

MAGELLAN HEALTH SERVICES INC
Form 10-Q
October 29, 2010

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**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

FORM 10-Q

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934**

For the Quarterly Period Ended September 30, 2010

Or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934**

For the transition period from _____ **to** _____

Commission File No. 1-6639

MAGELLAN HEALTH SERVICES, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of
incorporation or organization)

58-1076937

(IRS Employer
Identification No.)

55 Nod Road, Avon, Connecticut
(Address of principal executive offices)

06001
(Zip code)

(860) 507-1900

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding twelve months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months

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(or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

The number of shares of the registrant's Ordinary Common Stock outstanding as of September 30, 2010 was 33,543,814.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

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Table of Contents**PART I FINANCIAL INFORMATION****Item 1. Financial Statements.****MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES****CONSOLIDATED BALANCE SHEETS****(In thousands, except per share amounts)**

| | December 31, 2009 | September 30, 2010 (unaudited) |
|---|------------------------------|---|
| ASSETS | | |
| Current Assets: | | |
| Cash and cash equivalents | \$ 196,507 | \$ 284,639 |
| Restricted cash | 159,659 | 97,246 |
| Accounts receivable, less allowance for doubtful accounts of \$1,358 and \$1,546 at December 31, 2009 and September 30, 2010, respectively | 114,434 | 99,916 |
| Short-term investments (restricted investments of \$102,922 and \$132,173 at December 31, 2009 and September 30, 2010, respectively) | 162,922 | 214,329 |
| Deferred income taxes | 57,329 | 43,081 |
| Other current assets (restricted deposits of \$15,467 and \$27,494 at December 31, 2009 and September 30, 2010, respectively) | 62,737 | 66,661 |
| Total Current Assets | 753,588 | 805,872 |
| Property and equipment, net | 108,219 | 108,247 |
| Long-term investments (restricted investments of \$60,230 and \$60,065 at December 31, 2009 and September 30, 2010, respectively) | 67,523 | 89,776 |
| Deferred income taxes | 17,725 | 981 |
| Other long-term assets | 2,703 | 2,402 |
| Goodwill | 426,471 | 426,939 |
| Other intangible assets, net | 64,812 | 56,700 |
| Total Assets | \$ 1,441,041 | \$ 1,490,917 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Current Liabilities: | | |
| Accounts payable | \$ 27,086 | \$ 22,702 |
| Accrued liabilities | 93,760 | 95,262 |
| Medical claims payable | 143,669 | 147,047 |
| Other medical liabilities | 104,649 | 87,186 |
| Current maturities of long-term capital lease obligation | | 533 |
| Total Current Liabilities | 369,164 | 352,730 |
| Long-term capital lease obligation | | 559 |
| Tax Contingencies | 118,859 | 120,119 |
| Deferred credits and other long-term liabilities | 2,526 | 2,331 |
| Total Liabilities | 490,549 | 475,739 |
| Preferred stock, par value \$.01 per share | | |
| Authorized 10,000 shares Issued and outstanding none | | |
| Ordinary common stock, par value \$.01 per share | | |
| Authorized 100,000 shares at December 31, 2009 and September 30, 2010 Issued and outstanding 41,044 shares and 34,535 shares at December 31, 2009, respectively, and 41,765 and 33,544 shares at September 30, 2010, respectively | 410 | 418 |

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| | | |
|---|--------------|--------------|
| Multi-Vote common stock, par value \$.01 per share | | |
| Authorized 40,000 shares Issued and outstanding none | | |
| Other Stockholders' Equity: | | |
| Additional paid-in capital | 614,483 | 647,848 |
| Retained earnings | 555,923 | 661,654 |
| Warrants outstanding | 5,382 | 5,370 |
| Accumulated other comprehensive income | 114 | 135 |
| Ordinary common stock in treasury, at cost, 6,509 shares and 8,221 shares at December 31, 2009 and September 30, 2010, respectively | (225,820) | (300,247) |
| Total Stockholders' Equity | 950,492 | 1,015,178 |
| Total Liabilities and Stockholders' Equity | \$ 1,441,041 | \$ 1,490,917 |

See accompanying notes to consolidated financial statements.

Table of Contents**MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES****CONSOLIDATED STATEMENTS OF INCOME****(Unaudited)****(In thousands, except per share amounts)**

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|-------------------------------------|------------|------------------------------------|--------------|
| | 2009 | 2010 | 2009 | 2010 |
| Net revenue | \$ 667,589 | \$ 750,319 | \$ 1,922,905 | \$ 2,220,030 |
| Cost and expenses: | | | | |
| Cost of care | 435,007 | 467,160 | 1,309,773 | 1,416,317 |
| Cost of goods sold | 50,139 | 55,071 | 151,497 | 166,138 |
| Direct service costs and other operating expenses(1) | 122,034 | 141,581 | 328,032 | 419,452 |
| Depreciation and amortization | 12,154 | 13,950 | 33,713 | 41,607 |
| Interest expense | 650 | 482 | 1,734 | 1,751 |
| Interest income | (1,215) | (846) | (5,260) | (2,466) |
| | 618,769 | 677,398 | 1,819,489 | 2,042,799 |
| Income from continuing operations before income taxes | 48,820 | 72,921 | 103,416 | 177,231 |
| Provision for income taxes | 17,833 | 28,137 | 40,470 | 71,500 |
| Net income | 30,987 | 44,784 | 62,946 | 105,731 |
| Other comprehensive (loss) income | 52 | 280 | (168) | 21 |
| Comprehensive income | \$ 31,039 | \$ 45,064 | \$ 62,778 | \$ 105,752 |
| Weighted average number of common shares outstanding basic (See Note B) | 35,128 | 33,450 | 35,426 | 33,715 |
| Weighted average number of common shares outstanding diluted (See Note B) | 35,331 | 34,171 | 35,566 | 34,345 |
| Net income per common share basic: | \$ 0.88 | \$ 1.34 | \$ 1.78 | \$ 3.14 |
| Net income per common share diluted: | \$ 0.88 | \$ 1.31 | \$ 1.77 | \$ 3.08 |

(1) Includes stock compensation expense of \$4,124 and \$3,596 for the three months ended September 30, 2009 and 2010, respectively, and \$16,724 and \$11,830 for the nine months ended September 30, 2009 and 2010, respectively.

See accompanying notes to consolidated financial statements.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENTS OF CASH FLOWS
FOR THE NINE MONTHS ENDED SEPTEMBER 30,

(Unaudited)

(In thousands)

| | 2009 | 2010 |
|--|------------|------------|
| Cash flows from operating activities: | | |
| Net income | \$ 62,946 | \$ 105,731 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation and amortization | 33,713 | 41,607 |
| Non-cash interest expense | 675 | 463 |
| Non-cash stock compensation expense | 16,724 | 11,830 |
| Non-cash income tax expense | 28,696 | 32,260 |
| Cash flows from changes in assets and liabilities, net of effects from acquisitions of businesses: | | |
| Restricted cash | 10,702 | 62,413 |
| Accounts receivable, net | (7,139) | 10,279 |
| Other assets | (22,945) | (4,085) |
| Accounts payable and accrued liabilities | (18,466) | 889 |
| Medical claims payable and other medical liabilities | (6,669) | (14,085) |
| Other | 2,386 | 6,977 |
| Net cash provided by operating activities | 100,623 | 254,279 |
| Cash flows from investing activities: | | |
| Capital expenditures | (25,808) | (32,201) |
| Acquisitions and investments in businesses, net of cash acquired | (115,438) | |
| Purchase of investments | (213,377) | (235,420) |
| Maturity of investments | 247,631 | 154,979 |
| Net cash used in investing activities | (106,992) | (112,642) |
| Cash flows from financing activities: | | |
| Payments on long-term debt and capital lease obligations | (3) | (588) |
| Payments to acquire treasury stock | (67,070) | (74,427) |
| Proceeds from exercise of stock options and warrants | 1,101 | 23,121 |
| Tax benefit from exercise of stock options | 2,980 | |
| Other | (259) | (1,611) |
| Net cash used in financing activities | (63,251) | (53,505) |
| Net (decrease) increase in cash and cash equivalents | (69,620) | 88,132 |
| Cash and cash equivalents at beginning of period | 211,825 | 196,507 |
| Cash and cash equivalents at end of period | \$ 142,205 | \$ 284,639 |

See accompanying notes to consolidated financial statements.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2010

(Unaudited)

NOTE A General

Basis of Presentation

The accompanying unaudited consolidated financial statements of Magellan Health Services, Inc., a Delaware corporation ("Magellan"), include the accounts of Magellan, its majority owned subsidiaries, and all variable interest entities ("VIEs") for which Magellan is the primary beneficiary (together with Magellan, the "Company"). The financial statements have been prepared in accordance with accounting principles generally accepted in the United States for interim financial information and with the Securities and Exchange Commission's (the "SEC") instructions to Form 10-Q. Accordingly, the financial statements do not include all of the information and footnotes required by accounting principles generally accepted in the United States for complete financial statements. In the opinion of management, all adjustments, consisting of normal recurring adjustments considered necessary for a fair presentation, have been included. The results of operations for the nine months ended September 30, 2010 are not necessarily indicative of the results to be expected for the full year. All significant intercompany accounts and transactions have been eliminated in consolidation.

The Company has evaluated subsequent events for recognition or disclosure in our consolidated financial statements filed on this Form 10-Q and no events have occurred that require disclosure.

These unaudited consolidated financial statements should be read in conjunction with the Company's audited consolidated financial statements for the year ended December 31, 2009 and the notes thereto, which are included in the Company's Annual Report on Form 10-K filed with the SEC on February 26, 2010.

Business Overview

The Company is engaged in the specialty managed healthcare business. Through 2005, the Company predominantly operated in the managed behavioral healthcare business. During 2006, the Company expanded into radiology benefits management and specialty pharmaceutical management as a result of certain acquisitions. During 2009, the Company expanded into Medicaid administration. The Company provides services to health plans, insurance companies, employers, labor unions and various governmental agencies. The Company's business is divided into the following six segments, based on the services it provides and/or the customers that it serves, as described below.

Managed Behavioral Healthcare

Two of the Company's segments are in the managed behavioral healthcare business. This line of business generally reflects the Company's coordination and management of the delivery of behavioral healthcare treatment services that are provided through its contracted network of third-party treatment providers, which includes psychiatrists, psychologists, other behavioral health professionals, psychiatric hospitals, general medical facilities with psychiatric beds, residential treatment centers and other treatment facilities. The treatment services provided through the Company's provider network include outpatient programs (such as counseling or therapy), intermediate care programs (such as intensive outpatient programs and partial hospitalization services), inpatient treatment and crisis intervention services. The Company generally does not directly provide, or own any provider of, treatment services except as related to the Company's contract to provide managed behavioral healthcare services to

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

Medicaid recipients and other beneficiaries of the Maricopa County Regional Behavioral Health Authority (the "Maricopa Contract"). Under the Maricopa Contract, effective August 31, 2007 the Company was required to assume the operations of twenty-four behavioral health direct care facilities for a transitional period and to divest itself of these facilities over a two year period. All of the direct care facilities were divested as of December 31, 2009.

The Company provides its management services primarily through: (i) risk-based products, where the Company assumes all or a substantial portion of the responsibility for the cost of providing treatment services in exchange for a fixed per member per month fee, (ii) administrative services only ("ASO") products, where the Company provides services such as utilization review, claims administration and/or provider network management, but does not assume responsibility for the cost of the treatment services, and (iii) employee assistance programs ("EAPs") where the Company provides short-term outpatient behavioral counseling services.

The managed behavioral healthcare business is managed based on the services provided and/or the customers served, through the following two segments:

Commercial. The Managed Behavioral Healthcare Commercial segment ("Commercial") generally reflects managed behavioral healthcare services and EAP services provided under contracts with health plans and insurance companies for some or all of their commercial, Medicaid and Medicare members, as well as with employers, including corporations and governmental agencies, and labor unions. Commercial's contracts encompass risk-based, ASO and EAP arrangements.

Public Sector. The Managed Behavioral Healthcare Public Sector segment ("Public Sector") generally reflects services provided to recipients under Medicaid and other state sponsored programs under contracts with state and local governmental agencies. Public Sector contracts encompass either risk-based or ASO arrangements.

Radiology Benefits Management

The Radiology Benefits Management segment ("Radiology Benefits Management") generally reflects the management of the delivery of diagnostic imaging services to ensure that such services are clinically appropriate and cost effective. The Company's radiology benefits management services currently are provided under contracts with health plans and insurance companies for some or all of their commercial, Medicaid and Medicare members. The Company also contracts with state and local governmental agencies for the provision of such services to Medicaid recipients. The Company offers its radiology benefits management services through ASO contracts, where the Company provides services such as utilization review and claims administration, but does not assume responsibility for the cost of the imaging services, and through risk-based contracts, where the Company assumes all or a substantial portion of the responsibility for the cost of providing diagnostic imaging services.

Specialty Pharmaceutical Management

The Specialty Pharmaceutical Management segment ("Specialty Pharmaceutical Management") generally reflects the management of specialty drugs used in the treatment of cancer, multiple sclerosis,

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

hemophilia, infertility, rheumatoid arthritis, chronic forms of hepatitis and other diseases. Specialty pharmaceutical drugs represent high-cost injectable, infused, oral, or inhaled drugs often with sensitive handling or storage needs. Patients receiving these drugs require greater amounts of clinical and financial support than those taking more traditional agents. The Company's specialty pharmaceutical management services are provided under contracts with health plans, insurance companies, and governmental agencies for some or all of their commercial, Medicare and Medicaid members. The Company's specialty pharmaceutical services include (i) contracting and formulary optimization on behalf of health plans and pharmaceutical manufacturers; (ii) dispensing specialty pharmaceutical drugs on behalf of health plans; (iii) providing strategic consulting services to health plans and pharmaceutical manufacturers; and (iv) providing medical pharmacy management services to health plans and state Medicaid programs.

Medicaid Administration

The Medicaid Administration segment ("Medicaid Administration") generally reflects integrated clinical management services provided to the public sector to manage Medicaid, pharmacy, mental health and long-term care programs. The primary focus of the Company's Medicaid Administration involves providing pharmacy benefits administration ("PBA") services under contracts with states to Medicaid and other state sponsored program recipients. Medicaid Administration's contracts encompass Fee-For-Service ("FFS") arrangements. In addition to Medicaid Administration's FFS contracts, effective September 1, 2010, Public Sector has subcontracted with Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers.

Corporate

This segment of the Company is comprised primarily of operational support functions such as sales and marketing and information technology, as well as corporate support functions such as executive, finance, human resources and legal.

Summary of Significant Accounting Policies

Recent Accounting Pronouncements

In June 2009, the Financial Accounting Standards Board ("FASB") issued Statement of Financial Accounting Standards ("SFAS") No. 167, "Amendments to FASB Interpretation No. 46R". This statement has been incorporated into FASB Accounting Standards Codification ("ASC") 810 "Consolidation" ("ASC 810") and amends FASB Interpretation No. 46 (revised December 2003), "Consolidation of Variable Interest Entities" to require an analysis to determine whether a variable interest gives the entity a controlling financial interest in a variable interest entity. This statement requires an ongoing reassessment and eliminates the quantitative approach previously required for determining whether an entity is the primary beneficiary. This statement was effective for fiscal years beginning after November 15, 2009. Accordingly, the Company adopted ASC 810 on January 1, 2010. The adoption of this standard did not have a material impact on the consolidated financial statements.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates of the Company include, among other things, accounts receivable realization, valuation allowances for deferred tax assets, valuation of goodwill and intangible assets, medical claims payable, other medical liabilities, stock compensation assumptions, tax contingencies and legal liabilities. Actual results could differ from those estimates.

Managed Care Revenue

Managed care revenue, inclusive of revenue from the Company's risk, EAP and ASO contracts, is recognized over the applicable coverage period on a per member basis for covered members. The Company is paid a per member fee for all enrolled members, and this fee is recorded as revenue in the month in which members are entitled to service. The Company adjusts its revenue for retroactive membership terminations, additions and other changes, when such adjustments are identified, with the exception of retroactivity that can be reasonably estimated. Any fees paid prior to the month of service are recorded as deferred revenue. Managed care revenues approximated \$540.9 million and \$1,590.3 million for the three and nine months ended September 30, 2009, respectively, and \$610.3 million and \$1,784.9 million for the three and nine months ended September 30, 2010, respectively.

Fee-For-Service and Cost-Plus Contracts

The Company has certain FFS contracts, including cost-plus contracts, with customers under which the Company recognizes revenue as services are performed and as costs are incurred. Revenues from fee-for-service and cost-plus contracts approximated \$36.1 million and \$55.3 million for the three and nine months ended September 30, 2009, respectively, and \$47.0 million and \$145.3 million for the three and nine months ended September 30, 2010, respectively. FFS revenue for 2010 includes a majority of the activity from the Medicaid Administration segment.

Block Grant Revenues

The Maricopa Contract is partially funded by federal, state and county block grant money, which represents annual appropriations. The Company recognizes revenue from block grant activity ratably over the period to which the block grant funding applies. Block grant revenues were approximately \$24.9 million and \$79.7 million for the three and nine months ended September 30, 2009, respectively, and \$26.0 million and \$82.8 million for the three and nine months ended September 30, 2010, respectively.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

Dispensing Revenue

The Company recognizes dispensing revenue, which includes the co-payments received from members of the health plans the Company serves, when the specialty pharmaceutical drugs are shipped. At the time of shipment, the earnings process is complete; the obligation of the Company's customer to pay for the specialty pharmaceutical drugs is fixed, and, due to the nature of the product, the member may neither return the specialty pharmaceutical drugs nor receive a refund. Revenues from the dispensing of specialty pharmaceutical drugs on behalf of health plans were \$54.7 million and \$164.9 million for the three and nine months ended September 30, 2009, respectively, and \$58.6 million and \$178.3 million for the three and nine months ended September 30, 2010, respectively.

Performance-Based Revenue

The Company has the ability to earn performance-based revenue under certain risk and non-risk contracts. Performance-based revenue generally is based on either the ability of the Company to manage care for its clients below specified targets, or on other operating metrics. For each such contract, the Company estimates and records performance-based revenue after considering the relevant contractual terms and the data available for the performance-based revenue calculation. Pro-rata performance-based revenue is recognized on an interim basis pursuant to the rights and obligations of each party upon termination of the contracts. Performance-based revenues were \$1.6 million and \$4.9 million for the three and nine months ended September 30, 2009, respectively, and \$2.9 million and \$8.7 million for the three and nine months ended September 30, 2010, respectively.

Significant Customers

Consolidated Company

The Maricopa Contract generated net revenues that exceeded, in the aggregate, ten percent of net revenues for the consolidated Company for the nine months ended September 30, 2009 and 2010. Pursuant to the Maricopa Contract, the Company provides behavioral healthcare management and other related services to approximately 719,000 members in Maricopa County, Arizona. Under the Maricopa Contract, the Company is responsible for providing covered behavioral health services to persons eligible under Title XIX (Medicaid) and Title XXI (State Children's Health Insurance Program) of the Social Security Act, non-Title XIX and non-Title XXI eligible children and adults with a serious mental illness, and to certain non-Title XIX and non-Title XXI adults with behavioral health or substance abuse disorders. The Maricopa Contract began on September 1, 2007 and extends through June 30, 2012 unless sooner terminated by the parties. The State of Arizona has the right to terminate the Maricopa Contract for cause, as defined, upon ten days' notice with an opportunity to cure, and without cause immediately upon notice from the State. The Maricopa Contract generated net revenues of \$522.1 million and \$602.4 million for the nine months ended September 30, 2009 and 2010, respectively.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

By Segment

In addition to the Maricopa Contract previously discussed, the following customers generated in excess of ten percent of net revenues for the respective segment for the nine months ended September 30 2009 and 2010 (in thousands):

| Segment | Term Date | 2009 | 2010 |
|--|--|------------|------------|
| Commercial | | | |
| Customer A | December 31, 2012 | \$ 175,848 | \$ 189,949 |
| Customer B | June 30, 2014 | 64,202 | 54,822 |
| Public Sector | | | |
| Customer C | June 30, 2012(1) | 109,811 | 113,540 |
| Radiology Benefits Management | | | |
| WellPoint, Inc. | December 31, 2010(2) | 119,300 | 119,200 |
| Customer D | November 30, 2012 to April 30, 2013(3) | | 84,435 |
| Customer E | May 31, 2011 | 62,037 | 50,982 |
| Customer F | June 30, 2012 | 11,238 | 40,203 |
| Specialty Pharmaceutical Management | | | |
| Customer G | November 30, 2010 to December 1, 2011(3) | 64,505 | 65,421 |
| Customer H | April 29, 2011 to September 1, 2011(3) | 30,830 | 43,246 |
| Customer D | February 1, 2011 to April 30, 2013(3) | 23,096 | 26,937 |
| Customer I | December 31, 2010 | 32,819 | 18,872 |
| Medicaid Administration | | | |
| Customer J | September 30, 2012(4) | 4,550 | 23,531 |
| Customer K | June 30, 2011 to September 30, 2011(3) | 4,338 | 17,905 |
| Customer L | August 31, 2011 to June 30, 2013(3) | 3,402 | 16,357 |
| Customer M | June 2011 to February 6, 2013(3) | 2,385 | 12,097 |
| Customer N | June 30, 2010 | 3,873 | 10,044 |

- (1) Contract has options for the customer to extend the the term for three additional one-year periods.
- (2) The Company has received notice from WellPoint, Inc. that it will allow this contract to expire as of December 31, 2010.
- (3) The customer has more than one contract. The individual contracts are scheduled to terminate at various points during the time period indicated above.
- (4) The Company anticipates that this contract will terminate effective June 30, 2011.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

Concentration of Business

The Company also has a significant concentration of business with various counties in the State of Pennsylvania (the "Pennsylvania Counties") which are part of the Pennsylvania Medicaid program, and with various areas in the State of Florida (the "Florida Areas") which are part of the Florida Medicaid program. Net revenues from the Pennsylvania Counties in the aggregate totaled \$233.2 million and \$255.0 million for the nine months ended September 30, 2009 and 2010, respectively. Net revenues from the Florida Areas in the aggregate totaled \$94.7 million and \$106.0 million for the nine months ended September 30, 2009 and 2010, respectively.

The Company's contracts with customers typically have terms of one to three years, and in certain cases contain renewal provisions (at the customer's option) for successive terms of between one and two years (unless terminated earlier). Substantially all of these contracts may be immediately terminated with cause and many of the Company's contracts are terminable without cause by the customer or the Company either upon the giving of requisite notice and the passage of a specified period of time (typically between 60 and 180 days) or upon the occurrence of other specified events. In addition, the Company's contracts with federal, state and local governmental agencies generally are conditioned on legislative appropriations. These contracts generally can be terminated or modified by the customer if such appropriations are not made.

Fair Value Measurements

The Company currently does not have non-financial assets and non-financial liabilities that are required to be measured at fair value on a recurring basis. Financial assets and liabilities are to be measured using inputs from the three levels of the fair value hierarchy, which are as follows:

Level 1 Inputs are unadjusted quoted prices in active markets for identical assets or liabilities that the Company has the ability to access at the measurement date.

Level 2 Inputs include quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset or liability (i.e., interest rates, yield curves, etc.), and inputs that are derived principally from or corroborated by observable market data by correlation or other means (market corroborated inputs).

Level 3 Unobservable inputs that reflect the Company's assumptions about the assumptions that market participants would use in pricing the asset or liability. The Company develops these inputs based on the best information available, including the Company's data.

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In accordance with the fair value hierarchy described above, the following table shows the fair value of the Company's financial assets and liabilities that are required to be measured at fair value as of September 30, 2010 (in thousands):

| | Fair Value Measurements at | | | Total |
|--|----------------------------|------------|---------|------------|
| | Level 1 | Level 2 | Level 3 | |
| Cash and Cash Equivalents(1) | \$ | \$ 42,823 | \$ | \$ 42,823 |
| Restricted Cash(2) | | 95,240 | | 95,240 |
| Investments: | | | | |
| U.S. Government and agency securities | 2,183 | | | 2,183 |
| Obligations of government-sponsored enterprises(3) | | 1,957 | | 1,957 |
| Corporate debt securities | | 291,519 | | 291,519 |
| Certificates of deposit | | 5,750 | | 5,750 |
| Taxable municipal bonds | | 2,696 | | 2,696 |
| | \$ 2,183 | \$ 439,985 | \$ | \$ 442,168 |

(1) Excludes \$241.8 million of cash held in bank accounts by the Company.

(2) Excludes \$2.0 million of restricted cash held in bank accounts by the Company.

(3) Includes investments in notes issued by the Federal Home Loan Mortgage Corporation, and the Federal Home Loan Bank.

For the three and nine months ended September 30, 2010, the Company has not transferred any assets between fair value measurement levels.

All of the Company's investments are classified as "available-for-sale" and are carried at fair value. Securities which have been classified as Level 1 are measured using quoted market prices while those which have been classified as Level 2 are measured using quoted prices for similar assets and liabilities in active markets. The Company's policy is to classify all investments with contractual maturities within one year as current. Investment income is recognized when earned and reported net of investment expenses. Net unrealized holding gains or losses are excluded from earnings and are reported, net of tax, as "accumulated other comprehensive income (loss)" in the accompanying consolidated balance sheets and consolidated statements of income until realized, unless the losses are deemed to be other-than-temporary. Realized gains or losses, including any provision for other-than-temporary declines in value, are included in the consolidated statements of income.

If a debt security is in an unrealized loss position and the Company has the intent to sell the debt security, or it is more likely than not that the Company will have to sell the debt security before recovery of its amortized cost basis, the decline in value is deemed to be other-than-temporary and is recorded to other-than-temporary impairment losses recognized in income in the consolidated statements of income. For impaired debt securities that the Company does not intend to sell or it is more likely than not that the Company will not have to sell such securities, but the Company expects

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

that it will not fully recover the amortized cost basis, the credit component of the other-than-temporary impairment is recognized in other-than-temporary impairment losses recognized in income in the consolidated statements of income and the non-credit component of the other-than-temporary impairment is recognized in other comprehensive income.

The credit component of an other-than-temporary impairment is determined by comparing the net present value of projected future cash flows with the amortized cost basis of the debt security. The net present value is calculated by discounting the best estimate of projected future cash flows at the effective interest rate implicit in the debt security at the date of acquisition. Cash flow estimates are driven by assumptions regarding probability of default, including changes in credit ratings, and estimates regarding timing and amount of recoveries associated with a default. Furthermore, unrealized losses entirely caused by non-credit related factors related to debt securities for which the Company expects to fully recover the amortized cost basis continue to be recognized in accumulated other comprehensive income.

As of December 31, 2009 and September 30, 2010, there were no unrealized losses that the Company believed to be other-than-temporary. No realized gains or losses were recorded for either the nine months ended September 30, 2009 or September 30, 2010. The following is a summary of short-term and long-term investments at December 31, 2009 and September 30, 2010 (in thousands):

| | Amortized Cost | December 31, 2009 | | Estimated Fair Value |
|--|-------------------|------------------------------|-------------------------------|-------------------------|
| | | Gross Unrealized Gains | Gross Unrealized Losses | |
| U.S. Government and agency securities | \$ 378 | \$ 1 | \$ | \$ 379 |
| Obligations of government-sponsored enterprises(1) | 11,297 | 39 | (8) | 11,328 |
| Corporate debt securities | 208,832 | 458 | (302) | 208,988 |
| Certificates of deposit | 9,750 | | | 9,750 |
| Total investments at December 31, 2009 | \$ 230,257 | \$ 498 | \$ (310) | \$ 230,445 |

| | Amortized Cost | September 30, 2010 | | Estimated Fair Value |
|--|-------------------|------------------------------|-------------------------------|-------------------------|
| | | Gross Unrealized Gains | Gross Unrealized Losses | |
| U.S. Government and agency securities | \$ 2,182 | \$ 1 | \$ | \$ 2,183 |
| Obligations of government-sponsored enterprises(1) | 1,948 | 9 | | 1,957 |
| Corporate debt securities | 291,293 | 387 | (161) | 291,519 |
| Certificates of deposit | 5,750 | | | 5,750 |
| Taxable municipal bonds | 2,710 | | (14) | 2,696 |
| Total investments at September 30, 2010 | \$ 303,883 | \$ 397 | \$ (175) | \$ 304,105 |

(1)

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Includes investments in notes issued by the Federal Home Loan Mortgage Corporation, and the Federal Home Loan Bank.

Table of Contents**MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****September 30, 2010****(Unaudited)****NOTE A General (Continued)**

The maturity dates of the Company's investments as of September 30, 2010 are summarized below (in thousands):

| | Amortized Cost | Estimated Fair Value |
|---|---------------------------|---------------------------------|
| 2010 | \$ 54,146 | \$ 54,149 |
| 2011 | 182,630 | 182,887 |
| 2012 | 67,107 | 67,069 |
| Total investments at September 30, 2010 | \$ 303,883 | \$ 304,105 |

The carrying value for the Company's current assets (other than short-term investments) and current liabilities approximate their fair value due to their short maturities.

Income Taxes

The Company's effective income tax rates were 39.1 percent and 40.3 percent for the nine months ended September 30, 2009 and 2010, respectively. These rates differ from the federal statutory income tax rate primarily due to state income taxes and permanent differences between book and tax income. The Company also accrues interest and penalties related to unrecognized tax benefits in its provision for income taxes.

Stock Compensation

At December 31, 2009 and September 30, 2010, the Company had equity-based employee incentive plans, which are described more fully in Note 6 in the Company's Annual Report on Form 10-K for the year ended December 31, 2009. The Company recorded stock compensation expense of \$4.1 million and \$16.7 million for the three and nine months ended September 30, 2009, respectively, and \$3.6 million and \$11.8 million for the three and nine months ended September 30, 2010, respectively. Stock compensation expense recognized in the consolidated statements of income for the three and nine months ended September 30, 2009 and 2010 has been reduced for estimated forfeitures, estimated at five percent for each period.

The weighted average grant date fair value of all stock options granted during the nine months ended September 30, 2010 was \$11.68 as estimated using the Black-Scholes-Merton option pricing model, which also assumed an expected volatility of 31.7 percent based on the historical volatility of the Company's stock price.

The benefits of tax deductions in excess of recognized stock compensation expense are reported as a financing cash flow, rather than as an operating cash flow. In the nine months ended September 30, 2009 and 2010, approximately \$3.0 million and \$0 million of benefits of such tax deductions related to stock compensation expense were realized and as such were reported as financing cash flows, respectively.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

Summarized information related to the Company's stock options for the nine months ended September 30, 2010 is as follows:

| | Options | Weighted Average Exercise Price |
|--|-----------|--|
| Outstanding, beginning of period | 5,185,091 | \$ 38.19 |
| Granted | 913,112 | 42.44 |
| Forfeited | (236,651) | 41.86 |
| Exercised | (630,256) | 36.62 |
| Outstanding, end of period | 5,231,296 | 38.96 |
| Vested and expected to vest at end of period | 5,116,385 | 38.96 |
| Exercisable, end of period | 3,074,683 | \$ 39.24 |

All of the Company's options granted during the nine months ended September 30, 2010 vest ratably on each anniversary date over the three years subsequent to grant, and all have a ten year life.

Summarized information related to the Company's nonvested restricted stock awards for the nine months ended September 30, 2010 is as follows:

| | Shares | Weighted Average Grant Date Fair Value |
|----------------------------------|----------|---|
| Outstanding, beginning of period | 28,910 | \$ 30.27 |
| Granted | 22,309 | 39.23 |
| Vested | (28,910) | 30.27 |
| Forfeited | | |
| Outstanding, ending of period | 22,309 | \$ 39.23 |

Restricted stock awards granted during the nine months ended September 30, 2010 generally vest ratably on each anniversary date over a period of one year subsequent to grant.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE A General (Continued)

Summarized information related to the Company's nonvested restricted stock units for the nine months ended September 30, 2010 is as follows:

| | Shares | Weighted Average Grant Date Fair Value |
|----------------------------------|----------|---|
| Outstanding, beginning of period | 184,454 | \$ 34.99 |
| Granted | 101,812 | 42.75 |
| Vested | (84,615) | 36.20 |
| Forfeited | (4,077) | 37.32 |
| Outstanding, ending of period | 197,574 | \$ 38.43 |

Restricted stock units granted during the nine months ended September 30, 2010 generally vest ratably on each anniversary date over the three years subsequent to grant.

Long Term Debt and Capital Lease Obligations

On April 30, 2008, the Company entered into a credit facility with Deutsche Bank AG and Citigroup Global Markets Inc. that provided for a \$100.0 million Revolving Loan Commitment for the issuance of letters of credit for the account of the Company with a sublimit of up to \$30.0 million for revolving loans (the "2008 Credit Facility").

On April 29, 2009, the Company entered into an amendment to the 2008 Credit Facility with Deutsche Bank AG, Citibank, N.A., and Bank of America, N.A. that provided for an \$80.0 million Revolving Loan Commitment for the issuance of letters of credit for the account of the Company with a sublimit of up to \$30.0 million for revolving loans (the "2009 Credit Facility"). Borrowings under the 2009 Credit Facility matured on April 28, 2010. The 2009 Credit Facility was guaranteed by substantially all of the subsidiaries of the Company and was secured by substantially all of the assets of the Company and the subsidiary guarantors.

Under the 2009 Credit Facility, the annual interest rate on Revolving Loan borrowings was equal to (i) in the case of U.S. dollar denominated loans, the sum of a borrowing margin of 2.25 percent plus the higher of the prime rate or one-half of one percent in excess of the overnight "federal funds" rate, or (ii) in the case of Eurodollar denominated loans, the sum of a borrowing margin of 3.25 percent plus the Eurodollar rate for the selected interest period. The Company had the option to borrow in U.S. dollar denominated loans or Eurodollar denominated loans at its discretion. Letters of Credit issued under the Revolving Loan Commitment bore interest at the rate of 3.375 percent. The commitment commission on the 2009 Credit Facility was 0.625 percent of the unused Revolving Loan Commitment.

On April 28, 2010, the Company entered into an amendment to the 2009 Credit Facility with Deutsche Bank AG, Citibank, N.A., and Bank of America, N.A. that provided for an \$80.0 million Revolving Loan Commitment for the issuance of letters of credit for the account of the Company with a sublimit of up to \$30.0 million for revolving loans (the "2010 Credit Facility"). Borrowings under the

Table of Contents**MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****September 30, 2010****(Unaudited)****NOTE A General (Continued)**

2010 Credit Facility mature on April 28, 2013. The 2010 Credit Facility is guaranteed by substantially all of the subsidiaries of the Company and is secured by substantially all of the assets of the Company and the subsidiary guarantors.

Under the 2010 Credit Facility, the annual interest rate on Revolving Loan borrowings is equal to (i) in the case of U.S. dollar denominated loans, the sum of a borrowing margin of 1.75 percent plus the higher of the prime rate or one-half of one percent in excess of the overnight "federal funds" rate, or (ii) in the case of Eurodollar denominated loans, the sum of a borrowing margin of 2.75 percent plus the Eurodollar rate for the selected interest period. The Company has the option to borrow in U.S. dollar denominated loans or Eurodollar denominated loans at its discretion. Letters of Credit issued under the Revolving Loan Commitment bear interest at the rate of 2.875 percent. The commitment commission on the 2010 Credit Facility is 0.50 percent of the unused Revolving Loan Commitment.

There were \$1.1 million of capital lease obligations and no Revolving Loan borrowings at September 30, 2010.

NOTE B Net Income per Common Share

The following tables reconcile income (numerator) and shares (denominator) used in the computations of net income per common share (in thousands, except per share data):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---|-------------|--|-------------|
| | 2009 | 2010 | 2009 | 2010 |
| Numerator: | | | | |
| Net income | \$ 30,987 | \$ 44,784 | \$ 62,946 | \$ 105,731 |
| Denominator: | | | | |
| Weighted average number of common shares outstanding basic | 35,128 | 33,450 | 35,426 | 33,715 |
| Common stock equivalents stock options | 10 | 475 | 36 | 389 |
| Common stock equivalents warrants | 29 | 157 | 48 | 150 |
| Common stock equivalents restricted stock | 99 | 6 | 34 | 13 |
| Common stock equivalents restricted stock units | 65 | 83 | 22 | 78 |
| Common stock equivalents employee stock purchase plan | | | | |
| Weighted average number of common shares outstanding diluted | 35,331 | 34,171 | 35,566 | 34,345 |
| Net income per common share basic | \$ 0.88 | \$ 1.34 | \$ 1.78 | \$ 3.14 |
| Net income per common share diluted | \$ 0.88 | \$ 1.31 | \$ 1.77 | \$ 3.08 |

[Table of Contents](#)**MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****September 30, 2010****(Unaudited)****NOTE B Net Income per Common Share (Continued)**

The weighted average number of common shares outstanding for the three and nine months ended September 30, 2009 and 2010 were calculated using outstanding shares of the Company's Ordinary Common Stock. Common stock equivalents included in the calculation of diluted weighted average common shares outstanding for the three and nine months ended September 30, 2009 and 2010 represent stock options to purchase shares of the Company's Ordinary Common Stock, restricted stock awards and restricted stock units, stock to be purchased under the Employee Stock Purchase Plan and shares of Ordinary Common Stock related to certain warrants issued on January 5, 2004.

For the three months and nine months ended September 30, 2010, the Company had additional potential dilutive securities outstanding representing 1.2 million and 1.9 million options, respectively, that were not included in the computation of dilutive securities because they were anti-dilutive for such periods. Had these shares not been anti-dilutive, all of these shares would not have been included in the net income per common share calculation as the Company uses the treasury stock method of calculating diluted shares.

NOTE C Business Segment Information

The accounting policies of the Company's segments are the same as those described in Note A "General." The Company evaluates performance of its segments based on profit or loss from continuing operations before stock compensation expense, depreciation and amortization, interest expense, interest income, gain on sale of assets, special charges or benefits, and income taxes ("Segment Profit"). Management uses Segment Profit information for internal reporting and control purposes and considers it important in making decisions regarding the allocation of capital and other resources, risk assessment and employee compensation, among other matters. Effective September 1, 2010, Public Sector has subcontracted with Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers. As such, revenue and cost of care related to this intersegment arrangement are eliminated.

The following tables summarize, for the periods indicated, operating results by business segment (in thousands):

| Three Months Ended September 30, 2009 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|--|-------------------|--------------------------|--|--|------------------------------------|--|---------------------|
| Net revenue | \$ 162,060 | \$ 336,327 | \$ 78,279 | \$ 65,111 | \$ 25,812 | \$ | \$ 667,589 |
| Cost of care | (86,031) | (294,233) | (54,743) | | | | (435,007) |
| Cost of goods sold | | | | (50,139) | | | (50,139) |
| Direct service costs | (37,843) | (16,440) | (12,880) | (5,516) | (22,138) | | (94,817) |
| Other operating expenses | | | | | | (27,217) | (27,217) |
| Stock compensation expense(1) | 211 | 112 | 152 | 429 | 358 | 2,862 | 4,124 |
| Segment profit (loss) | \$ 38,397 | \$ 25,766 | \$ 10,808 | \$ 9,885 | \$ 4,032 | \$ (24,355) | \$ 64,533 |

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE C Business Segment Information (Continued)

| Three Months Ended September 30, 2010 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|--|------------|------------------|-------------------------------------|---|----------------------------|---------------------------------|--------------|
| Net revenue(2) | \$ 165,270 | \$ 364,102 | \$ 116,379 | \$ 68,609 | \$ 42,606 | \$ (6,647) | \$ 750,319 |
| Cost of care(2) | (84,485) | (310,261) | (72,980) | | (6,081) | 6,647 | (467,160) |
| Cost of goods sold | | | | (55,071) | | | (55,071) |
| Direct service costs | (40,156) | (17,554) | (17,366) | (8,064) | (27,928) | | (111,068) |
| Other operating expenses | | | | | | (30,513) | (30,513) |
| Stock compensation expense(1) | 124 | 181 | 362 | 108 | 36 | 2,785 | 3,596 |
| Segment profit (loss) | \$ 40,753 | \$ 36,468 | \$ 26,395 | \$ 5,582 | \$ 8,633 | \$ (27,728) | \$ 90,103 |

| Nine Months Ended September 30, 2009 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|---|------------|------------------|-------------------------------------|---|----------------------------|---------------------------------|--------------|
| Net revenue | \$ 481,003 | \$ 1,001,368 | \$ 222,403 | \$ 192,319 | \$ 25,812 | \$ | \$ 1,922,905 |
| Cost of care | (264,668) | (896,149) | (148,956) | | | | (1,309,773) |
| Cost of goods sold | | | | (151,497) | | | (151,497) |
| Direct service costs | (114,376) | (50,646) | (38,387) | (18,780) | (22,138) | | (244,327) |
| Other operating expenses | | | | | | (83,705) | (83,705) |
| Stock compensation expense(1) | 731 | 556 | 946 | 4,647 | 358 | 9,486 | 16,724 |
| Segment profit (loss) | \$ 102,690 | \$ 55,129 | \$ 36,006 | \$ 26,689 | \$ 4,032 | \$ (74,219) | \$ 150,327 |

| Nine Months Ended September 30, 2010 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|---|------------|------------------|-------------------------------------|---|----------------------------|---------------------------------|--------------|
| Net revenue(2) | \$ 487,954 | \$ 1,081,581 | \$ 331,099 | \$ 204,740 | \$ 121,303 | \$ (6,647) | \$ 2,220,030 |
| Cost of care(2) | (265,740) | (930,932) | (220,211) | | (6,081) | 6,647 | (1,416,317) |
| Cost of goods sold | | | | (166,138) | | | (166,138) |
| Direct service costs | (115,340) | (50,559) | (47,605) | (19,537) | (94,555) | | (327,596) |
| Other operating expenses | | | | | | (91,856) | (91,856) |
| Stock compensation expense(1) | 556 | 554 | 1,123 | 365 | 76 | 9,156 | 11,830 |
| Segment profit (loss) | \$ 107,430 | \$ 100,644 | \$ 64,406 | \$ 19,430 | \$ 20,743 | \$ (82,700) | \$ 229,953 |

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- (1) Stock compensation expense is included in direct service costs and other operating expenses, however this amount is excluded from the computation of Segment Profit since it is managed on a consolidated basis.
- (2) Effective September 1, 2010, Public Sector has subcontracted with Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers. As such, revenue and cost of care related to this intersegment arrangement are eliminated.

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE C Business Segment Information (Continued)

The following table reconciles Segment Profit to consolidated income from continuing operations before income taxes (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|-----------|------------------------------------|------------|
| | 2009 | 2010 | 2009 | 2010 |
| Segment profit | \$ 64,533 | \$ 90,103 | \$ 150,327 | \$ 229,953 |
| Stock compensation expense | (4,124) | (3,596) | (16,724) | (11,830) |
| Depreciation and amortization | (12,154) | (13,950) | (33,713) | (41,607) |
| Interest expense | (650) | (482) | (1,734) | (1,751) |
| Interest income | 1,215 | 846 | 5,260 | 2,466 |
| Income from continuing operations before income taxes | \$ 48,820 | \$ 72,921 | \$ 103,416 | \$ 177,231 |

NOTE D Commitments and Contingencies*Legal*

The management and administration of the delivery of specialty managed healthcare entails significant risks of liability. From time to time, the Company is subject to various actions and claims arising from the acts or omissions of its employees, network providers or other parties. In the normal course of business, the Company receives reports relating to deaths and other serious incidents involving patients whose care is being managed by the Company. Such incidents occasionally give rise to malpractice, professional negligence and other related actions and claims against the Company or its network providers. Many of these actions and claims received by the Company seek substantial damages and therefore require the Company to incur significant fees and costs related to their defense. The Company is also subject to or party to certain class actions, litigation and claims relating to its operations and business practices. In the opinion of management, the Company has recorded reserves that are adequate to cover litigation, claims or assessments that have been or may be asserted against the Company, and for which the outcome is probable and reasonably estimable. Management believes that the resolution of such litigation and claims will not have a material adverse effect on the Company's financial condition or results of operations; however, there can be no assurance in this regard.

Stock Repurchases

On July 30, 2008 the Company's board of directors approved a stock repurchase plan which authorized the Company to purchase up to \$200 million of its outstanding common stock through January 31, 2010. Stock repurchases under the program could be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions under the program from time to time and in such amounts and via such methods as management deemed appropriate. The stock repurchase program could be limited or terminated at any time without prior notice. Pursuant to this program, the Company made open market purchases of 3,866,505 shares of the Company's

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MAGELLAN HEALTH SERVICES, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

September 30, 2010

(Unaudited)

NOTE D Commitments and Contingencies (Continued)

common stock at an aggregate cost of \$136.0 million (excluding broker commissions) during the year ended December 31, 2008 and made open market purchases of 1,859,959 shares of the Company's common stock at an average share price of \$34.39 per share for an aggregate cost of \$64.0 million (excluding broker commissions) during the period January 1, 2009 through April 7, 2009, which was the date that the repurchase program was completed, the \$200 million authorization having been exhausted.

On July 28, 2009 the Company's board of directors approved a stock repurchase plan which authorized the Company to purchase up to \$100 million of its outstanding common stock through July 28, 2011. Stock repurchases under the program could be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions under the program from time to time and in such amounts and via such methods as management deemed appropriate. The stock repurchase program could be limited or terminated at any time without prior notice. Pursuant to this program, the Company made open market purchases of 782,400 shares of the Company's common stock at an average price of \$32.75 per share for an aggregate cost of \$25.6 million (excluding broker commissions) during the period from August 17, 2009 through December 31, 2009. Pursuant to this program, the Company made open market purchases of 1,711,881 shares of the Company's common stock at an average price of \$43.46 per share for an aggregate cost of \$74.4 million (excluding broker commissions) during the period January 1, 2010 through April 1, 2010, which was the date that the repurchase program was completed, the \$100 million authorization having been exhausted.

On July 27, 2010 the Company's board of directors approved a stock repurchase plan which authorizes the Company to purchase up to \$350 million of its outstanding common stock through July 28, 2012. Stock repurchases under the program may be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions from time to time and in such amounts and via such methods as management deems appropriate. The stock repurchase program may be limited or terminated at any time without prior notice. The Company made no such purchases of the Company's common stock during the period from July 27, 2010 through September 30, 2010.

Acquisition of First Health Services

Pursuant to the June 4, 2009 Purchase Agreement (the "Purchase Agreement") with Coventry, on July 31, 2009 the Company acquired (the "Acquisition") all of the outstanding equity interests of Coventry's direct and indirect subsidiaries First Health Services Corporation ("FHS"), FHC, Inc. ("FHC") and Provider Synergies, LLC (together with FHS and FHC, "First Health Services") and certain assets of Coventry which are related to the operation of the business conducted by First Health Services. As consideration for the Acquisition, the Company paid \$115.4 million in cash, excluding cash acquired and including a payment of \$7.4 million for excess working capital with such amount being subject to final adjustments as provided in the Purchase Agreement. The Company funded the Acquisition with cash on hand.

Effective July 1, 2010 the Company discontinued the use of the name First Health Services Corporation and officially changed such name to "Magellan Medicaid Administration, Inc." The Company reports the results of operations of Magellan Medicaid Administration, Inc. within the Medicaid Administration segment.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion and analysis of the financial condition and results of operations of Magellan Health Services, Inc. ("Magellan"), and its majority-owned subsidiaries and all variable interest entities ("VIEs") for which Magellan is the primary beneficiary (together with Magellan, the "Company") should be read together with the Consolidated Financial Statements and the notes to the Consolidated Financial Statements included elsewhere in this Quarterly Report on Form 10-Q and the Company's Annual Report on Form 10-K for the year ended December 31, 2009, which was filed with the Securities and Exchange Commission ("SEC") on February 26, 2010.

Forward-Looking Statements

This Form 10-Q includes "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act") and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). Although the Company believes that its plans, intentions and expectations as reflected in such forward-looking statements are reasonable, it can give no assurance that such plans, intentions or expectations will be achieved. Prospective investors are cautioned that any such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and that actual results may differ materially from those contemplated by such forward-looking statements. Important factors currently known to management that could cause actual results to differ materially from those in forward-looking statements include:

the Company's inability to renegotiate or extend expiring customer contracts, or the termination of customer contracts;

the Company's inability to integrate acquisitions in a timely and effective manner;

changes in business practices of the industry, including the possibility that certain of the Company's managed care customers could seek to provide managed healthcare services directly to their subscribers, instead of contracting with the Company for such services, particularly as a result of further consolidation in the managed care industry and especially regarding managed healthcare customers that have already done so with a portion of their membership;

the impact of changes in the contracting model for Medicaid contracts, including certain changes in the contracting model used by states for managed healthcare services contracts relating to Medicaid lives;

the Company's ability to accurately predict and control healthcare costs, and to properly price the Company's services;

the Company's dependence on government spending for managed healthcare, including changes in federal, state and local healthcare policies;

restrictive covenants in the Company's debt instruments;

present or future state regulations and contractual requirements that the Company provide financial assurance of its ability to meet its obligations;

the impact of the competitive environment in the managed healthcare services industry which may limit the Company's ability to maintain or obtain contracts, as well as to its ability to maintain or increase its rates;

the impact of healthcare reform legislation;

government regulation;

the possible impact of additional regulatory scrutiny and liability associated with the Company's Specialty Pharmaceutical Management segment;

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the inability to realize the value of goodwill and intangible assets;

pending or future actions or claims for professional liability;

claims brought against the Company that either exceed the scope of the Company's liability coverage or result in denial of coverage;

class action suits and other legal proceedings;

the impact of governmental investigations;

the impact of varying economic and market conditions on the Company's investment portfolio;

the state of the national economy and adverse changes in economic conditions; and

the Mental and Substance Abuse Benefit Parity Law and Regulations.

Further discussion of factors currently known to management that could cause actual results to differ materially from those in forward-looking statements is set forth under the heading "Risk Factors" in Item 1A of Magellan's Annual Report on Form 10-K for the year ended December 31, 2009. When used in this Quarterly Report on Form 10-Q, the words "estimate," "anticipate," "expect," "believe," "should," and similar expressions are intended to be forward-looking statements. Magellan undertakes no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes to future operating results over time.

Business Overview

The Company is engaged in the specialty managed healthcare business. Through 2005, the Company predominantly operated in the managed behavioral healthcare business. During 2006, the Company expanded into radiology benefits management and specialty pharmaceutical management as a result of certain acquisitions. During 2009, the Company expanded into Medicaid administration. The Company provides services to health plans, insurance companies, employers, labor unions and various governmental agencies. The Company's business is divided into the following six segments, based on the services it provides and/or the customers that it serves, as described below.

Managed Behavioral Healthcare

Two of the Company's segments are in the managed behavioral healthcare business. This line of business generally reflects the Company's coordination and management of the delivery of behavioral healthcare treatment services that are provided through its contracted network of third-party treatment providers, which includes psychiatrists, psychologists, other behavioral health professionals, psychiatric hospitals, general medical facilities with psychiatric beds, residential treatment centers and other treatment facilities. The treatment services provided through the Company's provider network include outpatient programs (such as counseling or therapy), intermediate care programs (such as intensive outpatient programs and partial hospitalization services), inpatient treatment and crisis intervention services. The Company generally does not directly provide, or own any provider of, treatment services except as related to the Company's contract to provide managed behavioral healthcare services to Medicaid recipients and other beneficiaries of the Maricopa County Regional Behavioral Health Authority (the "Maricopa Contract"). Under the Maricopa Contract, effective August 31, 2007 the Company was required to assume the operations of twenty-four behavioral health direct care facilities for a transitional period and to divest itself of these facilities over a two year period. All of the direct care facilities were divested as of December 31, 2009.

The Company provides its management services primarily through: (i) risk-based products, where the Company assumes all or a substantial portion of the responsibility for the cost of providing treatment services in exchange for a fixed per member per month fee, (ii) administrative services only

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("ASO") products, where the Company provides services such as utilization review, claims administration and/or provider network management, but does not assume responsibility for the cost of the treatment services, and (iii) employee assistance programs ("EAPs") where the Company provides short-term outpatient behavioral counseling services.

The managed behavioral healthcare business is managed based on the services provided and/or the customers served, through the following two segments:

Commercial. The Managed Behavioral Healthcare Commercial segment ("Commercial") generally reflects managed behavioral healthcare services and EAP services provided under contracts with health plans and insurance companies for some or all of their commercial, Medicaid and Medicare members, as well as with employers, including corporations and governmental agencies, and labor unions. Commercial's contracts encompass risk-based, ASO and EAP arrangements. As of September 30, 2010, Commercial's covered lives were 4.5 million, 12.5 million and 19.8 million for risk-based, EAP and ASO products, respectively. For the nine months ended September 30, 2010, Commercial's revenue was \$324.1 million, \$70.5 million and \$93.4 million for risk-based, EAP and ASO products, respectively.

Public Sector. The Managed Behavioral Healthcare Public Sector segment ("Public Sector") generally reflects services provided to recipients under Medicaid and other state sponsored programs under contracts with state and local governmental agencies. Public Sector contracts encompass either risk-based or ASO arrangements. As of September 30, 2010, Public Sector's covered lives were 1.6 million and 0.3 million for risk-based and ASO products, respectively. For the nine months ended September 30, 2010, Public Sector's revenue was \$1.1 billion and \$4.2 million for risk-based and ASO products, respectively.

Radiology Benefits Management

The Radiology Benefits Management segment ("Radiology Benefits Management") generally reflects the management of the delivery of diagnostic imaging services to ensure that such services are clinically appropriate and cost effective. The Company's radiology benefits management services currently are provided under contracts with health plans and insurance companies for some or all of their commercial, Medicaid and Medicare members. The Company also contracts with state and local governmental agencies for the provision of such services to Medicaid recipients. The Company offers its radiology benefits management services through ASO contracts, where the Company provides services such as utilization review and claims administration, but does not assume responsibility for the cost of the imaging services, and through risk-based contracts, where the Company assumes all or a substantial portion of the responsibility for the cost of providing diagnostic imaging services. As of September 30, 2010, covered lives for Radiology Benefits Management were 5.0 million and 14.7 million for risk-based and ASO products, respectively. For the nine months ended September 30, 2010, revenue for Radiology Benefits Management was \$294.1 million and \$37.0 million for risk-based and ASO products, respectively.

Specialty Pharmaceutical Management

The Specialty Pharmaceutical Management segment ("Specialty Pharmaceutical Management") generally reflects the management of specialty drugs used in the treatment of cancer, multiple sclerosis, hemophilia, infertility, rheumatoid arthritis, chronic forms of hepatitis and other diseases. Specialty pharmaceutical drugs represent high-cost injectable, infused, oral, or inhaled drugs often with sensitive handling or storage needs. Patients receiving these drugs require greater amounts of clinical and financial support than those taking more traditional agents. The Company's specialty pharmaceutical management services are provided under contracts with health plans, insurance companies, and governmental agencies for some or all of their commercial, Medicare and Medicaid members. The

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Company's specialty pharmaceutical services include (i) contracting and formulary optimization on behalf of health plans and pharmaceutical manufacturers; (ii) dispensing specialty pharmaceutical drugs on behalf of health plans; (iii) providing strategic consulting services to health plans and pharmaceutical manufacturers; and (iv) providing medical pharmacy management services to health plans and state Medicaid programs. The Company's Specialty Pharmaceutical Management segment had contracts with 41 health plans as of September 30, 2010.

Medicaid Administration

The Medicaid Administration segment ("Medicaid Administration") generally reflects integrated clinical management services provided to the public sector to manage Medicaid, pharmacy, mental health and long-term care programs. The primary focus of the Company's Medicaid Administration involves providing pharmacy benefits administration ("PBA") services under contracts with states to Medicaid and other state sponsored program recipients. Medicaid Administration's contracts encompass Fee-For-Service ("FFS") arrangements. The Company's Medicaid Administration segment had contracts with 25 states and the District of Columbia as of September 30, 2010. In addition to Medicaid Administration's FFS contracts, effective September 1, 2010, Public Sector has subcontracted with Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers.

Corporate

This segment of the Company is comprised primarily of operational support functions such as sales and marketing and information technology, as well as corporate support functions such as executive, finance, human resources and legal.

Significant Customers

Consolidated Company

The Maricopa Contract generated net revenues that exceeded, in the aggregate, ten percent of net revenues for the consolidated Company for the nine months ended September 30, 2009 and 2010. Pursuant to the Maricopa Contract, the Company provides behavioral healthcare management and other related services to approximately 719,000 members in Maricopa County, Arizona. Under the Maricopa Contract, the Company is responsible for providing covered behavioral health services to persons eligible under Title XIX (Medicaid) and Title XXI (State Children's Health Insurance Program) of the Social Security Act, non-Title XIX and non-Title XXI eligible children and adults with a serious mental illness, and to certain non-Title XIX and non-Title XXI adults with behavioral health or substance abuse disorders. The Maricopa Contract began on September 1, 2007 and extends through June 30, 2012 unless sooner terminated by the parties. The State of Arizona has the right to terminate the Maricopa Contract for cause, as defined, upon ten days' notice with an opportunity to cure, and without cause immediately upon notice from the State. The Maricopa Contract generated net revenues of \$522.1 million and \$602.4 million for the nine months ended September 30, 2009 and 2010, respectively.

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By Segment

In addition to the Maricopa Contract previously discussed, the following customers generated in excess of ten percent of net revenues for the respective segment for the nine months ended September 30 2009 and 2010 (in thousands):

| Segment | Term Date | 2009 | 2010 |
|--|--|------------|------------|
| Commercial | | | |
| Customer A | December 31, 2012 | \$ 175,848 | \$ 189,949 |
| Customer B | June 30, 2014 | 64,202 | 54,822 |
| Public Sector | | | |
| Customer C | June 30, 2012(1) | 109,811 | 113,540 |
| Radiology Benefits Management | | | |
| WellPoint, Inc. | December 31, 2010(2) | 119,300 | 119,200 |
| Customer D | November 30, 2012 to April 30, 2013(3) | | 84,435 |
| Customer E | May 31, 2011 | 62,037 | 50,982 |
| Customer F | June 30, 2012 | 11,238 | 40,203 |
| Specialty Pharmaceutical Management | | | |
| Customer G | November 30, 2010 to December 1, 2011(3) | 64,505 | 65,421 |
| Customer H | April 29, 2011 to September 1, 2011(3) | 30,830 | 43,246 |
| Customer D | February 1, 2011 to April 30, 2013(3) | 23,096 | 26,937 |
| Customer I | December 31, 2010 | 32,819 | 18,872 |
| Medicaid Administration | | | |
| Customer J | September 30, 2012(4) | 4,550 | 23,531 |
| Customer K | June 30, 2011 to September 30, 2011(3) | 4,338 | 17,905 |
| Customer L | August 31, 2011 to June 30, 2013(3) | 3,402 | 16,357 |
| Customer M | June 2011 to February 6, 2013(3) | 2,385 | 12,097 |
| Customer N | June 30, 2010 | 3,873 | 10,044 |

- (1) Contract has options for the customer to extend the the term for three additional one-year periods.
- (2) The Company has received notice from WellPoint, Inc. that it will allow this contract to expire as of December 31, 2010.
- (3) The customer has more than one contract. The individual contracts are scheduled to terminate at various points during the time period indicated above.
- (4) The Company anticipates that this contract will terminate effective June 30, 2011.

Concentration of Business

The Company also has a significant concentration of business with various counties in the State of Pennsylvania (the "Pennsylvania Counties") which are part of the Pennsylvania Medicaid program, and with various areas in the State of Florida (the "Florida Areas") which are part of the Florida Medicaid program. Net revenues from the Pennsylvania Counties in the aggregate totaled \$233.2 million and \$255.0 million for the nine months ended September 30, 2009 and 2010, respectively. Net revenues from the Florida Areas in the aggregate totaled \$94.7 million and \$106.0 million for the nine months ended September 30, 2009 and 2010, respectively.

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The Company's contracts with customers typically have terms of one to three years, and in certain cases contain renewal provisions (at the customer's option) for successive terms of between one and two years (unless terminated earlier). Substantially all of these contracts may be immediately terminated with cause and many of the Company's contracts are terminable without cause by the customer or the Company either upon the giving of requisite notice and the passage of a specified period of time (typically between 60 and 180 days) or upon the occurrence of other specified events. In addition, the Company's contracts with federal, state and local governmental agencies generally are conditioned on legislative appropriations. These contracts generally can be terminated or modified by the customer if such appropriations are not made.

Critical Accounting Policies and Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates of the Company include, among other things, accounts receivable realization, valuation allowances for deferred tax assets, valuation of goodwill and intangible assets, medical claims payable, other medical liabilities, stock compensation assumptions, tax contingencies and legal liabilities. Actual results could differ from those estimates. Except as noted below, the Company's critical accounting policies are summarized in the Company's Annual Report on Form 10-K, filed with the SEC on February 26, 2010.

Income Taxes

The Company's effective income tax rates were 39.1 percent and 40.3 percent for the nine months ended September 30, 2009 and 2010, respectively. These rates differ from the federal statutory income tax rate primarily due to state income taxes and permanent differences between book and tax income. The Company also accrues interest and penalties related to unrecognized tax benefits in its provision for income taxes.

The Company files a consolidated federal income tax return for the Company and its eighty-percent or more owned subsidiaries, and the Company and its subsidiaries file income tax returns in various states and local jurisdictions. The statute of limitations regarding the assessment of federal income taxes for the year ended December 31, 2006 expired during the current period. With few exceptions, the Company is no longer subject to state or local income tax assessments by tax authorities for years ended prior to December 31, 2006.

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The Company evaluates performance of its segments based on profit or loss from continuing operations before stock compensation expense, depreciation and amortization, interest expense, interest income, gain on sale of assets, special charges or benefits, and income taxes ("Segment Profit"). Management uses Segment Profit information for internal reporting and control purposes and considers it important in making decisions regarding the allocation of capital and other resources, risk assessment and employee compensation, among other matters. Effective September 1, 2010, Public Sector has subcontracted with Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers. As such, revenue and cost of care related to this intersegment arrangement are eliminated. The Company's segments are defined above.

The following tables summarize, for the periods indicated, operating results by business segment (in thousands):

| Three Months Ended September 30, 2009 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|--|-------------------|--------------------------|--|--|------------------------------------|--|---------------------|
| Net revenue | \$ 162,060 | \$ 336,327 | \$ 78,279 | \$ 65,111 | \$ 25,812 | \$ | \$ 667,589 |
| Cost of care | (86,031) | (294,233) | (54,743) | | | | (435,007) |
| Cost of goods sold | | | | (50,139) | | | (50,139) |
| Direct service costs | (37,843) | (16,440) | (12,880) | (5,516) | (22,138) | | (94,817) |
| Other operating expenses | | | | | | (27,217) | (27,217) |
| Stock compensation expense(1) | 211 | 112 | 152 | 429 | 358 | 2,862 | 4,124 |
| Segment profit (loss) | \$ 38,397 | \$ 25,766 | \$ 10,808 | \$ 9,885 | \$ 4,032 | \$ (24,355) | \$ 64,533 |

| Three Months Ended September 30, 2010 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|--|-------------------|--------------------------|--|--|------------------------------------|--|---------------------|
| Net revenue(2) | \$ 165,270 | \$ 364,102 | \$ 116,379 | \$ 68,609 | \$ 42,606 | \$ (6,647) | \$ 750,319 |
| Cost of care(2) | (84,485) | (310,261) | (72,980) | | (6,081) | 6,647 | (467,160) |
| Cost of goods sold | | | | (55,071) | | | (55,071) |
| Direct service costs | (40,156) | (17,554) | (17,366) | (8,064) | (27,928) | | (111,068) |
| Other operating expenses | | | | | | (30,513) | (30,513) |
| Stock compensation expense(1) | 124 | 181 | 362 | 108 | 36 | 2,785 | 3,596 |
| Segment profit (loss) | \$ 40,753 | \$ 36,468 | \$ 26,395 | \$ 5,582 | \$ 8,633 | \$ (27,728) | \$ 90,103 |

| Nine Months Ended September 30, 2009 | Commercial | Public Sector | Radiology Benefits Management | Specialty Pharmaceutical Management | Medicaid Administration | Corporate and Elimination | Consolidated |
|---|-------------------|--------------------------|--|--|------------------------------------|--|---------------------|
| Net revenue | \$ 481,003 | \$ 1,001,368 | \$ 222,403 | \$ 192,319 | \$ 25,812 | \$ | \$ 1,922,905 |
| Cost of care | (264,668) | (896,149) | (148,956) | | | | (1,309,773) |
| Cost of goods sold | | | | (151,497) | | | (151,497) |
| Direct service costs | (114,376) | (50,646) | (38,387) | (18,780) | (22,138) | | (244,327) |
| Other operating expenses | | | | | | (83,705) | (83,705) |
| Stock compensation expense(1) | 731 | 556 | 946 | 4,647 | 358 | 9,486 | 16,724 |
| Segment profit (loss) | \$ 102,690 | \$ 55,129 | \$ 36,006 | \$ 26,689 | \$ 4,032 | \$ (74,219) | \$ 150,327 |

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| Nine Months Ended September 30, 2010 | Commercial | Public Sector | Radiology | Specialty | Medicaid | Corporate and | Consolidated |
|---|------------|------------------|------------------------|------------------------------|----------------|------------------|--------------|
| | | | Benefits Management | Pharmaceutical Management | Administration | Elimination | |
| Net revenue(2) | \$ 487,954 | \$ 1,081,581 | \$ 331,099 | \$ 204,740 | \$ 121,303 | \$ (6,647) | \$ 2,220,030 |
| Cost of care(2) | (265,740) | (930,932) | (220,211) | | (6,081) | 6,647 | (1,416,317) |
| Cost of goods sold | | | | (166,138) | | | (166,138) |
| Direct service costs | (115,340) | (50,559) | (47,605) | (19,537) | (94,555) | | (327,596) |
| Other operating expenses | | | | | | (91,856) | (91,856) |
| Stock compensation expense(1) | 556 | 554 | 1,123 | 365 | 76 | 9,156 | 11,830 |
| Segment profit (loss) | \$ 107,430 | \$ 100,644 | \$ 64,406 | \$ 19,430 | \$ 20,743 | \$ (82,700) | \$ 229,953 |

- (1) Stock compensation expense is included in direct service costs and other operating expenses, however this amount is excluded from the computation of Segment Profit since it is managed on a consolidated basis.
- (2) Effective September 1, 2010, Public Sector has subcontracted with Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers. As such, revenue and cost of care related to this intersegment arrangement are eliminated.

The following table reconciles Segment Profit to consolidated income from continuing operations before income taxes (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|-----------|------------------------------------|------------|
| | 2009 | 2010 | 2009 | 2010 |
| Segment profit | \$ 64,533 | \$ 90,103 | \$ 150,327 | \$ 229,953 |
| Stock compensation expense | (4,124) | (3,596) | (16,724) | (11,830) |
| Depreciation and amortization | (12,154) | (13,950) | (33,713) | (41,607) |
| Interest expense | (650) | (482) | (1,734) | (1,751) |
| Interest income | 1,215 | 846 | 5,260 | 2,466 |
| Income from continuing operations before income taxes | \$ 48,820 | \$ 72,921 | \$ 103,416 | \$ 177,231 |

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Quarter ended September 30, 2010 ("Current Year Quarter"), compared to the quarter ended September 30, 2009 ("Prior Year Quarter")

Commercial

Net Revenue

Net revenue related to Commercial increased by 2.0 percent or \$3.2 million from the Prior Year Quarter to the Current Year Quarter. The increase in revenue is mainly due to favorable rates changes of \$6.8 million, revenue from new contracts implemented after the Prior Year Quarter of \$6.3 million, and other net increases of \$1.0 million, which increases were partially offset by terminated contracts of \$6.8 million, decreased membership from existing customers of \$2.3 million, and unfavorable retroactive rate adjustments of \$1.8 million recorded in the Current Year Quarter.

Cost of Care

Cost of care decreased by 1.8 percent or \$1.5 million from the Prior Year Quarter to the Current Year Quarter. The decrease in cost of care is primarily due to favorable prior period medical claims development recorded in the Current Year Quarter of \$6.7 million, terminated contracts of \$3.3 million, favorable medical claims development for the Prior Year Quarter which was recorded after the Prior Year Quarter of \$2.1 million, and decreased membership from existing customers of \$1.4 million, which decreases were partially offset by new contracts implemented after the Prior Year Quarter of \$5.0 million, favorable prior period medical claims development recorded in the Prior Year Quarter of \$4.3 million, and care trends and other net unfavorable variances of \$2.7 million. Cost of care decreased as a percentage of risk revenue (excluding EAP business) from 74.4 percent in the Prior Year Quarter to 70.1 percent in the Current Year Quarter, mainly due to favorable out of period care development and changes in business mix.

Direct Service Costs

Direct service costs increased by 6.1 percent or \$2.3 million from the Prior Year Quarter to the Current Year Quarter. The increase in direct service costs is mainly attributable to increased employee compensation and benefits. Direct service costs increased as a percentage of revenue from 23.4 percent in the Prior Year Quarter to 24.3 percent in the Current Year Quarter mainly due to unfavorable retroactive rate adjustments and changes in business mix.

Public Sector

Net Revenue

Net revenue related to Public Sector increased by 8.3 percent or \$27.8 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily due to increased membership from existing customers of \$32.5 million, the revenue impact for out of period care development pertaining to the Prior Year Quarter of \$8.4 million, and higher Maricopa Contract revenue of \$10.4 million due to reversal of contract year 2010 revenue that was previously deferred as well as the lack of reversal of revenue for contract year 2011, which increases were partially offset by net unfavorable rate changes of \$10.3 million, terminated contracts of \$11.7 million, the revenue impact for favorable prior period medical claims development recorded in the Current Year Quarter of \$1.4 million, and other net unfavorable variances of \$0.1 million.

Cost of Care

Cost of care increased by 5.4 percent or \$16.0 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily due to increased membership from existing customers of \$27.6 million, favorable prior period medical claims development recorded in the Prior Year Quarter of

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\$9.6 million, and unfavorable medical claims development for the Prior Year Quarter which was recorded after the Prior Year Quarter of \$0.5 million, which increases were partially offset by terminated contracts of \$8.3 million, care associated with rate changes for contracts with minimum cost of care requirements of \$8.1 million, favorable prior period medical claims development recorded in the Current Year Quarter of \$3.7 million, and care trends and other net favorable variances of \$1.4 million. Cost of care decreased as a percentage of risk revenue from 87.9 percent in the Prior Year Quarter to 85.5 percent in the Current Year Quarter mainly due to favorable out of period care development and changes in business mix.

Direct Service Costs

Direct service costs increased by 6.8 percent or \$1.1 million from the Prior Year Quarter to the Current Year Quarter. The increase in direct service costs is mainly attributable to increased employee compensation and benefits. Direct service costs as a percentage of revenue were 4.8 percent for the Current Year Quarter, which is consistent with the Prior Year Quarter.

Radiology Benefits Management

Net Revenue

Net revenue related to Radiology Benefits Management increased by 48.7 percent or \$38.1 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily due to revenue from new contracts implemented after the Prior Year Quarter of \$36.6 million and favorable rate changes of \$6.0 million, which increases were partially offset by decreased membership from existing customers of \$2.2 million, terminated contracts of \$0.5 million, and other net decreases of \$1.8 million.

Cost of Care

Cost of care increased by 33.3 percent or \$18.2 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily attributed to new contracts implemented after the Prior Year Quarter of \$26.8 million and favorable prior period medical claims development recorded in the Prior Year Quarter of \$1.1 million, which increases were partially offset by favorable prior period medical claims development recorded in the Current Year Quarter of \$5.4 million, decreased membership from existing customers of \$2.8 million, and favorable medical claims development for the Prior Year Quarter which was recorded after the Prior Year Quarter of \$1.5 million. Cost of care decreased as a percentage of risk revenue from 83.5 percent in the Prior Year Quarter to 70.3 percent in the Current Year Quarter mainly due to favorable rate changes, favorable out of period care development and business mix.

Direct Service Costs

Direct service costs increased by 34.8 percent or \$4.5 million from the Prior Year Quarter to the Current Year Quarter. The increase in direct service costs is mainly attributable to increased employee compensation and benefits, and costs associated with new business. As a percentage of revenue, direct service costs decreased from 16.5 percent in the Prior Year Quarter to 14.9 percent in the Current Year Quarter, mainly due to favorable rate changes and business mix.

Specialty Pharmaceutical Management

Net Revenue

Net revenue related to Specialty Pharmaceutical Management increased by 5.4 percent or \$3.5 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily due to net increased dispensing activity of \$4.0 million, which increase was partially offset by other net decreases of \$0.5 million.

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Cost of Goods Sold

Cost of goods sold increased by 9.8 percent or \$4.9 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily due to net increased dispensing activity. As a percentage of the portion of net revenue that relates to dispensing activity, cost of goods sold increased from 91.6 percent in the Prior Year Quarter to 94.0 percent in the Current Year Quarter, mainly due to business mix.

Direct Service Costs

Direct service costs increased by 46.2 percent or \$2.5 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily due to increased employee compensation and benefits, and expenses to support the development of new products. As a percentage of revenue, direct service costs increased from 8.5 percent in the Prior Year Quarter to 11.8 percent in the Current Year Quarter, due to this increase in expenses.

Medicaid Administration

Net Revenue

Net revenue related to Medicaid Administration increased 65.1 percent or \$16.8 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily the result of the inclusion of only two months of operating results in the Prior Year Quarter due to the closing of the acquisition of First Health Services on July 31, 2009.

Cost of Care

Cost of care in the Current Year Quarter of \$6.1 million is attributed to a subcontract with Public Sector for Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers starting September 1, 2010.

Direct Service Costs

Direct service costs increased by 26.2 percent or \$5.8 million from the Prior Year Quarter to the Current Year Quarter. This increase is primarily the result of the inclusion of only two months of operating results in the Prior Year Quarter due to the closing of the acquisition of First Health Services on July 31, 2009. As a percentage of revenue, direct service costs decreased from 85.8 percent in the Prior Year Quarter to 65.5 percent in the Current Year Quarter, mainly due to changes in business mix, including the new risk-based subcontract discussed above.

Corporate

Other Operating Expenses

Other operating expenses related to the Corporate segment increased by 12.1 percent or \$3.3 million from the Prior Year Quarter to the Current Year Quarter. The increase results primarily from net one-time unfavorable adjustments recorded in the Current Year Quarter of \$0.9 million, and increased employee compensation and benefits of \$2.4 million. As a percentage of total net revenue, other operating expenses were 4.1 percent for the Current Year Quarter, which is consistent with the Prior Year Quarter.

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Depreciation and Amortization

Depreciation and amortization expense increased by 14.8 percent or \$1.8 million from the Prior Year Quarter to the Current Year Quarter, primarily due to asset additions after (or during) the Prior Year Quarter (inclusive of assets related to the acquisition of First Health Services).

Interest Expense

Interest expense was \$0.5 million for the Current Year Quarter, which is slightly lower than the Prior Year Quarter.

Interest Income

Interest income decreased by \$0.4 million from the Prior Year Quarter to the Current Year Quarter, mainly due to lower yields.

Income Taxes

The Company's effective income tax rate was 36.5 percent in the Prior Year Quarter and 38.6 percent in the Current Year Quarter. The increase in the effective rate in the Current Year Quarter is mainly due to higher state income taxes and an increased limitation on deductible compensation under recent healthcare reform legislation. The Prior Year Quarter and Current Year Quarter effective income tax rates differ from the federal statutory income tax rate primarily due to state income taxes and permanent differences between book and tax income. The Company also accrues interest and penalties related to unrecognized tax benefits in its provision for income taxes.

Nine months ended September 30, 2010 ("Current Year Period"), compared to the nine months ended September 30, 2009 ("Prior Year Period")

Commercial

Net Revenue

Net revenue related to Commercial increased by 1.4 percent or \$7.0 million from the Prior Year Period to the Current Year Period. The increase in revenue is mainly due to favorable rates changes of \$23.7 million, revenue from new contracts implemented after the Prior Year Period of \$9.0 million, favorable retroactive membership adjustments of \$1.6 million recorded in the Current Year Period, and net retroactive incentive revenue recorded in the Current Year Period of \$1.5 million, which increases were partially offset by terminated contracts of \$22.0 million, decreased membership from existing customers of \$4.7 million, unfavorable retroactive rate adjustments of \$1.8 million recorded in the Current Year Period, and other net unfavorable variances of \$0.3 million.

Cost of Care

Cost of care increased by 0.4 percent or \$1.1 million from the Prior Year Period to the Current Year Period. The increase in cost of care is primarily due to new contracts implemented after the Prior Year Period of \$5.4 million, the impact of favorable contractual settlements in the Prior Year Period of \$2.7 million, favorable prior period medical claims development recorded in the Prior Year Period of \$1.9 million, and care trends and other net unfavorable variances of \$8.0 million, which increases were partially offset by terminated contracts of \$10.7 million, favorable medical claims development for the Prior Year Period which was recorded after the Prior Year Period of \$2.5 million, favorable prior period medical claims development recorded in the Current Year Period of \$2.3 million, and decreased membership from existing customers of \$1.4 million. Cost of care decreased as a percentage of risk revenue (excluding EAP business) from 78.4 percent in the Prior Year Period to 75.4 percent in the Current Year Period, mainly due to rate increases in excess of care trends.

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Direct Service Costs

Direct service costs increased by 0.8 percent or \$1.0 million from the Prior Year Period to the Current Year Period. The increase in direct service costs is mainly attributable to increased employee compensation and benefits. Direct service costs decreased as a percentage of revenue from 23.8 percent in the Prior Year Period to 23.6 percent in the Current Year Period mainly due to rate changes and changes in business mix.

Public Sector

Net Revenue

Net revenue related to Public Sector increased by 8.0 percent or \$80.2 million from the Prior Year Period to the Current Year Period. This increase is primarily due to increased membership from existing customers of \$119.8 million, higher Maricopa Contract revenue of \$16.1 million due to reversal of contract year 2010 revenue that was previously deferred as well as the lack of reversal of revenue for contract year 2011, the revenue impact for out of period care development pertaining to the Prior Year Period of \$7.7 million, the revenue impact for prior period medical claims development recorded in the Current Year Period of \$0.3 million, and other net favorable variances of \$3.4 million, which increases were partially offset by terminated contracts of \$38.1 million, unfavorable rate changes of \$23.0 million, and the recognition in the Prior Year Period of \$6.0 million of deferred revenue on the Maricopa Contract.

Cost of Care

Cost of care increased by 3.9 percent or \$34.8 million from the Prior Year Period to the Current Year Period. This increase is primarily due to increased membership from existing customers of \$104.5 million, and favorable prior period medical claims development recorded in the Prior Year Period of \$0.9 million, which increases were partially offset by terminated contracts of \$34.0 million, lower care associated with rate changes for contracts with minimum care requirements recorded in the Current Year Period of \$15.5 million, favorable prior period medical claims development recorded in the Current Year Period of \$6.4 million, favorable medical claims development for the Prior Year Period which was recorded after the Prior Year Period of \$0.8 million, and care trends and other net favorable variances of \$13.9 million. Cost of care decreased as a percentage of risk revenue from 89.9 percent in the Prior Year Period to 86.4 percent in the Current Year Period mainly due to business mix and net favorable care development.

Direct Service Costs

Direct service costs were \$50.6 million in the Current Year Period, which is consistent with the Prior Year Period. Direct service costs decreased as a percentage of revenue from 5.1 percent for the Prior Year Period to 4.7 percent in the Current Year Period mainly due to business mix.

Radiology Benefits Management

Net Revenue

Net revenue related to Radiology Benefits Management increased by 48.9 percent or \$108.7 million from the Prior Year Period to the Current Year Period. This increase is primarily due to revenue from new contracts implemented after the Prior Year Period of \$118.9 million and favorable rate changes of \$15.1 million, which increases were partially offset by decreased membership from existing customers of \$16.0 million, favorable retroactive membership and rate adjustments recorded in the Prior Year Period of \$2.9 million, terminated contracts of \$1.9 million, and other net decreases of \$4.5 million.

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Cost of Care

Cost of care increased by 47.8 percent or \$71.3 million from the Prior Year Period to the Current Year Period. This increase is primarily attributed to new contracts implemented after the Prior Year Period of \$87.3 million and favorable contractual settlements of \$4.7 million recorded in the Prior Year Period, and favorable prior period medical claims development recorded in the Prior Year Period of \$0.9 million, which increases were partially offset by decreased membership from existing customers of \$16.4 million, favorable prior period medical claims development recorded in the Current Year Period of \$2.0 million, favorable medical claims development for the Prior Year Period which was recorded after the Prior Year Period of \$1.0 million, and care trends and other net favorable variances of \$2.2 million. Cost of care decreased as a percentage of risk revenue from 81.2 percent in the Prior Year Period to 74.9 percent in the Current Year Period mainly due to rate increases and business mix.

Direct Service Costs

Direct service costs increased by 24.0 percent or \$9.2 million from the Prior Year Period to the Current Year Period. The increase in direct service costs is mainly attributable to increased employee compensation and benefits, and costs associated with new business. As a percentage of revenue, direct service costs decreased from 17.3 percent in the Prior Year Period to 14.4 percent in the Current Year Period, mainly due to business mix.

Specialty Pharmaceutical Management

Net Revenue

Net revenue related to Specialty Pharmaceutical Management increased by 6.5 percent or \$12.4 million from the Prior Year Period to the Current Year Period. This increase is primarily due to net increased dispensing activity of \$14.1 million, which increase was partially offset by other net decreases of \$1.7 million.

Cost of Goods Sold

Cost of goods sold increased by 9.7 percent or \$14.6 million from the Prior Year Period to the Current Year Period. This increase is primarily due to net increased dispensing activity. As a percentage of the portion of net revenue that relates to dispensing activity, cost of goods sold increased from 91.9 percent in the Prior Year Period to 93.2 percent in the Current Year Period, mainly due to business mix.

Direct Service Costs

Direct service costs increased by 4.0 percent or \$0.8 million from the Prior Year Period to the Current Year Period. This increase is primarily due to increased employee compensation and benefits, and expenses to support the development of new products, partially offset by a reduction in stock compensation expense. As a percentage of revenue, direct service costs decreased slightly from 9.8 percent in the Prior Year Period to 9.5 percent in the Current Year Period.

Medicaid Administration

Net Revenue

Net revenue related to Medicaid Administration increased \$95.5 million from the Prior Year Period to the Current Year Period. This increase is primarily the result of the inclusion of only two months of operating results in the Prior Year Period due to the closing of the acquisition of First Health Services on July 31, 2009.

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Cost of Care

Cost of care in the Current Year Quarter of \$6.1 million is attributed to a subcontract with Public Sector for Medicaid Administration to provide pharmacy benefits management services on a risk basis for one of Public Sector's customers starting September 1, 2010.

Direct Service Costs

Direct service costs increased \$72.4 million from the Prior Year Period to the Current Year Period. This increase is primarily the result of the inclusion of only two months of operating results in the Prior Year Period due to the closing of the acquisition of First Health Services on July 31, 2009. As a percentage of revenue, direct service costs decreased from 85.8 percent in the Prior Year Period to 77.9 percent in the Current Year Period, mainly due to changes in business mix, including the new risk-based subcontract discussed above.

Corporate

Other Operating Expenses

Other operating expenses related to the Corporate segment increased by 9.7 percent or \$8.2 million from the Prior Year Period to the Current Year Period. The increase results primarily from net one-time unfavorable adjustments recorded in the Current Year Period of \$3.1 million, and increased employee compensation and benefits of \$5.1 million. As a percentage of total net revenue, other operating expenses decreased from 4.4 percent for the Prior Year Period to 4.1 percent for the Current Year Period, mainly due to business mix.

Depreciation and Amortization

Depreciation and amortization expense increased by 23.4 percent or \$7.9 million from the Prior Year Period to the Current Year Period, primarily due to asset additions after (or during) the Prior Year Period (inclusive of assets related to the acquisition of First Health Services).

Interest Expense

Interest expense was \$1.8 million in the Current Year Period, which is consistent with the Prior Year Period.

Interest Income

Interest income decreased by \$2.8 million from the Prior Year Period to the Current Year Period, mainly due to lower yields.

Income Taxes

The Company's effective income tax rate was 39.1 percent in the Prior Year Period and 40.3 percent in the Current Year Period. The increase in the effective rate in the Current Year Period is mainly due to higher state income taxes and an increased limitation on deductible compensation under recent healthcare reform legislation. The Prior Year Period and Current Year Period effective income tax rates differ from the federal statutory income tax rate primarily due to state income taxes and permanent differences between book and tax income. The Company also accrues interest and penalties related to unrecognized tax benefits in its provision for income taxes.

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Outlook Results of Operations

The Company's Segment Profit and net income are subject to significant fluctuations from period to period. These fluctuations may result from a variety of factors such as those set forth under Item 2 "Forward-Looking Statements" as well as a variety of other factors including: (i) changes in utilization levels by enrolled members of the Company's risk-based contracts, including seasonal utilization patterns; (ii) contractual adjustments and settlements; (iii) retrospective membership adjustments; (iv) timing of implementation of new contracts, enrollment changes and contract terminations; (v) pricing adjustments upon contract renewals (and price competition in general); and (vi) changes in estimates regarding medical costs and incurred but not yet reported medical claims.

Care Trends. The Company expects that the Commercial care trend factor for 2010 will be 7 to 9 percent, the Public Sector care trend factor will be flat year-over-year and the Radiology Benefits Management care trend for 2010 will be 1 to 3 percent.

Interest Rate Risk. Changes in interest rates affect interest income earned on the Company's cash equivalents and investments, as well as interest expense on variable interest rate borrowings under the Company's 2010 Credit Facility (as defined below). Based on the amount of cash equivalents and investments and the borrowing levels under the 2010 Credit Facility as of September 30, 2010, a hypothetical 10 percent increase or decrease in the interest rate associated with these instruments, with all other variables held constant, would not materially affect the Company's future earnings and cash outflows.

Historical Liquidity and Capital Resources

Operating Activities. The Company reported net cash provided by operating activities of \$100.6 million and \$254.3 million for the Prior Year Period and Current Year Period, respectively. The \$153.7 million increase in operating cash flows from the Prior Year Period to the Current Year Period is primarily attributable to the increase in Segment Profit, the net shift of restricted funds between cash and investments that results in an operating cash flow change that is directly offset by an investing cash flow change and other net favorable items primarily associated with working capital changes. Segment Profit for the Current Year Period increased \$79.6 million from the Prior Year Period. During the Prior Year Period, \$5.6 million of restricted investments were shifted to restricted cash as compared to the Current Year Period, in which \$29.1 million of restricted cash was shifted to restricted investments, resulting in a net increase in operating cash flows between periods of \$34.7 million. The favorable working capital changes are primarily attributable to the build-up of medical claims payable for Radiology Benefits Management associated with the new risk radiology contracts and reductions in inventory for Specialty Pharmaceutical Management, partially offset by higher year-over-year tax payments.

During the Current Year Period, the Company's restricted cash decreased \$62.4 million. The decrease is attributable to a reduction in restricted cash of \$31.3 million associated with the Company's regulated entities, the shift of restricted cash to restricted investments of \$29.1 million and other net decreases of \$2.0 million. In regards to the decrease in restricted cash for the Company's regulated entities, \$39.1 million is offset by changes in other assets and liabilities, primarily accounts receivable, accrued liabilities, medical claims payable and other medical liabilities, thus having no impact on operating cash flows. Partially offsetting these net reductions is the net funding of \$7.8 million in additional restricted cash associated with the Company's regulated entities.

Investing Activities. The Company utilized \$25.8 million and \$32.2 million during the Prior Year Period and Current Year Period, respectively, for capital expenditures. The majority of the increase in capital expenditures of \$6.4 million is attributable to management information systems and related equipment, with significant current year expenditures related to the Medicaid Administration segment.

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During the Prior Year Period, the Company received net cash of \$34.2 million from the net maturity of "available-for-sale" investments, with the Company using net cash of \$80.4 million for the net purchase of "available-for-sale" investments during the Current Year Period. During the Prior Year Period, the Company paid \$115.4 million for the acquisition of First Health Services, excluding cash acquired of \$2.0 million but including payment of \$7.4 million for excess working capital.

Financing Activities. During the Prior Year Period, the Company paid \$67.1 million for the repurchase of treasury stock under the Company's share repurchase program and had a financing cash flow use of \$0.7 million related to restricted stock units that were surrendered by certain employees in exchange for the payment of taxes associated with restricted stock unit awards that vested. In addition, the Company received \$1.1 million from the exercise of stock options and warrants, obtained tax benefits of \$3.0 million from the exercise of stock options and had other net favorable items of \$0.4 million.

During the Current Year Period, the Company paid \$74.4 million for the repurchase of treasury stock under the Company's share repurchase program, had a financing cash flow use of \$1.3 million related to restricted stock units that were surrendered by certain employees in exchange for the payment of taxes associated with restricted stock unit awards that vested, paid \$0.6 million related to capital lease obligations and had other net unfavorable items of \$0.3 million. In addition, the Company received \$23.1 million from the exercise of stock options and warrants.

Outlook Liquidity and Capital Resources

Liquidity. During the remainder of 2010, the Company expects to fund its additional estimated capital expenditures of \$10 to \$20 million with cash from operations. The Company does not anticipate that it will need to draw on amounts available under the 2010 Credit Facility (as defined below) for its operations, capital needs or debt service in 2010. The Company also currently expects to have adequate liquidity to satisfy its existing financial commitments over the periods in which they will become due. The Company maintains its current investment strategy of investing in a diversified, high quality, liquid portfolio of investments and continues to closely monitor the situation in the financial and credit markets. The Company estimates that it has no risk of any material permanent loss on its investment portfolio; however, there can be no assurance that the Company will not experience any such losses in the future.

Stock Repurchases. On July 30, 2008 the Company's board of directors approved a stock repurchase plan which authorized the Company to purchase up to \$200 million of its outstanding common stock through January 31, 2010. Stock repurchases under the program could be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions under the program from time to time and in such amounts and via such methods as management deemed appropriate. The stock repurchase program could be limited or terminated at any time without prior notice. Pursuant to this program, the Company made open market purchases of 3,866,505 shares of the Company's common stock at an aggregate cost of \$136.0 million (excluding broker commissions) during the year ended December 31, 2008 and made open market purchases of 1,859,959 shares of the Company's common stock at an average share price of \$34.39 per share for an aggregate cost of \$64.0 million (excluding broker commissions) during the period January 1, 2009 through April 7, 2009, which was the date that the repurchase program was completed, the \$200 million authorization having been exhausted.

On July 28, 2009 the Company's board of directors approved a stock repurchase plan which authorized the Company to purchase up to \$100 million of its outstanding common stock through July 28, 2011. Stock repurchases under the program could be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board

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of directors authorized management to execute stock repurchase transactions under the program from time to time and in such amounts and via such methods as management deemed appropriate. The stock repurchase program could be limited or terminated at any time without prior notice. Pursuant to this program, the Company made open market purchases of 782,400 shares of the Company's common stock at an average price of \$32.75 per share for an aggregate cost of \$25.6 million (excluding broker commissions) during the period from August 17, 2009 through December 31, 2009. Pursuant to this program, the Company made open market purchases of 1,711,881 shares of the Company's common stock at an average price of \$43.46 per share for an aggregate cost of \$74.4 million (excluding broker commissions) during the period from January 1, 2010 through April 1, 2010, which was the date that the repurchase program was completed, the \$100 million authorization having been exhausted.

On July 27, 2010 the Company's board of directors approved a stock repurchase plan which authorizes the Company to purchase up to \$350 million of its outstanding common stock through July 28, 2012. Stock repurchases under the program may be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions from time to time and in such amounts and via such methods as management deems appropriate. The stock repurchase program may be limited or terminated at any time without prior notice. The Company made no such purchases of the Company's common stock during the period from July 27, 2010 through September 30, 2010.

Off-Balance Sheet Arrangements. As of September 30, 2010, the Company has no material off-balance sheet arrangements.

Credit Facility. On April 30, 2008, the Company entered into a credit facility with Deutsche Bank AG and Citigroup Global Markets Inc. that provided for a \$100.0 million Revolving Loan Commitment for the issuance of letters of credit for the account of the Company with a sublimit of up to \$30.0 million for revolving loans (the "2008 Credit Facility").

On April 29, 2009, the Company entered into an amendment to the 2008 Credit Facility with Deutsche Bank AG, Citibank, N.A., and Bank of America, N.A. that provided for an \$80.0 million Revolving Loan Commitment for the issuance of letters of credit for the account of the Company with a sublimit of up to \$30.0 million for revolving loans (the "2009 Credit Facility"). Borrowings under the 2009 Credit Facility matured on April 28, 2010. The 2009 Credit Facility was guaranteed by substantially all of the subsidiaries of the Company and was secured by substantially all of the assets of the Company and the subsidiary guarantors.

Under the 2009 Credit Facility, the annual interest rate on Revolving Loan borrowings was equal to (i) in the case of U.S. dollar denominated loans, the sum of a borrowing margin of 2.25 percent plus the higher of the prime rate or one-half of one percent in excess of the overnight "federal funds" rate, or (ii) in the case of Eurodollar denominated loans, the sum of a borrowing margin of 3.25 percent plus the Eurodollar rate for the selected interest period. The Company had the option to borrow in U.S. dollar denominated loans or Eurodollar denominated loans at its discretion. Letters of Credit issued under the Revolving Loan Commitment bore interest at the rate of 3.375 percent. The commitment commission on the 2009 Credit Facility was 0.625 percent of the unused Revolving Loan Commitment.

On April 28, 2010, the Company entered into an amendment to the 2009 Credit Facility with Deutsche Bank AG, Citibank, N.A., and Bank of America, N.A. that provided for an \$80.0 million Revolving Loan Commitment for the issuance of letters of credit for the account of the Company with a sublimit of up to \$30.0 million for revolving loans (the "2010 Credit Facility"). Borrowings under the 2010 Credit Facility mature on April 28, 2013. The 2010 Credit Facility is guaranteed by substantially all of the subsidiaries of the Company and is secured by substantially all of the assets of the Company and the subsidiary guarantors.

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Under the 2010 Credit Facility, the annual interest rate on Revolving Loan borrowings is equal to (i) in the case of U.S. dollar denominated loans, the sum of a borrowing margin of 1.75 percent plus the higher of the prime rate or one-half of one percent in excess of the overnight "federal funds" rate, or (ii) in the case of Eurodollar denominated loans, the sum of a borrowing margin of 2.75 percent plus the Eurodollar rate for the selected interest period. The Company has the option to borrow in U.S. dollar denominated loans or Eurodollar denominated loans at its discretion. Letters of Credit issued under the Revolving Loan Commitment bear interest at the rate of 2.875 percent. The commitment commission on the 2010 Credit Facility is 0.50 percent of the unused Revolving Loan Commitment.

There were \$1.1 million of capital lease obligations and no Revolving Loan borrowings at September 30, 2010.

Restrictive Covenants in Debt Agreements. The 2010 Credit Facility contains covenants that limit management's discretion in operating the Company's business by restricting or limiting the Company's ability, among other things, to:

incur or guarantee additional indebtedness or issue preferred or redeemable stock;

pay dividends and make other distributions;

repurchase equity interests;

make certain advances, investments and loans;

enter into sale and leaseback transactions;

create liens;

sell and otherwise dispose of assets;

acquire or merge or consolidate with another company; and

enter into some types of transactions with affiliates.

These restrictions could adversely affect the Company's ability to finance future operations or capital needs or engage in other business activities that may be in the Company's interest.

The 2010 Credit Facility also requires the Company to comply with specified financial ratios and tests. Failure to do so, unless waived by the lenders under the 2010 Credit Facility pursuant to its terms, would result in an event of default under the 2010 Credit Facility.

Net Operating Loss Carryforwards. As of December 31, 2009, the Company had federal net operating loss carryforwards ("NOLs") of \$54.9 million available to reduce future federal taxable income. These NOLs expire in 2011 through 2020 and are subject to examination and adjustment by the IRS.

As of December 31, 2009, the Company's valuation allowances against deferred tax assets were \$7.3 million, mostly relating to uncertainties regarding the eventual realization of certain state NOLs. Determination of the amount of deferred tax assets considered realizable required significant judgment and estimation. Changes in these estimates in the future could materially affect the Company's financial condition and results of operations.

Recent Accounting Pronouncements

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In June 2009, the Financial Accounting Standards Board ("FASB") issued Statement of Financial Accounting Standards ("SFAS") No. 167, "Amendments to FASB Interpretation No. 46R". This statement has been incorporated into FASB Accounting Standards Codification ("ASC") 810 "Consolidation" ("ASC 810") and amends FASB Interpretation No. 46 (revised December 2003),

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"Consolidation of Variable Interest Entities" to require an analysis to determine whether a variable interest gives the entity a controlling financial interest in a variable interest entity. This statement requires an ongoing reassessment and eliminates the quantitative approach previously required for determining whether an entity is the primary beneficiary. This statement was effective for fiscal years beginning after November 15, 2009. Accordingly, the Company adopted ASC 810 on January 1, 2010. The adoption of this standard did not have a material impact on the consolidated financial statements.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

Changes in interest rates affect interest income earned on the Company's cash equivalents and restricted cash and investments, as well as interest expense on variable interest rate borrowings under the 2010 Credit Facility. Based on the Company's investment balances, and the borrowing levels under the 2010 Credit Facility as of September 30, 2010, a hypothetical 10 percent increase or decrease in the interest rate associated with these instruments, with all other variables held constant, would not materially affect the Company's future earnings and cash outflows.

Item 4. Controls and Procedures.

a) The Company's management evaluated, with the participation of the Company's principal executive and principal financial officers, the effectiveness of the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) under the Exchange Act), as of September 30, 2010. Based on their evaluation, the Company's principal executive and principal financial officers concluded that the Company's disclosure controls and procedures were effective as of September 30, 2010.

b) Under the supervision and with the participation of management, including the Company's principal executive and principal financial officers, the Company has determined that there has been no change in the Company's internal control over financial reporting (as defined in Rule 13a-15(f) under the Exchange Act) that occurred during the Company's quarter ended September 30, 2010 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

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PART II OTHER INFORMATION

Item 1. Legal Proceedings.

The management and administration of the delivery of specialty managed healthcare entails significant risks of liability. From time to time, the Company is subject to various actions and claims arising from the acts or omissions of its employees, network providers or other parties. In the normal course of business, the Company receives reports relating to deaths and other serious incidents involving patients whose care is being managed by the Company. Such incidents occasionally give rise to malpractice, professional negligence and other related actions and claims against the Company or its network providers. Many of these actions and claims received by the Company seek substantial damages and therefore require the Company to incur significant fees and costs related to their defense. The Company is also subject to or party to certain class actions, litigation and claims relating to its operations or business practices. In the opinion of management, the Company has recorded reserves that are adequate to cover litigation, claims or assessments that have been or may be asserted against the Company, and for which the outcome is probable and reasonably estimable. Management believes that the resolution of such litigation and claims will not have a material adverse effect on the Company's financial condition or results of operations; however, there can be no assurance in this regard.

Item 1A. Risk Factors.

None.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

On July 30, 2008 the Company's board of directors approved a stock repurchase plan which authorized the Company to purchase up to \$200 million of its outstanding common stock through January 31, 2010. Stock repurchases under the program could be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions under the program from time to time and in such amounts and via such methods as management deemed appropriate. The stock repurchase program could be limited or terminated at any time without prior notice. Pursuant to this program, the Company made open market purchases of 3,866,505 shares of the Company's common stock at an aggregate cost of \$136.0 million (excluding broker commissions) during the year ended December 31, 2008 and made open market purchases of 1,859,959 shares of the Company's common stock at an average share price of \$34.39 per share for an aggregate cost of \$64.0 million (excluding broker commissions) during the period January 1, 2009 through April 7, 2009, which was the date that the repurchase program was completed, the \$200 million authorization having been exhausted.

On July 28, 2009 the Company's board of directors approved a stock repurchase plan which authorized the Company to purchase up to \$100 million of its outstanding common stock through July 28, 2011. Stock repurchases under the program could be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions under the program from time to time and in such amounts and via such methods as management deemed appropriate. The stock repurchase program could be limited or terminated at any time without prior notice. Pursuant to this program, the Company made open market purchases of 782,400 shares of the Company's common stock at an average price of \$32.75 per share for an aggregate cost of \$25.6 million (excluding broker commissions) during the period from August 17, 2009 through December 31, 2009. Pursuant to this program, the Company made open market purchases of 1,711,881 shares of the Company's common stock at an average price of \$43.46 per share for an aggregate cost of \$74.4 million (excluding broker

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commissions) during the period from January 1, 2010 through April 1, 2010, which was the date the repurchase program was completed, the \$100 million authorization having been exhausted.

On July 27, 2010 the Company's board of directors approved a stock repurchase plan which authorizes the Company to purchase up to \$350 million of its outstanding common stock through July 28, 2012. Stock repurchases under the program may be executed through open market repurchases, privately negotiated transactions, accelerated share repurchases or other means. The board of directors authorized management to execute stock repurchase transactions from time to time and in such amounts and via such methods as management deems appropriate. The stock repurchase program may be limited or terminated at any time without prior notice. The Company made no such purchases of the Company's common stock during the period from July 27, 2010 through September 30, 2010.

Item 3. Defaults Upon Senior Securities.

None.

Item 4. Submission of Matters to a Vote of Security Holders.

None.

Item 5. Other Information.

None.

Item 6. Exhibits.

| Exhibit No. | Description |
|--------------------|--|
| 31.1 | Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes Oxley Act of 2002. |
| 31.2 | Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 32.1 | Certification of Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (furnished). |
| 32.2 | Certification of Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (furnished). |
| 101 | The following financial statements from the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, formatted in Extensible Business Reporting Language ("XBRL"): (i) consolidated balance sheets, (ii) consolidated statements of income, (iii) consolidated statements of cash flows, and (iv) the notes to the consolidated financial statements. |

