses and many smaller, often regional, office products distributors and other businesses which are penetrating the office products market compete for the contracts or other arrangements to sell office products to many of the same kinds of customers as Corporate Express does.

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Financial review

Comparison of 2006 and 2005

Net sales

Net sales of Office Products North America increased 4.4%, from 3,047 million in 2005 to 3,182 million in 2006. At constant exchange rates the increase was 4.7%. On an organic basis, sales increased 4%.

Market conditions in North America remained favourable with higher levels of white-collar employment and increased average spend on office products per employee. However, economic growth slowed during the year.

2006 was a year of considerable change for Office Products North America. The U.S. Office Products organisation was transformed from a geographical profit centre structure to a product line and customer segment driven organisation. In addition to the streamlining of the organisation, U.S. Office Products centralised administrative operations, such as credit and collections and customer care operations to drive cost-efficiencies and enhance customer experience by improving service and execution of marketing and sales initiatives. By making these changes, Office Products North America invested in its long-term health. However, the internal focus on completing these streamlining and centralisation activities impacted new business generation negatively.

The growth in organic sales was driven by strength in large account business while we increased focus on the profitability of this segment. Sales growth in the mid-market resumed and improved on a relative basis following our investment in people, focused organisation structure and fine-tuned market approach.

We saw strong sales growth in facility supplies, helped by the acquisition of Coastwide Laboratories in May of this year, and profitability growth in document and print management. Canada showed a consistent strong performance and completed four minor acquisitions. Lastly, our promotional products company expanded in the UK with a small acquisition. Our private brands programme in North America represented 28% of office products sales compared with 25% over 2005.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2006	2005	Change in %
Net sales	3,182	3,047	
Effect of currency exchange rate movements		[9]	
Net sales at constant exchange rates	3,182	3,038	5 %
Acquisitions and divestments	[21]	23	
Adjustment for imputed sales	7	7	
Variation in the number of working days	16		
Net sales on an organic basis	3,184	3,068	4 %

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution increased by 2.2% at constant exchange rates. As a percentage of net sales, gross contribution decreased to 33.7% from 34.6%. The decline was caused by the impact of price-erosion following re-tendering and new contract wins in a very competitive market place and paper purchasing price increases that could only be passed on to customers on a delayed basis. We also experienced a negative mix due to higher shares of lower margin large accounts and lower margin product categories. These margin pressures could be partially offset by the benefits from our private brands and preferred supplier initiatives.

Operating result

Operating result benefited from a higher gross contribution, albeit at a lower percentage of net sales, but was negatively impacted by one-off operating expenses, such as double running and relocation costs related to the organisational streamlining and centralisation of the North American operations. These one-off and restructuring costs amounted to 35 million in 2006 and 10 million in 2005. In the fourth quarter of 2005

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we recorded a charge of 4 million to settle with the Department of Justice allegations that Corporate Express submitted false claims in connection with the sale of office products to U.S. government agencies that were from countries of origin not designated under the Trade Agreement Act.

Operating result declined from 143 million in 2005 to 131 million in 2006. Excluding the impact of the aforementioned one-off costs, operating expenses increased 1.5% at constant rates, mainly as a result of ordinary cost inflation, higher warehousing and delivery expenses due to higher sales volumes partially offset by an estimated US\$19 million of savings from the centralisation and streamlining projects.

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Comparison of 2005 and 2004**Key figures**

in millions of euro, unless stated otherwise	2005	2004	Change in %	Change at constant rates(1)	
Net sales	3,047	2,869	6.2	% 5.7	%
Gross contribution	1,054	991	6.4	% 5.9	%
Operating expenses	[911] [849] 7.3	% 6.9	%
Operating result	143	141	0.9	% 0.0	%
Gross contribution as a percentage of net sales	34.6	% 34.5	%		
Operating expenses as a percentage of net sales	29.9	% 29.6	%		
Operating result as a percentage of net sales	4.7	% 4.9	%		

(1) See Use of non-GAAP financial measures on page 2.

Net sales

Net sales of Office Products North America increased 6.2%, from 2,869 million in 2004 to 3,047 million in 2005. At constant exchange rates the increase was 5.7%. On an organic basis, sales increased 6%.

Market conditions in North America remained healthy with more people at work and a higher average spend on Office products per employee. All regions and product groups contributed to the sales growth of the Office Products North America business segment. The large account segment showed significant sales growth while the mid-market segment also contributed positively helped by our integrated sales teams initiative. The relatively strong sales growth in facility supplies, furniture and promotional marketing products reflect the success of our single-source supplier concept.

Our Corporate Express brands offering was well received. In 2005, private brands accounted for 25% of our Office supplies, computer supplies and furniture sales, compared with 18% in 2004.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2005	2004	Change in %	
Net sales	3,047	2,869		
Effect of currency exchange rate movements		12		
Net sales at constant exchange rates	3,047	2,882	6	%
Acquisitions and divestments	[3]]		
Variation in the number of working days	12			
Net sales on an organic basis	3,056	2,882	6	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution increased by 6.4% in line with net sales growth. As a percentage of net sales, gross contribution was slightly up at 34.6%.

Our private brands programme and preferred supplier initiative could offset competitive margin pressure due to re-tendering and incentives attached to new customer contracts, especially in the large account segment, combined with stronger sales growth in this segment which has lower gross contribution margins. Gross contribution margins were also negatively affected by higher shares of lower margin product categories such as computer supplies.

Operating result

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Operating result benefited from the increased gross contribution as a result of higher sales volumes and our strategic initiatives. Operating expenses increased 7.3%. At constant exchange rates the increase was 6.9%.

The increase in operating expenses is mainly due to higher delivery expenses as a result of the higher sales volumes and also higher fuel expenses had a negative impact. In 2005, the Roadnet road management system was implemented. This system plans and executes delivery routes with greater efficiency, the full benefits of which we expect to see in 2006.

Operating expenses included incidental expenses, such as double running costs, related to the centralisation of back-Office activities, amounting to 4 million. Operating expenses included special items. In 2005, a 10 million charge relating to a further streamlining of the administrative operations, was recorded. Activities such as credit and collections and customer care are being centralised into a shared service operation in the Denver area.

In the fourth quarter of 2005, a charge of 4 million was recorded to settle with the Department of Justice, allegations that Corporate Express Office Products submitted false claims in connection with the sale of Office products to U.S. government agencies that were from countries of origin not designated under the Trade Agreement Act. Excluding these charges, operating expenses increased 5.3% at constant exchange rates instead of 6.9%.

Operating result of the Office Products North America business segment improved slightly to 143 million, an increase of 0.9%. Excluding the aforementioned special items, operating result increased 10.6%; at constant rates the increase amounted to 9.7%.

- **Overview of Business Segments**

Office Products Europe

Highlights in 2006

- Sales growth across Europe; starts to deliver substantial improvement in profit
- Major acquisition of ATG: expansion into the Nordic region
- Centralising of merchandising function, realising margin benefits

Priorities for 2007

- Drive sales organically in all segments including range extensions
- Implementation of our European IT strategy
- Improving efficiency in our infrastructure

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Key figures

in millions of euro, unless stated otherwise	2006	2005	Change in %	Change at constant rates(1)	
Net sales	1,096	948	15.7	% 15.6	%
Gross contribution	365	309	18.2	% 18.1	%
Operating expenses	[349]	[309]	13.0	% 13.0	%
Operating result	16	[0]			
Gross contribution as a percentage of net sales	33.3	% 32.6	%		
Operating expenses as a percentage of net sales	31.8	% 32.6	%		
Operating result as a percentage of net sales	1.4	% [0.0]]		

(1) See Use of non-GAAP financial measures on page 2.

Introduction

With its headquarter in Amsterdam, Office Products Europe is a major distributor of business-to-business supplies. Together with its partners, it operates in 26 countries, forming a strong pan-European network. Business is mainly conducted under the name Corporate Express employing around 4,400 people, with around 130 locations. The stand alone document and copier business operates under the name Veenman and is reported under this business segment. Veenman is active in the Netherlands and Germany only with around 550 employees.

Business strategy

Corporate Express Europe aims to grow its business through a differentiated sales approach, which means it tailors its sales strategy to the different types of customer the company is targeting. For example, an international account management approach is frequently used for large international companies, while direct marketing is more appropriate for small office and home office operations. Corporate Express Europe continues to harmonise its European business and operations. It is integrating its international account management systems to strengthen its position as a full-service supplier of office products and related services to businesses and institutions. Certain functions, such as merchandising, international account management, international category management, eCommerce management and increasingly IT support, have recently been centralised operating at a European level.

Competition

The office products industry in Europe is highly fragmented with no single company accounting for more than 10% of the total market. Corporate Express Europe, which offers a wide variety of products and services, frequently competes against companies that focus on only a few products or categories of products within one or only a few countries or even regions. From a pan-European perspective, Corporate Express's principal competitors include Lyreco and Office Depot. In addition, Corporate Express faces competition from various direct marketing companies and, in many countries, relatively strong local distributors.

Financial review

Comparison of 2006 and 2005

Net sales

Markets in Europe improved gradually during the course of the year with still significant differences between individual countries. Our Office Products Europe business segment was able to realise promising sales growth. This was underpinned by the acquisition of ATG, the leading office products group in the Nordic region, providing us with a stronger platform for profitable growth. In addition, we acquired the Spanish company Ofiexpress in the first half marking our entry in this market.

Net sales increased from 948 million in 2005 to 1,096 million in 2006, an increase of 15.6% at constant exchange rates. Organically, net sales growth was 5%. Sales growth was driven mainly by the large account business while the mid-market performance started to improve in most product categories.

Almost all operating companies contributed to the sales growth. The United Kingdom (sales of 160 million) and Benelux (sales of 151 million) in particular showed rewarding sales performances. Our leadership position in Germany (sales of 305 million) was further reinforced, although competitive market conditions warrant attention towards realising a satisfactory gross contribution growth. In addition, most other countries, like France and Ireland, posted strong sales growth. With respect to the Veenman Group (sales of 94 million), Germany deliberately reduced

its geographical coverage and limited its losses while the business in the Netherlands continued to deliver profitable growth.

From a product group perspective, computer supplies and facility supplies saw good growth, validating the success of our product line extensions. Sales of our private brands in Europe remained stable at 23% of our office supplies and computer supplies sales.

Sales of ATG since the acquisition date amounted to 101 million which represented 11% growth over the period on a pro-forma basis.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2006	2005	Change in %	
Net sales	1,096	948		
Effect of currency exchange rate movements		1		
Net sales at constant exchange rates	1,096	948	16	%
Acquisitions and divestments	[113]	[8]		
Variation in the number of working days	6			
Net sales on an organic basis	989	940	5	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution benefited from the acquisition of ATG, both in absolute and relative terms. Gross contribution increased 18.1% at constant exchange rates from 309 million in 2005 to 365 million in 2006. As a percentage of net sales, gross contribution improved significantly to 33.3% (versus 32.6% last year). In addition to higher margin levels realised by ATG, margin management across Europe and the success of our merchandising programme could more than offset the adverse impact of costs attached to acquiring new customers and negative mix effects such as relatively strong growth in Germany (where lower margin levels are achieved) and higher sales shares of lower margin computer supplies.

Operating result

Operating result improved from break-even in 2005 to a profit of 16 million in 2006 (of which 7 million was attributable to ATG). Whereas gross contribution increased by 18%, operating expenses increased only 13% (mostly due to higher warehousing and delivery expenses related to higher sales volumes). Continued focus on cost control and benefits from various restructuring initiatives were partly offset by cost increases related to a further centralisation of European functions and the effects of cost inflation. We recorded special charges both in 2006 and 2005. In 2006 we recorded 5 million for optimising our facilities for Corporate Express in the Netherlands and a further restructuring of Veenman Germany. In 2005, restructuring charges of 8 million were recorded related to the German furniture business, Veenman Germany and Corporate Express Benelux. Excluding these special charges, operating expenses increased 14% at constant rates and operating result would have improved from 7 million to 20 million.

Comparison of 2005 and 2004

Key figures

in millions of euro, unless stated otherwise	2005	2004	Change in %	Change at constant rates(1)
Net sales	948	914	3.7	% 3.9
Gross contribution	309	307	0.6	% 0.8
Operating expenses	[309] [311] [0.6] % [0.4
Operating result	[0] [4]	
Gross contribution as a percentage of net sales	32.6	% 33.6	%	
Operating expenses as a percentage of net sales	32.6	% 34.0	%	
Operating result as a percentage of net sales	[0.0] % [0.4] %	

(1) See Use of non-GAAP financial measures on page 2.

Net sales

In the Office Products Europe business segment, we saw resumption of net sales growth in 2005 despite challenging economic circumstances in Europe. Net sales increased from 914 million in 2004 to 948 million in 2005, an increase of 3.9% at constant exchange rates. On an organic basis, net sales increased 4%.

Corporate Express Germany and Corporate Express UK, two of the business segment's main European operations, contributed mostly to the sales growth, mainly driven by large account wins and to a lesser extent, a better mid-market performance in Germany. Germany reported sales of 289 million and the UK of 150 million. Additionally, noteworthy sales growth was achieved in Austria, Sweden and Ireland. Corporate Express Benelux saw declining sales due to the discontinuation of low-margin contracts with wholesale customers; it recorded sales of 144 million. Sales of our private brands in Europe remained stable at 23% of our office supplies and computer supplies sales.

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The product groups office supplies and furniture benefited from new customers, notably in Germany. Facility products showed strong sales growth but still from a low base. Veenman, again performed solidly in the Netherlands whereas in Germany its performance remained unsatisfactorily but is gradually improving.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2005	2004	Change in %	
Net sales	948	914		
Effect of currency exchange rate movements		[6]		
Net sales at constant exchange rates	948	908	4	%
Variation in the number of working days	2			
Net sales on an organic basis	950	908	4	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution improved only slightly as the contribution from higher sales volumes was offset by severe margin pressure due to re-tendering as well as unfavourable mix effects, both in products (higher share of computer supplies) and countries (strong sales in Germany where the gross contribution margins are lower). Gross contribution increased from 307 million in 2004 to 309 million in 2005, an increase of 0.8% at constant exchange rates. As a percentage of net sales, gross contribution declined from 33.6% to 32.6%.

Operating result

Operating result improved from a loss of 4 million in 2004 to almost break-even in 2005. Gross contribution improved slightly while operating expenses could be effectively controlled.

Operating expenses declined from 311 million in 2004 to 309 million in 2005, at constant exchange rates a decrease of 0.4%. Employee benefit expenses declined mainly as a result of the reduction of 3% in the number of full-time employees following the restructuring efforts. Delivery expenses increased due to higher sales volumes and the impact of higher fuel expenses.

In this business segment we recorded special charges both in 2005 and 2004 relating to continued restructuring and centralisation efforts.

In 2005, restructuring charges were recorded for the further restructuring of the German copier business along with the implementation of best practices from Veenman Netherlands necessary to improve operating performance. At the German furniture business, some locations are to be closed and furniture activities have been integrated with the office products activities to benefit from a lower cost base and a more efficient market approach. Finally, some restructuring activities of Corporate Express Benelux are included in the charge. Total charges amounted to 8 million.

In 2004, a charge of 5 million was recorded for restructuring activities in the Benelux and the copier business in Germany.

Excluding the above mentioned special charges, operating expenses declined by 1.3% at constant rates and operating result would have improved from 0 million to 7 million.

- **Overview of Business Segments**

Office Products Australia

Highlights in 2006

- Growth driven by single-source supplier model with addition of educational supplies
- Above average growth in the mid-market customer segment
- Successful implementation of Project OneSource maximising business efficiency

Priorities for 2007

- Grow new lines of business such as educational supplies
- Strengthening of the customer focused culture and personal development
- Realise efficiency gains out of the new organisation centralised business model

www.ce.com.au

Key figures

in millions of euro, unless stated otherwise	2006	2005	Change in %	Change at constant rates(1)	
Net sales	744	701	6.1	% 8.3	%
Gross contribution	232	216	7.6	% 9.8	%
Operating expenses	[172] [156] 10.1	% 12.4	%
Operating result	60	59	1.0	% 3.1	%
Gross contribution as a percentage of net sales	31.2	% 30.7	%		
Operating expenses as a percentage of net sales	23.2	% 22.3	%		
Operating result as a percentage of net sales	8.0	% 8.4	%		

(1) See Use of non-GAAP financial measures on page 2.

Introduction

Headquartered in Sydney, Office Products Australia is a leading business-to-business supplier of office, warehouse and factory essentials in Australia and New Zealand, operating under the brand name Corporate Express. Corporate Express Australia has nearly 2,500 employees, working from 50 locations (including 36 distribution centres). Buhrmann owns 53% of the shares of Corporate Express Australia Ltd. The remaining 47% are quoted on the Australian Stock Exchange (ASX).

Business strategy

Corporate Express Australia's growth strategy is focused on being the single-source supplier of choice to gain a larger share of its customers business. The business will achieve this by expanding its product range and geographic coverage through organic growth and acquisitions. In 2006, six companies were acquired generating annualised revenue of about A\$60 million. In addition, Corporate Express Australia continues to expand its customer base by focusing on mid-market customers.

Competition

Corporate Express Australia is a leading single-source distributor of office and business supplies in Australia and New Zealand. As a result of our single-source model Corporate Express Australia operates across many different business sectors in a fragmented market place. Competition therefore comes from a multitude of other distributors who focus on only a few products or have only an overlap in a limited number of categories of products. In the office products line of business the most sizeable competitors are OfficeMax and Lyreco.

Financial review

Comparison of 2006 and 2005

Net sales

In an environment with favourable market conditions, Office Products Australia realised net sales growth of 8.3% at constant exchange rates. The net sales growth was attributable mainly to the good performance of facilities supplies, furniture and promotional marketing products. Selling these lines of business to existing office products customers highlights the success of our single source supplier concept. Additionally our performance was underpinned by an increasing presence in the mid-market. The IT business continued its shift away from low-margin large customers to the more attractive small and medium-sized customer segment. Thanks to the gains in the mid-market, traditional stationary products also showed a positive performance. A total of five acquisitions (including a strategically significant acquisition in educational supplies) with annualised sales of A\$60 million have been completed. On an organic basis, net sales growth was 3%.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2006	2005	Change in %
Net sales	744	701	
Effect of currency exchange rate movements		[14]	
Net sales at constant exchange rates	744	686	8 %
Acquisitions and divestments	[21]	10	
Variation in the number of working days	[3]		
Net sales on an organic basis	720	696	3 %

(1) See Organic sales analysis on page 2.

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Gross contribution

Gross contribution improved from 216 million in 2005 to 232 million in 2006, an increase of 9.8% at constant exchange rates. Gross contribution as a percentage of net sales improved from 30.7% in 2005 to 31.2% in 2006 as a result of margin management initiatives and a better product mix (a lower share of low margin hardware and software products and relatively stable shares of traditional office products), thereby more than offsetting competitive pressure resulting in lower margin levels following the re-tendering by customers.

Operating result

Operating result increased from 59 million in 2005 to 60 million in 2006, an increase of 3.1% at constant exchange rates. Operating expenses increased by 12.4% at constant exchange rates. In addition to additional expenses resulting from acquisitions, higher operating expenses resulted from higher sales volumes. Office Products Australia implemented its initiative Project OneSource. OneSource aims to reduce (duplicate) costs in the individual business by moving from a regional to a functional structure. In 2006, some restructuring expenses were incurred for the implementation of OneSource.

Comparison of 2005 and 2004**Key figures**

in millions of euro, unless stated otherwise	2005	2004	Change in %	Change at constant rates(1)	
Net sales	701	596	17.6	% 13.7	%
Gross contribution	216	191	12.8	% 9.0	%
Operating expenses	[156] [138] 13.7	% 9.9	%
Operating result	59	54	10.3	% 6.6	%
Gross contribution as a percentage of net sales	30.7	% 32.1	%		
Operating expenses as a percentage of net sales	22.3	% 23.1	%		
Operating result as a percentage of net sales	8.4	% 9.0	%		

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(1) See Use of non-GAAP financial measures on page 2.

Net sales

Net sales growth of 13.7% was realised in Australia and New Zealand in 2005 compared to 2004, measured at constant exchange rates. We maintained our strong performance in these markets as a leading full-service distributor, mainly due to our single-source business model with continued expansion in new product categories underpinned by an increasing presence in the mid market. The focus is on a continuous roll-out of this business model across all customer segments. The acquisition of small- and medium-sized businesses has contributed to the net sales growth. On an organic basis, net sales growth was 10%.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2005	2004	Change in %	
Net sales	701	596		
Effect of currency exchange rate movements		14		
Net sales at constant exchange rates	701	610	14	%
Acquisitions and divestments	[9] 21		
Variation in the number of working days	3			
Net sales on an organic basis	694	631	10	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution improved from 191 million in 2004 to 216 million in 2005, an increase of 9.0% at constant exchange rates. Gross contribution as a percentage of net sales declined from 32.1% in 2004 to 30.7% in 2005 due to competitive pressure with lower margin levels following the re-tendering of customers as well as relatively strong sales growth in lower margin product groups such as computer hard- and software and computer supplies.

Operating result

Operating result increased 6.6% at constant exchange rates, from 54 million in 2004 to 59 million in 2005. Gross contribution increased 9.0% at constant exchange rates whereas operating expenses increased by 9.9%. Corporate Express Australia has started a number of initiatives, project OneSource, to reduce expenses and improve operational leverage. Operating expenses as a percentage of net sales declined from 23.1% in 2004 to 22.3% in 2005.

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- **Overview of Business Segments**

ASAP Software

Highlights in 2006

- Accelerated momentum in small- and medium-sized businesses
- Realigned organisation to increase focus on IT services

Priorities for 2007

- Expand offering of IT products and solutions to capture greater share of customer spend
- Deploy next generation of eCommerce capabilities

www.asap.com

Key figures

in millions of euro, unless stated otherwise	2006	2005	Change in %	Change at constant rates(1)
Net sales	813	773	5.1	% 5.9 %
Gross contribution	82	79	3.3	% 4.0 %
Operating expenses	[53] [46] 14.3	% 15.1 %
Operating result	29	33	[12.2] % [11.5 %]
Gross contribution as a percentage of net sales	10.1	% 10.3	%	
Operating expenses as a percentage of net sales	6.5	% 6.0	%	
Operating result as a percentage of net sales	3.6	% 4.3	%	

(1) See Use of non-GAAP financial measures on page 2.

Introduction

With its headquarters in Buffalo Grove, Illinois, ASAP Software is a leading innovative reseller of desktop software, including well-known operating systems, office applications and anti-virus software. With more than 600 employees, ASAP Software generates most of its sales in the United States, but also has operations in Canada and a number of European countries.

ASAP Software and Corporate Express cross-sell each other's products and services. ASAP Software supports software publishers' processes for licensing, renewals and control of digital rights. ASAP Software's main supplier is Microsoft. ASAP Software's expertise is complemented by the ability to offer computer hardware and peripherals through a network of vendors which allows them to operate practically without stock.

Business strategy

ASAP Software continues to invest and focus on growth opportunities in small- and medium-sized businesses and a further development of higher margin IT service businesses. ASAP Software is also broadening its product range to include computer hardware and peripherals. ASAP Software expects that the effect of this change will be more pronounced in 2007. ASAP Software will further enhance its strong technological position by integrating its systems into a single worldwide application, introducing an enhanced eCommerce capability into new markets. ASAP Software aims to expand the scope of its offering of management tools for monitoring software installation, utilisation and licensing (eSmart). Also services are being delivered to the publisher community through our License Technologies Group.

Competition

In the packaged software market, PC software publishers use either a direct or indirect sales channel (i.e. making use of entities such as our ASAP Software operations). In the indirect channel there is competition from a variety of different types of businesses, including hardware companies that sell their products with installed software. In the indirect software distribution area we compete with many different entities, including companies such as Software Spectrum, CDW and Softchoice.

Financial review

Comparison of 2006 and 2005

Net sales

Reported net sales increased 5.9% at constant exchange rates in 2006 compared with 2005, reflecting the underlying positive sales trend. ASAP Software continued to invest in people aiming to focus on growth opportunities in small and medium-sized businesses. Also, the further development of various initiatives in adjacent IT service activities required an investment in staff and systems. ASAP Software recognises sales primarily on a gross basis, which means that sales and costs of goods sold are recorded. However, ASAP Software is increasingly regarded as an agent and receiving a commission which is recorded within net sales. This shift from gross sales to a commission-based system has a negative effect on reported net sales but no significant effect on the profitability of this business. On an organic basis, net sales growth was 10% in 2006, which is calculated as shown in the table. The sales development is volatile quarter to quarter. For example, organic growth of 23% was recorded in the second quarter and minus 1% in the third quarter of 2006.

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The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2006	2005	Change in %	
Net sales	813	773		
Effect of currency exchange rate movements		[6]		
Net sales at constant exchange rates	813	768	6	%
Adjustment for imputed sales	357	300		
Variation in the number of working days	5			
Net sales on an organic basis	1,175	1,067	10	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution increased to 82 million in 2006 from 79 million in 2005. At constant exchange rates, gross contribution increased 4.0%.

Operating result

Operating result declined from 33 million in 2005 to 29 million in 2006, a decrease of 11.5% at constant exchange rates. While gross contribution grew 4.0%, operating expenses at constant exchange rates increased by 15.1%, as ASAP Software continued its investments in the sales force (and hence employee benefits and operating expenses) to expand in the segment of small and medium-sized organisations.

Comparison of 2005 and 2004

Key figures

in millions of euro, unless stated otherwise	2005	2004	Change in %	Change at constant rates(1)	
Net sales	773	765	1.1	% 1.2	%
Gross contribution	79	72	10.8	% 10.9	%
Operating expenses	[46]	[41]	12.8	% 12.9	%
Operating result	33	31	8.1	% 8.2	%
Gross contribution as a percentage of net sales	10.3	% 9.4	%		
Operating expenses as a percentage of net sales	6.0	% 5.4	%		
Operating result as a percentage of net sales	4.3	% 4.0	%		

(1) See Use of non-GAAP financial measures on page 2.

Net sales

Reported net sales increased 1.2% at constant exchange rates in 2005 compared with 2004. ASAP Software recognises sales primarily on a full basis, i.e. sales and cost of sales are recorded. However, increasingly the software publisher performs the billing and ASAP Software receives a commission, which is recognised at the gross contribution level and not as net sales. This continued shift from invoiced sales to a commission-based system has a negative effect on reported net sales but no effect on the profitability of this business. On an organic basis (which eliminates the effect of this change on net sales among others) net sales growth was 7% in 2005, which is calculated as shown in the table(1).

in millions of euro, unless stated otherwise	2005	2004	Change in %	
Net sales	773	765		
Effect of currency exchange rate movements		[1]		
Net sales at constant exchange rates	773	764	1	%
Adjustment for imputed sales	302	243		
Variation in the number of working days	4			
Net sales on an organic basis	1,079	1,007	7	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution increased to 79 million in 2005 from 72 million in 2004. At constant exchange rates, gross contribution increased 10.9%, in excess of sales growth partly due to the successful roll-out of some service products.

Operating result

Operating result improved from 31 million in 2004 to 33 million in 2005, an increase of 8.2% at constant exchange rates. While gross contribution grew at 10.9%, operating expenses at constant exchange rates increased faster, by 12.9%. ASAP Software is making investments to expand in the segment of small- and medium-sized organisations and by penetrating new geographic markets. As a consequence, the hiring of new sales people led to higher operating expenses.

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- **Overview of Business Segments**

Graphic Systems

Highlights in 2006

- Improved productivity
- Market driven by replacement sales

Priorities for 2007

- Strengthen the position as a total printing system and service supplier
- Maximise benefits of the cyclical market upturn

www.buhrmanngraphics.info

Key figures

in millions of euro, unless stated otherwise	2006	2005	Change in %(1)
Net sales	471	421	11.8 %
Gross contribution	131	119	10.6 %
Operating expenses	[110]	[109]	0.9 %
Operating result	21	9	123.0 %
Gross contribution as a percentage of net sales	27.9	% 28.2	%
Operating expenses as a percentage of net sales	23.4	% 25.9	%
Operating result as a percentage of net sales	4.5	% 2.2	%

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(1) In the Graphic Systems business segment the changes at constant exchange rates are the same as in actual rates as the business is only conducted in euro.

Introduction

Headquartered in Amsterdam, Graphic Systems is a leading value-added reseller of printing equipment and related services, supplies and spare parts. This division, which employs over 900 people, is active in Belgium, Greece, Italy, Luxembourg, the Netherlands and Spain.

Graphic Systems is the largest independent distributor of industry-leading Heidelberg offset printing presses. It also offers customers digital pre-press equipment, such as scanners, computer-to-film, computer-to-plate equipment and finishing systems. The division sells products manufactured by, for example, Polar, BASF, Kodak and Polychrome Graphics as well. In addition to serving their printer-related needs, Graphic Systems offers customers a total solution that includes service, supplies and spare parts.

Graphic Systems maintains and services a large installed machine base and holds over 80,000 stock items in five spare parts warehouses in Europe. The company stocks some 4,000 different consumables, ranging from offset plates to printing inks.

Business strategy

Graphic Systems seeks to leverage its position as a supplier of printing equipment. In order to reduce cyclicity, Graphic Systems has developed its Triple S strategy, which involves offering customers a total solution to their printer-related needs. This strategy also reinforces long-term relationships with Graphic Systems customers.

Graphic Systems continues to encourage customers to convert ordering of supplies from traditional methods to ordering online, which is both more efficient and simpler. All product lines are available through our electronic ordering system E-BITE. Supplies sales via the E-BITE system was 35% in 2006.

Industry overview

The market for graphic systems comprises three categories: (i) printing systems hardware, (ii) service contracts and (iii) consumables and software. In 2006, 66% of the industry's sales were attributable to hardware, and 34% of sales resulted from providing services, supplies and spare parts.

The emergence of new technologies has led to more streamlined, integrated printing processes. The application of these new technologies allows information to be transferred directly from computers to print-plates and via the printer to the finishing equipment where the cutting, folding and binding takes place.

The printing industry has a relatively high cyclicity because a substantial part of its sales consist of investment goods. Such investment decisions are often influenced by prevailing economic conditions. In general, printing firms decide to invest in new printing equipment either to increase their capacity or to upgrade when existing equipment becomes economically obsolescent. The lead time between ordering and installing the equipment is generally a number of months.

The major trade show for the graphic arts industry, DRUPA, is held once every four years. DRUPA is a showcase for new technology and usually results in increased orders. The next DRUPA will be held in 2008.

The supplies market (film, plates and ink) is more fragmented and characterised by many small orders that need to be delivered at very short notice.

Competition

Competition in this market is primarily driven by product quality, pricing, service and sales coverage. Buhrmann believes it has a strong advantage over its competitors in all of these areas.

Good customer database management and knowledge of complex printing processes, combined with high-quality service and equipment, prevent competitors from entering these markets.

Financial review**Comparison of 2006 and 2005****Net sales**

Net sales increased by 11.8% from 421 million in 2005 to 471 million in 2006. Although the investment climate is slightly improving, we witnessed a recovery at a slower pace than in previous cyclical recoveries. Order intake in 2006 developed well and continued to show an upward trend. Nevertheless, sales in the graphics industry are driven by replacements. In 2006, Triple S sales accounted for 34% of total sales (162 million) and showed sales growth of 8%, which is primarily driven by market share gains in our supplies business.

Gross contribution

Gross contribution was 131 million in 2006 compared with 119 million in 2005, an increase of 10.6%. As a percentage of net sales, gross contribution was 27.9% in 2006 compared to 28.2% in 2005. The decline was due to a higher share of machinery sales with lower gross margin levels than Triple S sales.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2006	2005	Change in %	
Net sales	471	421		
Effect of currency exchange rate movements				
Net sales at constant exchange rates	471	421	12	%
Variation in the number of working days	3			
Net sales on an organic basis	474	421	12	%

(1) See Organic sales analysis on page 2.

Operating result

As a result of the higher sales level and resulting gross contribution, operating result more than doubled in 2006, from 9 million in 2005 to 21 million. Furthermore, the business segment's operating costs remained well-controlled; operating expenses increased by 0.9%, a decline as a percentage of net sales from 25.9% to 23.4% as the increased sales level was realised with slightly reduced headcount following a continuing emphasis on efficiency in all aspects of the business.

Comparison of 2005 and 2004

Key figures

in millions of euro, unless stated otherwise	2005	2004	Change in % ⁽¹⁾	
Net sales	421	409	3.0	%
Gross contribution	119	111	7.3	%
Operating expenses	[109]	[112]	[2.2]%
Operating result	9	[1]		
Gross contribution as a percentage of net sales	28.2	% 27.0	%	
Operating expenses as a percentage of net sales	25.9	% 27.3	%	
Operating result as a percentage of net sales	2.2	% [0.3]]%	

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(1) In the Graphic Systems business segment the changes at constant exchange rates are the same as in actual rates as the business is only conducted in euro.

Net sales

Net sales increased by 3.0% from 409 million in 2004 to 421 million in 2005. Market conditions in the graphic arts industry improved gradually but at a lower pace compared to previous cyclical recoveries in this market. Order intake in 2005 improved in line with the cycle providing a healthy order book at the start of 2006.

The table presents a calculation, on an organic basis, of the development of net sales(1).

in millions of euro, unless stated otherwise	2005	2004	Change in %	
Net sales	421	409		
Effect of currency exchange rate movements				
Net sales at constant exchange rates	421	409	3	%
Acquisitions and divestments		[4]		
Variation in the number of working days	2			
Net sales on an organic basis	423	405	4	%

(1) See Organic sales analysis on page 2.

Gross contribution

Gross contribution was 119 million in 2005 compared with 111 million in 2004, an increase of 7.3%. As a percentage of net sales, gross contribution improved from 27.0% in 2004 to 28.2% in 2005 as a result of improved margins on machinery sales.

Operating result

Operating result improved strongly from a loss of 1 million in 2004 to a profit of 9 million in 2005. Higher sales and higher margins have contributed to this improvement. Furthermore, Graphic Systems could reduce its operating cost level by 2.2% as a result of effective cost control and a 9% lower number of full-time employees.

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3 Corporate Responsibilities

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• Corporate Responsibilities

Our position

The reporting requirements for environmental and social responsibility have increased considerably in recent years. For this reason, we have decided to elaborate our position on a number of issues related to environmental and social responsibility in this overview.

We believe that corporate activities should be transparent. In running our business, we consider it a high priority to stand by our responsibilities as a company, a group and as individuals, even under adverse circumstances.

Subscribing to internationally recognised standards such as ISO 9001 (Quality Management System) and ISO 14001 (Environmental Management System) as well as other locally accredited schemes demonstrates a company's willingness to submit its processes and practices to external scrutiny, and is one element of a sound corporate social responsibility policy. Our policies in this area, which represent a positive differentiator, are designed to meet high standards and will increasingly be subject to external certification. However, we are not a manufacturer, and therefore we have a rather light environmental footprint. Nevertheless, we are selective in the suppliers we choose to do business with and we monitor their footprint by requiring them to comply with our supply policies. We are progressively auditing each link in the value chain of the products we sell.

ISO Accredited Operations (or equivalent)

	ISO 9001	ISO 14001
Europe	8 (7 pending)	4
North America		39
Australia/New Zealand		All

The table describes the number of our operational units which have been certified as meeting the quality management criteria required by ISO 9001, and the environmental management criteria of ISO 14001 (or their national equivalents). For ISO 9001, these operational units represent approximately 90% of our sales. We have only recently commenced the work in respect of ISO 14001, and coverage is under 10%.

In this section, we outline our business principles. We recognise that our people, whom we consider our most valuable resource, want to work for a company whose principles and actions are a source of pride. We then describe ways in which we minimise our impact on the environment and maximise our contribution to the communities in which we live and work.

Our business principles

Our Management Charter outlines our corporate responsibilities and business principles, and provides a clear code of ethics. All managers are aware of the Company's guidelines for business practices which convey the professional and ethical standards that all managers in Buhrmann are expected to uphold.

Our Business Principles and Code of Ethics place particular emphasis on fair business conduct, avoiding conflicts of interest, a commitment to sustainable environmental behaviour, community involvement and fair disclosure. These principles are elaborated in more detailed policies, which are reviewed and updated from time to time. (The full text can be downloaded from www.buhrmann.com).

Wherever we operate, we are first and foremost a fully responsible and law-abiding company. We take the law in the countries in which we operate as the baseline for financial transactions, our dealings with suppliers and customers as well as issues relating to our own staff.

We report all relevant facts, figures and forecasts in a timely fashion, and our business records reflect our transactions. We forbid any undisclosed, unrecorded or unethical transactions. Our risk control framework is robust, and subject to regular scrutiny and review. We are compliant with the provisions of the Sarbanes-Oxley Act. But our responsibilities go further. We also contribute to each society of which we are a part and support our staff to do the same by serving the community in which they live and work.

Global Reporting Initiative

Buhrmann is an Organisational Stakeholder in the Global Reporting Initiative (GRI), and we aim to progressively expand our reporting to stakeholders, following GRI guidelines. We are harmonising definitions across all of our operations, testing the validity of data collected and installing processes to establish continuous improvement and effective monitoring.

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The third version of the GRI guidelines was published in October 2006 and Buhrmann aims to extend its reporting to be in accordance with these new GRI guidelines. This 2006 report provides increased coverage of the guidelines. We recognise that it will take a few years before we can claim that we are reporting 100% in accordance with GRI guidelines. However, sustainability has always been part of the Company's philosophy and we take it fully into account in our business planning. As far as we are concerned, public accountability and reporting against the now widely accepted GRI guidelines is a journey and we have made a good start.

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Our impact on the environment

Society is becoming increasingly aware of the need for sustainable development, i.e. paths of human progress which meet the needs and aspirations of the present generation without compromising the ability of future generations to meet their needs. Limited space and scarce natural resources as well as the vulnerability of ecosystems are forcing the world to adopt a responsible attitude to the use of resources and to be aware of the environmental consequences of human activities. As a responsible company, Buhrmann strives to use resources more efficiently and to reduce its global environmental footprint.

Our products are sourced responsibly and our quality and environmental systems are increasingly ISO-certified. Not only do we stock a wide choice of eco-efficient products (including articles made wholly or partly from recycled materials), we also collect empty cartridges for recycling. This is just one of the ways we help customers who wish to achieve environmental goals.

Two factors are important to us: the environmental impact of the products we source around the globe, and that of our own operations. We do not manufacture ourselves, and therefore our own environmental footprint is relatively small. However, within office products around 20% of our products are paper-based, so issues such as sustainable forestry are a major concern.

We are progressively implementing our Supplier Social Compliance policy, which requires our suppliers to comply with all applicable laws and regulations in relation to protecting the environment, and to provide us with a copy of their own environmental compliance policy. Our policy also requires suppliers to operate in compliance with labour laws, rights of employees to free association, and health and safety regulations. We have begun to audit their compliance either using our own staff, or where required, using specialised third party assessments working on our behalf. Of the audits completed in 2006, we concluded that a number of suppliers failed to meet the required standards, and we have discontinued purchasing from them. In most other cases, we established where improvements are required, which will be re-audited in 2007. This work has mainly been focused on suppliers from China and South-East Asia. All of our core European and North American Suppliers have signed our Supplier Social Compliance policy.

Supplier Social Compliance Policy

Our core suppliers are required to sign our statement which obliges them to conform with the Buhrmann policy in the following areas:

- They shall not use child, indentured or involuntary labour
- They confirm fair treatment of employees and their rights to free association
- They operate non-discriminatory employment practices
- They commit to working hours, wages and benefits which are compliant with applicable laws and ILO standards
- They maintain a clean, safe and healthy workplace
- They comply with all applicable environmental protection laws, regulations and standards
- They accept our right to audit, either by ourselves or through a recognised third-party entity, the suppliers compliance with our policy statement.

In today's rapidly globalising world, companies like ours increasingly source products from emerging economies. We seek to ensure that products are safe and that they meet not just our strict requirements, but also those of regulatory bodies and consumers. We manage quality in the total supply chain, from raw materials through to warehousing and distribution taking manufacturing standards, purchasing criteria and import procedures fully into account.

Ultimately it is our customers who decide what is important in the products they purchase. If corporate social responsibility is important to them, we are a good partner. We do our utmost to supply them with a wide choice of environmentally acceptable products, and a clear description of the nature of these products. Explanatory labelling of products is a priority.

Good for the environment, good for business

Minimising the environmental impact of our own operations makes sound business sense. Corporate Express catalogues, for instance, are printed with environmentally friendly ink on recycled paper. In North America we collect and recycle our catalogues. We invest in fuel-efficient delivery vehicles. We participate fully in the Greenfleet initiative in Australia, and are also trialling vehicles using alternative fuels. The increasing use of sophisticated route-planning software reduces the distances travelled. Our operations department also works closely with local business groups to share best practices, including larger-scale national schemes designed to promote effective recycling and certification of environmentally sensitive practices.

Environmental sustainability

In North America, in late 2005, we formally launched our environmental sustainability programme, Ecooffice . This programme helps customers identify and purchase sustainable products by detailing their environmentally friendly attributes. Approximately 25% of the office products in the 2006 Sourcebook have such attributes, and the diverse product mix includes items such as biodegradable cups, recycled paper and rechargeable batteries. The catalogue itself is printed on recycled paper.

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The Ecooffice programme includes in-house practices as well. For example, we reduce our environmental impact by recycling and composting, using alternative fuels, conserving energy and natural resources, and constructing Leadership in Energy and Environmental Design (LEED)-certified buildings.

Ethical business

There is a general trend in Australia that favours socially responsible business. Many customers are concerned about ethical sourcing. They do not want to buy paper that comes from illegally logged rainforests or any products that involve, for example, child labour. This approach matches our own, which is why we are building a sustainable supply chain with support from government and corporate customers. Additionally, we are aware that if we wish to recruit the best talent, which we do, we know that nowadays many people want to work for a company that they can be proud of in every respect. So corporate social responsibility is good business too.

Recognition

Apart from submitting to ISO certification of our management processes, we are also delighted when we are recognised by customers, suppliers and other rating agencies for our environmental, social and governance performance.

We have received numerous customer awards at the local level, and have been assessed as a socially-responsible investment company in Australia, a leader in diversity in Australia and North America, and in the Top 10% of global companies for our overall governance.

Our active participation in local and national bodies in the fields of recycling, energy-saving, green vehicles and waste collection and processing demonstrates that we take leadership positions, which resonate with all of our stakeholders.

Our role in the community

In 2006 virtually every Buhrmann business sponsored or supported in some way initiatives on a local, regional, national or global scale. At the corporate level, Buhrmann continued to support a number of initiatives that help preserve cultural heritage, the performing arts, disaster relief and health care. Our Divisions also support a number of non-profit organisations and projects at both a national and a local level. During the year they directed their enthusiasm, passion, commitment and personal time to the benefit of a broad range of charities in child welfare, education, natural disasters and health care. Our people are encouraged to make charitable contributions to their local communities. The fact that so many do speaks volumes for the culture of our businesses: a culture that combines teamwork and a can-do attitude with a strong sense of community.

The following examples were prominent in 2006:

Corporate Express North America donated substantial sums to Junior Achievement, a not-for-profit organisation reaching approximately 7 million students worldwide through age appropriate curricula teaching the importance of education, business and free enterprise. A large donation was made to the City of Hope, a cancer research centre in California.

In the **United Kingdom** donations were made throughout the year by Corporate Express to many local and national charities, including MacMillan Cancer Support and Children in Need. A number of charities and schools were also supported with donations of stationery and other gifts in kind.

Corporate Express Netherlands donated school materials to village communities in Bulgaria and our people collected five pallet loads of toys and office materials for Médecins Sans Frontières which were transported to the Democratic Republic of Congo.

Our colleagues at **Corporate Express in Germany** supported Die Arche, a Christian organisation which supports children and young adults who have no place to live and no food. They give them a place to live, food and education so that they can develop their talents and develop into self-reliant human beings.

In **Italy, our Macchingraf business** funded the purchase of an ambulance for the Bollate local authority and made donations to support Christian Missions in the Third World, research against cystic fibrosis, and provide assistance to the old and infirm.

In **Australia**, our community support programme is now in its fifth year of operation. In New South Wales, this year's Annual Fete Day raised large sums for the Sydney Children's Hospital at Randwick. The employees of Corporate Express in Victoria raised money for the Starlight

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Children's Foundation. In South Australia employees raised cash for Cando4kids Townsend House which provides a range of community services to children and young people with sensory impairments.

The total value of cash raised across our operations exceeds 200,000, to which we must add the invaluable time and energy of our staff in supporting literally hundreds of local initiatives, as well as donations of products, also from our suppliers, who often wish to associate themselves with the efforts of our people.

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4 Corporate Governance

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• **Corporate Governance**

This chapter includes our corporate governance structure and a description of certain of the provisions of our Articles of Association and Dutch law (1). The corporate governance principles we employ are documented in the Articles of Association of the Company and policy documents published in the Corporate Governance section of the Company's website (www.buhrmann.com). They will be reviewed and amended when deemed necessary.

(1) This description is only a summary and does not purport to be complete and is qualified in its entirety by references to our Articles of Association and Dutch law.

Introduction

Buhrmann NV is a public limited company (naamloze vennootschap), incorporated on 6 January 1875 under Dutch law and is the parent company of the Buhrmann Group. We endorse the importance of good corporate governance, which is understood to include honest and transparent actions on the part of management, correct supervision thereof and the acceptance of responsibility for that supervision.

The Company is required to comply with, inter alia, Dutch corporate governance rules, the U.S. Sarbanes-Oxley Act, New York Stock Exchange rules and related regulations, each insofar as applicable to the Company. This report addresses the Company's overall corporate governance structure and states to what extent it applies the provisions of the Dutch Corporate Governance Code (the Code) of 9 December 2003. A summary of significant differences between the Company's corporate governance structure and the New York Stock Exchange corporate governance standards is published on the Company's website.

The Executive Board and the Supervisory Board are responsible for the corporate governance structure of the Company and are of the opinion that all of the principles of the Code are endorsed and the vast majority of the best practice provisions are applied. Some best practice provisions of the Code are not or not fully applied and the reasons for these deviations are set out hereinafter. A summary of best practice provisions that are not (fully) applied by the Company may be found on page 53.

At the Annual General Meeting of Shareholders (AGM) held on 29 April 2004, the Executive Board and the Supervisory Board reported on the corporate governance structure of the Company. At the AGM held on 14 April 2005, further changes made to the corporate governance structure were discussed. Although no formal vote was cast, it appeared that the corporate governance structure met with the approval of these meetings.

Since the 2005 AGM, the provision regarding the number of members of the Supervisory Board that may not be independent, as well as the definition of independent in the By-Laws Supervisory Board, has been amended. The Company now applies the Code in these respects (see page 45). No other changes were made to the corporate governance structure during 2006.

Substantial changes in the corporate governance structure will be submitted to the General Meeting of Shareholders for consideration.

Executive Board

General

The executive management of Buhrmann is entrusted to its Executive Board under the chairmanship of the Chief Executive Officer (CEO). The Executive Board consists of at least three members. The members of the Executive Board have collective powers and responsibilities. They share responsibility for managing the Company, determining and deploying its strategy and policies, achieving its objectives and results and developing a sound personnel policy. For practical purposes the Executive Board has adopted a division of responsibilities indicating the functional and business areas monitored and reviewed by the individual members. The Executive Board is accountable for the performance of its assignment to the Supervisory Board and to the General Meeting of Shareholders. In discharging its duty, the Executive Board focuses on the interests of the Company, taking into consideration the interests of its shareholders and other capital providers, employees, customers and suppliers. No member of the Executive Board was elected pursuant to any arrangement or understanding with major shareholders, customers, suppliers or others. The Executive Board follows the By-Laws Executive Board, which are published on the Company's website.

Individual data on the members of the Executive Board is published on page 10.

Risk management approach

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The Executive Board is responsible for ensuring compliance with all relevant legislation and regulations. It is responsible for proper financing of the Company and for managing the risks attached to the Company's activities. The Executive Board reports on and accounts for internal risk management and control systems to the Supervisory Board and the Audit Committee.

Term of appointment

The current members of the Executive Board are appointed indefinitely with the exception of Mr Hoffman, who has a

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contract of service until the end of 2008 (see Remuneration Report page 60-68). Our policy is that these appointments cannot be changed unilaterally by the Company into fixed-term positions. New members of the Executive Board will be appointed for a term of four years, provided that market circumstances so permit. The composition of the Executive Board, its performance, as well as the performance of individual members of the Executive Board is reviewed annually by the Supervisory Board.

Determination and disclosure of remuneration of the Executive Board

The Remuneration Report compiled by the Supervisory Board explains the Company's remuneration policy for members of the Executive Board and discloses the structure and amount of compensation for individual Executive Board members (see page 64). The remuneration policy presented in the Remuneration Report was adopted by the 2004 AGM and amended by the 2006 AGM. Any material amendments to the remuneration policy will be submitted for adoption to the General Meeting of Shareholders.

Determining the remuneration for individual Executive Board members is in principle a responsibility of the Supervisory Board. The Supervisory Board has delegated this authority to the Compensation, Nominating and Corporate Governance Committee for one year. This policy will be reviewed each year by the Supervisory Board. Remuneration of the individual members of the Executive Board is consistent with the remuneration policy.

The remuneration structure, including severance pay, aims to support the interests of the Company in the medium and long term. It does not encourage members of the Board to act in their own interests and neglect the interests of the Company, and it does not reward failing Board members upon termination of their employment. The Company does not grant personal loans, guarantees, or the like to members of the Executive Board and no such (remissions of) loans and guarantees were granted to such members in 2006, nor are they outstanding as per 31 December 2006.

Severance pay

The current contracts with the members of the Executive Board determine that a fixed severance payment will be made in the event of involuntary dismissal. Involuntary dismissal is defined as employment that is terminated as a result of an acquisition of the Company or when actual control of the Company passes into other hands (change of control). It can also occur as the result of a reorganisation, termination of the Company's activities or other circumstances that cannot be considered as unsatisfactory performance on the part of the Board member concerned.

In such cases, an amount of three times the annual fixed salary (twice the annual fixed salary in the case of Mr Hoffman) will be paid. Accumulation of pension and certain pre-defined other deferred income will also continue for a period of three years (two years in the case of Mr Hoffman). We believe that this provision ensures that the Executive Board can fully concentrate on the interests of the Company and those associated with the Company when evaluating a possible merger, acquisition or reorganisation. However, this provision will not be included in the contracts of new members of the Executive Board.

For other dismissal situations, no fixed severance payment has been arranged with the members of the Executive Board. Buhrmann will consider each case separately and pay an amount of compensation that it feels is reasonable based on the reason for the termination, the age of the person in question and the duration of employment. In some cases, this amount could exceed the compensation mentioned in the Code. An important factor will be how well a Board member has performed his duties.

Conflicts of interest

In compliance with the Code, the Company has formalised strict rules to avoid conflicts of interests between the Company and members of the Executive Board. The Supervisory Board must approve all decisions about transactions in which conflicting interests of Executive Board members are involved and transactions which are of material significance for the Company and/or members of the Executive Board. No conflicts of interest were reported in 2006.

Supervisory Board

General

The Supervisory Board supervises the policies of the Executive Board and the general course of affairs of Buhrmann and advises the Executive Board on these matters. In doing so, the Supervisory Board is guided by the interests of the Company and the relevant interests of the Company's stakeholders. The Supervisory Board supervises and advises the Executive Board in performing its management tasks and setting the direction of the Group's business, including:

- achievement of the Company's objectives
- the strategy and risks inherent in the business activities
- the structure and operation of the internal risk management and control systems
- the financial reporting process, and
- compliance with legislation and regulations.

Major decisions and the Group's strategy are discussed with the Supervisory Board. In its report, the Supervisory Board

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describes its activities in the financial year, the number of (committee) meetings and the main items discussed.

Individual data on the members of the Supervisory Board is published on page 59.

Independence, expertise, composition and term of appointment

The Supervisory Board, in the two-tier corporate structure under Dutch law, is a separate body that is independent of the Executive Board. The Supervisory Board considers all of its members to be independent as defined in the By-laws of the Supervisory Board and in the Code. No member of the Supervisory Board was elected pursuant to any arrangement or understanding with major shareholders, customers, suppliers or others. No member of the Supervisory Board can also be or is a member of management.

The By-Laws of the Supervisory Board that are published on the Company's website stipulate the qualification requirements for individual members of the Supervisory Board and the requirements for the composition of the Supervisory Board. They require that every Supervisory Board member be qualified to assess the broad outlines of the overall policy of Buhrmann and have the specific expertise that is necessary to fulfil his or her duty. They also require that the Supervisory Board be composed in such a way that it can carry out its duties properly and that the reappointment of a Supervisory Board member will only take place after careful consideration.

The Supervisory Board consists of at least three members (currently seven members), including a Chairman and Vice-Chairman. The Company does not apply the restriction for members of the Supervisory Board to a maximum of five supervisory board memberships in Dutch listed companies as recommended by the Code. Instead, the By-Laws of the Supervisory Board determine that a Supervisory Board member should limit the number and nature of his other positions so as to ensure satisfactory performance of his duties as a Supervisory Board member. This policy is reviewed in the annual performance evaluation of the Supervisory Board. Our opinion is that the qualitative criterion we apply is a better standard than a limit on the number of board memberships, as is advised by the Code. The amount of time that is required of a Supervisory Board member in a company can vary greatly from company to company and the availability of a board member is not exclusively dependent on the number of companies where he is a member of the supervisory board. Members of the Supervisory Board are appointed for a period of four years. As of 1 January 2004, a new reappointment schedule has been drawn up, on the assumption that Board members may in principle serve a maximum of three terms of four years each on the Board.

Composition and role of the Committees of the Supervisory Board

The Supervisory Board, while retaining overall responsibility, has delegated certain tasks to an Audit Committee and a Compensation, Nominating and Corporate Governance Committee (C NCG Committee). Specific information about the committees, including the Committee Charters, is published on the Company's website. The main purpose of these Committees is to prepare the foundations which support the decision-making processes of the Supervisory Board. In its report, the Supervisory Board describes the duties of the Committees that have been carried out in the financial reporting year.

The Supervisory Board can delegate certain authorities to its Committees. This delegated authority is limited to a maximum of one year and can be renewed if deemed necessary. The respective Committee reports to the Supervisory Board the decisions it has made on the basis of such delegation. The Supervisory Board remains collectively responsible for decisions prepared by the Committees.

Audit Committee

The Audit Committee consists of at least three members all of whom are qualified as financial experts as defined in the Audit Committee Charter. The Audit Committee assists the Supervisory Board in fulfilling its oversight responsibilities in relation to:

- the Company's accounting and financial reporting practice, policies and procedures (including judgments and estimates, significant reporting issues, material adjustments and the robustness of the processes)
- the quality of the Company's internal control systems and risk assessment (understanding the risks the Company is exposed to and how they are effectively dealt with, and oversight of the internal audit function)
- the quality of the disclosure controls and procedures
- the integrity of the financial statements

- the performance and evaluation (including its independence) of the External Auditor and advice on the replacement of the External Auditor.

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The meetings of the Audit Committee are attended by the Company's Chief Financial Officer, the Director Accounting & Control, the Director Internal Audit, the External Auditor and other individuals if and when required. The Chief Executive Officer attends the meetings whenever deemed appropriate by the Audit Committee or by himself.

The Audit Committee has a delegated authority to take independent decisions about the approval of the services from the External Auditor as set forth in the External Auditor Policy that is published on the Company's website. Considering their significant interest to the Company, significant matters concerning Buhrmann's financing are an integral part of the meetings of the Supervisory Board.

Compensation, Nominating and Corporate Governance Committee (CNCG Committee)

The CNCG Committee consists of at least three members and assists the Board with the following tasks:

- drafting the remuneration policy for members of the Executive Board
- drafting the Remuneration Report
- making proposals for remuneration of individual members of the Executive Board
- reviewing share-based compensation schemes
- assessing the composition and performance of the Executive Board and the Supervisory Board and advising on selection criteria and appointment procedures
- reviewing the succession plan, evaluation process, selection criteria, appointment procedures and compensation structure of the Company's top management, and
- advising on the development and implementation of corporate governance guidelines.

Given the size of the Supervisory Board, it was decided to combine the tasks in the area of Board nomination, remuneration policy and corporate governance policy into one Committee. The Supervisory Board considers it important that the Chairman of the Supervisory Board is closely involved with the appointment and reappointment of members of the Supervisory Board and the Executive Board and with the corporate governance structure, two of three areas that are part of the Committee's duty. For this reason, this Committee is chaired by the Chairman of the Supervisory Board. The CNCG Committee cannot be chaired by a member of the Supervisory Board who is a member of an executive board of another Dutch listed company or who is a former member of the Executive Board of the Company.

Remuneration of the Supervisory Board

The General Meeting of Shareholders determines the remuneration of the Supervisory Board members. The remuneration of a Supervisory Board member is not dependent on the results of the Company. The Remuneration Report (see page 60-68) contains information on the level and structure of the remuneration for individual Supervisory Board members.

Conflicts of interests

In compliance with the Code, the Company has formalised strict rules to avoid conflicts of interests between the Company and members of the Supervisory Board. Decisions to engage in transactions in which interests of Board members play a role, which have a material significance for the Company and/or for the Board members concerned, require approval by the Supervisory Board. The Supervisory Board is responsible for taking decisions on handling conflicts of interest between the Company and members of the Executive Board and Supervisory Board, major shareholders and the External Auditor. No conflicts of interests were reported in 2006.

Regulations concerning securities

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The Regulations regarding the Ownership of and Transactions in Securities by Executive Board members and Supervisory Board members (the Regulations concerning Securities) concern securities in companies listed in the Netherlands, other than the Company. We do not apply the Code in so far as it provides that at least once per quarter all Board members need to give notice to the Compliance Officer of the Company of any changes in their holdings of securities in Dutch listed companies. We believe that applying these provisions would create a cumbersome administrative burden. In the performance of their tasks, members of the Company Supervisory Board and Executive Board do not generally receive price-sensitive information about other Dutch listed companies. All Board members have the responsibility to behave ethically and to comply with applicable laws and regulations, including insider trading rules of the Company that prohibit, inter alia, trading in shares in companies about which they possess price-sensitive information. The Regulations concerning Securities are posted on our website in the By-Laws of the Executive Board and Supervisory Board.

The ownership of shares in the capital of Buhrmann NV by the members of the Executive Board is for long-term investment.

Indemnification of members of the Executive Board and Supervisory Board

Unless the law provides otherwise, the members of the Executive Board and of the Supervisory Board shall be

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reimbursed by the Company for various costs and expenses, such as the reasonable costs of defending claims, as formalised in the Articles of Association. Under certain circumstances, described in the Articles of Association, such as an act or failure to act by a members of the Executive Board or a member of the Supervisory Board that can be characterised as gross negligence (grove nalatigheid), wilful misconduct (opzet) or intentional recklessness (bewuste roekeloosheid), there will be no entitlement to this reimbursement. The Company has also taken out Directors & Officers liability insurance for the persons concerned.

The General Meeting of Shareholders

General

A General Meeting of Shareholders is held at least once a year. Meetings may be convened by the Supervisory Board or the Executive Board and must be held if shareholders jointly representing at least 10% of the outstanding share capital make a written request to that effect to the Supervisory Board and the Executive Board, specifying in detail the business to be dealt with.

Shareholder meetings; Voting rights

Our Annual General Meeting shall be held annually, and not later than six months after the end of our financial year. Extraordinary General Meetings of Shareholders shall be held as often as the Executive Board or the Supervisory Board deem necessary. Any General Meeting of Shareholders shall be held in Amsterdam.

General meetings of shareholders shall be convened by the Supervisory Board or the Executive Board. The convocation shall take place no later than the fifteenth day prior to the date of the meeting, and shall be carried out by means of a notice in a national daily paper and in the Official Price List. The notice of the meeting shall state the requirement for admission to the meeting.

Each shareholder is entitled to attend a General Meeting of Shareholders in person or be represented by written proxy, address the meeting and exercise voting rights with due observance of the provisions of the Articles of Association, provided that such shareholder is a holder of such interests on the applicable record date set by the Executive Board with respect to the meeting.

In order to gain admittance, holders of registered ordinary shares or depositary receipts must notify the Executive Board in writing of their intention to attend the meeting not later than the applicable date mentioned in the notice, which date may not be later than the seventh day prior to the date of the meeting. In addition, instruments of proxy with respect to ordinary shares or depositary receipts must be delivered to the Executive Board not later than the applicable date set forth in the notice, which date may not be later than the third day prior to the meeting. A holder of ordinary shares which are bearer shares, will be entitled to attend upon the delivery of a written statement, not later than seven days before the meeting, from a Necigef-participant that such person is a Necigef-beneficiary. In the case of bearer depositary receipts, the depositary receipt certificates must be deposited at the place and by the applicable date stated in the notice, which date may not be prior to the seventh day prior to the meeting.

Pursuant to the Articles of Association, each share of capital stock is entitled to one vote, such that each share of Preference Shares A, Preference Shares B, or ordinary shares is entitled to one vote in all matters properly brought before the shareholders of Buhrmann (see also Preference Shares A). Unless the Articles of Association or mandatory law provides otherwise, all shareholders' resolutions require an absolute majority of the votes cast. For more information on the voting rights attached to the Preference Shares A, see also page 49.

Powers-General

Good corporate governance assumes full participation of shareholders in the decision-making process in the General Meeting of Shareholders. It is in the Company's interest to have as many shareholders as possible participate in the decision-making process in the General Meeting of Shareholders. We shall do everything reasonably possible to enable the shareholders to vote by proxy and to communicate with all other shareholders.

Buhrmann was one of the founders of the Stichting Communicatiekanaal Aandeelhouders (Shareholders' Communication Channel Foundation or Communication Channel) in 1998. The Communication Channel offers participating shareholders the opportunity to cast their vote without personally being present or represented in the General Meeting of Shareholders and may also be used by (groups of) shareholders for proxy solicitation.

The General Meeting of Shareholders should be able to exert such influence on the policy of the Executive Board and the Supervisory Board of the Company that it plays a full role in the system of checks and balances in the Company.

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Decisions of the Executive Board on a major change in the identity or the character of the Company are submitted for approval by the General Meeting of Shareholders. For example, Buhrmann called an Extraordinary General Meeting of Shareholders in October 2003, to ask for the

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shareholders approval for the sale of the Paper Merchanting Division. In March 2005 an Extraordinary General Meeting of Shareholders was called to request approval for the repurchase of the Preference Shares C and related financing issues.

The most important powers of the General Meeting of Shareholders of Buhrmann NV are:

- Adoption of financial statements, including appropriation of the results
- Determination of dividend in accordance with the provisions of the Articles of Association
- Granting discharge to the Executive Board and the Supervisory Board
- Appointment, suspension and dismissal of the members of the Executive Board and the Supervisory Board
- Adoption of the remuneration policy for the Executive Board
- Determination of the remuneration for the members of the Supervisory Board
- Approval of the share based remuneration plan for members of the Executive Board
- Appointment and dismissal of the External Auditor
- Delegation for a specified period to the Executive Board of the right to issue shares and take up shares (option rights)
- Amendment of the Articles of Association pursuant to the proposal by the Executive Board and subject to the approval of the Supervisory Board, by absolute majority of the votes cast
- Providing authorisation to the Executive Board for the Company to purchase its own shares.

Any substantial amendment to the corporate governance structure and amendments to the Policy on Appropriation of Net Results will also be presented to the General Meeting of Shareholders.

The right to place an item on the agenda

Shareholders can ask the Executive Board or Supervisory Board to place certain items on the agenda of the General Meeting of Shareholders. These requests are granted if they:

- (i) are submitted at least 60 days before the General Meeting of Shareholders by
- (ii) shareholders, who, on their own or together, represent at least 1% of our issued capital or whose shares on the date of the announcement of the meeting have a market value of at least 10,000,000 and
- (iii) assuming that there are no important interests of the Company that could prevent them being placed on the agenda.

Appointment of Executive Board and Supervisory Board

The appointment of members of the Executive Board and of the Supervisory Board shall be made following a nonbinding nomination by the Supervisory Board. A resolution of the General Meeting of Shareholders to approve of an appointment in accordance with a nomination by the Supervisory Board requires an absolute majority of the votes cast. In the event of a candidate nominated by the Supervisory Board not being appointed by the General Meeting of Shareholders, the Supervisory Board will nominate a new candidate. Shareholders who have the right to place an item on the agenda of the General Meeting of Shareholders are also entitled to nominate a candidate. A resolution of the General Meeting to appoint a member of the Executive Board or of the Supervisory Board other than in accordance with a nomination by the

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Supervisory Board, requires an absolute majority of the votes cast representing more than one-third of the issued capital. At a General Meeting of Shareholders, votes can only be cast for candidates named in the agenda or explanatory notes of the meeting.

The General Meeting of Shareholders may decide to suspend or remove a member of the Executive Board or the Supervisory Board. A resolution of the General Meeting of Shareholders to suspend or remove a Board member that is not in accordance with a proposal of the Supervisory Board, requires an absolute majority of the votes cast representing more than one-third of the issued capital.

Dividends

The proposed dividend for a financial year must be approved by the General Meeting of Shareholders, which is typically held in April of the following financial year, and the dividend is paid after this meeting. Dividend payments are only allowed to the extent that the shareholders equity is in excess of the sum of the paid-up capital and any reserves required under Dutch law. Under the Articles of Association, before the dividend will be paid to any other class of shares, the dividend with respect to the Preference Shares A must be paid first from the profits earned in any given financial year.

The annual dividend on the Preference Shares A is fixed for successive periods of eight years. For the period ending 31 December 2009 the dividend per share is equal to 0.21 per annum. The annual dividend on the Preference Shares A is based on a percentage of the liquidation preference of those shares (which is 3.40355) which percentage is equal to 1.25 points above the arithmetic mean of the average effective yields on Dutch government bonds with terms of seven to eight years, as calculated by the Central Office for the Statistics and published in the Official Stock Exchange List of Euronext Amsterdam.

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From the balance of the remaining profits after the dividend on the Preference Shares A has been paid, Buhrmann will pay a dividend on the Preference Shares B, if such Preference Shares B have been issued. The percentage of this dividend is to be calculated over the paid up portion of the nominal value is equal to the repurchase interest rate of the European Central Bank plus or minus a maximum of three percentage points, to be determined by the Executive Board and subject to the approval of the Supervisory Board. The profit remaining after payment of dividends on the Preference Shares A and (where applicable) Preference Shares B may be distributed as a dividend to the holders of the ordinary shares, subject to any allocation to reserves. The General Meeting of Shareholders may, at the proposal of the Executive Board which has been approved by the Supervisory Board, resolve that a payment of dividend on ordinary shares be wholly or partly in shares.

In the event that for any given fiscal year the dividend payments referred to above cannot be made (in whole or in part) because there are not sufficient profits, payment of the deficiency shall be made out of the profits from succeeding financial years; first insofar as possible pro rata on the Preference Shares A and thereafter on the issued Preference Shares B if any are issued. The Executive Board, subject to the approval of the Supervisory Board, may decide to carry out payment of dividend on preference shares by charging such payment to the distributable part of the capital and reserve, except for the share premium reserve A. Furthermore the General Meeting of Shareholders, at the proposal of the Executive Board which has been approved by the Supervisory Board, may decide to make a distribution of dividend to holders of ordinary shares out of the distributable part of the capital and reserves, except for the share premium reserve A.

Liquidation

Upon the liquidation or dissolution of Buhrmann, any remaining balance after the payment of debts shall be distributed first to the Preference Shares A to the extent of the sum of (1) any unpaid and accrued dividends and (2) an amount per Preference Share A, equal to a yield basis per share of 3.40355. In the event that the existing balance of funds is not sufficient to carry out the above distribution to holders of Preference Shares A in full, the available balance will be distributed amongst the holder thereof on a pro rata basis equal in proportion to the yield basis per share as set forth above.

Any balance of funds remaining after the distribution to holders of Preference Shares A shall then be distributed to holders of Preference Shares B, if such Preference Shares B have been issued, to the extent of the sum of (1) any outstanding dividend payable on the Preference Shares B and (2) the nominal amount paid on the Preference Shares B. If the remaining balance is not sufficient for a distribution in full to the holders of Preference Shares B, the distribution shall be effected in proportion to the amounts paid on the shares.

Any remaining balance after the distribution of funds to holders of Preference Shares A and to holders of Preference Shares B shall be distributed to holders of ordinary shares on a pro rata basis with respect to the total amount of ordinary shares held.

Description of share capital and Articles of Association

General

Our Articles of Association were last amended by a notarial deed dated 8 November 2006. We have our head Office at Hoogoorddreef 62, (1101 BE) Amsterdam and our registered seat in Maastricht. We are registered with the Trade Register of the Chamber of Commerce of Amsterdam under file number 33250021.

Share capital

As of 31 December 2006, our authorised share capital amounted to 1,080,000,000, divided into 395,000,000 ordinary shares, 55,000,000 Preference Shares A, and 450,000,000 Preference Shares B, with a nominal value of 1.20 per share each. The ordinary shares may, at the option of the Buhrmann shareholders, be bearer shares or registered shares. The issued bearer ordinary shares are represented by one single share certificate, the Necigef Global Certificate. The Preference Shares A and B are registered shares.

As of 31 December 2006, the issued share capital was divided into 180,904,970 ordinary shares and 53,281,979 Preference Shares A, all of which have been fully paid up. No Preference Shares B were issued as of 31 December 2006.

Preference Shares A

On 31 December 2006, all Preference Shares A had been taken into administration in Stichting Administratiekantoor van preferente aandelen Buhrmann, or Trust Office, against which depositary receipts with limited convertibility were issued. The Trust Office was established under Dutch law in May 1994, and has its registered seat in Maastricht.

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The purpose of the Trust Office is to issue and administer depositary receipts of Preference Shares A. The holders of the depositary receipts receive all the economic benefits which attach to ownership of the Preference Shares A. The depositary receipts can be exchanged for Preference Shares A in accordance with the provisions of the Articles

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of Association. Our Articles of Association provide that Preference Shares A may be transferred to natural persons only and that a transfer or issue of Preference Shares A or voting rights relating to Preference Shares A shall not be possible if such transfer would result in the acquirer acquiring more than 1% of the capital issued in the form of Preference Shares A or 1% of the voting rights attached to such shares. Our Articles of Association contain certain exceptions to these transfer restrictions and the Executive Board may under certain circumstances grant an exemption from these transfer restrictions. The depositary receipts are listed on Euronext Amsterdam N.V.

Notwithstanding the general provision in the Articles of Association which provides that each share of capital stock is entitled to one vote, an arrangement with the Trust Office exists such that the voting rights attached to the Preference Shares A held by the Trust Office that can be exercised at a General Meeting of Shareholders are determined by reference to the value of the Preference Shares A in proportion to the value of the ordinary shares in the capital of Buhrmann. The voting right is calculated on the basis of the total value of all Preference Shares A (calculated by multiplying the number of Preference Shares A outstanding and the stock market price of one depositary receipt for such Preference Share A) divided by the stock market price of one ordinary share, both on the last trading day of the month prior to the month in which the applicable shareholders meeting is convened, capped at a maximum of one vote per Preference Share A.

At the request of a holder of depositary receipts and subject to the transfer restrictions described above and certain limitations set out in our Articles of Association, the Trust Office will grant a written proxy, with the power of substitution, to the holder to exercise the voting rights attached to the underlying Preference Shares A. The terms of administration of the Trust Office provide that the voting rights to be exercised by a holder of depositary receipts, as proxy of the Trust Office, is also related to the capital interest of the depositary receipts held by the holder of the depositary receipts in proportion to the value of the ordinary shares, calculated in accordance with what is set out above. The voting right that may then be exercised by the depositary receipt holder, as proxy of the Trust Office, may be exercised at his or her own discretion.

The Trust Office is charged with exercising the voting rights attached to the Preference Shares A (except for those Preference Shares A for which it has issued a proxy) in a manner which primarily safeguards the interests of the holders of depositary receipts, taking into account the interests of Buhrmann, its affiliates and all of its stakeholders.

The Board of the Trust Office comprises five members: three members A and two members B. The members A are appointed by the Board of the Trust Office. The members B are appointed by the holders of depositary receipts representing Preference Shares A. As of 31 December 2006, these members were Messrs R.A.H. van der Meer and W.O. Wentges. The other members of the Board of the Trust Office are Messrs A.A. Loudon (Chairman), R.W.F. van Tets and C.J.A. Reigersman. All members of the Board of the Trust Office are independent of Buhrmann as defined in Appendix X of the General Rules of Euronext Amsterdam N.V. and defined in the Dutch Corporate Governance Code.

All best practice provisions of the Code concerning Depositary Receipts have been applied.

In 2005 a meeting of holders of depositary receipts of Preference Shares A was held. In this meeting the Board of the Trust Office explained the changes made to the corporate governance practice of the Trust Office. At this meeting, the holders of depositary receipts expressed their confidence in the Board of the Trust Office. The next meeting of holders of depositary receipts will be held in 2007.

Preference Shares B

We may issue Preference Shares B, inter alia, as a (preventive) measure against a hostile acquisition or a concentration of power, that is created without the Executive Board having been able to safeguard the continuity and independence, which are maintained in the interest of Buhrmann and all those involved with Buhrmann. For this purpose, Buhrmann and the Stichting Preferente Aandelen Buhrmann have entered into a put and call option agreement relating to Preference Shares B. This agreement imposes the obligation on the Stichting and entitles it to subscribe for Preference Shares B in the capital of Buhrmann. This mechanism would enable us to further define our position vis-à-vis, a bidder for our shares and his plans, or to counter a concentration of power, and consider our options, including to the extent relevant the negotiation of a more beneficial transaction or other alternative.

Resolutions whereby the Executive Board exercises the power to issue Preference Shares B are subject to approval by the Supervisory Board.

The Preference Shares B will be outstanding no longer than strictly necessary. Once the reason for the placing of the Preference Shares B no longer exists, the Company will propose to the General Meeting of Shareholders to cancel the Preference Shares B entirely as a class.

To maintain the effectiveness of the issue of Preference Shares B as a protection instrument, the scope of the authority to issue these shares should extend to such a number of Preference Shares B as corresponds to the issued number of ordinary shares and Preference Shares A at the time of the issue. As a consequence, Preference Shares B may be issued up to a maximum amount equal to the issued share capital of Buhrmann other than in the form of Preference Shares B, minus one. Under certain circumstances set out in our Articles of Association, the maximum amount shall be reduced.

Once any Preference Shares B are issued to Stichting Preferente Aandelen Buhrmann, we have the right to repurchase the Preference Shares B at their issue price plus accrued and unpaid dividends, if any. Under these circumstances, Stichting Preferente Aandelen Buhrmann has the right to require Buhrmann to repurchase or to cancel the Preference Shares B held by it.

Stichting Preferente Aandelen Buhrmann will exercise its voting rights attached to such Preference Shares B in accordance with its purpose. The objective of Stichting preferente aandelen Buhrmann is to promote the interest of Buhrmann and its enterprises (including those of its group companies) in such a way that the interests of Buhrmann and its enterprises and all those involved will be best served, whereby the Stichting will, among other things, give attention to the continuity and identity of the enterprises concerned. Upon issue of Preference Shares B, only 25% of the nominal value is required to be paid-up. As of 31 December 2006, no Preference Shares B had been issued.

As of 31 December 2006, the Board of Stichting Preferente Aandelen Buhrmann comprises: Messrs A.L. Asscher (Chairman), J.F. van Duyne, P. Bouw, K. Vuursteen and L.J.A.M. Ligthart. The Board members are all independent of Buhrmann as referred to in Appendix X of the Listing Rules of Euronext N.V.

Issue of shares; Pre-emptive rights

The authority to issue ordinary shares and Preference Shares B has partly been delegated by the General Meeting of Shareholders to the Executive Board pursuant to a resolution dated 13 April 2006. The Executive Board is authorised to issue ordinary shares up to a maximum of 10% of the issued share capital, which percentage is extended by an additional 10% of the issued share capital in the event the issue is related to a merger or an acquisition. The Executive Board is authorised to issue Preference Shares B up to a maximum of 100% of the issued share capital. For these purposes, issuances of ordinary shares and/or Preference Shares B include the granting of rights to subscribe for shares (including convertible debt options and warrants). The authority of the Executive Board to issue ordinary shares and Preference Shares B will terminate on 12 October 2007 unless it is extended by a resolution of the General Meeting of Shareholders. Prior approval of the Supervisory Board will be required for any Executive Board resolution to issue ordinary shares and/or Preference Shares B.

Except for (i) issuances of ordinary shares in exchange for non-cash consideration or (ii) issuances to employees of Buhrmann or any of its subsidiaries, or (iii) in the event of a legal merger or legal split-up of Buhrmann, Buhrmann shareholders have pro rata pre-emptive rights to subscribe for new issuances of ordinary shares. These pre-emptive rights may, subject to the prior approval of the Supervisory Board, be restricted or excluded by the corporate body that is authorised to issue shares.

At the Annual General Meeting of Shareholders held on 13 April 2006 the Executive Board was authorised to restrict or exclude such pre-emptive rights in the event of issuances of or granting of rights to acquire ordinary shares up to 12 October 2007, subject to the prior approval of the Supervisory Board. Buhrmann shareholders do not have pre-emptive rights in respect of preference shares.

Repurchase of shares

We may repurchase our own shares, subject to certain provisions of Dutch law and the Articles of Association. We may not repurchase our own shares if (i) the payment required to make the repurchase would reduce shareholders' equity to an amount less than the sum of paid-in and called portions of the share capital and any reserves required by law or our Articles of Association or (ii) we and our subsidiaries would thereafter hold shares with an aggregate nominal value equal to more than 10% of the issued share capital. Shares owned by us may not be voted. Any repurchase of shares which are not fully paid-up is null and void. A repurchase of shares may be effected by the Executive Board if the Executive Board has been so authorised by the General Meeting of Shareholders, which authorisation may not be granted for a period of more than 18 months. Most recently, the General Meeting of Shareholders granted this authorisation until 12 October 2007 by resolution dated 13 April 2006.

Capital reduction

Upon the proposal of the Executive Board and subject to the approval of the Supervisory Board, the General Meeting of Shareholders may resolve to reduce Buhrmann's issued share capital by cancellation of shares or by reducing the nominal value of the shares through amendment of the Articles of Association, subject to certain statutory provisions and the provisions of the Articles of Association.

Restriction of non-Dutch shareholders rights

Under our Articles of Association, there are no limitations on the rights of non-resident or foreign shareholders to hold or exercise voting rights in respect of our securities, and we are not aware of any such restrictions under Dutch corporate law.

Disclosure of share ownership

Dutch law (The Act on Financial Supervision) requires public disclosure to the (Dutch) Authority Financial Markets (AFM) with respect to the (potential) ownership of and (potential) voting rights on listed shares when the following thresholds are passed: 5%, 10%, 15%, 20%, 25%, 30%, 40%, 50%, 60%, 75% and 95%.

The following entities have reported a significant holding of shares in the capital of the Company:

Fortis Utrecht N.V. (7.99%)

ING Group N.V. (13.86%)

Kempen Capital Management N.V. (6.77%)

Stichting Administratiekantoor van preferente aandelen Buhrmann (or Trust Office) (22.76%)

Stichting preferente aandelen Buhrmann (50% potential)

Provision of information

In accordance with the Dutch Act on Financial Supervision, Buhrmann will ensure that any price-sensitive information – information that is concrete and has not publicly been disclosed and whose disclosure might significantly affect the Company's share price – will be disclosed without delay to the general public in the form of a press release that will be disseminated over two or more major wire services, at least one international and one national daily newspaper, and publication on the Buhrmann website.

Price-sensitive information that has been publicly released by Buhrmann or is already in the public domain may be discussed by spokespersons designated by the Company on an individual or selective basis. However, if the provision of such information is regarded by Buhrmann to be of interest to the general public – for instance at an Annual General Shareholder's Meeting, quarterly earnings review or presentation to analysts – Buhrmann will make this information available for general dissemination through a conference call, web cast or a presentation which will be broadcast live on a medium that will allow the public, without charge, to receive the information. Following such an event, presentations will be posted on the Buhrmann website and, in so far as reasonably possible, provision will be made for an audio replay to be available for a certain period thereafter.

In the ordinary course of business, designated spokespersons regularly communicate with outside parties, such as media or securities industry professionals in one-on-one meetings, group meetings, site visits or industry conferences, etc., to provide them with relevant information to enable them to gain better insight into the Company. Buhrmann adheres to the policy that, at such meetings, price-sensitive non-public information should not be discussed or disclosed in any way or form. Buhrmann will provide analysts and investors with fair access to Company information and management within the limits of its time and resources. Under no circumstances will Buhrmann compromise the independence of analysts or investors in relation to the Company, irrespective of their recommendation on Buhrmann stock or a decision to buy or sell Buhrmann stock.

To prevent inadvertent disclosure of price-sensitive information, Buhrmann has imposed upon itself – quiet periods – in the weeks prior to an upcoming results announcement, during which it will not engage in any discussion or participate in any kind of meeting with the general public, media or securities industry professionals in which one could reasonably expect that price-sensitive non-public information could be discussed. The Company's quiet periods are published on the website of the Company.

Audit of financial reporting and role of Internal and External Auditors

Financial reporting

The Executive Board is responsible for the quality and completeness of the financial information that is made public. It is the duty of the Supervisory Board to see to it that the Executive Board fulfils this responsibility. Please refer to the section entitled Risk Control Framework in the chapter Other Financial Information (page 69).

Role, appointment, remuneration and assessment of External Auditor

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The External Auditor is appointed each year by the Annual General Meeting of Shareholders. The Supervisory Board shall nominate a candidate, based on advice from the Audit Committee and Executive Board. The remuneration for the External Auditor is proposed by the Audit Committee and approved by the Supervisory Board after consultation with the Executive Board. The Supervisory Board has delegated approval for the assignment of services from the External Auditor to the Audit Committee for a period of one year. This delegation can be renewed by the Supervisory Board.

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External auditors fees and services

The External Auditor charged the following fees:

in millions of euro	2006	2005
Audit fees	5.7	4.4
Audit-related fees	0.1	2.1
Tax fees	0.1	0.2
All other fees	0.0	0.0
Total fees	5.9	6.7

Audit fees in 2006 include fees related to audit work as required by the Sarbanes-Oxley Act. Audit-related fees in 2005 related to services regarding compliance with the rules relating to internal control over financial reporting as adopted by the SEC under the Sarbanes-Oxley Act. Tax fees related to compliance services.

External Auditor Policy

Buhrmann has established a policy for the independence of and provision of services by its external auditors. This policy stipulates that external auditors may only provide services which do not conflict with its independence and which are explicitly listed in the policy. These permissible services are audit services (e.g. audit of financial statements), audit-related services (e.g. due-diligence work and internal control reviews and assistance with internal control reporting requirements) and non-audit services (e.g. risk management advisory services, treasury advisory services and tax planning and tax consultation services). The Audit Committee annually reviews the list of permissible services and may add to or subtract services from the list from time to time. The External Auditor Policy is posted on our website.

The audit services require pre-approval of the Audit Committee. The audit related services and non-audit services also require the pre-approval of the Audit Committee which has been given in advance for services for which the aggregate amount of fees (for each of audit related and non-audit services) is less than 250,000 in any fiscal year.

In 2006, all audit fees, audit-related fees and tax fees from PricewaterhouseCoopers Accountants N.V. as included in the table above were permissible services as listed in the policy and were pre-approved by the Audit Committee.

Relationship and communication of the External Auditor with the bodies of the Company

The External Auditor attends the meeting of the Supervisory Board in which the financial statements are approved and shall in principle attend all meetings of the Audit Committee. The External Auditor simultaneously reports its findings concerning the audit of the financial statements to the Executive Board, the Supervisory Board and the Audit Committee.

Internal audit function

The Internal Auditor operates under the responsibility of the Executive Board.

Compliance with the Dutch Corporate Governance Code

The Company fully complies with the Dutch Corporate Governance Code by either applying its principles and best practice provisions or by explaining why it deviates there from. Such principles and best practice provisions are fully applied with the exception of the following recommendations that are not fully applied for reasons set out above.

- II.1.1. Appointment of members of the Executive Board for a maximum term of four years (see page 48).
- II.2.6 / III.7.3. Notice of changes in holdings of securities in Dutch listed companies (see page 46).
- II.2.7. Severance pay not to exceed one year salary (see page 44).
- III.3.4. Maximum of five board memberships (see page 45).

- III.5.11. Chairman of Supervisory Board not to chair remuneration committee (see page 46).
- IV.1.1. Appointments, suspension or removal procedures of members of the Executive Board or Supervisory Board (see page 48).

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- **Report of the Supervisory Board**

Supervision and advice

During the reporting year the Supervisory Board met eight times. In these meetings, special attention was given to the review of several acquisition proposals by management, notably the public offer for all outstanding shares of Andvord Tybring-Gjedde (ATG) in August, which was successfully completed in September. We also discussed with management the funding of this public bid. This acquisition of the largest office products group in the Nordic region has enabled the Company to expand its geographic coverage in Norway and Sweden, where it is now the market leader and it provides an excellent platform for further expansion in the Nordic region. Another important acquisition was Coastwide Laboratories, Inc., a business-to-business distributor of facility supplies in the north-west of the U.S. This acquisition enables us to expand more rapidly in the facility supply market.

We also discussed management reports on the organisational restructuring of Corporate Express North America which was publicly announced in March. The new structure is organised according to product lines and customer segments. The general course of business, as well as the progress made by the Company in delivering on its strategy, were discussed with the Executive Board on a regular basis. The budget for 2007 was discussed and approved. Management of the North American, European and Australian operations made presentations to us on a wide variety of subjects relevant to their business, including strategy, course of business and key performance indicators. With the president of ASAP Software we discussed long-term developments for the IT industry as well as challenges and opportunities in the packaged software market.

We reviewed and discussed management development and succession planning and agreed that the Company was continuing to make progress in this respect. Regular reports were received from the Audit Committee and the Compensation, Nominating and Corporate Governance Committee (CNCG Committee). We also assessed the independence and performance of the External Auditor PricewaterhouseCoopers Accountants N.V. as well as their relationship with management and the Audit Committee. This resulted in our proposal to the Annual General Meeting in April 2007 to assign the audit of the 2007 financial statements to PricewaterhouseCoopers. With the External Auditor we discussed their report on the 2005 financial statements. We also reviewed and discussed the annual report for 2005 and were given a report on the progress made by management in complying with the requirements of section 404 of the Sarbanes-Oxley Act. The policy of the Company in the field of investor relations was discussed and we considered the Company's branding strategy.

In the absence of the Executive Board we discussed the functioning of the Executive Board and its individual members. We concluded that the functioning of the Executive Board as well as that of the individual members was satisfactory. With regard to the composition of the Executive Board, we decided to propose to the Annual General Meeting of Shareholders to be held in April the appointment of Mr P.J. Ventress, president of the Office Products Europe Division as member of the Executive Board. As a result of Mr Ventress' appointment, the number of members of the Executive Board will be extended to five.

We also discussed our own functioning and that of the Committees of the Board while taking into account our profile, composition and the competencies of each of the members of the Supervisory Board. In particular we discussed the composition of the Supervisory Board and decided that the number of members should be extended from six to seven. Given the importance of the North American activities of the Company, we considered that the Board should be strengthened with members who have experience of U.S. markets and businesses. As reflected in the schedule on page 56, attendance by current members of the Supervisory Board to the meetings of the Board and the Committees was satisfactory. All members of the Board gave evidence of a strong engagement with the Company and the Board concluded that the cooperation in the reporting year was productive and constructive. The meetings of the Board provide space for an open exchange of ideas resulting in balanced decision-making for which the Board can take collective responsibility.

Composition of the Supervisory Board and the Executive Board

During the reporting year the composition of the Supervisory Board was as follows: Mr P.C. van den Hoek (Chairman), Mr R.F. van den Bergh (from 31 October), Mr G. Izeboud, Mr A.G. Jacobs (Vice-Chairman until 13 April), Mr F.L.V. Meysman (from 13 April), Mr B.J. Noteboom, Mr J. Peelen (Vice-Chairman), Mr G.H. Smit (until 31 October) and Mr T. de Swaan (from 31 October). For the biographies of the current members of the Supervisory Board, please refer to page 59.

Mr Jacobs resigned from the Supervisory Board after the General Meeting of Shareholders on 13 April. In order to fulfil the vacancy and to safeguard the continuity in the Board, it was proposed to appoint Mr Meysman for a term of four years and the Meeting approved this proposal. In that same meeting Mr Peelen was re-appointed and the Board appointed Mr Peelen Vice-Chairman as per that date.

In the course of the year it was decided to increase the number of members of the Board to seven. Mr Smit resigned after the General Meeting of Shareholders held on 31 October after serving eight years in the Supervisory Board and Audit Committee and rendering prominent services to the Company for which we owe him great thankfulness. In the same meeting Mr Van den Bergh and Mr De Swaan were appointed. The Supervisory Board also appointed Mr De Swaan member of the Audit Committee as per the same date.

The schedule of retirement of the Board does not provide for retirements in 2007. The new members of the Supervisory Board attended introductory sessions organised by the Company in consultation with the Chairman.

Independence

All members of the Supervisory Board in its composition as per 31 December 2006 may be considered independent as defined in the By-Laws Supervisory Board.

Schedule of attendance of the Supervisory Board and Committees

Supervisory Board members	Supervisory Board meetings (8)	Audit Committee meetings (6)	CNCG Committee meetings (3)
P.C. van den Hoek	8	n/a	3
R.F. van den Bergh(1)	1	n/a	n/a
G. Izeboud	8	6	n/a
A.G. Jacobs(1)	3	2	n/a
F.L.V. Meysman(1)	6	2	n/a
B.J. Noteboom	8	n/a	3
J. Peelen	8	n/a	3
G.H. Smit(1)	7	5	n/a
T. de Swaan(1)	2	1	n/a

(1) was not a member of the Supervisory Board for the full reporting year

Committees of the Supervisory Board

Without prejudice to its own responsibility, the Supervisory Board has formed two committees, i.e. the Audit Committee and the CNCG Committee, each consisting of members of the Board.

The purpose of both Committees is described in the chapter on Corporate Governance (see pages 45 and 46).

Audit Committee

In 2006 the Audit Committee paid attention to the project that was established to achieve compliance with the Sarbanes-Oxley Act, in particular the requirements of section 404 of this Act. This relates to extensive activities in the area of internal control over financial reporting. Also, in the area of risk management, the usual assessment was made of the risks faced by the Company and particular attention was given to progress with ICT business continuity and disaster recovery programmes. Certain aspects of the Company's management reporting system were also discussed with the Audit Committee.

Certification (pursuant to section 302 of the Sarbanes-Oxley Act) of the annual report 2006 was discussed with the CEO and CFO and the Committee agreed to management's conclusions that the annual report fairly presented in all material respects the financial condition, results of operations and cash flows of the Company and that no untrue statements of a material fact were included and no material facts were omitted that could make the report misleading.

The Audit Committee reviewed the quarterly and annual results and particular attention was paid to special items and critical accounting policies, as well as to the minutes of the Disclosure Committee. The development of the finance function was reviewed and attention was paid to legal matters and minor fraud cases, as well as the implementation of the whistle-blower hotline.

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The Audit Committee reviewed and discussed reports from the external auditor on the Company's financial reporting as well as follow-up actions by management. The audit scope and approach, independence and fees of the external auditor were discussed, as well as performance and the relationship between the external auditor and the Company. The tax and pension position of the Company were reviewed and discussed as well as the report of the internal audit function on the control status of the operating companies. The Audit Committee also discussed planning and resources for 2007 with the Director of Internal Audit.

The analysis of the fair enterprise value of the Company at the cash-generating unit level was discussed with management and the External Auditor to determine the possible impairment under both IFRS and US GAAP. The Audit Committee agreed that there was no impairment of goodwill in 2006.

We also discussed the accounting policy for purchase price allocations and the report on the separate recognition and valuation of intangibles other than goodwill, in relation to the acquisition of ATG.

During the reporting year the composition of the Audit Committee has been as follows: Mr A.G. Jacobs (Chairman, resigned on 13 April), Mr G. Izeboud (Chairman), Mr F.L.V. Meysman (from 13 April), Mr G.H. Smit (until 31 October) and Mr T. de Swaan (from 31 October). According to the

Supervisory Board, all members of the Audit Committee qualify as financial experts as defined in the Audit Committee Charter. All meetings of the Audit Committee during the reporting year were attended by the external auditor as well as by representatives of management and the finance function. The Audit Committee also had regular, brief discussions with the external auditor in the absence of management.

Compensation, Nominating and Corporate Governance Committee (CNCG Committee)

During the reporting year the CNCG Committee discussed and reviewed a remuneration policy for executive management (not including the Executive Board) and a benchmark exercise for the review of Executive Board compensation. It also reviewed the level of compensation of the Supervisory Board and recommended changes which were approved by the Annual General Meeting of Shareholders in April. The Committee also took note of the progress the Company has made with regard to management development systems and succession planning and discussed with management its goals with respect to gender diversity in Europe.

It also discussed corporate governance issues, particularly whether changes needed to be made to the corporate governance structure of the Company in the light of national and international developments. It proposed to change the definition of independence of Supervisory Board members (see the Corporate Governance chapter on pages 42 to 53).

The CNCG Committee consisted of Mr P.C. van den Hoek (Chairman), Mr J. Peelen, and Mr B.J. Noteboom.

Corporate Governance

The corporate governance structure of Buhrmann is described in the chapter on Corporate Governance (see pages 42 to 53). We endorse the principles and apply almost all of the best practice provisions of the Dutch Corporate Governance Code (the Code). All exceptions to the Code have been disclosed in the above-mentioned chapter. The corporate governance structure of the Company was discussed at the Annual General Meeting of Shareholders in April 2005 and has not changed since in any material respect.

Remuneration Report

The Remuneration Report includes the remuneration policy for members of the Executive Board and forms part of and is incorporated in the Report by the Supervisory Board (see pages 54 to 59). During the reporting year changes were made to the remuneration policy concerning long-term and short-term incentives which were approved by the Annual General Meeting of Shareholders held in April.

Financial statements and dividend proposal

The annual report at hand, which has been prepared by the Executive Board, consists of the Consolidated Financial Statements, the Financial Statements of Buhrmann NV and the management report for the past financial year. The financial statements have been audited by PricewaterhouseCoopers Accountants N.V. You will find the statement of the External Auditor in Chapter 9 Other Information. The Annual Report includes, for the first time, a report by management which confirms the effectiveness of the Company's internal control over financial reporting as of 31 December 2006. The External Auditor's statement includes an attestation of this management assessment.

We have reviewed and can agree with these reports and will recommend that the Annual General Meeting of Shareholders to be held on 12 April 2007 adopts the financial statements for 2006 accordingly.

The dividend proposal to the Annual General Meeting of Shareholders, which is consistent with the dividend policy of the Company, is included in the Annual Report on page 170. The dividend of 0.21 per ordinary share will be paid either in cash or in new ordinary shares at the option of each shareholder.

Discharge

We also propose that the Annual General Meeting of Shareholders, in accordance with Article 32, Paragraph 2 of the Articles of Association, discharges the Executive Board from management as carried out in the past financial year and the Supervisory Board from its supervision.

Considerations about the business

The financial results for 2006 show that Buhrmann made progress during the year. Buhrmann's strategy to become the single-source supplier to its customers is progressing well. The Company is selling an increasingly wide variety of products to its customer base, building on its strong position in the large account segment. Progress is made in serving mid-market customers as the Company continues to improve its approach to

this customer segment. Once again Buhrmann has expanded its private brands programme which now generates more than a quarter of all office and computer supplies sales.

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Steps were taken to further streamline the Company and improve operational efficiency, notably in the U.S. office products business. The various streamlining and centralising projects were successfully implemented, but the temporarily internal focus of operational management resulted in a certain level of disruption in the U.S. sales performance in the last months of the year.

Notwithstanding this disruption, we believe that the actions taken to further streamline and centralise our business will reinforce the Company's position as global office products distributor through organic growth. Growth could be further strengthened by medium-sized and smaller acquisitions, if and when they are expected to deliver shareholder value.

Finally we would like to underline the importance of the continued commitment and contribution of the employees to the Company's success in achieving its strategic goals. We believe this is supported by the Company's ongoing efforts in training and development of its people. The Supervisory Board is sincerely thankful to all employees of the Buhrmann Group for their efforts during the reporting year.

Supervisory Board

Amsterdam, 21 February 2007

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- **Biographies Supervisory Board**

Paul C. van den Hoek 1939, Chairman

Position: Barrister in Amsterdam (Stibbe). Nationality: Dutch. Appointed in 1993, current term of office until 2008. Other supervisory directorships: AON Groep Nederland B.V. (Chairman), ASM International N.V. (Chairman), Robeco Groep N.V. (Chairman), Robeco N.V. (Chairman), Rolinco N.V. (Chairman), Rorento N.V. (Chairman), Het Financieele Dagblad Holding B.V. (Chairman), Wavin N.V. (Chairman), Samlerhuset Group B.V.

Rob F. van den Bergh 1950

Previous position: Board member and CEO of VNU N.V. Nationality: Dutch. Appointed in 2006, current term of office until 2010. Other supervisory directorships: ABN AMRO N.V., Pon Holdings B.V., N.V. Deli Universal. Relevant additional functions: Member of the investment committee of NPM Capital N.V., Member Advisory Committee CVC.

Gilles Izeboud 1942

Previous position: Board member of PricewaterhouseCoopers. Nationality: Dutch. Appointed in 2005, current term of office until 2009. Other supervisory directorships: Robeco Groep N.V., Robeco N.V., Rolinco N.V., Rorento N.V., ConQuaestor B.V., ENDEX European Derivatives Exchange N.V. Relevant additional functions: Substitute Council of the Enterprise Division of the Amsterdam Court of Appeal.

Frank L.V. Meysman 1952

Previous position: Chairman of the Board of Sara Lee/DE, Board member of Sara Lee Corporation. Nationality: Belgian. Appointed in 2006, current term of office until 2010. Other supervisory directorships: Grontmij N.V. (Chairman), Spadel N.V., Picanol N.V., Pinguin N.V.

Ben J. Noteboom 1958

Current position: CEO Randstad Holding nv. Nationality: Dutch. Appointed in 2005, current term of office until 2009. Other supervisory directorships: none. Relevant additional functions: none.

Jan Peelen 1940, Vice-Chairman

Previous position: Member Executive Committee of Unilever NV and board member of Unilever. Nationality: Dutch. Appointed in 1999, current term of office until 2010. Other supervisory directorships: VVAA Groep B.V. (Chairman), Royal Friesland Foods N.V., Arcadis N.V., Albron B.V.

Tom de Swaan 1946

Previous position: Board member and CFO of ABN AMRO Holding N.V. Nationality: Dutch. Appointed in 2006, current term of office until 2010. Other supervisory directorships: Royal DSM N.V., GlaxoSmithKline plc, Financial Services Authority London, Zurich Financial Services, Royal Ahold N.V. (proposed). Relevant additional functions: Advisor to the management board of ABN AMRO Holding N.V.

Aad G. Jacobs resigned from the Supervisory Board as per the Annual General Meeting of Shareholders held on 13 April 2006 and Gert H. Smit resigned from the Supervisory Board as per the General Meeting of Shareholders held on 31 October 2006.

Composition Committees of the Supervisory Board as per 31 December 2006

Audit Committee

Gilles Izeboud, Chairman

Frank Meysman (as per 13 April 2006)

Tom de Swaan (as per 31 October 2006)

Aad Jacobs (Chairman) and Gert Smit were members of the Audit Committee until 13 April 2006 and 31 October 2006 respectively.

Compensation Nominating and Corporate Governance Committee (CNCG Committee)

Paul van den Hoek, Chairman

Ben Noteboom

Jan Peelen

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- **Remuneration Report**

This report by the Supervisory Board sets out the remuneration policy for the Executive Board. It also provides details of the remuneration in the reporting year of members of the Executive Board and the Supervisory Board.

Remuneration policy

Procedure

The remuneration policy for the Executive Board is determined by the Supervisory Board on the recommendation of the Compensation, Nominating and Corporate Governance Committee (CNCG Committee). The tasks and responsibilities of the CNCG Committee are described in the Corporate Governance section (see page 46). The remuneration policy was adopted at the General Meeting of Shareholders held in April 2004 and last amended by the General Meeting of Shareholders held on 13 April 2006. Any material amendments to the policy shall be submitted to the General Meeting of Shareholders. No further material changes were made to the remuneration policy in the reporting year.

Determination of the remuneration for each individual Executive Board member is in principle a responsibility of the Supervisory Board. The Supervisory Board has delegated this authority to the CNCG Committee. Pursuant to this delegation of authority, and acting within the principles of the remuneration policy, the CNCG Committee determines the remuneration packages for the members of the Executive Board, including base salary, pension rights, annual bonus and long-term cash incentive awards, grants of share options and any severance payments. The CNCG Committee may make decisions which reflect special circumstances and make remuneration alterations which will be explained in the next Annual Report. The CNCG Committee does not retain remuneration consultants, but seeks professional advice from external advisors as and when required.

Objective

The objective of the remuneration policy for members of the Executive Board is to attract and retain qualified, expert Executive Board members with an international outlook and motivate them to perform in such a manner that the value of Buhrmann is enhanced. Remuneration of the Executive Board is designed in such a way that it balances short-term operational performance with the longer-term objective of creating sustainable value and growth. Variable pay is a significant part of the total remuneration package.

Reward structure

The total remuneration package for members of the Executive Board consists of:

- a base salary
- an annual performance bonus
- a long-term cash incentive plan
- a share option plan
- pension arrangements, and
- other benefits and allowances.

Levels of remuneration are reviewed annually taking account of competitive levels of remuneration according to relevant industry comparisons.

The details of the remuneration packages of members of the Executive Board are as follows:

Base salary

The base salary for members of the Executive Board is set at a market competitive level, using industry survey data provided by outside remuneration advisors. Where a member of the Executive Board resides outside of the Netherlands, benchmark salary levels are referenced for

the relevant markets (currently these are Europe and North America).

Annual performance bonus

Members of the Executive Board participate in an annual bonus plan based on the achievement of a number of targets determined at the beginning of each calendar year. Bonus levels for the Executive Board may range from 0% to 75% of base salary and 0% to 100% of base salary for the U.S. based Board member. Targets are set annually to be challenging and to reflect key drivers for value creation, long-term growth in shareholder value, and the development of earnings per share.

For the Chief Executive Officer, Chief Financial Officer and the other European-based Board members, the bonus targets may be a combination of the performance of the total Group, Division-based targets and individual targets. The bonus of the North American based Executive Board member entirely relates to the performance of Buhrmann's North American business and includes an overachievement bonus range for above-target performance. The targets for 2006 are described on page 65. Specific targets are not disclosed for reasons of commercial confidentiality.

At the end of each financial year the CNCG Committee measures the results against the targets set. The amount of the annual bonus is then calculated and is payable after the finalisation of the audited accounts of the financial year in question. The CNCG Committee has the right to

change targets as a result of unforeseen circumstances and it may also decide to grant a special award for special circumstances if such amendment is justified in the opinion of the Committee. Any such changes will be accounted for in the Annual Report.

Long-term cash incentive plan

In addition to the annual bonus plan, the U.S. based Executive Board member participates in a long-term cash incentive plan designed specifically for the senior management of the Office Products North America Division. Under the long-term incentive plan 2006-2008, a bonus of up to 3.25 times base salary can be earned annually subject to the achievement of specific performance conditions related to annual economic value creation targets. In the event of an overachievement of the target, the long-term cash incentive payment may be increased to up to 3.9 times base salary or 120% of the target pay-out. Other members of the Executive Board do not participate in the long-term cash incentive plan.

Share option plan

Buhrmann operates a share option plan, the Buhrmann Incentive Plan, which aims to encourage senior management to focus on the growth of long-term sustainable value for shareholders. A variable number (350 to 400) of senior managers participate, including the members of the Executive Board. The allocation of the share options granted to the individual Executive Board members is determined annually by the CNCG Committee and the aggregate number of options granted to members of the Executive Board in any year shall not exceed 20% of the total number of options granted in that year. The number of options granted to all other eligible employees is determined at the discretion of the Executive Board provided that the aggregate number of options granted stays within the limit determined by the Supervisory Board and as specified at the General Meeting of Shareholders.

The exercise price for option rights granted is the closing price of Buhrmann ordinary shares on the first trading day on which the shares are quoted ex-dividend after the Annual General Meeting of Shareholders. Neither the exercise price nor other conditions in relation to the granted options can be modified during the term of the options, except insofar as prompted by structural changes relating to the shares or the Company in accordance with established market practice.

The options granted up to and including 2002 have a term of five years. From 2003, the options have a term of seven years. All options vest after three years, provided, in the case of options granted as from 2004, that the performance conditions are met.

At the Annual General Shareholders meeting in 2004, shareholders approved the adoption of a new share option plan. Pursuant to this new Buhrmann Incentive Plan, the number of options which vest is dependent on the performance of the Company relative to a peer group as measured over a three-year period up to the vesting date.

The performance of the Company is measured by the concept of Total Shareholder Return (TSR). Using TSR, which shows the total return to shareholders as a combination of share price appreciation and dividends distributed, the performance of the Company's shares against other companies' shares can be compared over the relevant (three-year) period. Using the TSR peer group ranking as a performance indicator demonstrates a clear link between the reward provided and the investment growth enjoyed by our shareholders (in comparison to that enjoyed by investors in the defined peer group companies).

The financial performance of the Company, as measured by TSR is compared to the TSR of a peer group of currently eleven companies. The criteria for a company to fit within this peer group include, among other things, that such company (i) be in the same or a similar industry to Buhrmann; (ii) has a business model comparable to that of Buhrmann; (iii) be listed or traded on a major stock exchange; (iv) has a certain minimum market capitalisation; (v) operates in at least North America or Europe; and (vi) is considered a peer of Buhrmann by both the investor community and by Buhrmann itself.

The peer group companies for option grants under the new Buhrmann Incentive Plan in the years 2004 to 2006 are: Bunzl PLC; Genuine Parts Company; Hagemeyer N.V.; Manutan International S.A.; Office Depot, Inc.; OfficeMax, Inc.; Randstad Holding NV; Staples, Inc.; United Stationers, Inc.; Wesco International, Inc. and W.W. Grainger, Inc.

The composition of the peer group may be changed by the Supervisory Board for future option grants, provided that the above listed peer group criteria are met. In addition, where options have been granted, but have not yet begun vesting, the Supervisory Board may change the composition of the peer group with respect to that grant, if a peer group company at the time of grant no longer meets one or more of the criteria.

The TSR for each peer group company is calculated over the three-year period following each annual grant of options under the new Buhrmann Incentive Plan, and each peer group company is ranked in descending order of generated TSR to determine the relative position of Buhrmann. The conditional awards vest three years after the date of grant

but the number of share options to vest depends upon Buhrmann's ranking as follows:

TSR peer group ranking	Vested award (% of original conditional award that will vest)	
1st	200	%
2nd	175	%
3rd	150	%
4th	125	%
5th	100	%
6th	75	%
7th	50	%
8th to 12th	0	%

As a matter of illustration, the provisional ranking of Buhrmann on 31 December 2006 for the 2004 grant was number 5, for the 2005 grant was number 6 and for the 2006 grant was number 12.

The maximum number of options for the 2006 grant under the new Buhrmann Incentive Plan was 2,234,371, representing 1.25% of the total number of ordinary shares outstanding as of 31 December 2005, the date of the option grant. The number of options vesting of the 2004, 2005 and 2006 grants may be increased up to 2.5% if, as a result of the Company's performance relative to the peer group, more than 100% of the granted options vest.

Pension arrangements

Retirement benefits are designed to be in line with the relevant market practice and consistent with those provided by other multinational companies in each country of residence. For the two Dutch Executive Board members, Mr F.H.J. Koffrie and Mr F.F. Waller, the pension arrangements have been adjusted, following changes in Dutch legislation that altered the fiscal climate in which previously existing pension promises were made. The new arrangements are based on individual defined contribution plans with a pension payment date at age 65. Furthermore, a life-cycle plan is used by both individuals. With respect to Mr Koffrie, who falls in the age group for which a special transition arrangement is applicable, the early retirement reserve existing of 1.4 million as at 31 December 2005, which has been released pursuant to the new legislation, has been contributed to the life-cycle plan. In the case of Mr Waller the early retirement reserve of 0.5 million has been released in the Company results; instead an annual contribution of 12% of Mr Waller's fixed salary will be made by the Company to his life-cycle plan.

Other amendments included an adjustment of pensionable salary by including part of the bonus actually paid out (capped at 60% of the target bonus) for both individuals and an increase of the fixed salary of Mr Waller by 0.64%.

The changes in the pension arrangements are cost-neutral to the Company. Pension arrangements include an entitlement to a pension in the event of ill health or disability and a spouse's or dependant's pension on death, on terms similar to those applicable to employees participating in the Dutch Buhrmann Pension Fund.

Mr G. Dean, who is a U.K. citizen, has pension arrangements divided between the U.K. and the Netherlands. His current pension arrangement consists partly of the individual defined contribution plan in place for the Dutch Executive Board members and partly a participation in the defined benefit scheme of Corporate Express UK Ltd, with a retirement age of 61. Mr Dean has a pre-pension arrangement providing for potential retirement from the age of 60 to 62 depending on the agreements of the Supervisory Board, while the pension arrangements in the event of ill health, disability and death are a combination of terms applying to employees participating in the Corporate Express UK Ltd Pension Fund, and the Dutch Members of the Executive Board.

Mr M. Hoffman, who is a U.S. citizen, is eligible to participate in the regular U.S. Corporate Express, Inc. defined contribution plan (401K) on terms similar to those of other employees of Corporate Express, Inc., as well as an arrangement for Group Term Life Insurance. Participants to the 401K plan are eligible, at the earliest, to take their contributions at age 59½, or at the latest at age 70.

Other benefits and allowances

Members of the Executive Board enjoy similar benefits to many other employees of the Buhrmann Group. These may include subsidised medical insurance, the use of company cars, an allowance to cover small out-of-pocket expenses not covered by the reimbursement of their business entertaining expenses and contributions as part of certain deferred compensation schemes.

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The Company does not grant personal loans or guarantees to members of the Executive Board and no such (remissions of) loans and guarantees were granted to members in 2006 nor are outstanding as per 31 December 2006.

Service contracts of members of the Executive Board

The members of the Executive Board have service contracts with Buhrmann NV, with the exception of the U.S. based Board member who has a contract of service with Corporate Express, Inc. Service contracts and the main conditions of service for members of the Executive Board are reviewed annually. Mr Hoffman's contract is for a fixed term, expiring at the end of 2008. The other members of the Executive Board have been appointed for an indefinite term provided, however, that their contract will terminate when the

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individual has reached the age of 62. Notwithstanding this, contracts of service with members of the Executive Board may be terminated at the discretion of the Supervisory Board at a time in the period when the member of the Executive Board has reached the age of between 60 and 62. Notice periods of up to six months have been set for each Executive Board member.

No fixed severance payments have been arranged with the members of the Executive Board except in change of control situations as described below. Buhrmann believes that the circumstances of each case should be taken into account, considering relevant factors such as the reason for the termination, the age of the person in question, and the duration of employment, when determining the amount of severance payment, as a result of which, in specific cases, severance payments could exceed the compensation mentioned in the Dutch Corporate Governance Code. The performance by a Board member of his duties will in any event be an important factor.

The current contracts of the members of the Executive Board determine that where employment will be terminated in the event of an acquisition of the Company or if actual control passes into other hands (change of control), or in the case of reorganisation, termination of the Company's activities or in any other comparable circumstances that cannot be considered as blameworthy function fulfilment on the part of the Board member concerned, a fixed severance payment will be made. In such cases, compensation will be paid by Buhrmann equivalent to three times the annual fixed salary (twice the annual fixed salary in the case of the contract of Mr M.S. Hoffman), and the pension accumulation over a period of three years, or two years (in the case of the contract with Mr Hoffman), will continue. This provision will not be included in contracts of new members of the Executive Board.

Future developments

The CNCG Committee keeps the remuneration policy for members of the Executive Board under review in the light of Company and market developments. It is also in the progress of evaluating long term incentive plans, in particular the Buhrmann Incentive Plan (see Share option plan) on page 62) and may come with a proposal to the Annual General Meeting of Shareholders in 2008. No material changes will be made to the remuneration policy in 2007.

Remuneration of Executive Board and Supervisory Board 2006

The disclosures in this section are in compliance with the requirements of Title 9, Book 2 of the Dutch Civil Code and the Dutch Corporate Governance Code and where applicable have been included in the audit by the External Auditor.

Remuneration of members of the Executive Board 2006

Base salary

Remuneration is paid in euros with the exception of the remuneration of Mr Hoffman who is paid in US dollars. Correcting for currency translation effects, the annualised increase of the base salary costs was approximately 2.9% compared to 2005 and the total increase reflected a 1.5% increase for the European Executive Board members and an additional 0.64% increase for Mr Waller relating to the change in pensions and a 6.4% increase for the North American Executive Board member. The increase was a result of the regular bench marking exercise whereby salaries payable to members of the Executive Board were compared with those of other executive directors of similar companies based in the Netherlands, Europe and North America.

in thousands of euro	Base salary		Annual bonus(1)			Other incentives(2)		Pension		
	2006	2005	2006	2005	2006	2005	2006	2005		
F.H.J. Koffrie	575	567	345	(80%)	319	(75%)		176	198	
G. Dean	431	425	246	(95%)	255	(100%)		239	323	
M.S. Hoffman	577	548	427	(74%)	455	(110%)	1,608	1,228	114	6
F.F. Waller	434	425	221	(85%)	242	(95%)			162	138
Total	2,017	1,965	1,239		1,271		1,608	1,228	691	665

(1) The percentage in parenthesis represents the % score of the total bonus opportunity for the individual that was awarded over the respective year's performance paid out in the first quarter of the following year.

(2) Other incentives are cash remunerations or accruals for cash remunerations such as the North American long-term incentive plan (Mr Hoffman), or any special awards that were granted.

Annual performance bonus

Group, Divisional and personal targets were set by the CNCG Committee for 2006 as follows:

- **Group:** these were based on the achievement of an earnings per share target
- **Divisional:** these were based on the achievement of targets for EBIT, economic value added and sales growth
- **Personal:** these were based on agreed key objectives relative to the Executive Board member's specific responsibilities

Bonuses related to 2006 amount to 1,239 thousand. The financial targets have partially been achieved. Personal targets for Mr Koffrie and Mr Waller were not completely achieved. Bonuses in 2005 amounted to 1,271 thousand.

Other incentives

The other incentives in 2006 amount to 1,608 thousand, which amount relates to the accrual for the award for Mr Hoffman under the North American long-term incentive plan (in 2005: 1,228 thousand).

Pension arrangements and other deferred income

Pension charges of 691 thousand in 2006 (665 thousand in 2005) consist of payments made to the relevant defined contribution pension arrangements and certain deferred income schemes. The changes compared to 2005 reflect adjustments made to the pension arrangements for Mr Koffrie and Mr Waller as described on page 63, reduced unfunded benefit accrual rates for Mr Dean and a contribution to a deferred compensation plan for Mr Hoffman.

Share options for the members of the Executive Board

At the end of 2006, the members of the Executive Board held 1,050,784 option rights on Buhrmann ordinary shares that were granted under the Buhrmann Incentive Plan and the New Buhrmann Incentive Plan. The table on the next page shows the movements in the number of outstanding option rights for each member of the Executive Board.

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	1 January 2006(1)	Granted during the year	Option exercise price(1),(2)	Fair value of grant in euro(3)	Granted in 2006	Exercised in 2006	Expired in 2006	Outstanding 31 Dec 06	Expiry date
F.H.J. Koffrie	42,288	2001	23.19	317,200			[42,288]	0	19.04.2006
	58,146	2002	12.95	348,150				58,146	05.05.2007
	58,146	2003	2.70	72,600				58,146	01.05.2010
	89,862	2004	7.37	440,324				89,862	02.05.2011
	89,862	2005	7.40	432,236				89,862	17.04.2012
		2006	14.65	595,800	90,000			90,000	18.04.2013
	338,304				90,000		[42,288]	386,016	
G. Dean	29,073	2001	18.55	218,075			[29,073]	0	19.04.2006
	37,002	2002	12.95	221,550				37,002	05.05.2007
	37,002	2003	2.70	46,200				37,002	01.05.2010
	44,402	2004	7.37	217,570				44,402	02.05.2011
	44,402	2005	7.40	213,574				44,402	17.04.2012
		2006	14.65	297,900	45,000			45,000	18.04.2013
	191,881				45,000		[29,073]	207,808	
M.S. Hoffman	18,501	2001	18.55	138,775			[18,501]	0	19.04.2006
	52,860	2002	12.95	316,500				52,860	05.05.2007
	52,860	2003	2.70	66,000		[52,860]		0	01.05.2010
	63,432	2004	7.37	310,817				63,432	02.05.2011
	63,432	2005	7.40	305,108				63,432	17.04.2012
		2006	14.65	430,300	65,000			65,000	18.04.2013
	251,085				65,000	[52,860]	[18,501]	244,724	
F.F. Waller	21,144	2001	23.19	158,600			[21,144]	0	19.04.2006
	31,716	2002	12.95	189,900				31,716	05.05.2007
	31,716	2003	2.70	39,600				31,716	01.05.2010
	44,402	2004	7.37	217,570				44,402	02.05.2011
	44,402	2005	7.40	213,574				44,402	17.04.2012
		2006	14.65	397,200	60,000			60,000	18.04.2013
	173,380				60,000		[21,144]	212,236	
Total	954,650				260,000	[52,860]	[111,006]	1,050,784	

(1) In 2005, the number of options as well as the exercise price of the options granted up to and including in 2004 has been adjusted by a factor 0.9456 to compensate for the dilution effect caused by the rights issue in the first quarter of 2005. The aggregate number of options outstanding at that time for members of the Executive Board increased by 44,272. The adjustment factor that was applied is derived from the theoretical ex-rights price (TERP) of the Buhrmann share. The fair value of these options has not changed as a result of the application of the adjustment factor.

(2) Under Dutch fiscal rules, management receiving options could under the Buhrmann Incentive Plan up to and including 2003 elect to accept a higher exercise price (25% higher in 2001-2002 and 33.3% higher in 2003). The base exercise price for these option series was set at 2.70 in 2003, 12.95 in 2002 and 18.55 in 2001, equalling the share price at close of business on the Amsterdam Stock Exchange on 2 May 2003, 6 May 2002 and 20 April 2001, respectively, as adjusted (see note(1) above).

(3) The fair value of the options is estimated using an option price determination model based on assumptions at the moment the grant was made. It does not reflect the current market value. Details on the model and assumptions used for the calculation are provided on page 132 in the section Financial Statements . It is noted that due to the transition to IFRS, the statistical method of calculating the fair value has changed as from 2004.

Loans to members of the Executive Board

No loans were outstanding to members of the Executive Board as at 31 December 2006 (2005: 42 thousand). Historically loans have been granted by the Company within the context of the Share Option Plan serving to finance the upfront Dutch income tax which is due by the optionees in relation to the option grant.

Specification

in thousands of euro	Principal	Interest	Outstanding as at 31 December 2005	Repaid in 2006	Outstanding at 31 December 2006
F.H.J. Koffrie:					
2001	16	5.25	% 2	2	0
2002	78	5.25	% 25	25	0
			27	27	0
F.F. Waller:					
2001	8	5.25	% 1	1	0
2002	43	5.25	% 14	14	0
			15	15	0
Total			42	42	0

No advances or guarantees have been made to members of the Executive Board.

Shareholdings by members of the Executive Board

As at 31 December 2006, the members of the Executive Board held the following numbers of shares in Buhrmann:

The members of the Executive Board have no special voting rights in the General Meeting of Shareholders.

	ordinary shares	% of ordinary shares outstanding
F.H.J. Koffrie	67,097	< 0.1 %
M.S. Hoffman	25,000	< 0.1 %
F.F. Waller	4,149	< 0.1 %
	96,246	< 0.1 %

The members of the Executive Board have no special voting rights at the General Meeting of Shareholders.

Remuneration of members of the Supervisory Board 2006

The General Meeting of Shareholders determines the remuneration for the Supervisory Board members. This does not depend on the Company's results. Remuneration for the members of the Supervisory Board is composed entirely of base remuneration. Members of the Supervisory Board are not eligible to participate in any bonus or profit-sharing plans, or in any other incentive-based plans maintained by the Company. The Company does not provide pension benefits for members of the Supervisory Board.

Remuneration of members of the Supervisory Board was increased in 2006 as a result of a resolution of the Annual General Meeting of Shareholders held in April 2005, amounting to 369.5 thousand (2005: 296 thousand).

Specification

in thousands of euro	2006	2005
P.C. van den Hoek(1), (2)	96.0	74.6
S.W. Barnes		7.0

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R.F. van den Bergh	7.5	
J.J. Hannan		7.0
G. Izeboud(1), (2)	61.7	28.6
A.G. Jacobs(1), (2)	19.0	61.6
F.L.V. Meysman(2)	36.3	
B.J. Noteboom(2)	49.0	28.6
J. Peelen(2)	49.0	39.5
G.H. Smit(2)	42.5	38.0
T. de Swaan(2)	8.5	
R. Zwartendijk(2)		11.0
Total	369.5	295.9

(1) Including remuneration received as a member of the Supervisory Board of Buhrmann Nederland Holding BV

(2) Including remuneration received as a member of the Audit Committee and/or the Compensation, Nominating and Corporate Governance Committee, as applicable

Mr Barnes was appointed as a member of the Supervisory Board as per 29 April 2004 and resigned on 31 March 2005

Mr Van den Bergh was appointed as member of the Supervisory Board on 31 October 2006

Mr Hannan was appointed as a member of the Supervisory Board as per 8 October 2003 and resigned on 31 March 2005

Mr Izeboud was appointed on 14 April 2005

Mr Noteboom was appointed on 14 April 2005

Mr Jacobs resigned from the Supervisory Board as per 13 April 2006

Mr Meysman was appointed as a member of the Supervisory Board on 13 April 2006

Mr Smit resigned from the Supervisory Board as per 31 October 2006

Mr De Swaan was appointed as member of the Supervisory Board on 31 October 2006

Mr Zwartendijk resigned from the Supervisory Board on 14 April 2005

Share options for members of the Supervisory Board

The members of the Supervisory Board held no option rights to Buhrmann shares as at 31 December 2006.

Shareholdings by members of the Supervisory Board

Of the members of the Supervisory Board, as at 31 December 2006 only the following members held capital stock of Buhrmann NV as set out below:

	Ordinary shares	% of ordinary shares outstanding	Depositary receipts of Preference Shares A	% of Preference Shares A outstanding
P.C. van den Hoek(1)	41,595	< 0.1 %	0	%
R.F. van den Bergh	2,022	< 0.1 %	0	%
	43,617	< 0.1 %	0	%

(1) Mr Van den Hoek transferred the discretionary management of his securities portfolio to an independent third party.

The members of the Supervisory Board have no special voting rights in the General Meeting of Shareholders. No advances or guarantees have been made to members of the Supervisory Board. Supervisory Board members will not be entitled to any severance payments upon their retirement.

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• **Other Financial Information**

Risk factors

The key risks related to our industry, business operations and other risks and uncertainties related to our business are described below. These risks are not the only ones we face; additional risks of which we are presently not aware or that we currently deem immaterial may also impair our business. Any of these risks may adversely affect Buhrmann's execution of the strategy, financial condition and result of operations.

Risks relating to our industry

The demand for Buhrmann's products and services relates to the number of white-collar workers employed by Buhrmann's customers.

Buhrmann's Office Products business is concentrated in North America, Western Europe and Australia. The demand for Buhrmann's products and services, most notably in office products, relates to the number of white-collar workers employed by Buhrmann's customers in these markets. A decline or interruption of economic and consequently employment growth in these markets or more specifically a reduction of white-collar workers employed by Buhrmann's customers may adversely affect Buhrmann's operating results.

Customers are able to reduce their spend per white-collar worker on short-term notice, by postponing the purchase of items or through the substitution towards lower-cost items. Buhrmann's customers may, on short notice, postpone or reduce spending on Buhrmann's products and services per white-collar worker, for example, by our eCommerce platforms to control purchasing patterns at our customer. As a result, our level of sales can significantly change over a short period of time. In addition, customers may also, on short notice, substitute certain of Buhrmann's products and services for other, potentially lower margin, products and services.

Although our customer base is spread over many industries and sectors, including government institutions, most of our customers are large corporations or institutions which frequently re-tender their office products contracts. Many of our large account customers frequently (every 2-3 years) re-tender their office products contracts in order to take advantage of the competitive pricing within the office products industry, thereby eroding achieved efficiencies in our office products distribution activities. Although we have tens of thousands of customers, and no single customer represents more than 1% of our revenues, the loss of several large account customers in a relatively short period could materially adversely affect our business.

Our reliance on suppliers' allowances and promotional incentives could impact profitability.

We derive important benefits from suppliers' allowances (rebates) and promotional incentives (catalogue income) provided by certain suppliers of products and services. We cannot be certain that we will be able to take advantage of any such suppliers' allowances and promotional incentives that may be offered in the future.

Should any of our key suppliers reduce or otherwise eliminate suppliers' allowances and promotional benefits, our profit margin for these products and services may be harmed, potentially resulting in a material adverse effect on our results of operations.

Revenues in Buhrmann's Graphic Systems are cyclical. A substantial part of the Graphic Systems Division's revenues derives from the sale of printing equipment which is regarded as a high-value investment good. The demand for this type of good depends to a large extent on developments in economic circumstances, particularly in relation to the activity levels at commercial printers, and technological innovation at the Graphic Systems' main supplier (economic obsolescence). As a result, Graphic Systems experiences cyclicity in its revenues which could adversely affect Buhrmann's operations over sustained periods (historically cycles have had a duration of 8-9 years).

Risks relating to our business operations

Buhrmann may not be able to manage its growth effectively, including the hire and retention of enough qualified staff. Challenges which may result from organic growth, as well as growth through acquisitions, include Buhrmann's ability to improve the efficiency of growing operations; hiring and retention of sufficient qualified personnel to staff new or expanded operations; maintain its existing customer base and the amount of sales to these customers; and assess the value, strengths and weaknesses of acquisition candidates. Buhrmann's potential failure to address these concerns could prevent Buhrmann from achieving its strategic objectives.

Inability to maintain and improve its information systems effectively, and prevent and recover from serious breakdowns, could disrupt Buhrmann's business processes. Buhrmann needs to maintain and consistently improve sophisticated information systems to grow its businesses and achieve operating efficiencies. If Buhrmann fails to do so, its information systems may not function correctly or efficiently, which could

have an adverse effect on Buhrmann's ability to perform administrative functions and process and distribute customer orders. This, in turn, could have a material adverse impact on Buhrmann's results of operations. Furthermore, in the event of a serious breakdown of information systems,

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customers will expect a timely recovery. If Buhrmann fails to implement information technology improvements or recover from serious breakdowns within the anticipated time frame, such failure could have a material adverse effect on Buhrmann's future business developments.

Our restructuring programmes may not achieve expected benefits.

From time to time, Buhrmann implements restructuring programmes, including reductions in the number of staff. Buhrmann expects that these programmes will result in structural cost savings and will improve Buhrmann's operating results. However, this expectation involves a number of assumptions and uncertainties, and Buhrmann may not achieve the expected benefits. The savings expected from these programmes are often significant and need to be realised on a timely basis. In addition, these restructuring programmes absorb management time and can interrupt normal business operations.

Buhrmann could lose market share and profit margins due to increased competitive pressures from our direct competitors as well as other (new) distribution channels. Buhrmann operates in a highly competitive market. Many of Buhrmann's competitors offer the same or similar products that Buhrmann offers to the same customers or potential customers. Some of Buhrmann's competitors may have advantages over Buhrmann, including greater financial resources, better technical capabilities, better marketing capabilities, the ability to adapt more quickly to changing customer requirements, greater name recognition and the ability to devote greater resources to developing, promoting and selling their products. Also, new entrants in Buhrmann's markets may, by offering alternative distribution channels, change the competitive landscape to Buhrmann's disadvantage. If Buhrmann's competitors successfully exploit these advantages, they could force Buhrmann to lower its prices and reduce the volume sold.

The continuation and successful retention of office products contracts depends primarily on pricing and service levels; notwithstanding the contractual side, a disruption of service levels has a direct impact on sales levels achieved. The continuation of office products contracts with our existing customers, and the successful retention of new office products contracts, primarily depends on pricing and service levels. We believe that one of the key factors differentiating Buhrmann from its competitors is its ability to provide competitive pricing on products combined with high quality service levels. Any disruption in the service levels that our customers have come to expect from us could result in the loss of their business to our competitors and adversely impact sales going-forward.

If Buhrmann's contract with Heidelberg were to be terminated, or Heidelberg were to cease operations, Buhrmann could lose most of its Graphic Systems revenues. Buhrmann's Graphics Systems is the authorised distributor in a number of countries of printing equipment manufactured by Heidelberg. Graphic Systems derives most of its revenues from the sale of that equipment. The distribution agreement runs until 30 June 2008 but will continue in effect after 30 June 2008 unless terminated with eighteen months prior written notice by one of the parties. The agreement may nevertheless be terminated earlier by either party for cause.

If Buhrmann's relationship with Microsoft were to be terminated, or Microsoft were to alter their business model, Buhrmann could lose most of its gross contribution derived from ASAP Software.

ASAP Software is among others a distributor of Microsoft software in a number of countries. More than half of its gross contribution is derived from the sale of Microsoft products.

Other risks and uncertainties related to our business

Buhrmann's exposure to exchange rate fluctuations may affect its reported results of operations and financial condition.

A major proportion of Buhrmann's activities is conducted in currencies other than the euro. The position in relation to the U.S. dollar is in particular relevant, as approximately two-thirds of Buhrmann's operating results were generated in U.S. dollars in 2006. This results in foreign exchange translation exposure when our results are translated into euro in our consolidated financial statements. For example, a 10% weakening in the value of the U.S. dollar in relation to the euro would have decreased result after taxes in 2006 by approximately 4%. Buhrmann finances its subsidiaries predominantly through internal debt denominated in local currencies. The residual translation risks in the subsidiaries are not hedged. Exchange rate fluctuations may lead to currency translation adjustments which may have a direct impact on the Buhrmann Group's equity and results. In addition, the foreign exchange policy of the Company and the implementation thereof may result in certain fair value changes.

Buhrmann has material debt.

At 31 December 2006, we had a total indebtedness of approximately 1,294 million, based on IFRS. Generally we are categorised by rating agencies as a highly leveraged company. Buhrmann's indebtedness could have important consequences, including that Buhrmann's ability to obtain additional financing for working capital, capital expenditures, acquisitions, or general corporate purposes may be impaired, limiting our

flexibility. Also it may increase

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our vulnerability to general adverse economic and industry conditions including that we experience difficulties to satisfy our obligations with respect to our borrowings. Generally, the daily average debt outstanding is higher than the debt as reported at quarter ends.

It is noted that a substantial part of Buhrmann's assets has been pledged to secure Buhrmann's obligations under the Senior Facilities Agreement and in connection with its securitisation programme and will be unavailable to secure other debt. If Buhrmann's cash flow and capital resources are insufficient to fund its debt service obligations, Buhrmann may be forced to reduce or delay scheduled expansion and capital expenditures, sell material assets or operations, obtain additional capital or restructure its debt. In the event that Buhrmann is required to dispose of material assets or operations, obtain additional capital, or restructure its debt to meet its debt service and other obligations, the terms of any such transaction may not be as advantageous to Buhrmann as they otherwise might be.

Buhrmann is restricted by the terms of its debt.

The Senior Facilities Agreement determines Buhrmann's ability to, among other things, incur other debt, pay dividends, make investments and enter into certain corporate transactions. The Senior Facilities Agreement also requires Buhrmann to meet certain minimum or maximum financial ratios and tests. Buhrmann may not be able to do so for reasons beyond its control. If Buhrmann fails to comply with the obligations in the Senior Facilities Agreement, there could be an event of default. This may cause Buhrmann to renegotiate the terms of the debt, which may lead to an increase of interest expenses and may further restrict Buhrmann's ability to operate its business, including making acquisitions and paying dividends. In addition, if an event of default occurs, the lenders under the Senior Facilities Agreement could declare the debt under that agreement immediately due and payable, and seek to foreclose on Buhrmann's assets that secure the Senior Facilities Agreement. If there is a default, Buhrmann may not have sufficient assets to repay the debt under that facility and other debt.

In addition, other funding instruments such as the accounts receivable securitisation programme, our 2% Subordinated Convertible Bonds due 2010, the 2014 Notes and 2015 Notes have certain restrictions attached. Failure to comply with the restrictions imposed in relation to any such instruments could result in a default under those agreements.

Adverse developments in equity and bond markets may affect pension cost and may require Buhrmann to make additional contributions to its pension funds.

Buhrmann is operating a variety of pension funds, including a number of defined benefit schemes that are separately insured in trusts (pension funds). Local law or specific arrangements with these pension funds require a minimum funding level of benefit obligations of these pension funds. These regulations may change over time. The pension costs and funding levels are calculated based on certain assumptions. The value of the assets under management of these trusts varies, particularly with developments in the equity and bond markets. Lower than projected returns on the equity and bond markets may require Buhrmann to adjust the assumptions underlying the calculation of the pension cost and may require Buhrmann to make additional contributions to these pension funds in order to meet the minimum funding levels.

Changes in the assumptions underlying Buhrmann's estimated utilisation of its considerable amount of tax loss carry-forwards could have a material adverse impact on its tax assets and effective tax burden.

Buhrmann has a considerable amount of tax losses carry-forward, pursuant to which it records deferred tax assets. Buhrmann records these deferred tax assets to the amount that Buhrmann estimates the deferred tax assets are likely to be realised. In determining deferred tax assets and deferred tax liabilities, Buhrmann takes into account estimated future taxable income, tax planning, applicable limitations on the use of tax losses carry-forward and the possibility that prior year tax returns will be challenged by the tax authorities. If actual future taxable income is different than originally assessed, if tax planning fails to materialise, if limitations on the use of tax losses carry-forward apply or if the possibility that prior year tax returns will be challenged turn out to be different than originally assessed, deferred tax assets and deferred tax liabilities may have to be adjusted which could have a material adverse affect on Buhrmann's reported tax expense and net result in future years.

Risks associated with acquisitions and divestments. Risks we could face with respect to recent and future acquisitions include difficulties in the integration of operations, technologies, products and personnel of the acquired entity; diversion of management's attention away from other business concerns; and expenses of any undisclosed or unknown liabilities of the acquired entity.

In connection with our divestments, Buhrmann may have agreed to indemnify the purchasers against various potential liabilities, such as liabilities related to legal and regulatory proceedings, environmental liabilities and liabilities related to taxes if appropriate. Buhrmann has established provisions for such potential liabilities that Buhrmann believes are adequate. However, Buhrmann

cannot ascertain that these provisions will in fact be sufficient to cover these potential liabilities.

Volatility of the market for our ordinary shares, the 2014 Notes, the 2015 Notes and the Subordinated Convertible Bonds.

The market price of Buhrmann's ordinary shares, the 2014 Notes, the 2015 Notes and the Subordinated Convertible Bonds could be subject to wide fluctuations in response to numerous factors, many of which are beyond the control of Buhrmann. These factors include, among other things, actual or anticipated variations in operating results, earnings releases by the Buhrmann Group and its competitors, changes in financial estimates by securities analysts, market conditions in the industry and the general state of the securities market, governmental legislation or regulation, currency and exchange rate fluctuations, as well as general economic and market conditions, such as recessions.

Risk control framework

Company-level controls

In addition to our Corporate Governance structure (see Chapter 4 on page 42), our internal arrangements for Company-level controls are primarily derived from our Management Charter. The purpose of this Management Charter is to define for all our employees the most important aspects of fulfilling their individual and collective responsibilities towards Buhrmann. The Management Charter contains our Corporate Profile, Responsibilities, Business Principles and Code of Ethics (see also our website: www.buhrmann.com), Authority Limits and the Letter of Representation Process. It also refers to our set of Mandatory Policies, Manuals and Other Instructions. These policies address matters such as the Disclosure of Company Information, Fair Treatment and Equal Opportunity, ICT Business Continuity and Disaster Recovery, and Compliance with Competition Laws.

The area of internal control over financial reporting is primarily covered by our Financial Management Process supported by the Accounting Manual respectively Internal Control Manual.

Industry, operations and other risks

The major risk factors are described in the preceding section. These risks are generally managed by a combination of upfront identification of risks, assessment of the potential impact, and regular reviews. As part of our ongoing management process, consideration is given to what extent risks can be avoided in an economical, sensible way respectively need to be taken as part of our business.

Monitoring, assessment and reporting

Buhrmann uses a comprehensive management reporting system to monitor the Company's performance. This comprises a coherent set of instruments, which cover adoption of strategy, portfolio analysis, budgeting and reporting of current results, as well as projected results. Internally, we set financial targets and judge business performance primarily by using economic-value-creation based performance measures. Reporting, analysis and review of actual results take place on a monthly basis and covers not only results, but also balance sheet, cash flow information and certain other operational performance indicators.

Risks associated with business activities and compliance with local legislation and regulations are managed through local operational management following normal reporting lines to senior management. In other words, risk management relies primarily on the frequently held business reviews at various levels in the Company. Risk management is also supported by our system of authority limits for divisional and local operational management. Besides requesting the relevant manager to obtain approval from a higher level of authority for a number of matters, the system triggers a flow of information to senior management of Buhrmann. The same approach applies to corporate matters.

Also, every quarter, operational management is required to confirm by means of a Letter of Representation that compliance is maintained with the Management Charter and the Mandatory Policies, Manuals and Other Instructions. It also emphasises proper and prompt disclosure respectively financial representation and continuous assessment of internal controls.

In order to support the Executive Board in matters related to disclosure controls and procedures, our internal Disclosure Committee reviews, discusses and reports on disclosure related issues quarterly (the minutes of the Disclosure Committee meeting are also provided to the Audit Committee). The main purpose is to ensure that all disclosures made by Buhrmann are accurate, complete, timely and fairly present the financial condition and the results of operations in all material respects.

The adequacy of the design and proper functioning of internal control systems of our operations are periodically investigated by the Internal Audit Department who reports its findings to senior management and the Executive Board. Although the Internal Audit Department functions

directly under the responsibility of the Executive Board, the head of Internal Audit discusses at least annually the control status of our operations with the Audit Committee. In 2006, Internal Audit focused its effort on preparing for compliance with Section 404 of the U.S. Sarbanes-Oxley Act. Consequently only a limited number of classical audits were carried out. The external auditor has full access to all reports from Internal Audit. The head of Internal Audit attends the meetings with the Audit Committee. Additionally, a detailed fraud reporting process is in place supported by a globally uniform procedure for whistle blowing .

External auditor

The external auditor reports on findings on internal control as part of the audit of the Consolidated Financial Statements. Also the external auditor attends the meetings with the Audit Committee. The external auditor's reports are discussed at the appropriate levels in the organisation. The Group level reports are reviewed both by the Executive Board and the Audit Committee. In respect of the conclusions and observations about the Annual Report a final report is issued to the Executive Board and Supervisory Board jointly.

The independence of our external auditor is required by the rules under the provisions of our External Auditor Policy (for information on auditor independence and fees see page 53). This policy stipulates, among other things, what services may not be provided and to what extent certain non-audit services may be provided by the external auditor. Other provisions require, for example, that each of the lead audit partner and review partner rotate from their position after a maximum period of five years. In the context of a pending court case against Béfec (a predecessor of PricewaterhouseCoopers, France), the independence of our external auditors was discussed among the Executive Board, the Audit Committee and the signing partners of our external auditors, PricewaterhouseCoopers Accountants N.V. after which it was concluded that the external auditor has taken appropriate measures to safeguard his independence. In 2005, we carried out an in-depth assessment of the performance of our external auditors and the audit approach taken. This has resulted in a number of changes to improve the efficiency of the audit process which have been effected in 2006. The main conclusions of this assessment were presented in our Annual Shareholder Meeting in 2006.

Disclosure controls and procedures

We maintain disclosure controls and procedures to ensure that information is accumulated and communicated to the Company's management, including its Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. As of the end of the period covered by this Annual Report, we carried out an evaluation, under the supervision and with the participation of the Company's management, including the Company's Chief Executive Officer and the Company's Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures. Based on the foregoing, the Company's Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective at the reasonable assurance level.

During the period covered by this Annual Report, there have been no changes in our internal controls over financial reporting that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Management's report on internal control over financial reporting (Sarbanes-Oxley section 404)

The Company's internal control over financial reporting is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with IFRS (including the reconciliations to US GAAP) and includes those policies and procedures that:

- pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company;
- ensure that transactions are recorded as necessary to permit preparation of financial statements and that receipts and expenditures of the Company are being made only in accordance with authorisations of management;
- prevent or timely detect unauthorised purchases, use or disposition of the Company's assets that could have a material effect on the financial statements.

The Executive Board of Buhrmann is responsible for the design and operation of the Company's internal risk control systems, including establishing and maintaining adequate internal control over financial reporting. Although the purpose of these systems is to enable risks to be optimally managed, all internal control systems, no matter how well designed, have inherent limitations which may not prevent or detect misstatements. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation. Also, as with other business propositions, we need to apply our judgement in evaluating the cost-benefit relationship of possible controls and control procedures, while taking into account the developments in our business and the external

environment. Projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of

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changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Buhrmann's Executive Board assessed the effectiveness of the Company's internal controls over financial reporting as of 31 December 2006. In making this assessment, management used the criteria set forth in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organisations of the Treadway Commission (COSO-I).

Based on this assessment and taking into account the requirements under the U.S. Sarbanes-Oxley Act, the Executive Board has determined that, as of 31 December 2006, the Company's internal control over financial reporting was effective. ATG was excluded from the assessment of internal control over financial reporting as of 31 December 2006 because this entity was acquired by the Company only on 22 September 2006 (purchase business combinations). ATG is a wholly owned subsidiary of the Company that represents 5% of consolidated total assets and 2% of consolidated revenue as of and for the year ended 31 December 2006.

The external auditor has issued an attestation report on our assessment of the company's internal control over financial reporting. Their report appears on the pages 172 to 173.

In addition, the Executive Board reviewed its compliance to the interpretation of the Dutch Corporate Governance Code in this area (Tabaksblad/Frijns). Although there have been a small number of cases during the year where additional activities have been respectively are being carried out to fully strengthen the controls, no major issues were reported nor do we have indications that our internal controls will not continue to properly function. Consequently, during the period covered by this Annual Report, we believe that our internal controls for financial reporting were adequate and have been operating appropriately, at reasonable levels of assurance.

Capital resources

Buhrmann's cash requirements in excess of cash generated by operations are largely funded by borrowings under arrangements with commercial banks and debt raised in the capital markets.

Working capital during 2006 was adequate for our business needs.

The borrowing agreements are described in Note 29 of the Financial Statements (pages 79 to 167) and reference is made to that section in our annual report.

The Company has a working capital facility of 255 million under the Senior Facilities Agreement (see Note 29 of the Financial Statements), of which 3 million was used at 31 December 2006.

Research and development

Buhrmann's policy is to expense costs of research as incurred and, insofar future benefits are expected, to capitalise costs of development. Costs of research were insignificant in the years 2006, 2005 and 2004. The capitalised cost of development mainly relates to software.

Inflation

In North America, we estimate that price inflation as experienced by Buhrmann for office products was between 1% and 2% annually in 2006. Employee benefit costs typically increased with 3% to 4% in 2006 due to inflationary factors.

In Europe, Buhrmann experienced a slight price inflation for office products in 2006. Employee benefit costs increased in these years with around 3% annually due to inflationary factors.

Individual product categories may have had significant different price developments as noted above. This applies in particular to paper, computer supplies, software products and printing equipment.

Contractual obligations, contingent liabilities, commitments and guarantees

The table on the following page presents our on- and off-balance sheet contractual cash obligations as at 31 December 2006.

Long-term debt payments excluding Preference Shares A (which are perpetual) were 181 million in total at 31 December 2006, which is further detailed in Note 29 of the Financial Statements (starting on page 79). Interest included in this table does not include the effect of interest rate

swaps.

Buhrmann has certain contingent liabilities, commitments and guarantees which are not included in the Consolidated Balance Sheet, the total amount of which are included in the table above and described below.

Rent and operating leases of 499 million in total at 31 December 2006 (456 million at 31 December 2005) are primarily related to distribution facilities and offices

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On- and off-balance sheet contractual cash obligations

payments due by period in millions of euro	Total	Less than 1 year	1-3 years	3-5 years	More than 5 years
Total long-term debt payments and interest(1)	1,545	141	339	781	284
Rent and operating leases	499	99	143	87	170
Repurchase guarantees	39	6	9	23	2
Other contractual obligations and guarantees	7	4	3		
Total contractual cash obligations	2,090	250	494	891	456

(1) Excludes Preference Shares A which are perpetual.

which the Company leases under non-cancellable operating leases. The amounts are the nominal value of future lease payments and are netted for sub-leases.

Repurchase guarantees of 39 million in total at 31 December 2006 (43 million at 31 December 2005) mainly relate to repurchase guarantees concerning graphic machines sold to customers and financed by external financing companies.

Other contractual obligations and guarantees of 7 million in total at 31 December 2006 (9 million at 31 December 2005) mainly relate to investment commitments relating to expenditure on projects, such as the development of information technology systems.

Off-balance sheet arrangements

Buhrmann has commitments to purchasers of divested businesses with respect to indemnifications and representations and warranties. These commitments include indemnifications for the imposition of additional taxes upon the divested company and/or the purchaser covering the period before the divestment. For these indemnification and warranty commitments, a provision of 10 million is included in the Consolidated Balance Sheet at 31 December 2006. This provision is calculated based on the expected payments to be made under these indemnification and warranty commitments.

In connection with the accounts receivable securitisation programme (the Programme), Buhrmann has entered into agreements pursuant to which Buhrmann has agreed to guarantee the performance of the Buhrmann operating companies in the United States that sell their accounts receivable into the Programme, as well as Buhrmann subsidiaries that service of the Programme. This includes compliance with the terms of the documentation under the Programme relating to selection and servicing of receivables. However, Buhrmann does not guarantee payment on any accounts receivable sold to the master purchasers in accordance with the documentation under the Programme nor does Buhrmann guarantee repayment of any notes issued in connection with the Programme.

Buhrmann's obligations under the guarantees issued in connection with the Programme are not quantifiable and are contingent in nature. For more information about the agreed guarantees and the transactions in the Programme, see page 123 in the section Financial Statements .

Buhrmann has issued certain performance guarantees, up to an estimated maximum amount of 6 million at 31 December 2006. The major part of these guarantees expires on 28 October 2010 at the latest.

Property, plant and equipment

We lease our principal executive offices, which are located at Hoogoorddreef 62, 1101 BE Amsterdam ZO, the Netherlands. We own and lease additional properties in the United States, Europe and Australia for use in the ordinary course of business.

Land and buildings had a book value of 106 million at 31 December 2006. We do not own or lease any physical property that is considered material to us as a whole.

We periodically reassess the adequacy of our facilities. If necessary we renew, discontinue, acquire or lease properties to provide an adequate infrastructure for our business. We believe that our current facilities are adequate for our current level of business but are continuously evaluating potential for rationalisation.

Selected financial data

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The following tables present selected consolidated financial data as of and for the years ended 31 December 2005 and 2006. The selected consolidated financial data should be read in conjunction with our consolidated financial statements and the notes thereto included elsewhere in this

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Annual Report. Additionally, please see the Group Financial Review in chapter 2, starting on page 17 for a description of major events that may affect the comparability of the results of operations presented below.

Income statement data

in millions of euro	2006	2005	2004
Net sales	6,306	5,890	5,553
Gross contribution	1,884	1,776	1,671
Operating result	252	232	214
Result before taxes	162	46	94
Taxes	[21]	[25]	13
Net result	142	21	107
Attributable to:			
Holders of ordinary shares of Buhrmann NV	123	2	90
Minority interests in Group companies	19	19	18
	142	21	107

Balance sheet data

in millions of euro	2006	2005	2004
Goodwill	1,531	1,499	1,322
Working capital	560	474	388
Total assets	4,178	4,042	3,659
Long-term borrowings	1,350	1,184	1,265
Total equity	1,527	1,510	1,118

Other data

in millions of euro	2006	2005	2004
Depreciation of property, plant and equipment and amortisation of software and other intangible assets	99	89	89
Capital expenditures	87	65	63
Capital stock - ordinary	217	215	166
Number of ordinary shares outstanding at year end (in thousands)	180,905	179,325	138,127
Dividend declared per ordinary share (in euro)	0.21	(1) 0.17	0.14
Basic net result per share attributable to holders of ordinary shares Buhrmann NV (in euro)	0.68	0.01	0.62
Diluted net result per share attributable to holders of ordinary shares Buhrmann NV (in euro)	0.65	0.01	0.53

(1) Subject to approval Annual General Meeting of Shareholders.

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• **Consolidated Statements of Income**

for the years ended 31 December 2006, 2005 and 2004

In millions of euro, unless stated otherwise	Notes	2006	2005	2004
Net sales	6	6,306	5,890	5,553
Purchase value of trade goods sold		[4,422]	[4,114]	[3,882]
Gross contribution		1,884	1,776	1,671
Employee benefit expenses, excluding restructuring	7	[920]	[915]	[880]
Depreciation of property, plant and equipment and amortisation of software and other intangible assets	16,17,18	[99]	[89]	[89]
Charge Civil Settlement Agreement	8		[4]	
Restructuring expenses	9	[40]	[17]	[5]
Other operating expenses	8	[573]	[519]	[483]
Operating result		252	232	214
Repurchase Preference Shares C	10		[85]	
Repurchase 2009 Notes	10			[35]
Other financing expenses	10	[97]	[106]	[92]
Total financing expenses		[97]	[191]	[126]
Subsequent result from disposal of operations	13	7	5	6
Result before taxes		162	46	94
Taxes	11	[21]	[25]	13
Net result		142	21	107
Attributable to:				
Holders of ordinary shares Buhrmann NV		123	2	90
Minority interests in Group companies	12	19	19	18
		142	21	107
Net result per share attributable to holders of ordinary shares Buhrmann NV (in euro):				
Basic	14	0.68	0.01	0.62
Diluted	14	0.65	0.01	0.53

The accompanying Notes are an integral part of these Financial Statements

- **Consolidated Balance Sheets**

as at 31 December 2006 and 2005

In millions of euro, unless stated otherwise	Notes	2006	2005
Assets			
Non-current assets			
Goodwill	15	1,531	1,499
Software	16	108	126
Other intangible assets	17	82	8
Property, plant and equipment	18	216	207
Net pension asset	19	132	90
Deferred tax assets	28	416	436
Investments in associates		4	4
Other non-current assets	20	10	26
		2,500	2,397
Current assets			
Inventories	21	520	453
Trade receivables	22	867	874
Prepaid expenses and accrued income	23	200	188
Current tax receivable		14	16
Cash and cash equivalents	24	73	114
		1,674	1,645
Assets held for sale	25	4	
Total assets		4,178	4,042
Equity and liabilities			
Shareholders' equity			
Issued and paid-in capital	26,27	217	215
Additional paid-in capital			