

AMERCO /NV/  
Form 10-K  
May 28, 2014

United States Securities and exchange commission

Washington, D.C. 20549

Form 10-K

(Mark One)

Annual Report Pursuant to Section 13 or 15(d) of the securities exchange act of 1934.

For the fiscal year ended March 31, 2014

or

Transition report pursuant to section 13 or 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number    Registrant, State of Incorporation Address and Telephone Number    I.R.S. Employer Identification No.

1-11255    AMERCO    88-0106815  
(A Nevada Corporation)  
1325 Airmotive Way, Ste. 100  
Reno, Nevada 89502-3239  
Telephone (775) 688-6300

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.  
Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Securities Act. Yes  No

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files.) Yes  No

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Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§229.405 of this chapter) is not contained herein, and will not be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. [ ]

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of a “large accelerated filer,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The aggregate market value of AMERCO common stock held by non-affiliates on September 30, 2013 was \$902,836,527. The aggregate market value was computed using the closing price for the common stock trading on NASDAQ on such date. Shares held by executive officers, directors and persons owning directly or indirectly more than 5% of the outstanding common stock have been excluded from the preceding number because such persons may be deemed to be affiliates of the registrant. This determination of affiliate status is not necessarily a conclusive determination for other purposes.

19,607,788 shares of AMERCO Common Stock, \$0.25 par value, were outstanding at May 23, 2014.

Documents incorporated by reference: portions of AMERCO’s definitive proxy statement for the 2014 annual meeting of stockholders, to be filed within 120 days after AMERCO’s fiscal year ended March 31, 2014, are incorporated by reference into Part III of this report.

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Part i

Item 1. Business

Company Overview

We are North America's largest "do-it-yourself" moving and storage operator through our subsidiary U-Haul International, Inc. ("U-Haul"). U-Haul is synonymous with "do-it-yourself" moving and storage and is a leader in supplying products and services to help people move and store their household and commercial goods. Our primary service objective is to provide a better and better product or service to more and more people at a lower and lower cost. Unless the context otherwise requires, the term "AMERCO," "Company," "we," "us," or "our" refers to AMERCO, a Nevada corporation, and all of its legal subsidiaries, on a consolidated basis.

We were founded in 1945 as a sole proprietorship under the name "U-Haul Trailer Rental Company" and have rented trailers ever since. Starting in 1959, we rented trucks on a one-way and in-town basis exclusively through independent U-Haul dealers. In 1974, we began developing our network of U-Haul managed retail stores, through which we rent our trucks and trailers, self-storage rooms and portable moving and storage pods and sell moving and self-storage products and services to complement our independent dealer network.

We rent our distinctive orange and white U-Haul trucks and trailers as well as offer self-storage rooms through a network of approximately 1,540 Company operated retail moving stores and approximately 17,400 independent U-Haul dealers. We also sell U-Haul brand boxes, tape and other moving and self-storage products and services to "do-it-yourself" moving and storage customers at all of our distribution outlets and through our eMove® web site.

We believe U-Haul is the most convenient supplier of products and services addressing the needs of North America's "do-it-yourself" moving and storage market. Our broad geographic coverage throughout the United States and Canada and our extensive selection of U-Haul brand moving equipment rentals, self-storage rooms and related moving and storage products and services provide our customers with convenient "one-stop" shopping.

Since 1945 U-Haul has incorporated sustainable practices into its everyday operations. We believe that our basic business premise of equipment sharing helps reduce greenhouse gas emissions and reduces the need for total large capacity vehicles. We continue to look for ways to reduce waste within our business and are dedicated to manufacturing reusable components and recyclable products. We believe that our commitment to sustainability, through our products and services and everyday operations has helped us to reduce our impact on the environment.

Through Repwest Insurance Company ("Repwest") and ARCOA risk retention group ("ARCOA"), our property and casualty insurance subsidiary, we manage the property, liability and related insurance claims processing for U-Haul. Oxford Life Insurance Company ("Oxford"), our life insurance subsidiary, sells life insurance, Medicare supplement insurance, annuities and other related products to the senior market.

Available Information

AMERCO and U-Haul are each incorporated in Nevada. U-Haul's internet address is uhaul.com. On AMERCO's investor relations web site, amerco.com, we post the following filings as soon as practicable after they are electronically filed with or furnished to the United States Securities and Exchange Commission ("SEC"): our Annual

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Report on Form 10-K, our Quarterly Reports on Form 10-Q, our Current Reports on Form 8-K, our proxy statement related to our annual meeting of stockholders, and any amendments to those reports or statements filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended (the “Exchange Act”). We also use our investor relations web site as a means of disclosing material non-public information and for complying with our disclosure obligations under Regulation FD. All such filings on our web site are available free of charge. Additionally, you will find these materials on the SEC’s website at [sec.gov](http://sec.gov).

## Products and Rental Equipment

Our customers are primarily “do-it-yourself” household movers. U-Haul moving equipment is specifically designed, engineered and manufactured for the “do-it-yourself” household mover. These “do-it-yourself” movers include individuals and families moving their belongings from one home to another, college students moving their belongings, vacationers and sports enthusiasts needing extra space or having special towing needs, people trying to save on home furniture and home appliance delivery costs, and “do-it-yourself” home remodeling and gardening enthusiasts who need to transport materials.

As of March 31, 2014, our rental fleet consisted of approximately 127,000 trucks, 98,000 trailers and 37,000 towing devices. This equipment and our U-Haul brand of self-moving products and services are available through our network of managed retail moving stores and independent U-Haul dealers. Independent U-Haul dealers receive rental equipment from the Company, act as rental agents and are paid a commission based on gross revenues generated from their U-Haul rentals.

Our rental truck chassis are manufactured by domestic truck manufacturers. These chassis are joined with the U-Haul designed and manufactured van boxes primarily at U-Haul operated manufacturing and assembly facilities strategically located throughout the United States. U-Haul rental trucks feature our proprietary Lowest Deck<sup>SM</sup>, which provides our customers with extra ease of loading. The loading ramps on our trucks are the widest in the industry, which reduce the effort needed to move belongings. Our trucks are fitted with convenient, padded rub rails with tie downs on every interior wall. Our Gentle Ride Suspension<sup>SM</sup> helps our customers safely move delicate and prized possessions. Also, the engineers at our U-Haul Technical Center determined that the softest ride in our trucks was at the front of the van box. Consequently, we designed the part of the van box that hangs over the front cab of the truck to be the location for our customers to place their most fragile items during their move. We call this area Mom’s Attic<sup>SM</sup>.

Our distinctive trailers are also manufactured at these same U-Haul operated manufacturing and assembly facilities. These trailers are well suited to the low profile of many of today’s newly manufactured automobiles. Our engineering staff is committed to making our trailers easy to tow, safe, aerodynamic and fuel efficient.

To provide our self-move customers with added value, our rental trucks and trailers are designed with fuel efficiency in mind. Many of our newer trucks are fitted with fuel economy gauges, another tool that assists our customers in conserving fuel. To help make our rental equipment more reliable, we routinely perform extensive preventive maintenance and repairs.

We also provide customers with equipment to transport their vehicle. We provide two towing options; auto transport, in which all four wheels are off the ground and a tow dolly, in which the front wheels of the towed vehicle are off the ground.

To help our customers load their boxes and larger household appliances and furniture, we offer several accessory rental items. Our utility dolly has a lightweight design and is easy to maneuver. Another rental accessory is our four wheel dolly, which provides a large, flat surface for moving dressers, wall units, pianos and other large household items. U-Haul appliance dollies provide the leverage needed to move refrigerators, freezers, washers and dryers easily and safely. These utility, furniture and appliance dollies, along with the low decks and the wide loading ramps on U-Haul trucks and trailers, are designed for easy loading and unloading of our customers’ belongings.

The total package U-Haul offers the “do-it-yourself” household mover doesn’t end with trucks, trailers and accessory rental items. Our moving supplies include a wide array of affordably priced U-Haul brand boxes, tape and packing materials. We also provide specialty boxes for dishes, computers and sensitive electronic equipment, as well as tape, security locks, and packing supplies. U-Haul brand boxes are specifically sized to make loading easier.



We estimate that U-Haul is North America's largest seller and installer of hitches and towing systems. In addition to towing U-Haul equipment, these hitching and towing systems can tow jet skis, motorcycles, boats, campers and horse trailers. Our hitches, ball mounts, and hitch balls undergo stringent testing requirements. Each year, more than one million customers visit our locations for expertise on complete towing systems, trailer rentals and the latest in towing accessories.

U-Haul has one of North America's largest propane refilling networks, with over 1,085 locations providing this convenient service. We employ trained, certified personnel to refill all propane cylinders and alternative fuel vehicles. Our network of propane dispensing locations is one of the largest automobile alternative refueling networks in North America.

Our self-storage business was a natural outgrowth of our self-moving operations. Conveniently located U-Haul self-storage rental facilities provide clean, dry and secure space for storage of household and commercial goods. Storage units range in size from 6 square feet to over 1,000 square feet. We operate over 1,220 self-storage locations in North America, with nearly 467,000 rentable rooms comprising 42.1 million square feet of rentable storage space. Our self-storage centers feature a wide array of security measures, ranging from electronic property access control gates to individually alarmed storage units. At many centers, we offer climate controlled storage rooms to protect temperature sensitive goods such as video tapes, albums, photographs and precious wood furniture.

Another extension of our strategy to make "do-it-yourself" moving and storage easier is our U-Box® program. A U-Box moving and storage pod is delivered to a location of our customer's choosing either by the customers themselves through the use of a U-Box trailer or by Company personnel. Once the U-Box moving and storage pod is filled, it can be stored at the customer's location, or taken to any of our Company operated locations, a participating independent dealer, or moved to a location of the customer's choice.

Additionally, we offer moving and storage protection packages such as Safemove and Safetow. These programs provide moving and towing customers with a damage waiver, cargo protection and medical and life insurance coverage. Safestor provides protection for storage customers from loss on their goods in storage. For our customers who desire additional coverage over and above the standard Safemove protection, we also offer our Safemove Plus product. This package provides the rental customer with a layer of primary liability protection.

We believe that our eMove® web site, eMove.com, is the largest network of customers and independent businesses in the self-moving and self-storage industry. The eMove network consists of channels where customers, businesses and service providers transact business. The eMove Moving Help marketplace connects "do-it-yourself" movers with independent service providers to assist movers in packing, loading, unloading, cleaning, driving and performing other services. Thousands of independent service providers participate in the eMove network.

Through the eMove Storage Affiliate Program, independent storage businesses can join the world's largest self-storage reservation system. Self-storage customers making a reservation through eMove can access all of the U-Haul self-storage centers and all of our independent storage affiliate partners for even greater convenience to meet their self-storage needs. For the independent storage operator, our network gives them access to products and services allowing them to compete with larger operators more cost effectively.

#### Description of Operating Segments

AMERCO's three reportable segments are:

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- Moving and Storage, comprised of AMERCO, U-Haul, and Real Estate and the subsidiaries of U-Haul and Real Estate,
- Property and Casualty Insurance, comprised of Repwest and its subsidiaries and ARCOA, and
- Life Insurance, comprised of Oxford and its subsidiaries.

Financial information for each of our operating segments is included in the Notes to Consolidated Financial Statements as part of Item 8: Financial Statements and Supplementary Data of this Annual Report on Form 10-K.

#### Moving and Storage Operating Segment

Our Moving and Storage operating segment consists of the rental of trucks, trailers, portable moving and storage pods, specialty rental items and self-storage spaces primarily to the household mover as well as sales of moving supplies, towing accessories and propane. Operations are conducted under the registered trade name U-Haul® throughout the United States and Canada.

Net revenue from our Moving and Storage operating segment was approximately 90.6%, 89.1% and 85.8% of consolidated net revenue in fiscal 2014, 2013 and 2012, respectively.

During fiscal 2014, the Company placed approximately 37,500 new trucks in service. These additions and replacements to the fleet were a combination of U-Haul manufactured vehicles and purchases. Typically as new trucks are added to the fleet the Company removes older trucks from the fleet. The total number of rental trucks in the fleet increased during fiscal 2014 as the pace of new additions was greater than those trucks removed for retirement and sale.

Within our truck and trailer rental operation we are focused on expanding our independent dealer network to provide added convenience for our customers. U-Haul maximizes vehicle utilization by effective distribution of the truck and trailer fleets among the approximately 1,540 Company operated stores and approximately 17,400 independent dealers. Utilizing its proprietary reservations management system, the Company's centers and dealers electronically report their inventory in real-time, which facilitates matching equipment to customer demand. Approximately 54% of all U-Move rental revenue originates from the Company operated centers.

At our owned and operated retail stores we are implementing new initiatives to improve customer service. These initiatives include improving management of our rental equipment to provide our retail centers with the right type of rental equipment, at the right time and at the most convenient location for our customers, effective marketing of our broad line of self-moving related products and services, maintaining longer hours of operation to provide more convenience to our customers, and enhancing our ability to properly staff locations during our peak hours of operations by attracting and retaining "moonlighters" (part-time U-Haul employees with full-time jobs elsewhere) during our peak hours of operation.

Our self-moving related products and services, such as boxes, pads and insurance, help our customers have a better moving experience and help them to protect their belongings from potential damage during the moving process. We are committed to providing a complete line of products selected with the "do-it-yourself" moving and storage customer in mind.

Our self-storage business operations consist of the rental of self-storage rooms, portable storage pods, sales of self-storage related products, the facilitation of sales of services, and the management of self-storage facilities owned by others.

U-Haul is one of the largest North American operators of self-storage and has been a leader in the self-storage industry since 1974. U-Haul operates nearly 467,000 storage rooms, comprising 42.1 million square feet of storage space with locations in 49 states and 10 Canadian provinces. U-Haul's owned and managed self-storage facility

locations range in size up to 204,000 square feet of storage space, with individual storage units in sizes ranging from 6 square feet to over 1,000 square feet.

The primary market for storage rooms is the storage of household goods. We believe that our self-storage services provide a competitive advantage through such things as Max Security, an electronic system that monitors the storage facility 24 hours a day, climate control, individually alarmed rooms, extended hours access, and an internet-based customer reservation and account management system.

eMove is an online marketplace that connects consumers to independent Moving Help™ service providers and thousands of independent Self-Storage Affiliates. Our network of customer-rated affiliates provides pack and load help, cleaning help, self-storage and similar services all over North America. Our goal is to further utilize our web-based technology platform to increase service to consumers and businesses in the moving and storage market.

Our Moving and Storage operating segment business is seasonal and our results of operations and cash flows fluctuate significantly from quarter to quarter. Historically, revenues have been stronger in the first and second fiscal quarters due to the overall increase in moving activity during the spring and summer months. The fourth fiscal quarter is generally our weakest, due to a greater potential for adverse weather conditions.

#### Property and Casualty Insurance Operating Segment

Our Property and Casualty Insurance operating segment provides loss adjusting and claims handling for U-Haul through regional offices across North America. Our Property and Casualty Insurance operating segment also underwrites components of the Safemove, Safetow, Safemove Plus and Safestor protection packages to U-Haul customers. We continue to focus on increasing the penetration of these products into the moving and storage market. The business plan for the Property and Casualty Insurance operating segment includes offering property and casualty products in other U-Haul related programs.

Net revenue from our Property and Casualty Insurance operating segment was approximately 1.8%, 1.9% and 1.6% of consolidated net revenue in fiscal 2014, 2013 and 2012, respectively.

#### Life Insurance Operating Segment

Our Life Insurance operating segment provides life and health insurance products primarily to the senior market through the direct writing and reinsuring of life insurance, Medicare supplement and annuity policies.

Net revenue from our Life Insurance operating segment was approximately 7.6%, 9.0% and 12.6% of consolidated net revenue in fiscal 2014, 2013 and 2012, respectively.

#### Employees

As of March 31, 2014, we employed over 24,300 people throughout North America with approximately 98% of these employees working within our Moving and Storage operating segment and approximately 55% of these employees working on a part-time basis.

#### Sales and Marketing

We promote U-Haul brand awareness through direct and co-marketing arrangements. Our direct marketing activities consist of web based advertising, print and yellow pages as well as trade events, movie cameos of our rental fleet and boxes, and industry and consumer communications. We believe that our rental equipment is our best form of advertisement. We support our independent U-Haul dealers through advertising of U-Haul moving and self-storage rentals, products and services.

Our marketing plan focuses on maintaining our leadership position in the “do-it-yourself” moving and storage industry by continually improving the ease of use and efficiency of our rental equipment, by providing added convenience to

our retail centers through independent U-Haul dealers, and by expanding the capabilities of our eMove web sites.

A significant driver of U-Haul's rental transaction volume is our utilization of an online reservation and sales system, through uhaul.com, eMove.com and our 24-hour 1-800-GO-U-HAUL telephone reservations system. These points of contact are prominently featured and are a major driver of customer lead sources.

## Competition

### Moving and Storage Operating Segment

The truck rental industry is highly competitive and includes a number of significant national, regional and local competitors. Generally speaking, we consider there to be two distinct users of rental trucks: commercial and “do-it-yourself” residential users. We primarily focus on the “do-it-yourself” residential user. Within this segment, we believe the principal competitive factors are convenience of rental locations, availability of quality rental moving equipment, breadth of essential products and services, and total cost to the user. Our major national competitors in both the In-Town and one-way moving equipment rental market are Avis Budget Group, Inc. and Penske Truck Leasing. Additionally, we have numerous local competitors throughout North America who compete with us in the In-Town market.

The self-storage market is large and very fragmented. We believe the principal competitive factors in this industry are convenience of storage rental locations, cleanliness, security and price. Our largest competitors in the self-storage market are Public Storage Inc., Extra Space Storage, Inc., and Sovran Self-Storage Inc.

### Insurance Operating Segments

The insurance industry is highly competitive. In addition, the marketplace includes financial services firms offering both insurance and financial products. Some of the insurance companies are owned by stockholders and others are owned by policyholders. Many competitors have been in business for a longer period of time or possess substantially greater financial resources and broader product portfolios than our insurance companies. We compete in the insurance business based upon price, product design, and services rendered to agents and policyholders.

### Recent Developments

#### Financial Strength Ratings

In May 2014, A.M. Best upgraded the financial strength rating for Oxford to A- (Excellent) with a stable outlook.

Repwest maintains a B (Fair) financial strength rating with a stable outlook.

#### Financial Data of Segment and Geographic Areas

For financial data of our segments and geographic areas please see Note 22, Financial Information by Geographic Area and Note 22A, Consolidating Financial Information by Industry Segment to our Notes to Consolidated Financial Statements.

#### Cautionary Statement Regarding Forward-Looking Statements

This Annual Report on Form 10-K (“Annual Report”), contains “forward-looking statements” regarding future events and our future results of operations. We may make additional written or oral forward-looking statements from time to time in filings with the SEC or otherwise. We believe such forward-looking statements are within the meaning of the safe-harbor provisions of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Exchange Act. Such statements may include, but are not limited to, projections of revenues, earnings or loss, estimates of capital

expenditures, plans for future operations, products or services, financing needs and plans, our perceptions of our legal positions and anticipated outcomes of government investigations and pending litigation against us, liquidity, goals and strategies, plans for new business, storage occupancy, growth rate assumptions, pricing, costs, and access to capital and leasing markets the impact of our compliance with environmental laws and cleanup costs, our used vehicle disposition strategy, the sufficiency of our capital resources and the sufficiency of capital of our insurance subsidiaries as well as assumptions relating to the foregoing. The words “believe,” “expect,” “anticipate,” “estimate,” “project” and similar expressions identify forward-looking statements, which speak only as of the date the statement was made.



Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. Factors that could significantly affect results include, without limitation, the risk factors enumerated below under the heading “Risk Factors” and other factors described in this Annual Report or the other documents we file with the SEC. These factors, the following disclosures, as well as other statements in this Annual Report and in the Notes to Consolidated Financial Statements, could contribute to or cause such risks or uncertainties, or could cause our stock price to fluctuate dramatically. Consequently, the forward-looking statements should not be regarded as representations or warranties by us that such matters will be realized. We assume no obligation to update or revise any of the forward-looking statements, whether in response to new information, unforeseen events, changed circumstances or otherwise.

#### Item 1A. Risk Factors

The following discussion of risk factors should be read in conjunction with Management’s Discussion and Analysis of Financial Condition and Results of Operations (“MD&A”) and the Consolidated Financial Statements and related notes. These risk factors may be important in understanding this Annual Report or elsewhere.

We operate in a highly competitive industry.

The truck rental industry is highly competitive and includes a number of significant national, regional and local competitors. We believe the principal competitive factors in this industry are convenience of rental locations, availability of quality rental moving equipment, breadth of essential services and products and total cost. Financial results for the Company can be adversely impacted by aggressive pricing from our competitors. Some of our competitors may have greater financial resources than we have. We cannot assure you that we will be able to maintain existing rental prices or implement price increases. Moreover, if our competitors reduce prices and we are not able or willing to do so as well, we may lose rental volume, which would likely have a materially adverse affect on our results of operations.

The self-storage industry is large and highly fragmented. We believe the principal competitive factors in this industry are convenience of storage rental locations, cleanliness, security and price. Competition in the market areas in which we operate is significant and affects the occupancy levels, rental rates and operating expenses of our facilities. Competition might cause us to experience a decrease in occupancy levels, limit our ability to raise rental rates or require us to offer discounted rates that would have a material affect on results of operations and financial condition. Entry into the self-storage business may be accomplished through the acquisition of existing facilities by persons or institutions with the required initial capital. Development of new self-storage facilities is more difficult however, due to land use, zoning, environmental and other regulatory requirements. The self-storage industry has in the past experienced overbuilding in response to perceived increases in demand. We cannot assure you that we will be able to successfully compete in existing markets or expand into new markets.

We are highly leveraged.

As of March 31, 2014, we had total debt outstanding of \$1,942.4 million and total undiscounted operating lease commitments of \$145.5 million. Although we believe, based on existing information, that additional leverage can be supported by our operations and revenues, our existing debt could impact us in the following ways among other considerations:

- require us to allocate a considerable portion of cash flows from operations to debt service payments;

- limit our flexibility in planning for, or reacting to, changes in our business and the industry in which we operate;
- limit our ability to obtain additional financing; and
- place us at a disadvantage compared to our competitors who may have less debt.

Our ability to make payments on our debt depends upon our ability to maintain and improve our operating performance and generate cash flow. To some extent, this is subject to prevailing economic and competitive conditions and to certain financial, business and other factors, some of which are beyond our control. If we are unable to generate sufficient cash flow from operations to service our debt and meet our other cash needs, we may be forced to reduce or delay capital expenditures, sell assets, seek additional capital or restructure or refinance our indebtedness. If we must sell our assets, it may negatively affect our ability to generate revenue. In addition, we may incur additional debt that would exacerbate the risks associated with our indebtedness.

Economic conditions, including those related to the credit markets, may adversely affect our industry, business and results of operations.

The United States economy has undergone a period of slowdown and unprecedented volatility, which resulted in a recession. It is difficult to gauge the pace of the economic recovery or if such recovery may stall or reverse course in the future. Consumer and commercial spending is generally affected by the health of the economy, which places some of the factors affecting the success of our business beyond our control. Our industries, although not as traditionally cyclical as some, could experience significant downturns in connection with or in anticipation of, declines, or sustained lack of recovery, in general economic conditions. In times of declining consumer spending we may be driven, along with our competitors, to reduce pricing which would have a negative impact on gross profit. We cannot predict if another downturn, or sustained lack of recovery, in the economy may occur which could result in reduced revenues and working capital.

Should credit markets in the United States tighten or if interest rates increase significantly we may not be able to refinance existing debt or find additional financing on favorable terms, if at all. If one or more of the financial institutions that support our existing credit facilities fails, we may not be able to find a replacement, which would negatively impact our ability to borrow under credit facilities. If our operating results were to worsen significantly and our cash flows or capital resources prove inadequate, or if interest rates increase significantly, we could face liquidity problems that could materially and adversely affect our results of operations and financial condition.

Our fleet rotation program can be adversely affected by financial market conditions.

To meet the needs of our customers, U-Haul maintains a large fleet of rental equipment. Our rental truck fleet rotation program is funded internally through operations and externally from debt and lease financing. Our ability to fund our routine fleet rotation program could be adversely affected if financial market conditions limit the general availability of external financing. This could lead us to operate trucks longer than initially planned and/or reducing the size of the fleet, either of which could materially and negatively affect our results of operations.

Another important aspect of our fleet rotation program is the sale of used rental equipment. The sale of used equipment provides us with funds that can be used to purchase new equipment. Conditions may arise that could lead to the decrease in resale values for our used equipment. This could have a material adverse effect on our financial results, which could result in substantial losses on the sale of equipment and decreases in cash flows from the sales of equipment.

We obtain our rental trucks from a limited number of manufacturers.

Over the last twenty years, we purchased the majority of our rental trucks from Ford Motor Company and General Motors Corporation. Our fleet can be negatively affected by issues our manufacturers may face within their own supply chain. Also, it is possible that our suppliers may face financial difficulties or organizational changes which could negatively impact their ability to accept future orders or fulfill existing orders. The cost of acquiring new rental

trucks could increase materially and negatively affect our ability to rotate new equipment into the fleet. Although we believe that we could contract with alternative manufacturers for our rental trucks, we cannot guarantee or predict how long that would take. In addition, termination of our existing relationship with these suppliers could have a material adverse effect on our business, financial condition or results of operations for an indefinite period of time.

We may not be able to effectively hedge against interest rate changes in our variable debt.

In certain instances, the Company seeks to manage its exposure to interest rate risk through the use of hedging instruments including interest rate swap agreements and forward swaps. We enter into these arrangements with counterparties that are significant financial institutions with whom we generally have other financial arrangements. We are exposed to credit risk should these counterparties not be able to perform on their obligations. Additionally, a failure on our part to effectively hedge against interest rate changes may adversely affect our financial condition and results of operations. We are required to record these financial instruments at their fair value. Changes in interest rates can significantly impact the valuation of the instruments resulting in non-cash changes to our financial position.

We are controlled by a small contingent of stockholders.

As of March 31, 2014, Edward J. Shoen, President and Chairman of the Board of AMERCO, James P. Shoen, a director of AMERCO, and Mark V. Shoen collectively are the owners of 9,139,075 shares (approximately 46.6%) of the outstanding common stock of AMERCO. In addition, Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan (Trustee of the Shoen Irrevocable Trusts) and David L. Holmes (Successor Trustee of the Irrevocable "C" Trusts) (collectively, the "Reporting Persons") are parties to a stockholder agreement dated June 30, 2006 in which the Reporting Persons agreed to vote as one as provided in the agreement (the "Stockholder Agreement"). Pursuant to the Stockholder Agreement, a collective 10,897,798 shares (approximately 55.6%) of the Company's common stock are voted at the direction of a majority in interest of the Reporting Persons. For additional information, refer to the Schedule 13Ds filed on July 13, 2006, March 9, 2007, June 26, 2009 and on May 1, 2013 with the SEC. In addition, 1,352,226 shares (approximately 6.9%) of the outstanding common stock of AMERCO are held by our Employee Savings and Employee Stock Ownership Trust.

As a result of their stock ownership and the Stockholder Agreement, Edward J. Shoen, Mark V. Shoen and James P. Shoen are in a position to significantly influence our business affairs and policies of the Company, including the approval of significant transactions, the election of the members of our Board of Directors (the "Board") and other matters submitted to our stockholders. There can be no assurance that the interests of the Reporting Persons will not conflict with the interests of our other stockholders. Furthermore, as a result of the Reporting Persons' voting power, the Company is a "controlled company" as defined in the Nasdaq Listing Rules and, therefore, may avail itself of certain exemptions under Nasdaq rules, including exemptions from the rules that require us to have (i) a majority of independent directors on the Board; (ii) independent director oversight of executive officer compensation; and (iii) independent director oversight of director nominations. Of the above available exemptions, we currently avail ourselves of the exemption from independent director oversight of executive officer compensation, other than with respect to the compensation of the President of AMERCO.

We bear certain risks related to our notes receivable from SAC Holding and Private Mini.

At March 31, 2014, we held \$137.0 million of notes receivable from SAC Holding and Private Mini Storage Realty, L.P. ("Private Mini"), which consist of junior unsecured notes. These entities are highly leveraged with significant indebtedness to others. If SAC Holding or Private Mini are unable to meet their obligations to their senior lenders, it could trigger a default of their obligations to us. In such an event of default, we could suffer a loss to the extent the value of the underlying collateral of SAC Holding and Private Mini is inadequate to repay their senior lenders and our junior unsecured notes. We cannot assure you that SAC Holding or Private Mini will not default on their loans to their senior lenders or that the value of their assets upon liquidation would be sufficient to repay us in full.

Our quarterly results of operations fluctuate due to seasonality and other factors associated with our industry.

Our business is seasonal and our results of operations and cash flows fluctuate significantly from quarter to quarter. Historically, revenues have been stronger in the first and second fiscal quarters due to the overall increase in moving activity during the spring and summer months. The fourth fiscal quarter is generally weakest, due to a greater potential for adverse weather conditions and other factors that are not necessarily seasonal. As a result, our operating results for any given quarterly period are not necessarily indicative of operating results for an entire year.

Our operations subject us to numerous environmental regulations and the possibility that environmental liability in the future could adversely affect our operations.

Compliance with environmental requirements of federal, state and local governments significantly affects our business. Among other things, these requirements regulate the discharge of materials into the air, land and water and govern the use and disposal of hazardous substances. Under environmental laws or common law principles, we can be held liable for hazardous substances that are found on real property we have owned or operated. We are aware of issues regarding hazardous substances on some of our real estate and we have put in place a remediation plan at each site where we believe such a plan is necessary. See Note 19, Contingencies of the Notes to Consolidated Financial Statements. We regularly make capital and operating expenditures to stay in compliance with environmental laws. In particular, we have managed a testing and removal program since 1988 for our underground storage tanks. Despite these compliance efforts, we believe that risk of environmental liability is part of the nature of our business.

Environmental laws and regulations are complex, change frequently and could become more stringent in the future. We cannot assure you that future compliance with these regulations, future environmental liabilities, the cost of defending environmental claims, conducting any environmental remediation or generally resolving liabilities caused by us or related third parties will not have a material adverse effect on our business, financial condition or results of operations.

We operate in a highly regulated industry and changes in existing regulations or violations of existing or future regulations could have a material adverse effect on our operations and profitability.

Our truck and trailer rental business is subject to regulation by various federal, state and foreign governmental entities. Specifically, the U.S. Department of Transportation and various state and federal agencies exercise broad powers over our motor carrier operations, safety, and the generation, handling, storage, treatment and disposal of waste materials. In addition, our storage business is also subject to federal, state and local laws and regulations relating to environmental protection and human health and safety. The failure to adhere to these laws and regulations may adversely affect our ability to sell or rent such property or to use the property as collateral for future borrowings. Compliance with changing regulations could substantially impair real property and equipment productivity and increase our costs. In addition, the Federal government may institute some regulation that limits carbon emissions by setting a maximum amount of carbon entities can emit without penalty. This would likely affect everyone who uses fossil fuels and would disproportionately affect users in the highway transportation industries. While there are too many variables at this time to assess the impact of the various proposed federal and state regulations that could affect carbon emissions, many experts believe these proposed rules could significantly affect the way companies operate in their industries.

Our operations can be limited by land-use regulations. Zoning choices enacted by individual municipalities across North America may limit our ability to serve certain markets with our products and services.

A significant portion of our revenues are generated through third-parties

Our business plan relies upon a network of independent dealers strategically placed throughout North America. As of March 31, 2014 we had approximately 17,400 independent equipment rental dealers. In fiscal 2014 approximately 45% of our equipment rental revenues were generated through this network.

Our inability to maintain this network or its current cost structure could inhibit our ability to adequately serve our customers and may negatively affect our results of operations and financial position.





We face liability risks associated with the operation of our rental fleet

The business of renting moving and storage equipment to customers exposes us to liability claims including property damage, personal injury and even death. We seek to limit the occurrence of such events through the design of our equipment, communication of its proper use and exhaustive repair and maintenance schedules. Regardless, accidents still occur and we manage the financial risk of these events through third party insurance carriers. While these excess loss insurance policies are available today at reasonable costs, this could change and could negatively affect our results of operations and financial position.

Our ability to attract and retain qualified employees, and changes in laws or other labor issues could adversely affect our business and our results of operations.

The success of our business is predicated upon our workforce providing excellent customer service. Our ability to attract and retain this employee base may be inhibited due to prevailing wage rates, benefit costs and the adoption of new or revised employment and labor laws and regulations. Should this occur we may be unable to provide service in certain areas or we may experience significantly increased costs of labor that could adversely affect our results of operations and financial condition.

We are highly dependent upon our automated systems and the Internet for managing our business.

Our information systems are largely Internet-based, including our point-of-sale reservation system, payment processing and telephone systems. While our reliance on this technology lowers our cost of providing service and expands our abilities to better serve customers, it exposes us to various risks including natural and man-made disasters and cyber-attacks. We have put into place extensive security protocols, backup systems and alternative procedures to mitigate these risks. However, disruptions or breaches, detected or undetected by us, for any period of time in any portion of these systems could adversely affect our results of operations and financial condition, inflict reputational damage and result in litigation with third parties.

A.M. Best financial strength ratings are crucial to our life insurance business.

In May 2014, A.M. Best upgraded the financial strength rating for Oxford and Christian Fidelity Life Insurance Company (“CFLIC”) to A- with a stable outlook and affirmed the financial strength rating for North American Insurance Company (“NAI”) of B++ with a stable outlook. Financial strength ratings are important external factors that can affect the success of Oxford’s business plans. Accordingly, if Oxford’s ratings, relative to its competitors, are not maintained or do not continue to improve, Oxford may not be able to retain and attract business as currently planned, which could adversely affect our results of operations and financial condition.

We may incur losses due to our reinsurers’ or counterparties’ failure to perform under existing contracts or we may be unable to secure sufficient reinsurance or hedging protection in the future.

We use reinsurance and derivative contracts to mitigate our risk of loss in various circumstances; primarily at Repwest and for our Moving and Storage operating segment. These agreements do not release us from our primary obligations and therefore we remain ultimately responsible for these potential costs. We cannot provide assurance that these reinsurers or counterparties will fulfill their obligations. Their inability or unwillingness to make payments to us under the terms of the contracts may have a material adverse effect on our financial condition and results of operation.

At December 31, 2013, Repwest reported \$3.3 million of reinsurance recoverables, net of allowances and \$136.5 million of reserves and liabilities ceded to reinsurers. Of this, Repwest’s largest exposure to a single reinsurer was

\$71.1 million.

Item 1B. Unresolved Staff Comments

To our knowledge, we have no unresolved staff comments as of March 31, 2014.

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## Item 2. Properties

The Company, through its legal subsidiaries, owns property, plant and equipment that are utilized in the manufacturing, repair and rental of U-Haul equipment and storage space, as well as providing office space for us. Such facilities exist throughout the United States and Canada. We also manage storage facilities owned by others. We operate approximately 1,540 U-Haul retail centers of which 481 are managed for other owners, and operates 11 manufacturing and assembly facilities. We also operate 133 fixed-site repair facilities located throughout the United States and Canada. These facilities are used primarily for the benefit of our Moving and Storage operating segment.

## Item 3. Legal Proceedings

### Environmental

Compliance with environmental requirements of federal, state and local governments may significantly affect Real Estate's business operations. Among other things, these requirements regulate the discharge of materials into the air, land and water and govern the use and disposal of hazardous substances. Real Estate is aware of issues regarding hazardous substances on some of its properties. Real Estate regularly makes capital and operating expenditures to stay in compliance with environmental laws and has put in place a remedial plan at each site where it believes such a plan is necessary. Since 1988, Real Estate has managed a testing and removal program for underground storage tanks.

Based upon the information currently available to Real Estate, compliance with the environmental laws and its share of the costs of investigation and cleanup of known hazardous waste sites are not expected to result in a material adverse effect on AMERCO's financial position or results of operations.

### Other

We are named as a defendant in various other litigation and claims arising out of the normal course of business. In management's opinion, none of these other matters will individually have a material effect on our financial position and results of operations.

## Item 4. Mine Safety Disclosure

Not applicable.

### Part ii

## Item 5. Market for the Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

As of May 1, 2014, there were approximately 3,400 holders of record of our common stock. We derived the number of our stockholders using internal stock ledgers and utilizing Mellon Investor Services Stockholder listings. AMERCO's common stock is listed on the NASDAQ Global Select Market under the trading symbol "UHAL".

The following table sets forth the high and the low sales price of the common stock of AMERCO for the periods indicated:

| Years Ended March 31, |      |
|-----------------------|------|
| 2014                  | 2013 |

|                | High     | Low      | High     | Low     |
|----------------|----------|----------|----------|---------|
| First quarter  | \$182.77 | \$150.24 | \$106.71 | \$75.41 |
| Second quarter | 192.17   | 158.23   | 109.83   | 87.26   |
| Third quarter  | 240.40   | 184.01   | 126.89   | 98.74   |
| Fourth quarter | 244.69   | 210.00   | 178.70   | 128.42  |

## Dividends

AMERCO does not have a formal dividend policy. The Board periodically considers the advisability of declaring and paying dividends to common stockholders in light of existing circumstances.

On December 4, 2013, the Company declared a cash dividend on its Common Stock of \$1.00 per share to holders of record on January 10, 2014. The dividend was paid on February 14, 2014.

On November 7, 2012, the Company declared a cash dividend on its Common Stock of \$5.00 per share to holders of record on November 19, 2012. The dividend was paid on November 30, 2012.

On December 7, 2011, the Company declared a cash dividend on its Common Stock of \$1.00 per share to holders of record on December 23, 2011. The dividend was paid on January 3, 2012.

See Note 21, Statutory Financial Information of Insurance Subsidiaries of the Notes to Consolidated Financial Statements for a discussion of certain statutory restrictions on the ability of the insurance subsidiaries to pay dividends to AMERCO.

Performance Graph

The following graph compares the cumulative total stockholder return on the Company's common stock for the period March 31, 2009 through March 31, 2014 with the cumulative total return on the Dow Jones US Total Market and the Dow Jones US Transportation Average. The comparison assumes that \$100 was invested on March 31, 2009 in the Company's common stock and in each of the comparison indices. The graph reflects the value of the investment based on the closing price of the common stock trading on NASDAQ on March 31, 2010, 2011, 2012, 2013 and 2014.

| Fiscal years ended March 31:        | 2009  | 2010  | 2011  | 2012  | 2013  | 2014  |
|-------------------------------------|-------|-------|-------|-------|-------|-------|
| AMERCO                              | \$100 | \$162 | \$289 | \$318 | \$547 | \$735 |
| Dow Jones US Total Market           | 100   | 149   | 172   | 181   | 203   | 243   |
| Dow Jones US Transportation Average | 100   | 163   | 197   | 196   | 233   | 282   |



## Item 6. Selected Financial Data

The following selected financial data should be read in conjunction with the MD&A, and the Consolidated Financial Statements and related notes in this Annual Report.

Listed below is selected financial data for AMERCO and consolidated subsidiaries for each of the last five years:

|   | Years Ended March 31,                           |                   |                   |                   |                   |
|---|---|-------------------|-------------------|-------------------|-------------------|
|   | 2014  | 2013              | 2012              | 2011              | 2010              |
|   | (In thousands, except share and per share data) |                   |                   |                   |                   |
| <b>Summary of Operations:</b>   |   |                   |                   |                   |                   |
| Self-moving equipment rentals   | \$1,955,423                                     | \$1,767,520       | \$1,678,256       | \$1,547,015       | \$1,419,726       |
| Self-storage revenues   | 181,794   | 152,660           | 134,376           | 120,698           | 110,369           |
| Self-moving and self-storage products and service sales                           | 234,187   | 221,117           | 213,854           | 205,570           | 198,785           |
| Property management fees  | 24,493  | 24,378            | 23,266            | 22,132            | 21,632            |
| Life insurance premiums   | 157,919   | 178,115           | 277,562           | 206,992           | 134,345           |
| Property and casualty insurance premiums  | 41,052  | 34,342            | 32,631            | 30,704            | 27,625            |
| Net investment and interest income  | 79,591  | 82,903            | 73,552            | 62,745            | 60,989            |
| Other revenue   | 160,793   | 97,552            | 78,530            | 55,503            | 39,534            |
| <b>Total revenues</b>   | <b>2,835,252</b>                                | <b>2,558,587</b>  | <b>2,512,027</b>  | <b>2,251,359</b>  | <b>2,013,005</b>  |
| <b>Operating expenses</b>   | <b>1,288,481</b>                                | <b>1,170,568</b>  | <b>1,093,190</b>  | <b>1,026,577</b>  | <b>1,022,061</b>  |
| Commission expenses   | 252,525   | 228,124           | 212,190           | 190,981           | 169,104           |
| Cost of sales   | 127,270   | 107,216           | 116,542           | 106,024           | 104,049           |
| Benefits and losses   | 156,702   | 180,676           | 320,191           | 200,513           | 132,105           |
| Amortization of deferred policy acquisition costs                                 | 19,982  | 17,376            | 13,791            | 9,494             | 7,569             |
| Lease expense   | 100,466   | 117,448           | 131,215           | 150,809           | 156,951           |
| Depreciation, net of (gains) losses on disposals (b)                              | 259,612   | 237,996           | 208,901           | 189,266           | 227,629           |
| <b>Total costs and expenses</b>   | <b>2,205,038</b>                                | <b>2,059,404</b>  | <b>2,096,020</b>  | <b>1,873,664</b>  | <b>1,819,468</b>  |
| <b>Earnings from operations</b>   | <b>630,214</b>                                  | <b>499,183</b>    | <b>416,007</b>    | <b>377,695</b>    | <b>193,537</b>    |
| Interest expense  | (92,692)  | (90,696)          | (90,371)          | (88,381)          | (93,347)          |
| Pretax earnings   | 537,522   | 408,487           | 325,636           | 289,314           | 100,190           |
| Income tax expense  | (195,131)                                       | (143,779)         | (120,269)         | (105,739)         | (34,567)          |
| <b>Net earnings</b>   | <b>342,391</b>                                  | <b>264,708</b>    | <b>205,367</b>    | <b>183,575</b>    | <b>65,623</b>     |
| Less: Excess of redemption value over carrying value of preferred shares redeemed | —   | —                 | (5,908)           | (178)             | 388               |
| Less: Preferred stock dividends (a)   | —   | —                 | (2,913)           | (12,412)          | (12,856)          |
| <b>Earnings available to common shareholders</b>                                  | <b>\$342,391</b>                                | <b>\$264,708</b>  | <b>\$196,546</b>  | <b>\$170,985</b>  | <b>\$53,155</b>   |
| <b>Basic and diluted earnings per common share</b>                                | <b>\$17.51</b>                                  | <b>\$13.56</b>    | <b>\$10.09</b>    | <b>\$8.80</b>     | <b>\$2.74</b>     |
| <b>Weighted average common shares outstanding: Basic and diluted</b>              | <b>19,558,758</b>                               | <b>19,518,779</b> | <b>19,476,187</b> | <b>19,432,781</b> | <b>19,386,791</b> |
| <b>Cash dividends declared and accrued Preferred stock (a)</b>                    | <b>\$—</b>                                      | <b>\$—</b>        | <b>\$2,913</b>    | <b>\$12,412</b>   | <b>\$12,856</b>   |



Balance Sheet Data:

|                                    |             |             |             |             |             |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Property, plant and equipment, net | \$3,409,211 | \$2,755,054 | \$2,372,365 | \$2,094,573 | \$1,948,388 |
| Total assets                       | 5,998,978   | 5,306,601   | 4,654,051   | 4,191,433   | 3,762,454   |
| Notes, loans and leases payable    | 1,942,359   | 1,661,845   | 1,486,211   | 1,397,842   | 1,347,635   |
| Stockholders' equity               | 1,527,368   | 1,229,259   | 1,035,820   | 993,020     | 812,911     |

(a) Fiscal 2012, 2011 and 2010 reflect eliminations of \$0.3 million, \$0.6 million and \$0.1 million, respectively paid to affiliates.

(b) (Gains) losses were (\$33.6) million, (\$22.5) million, (\$20.9) million, (\$23.1) million and (\$2.0) million for fiscal 2014, 2013, 2012, 2011 and 2010, respectively.

## Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

We begin this MD&A with the overall strategy of AMERCO, followed by a description of and strategy related to, our operating segments to give the reader an overview of the goals of our businesses and the direction in which our businesses and products are moving. We then discuss our critical accounting policies and estimates that we believe are important to understanding the assumptions and judgments incorporated in our reported financial results. Next, we discuss our results of operations for fiscal 2014 compared with fiscal 2013, and for fiscal 2013 compared with fiscal 2012 which are followed by an analysis of changes in our balance sheets and cash flows, and a discussion of our financial commitments in the sections entitled Liquidity and Capital Resources and Disclosures about Contractual Obligations and Commercial Commitments. We conclude this MD&A by discussing our outlook for fiscal 2015.

This MD&A should be read in conjunction with the other sections of this Annual Report, including Item 1: Business, Item 6: Selected Financial Data and Item 8: Financial Statements and Supplementary Data. The various sections of this MD&A contain a number of forward-looking statements, as discussed under the caption, Cautionary Statements Regarding Forward-Looking Statements, all of which are based on our current expectations and could be affected by the uncertainties and risk factors described throughout this Annual Report and particularly under the section Item 1A: Risk Factors. Our actual results may differ materially from these forward-looking statements.

AMERCO has a fiscal year that ends on the 31st of March for each year that is referenced. Our insurance company subsidiaries have fiscal years that end on the 31st of December for each year that is referenced. They have been consolidated on that basis. Our insurance companies' financial reporting processes conform to calendar year reporting as required by state insurance departments. Management believes that consolidating their calendar year into our fiscal year financial statements does not materially affect the presentation of financial position or results of operations. We disclose all material events, if any, occurring during the intervening period. Consequently, all references to our insurance subsidiaries' years 2013, 2012 and 2011 correspond to fiscal 2014, 2013 and 2012 for AMERCO.

### Overall Strategy

Our overall strategy is to maintain our leadership position in the North American "do-it-yourself" moving and storage industry. We accomplish this by providing a seamless and integrated supply chain to the "do-it-yourself" moving and storage market. As part of executing this strategy, we leverage the brand recognition of U-Haul with our full line of moving and self-storage related products and services and the convenience of our broad geographic presence.

Our primary focus is to provide our customers with a wide selection of moving rental equipment, convenient self-storage rental facilities and related moving and self-storage products and services. We are able to expand our distribution and improve customer service by increasing the amount of moving equipment and storage rooms and portable moving and storage pods available for rent, expanding the number of independent dealers in our network and expanding and taking advantage of our eMove capabilities.

Our Property and Casualty Insurance operating segment is focused on providing and administering property and casualty insurance to U-Haul and its customers, its independent dealers and affiliates.

Our Life Insurance operating segment is focused on long-term capital growth through direct writing and reinsuring of life, Medicare supplement and annuity products in the senior marketplace.

### Description of Operating Segments

AMERCO's three reportable segments are:

- Moving and Storage, comprised of AMERCO, U-Haul, and Real Estate and the subsidiaries of U-Haul and Real Estate,
- Property and Casualty Insurance, comprised of Repwest and its subsidiaries and ARCOA,
- Life Insurance, comprised of Oxford and its subsidiaries.

See Note 1, Basis of Presentation, Note 22, Financial Information by Geographic Area and Note 22A, Consolidating Financial Information by Industry Segment of the Notes to Consolidated Financial Statements included in Item 8: Financial Statements and Supplementary Data of this Annual Report.

#### Moving and Storage Operating Segment

Our Moving and Storage operating segment consists of the rental of trucks, trailers, portable moving and storage pods, specialty rental items and self-storage spaces primarily to the household mover as well as sales of moving supplies, towing accessories and propane. Operations are conducted under the registered trade name U-Haul® throughout the United States and Canada.

With respect to our truck, trailer, specialty rental items and self-storage rental business, we are focused on expanding our dealer network, which provides added convenience for our customers and expanding the selection and availability of rental equipment to satisfy the needs of our customers.

U-Haul brand self-moving related products and services, such as boxes, pads and tape allow our customers to, among other things; protect their belongings from potential damage during the moving process. We are committed to providing a complete line of products selected with the “do-it-yourself” moving and storage customer in mind.

eMove is an online marketplace that connects consumers to independent Moving Help® service providers and thousands of independent Self-Storage Affiliates. Our network of customer rated affiliates and service providers furnish pack and load help, cleaning help, self-storage and similar services, all over North America. Our goal is to further utilize our web-based technology platform to increase service to consumers and businesses in the moving and storage market.

Since 1945 U-Haul has incorporated sustainable practices into its everyday operations. We believe that our basic business premise of equipment sharing helps reduce greenhouse gas emissions and reduces the need for total large capacity vehicles. We continue to look for ways to reduce waste within our business and are dedicated to manufacturing reusable components and recyclable products. We believe that our commitment to sustainability, through our products and services and everyday operations has helped us to reduce our impact on the environment.

#### Property and Casualty Insurance Operating Segment

Our Property and Casualty Insurance operating segment provides loss adjusting and claims handling for U-Haul through regional offices across North America. Our Property and Casualty Insurance operating segment also underwrites components of the Safemove, Safetow, Safemove Plus and Safestor protection packages to U-Haul customers. We continue to focus on increasing the penetration of these products into the moving and storage market. The business plan for our Property and Casualty Insurance operating segment includes offering property and casualty products in other U-Haul related programs.

#### Life Insurance Operating Segment

Our Life Insurance operating segment provides life and health insurance products primarily to the senior market through the direct writing and reinsuring of life insurance, Medicare supplement and annuity policies.

#### Critical Accounting Policies and Estimates

Our financial statements have been prepared in accordance with the generally accepted accounting principles (“GAAP”) in the United States. The methods, estimates and judgments we use in applying our accounting policies can have a significant impact on the results we report in our financial statements. Note 3, Accounting Policies of the Notes to Consolidated Financial Statements in Item 8: Financial Statements and Supplementary Data in this Annual Report summarizes the significant accounting policies and methods used in the preparation of our consolidated financial statements and related disclosures. Certain accounting policies require us to make difficult and subjective judgments and assumptions, often as a result of the need to estimate matters that are inherently uncertain.

In the following pages we have set forth, with a detailed description, the accounting policies that we deem most critical to us and that require management's most difficult and subjective judgments. These estimates are based on historical experience, observance of trends in particular areas, information and valuations available from outside sources and on various other assumptions that are believed to be reasonable under the circumstances and which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual amounts may differ from these estimates under different assumptions and conditions; such differences may be material.

We also have other policies that we consider key accounting policies, such as revenue recognition; however, these policies do not meet the definition of critical accounting estimates, because they do not generally require us to make estimates or judgments that are difficult or subjective. The accounting policies that we deem most critical to us, and involve the most difficult, subjective or complex judgments include the following:

#### Principles of Consolidation

We apply ASC 810 - Consolidation ("ASC 810") in our principles of consolidation. ASC 810 addresses arrangements where a company does not hold a majority of the voting or similar interests of a variable interest entity ("VIE"). A company is required to consolidate a VIE if it has determined it is the primary beneficiary. ASC 810 also addresses the policy when a company owns a majority of the voting or similar rights and exercises effective control.

As promulgated by ASC 810, a VIE is not self-supportive due to having one or both of the following conditions: (i) it has an insufficient amount of equity for it to finance its activities without receiving additional subordinated financial support or (ii) its owners do not hold the typical risks and rights of equity owners. This determination is made upon the creation of a variable interest and is re-assessed on an on-going basis should certain changes in the operations of a VIE, or its relationship with the primary beneficiary trigger a reconsideration under the provisions of ASC 810. After a triggering event occurs the facts and circumstances are utilized in determining whether or not a company is a VIE, which other company(s) have a variable interest in the entity, and whether or not the company's interest is such that it is the primary beneficiary.

We will continue to monitor our relationships with the other entities regarding who is the primary beneficiary, which could change based on facts and circumstances of any reconsideration events.

#### Recoverability of Property, Plant and Equipment

Property, plant and equipment are stated at cost. Interest expense incurred during the initial construction of buildings and rental equipment is considered part of cost. Depreciation is computed for financial reporting purposes using the straight-line or an accelerated method based on a declining balance formula over the following estimated useful lives: rental equipment 2-20 years and buildings and non-rental equipment 3-55 years. We follow the deferral method of accounting based on ASC 908 - Airlines for major overhauls in which engine and transmission overhauls are currently capitalized and amortized over three years. Routine maintenance costs are charged to operating expense as they are incurred. Gains and losses on dispositions of property, plant and equipment are netted against depreciation expense when realized. Equipment depreciation is recognized in amounts expected to result in the recovery of estimated residual values upon disposal, i.e., minimize gains or losses. In determining the depreciation rate, historical disposal experience, holding periods and trends in the market for vehicles are reviewed.



We regularly perform reviews to determine whether facts and circumstances exist which indicate that the carrying amount of assets, including estimates of residual value, may not be recoverable or that the useful life of assets are shorter or longer than originally estimated. Reductions in residual values (i.e., the price at which we ultimately expect to dispose of revenue earning equipment) or useful lives will result in an increase in depreciation expense over the life of the equipment. Reviews are performed based on vehicle class, generally subcategories of trucks and trailers. We assess the recoverability of our assets by comparing the projected undiscounted net cash flows associated with the related asset or group of assets over their estimated remaining lives against their respective carrying amounts. We consider factors such as current and expected future market price trends on used vehicles and the expected life of vehicles included in the fleet. Impairment, if any, is based on the excess of the carrying amount over the fair value of those assets. If asset residual values are determined to be recoverable, but the useful lives are shorter or longer than originally estimated, the net book value of the assets is depreciated over the newly determined remaining useful lives.

Management determined that additions to the fleet resulting from purchases should be depreciated on an accelerated method based upon a declining formula. Under the declining balances method (2.4 times declining balance), the book value of a rental truck is reduced approximately 16%, 13%, 11%, 9%, 8%, 7%, and 6% during years one through seven, respectively, and then reduced on a straight line basis to a salvage value of 20% by the end of year fifteen. Beginning in October 2012, rental equipment subject to this depreciation schedule will be depreciated to a salvage value of 15%. This change had an immaterial effect on our current financial statements. Comparatively, a standard straight line approach would reduce the book value by approximately 5.7% per year over the life of the truck.

Although we intend to sell our used vehicles for prices approximating book value, the extent to which we realize a gain or loss on the sale of used vehicles is dependent upon various factors including but not limited to, the general state of the used vehicle market, the age and condition of the vehicle at the time of its disposal and the depreciation rates with respect to the vehicle. We typically sell our used vehicles at our sales centers throughout North America, on our web site at [uhaul.com/trucksales](http://uhaul.com/trucksales) or by phone at 1-866-404-0355. Additionally, we sell a large portion of our pickup and cargo van fleet at automobile dealer auctions.

#### Insurance Reserves

Liabilities for life insurance and certain annuity and health policies are established to meet the estimated future obligations of policies in force, and are based on mortality, morbidity and withdrawal assumptions from recognized actuarial tables which contain margins for adverse deviation. In addition, liabilities for health, disability and other policies include estimates of payments to be made on insurance claims for reported losses and estimates of losses incurred, but not yet reported. Liabilities for annuity contracts consist of contract account balances that accrue to the benefit of the policyholders.

Insurance reserves for our Property and Casualty Insurance operating segment and U-Haul take into account losses incurred based upon actuarial estimates and are management's best approximation of future payments. These estimates are based upon past claims experience and current claim trends as well as social and economic conditions such as changes in legal theories and inflation. These reserves consist of case reserves for reported losses and a provision for losses incurred but not reported ("IBNR"), both reduced by applicable reinsurance recoverables, resulting in a net liability.

Due to the nature of the underlying risks and high degree of uncertainty associated with the determination of the liability for future policy benefits and claims, the amounts to be ultimately paid to settle these liabilities cannot be precisely determined and may vary significantly from the estimated liability, especially for long-tailed casualty lines of business such as excess workers' compensation. As a result of the long-tailed nature of the excess workers' compensation policies written by Repwest during 1983 through 2001, and similar policies assumed by Repwest during



2001 through 2003, it may take a number of years for claims to be fully reported and finally settled.

On a regular basis insurance reserve adequacy is reviewed by management to determine if existing assumptions need to be updated. In determining the assumptions for calculating workers' compensation reserves, management considers multiple factors including the following:

- Claimant longevity

- Cost trends associated with claimant treatments
- Changes in ceding entity and third party administrator reporting practices
- Changes in environmental factors including legal and regulatory
- Current conditions affecting claim settlements
- Future economic conditions including inflation

We have reserved each claim based upon the accumulation of current claim costs projected through the claimants' life expectancy, and then adjusted for applicable reinsurance arrangements. Management reviews each claim bi-annually to determine if the estimated life-time claim costs have increased and then adjusts the reserve estimate accordingly at that time. We have factored in an estimate of what the potential cost increases could be in our IBNR liability. We have not assumed settlement of the existing claims in calculating the reserve amount, unless it is in the final stages of completion.

Continued increases in claim costs, including medical inflation and new treatments and medications could lead to future adverse development resulting in additional reserve strengthening. Conversely, settlement of existing claims or if injured workers return to work or expire prematurely, could lead to future positive development.

#### Impairment of Investments

Investments are evaluated pursuant to guidance contained in ASC 320 - Investments - Debt and Equity Securities to determine if and when a decline in market value below amortized cost is other-than-temporary. Management makes certain assumptions or judgments in its assessment including but not limited to: ability and intent to hold the security, quoted market prices, dealer quotes or discounted cash flows, industry factors, financial factors, and issuer specific information such as credit strength. Other-than-temporary impairment in value is recognized in the current period operating results. We recognized other-than-temporary impairments of \$0.1 million for fiscal 2012. There were no write downs in fiscal 2013 and 2014, respectively.

#### Income Taxes

AMERCO files a consolidated tax return with all of its legal subsidiaries.

Our tax returns are periodically reviewed by various taxing authorities. The final outcome of these audits may cause changes that could materially impact our financial results.

#### Fair Values

Fair values of cash equivalents approximate carrying value due to the short period of time to maturity. Fair values of short term investments, investments available-for-sale, long term investments, mortgage loans and notes on real estate, and interest rate swap contracts are based on quoted market prices, dealer quotes or discounted cash flows. Fair values of trade receivables approximate their recorded value.

Our financial instruments that are exposed to concentrations of credit risk consist primarily of temporary cash investments, trade receivables, reinsurance recoverables and notes receivable. Limited credit risk exists on trade receivables due to the diversity of our customer base and their dispersion across broad geographic markets. We place

our temporary cash investments with financial institutions and limit the amount of credit exposure to any one financial institution.

We have mortgage receivables, which potentially expose us to credit risk. The portfolio of notes is principally collateralized by self-storage facilities and commercial properties. We have not experienced any material losses related to the notes from individual or groups of notes in any particular industry or geographic area. The estimated fair values were determined using the discounted cash flow method and using interest rates currently offered for similar loans to borrowers with similar credit ratings.

The carrying amount of long term debt and short term borrowings are estimated to approximate fair value as the actual interest rate is consistent with the rate estimated to be currently available for debt of similar term and remaining maturity.

Other investments including short term investments are substantially current or bear reasonable interest rates. As a result, the carrying values of these financial instruments approximate fair value.

### Financial Strength Ratings

In May 2014, A.M. Best upgraded the financial strength rating for Oxford to A- (Excellent) with a stable outlook.

### Adoption of New Accounting Pronouncements

In February 2013, the FASB issued Accounting Standards Update (“ASU”) 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income (“ASU 2013-02”), an amendment to FASB ASC Topic 220. The update requires disclosure of amounts reclassified out of accumulated other comprehensive income by component. In addition, an entity is required to present either on the face of the statement of operations or in the notes, significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income but only if the amount reclassified is required to be reclassified to net income in its entirety in the same reporting period. For amounts not reclassified in their entirety to net income, an entity is required to cross-reference to other disclosures that provide additional detail about those amounts. We adopted ASU 2013-02 in the first quarter of fiscal 2014 and it did not have a material impact on our financial statements.

From time to time, new accounting pronouncements are issued by the FASB or the SEC that are adopted by the Company as of the specified effective date. Unless otherwise discussed, these ASU’s entail technical corrections to existing guidance or affect guidance related to specialized industries or entities and therefore will have minimal, if any, impact on our financial position or results of operations upon adoption.

### AMERCO and Consolidated Subsidiaries

#### Fiscal 2014 Compared with Fiscal 2013

Listed below, on a consolidated basis, are revenues for our major product lines for fiscal 2014 and fiscal 2013:

|   | Year Ended March |             |
|---|------------------|-------------|
|   | 2014             | 2013        |
|   | (In thousands)   |             |
| Self-moving equipment rentals                           | \$1,955,423      | \$1,767,520 |
| Self-storage revenues                                   | 181,794          | 152,660     |
| Self-moving and self-storage products and service sales | 234,187          | 221,117     |
| Property management fees                                | 24,493           | 24,378      |
| Life insurance premiums                                 | 157,919          | 178,115     |
| Property and casualty insurance premiums                | 41,052           | 34,342      |
| Net investment and interest income                      | 79,591           | 82,903      |
| Other revenue   | 160,793          | 97,552      |
| Consolidated revenue                                    | \$2,835,252      | \$2,558,587 |

Self-moving equipment rental revenues increased \$187.9 million for fiscal 2014, compared with fiscal 2013. The convenience provided to our customers through additional company operated locations and our growing independent dealer network, combined with the expansion of the equipment rental contributed to the increase in rental transactions. An increase in both In-Town and one-way transactions across our truck, trailer and towing device fleets

resulted in the growth in revenues. Our focus continues to be on improving the rental experience for our customers through the availability of equipment, convenient access to rental locations and ease of the rental process.

Self-storage revenues increased \$29.1 million for fiscal 2014, compared with fiscal 2013. Average monthly occupancy for fiscal 2014 increased by 2.1 million square feet compared with fiscal 2013. These occupancy gains came from a combination of improvements at existing locations as well as the acquisition of new facilities. During fiscal 2014 we added approximately 2.1 million net rentable square feet.

Sales of self-moving and self-storage products and services increased \$13.1 million for fiscal 2014, compared with fiscal 2013. We earned increases from the sale of moving supplies, towing accessories and installation as well as propane.

Life insurance premiums decreased \$20.2 million for fiscal 2014, compared with fiscal 2013, primarily attributable to decreases in life insurance premiums and Medicare supplement premiums.

Property and casualty insurance premiums increased \$6.7 million for fiscal 2014, compared with fiscal 2013 primarily from policies sold in conjunction with U-Haul rental transactions. As moving transactions increased this year so did the sales of insurance products related to these transactions.

Net investment and interest income decreased \$3.3 million for fiscal 2014, compared with fiscal 2013. Increases at the Life Insurance operating segment from a larger invested asset base were more than offset by a decrease in gains related to the Company's mortgage loan portfolio.

Other revenue increased \$63.2 million for fiscal 2014, compared with fiscal 2013 primarily from the expansion of new business initiatives including our U-Box program.

As a result of the items mentioned above, revenues for AMERCO and its consolidated entities were \$2,835.3 million for fiscal 2014 as compared with \$2,558.6 million for fiscal 2013.

Listed below are revenues and earnings from operations at each of our operating segments for fiscal 2014 and 2013. The insurance companies' years ended December 31, 2013 and 2012.

|  | Year Ended March |             |
|--|------------------|-------------|
|  | 31,              | 2013        |
|  | 2014             | 2013        |
|  | (In thousands)   |             |
| Moving and storage   |                  |             |
| Revenues   | \$2,571,950      | \$2,282,342 |
| Earnings from operations before equity in earnings of subsidiaries | 584,681          | 462,328     |
| Property and casualty insurance                                    |                  |             |
| Revenues   | 51,644           | 48,200      |
| Earnings from operations   | 19,332           | 14,194      |
| Life insurance   |                  |             |
| Revenues   | 215,528          | 231,490     |
| Earnings from operations   | 26,671           | 22,955      |
| Eliminations   |                  |             |
| Revenues   | (3,870)          | (3,445)     |
| Earnings from operations before equity in earnings of subsidiaries | (470)            | (294)       |
| Consolidated Results   |                  |             |
| Revenues   | 2,835,252        | 2,558,587   |
| Earnings from operations   | 630,214          | 499,183     |

Total costs and expenses increased \$145.6 million for fiscal 2014 as compared to fiscal 2013. Our Life Insurance operating segment decreased \$19.7 million primarily due to reduced reserves and declines in Medicare supplement benefits.

Total costs and expenses at the Moving and Storage operating segment increased \$167.3 million for fiscal 2014 as compared to fiscal 2013. Operating expenses increased \$118.2 million primarily from spending on personnel, rental equipment maintenance and operating costs associated with the U-Box program. Commission expenses increased in relation to the associated revenues. Depreciation expense, net, increased \$21.6 million while lease expense decreased \$17.0 million as a result of the Company's continued focus in financing new equipment on the balance sheet versus through operating leases.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$630.2 million for fiscal 2014, compared with \$499.2 million for fiscal 2013.

Interest expense for fiscal 2014 was \$92.7 million, compared with \$90.7 million for fiscal 2013 due to an increase in average borrowings partially offset by a decrease in average borrowing costs.

Income tax expense was \$195.1 million for fiscal 2014, compared with \$143.8 million for fiscal 2013. The increase was due to higher pretax earnings for fiscal 2014.

As a result of the above mentioned items, earnings available to common shareholders were \$342.4 million for fiscal 2014, compared with \$264.7 million for fiscal 2013.

Basic and diluted earnings per common share for fiscal 2014 were \$17.51, compared with \$13.56 for fiscal 2013.

The weighted average common shares outstanding basic and diluted were 19,558,758 for fiscal 2014, compared with 19,518,779 for fiscal 2013.

#### Fiscal 2013 Compared with Fiscal 2012

Listed below, on a consolidated basis, are revenues for our major product lines for fiscal 2013 and fiscal 2012:

|   | Year Ended March |             |
|---|------------------|-------------|
|   | 2013             | 2012        |
|   | (In thousands)   |             |
| Self-moving equipment rentals                           | \$1,767,520      | \$1,678,256 |
| Self-storage revenues                                   | 152,660          | 134,376     |
| Self-moving and self-storage products and service sales | 221,117          | 213,854     |
| Property management fees                                | 24,378           | 23,266      |
| Life insurance premiums                                 | 178,115          | 277,562     |
| Property and casualty insurance premiums                | 34,342           | 32,631      |
| Net investment and interest income                      | 82,903           | 73,552      |
| Other revenue   | 97,552           | 78,530      |
| Consolidated revenue                                    | \$2,558,587      | \$2,512,027 |

Self-moving equipment rental revenues increased \$89.3 million for fiscal 2013, compared with fiscal 2012. Growth in In-Town and one-way transactions was the most significant factor influencing the growth in revenues during fiscal 2013. Truck, trailers and towing devices all experienced transaction and revenue growth as compared to fiscal 2012. The improvement in revenue occurred in conjunction with growth in our independent dealer network, expansion of



company operated locations and an increase in the number of trucks and trailers in the fleet.

Self-storage revenues increased \$18.3 million for fiscal 2013, compared with fiscal 2012. Average monthly occupancy for fiscal 2013 increased by 1.6 million square feet compared with fiscal 2012. These occupancy gains came from a combination of improvements at existing locations as well as the acquisition of new facilities. During fiscal 2013 we added approximately 2.1 million net rentable square feet.

Sales of self-moving and self-storage products and services increased \$7.3 million for fiscal 2013, compared with fiscal 2012. Increases were recognized from the sale of moving supplies as well as towing accessories and installation.

Property management fees increased \$1.1 million for fiscal 2013, compared with fiscal 2012. The calculation of these fees is largely based upon revenues collected at the facilities managed by the Company. As these underlying revenues increase, the fees we collect for management services increase as well.

Life insurance premiums decreased \$99.4 million for fiscal 2013, compared with fiscal 2012. During fiscal 2012 we purchased a block of life insurance policies which resulted in the recording of \$83.4 million of premium upon acquisition; fiscal 2013 did not include a similar acquisition.

Property and casualty insurance premiums increased \$1.7 million for fiscal 2013, compared with fiscal 2012 primarily from policies sold in conjunction with U-Haul rental transactions. As moving transactions increased in fiscal 2013 so did the related premiums.

Net investment and interest income increased \$9.4 million for fiscal 2013, compared with fiscal 2012. Realized gains from mortgage loans held for investment were approximately \$13.2 million. The Life Insurance operating segment reported additional increases resulting from a larger invested asset portfolio. Partially offsetting this was a decrease resulting from the first quarter of fiscal 2013 SAC Holdings repayment to AMERCO of \$127.3 million for notes and interest outstanding. These notes carried interest rates of 9% and the loss of this yield caused an \$11.0 million decline in interest income for fiscal 2013.

Other revenue increased \$19.0 million for fiscal 2013, compared with fiscal 2012 primarily from the expansion of new business initiatives including our U-Box program.

As a result of the items mentioned above, revenues for AMERCO and its consolidated entities were \$2,558.6 million for fiscal 2013 as compared with \$2,512.0 million for fiscal 2012.

Listed below are revenues and earnings (loss) from operations at each of our operating segments for fiscal 2013 and 2012. The insurance companies' years ended December 31, 2012 and 2011.

|  | Year Ended March<br>31,<br>2013      2012<br>(In thousands) |             |
|--|---|-------------|
| Moving and storage   |   |             |
| Revenues   | \$2,282,342   | \$2,156,923 |
| Earnings from operations before equity in earnings of subsidiaries | 462,328   | 432,766     |
| Property and casualty insurance                                    |   |             |
| Revenues   | 48,200  | 42,586      |
| Earnings (loss) from operations                                    | 14,194  | (36,426)    |
| Life insurance   |   |             |
| Revenues   | 231,490   | 317,274     |
| Earnings from operations   | 22,955  | 20,149      |
| Eliminations   |   |             |
| Revenues   | (3,445)   | (4,756)     |
| Earnings from operations before equity in earnings of subsidiaries | (294)   | (482)       |
| Consolidated Results   |   |             |
| Revenues   | 2,558,587   | 2,512,027   |
| Earnings from operations   | 499,183   | 416,007     |

Total costs and expenses decreased \$36.6 million for fiscal 2013 as compared to fiscal 2012. Our Life Insurance operating segment reported a \$88.6 million decrease primarily due to the decline in business acquisitions. Our Property and Casualty Insurance operating segment reported \$45.0 million of the decrease. Also, in the third quarter of fiscal 2012 we recorded a \$48.3 million of charges related to excess workers' compensation reserves and reinsurance contracts; these charges did not recur in fiscal 2013.

Offsetting the decreases discussed above, total costs and expenses at the Moving and Storage operating segment increased \$95.9 million for fiscal 2013 as compared to fiscal 2012. Operating expenses increased \$74.9 million primarily from spending on personnel, accruals for liability costs, legal expense, property taxes and operating costs associated with the U-Box program. Commission expenses increased in relation to the associated revenues. Cost of sales declined due to a reduction in the price of propane combined with a reduction in the volume purchased. Depreciation expense, net, increased \$29.1 million while lease expense decreased \$14.8 million as a result of the Company's shift in financing new equipment on the balance sheet versus through operating leases.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$499.2 million for fiscal 2013, compared with \$416.0 million for fiscal 2012.

Interest expense for fiscal 2013 was \$90.7 million, compared with \$90.4 million for fiscal 2012 due to an increase in average borrowings partially offset by a decrease in average borrowing costs.

Income tax expense was \$143.8 million for fiscal 2013, compared with \$120.3 million for fiscal 2012. The increase was due to higher pretax earnings for fiscal 2013.

Dividends accrued or paid on our Series A Preferred were \$2.9 million for fiscal 2012. There were no payments made or accrued in fiscal 2013. All of the Series A Preferred stock was redeemed on June 1, 2011; therefore, no dividends were accrued in fiscal 2013. Fiscal 2012 included a \$5.9 million non-recurring charge related to the redemption of the Series A Preferred Stock.

As a result of the above mentioned items, earnings available to common shareholders were \$264.7 million for fiscal 2013, compared with \$196.5 million for fiscal 2012.

Basic and diluted earnings per common share for fiscal 2013 were \$13.56, compared with \$10.09 for fiscal 2012.

The weighted average common shares outstanding basic and diluted were 19,518,779 for fiscal 2013, compared with 19,476,187 for fiscal 2012.

## Moving and Storage

### Fiscal 2014 Compared with Fiscal 2013

Listed below are revenues for the major product lines at our Moving and Storage operating segment for fiscal 2014 and fiscal 2013:

|   | Year Ended March |             |
|---|------------------|-------------|
|   | 31,              |             |
|   | 2014             | 2013        |
|   | (In thousands)   |             |
| Self-moving equipment rentals                           | \$1,958,209      | \$1,769,058 |
| Self-storage revenues                                   | 181,794          | 152,660     |
| Self-moving and self-storage products and service sales | 234,187          | 221,117     |
| Property management fees                                | 24,493           | 24,378      |
| Net investment and interest income                      | 15,212           | 18,622      |
| Other revenue   | 158,055          | 96,507      |
| Moving and Storage revenue                              | \$2,571,950      | \$2,282,342 |

Self-moving equipment rental revenues increased \$189.2 million for fiscal 2014, compared with fiscal 2013. The convenience provided to our customers through additional company operated locations and our expanding independent dealer network, combined with the expansion of the equipment rental fleet contributed to the increase in rental transactions. An increase in both In-Town and one-way transactions across our truck, trailer and towing device fleets resulted in the growth in revenues. Our focus continues to be on improving the rental experience for our customers through the availability of equipment, convenient access to rental locations and ease of the rental process.

Self-storage revenues increased \$29.1 million for fiscal 2014, compared with fiscal 2013. Average monthly occupancy for fiscal 2014 increased by 2.1 million square feet compared with fiscal 2013. These occupancy gains came from a combination of improvements at existing locations as well as the acquisition of new facilities. During fiscal 2014 we added approximately 2.1 million net rentable square feet.

Sales of self-moving and self-storage products and services increased \$13.1 million for fiscal 2014, compared with fiscal 2013. We earned increases from the sale of moving supplies, towing accessories and installation as well as propane.

Net investment and interest income decreased \$3.4 million for fiscal 2014, compared with fiscal 2013. Gains from mortgage loan holdings and interest income related to the SAC Holdings notes declined compared with the same period last year. In June 2013, SAC Holdings made a \$10.4 million payment to AMERCO reducing its total outstanding obligations to the Company.

Other revenue increased \$61.5 million for fiscal 2014, compared with fiscal 2013 primarily from the expansion of new business initiatives including our U-Box program.

The Company owns and manages self-storage facilities. Self-storage revenues reported in the consolidated financial statements represent Company-owned locations only. Self-storage data for our owned storage locations follows:

|  | Year Ended     |        |
|--|----------------|--------|
|  | March 31,      |        |
|  | 2014           | 2013   |
|  | (In thousands, |        |
|  | except         |        |
|  | occupancy      |        |
|  | rate)          |        |
| Room count as of March 31                          | 207            | 186    |
| Square footage as of March 31                      | 18,164         | 16,034 |
| Average monthly number of rooms occupied           | 160            | 139    |
| Average monthly occupancy rate based on room count | 80.5%          | 78.7%  |
| Average monthly square footage occupied            | 14,148         | 11,999 |

Total costs and expenses increased \$167.3 million for fiscal 2014 as compared to fiscal 2013. Operating expenses increased \$118.2 million primarily from spending on personnel, rental equipment maintenance and operating costs associated with the U-Box program. Commission expenses increased in relation to the associated revenues. Depreciation expense increased \$32.7 million and gains from the disposal of property, plant and equipment increased by \$11.1 million. Lease expense decreased \$17.0 million as a result of the Company's continued focus towards financing new equipment on the balance sheet versus through operating leases.

As a result of the above mentioned changes in revenues and expenses, earnings from operations for the Moving and Storage operating segment before consolidation of the equity in the earnings of the insurance subsidiaries increased to \$584.7 million for fiscal 2014 as compared with \$462.3 million for fiscal 2013.

Equity in the earnings of AMERCO's insurance subsidiaries increased \$5.8 million for fiscal 2014, compared with fiscal 2013.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$614.7 million for fiscal 2014, compared with \$486.6 million for fiscal 2013.

## Fiscal 2013 Compared with Fiscal 2012

Listed below are revenues for the major product lines at our Moving and Storage operating segment for fiscal 2013 and fiscal 2012:

|   | Year Ended March<br>31, |             |
|---|-------------------------|-------------|
|   | 2013                    | 2012        |
|   | (In thousands)          |             |
| Self-moving equipment rentals                           | \$1,769,058             | \$1,679,963 |
| Self-storage revenues                                   | 152,660                 | 134,376     |
| Self-moving and self-storage products and service sales | 221,117                 | 213,854     |
| Property management fees                                | 24,378                  | 23,266      |
| Net investment and interest income                      | 18,622                  | 27,132      |
| Other revenue   | 96,507                  | 78,332      |
| Moving and Storage revenue                              | \$2,282,342             | \$2,156,923 |

Self-moving equipment rental revenues increased \$89.1 million for fiscal 2013 as compared to fiscal 2012. Growth in In-Town and one-way transactions was the single largest driver of growth in revenues during fiscal 2013. Truck, trailers and towing devices all experienced transaction and revenue growth as compared to fiscal 2012. The improvement in revenue occurred in conjunction with growth in our independent dealer network, expansion of Company operated locations and an increase in the number of trucks and trailers in the fleet.

Self-storage revenues increased \$18.3 million for fiscal 2013, compared with fiscal 2012. Average monthly occupancy for fiscal 2013 increased by 1.6 million square feet compared with fiscal 2012. These occupancy gains came from a combination of improvements at existing locations as well as the acquisition of new facilities. During fiscal 2013 we added approximately 2.1 million net rentable square feet.

Sales of self-moving and self-storage products and services increased \$7.3 million for fiscal 2013 as compared to fiscal 2012. We earned increases from the sale of moving supplies as well as towing accessories and installation.

Property management fees increased \$1.1 million for fiscal 2013 as compared to fiscal 2012. The calculation of these fees is largely based upon revenues collected at the facilities managed by the Company. As these underlying revenues increase, the fees we collect for management services increase as well.

Net investment and interest income decreased \$8.5 million for fiscal 2013 as compared to fiscal 2012. During the first quarter of fiscal 2013, SAC Holdings repaid AMERCO \$127.3 million for notes and interest outstanding. These notes carried interest rates of 9% and the loss of this yield caused a \$11.0 million decline in interest income for fiscal 2013 as compared to fiscal 2012. This decline was partially offset by gains from mortgage loans held for investment at the Moving and Storage operating segment.

Other revenue increased \$18.2 million for fiscal 2013 as compared to fiscal 2012 primarily from the expansion of new business initiatives including our U-Box program.





The Company owns and manages self-storage facilities. Self-storage revenues reported in the consolidated financial statements represent Company-owned locations only. Self-storage data for our owned storage locations follows:

|  | Year Ended                            |        |
|--|---------------------------------------|--------|
|  | March 31,                             |        |
|  | 2013                                  | 2012   |
|  | (In thousands, except occupancy rate) |        |
| Room count as of March 31                          | 186                                   | 165    |
| Square footage as of March 31                      | 16,034                                | 13,889 |
| Average monthly number of rooms occupied           | 139                                   | 123    |
| Average monthly occupancy rate based on room count | 78.7%                                 | 76.9%  |
| Average monthly square footage occupied            | 11,999                                | 10,401 |

Total costs and expenses increased \$95.9 million for fiscal 2013 as compared to fiscal 2012. Operating expenses increased \$74.9 million primarily from spending on personnel, accruals for liability costs, legal expense, property taxes and operating costs associated with the U-Box program. Commission expenses increased in relation to the associated revenues. Cost of sales declined due to a reduction in the price of propane combined with a reduction in the volume purchased. Depreciation expense, net, increased \$29.1 million while lease expense decreased \$14.8 million as a result of the Company's shift in financing new equipment on the balance sheet versus through operating leases.

During the third quarter of fiscal 2013 Hurricane Sandy struck the Northeastern portion of the United States interrupting business at approximately 100 stores. All of these stores were operational within a few days, but for the most part, required some additional time to reach full operational strength. We estimated losses related to destroyed rental equipment of approximately \$0.8 million and this was recorded as an expense in the third quarter. We maintain property and business interruption insurance coverage with independent third parties to mitigate the financial impact of these types of catastrophic events. Our insurance deductible is \$0.3 million and was recorded as an expense in the third quarter.

As a result of the above mentioned changes in revenues and expenses, earnings from operations for the Moving and Storage operating segment before consolidation of the equity in the earnings of the insurance subsidiaries increased to \$462.3 million for fiscal 2013 as compared with \$432.8 million for fiscal 2012.

Equity in the earnings of AMERCO's insurance subsidiaries increased \$34.6 million for fiscal 2013, compared with fiscal 2012 as a result of the reserve strengthening at the Property and Casualty Insurance operating segment in fiscal 2012.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$486.6 million for fiscal 2013, compared with \$422.4 million for fiscal 2012.

#### Property and Casualty Insurance

##### 2013 Compared with 2012

Net premiums were \$41.1 million and \$34.3 million for the years ended December 31, 2013 and 2012, respectively. A significant portion of Repwest's premiums are from policies sold in conjunction with U-Haul rental transactions. The

premium growth corresponded with the increased moving and storage transactions at U-Haul.

Net investment income was \$10.6 million and \$13.9 million for the years ended December 31, 2013 and 2012, respectively. The decrease was primarily due to a gain from our mortgage loan portfolio in 2012.

Net operating expenses were \$20.8 million and \$18.0 million for the years ended December 31, 2013 and 2012. The increase was a result of an increase in commission expense offset by a charge related to a reinsurance contract in 2012 and an increase in loss adjusting fee income.

Benefits and losses incurred were \$11.5 million and \$16.0 million for the years ended December 31, 2013 and 2012, respectively. The decrease was primarily due to favorable loss development in the additional liability line of business.

As a result of the above mentioned changes in revenues and expenses, pretax earnings from operations were \$19.3 million and \$14.2 million for the years ended December 31, 2013 and 2012, respectively.

#### Property and Casualty Insurance

##### 2012 Compared with 2011

Net premiums were \$34.3 million and \$32.6 million for the years ended December 31, 2012 and 2011, respectively. A significant portion of Repwest's premiums are from policies sold in conjunction with U-Haul rental transactions. The increase corresponded with the increased moving and storage transactions at U-Haul.

Net investment income was \$13.9 million and \$10.0 million for the years ended December 31, 2012 and 2011, respectively. The increase was due to \$4.6 million of gains on mortgage loans offset by a \$0.8 million decrease in real estate income.

Net operating expenses were \$18.0 million and \$13.3 million for the years ended December 31, 2012 and 2011. The increase was primarily due to a \$4.1 million write-off for reinsurance deemed uncollectible combined with \$0.7 million in legal fees related to this transaction.

Benefits and losses incurred were \$16.0 million and \$65.7 million for the years ended December 31, 2012 and 2011, respectively. The decrease was primarily due to reserve strengthening in 2011 on terminated workers' compensation programs originally written or reinsured between 1983 and 2003. Losses in this line of business increased \$53.8 million of which \$48.3 million was recognized in the third quarter of fiscal 2012.

As a result of the above mentioned changes in revenues and expenses, pretax earnings (loss) from operations were \$14.2 million and (\$36.4) million for the years ended December 31, 2012 and 2011, respectively.

#### Life Insurance

##### 2013 Compared with 2012

Net premiums were \$157.9 million and \$178.1 million for the year ended December 31, 2013 and 2012, respectively. The most significant factors contributing to the decline included a decrease in sales of new single premium whole life policies and immediate annuities combined with a reduction in Medicare supplement policies in force.

Net investment income was \$54.4 million and \$50.9 million for the year ended December 31, 2013 and 2012, respectively. There was an increase of investment income due to a larger invested asset base.

Net operating expenses were \$23.7 million and \$26.5 million for the year ended December 31, 2013 and 2012, respectively. The variance is primarily due to a reduced Medicare supplement and single premium immediate annuity commissions resulting from policy decrements in Medicare supplement and discontinued sales of immediate annuity product.

Benefits and losses incurred were \$145.2 million and \$164.7 million for the year ended December 31, 2013 and 2012, respectively. Declining sales of single premium whole policies and a reduction of in-force Medicare supplement

policies, combined with improving loss ratios were the largest contributors to the decline in benefits. Partially offsetting these decreases was additional interest credited to policyholder annuity accounts as a result of the accumulation of annuity deposits.

Amortization of deferred acquisition costs (“DAC”), sales inducement asset (“SIA”) and the value of business acquired (“VOBA”) was \$20.0 million and \$17.4 million for the year ended December 31, 2013 and 2012, respectively. The increase over the prior year was primarily a result of increased amortization of annuity DAC and SIA from increased in force business along with amortization from legacy reinsured annuity blocks.

As a result of the above mentioned changes in revenues and expenses, pretax earnings from operations were \$26.7 million and \$23.0 million for the year ended December 31, 2013 and 2012, respectively.

## Life Insurance

### 2012 Compared with 2011

Net premiums were \$178.1 million and \$277.6 million for the years ended December 31, 2012 and 2011, respectively. During the third quarter of 2011 Oxford entered into a coinsurance arrangement for a block of whole life insurance policies resulting in a one-time increase in premiums of \$83.5 million due to the transfer of liabilities. Medicare supplement premiums decreased by \$9.5 million compared to the prior year while premiums from other products including life insurance decreased \$6.5 million. New business activity in 2012 shifted more towards annuity policies with sales of these products accounted for as deposits on the balance sheet instead of premium income. Annuity deposits increased by \$258.5 million compared to 2011.

Net investment income was \$50.9 million and \$38.1 million for the years ended December 31, 2012 and 2011, respectively. There was an increase of \$13.8 million of investment income due to a larger invested asset base and gains on matured mortgage loans purchased at discounts. This was offset by a decrease in realized gains recognized on investments of \$0.9 million.

Net operating expenses were \$26.5 million and \$28.9 million for the years ended December 31, 2012 and 2011, respectively. The variance was due to a reduced Medicare supplement and single premium whole life commissions resulting from a decline in the Medicare supplement policy base along with lower new sales of the life product.

Benefits and losses incurred were \$164.7 million and \$254.4 million for the years ended December 31, 2012 and 2011, respectively. During the third quarter of 2011 Oxford entered into the coinsurance arrangement for the block of whole life insurance policies resulting in a one-time increase in benefits of \$83.5 million due to the transfer of liabilities. Medicare supplement benefits decreased by \$9.9 million from a reduction of policies in-force and improved benefit ratios. As a result of the growth in annuity deposits, interest credited to policyholders increased \$3.2 million.

Amortization of deferred acquisition costs (“DAC”) and the value of business acquired (“VOBA”) was \$17.4 million and \$13.8 million for the years ended December 31, 2012 and 2011, respectively. This was primarily due to amortization related to increased annuity sales and in-force life insurance policies.

As a result of the above mentioned changes in revenues and expenses, pretax earnings from operations were \$23.0 million and \$20.1 million for the years ended December 31, 2012 and 2011, respectively.

## Liquidity and Capital Resources

We believe our current capital structure is a positive factor that will enable us to pursue our operational plans and goals and provide us with sufficient liquidity for the foreseeable future. The majority of our obligations currently in place mature between fiscal years 2016 and 2019. However, since there are many factors which could affect our liquidity, including some which are beyond our control, there is no assurance that future cash flows and liquidity resources will be sufficient to meet our outstanding debt obligations and our other future capital needs.



At March 31, 2014, cash and cash equivalents totaled \$495.1 million, compared with \$463.7 million on March 31, 2013. The assets of our insurance subsidiaries are generally unavailable to fulfill the obligations of non-insurance operations (AMERCO, U-Haul and Real Estate). As of March 31, 2014 (or as otherwise indicated), cash and cash equivalents, other financial assets (receivables, short-term investments, other investments, fixed maturities, and related party assets) and debt obligations of each operating segment were:

|                           | Moving & Storage | Property and Casualty Insurance (a) | Life Insurance (a) |
|---------------------------|------------------|-------------------------------------|--------------------|
|                           | (In thousands)   |                                     |                    |
| Cash and cash equivalents | \$ 464,710       | \$ 12,758                           | \$ 17,644          |
| Other financial assets    | 234,318          | 402,193                             | 1,135,969          |
| Debt obligations          | 1,942,359        | –                                   | –                  |

(a) As of December 31, 2013

At March 31, 2014, our Moving and Storage operating segment had cash available under existing credit facilities of \$160.4 million.

A summary of our consolidated cash flows for fiscal 2014, 2013 and 2012 is shown in the table below:

|  | Years Ended March 31, |           |           |
|--|-----------------------|-----------|-----------|
|  | 2014                  | 2013      | 2012      |
|  | (In thousands)        |           |           |
| Net cash provided by operating activities        | \$709,504             | \$661,530 | \$669,842 |
| Net cash used by investing activities            | (845,753)             | (712,213) | (582,137) |
| Net cash provided (used) by financing activities | 167,794               | 157,783   | (112,745) |
| Effects of exchange rate on cash                 | (177)                 | (536)     | (294)     |
| Net cash flow                                    | 31,368                | 106,564   | (25,334)  |
| Cash at the beginning of the period              | 463,744               | 357,180   | 382,514   |
| Cash at the end of the period                    | \$495,112             | \$463,744 | \$357,180 |

Net cash provided by operating activities increased \$48.0 million in fiscal 2014, compared with fiscal 2013 primarily due to increased revenue at the Moving and Storage operating segment combined with improved earnings at the Life Insurance operating segment and a reinsurance transaction at the Property Casualty operating segment. Somewhat offsetting these gains, was the prior year repayment of \$127.3 million from SAC Holdings in fiscal 2013.

Net cash used in investing activities increased \$133.5 million in fiscal 2014, compared with fiscal 2013. Purchases of property, plant and equipment, which are reported net of cash from leases, increased \$320.3 million. Cash provided from the sales of property, plant and equipment increased \$49.4 million largely due to an increase in truck sales. The Life Insurance operating segment had a decrease in net cash used for investing of \$132.9 million due to a decline in new annuity deposits.

Net cash provided by financing activities increased \$10.0 million in fiscal 2014, as compared with fiscal 2013. Net annuity deposits at the Life Insurance operating segment decreased \$163.9 million and principal and capital lease payments increased \$61.3 million in fiscal 2014 compared with fiscal 2013. Conversely, cash from new borrowings increased \$160.5 million in fiscal 2014 compared with fiscal 2013. Fiscal 2014 included a dividend payment of \$19.6 million compared with \$97.4 million in fiscal 2013.





## Liquidity and Capital Resources and Requirements of Our Operating Segments

## Moving and Storage

To meet the needs of our customers, U-Haul maintains a large fleet of rental equipment. Capital expenditures have primarily reflected new rental equipment acquisitions and the buyouts of existing fleet from leases. The capital to fund these expenditures has historically been obtained internally from operations and the sale of used equipment and externally from debt and lease financing. In the future, we anticipate that our internally generated funds will be used to service the existing debt and fund operations. U-Haul estimates that during fiscal 2015 the Company will reinvest in its truck and trailer rental fleet approximately \$350 million, net of equipment sales and excluding any lease buyouts. For fiscal 2014, the Company invested, net of sales, approximately \$518 million before any lease buyouts in its truck and trailer fleet. Fleet investments in fiscal 2015 and beyond will be dependent upon several factors including availability of capital, the truck rental environment and the used-truck sales market. We anticipate that the fiscal 2015 investments will be funded largely through debt financing, external lease financing and cash from operations. Management considers several factors including cost and tax consequences when selecting a method to fund capital expenditures. Our allocation between debt and lease financing can change from year to year based upon financial market conditions which may alter the cost or availability of financing options.

Real Estate has traditionally financed the acquisition of self-storage properties to support U-Haul's growth through debt financing and funds from operations and sales. The Company's plan for the expansion of owned storage properties includes the acquisition of existing self-storage locations from third parties, the acquisition and development of bare land, and the acquisition and redevelopment of existing buildings not currently used for self-storage. The Company expects to fund these development projects through construction loans and internally generated funds. For fiscal 2014, the Company invested \$321 million in real estate acquisitions, new construction and renovation and repair. For fiscal 2015, the timing of new projects will be dependent upon several factors including the entitlement process, availability of capital, weather, and the identification and successful acquisition of target properties. U-Haul's growth plan in self-storage also includes the expansion of the U-Haul Storage Affiliate program, which does not require significant capital.

Net capital expenditures (purchases of property, plant and equipment less proceeds from the sale of property, plant and equipment and lease proceeds) were \$729.3 million, \$435.3 million and \$420.9 million for fiscal 2014, 2013 and 2012, respectively. The components of our net capital expenditures are provided in the following table:

|  | Years Ended March 31, |           |           |
|--|-----------------------|-----------|-----------|
|  | 2014                  | 2013      | 2012      |
|  | (In thousands)        |           |           |
| Purchases of rental equipment                          | \$775,808             | \$599,044 | \$503,863 |
| Equipment lease buyouts                                | 36,552                | 60,041    | 52,340    |
| Purchases of real estate, construction and renovations | 321,344               | 169,535   | 101,644   |
| Other capital expenditures                             | 62,569                | 47,330    | 52,253    |
| Gross capital expenditures                             | 1,196,273             | 875,950   | 710,100   |
| Less: Lease proceeds                                   | (196,908)             | (219,966) | (120,301) |
| Less: Sales of property, plant and equipment           | (270,053)             | (220,699) | (168,912) |
| Net capital expenditures                               | 729,312               | 435,285   | 420,887   |

The Moving and Storage operating segment continues to hold significant cash and we believe has access to additional liquidity. Management may invest these funds in our existing operations, expand our product lines or pursue external opportunities in the self-moving and storage market place, or reduce existing indebtedness where possible.



### Property and Casualty Insurance

State insurance regulations restrict the amount of dividends that can be paid to stockholders of insurance companies. As a result, our Property and Casualty Insurance operating segment's assets are generally not available to satisfy the claims of AMERCO or its legal subsidiaries.

We believe that stockholders equity at the Property and Casualty operating segment remains sufficient and we do not believe that its ability to pay ordinary dividends to AMERCO will be restricted per state regulations.

Our Property and Casualty operating segment stockholder's equity was \$146.8 million, \$136.9 million, and \$123.8 million at December 31, 2013, 2012, and 2011, respectively. The increase in 2013 compared with 2012 resulted from net earnings of \$12.7 million and a decrease in accumulated other comprehensive income of \$2.8 million. Our Property and Casualty Insurance operating segment does not use debt or equity issues to increase capital and therefore has no direct exposure to capital market conditions other than through its investment portfolio.

### Life Insurance

Our Life Insurance operating segment manages its financial assets to meet policyholder and other obligations including investment contract withdrawals and deposits. Our Life Insurance operating segment's net deposits for the year ended December 31, 2013 were \$105.9 million. State insurance regulations restrict the amount of dividends that can be paid to stockholders of insurance companies. As a result, our Life Insurance operating segment's funds are generally not available to satisfy the claims of AMERCO or its legal subsidiaries.

Our Life Insurance's stockholder operating segment's equity was \$226.7 million, \$242.7 million, and \$215.8 million at December 31, 2013, 2012 and 2011, respectively. The decrease in 2013 compared with 2012 resulted from earnings of \$17.3 million, a decrease in accumulated other comprehensive income of \$33.3 million. Our Life Insurance operating segment has not historically used debt or equity issues to increase capital and therefore has no direct exposure to capital market conditions other than through its investment portfolio. Oxford is a member of the Federal Home Loan Bank system and has the ability to borrow funds through this facility. As of March 31, 2014, Oxford has not drawn on this facility.

### Cash Provided (Used) from Operating Activities by Operating Segments

#### Moving and Storage

Net cash provided by operating activities was \$660.4 million, \$665.6 million and \$536.9 million in fiscal 2014, 2013 and 2012, respectively. Excluding a \$127.3 million repayment from SAC Holdings in fiscal 2013 for notes and interest receivables due, cash from operating activities increased in fiscal 2014 largely due to improved operating earnings

#### Property and Casualty Insurance

Net cash provided by operating activities was \$23.6 million, \$0.3 million, and \$4.7 million for the years ended December 31, 2013, 2012, and 2011, respectively. The increase was primarily due to the commutation of excess workers' compensation reinsurance.

Our Property and Casualty Insurance operating segment's cash and cash equivalents and short-term investment portfolios amounted to \$35.5 million, \$45.2 million, and \$44.1 million at December 31, 2013, 2012, and 2011,

respectively. This balance reflects funds in transition from maturity proceeds to long term investments. Management believes this level of liquid assets, combined with budgeted cash flow, is adequate to meet foreseeable cash needs. Capital and operating budgets allow our Property and Casualty Insurance operating segment to schedule cash needs in accordance with investment and underwriting proceeds.

## Life Insurance

Net cash provided (used) by operating activities was \$25.5 million, (\$4.4) million and \$128.6 million for the years ended December 31, 2013, 2012 and 2011, respectively. The increase in cash provided was primarily attributable to the decrease in commission expense from the reduction in annuity sales, increase in net investment income from the increased investment asset base and a reduction in federal income taxes paid.

In addition to cash flows from operating activities and financing activities, a substantial amount of liquid funds are available through our Life Insurance operating segment's short-term portfolio. At December 31, 2013, 2012 and 2011, cash and cash equivalents and short-term investments amounted to \$39.6 million, \$34.6 million and \$54.1 million, respectively. Management believes that the overall sources of liquidity are adequate to meet foreseeable cash needs.

## Liquidity and Capital Resources - Summary

We believe we have the financial resources needed to meet our business plans including our working capital needs. We continue to hold significant cash and have access to existing credit facilities and additional liquidity to meet our anticipated capital expenditure requirements for investment in our rental fleet, rental equipment and storage acquisitions and build outs.

Our borrowing strategy is primarily focused on asset-backed financing and rental equipment operating leases. As part of this strategy, we seek to ladder maturities and hedge floating rate loans through the use of interest rate swaps. While each of these loans typically contains provisions governing the amount that can be borrowed in relation to specific assets, the overall structure is flexible with no limits on overall Company borrowings. Management feels it has adequate liquidity between cash and cash equivalents and unused borrowing capacity in existing credit facilities to meet the current and expected needs of the Company over the next several years. At March 31, 2014, we had cash availability under existing credit facilities of \$160.4 million. It is possible that circumstances beyond our control could alter the ability of the financial institutions to lend us the unused lines of credit. We believe that there are additional opportunities for leverage in our existing capital structure. For a more detailed discussion of our long-term debt and borrowing capacity, please see Note 9, Borrowings of the Notes to Consolidated Financial Statements.

## Fair Value of Financial Instruments

Certain assets and liabilities are recorded at fair value on the consolidated balance sheets and are measured and classified based upon a three tiered approach to valuation. ASC 820 requires that financial assets and liabilities recorded at fair value be classified and disclosed in a Level 1, Level 2 or Level 3 category. For more information, please see Note 16, Fair Value Measurements of the Notes to Consolidated Financial Statements included in Part II, Item 8 of this Form 10-K.

The available-for-sale securities held by the Company are recorded at fair value. These values are determined primarily from actively traded markets where prices are based either on direct market quotes or observed transactions. Liquidity is a factor considered during the determination of the fair value of these securities. Market price quotes may not be readily available for certain securities or the market for them has slowed or ceased. In situations where the market is determined to be illiquid, fair value is determined based upon limited available information and other factors including expected cash flows. At March 31, 2014, we had \$1.1 million of available-for-sale assets classified in Level 3.

The interest rate swaps held by us as hedges against interest rate risk for our variable rate debt are recorded at fair value. These values are determined using pricing valuation models which include broker quotes for which significant

inputs are observable. They include adjustments for counterparty credit quality and other deal-specific factors, where appropriate and are classified as Level 2.

## Disclosures about Contractual Obligations and Commercial Commitments

The following table provides contractual commitments and contingencies as of March 31, 2014:

| Contractual Obligations                     | Total          | Payment due by Period (as of March 31, 2014) |                        |                        | Thereafter  |
|---|----------------|--|------------------------|------------------------|-------------|
|   |                | 04/01/14 -<br>03/31/15                       | 04/01/15 -<br>03/31/17 | 04/01/17 -<br>03/31/19 |             |
|   | (In thousands) |  |                        |                        |             |
| Notes, loans and leases payable - Principal | \$1,852,727    | \$163,562                                    | \$940,381              | \$318,218              | \$430,566   |
| Notes, loans and leases payable - Interest  | 309,550        | 80,809                                       | 97,851                 | 46,970                 | 83,920      |
| Revolving credit agreements - Principal     | 89,632         | –  | 44,000                 | 45,632                 | –           |
| Revolving credit agreements - Interest      | 5,496          | 1,596  | 3,131                  | 769                    | –           |
| Operating leases                            | 240,466        | 87,512                                       | 106,959                | 33,926                 | 12,069      |
| Property and casualty obligations (a)       | 158,591        | 13,633                                       | 19,062                 | 16,192                 | 109,704     |
| Life, health and annuity obligations (b)    | 2,826,065      | 185,536                                      | 321,762                | 294,404                | 2,024,363   |
| Self insurance accruals (c)                 | 370,668        | 101,350                                      | 150,437                | 63,341                 | 55,540      |
| Post retirement benefit liability           | 9,287          | 397  | 1,037                  | 1,452                  | 6,401       |
| Total contractual obligations               | \$5,862,482    | \$634,395                                    | \$1,684,620            | \$820,904              | \$2,722,563 |

(a) These estimated obligations for unpaid losses and loss adjustment expenses include case reserves for reported claims and IBNR claims estimates and are net of expected reinsurance recoveries. The ultimate amount to settle both the case reserves and IBNR is an estimate based upon historical experience and current trends and such estimates could materially differ from actual results. The assumptions do not include future premiums. Due to the significant assumptions employed in this model, the amounts shown could materially differ from actual results.

(b) These estimated obligations are based on mortality, morbidity, withdrawal and lapse assumptions drawn from our historical experience and adjusted for any known trends. These obligations include expected interest crediting but no amounts for future annuity deposits or premiums for life and Medicare supplement policies. The cash flows shown are undiscounted for interest and as a result total outflows for all years shown significantly exceed the corresponding liabilities of \$1,033.4 million included in our consolidated balance sheet as of March 31, 2014. Life Insurance expects to fully fund these obligations from their invested asset portfolio. Due to the significant assumptions employed in this model, the amounts shown could materially differ from actual results.

(c) These estimated obligations are primarily the Company's self insurance accruals for portions of the liability coverage for our rental equipment. The estimates for future settlement are based upon historical experience and current trends. Due to the significant assumptions employed in this model, the amounts shown could materially differ from actual results.

As presented above, contractual obligations on debt and guarantees represent principal payments while contractual obligations for operating leases represent the notional payments under the lease arrangements.



ASC 740 - Income Taxes liabilities and interest of \$21.6 million is not included above due to uncertainty surrounding ultimate settlements, if any.

#### Off Balance Sheet Arrangements

The Company uses off-balance sheet arrangements in situations where management believes that the economics and sound business principles warrant their use.

AMERCO utilizes operating leases for certain rental equipment and facilities with terms expiring substantially through 2020. In the event of a shortfall in proceeds from the sales of the underlying rental equipment assets, AMERCO has guaranteed \$95.0 million of residual values at March 31, 2014 for these assets at the end of their respective lease terms. AMERCO has been leasing rental equipment since 1987. To date, we have not experienced residual value shortfalls related to these leasing arrangements. Using the average cost of fleet related debt as the discount rate, the present value of AMERCO's minimum lease payments and residual value guarantees were \$223.4 million at March 31, 2014.

Historically, we have used off-balance sheet arrangements in connection with the expansion of our self-storage business. For more information please see Note 20, Related Party Transactions of the Notes to Consolidated Financial Statements. These arrangements were primarily used when our overall borrowing structure was more limited. We do not face similar limitations currently and off-balance sheet arrangements have not been utilized in our self-storage expansion in recent years. In the future, we will continue to identify and consider off-balance sheet opportunities to the extent such arrangements would be economically advantageous to us and our stockholders.

We currently manage the self-storage properties owned or leased by SAC Holdings, Mercury Partners, L.P. (“Mercury”), Four SAC Self-Storage Corporation (“4 SAC”), Five SAC Self-Storage Corporation (“5 SAC”), Galaxy Investments, L.P. (“Galaxy”) and Private Mini pursuant to a standard form of management agreement, under which we receive a management fee of between 4% and 10% of the gross receipts plus reimbursement for certain expenses. We received management fees, exclusive of reimbursed expenses, of \$25.8 million, \$23.7 million and \$22.5 million from the above mentioned entities during fiscal 2014, 2013 and 2012, respectively. This management fee is consistent with the fee received for other properties we previously managed for third parties. SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini are substantially controlled by Blackwater Investments, Inc. (“Blackwater”). Blackwater is wholly-owned by Mark V. Shoen, a significant shareholder of AMERCO. Mercury is substantially controlled by Mark V. Shoen. James P. Shoen, a significant shareholder and director of AMERCO and an estate planning trust benefitting Shoen children also have an interest in Mercury.

We lease space for marketing company offices, vehicle repair shops and hitch installation centers from subsidiaries of SAC Holdings, 5 SAC and Galaxy. Total lease payments pursuant to such leases were \$2.6 million, \$2.6 million and \$2.4 million in fiscal 2014, 2013 and 2012, respectively. The terms of the leases are similar to the terms of leases for other properties owned by unrelated parties that are leased by us.

At March 31, 2014, subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini acted as U-Haul independent dealers. The financial and other terms of the dealership contracts with the aforementioned companies and their subsidiaries are substantially identical to the terms of those with our other independent dealers whereby commissions are paid by us based on equipment rental revenues. We paid the above mentioned entities \$49.9 million, \$43.8 million and \$41.7 million in commissions pursuant to such dealership contracts during fiscal 2014, 2013 and 2012, respectively.

During fiscal 2014, subsidiaries of ours held various junior unsecured notes of SAC Holdings. Substantially all of the equity interest of SAC Holdings is controlled by Blackwater. We do not have an equity ownership interest in SAC Holdings. We recorded interest income of \$7.1 million, \$8.4 million and \$19.4 million and received cash interest payments of \$17.2 million, \$12.6 million and \$17.8 million from SAC Holdings during fiscal 2014, 2013 and 2012, respectively. The largest aggregate amount of notes receivable outstanding during fiscal 2014 was \$72.4 million and the aggregate notes receivable balance at March 31, 2014 was \$71.5 million. In accordance with the terms of these notes, SAC Holdings may prepay the notes without penalty or premium at any time. The scheduled maturities of these notes are between 2017 and 2019.

These agreements along with notes with subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini, excluding Dealer Agreements, provided revenues of \$32.9 million, expenses of \$2.6 million and cash flows of \$43.7 million during fiscal 2014. Revenues and commission expenses related to the Dealer Agreements were \$228.6 million and \$49.9 million, respectively during fiscal 2014.

Fiscal 2015 Outlook

We will continue to focus our attention on increasing transaction volume and improving pricing, product and utilization for self-moving equipment rentals. Maintaining an adequate level of new investment in our truck fleet is an important component of our plan to meet our operational goals. Revenue in the U-Move program could be adversely impacted should we fail to execute in any of these areas. Even if we execute our plans, we could see declines in revenues primarily due to unforeseen events including the continuation of adverse economic conditions or heightened competition that is beyond our control.

With respect to our storage business, we have added new locations and expanded at existing locations. In fiscal 2015, we are actively looking to acquire new locations, complete current projects and increase occupancy in our existing portfolio of locations. New projects and acquisitions will be considered and pursued if they fit our long-term plans and meet our financial objectives. We will continue to invest capital and resources in the U-Box program throughout fiscal 2015.

Our Property and Casualty Insurance operating segment will continue to provide loss adjusting and claims handling for U-Haul and underwrite components of the Safemove, Safetow, Safemove Plus, Safestor, and Safestor Mobile protection packages to U-Haul customers.

The Life Insurance operating segment is pursuing its goal of expanding its presence in the senior market through the sales of its Medicare supplement, life and annuity policies. This strategy includes growing its agency force, expanding its new product offerings, and pursuing business acquisition opportunities.

#### Quarterly Results (unaudited)

The quarterly results shown below are derived from unaudited financial statements for the eight quarters beginning April 1, 2012 and ending March 31, 2014. We believe that all necessary adjustments have been included in the amounts stated below to present fairly, and in accordance with GAAP, such results. Moving and Storage operations are seasonal and proportionally more of the Company's revenues and net earnings from its Moving and Storage operations are generated in the first and second quarters of each fiscal year (April through September). The operating results for the periods presented are not necessarily indicative of results for any future period.

|  | Quarter Ended                                       |                   |                    |               |
|--|---|-------------------|--------------------|---------------|
|  | March 31, 2014                                      | December 31, 2013 | September 30, 2013 | June 30, 2013 |
|  | (In thousands, except for share and per share data) |                   |                    |               |
| Total revenues   | \$610,584   | \$641,346         | \$836,491          | \$746,831     |
| Earnings from operations   | 81,899  | 105,973           | 239,966            | 202,376       |
| Earnings available to common<br>shareholders                     | 39,211  | 52,221            | 137,991            | 112,968       |
| Basic and diluted earnings<br>per common share                   | \$2.00  | \$2.67            | \$7.06             | \$5.78        |
| Weighted average common shares<br>outstanding: basic and diluted | 19,571,417  | 19,563,663        | 19,554,633         | 19,545,618    |

|  | Quarter Ended                                       |                   |                    |               |
|--|---|-------------------|--------------------|---------------|
|  | March 31, 2013                                      | December 31, 2012 | September 30, 2012 | June 30, 2012 |
|  | (In thousands, except for share and per share data) |                   |                    |               |
| Total revenues                               | \$564,307   | \$582,487         | \$744,117          | \$667,676     |
| Earnings from operations                     | 72,036  | 81,946            | 194,322            | 150,879       |
| Earnings available to common<br>shareholders | 37,873  | 36,846            | 109,420            | 80,569        |

|                                |            |            |            |            |
|--------------------------------|------------|------------|------------|------------|
| Basic and diluted earnings     |            |            |            |            |
| per common share               | \$1.93     | \$1.89     | \$5.61     | \$4.13     |
| Weighted average common shares |            |            |            |            |
| outstanding: basic and diluted | 19,536,630 | 19,523,794 | 19,512,550 | 19,502,369 |

**Item 7A. Quantitative and Qualitative Disclosures about Market Risk**

We are exposed to financial market risks, including changes in interest rates and currency exchange rates. To mitigate these risks, we may utilize derivative financial instruments, among other strategies. We do not use derivative financial instruments for speculative purposes.

## Interest Rate Risk

The exposure to market risk for changes in interest rates relates primarily to our variable rate debt obligations and one variable rate operating lease. We have used interest rate swap agreements and forward swaps to reduce our exposure to changes in interest rates. We enter into these arrangements with counterparties that are significant financial institutions with whom we generally have other financial arrangements. We are exposed to credit risk should these counterparties not be able to perform on their obligations. Following is a summary of our interest rate swaps agreements at March 31, 2014:

| Notional Amount<br>(In thousands) | Fair Value  | Effective Date | Expiration Date | Fixed Rate | Floating Rate |
|-----------------------------------|-------------|----------------|-----------------|------------|---------------|
| \$ 224,165                        | \$ (30,779) | 8/18/2006      | 8/10/2018       | 5.43%      | 1 Month LIBOR |
| 7,200                             | (a) (271)   | 8/15/2008      | 6/15/2015       | 3.62%      | 1 Month LIBOR |
| 7,047                             | (309)       | 8/29/2008      | 7/10/2015       | 4.04%      | 1 Month LIBOR |
| 10,943                            | (564)       | 9/30/2008      | 9/10/2015       | 4.16%      | 1 Month LIBOR |
| 5,913                             | (a) (190)   | 3/30/2009      | 3/30/2016       | 2.24%      | 1 Month LIBOR |
| 6,900                             | (a) (222)   | 8/15/2010      | 7/15/2017       | 2.15%      | 1 Month LIBOR |
| 14,688                            | (a) (494)   | 6/1/2011       | 6/1/2018        | 2.38%      | 1 Month LIBOR |
| 28,125                            | (a) (468)   | 8/15/2011      | 8/15/2018       | 1.86%      | 1 Month LIBOR |
| 11,500                            | (a) (152)   | 9/12/2011      | 9/10/2018       | 1.75%      | 1 Month LIBOR |
| 12,307                            | (b) (5)     | 3/28/2012      | 3/28/2019       | 1.42%      | 1 Month LIBOR |
| 17,813                            | 88          | 4/16/2012      | 4/1/2019        | 1.28%      | 1 Month LIBOR |
| 34,313                            | 650         | 1/15/2013      | 12/15/2019      | 1.07%      | 1 Month LIBOR |

(a) forward swap

(b) operating lease

As of March 31, 2014, we had \$581.3 million of variable rate debt obligations and \$12.3 million of a variable rate operating lease. If the London Inter-Bank Offer Rate were to increase 100 basis points, the increase in interest expense on the variable rate debt and a variable rate operating lease would decrease future earnings and cash flows by \$2.1 million annually (after consideration of the effect of the above derivative contracts).

Additionally, our insurance subsidiaries' fixed income investment portfolios expose us to interest rate risk. This interest rate risk is the price sensitivity of a fixed income security to changes in interest rates. As part of our insurance companies' asset and liability management, actuaries estimate the cash flow patterns of our existing liabilities to determine their duration. These outcomes are compared to the characteristics of the assets that are currently supporting

these liabilities assisting management in determining an asset allocation strategy for future investments that management believes will mitigate the overall effect of interest rates.

#### Foreign Currency Exchange Rate Risk

The exposure to market risk for changes in foreign currency exchange rates relates primarily to our Canadian business. Approximately 5.4%, 5.8% and 5.9% of our revenue was generated in Canada in fiscal 2014, 2013 and 2012, respectively. The result of a 10% change in the value of the U.S. dollar relative to the Canadian dollar would not be material to net income. We typically do not hedge any foreign currency risk since the exposure is not considered material.

#### Item 8. Financial Statements and Supplementary Data

The Report of Independent Registered Public Accounting Firm and Consolidated Financial Statements of AMERCO and its consolidated subsidiaries including the notes to such statements and the related schedules are set forth on the “F” pages hereto and are incorporated by reference herein.

## Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure

Not applicable.

### Item 9A. Controls and Procedures

Attached as exhibits to this Annual Report are certifications of our Chief Executive Officer (“CEO”) and Chief Accounting Officer (“CAO”), which are required in accordance with Rule 13a-14 of the Exchange Act. This "Controls and Procedures" section includes information concerning the controls and procedures evaluation referred to in the certifications and it should be read in conjunction with the certifications for a more complete understanding of the topics presented in the section Evaluation of Disclosure Controls and Procedures.

Following this discussion is the report of BDO USA, LLP, our independent registered public accounting firm, regarding its audit of AMERCO’s internal control over financial reporting as set forth below in this section. This section should be read in conjunction with the certifications of our CEO and CAO and the BDO USA, LLP report for a more complete understanding of the topics presented.

#### Evaluation of Disclosure Controls and Procedures

The Company’s management, with the participation of the CEO and CAO, conducted an evaluation of the effectiveness of the design and operation of the Company’s "disclosure controls and procedures" (as such term is defined in the Exchange Act Rules 13a-15(e) and 15d-15(e)) (“Disclosure Controls”) as of the end of the period covered by this Annual Report. Our Disclosure Controls are designed to reasonably assure that information required to be disclosed in our reports filed under the Exchange Act, such as this Annual Report, is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Our Disclosure Controls are also designed to reasonably assure that such information is accumulated and communicated to our management, including the CEO and CAO, as appropriate to allow timely decisions regarding required disclosure. Based upon the controls evaluation, our CEO and CAO have concluded that as of the end of the period covered by this Annual Report, our Disclosure Controls were effective related to the above stated design purposes.

#### Inherent Limitations on Effectiveness of Controls

The Company's management, including the CEO and CAO, does not expect that our Disclosure Controls or our internal control over financial reporting will prevent or detect all error and all fraud. A control system, no matter how well designed and operated, can provide only reasonable, not absolute, assurance that the control system's objectives will be met. The design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Further, because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that misstatements due to error or fraud will not occur or that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty and that breakdowns can occur because of simple error or mistake. Controls can also be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the controls. The design of any system of controls is based in part on certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions. Projections of any evaluation of controls effectiveness to future periods are subject to risks. Over time, controls may become inadequate because of changes in conditions or deterioration in the degree of compliance with policies or procedures.

#### Changes in Internal Control over Financial Reporting



There have not been any changes in the Company's internal control over financial reporting as such term is defined in Exchange Act Rules 13a-15(f) and 15d-15(f) during the most recent fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

## Management's Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) to provide reasonable assurance regarding the reliability of our financial reporting and the preparation of financial statements for external purposes in accordance with GAAP. Internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of the assets of the Company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with GAAP, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

Management assessed our internal control over financial reporting as of March 31, 2014, the end of our fiscal year. Management based its assessment on criteria established in Internal Control-Integrated Framework (1992) issued by the Committee of Sponsoring Organizations of the Treadway Commission. Management's assessment included evaluation of such elements as the design and operating effectiveness of key financial reporting controls, process documentation, accounting policies, and our overall control environment. This assessment is supported by testing and monitoring performed both by our Internal Audit organization and our Finance organization.

Based on our assessment, management has concluded that our internal control over financial reporting was effective as of the end of the fiscal year 2014. We reviewed the results of management's assessment with the Audit Committee of our Board.

Our independent registered public accounting firm, BDO USA, LLP, has audited the Company's internal control over financial reporting and has issued their report, which is included on the following page.

Report of Independent Registered Public Accounting Firm

Board of Directors and Stockholders

AMERCO

Reno, Nevada

We have audited AMERCO and consolidated subsidiaries' (the "Company") internal control over financial reporting as of March 31, 2014, based on criteria established in Internal Control – Integrated Framework (1992) issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Item 9A, Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of March 31, 2014, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of the Company as of March 31, 2014 and 2013, and the related consolidated statements of operations, changes in stockholders' equity, comprehensive income (loss), and cash flows for each of the three years in the period ended March 31, 2014 and our report dated May 28, 2014 expressed an unqualified opinion

thereon.

/s/ BDO USA, LLP

Phoenix, Arizona

May 28, 2014

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Item 9B. Other Information

Not applicable.

PART III

Item 10. Directors, Executive Officers and Corporate Governance

The information required to be disclosed under this Item 10 is incorporated herein by reference to AMERCO's definitive proxy statement, in connection with its annual meeting of stockholders (the "Proxy Statement"), which will be filed with the SEC within 120 days after the close of the 2014 fiscal year.

The Company has adopted a Code of Ethics that applies to all directors, officers and employees of the Company, including the Company's principal executive officer and principal accounting officer. A copy of our Code of Ethics is posted on AMERCO's web site at [amerco.com/governance.aspx](http://amerco.com/governance.aspx). We intend to satisfy the disclosure requirements of Current Report on Form 8-K regarding any amendment to, or waiver from, a provision of our Code of Ethics by posting such information on the Company's website, at the web address and location specified above, unless otherwise required to file a Current Report on Form 8-K by NASDAQ rules and regulations.

Item 11. Executive Compensation

The information required to be disclosed under this Item 11 is incorporated herein by reference to the Proxy Statement, which will be filed with the SEC within 120 days after the close of the 2014 fiscal year.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

The information required to be disclosed under this Item 12 is incorporated herein by reference to the Proxy Statement, which will be filed with the SEC within 120 days after the close of the 2014 fiscal year.

Item 13. Certain Relationships and Related Transactions, and Director Independence

The information required to be disclosed under this Item 13 is incorporated herein by reference to the Proxy Statement, which will be filed with the SEC within 120 days after the close of the 2014 fiscal year.

Item 14. Principal Accounting Fees and Services

The information required to be disclosed under this Item 14 is incorporated herein by reference to the Proxy Statement, which will be filed with the SEC within 120 days after the close of the 2014 fiscal year.

## PART IV

## Item 15. Exhibits and Financial Statement Schedules

The following documents are filed as part of this Report:

|  | Page |
|--|------|
| 1. Financial Statements:   |      |
| Report of Independent Registered Public Accounting Firm  | F-1  |
| Consolidated Balance Sheets - March 31, 2014 and 2013  | F-2  |
| Consolidated Statements of Operations - Years Ended March 31, 2014, 2013, and 2012   | F-3  |
| Consolidated Statements of Comprehensive Income (Loss) - Years Ended March 31, 2014, 2013 and 2012                             | F-4  |
| Consolidated Statements of Changes in Stockholders' Equity - Years Ended March 31, 2014, 2013, and 2012                        | F-5  |
| Consolidated Statements of Cash Flows - Years Ended March 31, 2014, 2013 and 2012  | F-6  |
| Notes to Consolidated Financial Statements   | F-7  |
| 2. Financial Statement Schedules required to be filed by Item 8:   |      |
| Schedule I - Condensed Financial Information of AMERCO   | F-52 |
| Schedule II - AMERCO and Consolidated Subsidiaries Valuation and Qualifying Accounts   | F-57 |
| Schedule V - AMERCO and Consolidated Subsidiaries Supplemental Information (Concerning Property-Casualty Insurance Operations) | F-58 |

All other schedules are omitted because they are not required, inapplicable, or the information is otherwise shown in the financial statements or notes thereto.

## Exhibits:

| Exhibit Number | Description   | Page or Method of Filing   |
|----------------|---|--|
| 3.1            | Restated Articles of Incorporation of AMERCO  | Incorporated by reference to AMERCO's Current Report on Form 8-K filed on September 5, 2013, file no. 1-11255  |
| 3.2            | Restated Bylaws of AMERCO   | Incorporated by reference to AMERCO's Current Report on Form 8-K filed on September 5, 2013, file no. 1-11255  |
| 4.1            | Termination of Rights Agreement, dated as of March 5, 2008  | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 11, 2008, file no. 1-11255    |
| 4.2            | U-Haul Investors Club Base Indenture, dated February 12, 2011 by and between AMERCO and U. S. Bank National Association | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on February 22, 2011, file no. 1-11255 |
| 4.3            | First Supplemental Indenture, dated February 17, 2011, by and among AMERCO and U.S. Bank National Association           | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on February 22, 2011, file no. 1-11255 |

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4.4 Second Supplemental Indenture, dated February 17, 2011, by and among AMERCO and U.S. Bank National Association      Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on February 22, 2011, file no. 1-11255

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| Exhibit Number | Description   | Page or Method of Filing  |
|----------------|---|---|
| 4.5            | Third Supplemental Indenture, dated March 1, 2011, by and among AMERCO and U.S. Bank National Association           | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 4, 2011, file no. 1-11255      |
| 4.6            | Fourth Supplemental Indenture, dated March 15, 2011, by and among AMERCO and U.S. Bank National Association         | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 22, 2011, file no. 1-11255     |
| 4.7            | Fifth Supplemental Indenture, dated March 15, 2011, by and among AMERCO and U.S. Bank National Association          | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 22, 2011, file no. 1-11255     |
| 4.8            | Sixth Supplemental Indenture, dated March 29, 2011, by and among AMERCO and U.S. Bank National Association          | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 1, 2011, file no. 1-11255      |
| 4.9            | Seventh Supplemental Indenture, dated March 29, 2011, by and among AMERCO and U.S. Bank National Association        | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 1, 2011, file no. 1-11255      |
| 4.10           | Ninth Supplemental Indenture, dated April 19, 2011, by and among AMERCO and U.S. Bank National Association          | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 22, 2011, file no. 1-11255     |
| 4.11           | Tenth Supplemental Indenture, dated June 7, 2011 by and between AMERCO and U.S. Bank National Association           | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on June 23, 2011, file no. 1-11255      |
| 4.12           | Eleventh Supplemental Indenture dated June 7, 2011 by and between AMERCO and U.S. Bank National Association         | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 31, 2011, file no. 1-11255   |
| 4.13           | Twelfth Supplemental Indenture dated June 14, 2011 by and between AMERCO and U.S. Bank National Association         | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on June 23, 2011, file no. 1-11255      |
| 4.14           | Thirteenth Supplemental Indenture dated June 28, 2011 by and between AMERCO and U.S. Bank National Association      | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on July 20, 2011, file no. 1-11255      |
| 4.15           | Fourteenth Supplemental Indenture dated July 20, 2011 by and between AMERCO and U.S. Bank National Association      | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on August 17, 2011, file no. 1-11255    |
| 4.16           | Fifteenth Supplemental Indenture dated July 27, 2011 by and between AMERCO and U.S. Bank National Association       | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on August 17, 2011, file no. 1-11255    |
| 4.17           | Sixteenth Supplemental Indenture dated August 31, 2011 by and between AMERCO and U.S. Bank National Association     | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on September 28, 2011, file no. 1-11255 |
| 4.18           | Seventeenth Supplemental Indenture dated November 8, 2011 by and between AMERCO and U. S. Bank National Association | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on January 18, 2012, file no. 1-11255   |
| 4.19           | Eighteenth Supplemental Indenture dated January 7, 2012 by and between AMERCO and U. S. Bank National Association   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 26, 2012, file no. 1-11255     |





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| Exhibit Number | Description  | Page or Method of Filing   |
|----------------|--|--|
| 4.20           | Nineteenth Supplemental Indenture dated May 14, 2012 by and between AMERCO and U. S. Bank National Association         | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 15, 2012, file no. 1-11255            |
| 4.21           | Eighth Supplemental Indenture, dated April 12, 2011, by and between AMERCO and U.S. Bank National Association          | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year end March 31, 2012, file no. 1-11255   |
| 4.22           | Twentieth Supplemental Indenture dated September 4, 2012 by and between AMERCO and U. S. Bank National Association     | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on September 4, 2012, file no. 1-11255       |
| 4.23           | Twenty-first Supplemental Indenture dated January 15, 2013 by and between AMERCO and U. S. Bank National Association   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on January 15, 2013, file no. 1-11255        |
| 4.24           | Twenty-second Supplemental Indenture, dated May 28, 2013 by and between AMERCO and U. S. Bank national Association     | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 30, 2013, file no. 1-11255            |
| 4.25           | Twenty-third Supplemental Indenture, dated November 26, 2013 by and between AMERCO and U. S. Bank national Association | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on November 26, 2013, file no. 1-11255       |
| 4.26           | Twenty-fourth Supplemental Indenture, dated April 22, 2014 by and between AMERCO and U. S. Bank national Association   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 22, 2014, file no. 1-11255          |
| 10.1           | U-Haul Dealership Contract   | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year end March 31, 1993, file no. 1-11255   |
| 10.2           | Share Repurchase and Registration Rights Agreement with Paul F. Shoen  | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1993, file no. 1-11255 |
| 10.3           | ESOP Loan Credit Agreement   | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255 |
| 10.4           | ESOP Loan Agreement  | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255 |
| 10.5           | Trust Agreement for the AMERCO Employee Savings, Profit Sharing and Employee Stock Ownership Plan                      | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255 |
| 10.6           | Amended Indemnification Agreement  | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255 |
| 10.7           | Indemnification Trust Agreement  | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255 |
| 10.8           | Management Agreement between Four SAC Self-Storage Corporation and subsidiaries of AMERCO                              | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1997, file no. 1-11255 |



| Exhibit Number | Description  | Page or Method of Filing   |
|----------------|--|--|
| 10.9           | Management Agreement between Five SAC Self-Storage Corporation and subsidiaries of AMERCO                                  | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1999, file no. 1-11255           |
| 10.10          | Management Agreement between Nineteen SAC Self-Storage Limited Partnership and U-Haul                                      | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2002, file no. 1-11255 |
| 10.11          | Property Management Agreement  | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2004, file no. 1-11255           |
| 10.12          | U-Haul Dealership Contract between U-Haul Leasing & Sales Co., and U-Haul Moving Partners, Inc.                            | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255      |
| 10.13          | Property Management Agreement between Mercury Partners, LP, Mercury 99, LLC and U-Haul Self-Storage Management (WPC), Inc. | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255      |
| 10.14          | Property Management Agreement between Three-SAC Self-Storage Corporation and U-Haul Co. (Canada), Ltd.                     | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255      |
| 10.15          | Property Management Agreement among subsidiaries of U-Haul International and Galaxy Storage Two, L.P.                      | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended December 31, 2004, file no. 1-11255  |
| 10.16          | Merrill Lynch Commitment Letter (re first mortgage loan)   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 13, 2005, file no. 1-11255                      |
| 10.17          | Morgan Stanley Commitment Letter   |  |

- 10.18 Merrill Lynch Commitment Letter (re loan to Amerco Real Estate Company) Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 13, 2005, file no. 1-11255
- 10.19 Amended and Restated Credit Agreement, dated June 8, 2005, among Amerco Real Estate Company, Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama Inc., U-Haul Co. of Florida, Inc., U-Haul International, Inc. and Merrill Lynch Commercial Finance Corp. Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
- 10.20 Security Agreement dated June 8, 2005, by Amerco Real Estate Company, Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama, Inc., U-Haul Co. of Florida, Inc., U-Haul International, Inc. and the Marketing Grantors named therein in favor of Merrill Lynch Commercial Finance Corp. Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255

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| Exhibit Number | Description   | Page or Method of Filing   |
|----------------|---|--|
| 10.21          | Guarantee, dated June 8, 2005, by U-Haul International, Inc. in favor of Merrill Lynch Commercial Finance Corp.   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255                        |
| 10.22          | Promissory Note, dated June 8, 2005 by Amerco Real Estate Company, Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama, Inc., U-Haul Co. of Florida, Inc. and U-Haul International, Inc. | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255                        |
| 10.23          | Form of Mortgage, Security Agreement, Assignment of Rents and Fixture Filing, dated June 8, 2005 in favor of Morgan Stanley Mortgage Capital Inc.   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255                        |
| 10.24          | Form of Promissory Note, dated June 8, 2005, in favor of Morgan Stanley Mortgage Capital Inc.   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255                        |
| 10.25          | Form of Mortgage, Security Agreement, Assignment of Rents and Fixture Filing, dated June 8, 2005, in favor of Merrill Lynch Mortgage Lending, Inc.  | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255                        |
| 10.26          | Form of Promissory Note, dated June 8, 2005, in favor of Merrill Lynch Mortgage Lending, Inc.   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255                        |
| 10.27          | Property Management Agreement between Subsidiaries of U-Haul and Five SAC RW MS, LLC., dated August 17, 2005.   | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, file no. 1-11255 |
| 10.28          | Property Management Agreement between Subsidiaries of U-Haul and Five SAC 905, LLC., dated September 23, 2005.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended December 31, 2005, file no. 1-11255  |
| 10.29          | Property Management Agreements between Subsidiaries of U-Haul and subsidiaries of PM Partners, LP, dated June 25, 2005.   | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255           |
| 10.30          | Promissory note, dated December 1, 2005, by Private Mini Storage Realty, LP in favor of AMERCO.   | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255           |
| 10.31          | Promissory note dated December 1, 2005 by PMSI Investments, LP in favor of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31,                                  |

- |       |   |  |
|-------|---|--|
| 10.32 | Property Management Agreements between Subsidiaries of U-Haul and subsidiaries of PM Preferred Properties, LP., dated June 25, 2005   | 2006, file no. 1-11255<br>Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255 |
| 10.33 | First Amendment to Security Agreement (New Truck Term Loan Facility) executed June 7, 2006, among U-Haul Leasing and Sales Co., U-Haul Co. of Arizona, and U-Haul International, Inc., in favor of Merrill Lynch Commercial Finance Corp. | Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255                           |

| Exhibit Number | Description   | Page or Method of Filing   |
|----------------|---|--|
| 10.34          | Amendment No. 1 to the Amended and Restated Credit Agreement and Security Agreement, dated as of August 18, 2006, to the Amended and Restated Credit Agreement, dated as of June 8, 2005, among Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama, Inc., U-Haul Co. of Florida, Inc., U-Haul International, Inc. and the Marketing Grantors named therein in favor of Merrill Lynch Commercial Financial Corp. | Incorporated by reference to AMERCO's Current Report on Form 8-K filed August 23, 2006, file no. 1-11255                       |
| 10.35          | Amended and Restated Property Management Agreement among Six-A SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.36          | Amended and Restated Property Management Agreement among Six-B SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.37          | Amended and Restated Property Management Agreement among Six-C SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.38          | Amended and Restated Property Management Agreement among Eight SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.39          | Amended and Restated Property Management Agreement among Nine SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.40          | Amended and Restated Property Management Agreement among Ten SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.41          | Amended and Restated Property Management Agreement among Eleven SAC Self-Storage Corporation and Eleven SAC Self-Storage Odenton, Inc. and subsidiaries of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255 |
| 10.42          |   |  |



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Amended and Restated Property Management Agreement among Twelve  
SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.

Incorporated by reference to  
AMERCO's Quarterly Report  
on Form 10-Q for the quarter  
ended September 30, 2007,  
file no. 1-11255

10.43

Amended and Restated Property Management Agreement among Thirteen  
SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.

Incorporated by reference to  
AMERCO's Quarterly Report  
on Form 10-Q for the quarter  
ended September 30, 2007,  
file no. 1-11255

| Exhibit Number | Description   | Page or Method of Filing  |
|----------------|---|---|
| 10.44          | Amended and Restated Property Management Agreement among Fourteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255    |
| 10.45          | Amended and Restated Property Management Agreement among Fifteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255    |
| 10.46          | Amended and Restated Property Management Agreement among Sixteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255    |
| 10.47          | Amended and Restated Property Management Agreement among Seventeen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255    |
| 10.48          | Promissory Note. SAC Holding Corporation, a Nevada corporation ("Borrower"), pay to U-Haul International, Inc., a Nevada corporation  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255    |
| 10.49          | 2010-1 BOX TRUCK BASE INDENTURE, dated as of October 1, 2010, among 2010 U-HAUL S FLEET, LLC, 2010 TM-1, LLC, 2010 DC-1, LLC, and 2010 TT-1, LLC, and U.S. BANK NATIONAL ASSOCIATION, a national banking association, as trustee. | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, file number 1-11255 |
| 10.50          | Schedule I to 2010-1 Base Indenture – Definitions List  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, file number 1-11255 |
| 10.51          | SERIES 2010-1 SUPPLEMENT, dated as of October 1, 2010, among 2010 U-HAUL S FLEET, LLC, 2010 TM-1, LLC, 2010 DC-1, LLC, and 2010 TT-1, LLC, and U.S. BANK NATIONAL ASSOCIATION, a national banking association, as trustee.        | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, file number 1-11255 |
| 10.52          | Pledge and Security Agreement, dated February 17, 2011, by and among AMERCO, U-Haul Leasing and Sales Co. and U.S. Bank National Association  | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on February 22, 2011, file no. 1-11255                    |
| 10.53          | Amended and Restated AMERCO Employee Savings and Profit and Sharing Plan*   | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2011, file no. 1-11255             |
| 10.54          | Amended and Restated AMERCO Employee Stock Ownership Plan*  | Incorporated by reference to AMERCO's Annual Report on Form   |

10.55 Credit Agreement, dated April 29, 2011, among Amerco Real Estate Company, U-Haul Company of Florida and J.P. Morgan Chase Bank, N.A.

10-K, for the year ended March 31, 2011, file no. 1-11255  
Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2011, file no. 1-11255

| Exhibit Number | Description   | Page or Method of Filing  |
|----------------|---|---|
| 10.56          | Amended and Restated Property Management Agreement among Eighteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.     | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.57          | Amended and Restated Property Management Agreement among Twenty SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.       | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.58          | Amended and Restated Property Management Agreement among Twenty-One SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.59          | Amended and Restated Property Management Agreement among Twenty-Two SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.60          | Amended and Restated Property Management Agreement among Twenty-Three SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc. | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.61          | Amended and Restated Property Management Agreement among Twenty-Four SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.62          | Amended and Restated Property Management Agreement among Twenty-Five SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.  | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.63          | Amended and Restated Property Management Agreement among Twenty-Six SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.   | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.64          | Amended and Restated Property Management Agreement among Twenty-Seven SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc. | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255 |
| 10.65          | Amended and Restated Property Management Agreement among Three-A SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.      | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 4, 2013, file no. 1-11255          |
| 10.66          | Amended and Restated Property Management Agreement among Three-B SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.      | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 4, 2013, file no. 1-11255          |



| Exhibit Number | Description  | Page or Method of Filing  |
|----------------|--|---|
| 10.67          | Amended and Restated Property Management Agreement among Three-C SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.                     | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 4, 2013, file no. 1-11255                |
| 10.68          | Amended and Restated Property Management Agreement among Three-D SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.                     | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 4, 2013, file no. 1-11255                |
| 10.69          | Amended and Restated Property Management Agreement among Galaxy Storage One, LP and subsidiaries of U-Haul International, Inc.                                   | Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 4, 2013, file no. 1-11255                |
| 10.70          | Amended and Restated Credit Agreement, dated March 15, 2012, among Amerco Real Estate Company, U-Haul Co. of Florida and J.P. Morgan Chase Bank, N.A.            | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255       |
| 10.71          | U-Haul Dealership Contract Addendum  | Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255       |
| 10.72          | Stockholder Agreement dated April 29, 2013 between Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan, as Trustee, and David Holmes, as Trustee | Incorporated by reference to Exhibit 99.2, filed with the Schedule 13-D, filed on May 1, 2013, file number 5-39669          |
| 10.73          | Amendment to the Amended and Restated AMERCO Employee Savings and Profit and Sharing Plan  | Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q, for the year ended December 31, 2012, file no. 1-11255 |
| 21             | Subsidiaries of AMERCO   | Filed herewith  |
| 23.1           | Consent of BDO USA, LLP  | Filed herewith  |
| 24             | Power of Attorney  | Refer to signature page   |
| 31.1           | Rule 13a-14(a)/15d-14(a) Certificate of Edward J. Shoen, President and Chairman of the Board of AMERCO   | Filed herewith  |
| 31.2           | Rule 13a-14(a)/15d-14(a) Certificate of Jason A. Berg, Principal Financial Officer and Chief Accounting Officer of AMERCO  | Filed herewith  |
| 32.1           | Certificate of Edward J. Shoen, President and Chairman of the Board of AMERCO pursuant to Section 906 of the Sarbanes-Oxley Act of 2002                          | Furnished herewith  |
| 32.2           | Certificate of Jason A. Berg, Principal Financial Officer and Chief Accounting Officer of AMERCO pursuant to Section 906 of the Sarbanes-Oxley Act of 2002       | Furnished herewith  |
| 101.INS        | XBRL Instance Document   | Furnished herewith  |
| 101.SCH        | XBRL Taxonomy Extension Schema   | Furnished herewith  |
| 101.CAL        | XBRL Taxonomy Extension Calculation Linkbase   | Furnished herewith  |



| Exhibit Number | Description                                   | Page or Method of Filing |
|----------------|---|--------------------------|
| 101.LAB        | XBRL Taxonomy Extension Label Linkbase        | Furnished herewith       |
| 101.PRE        | XBRL Taxonomy Extension Presentation Linkbase | Furnished herewith       |
| 101.DEF        | XBRL Taxonomy Extension Definition Linkbase   | Furnished herewith       |



Report of Independent Registered Public Accounting Firm

Board of Directors and Stockholders

AMERCO

Reno, Nevada

We have audited the accompanying consolidated balance sheets of AMERCO and consolidated subsidiaries (the “Company”) as of March 31, 2014 and 2013 and the related consolidated statements of operations, changes in stockholders’ equity, comprehensive income (loss), and cash flows for each of the three years in the period ended March 31, 2014. In connection with our audits of the financial statements, we have also audited the financial statement schedules listed in the accompanying index. These financial statements and schedules are the responsibility of the Company’s management. Our responsibility is to express an opinion on these financial statements and schedules based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements and schedules. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company at March 31, 2014 and 2013, and the results of its operations and its cash flows for each of the three years in the period ended March 31, 2014, in conformity with accounting principles generally accepted in the United States of America.

Also, in our opinion, the financial statement schedules, when considered in relation to the basic consolidated financial statements taken as a whole, present fairly, in all material respects, the information set forth therein.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of March 31, 2014, based on criteria established in Internal Control – Integrated Framework (1992) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) and our report dated May 28, 2014 expressed an unqualified opinion thereon.

/s/ BDO USA, LLP

Phoenix, Arizona

May 28, 2014

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## Amerco and consolidated subsidiaries

## Consolidated balance sheets

|  | March 31,                         |             |
|--|-----------------------------------|-------------|
|  | 2014                              | 2013        |
|  | (In thousands, except share data) |             |
| <b>ASSETS</b>  |                                   |             |
| Cash and cash equivalents  | \$495,112                         | \$463,744   |
| Reinsurance recoverables and trade receivables, net                              | 199,322                           | 261,789     |
| Inventories, net   | 67,020                            | 56,396      |
| Prepaid expenses   | 55,269                            | 57,451      |
| Investments, fixed maturities and marketable equities                            | 1,138,275                         | 1,095,338   |
| Investments, other   | 248,850                           | 241,765     |
| Deferred policy acquisition costs, net   | 118,707                           | 93,043      |
| Other assets   | 97,588                            | 99,986      |
| Related party assets   | 169,624                           | 182,035     |
|  | 2,589,767                         | 2,551,547   |
| Property, plant and equipment, at cost:  |                                   |             |
| Land   | 405,177                           | 333,228     |
| Buildings and improvements   | 1,430,330                         | 1,197,875   |
| Furniture and equipment  | 322,088                           | 311,142     |
| Rental trailers and other rental equipment                                       | 373,325                           | 317,476     |
| Rental trucks  | 2,610,797                         | 2,154,688   |
|  | 5,141,717                         | 4,314,409   |
| Less: Accumulated depreciation   | (1,732,506)                       | (1,559,355) |
| Total property, plant and equipment  | 3,409,211                         | 2,755,054   |
| Total assets   | \$5,998,978                       | \$5,306,601 |
| <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>                                      |                                   |             |
| <b>Liabilities:</b>  |                                   |             |
| Accounts payable and accrued expenses  | \$357,954                         | \$358,491   |
| Notes, loans and leases payable  | 1,942,359                         | 1,661,845   |
| Policy benefits and losses, claims and loss expenses payable                     | 1,082,598                         | 1,115,048   |
| Liabilities from investment contracts  | 616,725                           | 510,789     |
| Other policyholders' funds and liabilities                                       | 7,988                             | 7,294       |
| Deferred income  | 31,390                            | 30,217      |
| Deferred income taxes  | 432,596                           | 393,658     |
| Total liabilities  | 4,471,610                         | 4,077,342   |
| Commitments and contingencies (notes 9, 17, 18, 19 and 20)                       |                                   |             |
| Stockholders' equity:  |                                   |             |
| Series preferred stock, with or without par value, 50,000,000 shares authorized: |                                   |             |
| Series A preferred stock, with no par value, 6,100,000 shares authorized;        |                                   |             |
| 6,100,000 shares issued and none outstanding as of March 31, 2014 and 2013       | -                                 | -           |

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|   |             |             |
|---|-------------|-------------|
| Series B preferred stock, with no par value, 100,000 shares authorized; none issued and outstanding as of March 31, 2014 and 2013           | —           | —           |
| Series common stock, with or without par value, 150,000,000 shares authorized:  |             |             |
| Series A common stock of \$0.25 par value, 10,000,000 shares authorized; none issued and outstanding as of March 31, 2014 and 2013          | —           | —           |
| Common stock of \$0.25 par value, 150,000,000 shares authorized; 41,985,700 issued and 19,607,788 outstanding as of March 31, 2014 and 2013 | 10,497      | 10,497      |
| Additional paid-in capital  | 444,210     | 438,168     |
| Accumulated other comprehensive loss  | (53,923)    | (22,680)    |
| Retained earnings   | 1,805,453   | 1,482,630   |
| Cost of common shares in treasury, net (22,377,912 shares as of March 31, 2014 and 2013)  | (525,653)   | (525,653)   |
| Cost of preferred shares in treasury, net (6,100,000 shares as of March 31, 2014 and 2013)  | (151,997)   | (151,997)   |
| Unearned employee stock ownership plan shares   | (1,219)     | (1,706)     |
| Total stockholders' equity  | 1,527,368   | 1,229,259   |
| Total liabilities and stockholders' equity  | \$5,998,978 | \$5,306,601 |

The accompanying notes are an integral part of these consolidated financial statements.

amerco and consolidated subsidiaries

Consolidated statements of operations

|   | Years Ended March 31,                           |             |             |
|---|---|-------------|-------------|
|   | 2014  | 2013        | 2012        |
|   | (In thousands, except share and per share data) |             |             |
| Revenues:   |   |             |             |
| Self-moving equipment rentals   | \$1,955,423                                     | \$1,767,520 | \$1,678,256 |
| Self-storage revenues   | 181,794   | 152,660     | 134,376     |
| Self-moving and self-storage products and service sales   | 234,187   | 221,117     | 213,854     |
| Property management fees  | 24,493  | 24,378      | 23,266      |
| Life insurance premiums   | 157,919   | 178,115     | 277,562     |
| Property and casualty insurance premiums  | 41,052  | 34,342      | 32,631      |
| Net investment and interest income  | 79,591  | 82,903      | 73,552      |
| Other revenue   | 160,793   | 97,552      | 78,530      |
| Total revenues  | 2,835,252                                       | 2,558,587   | 2,512,027   |
| Costs and expenses:   |   |             |             |
| Operating expenses  | 1,288,481                                       | 1,170,568   | 1,093,190   |
| Commission expenses   | 252,525   | 228,124     | 212,190     |
| Cost of sales   | 127,270   | 107,216     | 116,542     |
| Benefits and losses   | 156,702   | 180,676     | 320,191     |
| Amortization of deferred policy acquisition costs   | 19,982  | 17,376      | 13,791      |
| Lease expense   | 100,466   | 117,448     | 131,215     |
| Depreciation, net of (gains) losses on disposals of ((\$33,557), (\$22,496) and (\$20,888), respectively) | 259,612   | 237,996     | 208,901     |
| Total costs and expenses  | 2,205,038                                       | 2,059,404   | 2,096,020   |
| Earnings from operations  | 630,214   | 499,183     | 416,007     |
| Interest expense  | (92,692)  | (90,696)    | (90,371)    |
| Pretax earnings   | 537,522   | 408,487     | 325,636     |
| Income tax expense  | (195,131)                                       | (143,779)   | (120,269)   |
| Net earnings  | 342,391   | 264,708     | 205,367     |
| Less: Excess of redemption value over carrying value of preferred shares redeemed                         | —   | —           | (5,908)     |
| Less: Preferred stock dividends   | —   | —           | (2,913)     |
| Earnings available to common stockholders   | \$342,391                                       | \$264,708   | \$196,546   |
| Basic and diluted earnings per common share   | \$17.51   | \$13.56     | \$10.09     |
| Weighted average common shares outstanding: Basic and diluted   | 19,558,758                                      | 19,518,779  | 19,476,187  |

Related party revenues for fiscal 2014, 2013 and 2012, net of elimination, were \$36.9 million, \$38.1 million and \$48.1 million, respectively.

Related party costs and expenses for fiscal 2014, 2013, and 2012, net of eliminations, were \$52.6 million, \$46.5 million and \$44.1 million, respectively.

The accompanying notes are an integral part of these consolidated financial statements

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## Amerco and Consolidated Subsidiaries

## Consolidated statements of comprehensive income (loss)

| Fiscal Year Ended March 31, 2014         | Pre-tax<br>(In thousands) | Tax         | Net       |
|--|---------------------------|-------------|-----------|
| Comprehensive income:                    |                           |             |           |
| Net earnings                             | \$537,522                 | \$(195,131) | \$342,391 |
| Other comprehensive income:              |                           |             |           |
| Foreign currency translation             | (9,134)                   | –           | (9,134)   |
| Unrealized net loss on investments       | (51,590)                  | 17,936      | (33,654)  |
| Change in fair value of cash flow hedges | 19,317                    | (7,340)     | 11,977    |
| Postretirement benefit obligation loss   | (697)                     | 265         | (432)     |
| Total comprehensive income               | \$495,418                 | \$(184,270) | \$311,148 |

| Fiscal Year Ended March 31, 2013         | Pre-tax<br>(In thousands) | Tax         | Net       |
|--|---------------------------|-------------|-----------|
| Comprehensive income:                    |                           |             |           |
| Net earnings                             | \$408,487                 | \$(143,779) | \$264,708 |
| Other comprehensive income:              |                           |             |           |
| Foreign currency translation             | (1,271)                   | –           | (1,271)   |
| Unrealized net gain on investments       | 29,099                    | (10,320)    | 18,779    |
| Change in fair value of cash flow hedges | 9,405                     | (3,574)     | 5,831     |
| Postretirement benefit obligation gain   | (974)                     | 391         | (583)     |
| Total comprehensive income               | \$444,746                 | \$(157,282) | \$287,464 |

| Fiscal Year Ended March 31, 2012         | Pre-tax<br>(In thousands) | Tax         | Net       |
|--|---------------------------|-------------|-----------|
| Comprehensive income:                    |                           |             |           |
| Net earnings                             | \$325,636                 | \$(120,269) | \$205,367 |
| Other comprehensive income:              |                           |             |           |
| Foreign currency translation             | (2,854)                   | –           | (2,854)   |
| Unrealized net gain on investments       | 15,094                    | (5,089)     | 10,005    |
| Change in fair value of cash flow hedges | (9,179)                   | 3,488       | (5,691)   |
| Postretirement benefit obligation loss   | (692)                     | 263         | (429)     |
| Total comprehensive income               | \$328,005                 | \$(121,607) | \$206,398 |

The accompanying notes are an integral part of these consolidated financial statements.





## Amerco and consolidated subsidiaries

## consolidated statements of change in stockholders' equity

| Description   | Common Stock | Additional Paid-In Capital | Accumulated Other Comprehensive Income (Loss) | Retained Earnings | Less: Treasury Common Stock | Less: Treasury Preferred Stock | Less: Unearned Employee Stock Ownership Plan Shares | Total Stockholders' Equity |
|---|--------------|----------------------------|---|-------------------|-----------------------------|--------------------------------|---|----------------------------|
| (In thousands)  |              |                            |   |                   |                             |                                |   |                            |
| Balance as of March 31, 2011                                      | \$10,497     | \$425,212                  | \$(46,467)                                    | \$1,140,002       | \$(525,653)                 | \$(7,189)                      | \$(3,382)   | \$993,020                  |
| Increase in market value of released ESOP shares                  | —            | 3,141                      | —   | —                 | —                           | —                              | —   | 3,141                      |
| Release of unearned ESOP shares                                   | —            | —                          | —   | —                 | —                           | —                              | 984   | 984                        |
| Foreign currency translation                                      | —            | —                          | (2,854)                                       | —                 | —                           | —                              | —   | (2,854)                    |
| Unrealized gain on investments, net of tax                        | —            | —                          | 10,005  | —                 | —                           | —                              | —   | 10,005                     |
| Fair market value of cash flow hedges, net of tax                 | —            | —                          | (5,691)                                       | —                 | —                           | —                              | —   | (5,691)                    |
| Adjustment to post retirement benefit obligation                  | —            | —                          | (429)   | —                 | —                           | —                              | —   | (429)                      |
| Net earnings  | —            | —                          | —   | 205,367           | —                           | —                              | —   | 205,367                    |
| Less: Excess of redemption value over carrying value of preferred | —            | —                          | —   | (5,908)           | —                           | —                              | —   | (5,908)                    |

|   |          |           |            |             |             |           |           |             |
|---|----------|-----------|------------|-------------|-------------|-----------|-----------|-------------|
| shares redeemed   |          |           |            |             |             |           |           |             |
| Preferred stock dividends:                                |          |           |            |             |             |           |           |             |
| Series A (\$0.53 per share for fiscal 2012)               | —        | —         | —          | (2,913)     | —           | —         | —         | (2,913)     |
| Common stock dividend: (\$1.00 per share for fiscal 2012) | —        | —         | —          | (19,484)    | —           | —         | —         | (19,484)    |
| Redemption of preferred shares                            | —        | —         | —          | —           | —           | (144,808) | —         | (144,808)   |
| Contribution to related party                             | —        | 5,390     | —          | —           | —           | —         | —         | 5,390       |
| Net activity  | —        | 8,531     | 1,031      | 177,062     | —           | (144,808) | 984       | 42,800      |
| Balance as of March 31, 2012                              | \$10,497 | \$433,743 | \$(45,436) | \$1,317,064 | \$(525,653) | (151,997) | \$(2,398) | \$1,035,820 |
| Adjustment to initially apply ASU 2010-26                 | —        | —         | —          | (1,721)     | —           | —         | —         | (1,721)     |
| Increase in market value of released ESOP shares          | —        | 4,425     | —          | —           | —           | —         | —         | 4,425       |
| Release of unearned ESOP shares                           | —        | —         | —          | —           | —           | —         | 692       | 692         |
| Foreign currency translation                              | —        | —         | (1,271)    | —           | —           | —         | —         | (1,271)     |
| Unrealized gain on investments, net of tax                | —        | —         | 18,779     | —           | —           | —         | —         | 18,779      |
| Fair market value of cash flow hedges, net of tax         | —        | —         | 5,831      | —           | —           | —         | —         | 5,831       |
| Adjustment to post retirement benefit                     | —        | —         | (583)      | —           | —           | —         | —         | (583)       |

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|               |          |           |            |             |             |             |           |             |
|---------------|----------|-----------|------------|-------------|-------------|-------------|-----------|-------------|
| obligation    |          |           |            |             |             |             |           |             |
| Net earnings  | –        | –         | –          | 264,708     | –           | –           | –         | 264,708     |
| Common        |          |           |            |             |             |             |           |             |
| stock         |          |           |            |             |             |             |           |             |
| dividends:    |          |           |            |             |             |             |           |             |
| (\$5.00 per   | –        | –         | –          | (97,421)    | –           | –           | –         | (97,421)    |
| share for     |          |           |            |             |             |             |           |             |
| fiscal 2013)  |          |           |            |             |             |             |           |             |
| Net activity  | –        | 4,425     | 22,756     | 165,566     | –           | –           | 692       | 193,439     |
| Balance as of |          |           |            |             |             |             |           |             |
| March 31,     | \$10,497 | \$438,168 | \$(22,680) | \$1,482,630 | \$(525,653) | \$(151,997) | \$(1,706) | \$1,229,259 |
| 2013          |          |           |            |             |             |             |           |             |
| Increase in   |          |           |            |             |             |             |           |             |
| market value  | –        | 6,042     | –          | –           | –           | –           | –         | 6,042       |
| of released   |          |           |            |             |             |             |           |             |
| ESOP shares   |          |           |            |             |             |             |           |             |
| Release of    |          |           |            |             |             |             |           |             |
| unearned      | –        | –         | –          | –           | –           | –           | 487       | 487         |
| ESOP shares   |          |           |            |             |             |             |           |             |
| Foreign       |          |           |            |             |             |             |           |             |
| currency      | –        | –         | (9,134)    | –           | –           | –           | –         | (9,134)     |
| translation   |          |           |            |             |             |             |           |             |
| Unrealized    |          |           |            |             |             |             |           |             |
| gain on       | –        | –         | (33,654)   | –           | –           | –           | –         | (33,654)    |
| investments,  |          |           |            |             |             |             |           |             |
| net of tax    |          |           |            |             |             |             |           |             |
| Fair market   |          |           |            |             |             |             |           |             |
| value of cash | –        | –         | 11,977     | –           | –           | –           | –         | 11,977      |
| flow hedges,  |          |           |            |             |             |             |           |             |
| net of tax    |          |           |            |             |             |             |           |             |
| Adjustment    |          |           |            |             |             |             |           |             |
| to post       | –        | –         | (432)      | –           | –           | –           | –         | (432)       |
| retirement    |          |           |            |             |             |             |           |             |
| benefit       |          |           |            |             |             |             |           |             |
| obligation    |          |           |            |             |             |             |           |             |
| Net earnings  | –        | –         | –          | 342,391     | –           | –           | –         | 342,391     |
| Common        |          |           |            |             |             |             |           |             |
| stock         |          |           |            |             |             |             |           |             |
| dividends:    |          |           |            |             |             |             |           |             |
| (\$1.00 per   | –        | –         | –          | (19,568)    | –           | –           | –         | (19,568)    |
| share for     |          |           |            |             |             |             |           |             |
| fiscal 2014)  |          |           |            |             |             |             |           |             |
| Net activity  | –        | 6,042     | (31,243)   | 322,823     | –           | –           | 487       | 298,109     |
| Balance as of |          |           |            |             |             |             |           |             |
| March 31,     | \$10,497 | \$444,210 | \$(53,923) | \$1,805,453 | \$(525,653) | \$(151,997) | \$(1,219) | \$1,527,368 |
| 2014          |          |           |            |             |             |             |           |             |

The accompanying notes are an integral part of these consolidated financial statements.

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amerco and consolidated subsidiaries

consolidated statements of cash flows

|   | Years Ended March 31, |           |           |
|---|-----------------------|-----------|-----------|
|   | 2014                  | 2013      | 2012      |
|   | (In thousands)        |           |           |
| Cash flows from operating activities:                                 |                       |           |           |
| Net earnings  | \$342,391             | \$264,708 | \$205,367 |
| Adjustments to reconcile net earnings to cash provided by operations: |                       |           |           |
| Depreciation  | 293,169               | 260,492   | 229,789   |
| Amortization of deferred policy acquisition costs                     | 19,982                | 17,376    | 13,791    |
| Change in allowance for losses on trade receivables                   | (36)                  | (134)     | (208)     |
| Change in allowance for inventory reserves                            | 871                   | 1,133     | 1,382     |
| Net gain on sale of real and personal property                        | (33,557)              | (22,496)  | (20,888)  |
| Net gain on sale of investments                                       | (6,411)               | (8,323)   | (5,579)   |
| Deferred income taxes   | 46,371                | 13,518    | 104,360   |
| Net change in other operating assets and liabilities:                 |                       |           |           |
| Reinsurance recoverables and trade receivables                        | 62,506                | 36,322    | (77,115)  |
| Inventories   | (11,495)              | 1,206     | (173)     |
| Prepaid expenses  | 2,186                 | (15,587)  | 15,748    |
| Capitalization of deferred policy acquisition costs                   | (32,611)              | (50,640)  | (23,166)  |
| Other assets  | 7,667                 | 21,556    | 5,992     |
| Related party assets  | 7,554                 | 133,672   | (14,210)  |
| Accounts payable and accrued expenses                                 | 34,731                | 40,032    | 19,469    |
| Policy benefits and losses, claims and loss expenses payable          | (30,496)              | (30,478)  | 212,330   |
| Other policyholders' funds and liabilities                            | 693                   | 21        | (1,458)   |
| Deferred income   | 1,259                 | (1,312)   | 4,367     |
| Related party liabilities   | 4,730                 | 464       | 44        |
| Net cash provided by operating activities                             | 709,504               | 661,530   | 669,842   |
| Cash flow from investing activities:                                  |                       |           |           |
| Purchase of:  |                       |           |           |
| Property, plant and equipment   | (999,365)             | (655,984) | (589,799) |
| Short term investments  | (270,690)             | (411,638) | (291,622) |
| Fixed maturity investments  | (282,424)             | (443,262) | (220,104) |
| Equity securities   | (1,562)               | (16,289)  | (9,048)   |
| Preferred stock   | (640)                 | (6,296)   | (2,717)   |
| Real estate   | (532)                 | (1,073)   | (7,829)   |
| Mortgage loans  | (52,419)              | (80,711)  | (127,163) |
| Proceeds from sales and paydowns of:                                  |                       |           |           |
| Property, plant and equipment   | 270,053               | 220,699   | 168,912   |
| Short term investments  | 269,052               | 417,520   | 300,893   |
| Fixed maturity investments  | 138,401               | 160,806   | 128,486   |
| Equity securities   | 29,139                | 372       | 10,222    |

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|   |           |           |           |
|---|-----------|-----------|-----------|
| Preferred stock   | 6,004     | 7,258     | 2,352     |
| Real estate   | 544       | 671       | 440       |
| Mortgage loans  | 48,686    | 95,714    | 54,840    |
| Net cash used by investing activities                         | (845,753) | (712,213) | (582,137) |
| Cash flow from financing activities:                          |           |           |           |
| Borrowings from credit facilities                             | 431,029   | 270,546   | 237,780   |
| Principal repayments on credit facilities                     | (293,068) | (257,957) | (201,888) |
| Debt issuance costs   | (3,943)   | (2,223)   | (2,004)   |
| Capital lease payments  | (53,079)  | (26,877)  | (8,328)   |
| Leveraged Employee Stock Ownership Plan - Repayment from loan | 487       | 692       | 984       |
| Securitization deposits                                       | –         | 1,195     | 42,088    |
| Preferred stock redemption paid                               | –         | –         | (144,289) |
| Preferred stock dividends paid                                | –         | –         | (2,913)   |
| Common stock dividends paid                                   | (19,568)  | (97,421)  | (19,484)  |
| Contribution to related party                                 | –         | –         | (518)     |
| Investment contract deposits                                  | 140,613   | 301,729   | 13,854    |
| Investment contract withdrawals                               | (34,677)  | (31,901)  | (28,027)  |
| Net cash provided (used) by financing activities              | 167,794   | 157,783   | (112,745) |
| Effects of exchange rate on cash                              | (177)     | (536)     | (294)     |
| Increase (decrease) in cash and cash equivalents              | 31,368    | 106,564   | (25,334)  |
| Cash and cash equivalents at the beginning of period          | 463,744   | 357,180   | 382,514   |
| Cash and cash equivalents at the end of period                | \$495,112 | \$463,744 | \$357,180 |

The accompanying notes are an integral part of these consolidated financial statements

amerco and consolidated subsidiaries

notes to consolidated financial statements

#### Note 1. Basis of Presentation

AMERCO, a Nevada Corporation (“AMERCO”), has a fiscal year that ends on the 31st of March for each year that is referenced. Our insurance company subsidiaries have fiscal years that end on the 31st of December for each year that is referenced. They have been consolidated on that basis. Our insurance companies’ financial reporting processes conform to calendar year reporting as required by state insurance departments. Management believes that consolidating their calendar year into our fiscal year financial statements does not materially affect the financial position or results of operations. We disclose any material events occurring during the intervening period. Consequently, all references to our insurance subsidiaries’ years 2013, 2012 and 2011 correspond to fiscal 2014, 2013 and 2012 for AMERCO.

Accounts denominated in non-U.S. currencies have been translated into U.S. dollars. Certain amounts reported in previous years have been reclassified to conform to the current presentation.

#### Note 2. Principles of Consolidation

We apply ASC 810 - Consolidation (“ASC 810”) in our principles of consolidation. ASC 810 addresses arrangements where a company does not hold a majority of the voting or similar interests of a variable interest entity (“VIE”). A company is required to consolidate a VIE if it has determined it is the primary beneficiary. ASC 810 also addresses the policy when a company owns a majority of the voting or similar rights and exercises effective control.

As promulgated by ASC 810, a VIE is not self-supportive due to having one or both of the following conditions: (i) it has an insufficient amount of equity for it to finance its activities without receiving additional subordinated financial support or (ii) its owners do not hold the typical risks and rights of equity owners. This determination is made upon the creation of a variable interest and is re-assessed on an on-going basis should certain changes in the operations of a VIE, or its relationship with the primary beneficiary trigger a reconsideration under the provisions of ASC 810. After a triggering event occurs the most recent facts and circumstances are utilized in determining whether or not a company is a VIE, which other company(s) have a variable interest in the entity, and whether or not the company’s interest is such that it is the primary beneficiary.

We will continue to monitor our relationships with the other entities regarding who is the primary beneficiary, which could change based on facts and circumstances of any reconsideration events.

Intercompany accounts and transactions have been eliminated.

#### Description of Legal Entities

AMERCO is the holding company for:

U-Haul International, Inc (“U-Haul”),

Amerco Real Estate Company (“Real Estate”),

Repwest Insurance Company (“Repwest”), and

Oxford Life Insurance Company (“Oxford”).

Unless the context otherwise requires, the term “Company,” “we,” “us” or “our” refers to AMERCO and all of its legal subsidiaries.

#### Description of Operating Segments

AMERCO has three reportable segments. They are Moving and Storage, Property and Casualty Insurance and Life Insurance.

The Moving and Storage operating segment includes AMERCO, U-Haul, and Real Estate and the wholly-owned subsidiaries of U-Haul and Real Estate. Operations consist of the rental of trucks and trailers, sales of moving supplies, sales of towing accessories, sales of propane, and the rental of fixed and mobile self-storage spaces to the “do-it-yourself” mover and management of self-storage properties owned by others. Operations are conducted under the registered trade name U-Haul® throughout the United States and Canada.



amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

The Property and Casualty Insurance operating segment includes Repwest and its wholly-owned subsidiaries and ARCOA risk retention group (“ARCOA”). The Property and Casualty Insurance operating segment provides loss adjusting and claims handling for U-Haul through regional offices across North America. The Property and Casualty Insurance operating segment also underwrites components of the Safemove, Safetow, Safemove Plus, Safestor and Safestor Mobile protection packages to U-Haul customers. The business plan for the Property and Casualty Insurance operating segment includes offering property and casualty products in other U-Haul related programs. ARCOA is a group captive insurer owned by us and our wholly-owned subsidiaries whose purpose is to provide insurance products related to the moving and storage business.

The Life Insurance operating segment includes Oxford and its wholly-owned subsidiaries. The Life Insurance operating segment provides life and health insurance products primarily to the senior market through the direct writing and reinsuring of life insurance, Medicare supplement and annuity policies.

### Note 3. Accounting Policies

#### Use of Estimates

The preparation of financial statements in conformity with the generally accepted accounting principles (“GAAP”) in the United States requires management to make estimates and judgments that affect the amounts reported in the financial statements and accompanying notes. The accounting policies that we deem most critical to us and that require management’s most difficult and subjective judgments include the principles of consolidation, the recoverability of property, plant and equipment, the adequacy of insurance reserves, the recognition and measurement of impairments for investments accounted for under ASC 320 - Investments - Debt and Equity Securities and the recognition and measurement of income tax assets and liabilities. The actual results experienced by us may differ from management’s estimates.

#### Cash and Cash Equivalents

We consider cash equivalents to be highly liquid debt securities with insignificant interest rate risk with original maturities from the date of purchase of three months or less.

Financial instruments that potentially subject us to concentrations of credit risk consist principally of cash deposits. Accounts at each United States financial institution are insured by the Federal Deposit Insurance Corporation up to \$250,000. Accounts at each Canadian financial institution are insured by the Canada Deposit Insurance Corporation up to \$100,000 CAD per account. At March 31, 2014 and March 31, 2013, we held cash equivalents in excess of these insured limits. To mitigate this risk, we select financial institutions based on their credit ratings and financial strength.

#### Investments

Fixed Maturities and Marketable Equities. Fixed maturity investments consist of either marketable debt, equity or redeemable preferred stocks. As of the balance sheet dates, all of our investments in these securities were classified as available-for-sale. Available-for-sale investments are reported at fair value, with unrealized gains or losses recorded net of taxes and applicable adjustments to deferred policy acquisition costs in stockholders’ equity. Fair value for these investments is based on quoted market prices, dealer quotes or discounted cash flows. The cost of investments sold is based on the specific identification method.

In determining if and when a decline in market value below carrying value is an other-than-temporary impairment, management makes certain assumptions or judgments in its assessment including but not limited to: ability to hold the security, quoted market prices, dealer quotes, discounted cash flows, industry factors, financial factors, and issuer specific information. Other-than-temporary impairments, to the extent of the decline, as well as realized gains or losses on the sale or exchange of investments are recognized in the current period operating results.

Mortgage Loans and Notes on Real Estate. Mortgage loans and notes on real estate are reported at their unpaid balance, net of any allowance for possible losses and any unamortized premium or discount.

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

**Recognition of Investment Income.** Interest income from bonds and mortgage notes is recognized when earned. Dividends on common and preferred stocks are recognized on the ex-dividend dates. Realized gains and losses on the sale or exchange of investments are recognized at the trade date.

#### Derivative Financial Instruments

Our objective for holding derivative financial instruments is to manage interest rate risk exposure primarily through entering interest rate swap agreements. An interest rate swap is a contractual exchange of interest payments between two parties. A standard interest rate swap involves the payment of a fixed rate times a notional amount by one party in exchange for a floating rate times the same notional amount from another party. As interest rates change, the difference to be paid or received is accrued and recognized as interest expense or income over the life of the agreement. We do not enter into these instruments for trading purposes. Counterparties to the interest rate swap agreements are major financial institutions. In accordance with ASC 815 - Derivatives and Hedging, we recognize interest rate swap agreements on the balance sheet at fair value, which is classified as prepaid expenses (asset) or accrued expenses (liability). Derivatives that are not designated as cash flow hedges for accounting purposes must be adjusted to fair value through income. If the derivative qualifies and is designated as a cash flow hedge, changes in its fair value will either be offset against the change in fair value of the hedged item through earnings or recorded in accumulated other comprehensive income (loss) until the hedged item is recognized in earnings. See Note 11, Derivatives of the Notes to Consolidated Financial Statements.

#### Inventories, net

Inventories, net were as follows:

|   | March 31,      |          |
|---|----------------|----------|
|   | 2014           | 2013     |
|   | (In thousands) |          |
| Truck and trailer parts and accessories (a) | \$61,843       | \$51,247 |
| Hitches and towing components (b)           | 14,412         | 14,574   |
| Moving supplies and propane (b)             | 8,040          | 6,979    |
| Subtotal                                    | 84,295         | 72,800   |
| Less: LIFO reserves                         | (14,788)       | (14,693) |
| Less: excess and obsolete reserves          | (2,487)        | (1,711)  |
| Total                                       | \$67,020       | \$56,396 |

(a) Primarily held for internal usage, including equipment manufacturing and repair

(b) Primarily held for retail sales

Inventories consist primarily of truck and trailer parts and accessories used to manufacture and repair rental equipment as well as products and accessories available for retail sale. Inventory is held at our owned locations; our independent dealers do not hold any of our inventory.

Inventory cost is primarily determined using the last-in first-out method (“LIFO”). Inventories valued using LIFO consisted of approximately 96% of the total inventories for March 31, 2014 and 2013. Had we utilized the first-in first-out method (“FIFO”), stated inventory balances would have been \$14.8 million and \$14.7 million higher at March 31, 2014 and 2013, respectively. In fiscal 2014, the positive effect on income due to liquidation of a portion of the LIFO inventory was \$34 thousand.

#### Property, Plant and Equipment

Property, plant and equipment are stated at cost. Interest expense incurred during the initial construction of buildings and rental equipment is considered part of cost. Depreciation is computed for financial reporting purposes using the straight line or an accelerated method based on a declining balance formula over the following estimated useful lives: rental equipment 2-20 years and buildings and non-rental equipment 3-55 years. We follow the deferral method of accounting based on ASC 908 - Airlines for major overhauls in which engine and transmission overhauls are capitalized and amortized over three years. Routine maintenance costs are charged to operating expense as they are incurred. Gains and losses on dispositions of property, plant and equipment are netted against depreciation

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

expense when realized. The net amount of (gains) or losses netted against depreciation expense were (\$33.6) million, (\$22.5) million and (\$20.9) million during fiscal 2014, 2013 and 2012, respectively. Equipment depreciation is recognized in amounts expected to result in the recovery of estimated residual values upon disposal, i.e., minimize gains or losses. In determining the depreciation rate, historical disposal experience, holding periods and trends in the market for vehicles are reviewed.

We regularly perform reviews to determine whether facts and circumstances exist which indicate that the carrying amount of assets, including estimates of residual value, may not be recoverable or that the useful life of assets are shorter or longer than originally estimated. Reductions in residual values (i.e., the price at which we ultimately expect to dispose of revenue earning equipment) or useful lives will result in an increase in depreciation expense over the life of the equipment. Reviews are performed based on vehicle class, generally subcategories of trucks and trailers. We assess the recoverability of our assets by comparing the projected undiscounted net cash flows associated with the related asset or group of assets over their estimated remaining lives against their respective carrying amounts. We consider factors such as current and expected future market price trends on used vehicles and the expected life of vehicles included in the fleet. Impairment, if any, is based on the excess of the carrying amount over the fair value of those assets. If asset residual values are determined to be recoverable, but the useful lives are shorter or longer than originally estimated, the net book value of the assets is depreciated over the newly determined remaining useful lives.

Management determined that additions to the fleet resulting from purchases should be depreciated on an accelerated method based upon a declining formula. Under the declining balances method (2.4 times declining balance), the book value of a rental truck is reduced approximately 16%, 13%, 11%, 9%, 8%, 7%, and 6% during years one through seven, respectively and then reduced on a straight line basis to a salvage value of 20% by the end of year fifteen. Beginning in October 2012, rental equipment subject to this depreciation schedule will be depreciated to a salvage value of 15%. This change had an immaterial effect on our current financial statements. Comparatively, a standard straight line approach would reduce the book value by approximately 5.7% per year over the life of the truck.

Although we intend to sell our used vehicles for prices approximating book value, the extent to which we realize a gain or loss on the sale of used vehicles is dependent upon various factors including but not limited to, the general state of the used vehicle market, the age and condition of the vehicle at the time of its disposal and the depreciation rates with respect to the vehicle. We typically sell our used vehicles at our sales centers throughout North America, on our web site at [uhaul.com/trucksales](http://uhaul.com/trucksales) or by phone at 866-404-0355. Additionally, we sell a large portion of our pickup and cargo van fleet at automobile dealer auctions.

The carrying value of surplus real estate, which is lower than market value at the balance sheet date, was \$14.1 million and \$14.3 million for fiscal 2014 and 2013, respectively, and is included in Investments, other.

#### Receivables

Accounts receivable include trade accounts from moving and self-storage customers and dealers, insurance premiums and amounts due from re-insurers, less management's estimate of uncollectible accounts.

Insurance premiums receivable for policies that are billed through contracted agents are recorded net of commission's payable. A commission payable is recorded as a separate liability for those premiums that are billed direct.

Reinsurance recoverables include case reserves and actuarial estimates of claims incurred but not reported ("IBNR"). These receivables are not expected to be collected until after the associated claim has been adjudicated and billed to

the re-insurer. The reinsurance recoverables may have little or no allowance for doubtful accounts due to the fact that reinsurance is typically procured from carriers with strong credit ratings. Furthermore, we do not cede losses to a re-insurer if the carrier is deemed financially unable to perform on the contract. Reinsurance recoverables also include insurance ceded to other insurance companies.

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notes to consolidated financial statements – (continued)

Notes and mortgage receivables include accrued interest and are reduced by discounts and amounts considered by management to be uncollectible.

#### Policy Benefits and Losses, Claims and Loss Expenses Payable

Our Life Insurance operating segment's liabilities for life insurance and certain annuity and health policies are established to meet the estimated future obligations of policies in force, and are based on mortality, morbidity and withdrawal assumptions from recognized actuarial tables which contain margins for adverse deviation. Liabilities for health, disability and other policies include estimates of payments to be made on insurance claims for reported losses and estimates of losses incurred, but not yet reported. Oxford's liabilities for deferred annuity contracts consist of contract account balances that accrue to the benefit of the policyholders.

Our Property and Casualty Insurance operating segment's liability for reported and unreported losses is based on Repwest's historical data along with industry averages. The liability for unpaid loss adjustment expenses is based on historical ratios of loss adjustment expenses paid to losses paid. Amounts recoverable from re-insurers on unpaid losses are estimated in a manner consistent with the claim liability associated with the re-insured policy. Adjustments to the liability for unpaid losses and loss expenses as well as amounts recoverable from re-insurers on unpaid losses are charged or credited to expense in the periods in which they are made.

Due to the nature of the underlying risks and high degree of uncertainty associated with the determination of the liability for future policy benefits and claims, the amounts to be ultimately paid to settle these liabilities cannot be precisely determined and may vary significantly from the estimated liability, especially for long-tailed casualty lines of business such as excess workers' compensation. As a result of the long-tailed nature of the excess workers' compensation policies written by Repwest during 1983 through 2001, and similar policies assumed by Repwest during 2001 through 2003, it may take a number of years for claims to be fully reported and finally settled.

On a regular basis insurance reserve adequacy is reviewed by management to determine if existing assumptions need to be updated. In determining the assumptions for calculating workers' compensation reserves, management considers multiple factors including the following:

- Claimant longevity
- Cost trends associated with claimant treatments
- Changes in ceding entity and third party administrator reporting practices
- Changes in environmental factors including legal and regulatory
- Current conditions affecting claim settlements
- Future economic conditions including inflation

We have reserved each claim based upon the accumulation of current claim costs projected through the claimants' life expectancy and then adjusted for applicable reinsurance arrangements. Management reviews each claim bi-annually to determine if the estimated life-time claim costs have increased and then adjusts the reserve estimate accordingly at that time. We have factored in an estimate of what the potential cost increases could be in our IBNR liability. We

have not assumed settlement of the existing claims in calculating the reserve amount, unless it is in the final stages of completion.

Continued increases in claim costs, including medical inflation and new treatments and medications could lead to future adverse development resulting in additional reserve strengthening. Conversely, settlement of existing claims or if injured workers return to work or expire prematurely, could lead to future positive development.

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amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

#### Self-Insurance Reserves

U-Haul retains the risk for certain public liability and property damage programs related to the rental equipment. The consolidated balance sheets include \$370.7 million and \$380.8 million of liabilities related to these programs as of March 31, 2014 and 2013, respectively. These liabilities are recorded in Policy benefits and losses, claims and loss expenses payable. Management takes into account losses incurred based upon actuarial estimates, past experience, current claim trends, as well as social and economic conditions. This liability is subject to change in the future based upon changes in the underlying assumptions including claims experience, frequency of incidents, and severity of incidents. Based upon additional claims information obtained through the passage of time, we reduced our self-insurance reserve balance associated with prior accident years by \$5 million in fiscal 2013, there was no such reduction in fiscal 2014.

Additionally, as of March 31, 2014 and 2013, the consolidated balance sheets include liabilities of \$8.4 million and \$8.1 million, respectively, related to our provided medical plan benefits for eligible employees. We estimate this liability based on actual claims outstanding as of the balance sheet date as well as an actuarial estimate of claims incurred but not reported. This liability is reported net of estimated recoveries from excess loss reinsurance policies with unaffiliated insurers of \$0.2 million and \$0.5 million for fiscal 2014 and 2013, respectively. These amounts are recorded in Accounts payable and accrued expenses on the consolidated balance sheets.

#### Revenue Recognition

Self-moving rentals are recognized for the period that trucks and moving equipment are rented. Self-storage revenues, based upon the number of paid storage contract days, are recognized as earned during the period. Sales of self-moving and self-storage related products are recognized at the time that title passes and the customer accepts delivery. Property and casualty, traditional life and Medicare supplement insurance premiums are recognized as revenue over the policy periods. For products where premiums are due over a significantly shorter duration than the period over which benefits are provided, such as our single premium whole life product, premiums are recognized when received and excess profits are deferred and recognized in relation to the insurance in force. Interest and investment income are recognized as earned.

Amounts collected from customers for sales tax are recorded on a net basis.

#### Advertising

All advertising costs are expensed as incurred. Advertising expense was \$7.1 million, \$6.7 million and \$10.3 million in fiscal 2014, 2013 and 2012, respectively.

#### Deferred Policy Acquisition Costs

Commissions and other costs that fluctuate with and are primarily related to the acquisition or renewal of certain insurance premiums are deferred. For the Life Insurance operating segment's life and health insurance products, these costs are amortized, with interest, in relation to revenue such that costs are realized as a constant percentage of revenue. For its annuity insurance products the costs are amortized, with interest, in relation to the present value of actual and expected gross profits.

Starting in fiscal 2013, new annuity contract holders were provided with a sales inducement in the form of a premium bonus. Sales inducements are recognized as an asset with a corresponding increase to the policyholder liability and are amortized in a similar manner to Deferred Acquisition Cost. As of December 31, 2013, the Sales Inducement Asset included with Deferred Acquisition Cost amounted to \$23.3 million on the consolidated balance sheet and amortization expense totaled \$ 2.1 million.

#### Environmental Costs

Liabilities are recorded when environmental assessments and remedial efforts, if applicable, are probable and the costs can be reasonably estimated. The amount of the liability is based on management's best estimate of undiscounted future costs. Certain recoverable environmental costs related to the removal of underground storage tanks or related contamination are capitalized and amortized over the estimated useful lives of the properties. These costs improve the safety or efficiency of the property or are incurred in preparing the property for sale.

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notes to consolidated financial statements – (continued)

### Income Taxes

AMERCO files a consolidated tax return with all of its legal subsidiaries. In accordance with ASC 740 - Income Taxes (“ASC 740”), the provision for income taxes reflects deferred income taxes resulting from changes in temporary differences between the tax basis of assets and liabilities and their reported amounts in the financial statements.

### Comprehensive Income (Loss)

Comprehensive income (loss) consists of net earnings, foreign currency translation adjustments, unrealized gains and losses on investments, the change in fair value of cash flow hedges and the change in postretirement benefit obligation.

### Adoption of New Accounting Pronouncements

In February 2013, the FASB issued Accounting Standards Update (“ASU”) 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income (“ASU 2013-02”), an amendment to FASB ASC Topic 220. The update requires disclosure of amounts reclassified out of accumulated other comprehensive income by component. In addition, an entity is required to present either on the face of the statement of operations or in the notes, significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income but only if the amount reclassified is required to be reclassified to net income in its entirety in the same reporting period. For amounts not reclassified in their entirety to net income, an entity is required to cross-reference to other disclosures that provide additional detail about those amounts. We adopted ASU 2013-02 in the first quarter of fiscal 2014 and it did not have a material impact on our financial statements.

From time to time, new accounting pronouncements are issued by the FASB or the SEC that are adopted by the Company as of the specified effective date. Unless otherwise discussed, these ASU’s entail technical corrections to existing guidance or affect guidance related to specialized industries or entities and therefore will have minimal, if any, impact on our financial position or results of operations upon adoption.

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notes to consolidated financial statements – (continued)

#### Note 4. Earnings Per Share

Our earnings per share for fiscal 2014 and 2013 is calculated by dividing our earnings available to common stockholders by the weighted average common shares outstanding, basic and diluted.

Our earnings available to common stockholders for purposes of computing earnings per common share for fiscal 2012 was net earnings less preferred stock dividends paid, adjusted for the price paid by us for the redemption of our preferred stock less its carrying value on our balance sheet. Preferred stock dividends include accrued dividends of AMERCO. Preferred stock dividends paid to or accrued for entities that are part of the consolidated group are eliminated in consolidation.

The weighted average common shares outstanding exclude post-1992 shares of the employee stock ownership plan that have not been committed to be released. The unreleased shares, net of shares committed to be released, were 33,173; 66,669; and 110,504 as of March 31, 2014, 2013, and 2012, respectively.

#### Note 5. Reinsurance Recoverables and Trade Receivables, Net

Reinsurance recoverables and trade receivables, net were as follows:

|                                       | March 31,      |            |
|---------------------------------------|----------------|------------|
|                                       | 2014           | 2013       |
|                                       | (In thousands) |            |
| Reinsurance recoverable               | \$ 147,301     | \$ 186,533 |
| Trade accounts receivable             | 29,011         | 43,413     |
| Paid losses recoverable               | 3,315          | 1,677      |
| Accrued investment income             | 14,936         | 13,210     |
| Premiums and agents' balances         | 1,129          | 2,813      |
| Independent dealer receivable         | 411            | 334        |
| Other receivable                      | 4,177          | 14,803     |
|                                       | 200,280        | 262,783    |
| Less: Allowance for doubtful accounts | (958)          | (994)      |
|                                       | \$ 199,322     | \$ 261,789 |

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notes to consolidated financial statements – (continued)

#### Note 6. Investments

Expected maturities may differ from contractual maturities as borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

We deposit bonds with insurance regulatory authorities to meet statutory requirements. The adjusted cost of bonds on deposit with insurance regulatory authorities was \$16.3 million and \$16.4 million at March 31, 2014 and 2013, respectively.

#### Available-for-Sale Investments

Available-for-sale investments at March 31, 2014 were as follows:

|   | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses More than 12<br>Months | Gross<br>Unrealized<br>Losses Less than 12<br>Months | Estimated<br>Market<br>Value |
|---|-------------------|------------------------------|--|--|------------------------------|
|   | (In thousands)    |                              |  |  |                              |
| U.S. treasury securities and government obligations | \$49,883          | \$1,475                      | \$–  | \$(1,004)  | \$50,354                     |
| U.S. government agency mortgage-backed securities   | 36,258            | 2,558                        | (4)  | (425)  | 38,387                       |
| Obligations of states and political subdivisions    | 166,311           | 4,834                        | (308)  | (3,627)  | 167,210                      |
| Corporate securities                                | 834,923           | 26,075                       | (3,794)  | (25,875)   | 831,329                      |
| Mortgage-backed securities                          | 12,425            | 279                          | (3)  | (514)  | 12,187                       |
| Redeemable preferred stocks                         | 18,445            | 283                          | (82)   | (1,113)  | 17,533                       |
| Common stocks                                       | 17,299            | 3,987                        | (1)  | (10)   | 21,275                       |
|   | \$1,135,544       | \$39,491                     | \$(4,192)  | \$(32,568)   | \$1,138,275                  |

Available-for-sale investments at March 31, 2013 were as follows:

|  | Amortized<br>Cost | Gross<br>Unrealized | Gross<br>Unrealized | Gross<br>Unrealized | Estimated<br>Market |
|--|-------------------|---------------------|---------------------|---------------------|---------------------|
|--|-------------------|---------------------|---------------------|---------------------|---------------------|

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|   |                | Gains    | Losses More than 12<br>Months | Losses Less than 12<br>Months | Value       |
|---|----------------|----------|-------------------------------|-------------------------------|-------------|
|   | (In thousands) |          |                               |                               |             |
| U.S. treasury securities and government obligations | \$24,518       | \$2,749  | \$(3)                         | \$(3)                         | \$27,261    |
| U.S. government agency mortgage-backed securities   | 44,934         | 4,027    | (7)                           | (73)                          | 48,881      |
| Obligations of states and political subdivisions    | 154,692        | 16,056   | (2)                           | (292)                         | 170,454     |
| Corporate securities                                | 729,677        | 51,596   | (373)                         | (2,265)                       | 778,635     |
| Mortgage-backed securities                          | 6,730          | 282      | (27)                          | —                             | 6,985       |
| Redeemable preferred stocks                         | 23,705         | 751      | (214)                         | (30)                          | 24,212      |
| Common stocks                                       | 43,729         | 273      | (4,685)                       | (407)                         | 38,910      |
|   | \$1,027,985    | \$75,734 | \$(5,311)                     | \$(3,070)                     | \$1,095,338 |

The available-for-sale tables include gross unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position.

We sold available-for-sale securities with a fair value of \$170.0 million, \$165.1 million and \$141.1 million in fiscal 2014, 2013 and 2012, respectively. The gross realized gains on these sales totaled \$5.0 million, \$9.5 million and \$5.9 million in fiscal 2014, 2013 and 2012, respectively. We realized gross losses on these sales of \$1.4 million, \$0.7 million and \$0.2 million in fiscal 2014, 2013 and 2012, respectively.

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notes to consolidated financial statements – (continued)

The unrealized losses of more than twelve months in the available-for-sale tables are considered temporary declines. We track each investment with an unrealized loss and evaluate them on an individual basis for other-than-temporary impairments including obtaining corroborating opinions from third party sources, performing trend analysis and reviewing management's future plans. Certain of these investments may have declines determined by management to be other-than-temporary and we recognized these write-downs through earnings. We recognized other-than-temporary impairments of \$0.1 million in fiscal 2012. There were no write downs in fiscal 2014 and 2013.

The investment portfolio primarily consists of corporate securities and U.S. government securities. We believe we monitor our investments as appropriate. Our methodology of assessing other-than-temporary impairments is based on security-specific analysis as of the balance sheet date and considers various factors, including the length of time to maturity, the extent to which the fair value has been less than the cost, the financial condition and the near-term prospects of the issuer, and whether the debtor is current on its contractually obligated interest and principal payments. Nothing has come to management's attention that would lead to the belief that each issuer would not have the ability to meet the remaining contractual obligations of the security, including payment at maturity. We have the ability and intent not to sell its fixed maturity and common stock investments for a period of time sufficient to allow us to recover our costs.

The portion of other-than-temporary impairment related to a credit loss is recognized in earnings. The significant inputs utilized in the evaluation of mortgage backed securities credit losses include ratings, delinquency rates, and prepayment activity. The significant inputs utilized in the evaluation of asset backed securities credit losses include the time frame for principal recovery and the subordination and value of the underlying collateral.

There were no credit losses recognized in earnings for which a portion of an other-than-temporary impairment was recognized in accumulated other comprehensive income (loss) for fiscal 2014 or 2013.

The adjusted cost and estimated market value of available-for-sale investments at March 31, 2014 and 2013, respectively, by contractual maturity, were as follows:

|  | March 31, 2014 |             | March 31, 2013 |             |
|--|----------------|-------------|----------------|-------------|
|  | Estimated      | Estimated   | Estimated      | Estimated   |
|  | Amortized      | Amortized   | Amortized      | Amortized   |
|  | Market         | Market      | Market         | Market      |
|  | Cost           | Cost        | Cost           | Cost        |
|  | Value          | Value       | Value          | Value       |
|  | (In thousands) |             |                |             |
| Due in one year or less                | \$20,235       | \$20,475    | \$43,658       | \$44,333    |
| Due after one year through five years  | 185,447        | 194,563     | 180,448        | 191,930     |
| Due after five years through ten years | 350,048        | 350,953     | 281,546        | 302,188     |
| Due after ten years                    | 531,645        | 521,289     | 448,169        | 486,780     |
|  | 1,087,375      | 1,087,280   | 953,821        | 1,025,231   |
| Mortgage backed securities             | 12,425         | 12,187      | 6,730          | 6,985       |
| Redeemable preferred stocks            | 18,445         | 17,533      | 23,705         | 24,212      |
| Equity securities                      | 17,299         | 21,275      | 43,729         | 38,910      |
|  | \$1,135,544    | \$1,138,275 | \$1,027,985    | \$1,095,338 |

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notes to consolidated financial statements – (continued)

#### Investments, other

The carrying value of other investments was as follows:

|                          | March 31,      |            |
|--------------------------|----------------|------------|
|                          | 2014           | 2013       |
|                          | (In thousands) |            |
| Mortgage loans, net      | \$ 159,552     | \$ 156,934 |
| Short-term investments   | 44,700         | 43,574     |
| Real estate              | 18,878         | 20,406     |
| Policy loans             | 16,973         | 16,460     |
| Other equity investments | 8,747          | 4,391      |
|                          | \$ 248,850     | \$ 241,765 |

Mortgage loans are carried at the unpaid balance, less an allowance for probable losses and any unamortized premium or discount. The allowance for probable losses was \$0.4 million as of March 31, 2014 and 2013. The estimated fair value of these loans as of March 31, 2014 and 2013 approximated the carrying value. These loans represent first lien mortgages held by us.

Short-term investments consist primarily of investments in money market funds, mutual funds and any other investments with short-term characteristics that have original maturities of less than one year at acquisition. These investments are recorded at cost, which approximates fair value.

Real estate obtained through foreclosure and held for sale is carried at the lower of fair value at time of foreclosure or current estimated fair value less cost to sell. Other equity investments are carried at cost and assessed for impairment.

Insurance policy loans are carried at their unpaid balance.

#### Note 7. Other Assets

Other assets were as follows:

|   | March 31,      |          |
|---|----------------|----------|
|   | 2014           | 2013     |
|   | (In thousands) |          |
| Deposits (debt-related)                         | \$33,139       | \$41,153 |
| Cash surrender value of life insurance policies | 30,934         | 30,769   |
| Excess of loss reinsurance recoverable          | 15,000         | 15,000   |
| Deferred charges                                | 9,047          | 8,661    |
| Other   | 9,468          | 4,403    |
|   | \$97,588       | \$99,986 |



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notes to consolidated financial statements – (continued)

#### Note 8. Net Investment and Interest Income

Net investment and interest income, were as follows:

|  | Years Ended March 31, |          |          |
|--|-----------------------|----------|----------|
|  | 2014                  | 2013     | 2012     |
|  | (In thousands)        |          |          |
| Fixed maturities   | \$53,634              | \$50,696 | \$41,439 |
| Real estate  | 1,118                 | 380      | 81       |
| Insurance policy loans   | 1,159                 | 1,126    | 489      |
| Mortgage loans   | 9,450                 | 17,952   | 7,002    |
| Short-term, amounts held by ceding reinsurers, net and other investments | 3,440                 | 367      | 1,084    |
| Investment income  | 68,801                | 70,521   | 50,095   |
| Less: investment expenses  | (1,629)               | (1,375)  | (1,338)  |
| Investment income - related party  | 12,419                | 13,757   | 24,795   |
| Net investment and interest income                                       | \$79,591              | \$82,903 | \$73,552 |

#### Note 9. Borrowings

##### Long-Term Debt

Long-term debt was as follows:

|   | 2014 Rate (a) | Maturities     | March 31,      |              |
|---|---------------|----------------|----------------|--------------|
|   |               |                | 2014           | 2013         |
|   |               |                | (In thousands) |              |
| Real estate loan (amortizing term)      | 1.66% - 6.93% | 2023           | \$ 250,000     | \$ 235,000   |
| Real estate loan (amortizing term)      | -             | -              | -              | 24,630       |
| Real estate loan (revolving credit)     | -             | 2015           | -              | -            |
| Senior mortgages                        | 2.67% - 5.75% | 2015 -<br>2038 | 684,915        | 556,522      |
| Working capital loan (revolving credit) | -             | 2016           | -              | -            |
| Fleet loans (amortizing term)           | 1.95% - 5.57% | 2015 -<br>2021 | 370,394        | 361,079      |
| Fleet loan (securitization)             | 4.90%         | 2017           | 90,793         | 190,801      |
| Fleet loan (revolving credit)           | 1.65% - 1.91% | 2017 -<br>2018 | 89,632         | -            |
| Capital leases (rental equipment)       | 2.23% - 7.82% | 2015 -<br>2021 | 416,750        | 273,458      |
| Other obligations                       | 3.00% - 8.00% | 2014 -<br>2044 | 39,875         | 20,355       |
| Total notes, loans and leases payable   |               |                | \$ 1,942,359   | \$ 1,661,845 |

(a) Interest rate as of March 31, 2014, including the effect of applicable hedging instruments.

##### Real Estate Backed Loans

## Real Estate Loan

Amerco Real Estate Company and certain of its subsidiaries and U-Haul Company of Florida are borrowers under a Real Estate Loan. During the first quarter of fiscal 2014 this loan was amended. As part of the amendment the revolver component of the agreement was terminated and certain collateral was released. The final maturity date of the term loan was extended to April 2023. As of March 31, 2014, the outstanding balance on the Real Estate Loan was \$250.0 million. U-Haul International, Inc. is a guarantor of this loan. The Real Estate Loan requires monthly principal and interest payments, with the unpaid loan balance and accrued and unpaid interest due at maturity. The Real Estate Loan is secured by various properties owned by the borrowers.

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notes to consolidated financial statements – (continued)

The interest rate, per the provisions of the amended loan agreement, is the applicable London Inter-Bank Offer Rate (“LIBOR”) plus the applicable margin. At March 31, 2014, the applicable LIBOR was 0.16% and the applicable margin was 1.50%, the sum of which was 1.66% which applied to \$25.8 million of the Real Estate Loan. The rate on the remaining balance of \$224.2 million of the Real Estate Loan is hedged with an interest rate swap fixing the rate at 6.93% based on current margin. The default provisions of the Real Estate Loan include non-payment of principal or interest and other standard reporting and change-in-control covenants. There are limited restrictions regarding our use of the funds.

Amerco Real Estate Company and a subsidiary of U-Haul International, Inc. entered into a term loan facility with an initial availability of \$26.1 million and a final maturity of June 2016. This note was paid in full in March 2014.

Amerco Real Estate Company and U-Haul Company of Florida entered into a revolving credit agreement for \$50.0 million. This agreement has a maturity of April 2015. As of March 31, 2014, we had the full \$50.0 million available to be drawn. The interest rate is the applicable LIBOR plus a margin of 1.25%. AMERCO and U-Haul International, Inc. are guarantors of this facility. The default provisions of the loan include non-payment of principal or interest and other standard reporting and change-in-control covenants.

#### Senior Mortgages

Various subsidiaries of Amerco Real Estate Company and U-Haul International, Inc. are borrowers under certain senior mortgages. These senior mortgage loan balances as of March 31, 2014 were in the aggregate amount of \$684.9 million and mature between 2015 and 2038. The senior mortgages require average monthly principal and interest payments with the unpaid loan balance and accrued and unpaid interest due at maturity. The senior mortgages are secured by certain properties owned by the borrowers. The fixed interest rates, per the provisions of the senior mortgages, range between 4.90% and 5.75%. Additionally, \$98.3 million of these loans have an interest rate comprised of an applicable LIBOR of 0.16% plus a margin of 2.50%, the sum of which was 2.66%. Amerco Real Estate Company and U-Haul International, Inc. have provided limited guarantees of the senior mortgages. The default provisions of the senior mortgages include non-payment of principal or interest and other standard reporting and change-in-control covenants. There are limited restrictions regarding our use of the funds.

#### Working Capital Loans

Amerco Real Estate Company is a borrower under an asset backed working capital loan. The maximum amount that can be drawn at any one time is \$25.0 million. At March 31, 2014, we had the full \$25.0 million available to be drawn. This loan is secured by certain properties owned by the borrower. This loan agreement provides for revolving loans, subject to the terms of the loan agreement. This agreement has a maturity of April 2016. This loan requires monthly interest payments with the unpaid loan balance and accrued and unpaid interest due at maturity. U-Haul International, Inc. and AMERCO are the guarantors of this loan. The default provisions of the loan include non-payment of principal or interest and other standard reporting and change-in-control covenants. The interest rate, per the provision of this loan agreement, is the applicable LIBOR plus a margin of 1.25%.

#### Fleet Loans

#### Rental Truck Amortizing Loans

U-Haul International, Inc. and several of its subsidiaries are borrowers under amortizing term loans. The balance of the loans as of March 31, 2014 was \$255.4 million with the final maturities between May 2015 and March 2021.

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notes to consolidated financial statements – (continued)

The Amortizing Loans require monthly principal and interest payments, with the unpaid loan balance and accrued and unpaid interest due at maturity. These loans were used to purchase new trucks. The interest rates, per the provision of the Loan Agreements, are the applicable LIBOR plus the applicable margins. At March 31, 2014, the applicable LIBOR was between 0.15% and 0.16% and applicable margins were between 1.35% and 2.50%. The interest rates are hedged with interest rate swaps fixing the rates between 2.82% and 5.57% based on current margins. Additionally, \$112.0 million of these loans are carried at fixed rates ranging between 1.95% and 3.94%.

AMERCO and U-Haul International, Inc. are guarantors of these loans. The default provisions of these loans include non-payment of principal or interest and other standard reporting and change-in-control covenants.

A subsidiary of U-Haul International, Inc. is a borrower under amortizing term loans with an aggregate balance of \$115.0 million that were used to fund new truck acquisitions. The final maturity date of these notes is August 2016. The agreements contain options to extend the maturity through May 2017. These notes are secured by the purchased equipment and the corresponding operating cash flows associated with their operation. These notes have fixed interest rates between 3.52% and 3.53%. At March 31, 2014, the aggregate outstanding balance was \$115.0 million.

AMERCO and U-Haul International, Inc. are guarantors of these loans. The default provisions of these loans include non-payment of principal or interest and other standard reporting and change-in-control covenants.

#### Rental Truck Securitizations

U-Haul S Fleet and its subsidiaries (collectively, “USF”) issued a \$217.0 million asset-backed note (“2007 Box Truck Note”) on June 1, 2007 to finance new box truck purchases throughout fiscal 2008. This note was paid in full in November 2013.

2010 U-Haul S Fleet and its subsidiaries (collectively, “2010 USF”) issued a \$155.0 million asset-backed note (“2010 Box Truck Note”) on October 28, 2010. 2010 USF is a bankruptcy-remote special purpose entity wholly-owned by U-Haul International, Inc. The net proceeds from the securitized transaction were used to finance new box truck purchases. U.S. Bank, NA acts as the trustee for this securitization.

The 2010 Box Truck Note has a fixed interest rate of 4.90% with an expected final maturity of October 2017. At March 31, 2014, the outstanding balance was \$90.8 million. The note is secured by the box trucks purchased and the corresponding operating cash flows associated with their operation.

The 2010 Box Truck Note is subject to certain covenants with respect to liens, additional indebtedness of the special purpose entity, the disposition of assets and other customary covenants of bankruptcy-remote special purpose entities. The default provisions of this note include non-payment of principal or interest and other standard reporting and change-in-control covenants.

#### Rental Truck Revolvers

Various subsidiaries of U-Haul International, Inc. entered into a revolving fleet loan for \$75 million, which can be increased to a maximum of \$225 million. The loan matures in October 2018. The interest rate, per the provision of the Loan Agreement, is the applicable LIBOR plus the applicable margin. At March 31, 2014, the applicable LIBOR was 0.16% and the margin was 1.75%, the sum of which was 1.91%. Only interest is paid during the first four years of the loan with principal due monthly over the last nine months. As of March 31, 2014, we had \$29.4 million available to be

drawn.

Various subsidiaries of U-Haul International, Inc. entered into a revolving fleet loan for \$100 million, which can be increased to a maximum of \$125 million. The loan matures in October 2017. The interest rate, per the provision of the Loan Agreement, is the applicable LIBOR plus the applicable margin. At March 31, 2014, the applicable LIBOR was 0.15% and the margin was 1.50%, the sum of which was 1.65%. Only interest is paid during the first three years of the loan with principal due monthly over the last nine months. As of March 31, 2014, we had \$56.0 million available to be drawn.

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notes to consolidated financial statements – (continued)

### Capital Leases

We entered into capital leases for new equipment between April 2008 and March 2014, with terms of the leases between 3 and 7 years. At March 31, 2014, the balance of these leases was \$416.8 million. The net book value of the corresponding capitalized assets was \$453.6 million at March 31, 2014.

### Other Obligations

In February 2011, the Company and US Bank, National Association (the “Trustee”) entered into the U-Haul Investors Club Indenture. The Company and the Trustee entered into this indenture to provide for the issuance of notes by us directly to investors over our proprietary website, [uhaulinvestorsclub.com](http://uhaulinvestorsclub.com) (“U-Notes”). The U-Notes are secured by various types of collateral including rental equipment and real estate. U-Notes are issued in smaller series that vary as to principal amount, interest rate and maturity. U-Notes are obligations of the Company and secured by the associated collateral; they are not guaranteed by any of the Company’s affiliates or subsidiaries.

At March 31, 2014, the aggregate outstanding principal balance of the U-Notes issued was \$47.0 million of which \$7.1 million is with our insurance subsidiaries with interest rates between 3.00% and 8.00% and maturity dates between 2014 and 2044.

### Annual Maturities of Notes, Loans and Leases Payable

The annual maturities of long-term debt as of March 31, 2014 for the next five years and thereafter are as follows:

|  | Year Ended March 31, |           |           |           |           |            |
|--|----------------------|-----------|-----------|-----------|-----------|------------|
|  | 2015                 | 2016      | 2017      | 2018      | 2019      | Thereafter |
|  | (In thousands)       |           |           |           |           |            |
| Notes, loans and leases payable, secured | \$163,562            | \$589,368 | \$395,013 | \$217,451 | \$146,399 | \$430,566  |

### Note 10. Interest on Borrowings

#### Interest Expense

Components of interest expense include the following:

|   | Years Ended March 31, |          |          |
|---|-----------------------|----------|----------|
|   | 2014                  | 2013     | 2012     |
|   | (In thousands)        |          |          |
| Interest expense                            | \$72,538              | \$66,159 | \$63,523 |
| Capitalized interest                        | (571)                 | (415)    | (221)    |
| Amortization of transaction costs           | 3,551                 | 4,133    | 4,428    |
| Interest expense resulting from derivatives | 17,174                | 20,819   | 22,641   |
| Total interest expense                      | \$92,692              | \$90,696 | \$90,371 |

Interest paid in cash, including payments related to derivative contracts, amounted to \$87.8 million, \$84.6 million and \$87.0 million for fiscal 2014, 2013 and 2012, respectively.

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notes to consolidated financial statements – (continued)

## Interest Rates

Interest rates and our borrowings were as follows:

|  | Revolving Credit<br>Activity<br>Years Ended March 31,<br>2014 2013 2012<br>(In thousands, except<br>interest rates) |          |          |
|--|---|----------|----------|
| Weighted average interest rate during the year | 1.10%   | 1.25%    | 1.73%    |
| Interest rate at year end                      | 1.78%   | 0.00%    | 1.74%    |
| Maximum amount outstanding during the year     | \$89,632  | \$48,920 | \$38,920 |
| Average amount outstanding during the year     | \$18,658  | \$18,707 | \$24,494 |
| Facility fees                                  | \$301   | \$449    | \$521    |

## Note 11. Derivatives

We manage exposure to changes in market interest rates. Our use of derivative instruments is limited to highly effective interest rate swaps to hedge the risk of changes in cash flows (future interest payments) attributable to changes in LIBOR swap rates, the designated benchmark interest rate being hedged on certain of our LIBOR indexed variable rate debt and a variable rate operating lease. The interest rate swaps effectively fix our interest payments on certain LIBOR indexed variable rate debt. We monitor our positions and the credit ratings of its counterparties and do not currently anticipate non-performance by the counterparties. Interest rate swap agreements are not entered into for trading purposes.

| Original<br>variable<br>rate debt<br>and lease<br>amount<br>(In<br>millions) | Agreement Date | Effective Date | Expiration Date | Designated cash flow<br>hedge date |
|--|----------------|----------------|-----------------|------------------------------------|
| \$ 300.0   | 8/16/2006      | 8/18/2006      | 8/10/2018       | 8/4/2006                           |
| 19.3 (a)   | 4/8/2008       | 8/15/2008      | 6/15/2015       | 3/31/2008                          |
| 19.0   | 8/27/2008      | 8/29/2008      | 7/10/2015       | 4/10/2008                          |
| 30.0   | 9/24/2008      | 9/30/2008      | 9/10/2015       | 9/24/2008                          |
| 15.0 (a)   | 3/24/2009      | 3/30/2009      | 3/30/2016       | 3/25/2009                          |
| 14.7 (a)   | 7/6/2010       | 8/15/2010      | 7/15/2017       | 7/6/2010                           |
| 25.0 (a)   | 4/26/2011      | 6/1/2011       | 6/1/2018        | 6/1/2011                           |
| 50.0 (a)   | 7/29/2011      | 8/15/2011      | 8/15/2018       | 7/29/2011                          |
| 20.0 (a)   | 8/3/2011       | 9/12/2011      | 9/10/2018       | 8/3/2011                           |
| 15.1 (b)   | 3/27/2012      | 3/28/2012      | 3/28/2019       | 3/26/2012                          |
| 25.0   | 4/13/2012      | 4/16/2012      | 4/1/2019        | 4/12/2012                          |
| 44.3   | 1/11/2013      | 1/15/2013      | 12/15/2019      | 1/11/2013                          |

(a) forward swap

(b) operating lease

As of March 31, 2014, the total notional amount of our variable interest rate swaps on debt and an operating lease was \$368.6 million and \$12.3 million, respectively.

The derivative fair values located in Accounts payable and accrued expenses in the balance sheets were as follows:

|   | Liability Derivative Fair Value as<br>of |                |
|---|--|----------------|
|   | March 31, 2014                           | March 31, 2013 |
|   | (In thousands)                           |                |
| Interest rate contracts designated as hedging instruments | \$32,716                                 | \$51,550       |

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notes to consolidated financial statements – (continued)

|  | The Effect of Interest Rate<br>Contracts on the Statements of<br>Operations |                   |                   |
|--|---|-------------------|-------------------|
|  | March 31,<br>2014   | March 31,<br>2013 | March 31,<br>2012 |
|  | (In thousands)  |                   |                   |
| Loss recognized in income on interest rate contracts   | \$17,174  | \$20,819          | \$22,641          |
| (Gain) loss recognized in AOCI on interest rate contracts (effective portion)  | \$(19,317)  | \$(9,405)         | \$9,179           |
| Loss reclassified from AOCI into income (effective portion)  | \$16,691  | \$19,178          | \$23,559          |
| (Gain) loss recognized in income on interest rate contracts (ineffective portion and amount excluded from effectiveness testing) | \$483   | \$1,641           | \$(918)           |

Gains or losses recognized in income on derivatives are recorded as interest expense in the statements of operations. During fiscal 2014 we recognized a net increase in the fair value of our cash flows hedges of \$12.0 million. Embedded in this change was \$16.7 million of losses reclassified from accumulated other comprehensive income to interest expense during the year, net of taxes. At March 31, 2014, we expect to reclassify \$14.2 million of net losses on interest rate contracts from accumulated other comprehensive income (loss) to earnings as interest expense over the next twelve months. Please see Note 3, Accounting Policies in the Notes to Consolidated Financial Statements.

#### Note 12. Stockholders' Equity

On December 4, 2013, we declared a cash dividend on our Common Stock of \$1.00 per share to holders of record on January 10, 2014. The dividend was paid on February 14, 2014.

On November 7, 2012, we declared a cash dividend on our Common Stock of \$5.00 per share to holders of record on November 19, 2012. The dividend was paid on November 30, 2012.

#### Note 13. Change in Excess Workers' Compensation Reserves Estimate

Our policy is to regularly review the adequacy of loss reserves associated with the lines of business of our insurance subsidiaries. A review of the underlying claims of Repwest's excess workers' compensation business in the third quarter of fiscal 2012, indicated that claims had been developing more adversely than previously anticipated based on a combination of issues including medical inflation, additional treatments, longer claim terms and changes in ceding entity and third party administrator reporting practices. As a result, Repwest adjusted its estimate for excess workers' compensation reserves in the third quarter of fiscal 2012. The effect of this change increased benefits and losses expense by \$48.3 million and decreased net earnings by \$31.4 million, or \$1.61 per share, for fiscal 2012.

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notes to consolidated financial statements – (continued)

## Note 14. Provision for Taxes

Earnings before taxes and the provision for taxes consisted of the following:

|  | Years Ended March 31, |           |           |
|--|-----------------------|-----------|-----------|
|  | 2014                  | 2013      | 2012      |
|  | (In thousands)        |           |           |
| Pretax earnings:                                       |                       |           |           |
| U.S.   | \$516,207             | \$389,342 | \$302,748 |
| Non-U.S.   | 21,315                | 19,145    | 22,888    |
| Total pretax earnings                                  | \$537,522             | \$408,487 | \$325,636 |
| Current provision (benefit)                            |                       |           |           |
| Federal  | \$131,246             | \$116,788 | \$10,899  |
| State  | 12,641                | 12,199    | 5,514     |
| Non-U.S.   | 3,787                 | 3,344     | 4,786     |
|  | 147,674               | 132,331   | 21,199    |
| Deferred provision (benefit)                           |                       |           |           |
| Federal  | 37,979                | 8,466     | 89,327    |
| State  | 7,553                 | 1,458     | 8,310     |
| Non-U.S.   | 1,925                 | 1,524     | 1,433     |
|  | 47,457                | 11,448    | 99,070    |
| Provision for income tax expense                       | \$195,131             | \$143,779 | \$120,269 |
| Income taxes paid (net of income tax refunds received) | \$138,384             | \$144,682 | \$10,739  |

The difference between the tax provision at the statutory federal income tax rate and the tax provision attributable to income before taxes was as follows:

|  | Years Ended March 31, |         |         |
|--|-----------------------|---------|---------|
|  | 2014                  | 2013    | 2012    |
|  | (In percentages)      |         |         |
| Statutory federal income tax rate            | 35.00%                | 35.00%  | 35.00%  |
| Increase (reduction) in rate resulting from: |                       |         |         |
| State taxes, net of federal benefit          | 2.38%                 | 2.08%   | 2.70%   |
| Foreign rate differential                    | (0.33)%               | (0.45)% | (0.55)% |
| Federal tax credits                          | (0.32)%               | (0.51)% | (0.21)% |
| Interest on deferred tax                     | 0.00%                 | 0.00%   | 0.12%   |
| Dividend received deduction                  | (0.03)%               | (0.03)% | (0.06)% |
| Other  | (0.40)%               | (0.89)% | (0.07)% |
| Actual tax expense of operations             | 36.30%                | 35.20%  | 36.93%  |



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notes to consolidated financial statements – (continued)

Significant components of our deferred tax assets and liabilities were as follows:

|  | March 31,      |           |
|--|----------------|-----------|
|  | 2014           | 2013      |
|  | (In thousands) |           |
| Deferred tax assets:   |                |           |
| Net operating loss and credit carry forwards                     | \$2,040        | \$2,007   |
| Accrued expenses   | 150,935        | 153,807   |
| Policy benefit and losses, claims and loss expenses payable, net | 22,479         | 24,137    |
| Unrealized losses  | 1,857          | –         |
| Other  | –              | 454       |
| Total deferred tax assets  | \$177,311      | \$180,405 |
| Deferred tax liabilities:  |                |           |
| Property, plant and equipment                                    | \$593,654      | \$552,548 |
| Deferred policy acquisition costs                                | 16,250         | 12,270    |
| Unrealized gains   | –              | 9,245     |
| Other  | 3              | –         |
| Total deferred tax liabilities                                   | 609,907        | 574,063   |
| Net deferred tax liability                                       | \$432,596      | \$393,658 |

The net operating loss and credit carry-forwards in the above table are primarily attributable to \$15.4 million of state net operating losses that will begin to expire March 31, 2015 if not utilized.

ASC 740 prescribes a minimum recognition and measurement methodology that a tax position is required to meet before being recognized in the financial statements. The total amount of unrecognized tax benefits at April 1, 2013 was \$13.9 million. This entire amount of unrecognized tax benefits if resolved in our favor, would favorably impact our effective tax rate. During the current year we recorded tax expense (net of settlements), resulting from uncertain tax positions in the amount of \$3.0 million. At March 31, 2014, the amount of unrecognized tax benefits and the amount that would favorably affect our effective tax rate was \$16.9 million.

A reconciliation of the total amounts of unrecognized tax benefits at the beginning and end of the period are as follows:

|  | Unrecognized<br>Tax Benefits<br>March 31, |          |
|--|---|----------|
|  | 2014                                      | 2013     |
|  | (In thousands)                            |          |
| Unrecognized tax benefits beginning balance                  | \$13,862                                  | \$11,780 |
| Additions based on tax positions related to the current year | 3,000                                     | 2,163    |
| Settlements  | (12)                                      | (81)     |
| Unrecognized tax benefits ending balance                     | \$16,850                                  | \$13,862 |



We recognize interest related to unrecognized tax benefits as interest expense, and penalties as operating expenses. At April 1, 2013, the amount of interest and penalties accrued on unrecognized tax benefits was \$4.3 million, net of tax. During the current year we recorded expense from interest and penalties in the amount of \$0.4 million, net of tax. At March 31, 2014, the amount of interest and penalties accrued on unrecognized tax benefits was \$4.7 million, net of tax.

We file income tax returns in the U.S. federal jurisdiction, and various states and foreign jurisdictions. With some exceptions, we are no longer subject to audit for years prior to the fiscal year ended March 31, 2011. No provision was made for U. S. taxes payable on undistributed foreign earnings since these amounts are permanently reinvested.

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notes to consolidated financial statements – (continued)

## Note 15. Employee Benefit Plans

### Profit Sharing Plans

We provide tax-qualified profit sharing retirement plans for the benefit of eligible employees, former employees and retirees in the U.S. and Canada. The plans are designed to provide employees with an accumulation of funds for retirement on a tax-deferred basis and provide for annual discretionary employer contributions. Amounts to be contributed are determined by the President and Chairman of the Board of the Company under the delegation of authority from the Board, pursuant to the terms of the Profit Sharing Plan. No contributions were made to the profit sharing plan during fiscal 2014, 2013 or 2012.

We also provide an employee savings plan which allows participants to defer income under Section 401(k) of the Internal Revenue Code of 1986.

### ESOP Plan

We sponsor a leveraged ESOP that generally covers all employees with one year or more of service. The ESOP shares initially were pledged as collateral for its debt which was originally funded by U-Haul. As the debt is repaid, shares are released from collateral and allocated to active employees, based on the proportion of debt service paid in the year. ESOP shares are committed to be released monthly and ESOP compensation expense is recorded based on the current market price at the end of the month. These shares then become outstanding for the earnings per share computations. ESOP compensation expense was \$6.6 million, \$5.0 million and \$4.4 million for fiscal 2014, 2013 and 2012, respectively. Listed below is a summary of these financing arrangements as of fiscal year-end:

| Financing Date | Outstanding as of<br>March 31, 2014<br>(In thousands) | Interest Payments |       |       |
|----------------|---|-------------------|-------|-------|
|                |   | 2014              | 2013  | 2012  |
| June, 1991     | \$1,054   | \$53              | \$250 | \$299 |
| March, 1999    | –   | –                 | –     | –     |
| February, 2000 | –   | –                 | –     | –     |
| April, 2001    | –   | –                 | –     | 5     |
| July, 2009     | 744   | 17                | 35    | 15    |

Contributions to the Plan Trust during fiscal 2014, 2013 and 2012 were \$0.7 million, \$1.7 million and \$2.0 million, respectively. In fiscal 2014 \$0.6 million of common stock dividends paid to unallocated shares was applied towards debt service.

Shares held by the Plan were as follows:

|                                 | Years Ended       |          |
|---------------------------------|-------------------|----------|
|                                 | March 31,<br>2014 | 2013     |
| Allocated shares                | 1,312             | 1,374    |
| Unreleased shares               | 40                | 76       |
| Fair value of unreleased shares | \$9,277           | \$13,218 |

The fair value of unreleased shares issued prior to 1992 is defined as the historical cost of such shares. The fair value of unreleased shares issued subsequent to December 31, 1992 is defined as the trading value of such shares as of March 31, 2014 and March 31, 2013, respectively.

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notes to consolidated financial statements – (continued)

### Post Retirement and Post Employment Benefits

We provide medical and life insurance benefits to our eligible employees and their dependents upon retirement from the Company. The retirees must have attained age sixty-five and earned twenty years of full-time service upon retirement for coverage under the medical plan. The medical benefits are capped at a \$20,000 lifetime maximum per covered person. The benefits are coordinated with Medicare and any other medical policies in force. Retirees who have attained age sixty-five and earned at least ten years of full-time service upon retirement from the Company are entitled to group term life insurance benefits. The life insurance benefit is \$2,000 plus \$100 for each year of employment over ten years. The plan is not funded and claims are paid as they are incurred. We use a March 31 measurement date for our post retirement benefit disclosures.

The components of net periodic post retirement benefit cost were as follows:

|   | Years Ended March<br>31, |         |         |
|---|--------------------------|---------|---------|
|   | 2014                     | 2013    | 2012    |
|   | (In thousands)           |         |         |
| Service cost for benefits earned during the period  | \$726                    | \$622   | \$515   |
| Interest cost on accumulated postretirement benefit | 564                      | 554     | 568     |
| Other components                                    | 19                       | 4       | (16)    |
| Net periodic postretirement benefit cost            | \$1,309                  | \$1,180 | \$1,067 |

The fiscal 2014 and fiscal 2013 post retirement benefit liability included the following components:

|   | Years Ended<br>March 31, |          |
|---|--------------------------|----------|
|   | 2014                     | 2013     |
|   | (In thousands)           |          |
| Beginning of year   | \$14,376                 | \$12,493 |
| Service cost for benefits earned during the period                                    | 726                      | 622      |
| Interest cost on accumulated post retirement benefit                                  | 564                      | 554      |
| Net benefit payments and expense  | (263)                    | (271)    |
| Actuarial loss  | 716                      | 978      |
| Accumulated postretirement benefit obligation   | 16,119                   | 14,376   |
| Current liabilities   | 397                      | 493      |
| Non-current liabilities   | 15,722                   | 13,883   |
| Total post retirement benefit liability recognized in statement of financial position | 16,119                   | 14,376   |
| Components included in accumulated other comprehensive income (loss):                 |                          |          |
| Unrecognized net gain (loss)  | (492)                    | 205      |
| Cumulative net periodic benefit cost (in excess of employer contribution)             | \$15,627                 | \$14,581 |

The discount rate assumptions in computing the information above were as follows:

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Years Ended March  
31,  
2014 2013 2012  
(In percentages)

|   |       |       |       |
|---|-------|-------|-------|
| Accumulated postretirement benefit obligation | 4.49% | 3.77% | 4.17% |
|---|-------|-------|-------|

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notes to consolidated financial statements – (continued)

In December 2003, the Medicare Prescription Drug Improvement and Modernization Act of 2003 became law. Amounts shown on the previous page include the effect of the subsidy. The discount rate represents the expected yield on a portfolio of high grade (AA to AAA rated or equivalent) fixed income investments with cash flow streams sufficient to satisfy benefit obligations under the plan when due. Fluctuations in the discount rate assumptions primarily reflect changes in U.S. interest rates. The assumed health care cost trend rate used to measure the accumulated postretirement benefit obligation as of the end of fiscal 2014 was 7.6% in the initial year and was projected to decline annually to an ultimate rate of 4.5% in fiscal 2029. The assumed health care cost trend rate used to measure the accumulated postretirement benefit obligation as of the end of fiscal 2013 (and used to measure the fiscal 2014 net periodic benefit cost) was 7.8% in the initial year and was projected to decline annually to an ultimate rate of 4.5% in fiscal 2029.

If the estimated health care cost trend rate assumptions were increased by one percent, the accumulated post retirement benefit obligation as of fiscal year-end would increase by \$316,531 and the total of the service cost and interest cost components would increase by \$17,710. A decrease in the estimated health care cost trend rate assumption of one percent would decrease the accumulated post retirement benefit obligation as of fiscal year-end by \$359,038 and the total of the service cost and interest cost components would decrease by \$20,112.

Post employment benefits provided by us, other than upon retirement, are not material.

Future net benefit payments are expected as follows:

|                   | Future Net Benefit Payments<br>(In thousands) |
|-------------------|---|
| Year-ended:       |   |
| 2015              | \$ 397  |
| 2016              | 472   |
| 2017              | 565   |
| 2018              | 665   |
| 2019              | 787   |
| 2020 through 2024 | 6,401   |
| Total             | \$9,287                                       |

#### Note 16. Fair Value Measurements

Fair values of cash equivalents approximate carrying value due to the short period of time to maturity. Fair values of short term investments, investments available-for-sale, long term investments, mortgage loans and notes on real estate, and interest rate swap contracts are based on quoted market prices, dealer quotes or discounted cash flows. Fair values of trade receivables approximate their recorded value.

Our financial instruments that are exposed to concentrations of credit risk consist primarily of temporary cash investments, trade receivables, reinsurance recoverables and notes receivable. Limited credit risk exists on trade receivables due to the diversity of our customer base and their dispersion across broad geographic markets. We place our temporary cash investments with financial institutions and limit the amount of credit exposure to any one financial institution.

We have mortgage receivables, which potentially expose us to credit risk. The portfolio of notes is principally collateralized by self-storage facilities and commercial properties. We have not experienced any material losses related to the notes from individual or groups of notes in any particular industry or geographic area. The estimated fair values were determined using the discounted cash flow method and using interest rates currently offered for similar loans to borrowers with similar credit ratings.

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notes to consolidated financial statements – (continued)

The carrying amount of long term debt and short term borrowings are estimated to approximate fair value as the actual interest rate is consistent with the rate estimated to be currently available for debt of similar term and remaining maturity.

Other investments including short term investments are substantially current or bear reasonable interest rates. As a result, the carrying values of these financial instruments approximate fair value.

Assets and liabilities are recorded at fair value on the condensed consolidated balance sheets and are measured and classified based upon a three tiered approach to valuation. ASC 820 - Fair Value Measurements and Disclosures (“ASC 820”) requires that financial assets and liabilities recorded at fair value be classified and disclosed in one of the following three categories:

Level 1 - Unadjusted quoted prices in active markets that are accessible at the measurement date for identical, unrestricted assets or liabilities;

Level 2 – Quoted prices for identical or similar financial instruments in markets that are not considered to be active, or similar financial instruments for which all significant inputs are observable, either directly or indirectly, or inputs other than quoted prices that are observable, or inputs that are derived principally from or corroborated by observable market data through correlation or other means;

Level 3 – Prices or valuations that require inputs that are both significant to the fair value measurement and are unobservable. These reflect management’s assumptions about the assumptions a market participant would use in pricing the asset or liability.

A financial instrument’s level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. The following tables represent the financial assets and liabilities on the condensed consolidated balance sheet at March 31, 2014 and 2013, that are subject to ASC 820 and the valuation approach applied to each of these items.

| Year Ended March 31, 2014                 | Total          | Level 1     | Level 2   | Level 3 |
|---|----------------|-------------|-----------|---------|
|   | (In thousands) |             |           |         |
| <b>Assets</b>                             |                |             |           |         |
| Short-term investments                    | \$457,723      | \$457,723   | \$–       | \$–     |
| Fixed maturities - available for sale     | 1,099,467      | 898,209     | 200,154   | 1,104   |
| Preferred stock                           | 17,533         | 17,533      | –         | –       |
| Common stock                              | 21,275         | 21,275      | –         | –       |
| Derivatives                               | 3,868          | 3,868       | –         | –       |
| Total                                     | \$1,599,866    | \$1,398,608 | \$200,154 | \$1,104 |
| <b>Liabilities</b>                        |                |             |           |         |
| Guaranteed residual values of TRAC leases | \$–            | \$–         | \$–       | \$–     |
| Derivatives                               | 32,716         | –           | 32,716    | –       |
| Total                                     | \$32,716       | \$–         | \$32,716  | \$–     |



In light of our definition of an active market at the end of the fourth quarter of fiscal 2014, we reclassified \$95.4 million of fixed maturities – available for sale from Level 1 to Level 2 due to a review of their trading activity.

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notes to consolidated financial statements – (continued)

| Year Ended March 31, 2013                 | Total              | Level 1            | Level 2         | Level 3        |
|---|--------------------|--------------------|-----------------|----------------|
|   | (In thousands)     |                    |                 |                |
| <b>Assets</b>                             |                    |                    |                 |                |
| Short-term investments                    | \$434,175          | \$434,175          | \$–             | \$–            |
| Fixed maturities - available for sale     | 1,032,215          | 951,598            | 79,437          | 1,180          |
| Preferred stock                           | 24,212             | 24,212             | –               | –              |
| Common stock                              | 38,911             | 38,911             | –               | –              |
| Derivatives                               | 1,165              | –                  | 1,165           | –              |
| <b>Total</b>                              | <b>\$1,530,678</b> | <b>\$1,448,896</b> | <b>\$80,602</b> | <b>\$1,180</b> |
| <b>Liabilities</b>                        |                    |                    |                 |                |
| Guaranteed residual values of TRAC leases | \$–                | \$–                | \$–             | \$–            |
| Derivatives                               | 51,550             | –                  | 51,550          | –              |
| <b>Total</b>                              | <b>\$51,550</b>    | <b>\$–</b>         | <b>\$51,550</b> | <b>\$–</b>     |

The following tables represent the fair value measurements for our assets at March 31, 2014 using significant unobservable inputs (Level 3).

|  | Fixed Maturities - Asset Backed Securities<br>(In thousands) |
|--|--|
| Balance at March 31, 2013  | \$1,180  |
| Fixed Maturities - Asset Backed Securities - redemption          | (128)  |
| Fixed Maturities - Asset Backed Securities accretion             | 67   |
| Fixed Maturities - Asset Backed Securities capitalized interest  | 9  |
| Fixed Maturities - Asset Backed Securities - net gain (realized) | (24)   |
| Balance at March 31, 2014  | \$1,104  |

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notes to consolidated financial statements – (continued)

## Note 17. Reinsurance and Policy Benefits and Losses, Claims and Loss Expenses Payable

During their normal course of business, our insurance subsidiaries assume and cede reinsurance on both a coinsurance and a risk premium basis. They also obtain reinsurance for that portion of risks exceeding their retention limits. The maximum amount of life insurance retained on any one life is \$110,000.

|                              | Direct<br>Amount (a)<br>(In thousands) | Ceded to<br>Other<br>Companies | Assumed<br>from Other<br>Companies | Net<br>Amount (a) | Percentage of<br>Amount<br>Assumed to Net |
|------------------------------|--|--------------------------------|------------------------------------|-------------------|---|
| Year ended December 31, 2013 |  |                                |                                    |                   |   |
| Life insurance in force      | \$861,967                              | \$403                          | \$1,033,136                        | \$1,894,700       | 55%                                       |
| Premiums earned:             |  |                                |                                    |                   |   |
| Life                         | \$45,625                               | \$212                          | \$12,888                           | \$58,301          | 22%                                       |
| Accident and health          | 95,536                                 | 397                            | 3,157                              | 98,296            | 3%  |
| Annuity                      | 847                                    | 23                             | 498                                | 1,322             | 38%                                       |
| Property and casualty        | 40,685                                 | –                              | 367                                | 41,052            | 1%  |
| Total                        | \$182,693                              | \$632                          | \$16,910                           | \$198,971         |   |
| Year ended December 31, 2012 |  |                                |                                    |                   |   |
| Life insurance in force      | \$811,035                              | \$16,471                       | 1,083,550                          | \$1,878,114       | 58%                                       |
| Premiums earned:             |  |                                |                                    |                   |   |
| Life                         | \$52,751                               | \$2,685                        | \$13,640                           | \$63,706          | 21%                                       |
| Accident and health          | 106,266                                | 454                            | 3,409                              | 109,221           | 3%  |
| Annuity                      | 6,095                                  | 1,208                          | 301                                | 5,188             | 6%  |
| Property and casualty        | 31,537                                 | –                              | 2,805                              | 34,342            | 8%  |
| Total                        | \$196,649                              | \$4,347                        | \$20,155                           | \$212,457         |   |
| Year ended December 31, 2011 |  |                                |                                    |                   |   |
| Life insurance in force      | \$761,070                              | \$14,868                       | \$1,142,247                        | \$1,888,449       | 60%                                       |
| Premiums earned:             |  |                                |                                    |                   |   |
| Life                         | \$63,396                               | \$6,909                        | \$94,982                           | \$151,469         | 63%                                       |
| Accident and health          | 115,599                                | 503                            | 3,635                              | 118,731           | 3%  |
| Annuity                      | 9,049                                  | 1,920                          | 233                                | 7,362             | 3%  |
| Property and casualty        | 30,145                                 | –                              | 2,486                              | 32,631            | 8%  |
| Total                        | \$218,189                              | \$9,332                        | \$101,336                          | \$310,193         |   |

(a) Balances are reported net of inter-segment transactions.

To the extent that a reinsurer is unable to meet its obligation under the related reinsurance agreements, Repwest would remain liable for the unpaid losses and loss expenses. Pursuant to certain of these agreements, Repwest holds letters of credit at year end in the amount of \$0.6 million from re-insurers and has issued letters of credit in the amount of \$4.3 million in favor of certain ceding companies.

Policy benefits and losses, claims and loss expenses payable for our Property and Casualty Insurance operating segment were as follows:

|   | Years Ended    |           |
|---|----------------|-----------|
|   | December 31,   |           |
|   | 2013           | 2012      |
|   | (In thousands) |           |
| Unpaid losses and loss adjustment expense | \$295,126      | \$330,093 |
| Reinsurance losses payable                | 90             | 91        |
| Total                                     | \$295,216      | \$330,184 |

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notes to consolidated financial statements – (continued)

Activity in the liability for unpaid losses and loss adjustment expenses for our Property and Casualty Insurance operating segment is summarized as follows:

|                               | Years Ended December 31, |           |           |
|-------------------------------|--------------------------|-----------|-----------|
|                               | 2013                     | 2012      | 2011      |
|                               | (In thousands)           |           |           |
| Balance at January 1          | \$330,093                | \$382,328 | \$276,355 |
| Less: reinsurance recoverable | 176,439                  | 223,865   | 167,315   |
| Net balance at January 1      | 153,654                  | 158,463   | 109,040   |
| Incurred related to:          |                          |           |           |
| Current year                  | 9,861                    | 8,962     | 9,297     |
| Prior years                   | 1,652                    | 7,036     | 56,445    |
| Total incurred                | 11,513                   | 15,998    | 65,742    |
| Paid related to:              |                          |           |           |
| Current year                  | 5,226                    | 4,405     | 5,049     |
| Prior years                   | 1,350                    | 16,402    | 11,270    |
| Total paid                    | 6,576                    | 20,807    | 16,319    |
| Net balance at December 31    | 158,591                  | 153,654   | 158,463   |
| Plus: reinsurance recoverable | 136,535                  | 176,439   | 223,865   |
| Balance at December 31        | \$295,126                | \$330,093 | \$382,328 |

The liability for incurred losses and loss adjustment expenses (net of reinsurance recoverable of \$136.5 million) increased by \$4.9 million in 2013.

#### Note 18. Contingent Liabilities and Commitments

We lease a portion of our rental equipment and certain of our facilities under operating leases with terms that expire at various dates substantially through 2020. As of March 31, 2014, we have guaranteed \$95.0 million of residual values for these rental equipment assets at the end of the respective lease terms. Certain leases contain renewal and fair market value purchase options as well as mileage and other restrictions. At the expiration of the lease, we have the option to renew the lease, purchase the asset for fair market value, or sell the asset to a third party on behalf of the lessor. We have been leasing equipment since 1987 and has experienced no material losses relating to these types of residual value guarantees.

Lease expenses were as follows:

|               | Years Ended March 31, |           |           |
|---------------|-----------------------|-----------|-----------|
|               | 2014                  | 2013      | 2012      |
|               | (In thousands)        |           |           |
| Lease expense | \$100,466             | \$117,448 | \$131,215 |

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notes to consolidated financial statements – (continued)

Operating lease commitments for leases having terms of more than one year were as follows:

|                      | Property,<br>Plant and<br>Equipment | Rental<br>Equipment | Total     |
|----------------------|-------------------------------------|---------------------|-----------|
|                      | (In thousands)                      |                     |           |
| Year-ended March 31: |                                     |                     |           |
| 2015                 | \$4,750                             | \$60,062            | \$64,812  |
| 2016                 | 2,152                               | 32,396              | 34,548    |
| 2017                 | 2,067                               | 14,518              | 16,585    |
| 2018                 | 1,811                               | 11,053              | 12,864    |
| 2019                 | 769                                 | 9,046               | 9,815     |
| Thereafter           | 5,532                               | 1,323               | 6,855     |
| Total                | \$17,081                            | \$128,398           | \$145,479 |

#### Note 19. Contingencies

##### Environmental

Compliance with environmental requirements of federal, state and local governments may significantly affect Real Estate's business operations. Among other things, these requirements regulate the discharge of materials into the air, land and water and govern the use and disposal of hazardous substances. Real Estate is aware of issues regarding hazardous substances on some of its properties. Real Estate regularly makes capital and operating expenditures to stay in compliance with environmental laws and has put in place a remedial plan at each site where it believes such a plan is necessary. Since 1988, Real Estate has managed a testing and removal program for underground storage tanks.

Based upon the information currently available to Real Estate, compliance with the environmental laws and its share of the costs of investigation and cleanup of known hazardous waste sites are not expected to result in a material adverse effect on AMERCO's financial position or results of operations.

##### Other

We are named as a defendant in various other litigation and claims arising out of the normal course of business. In management's opinion, none of these other matters will individually have a material effect on our financial position and results of operations.

#### Note 20. Related Party Transactions

As set forth in the Audit Committee Charter and consistent with NASDAQ Listing Rules, our Audit Committee (the "Audit Committee") reviews and maintains oversight over related party transactions which are required to be disclosed under the Securities and Exchange Commission ("SEC") rules and regulations. Accordingly, all such related party transactions are submitted to the Audit Committee for ongoing review and oversight. Our internal processes ensure that our legal and finance departments identify and monitor potential related party transactions which may require disclosure and Audit Committee oversight.

AMERCO has engaged in related party transactions and has continuing related party interests with certain major stockholders, directors and officers of the consolidated group as disclosed below. Management believes that the transactions described below and in the related notes were completed on terms substantially equivalent to those that would prevail in third party, arm's-length transactions.

SAC Holdings was established in order to acquire and develop self-storage properties. These properties are being managed by us pursuant to management agreements. In the past, we sold real estate and various self-storage properties to SAC Holdings, and such sales provided significant cash flows to us.

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amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

#### Related Party Revenues

|  | Years Ended March 31, |          |          |
|--|-----------------------|----------|----------|
|  | 2014                  | 2013     | 2012     |
|  | (In thousands)        |          |          |
| U-Haul interest income revenue from SAC Holdings | \$7,071               | \$8,373  | \$19,364 |
| U-Haul interest income revenue from Private Mini | 5,348                 | 5,383    | 5,431    |
| U-Haul management fee revenue from SAC Holdings  | 18,008                | 18,732   | 18,306   |
| U-Haul management fee revenue from Private Mini  | 2,437                 | 2,305    | 2,226    |
| U-Haul management fee revenue from Mercury       | 4,049                 | 3,342    | 2,734    |
|  | \$36,913              | \$38,135 | \$48,061 |

During fiscal 2014, subsidiaries of ours held various junior unsecured notes of SAC Holdings. Substantially all of the equity interest of SAC Holdings is controlled by Blackwater Investments, Inc. (“Blackwater”). Blackwater is wholly-owned by Mark V. Shoen, a significant shareholder of AMERCO. We do not have an equity ownership interest in SAC Holdings. We received cash interest payments of \$17.2 million, \$12.6 million and \$17.8 million, from SAC Holdings during fiscal 2014, 2013 and 2012, respectively. The largest aggregate amount of notes receivable outstanding during fiscal 2014 was \$72.4 million and the aggregate notes receivable balance at March 31, 2014 was \$71.5 million. In accordance with the terms of these notes, SAC Holdings may prepay the notes without penalty or premium at any time. The scheduled maturities of these notes are between 2017 and 2019.

During fiscal 2014, AMERCO and U-Haul held various junior notes issued by Private Mini Storage Realty, L.P. (“Private Mini”). The equity interests of Private Mini are ultimately controlled by Blackwater. We received cash interest payments of \$5.4 million from Private Mini during fiscal years 2014, 2013 and 2012. The largest aggregate amount outstanding during fiscal 2014 was \$65.9 million and the aggregate notes receivable balance at March 31, 2014 was \$65.5 million.

We currently manage the self-storage properties owned or leased by SAC Holdings, Mercury Partners, L.P. (“Mercury”), Four SAC Self-Storage Corporation (“4 SAC”), Five SAC Self-Storage Corporation (“5 SAC”), Galaxy Investments, L.P. (“Galaxy”) and Private Mini pursuant to a standard form of management agreement, under which we receive a management fee of between 4% and 10% of the gross receipts plus reimbursement for certain expenses. We received management fees, exclusive of reimbursed expenses, of \$25.8 million, \$23.7 million and \$22.5 million from the above mentioned entities during fiscal 2014, 2013 and 2012, respectively. This management fee is consistent with the fee received for other properties we previously managed for third parties. SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini are substantially controlled by Blackwater. Mercury is substantially controlled by Mark V. Shoen. James P. Shoen, a significant shareholder and director of AMERCO, and an estate planning trust benefitting Shoen children also have an interest in Mercury.

#### Related Party Costs and Expenses

|  | Years Ended March 31, |         |         |
|--|-----------------------|---------|---------|
|  | 2014                  | 2013    | 2012    |
|  | (In thousands)        |         |         |
| U-Haul lease expenses to SAC Holdings      | \$2,619               | \$2,626 | \$2,430 |
| U-Haul commission expenses to SAC Holdings | 46,886                | 41,185  | 39,167  |
| U-Haul commission expenses to Private Mini | 3,047                 | 2,650   | 2,523   |



\$52,552 \$46,461 \$44,120

We lease space for marketing company offices, vehicle repair shops and hitch installation centers from subsidiaries of SAC Holdings, 5 SAC and Galaxy. The terms of the leases are similar to the terms of leases for other properties owned by unrelated parties that are leased to us.

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notes to consolidated financial statements – (continued)

At March 31, 2014, subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini acted as U-Haul independent dealers. The financial and other terms of the dealership contracts with the aforementioned companies and their subsidiaries are substantially identical to the terms of those with our other independent dealers whereby commissions are paid by us based upon equipment rental revenues.

These agreements and notes with subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini, excluding Dealer Agreements, provided revenues of \$32.9 million, expenses of \$2.6 million and cash flows of \$43.7 million during fiscal 2014. Revenues and commission expenses related to the Dealer Agreements were \$228.6 million and \$49.9 million, respectively for fiscal 2014.

Pursuant to the variable interest entity model under ASC 810 – Consolidation (“ASC 810”), Management determined that the junior notes of SAC Holdings and Private Mini as well as the management agreements with SAC Holdings, Mercury, 4 SAC, 5 SAC, Galaxy, and Private Mini represent potential variable interests for us. Management evaluated whether it should be identified as the primary beneficiary of one or more of these VIE’s using a two-step approach in which management (i) identified all other parties that hold interests in the VIE’s, and (ii) determined if any variable interest holder has the power to direct the activities of the VIE’s that most significantly impact their economic performance.

Management determined that they do not have a variable interest in the holding entities SAC Holding II Corporation, Mercury, 4 SAC, 5 SAC, or Galaxy based upon management agreements which are with the individual operating entities or through the issuance of junior debt; therefore, we are precluded from consolidating these entities.

We have junior debt with the holding entities SAC Holding Corporation and Private Mini which represents a variable interest in each individual entity. Though we have certain protective rights within these debt agreements, we have no present influence or control over these holding entities unless their protective rights become exercisable, which management considers unlikely based on their payment history. As a result, we have no basis under ASC 810 to consolidate these entities.

We do not have the power to direct the activities that most significantly impact the economic performance of the individual operating entities which have management agreements with U-Haul. There are no fees or penalties disclosed in the management agreement for termination of the agreement. Through control of the holding entities’ assets, and its ability and history of making key decisions relating to the entity and its assets, Blackwater, and its owner, are the variable interest holder with the power to direct the activities that most significantly impact each of the individual holding entities and the individual operating entities’ performance. As a result, we have no basis under ASC 810 to consolidate these entities.

We have not provided financial or other support explicitly or implicitly during the fiscal year ended March 31, 2014 to any of these entities that it was not previously contractually required to provide. In addition, we currently have no plan to provide any financial support to any of these entities in the future. The carrying amount and classification of the assets and liabilities in our balance sheets that relate to our variable interests in the aforementioned entities are as follows, which approximate the maximum exposure to loss as a result of our involvement with these entities:



amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

#### Related Party Assets

|  | March 31,      |           |
|--|----------------|-----------|
|  | 2014           | 2013      |
|  | (In thousands) |           |
| U-Haul notes, receivables and interest from Private Mini | \$68,451       | \$68,593  |
| U-Haul notes receivable from SAC Holding Corporation     | 71,464         | 72,397    |
| U-Haul interest receivable from SAC Holdings             | 4,376          | 14,483    |
| U-Haul receivable from SAC Holdings                      | 19,418         | 22,336    |
| U-Haul receivable from Mercury                           | 5,930          | 3,640     |
| Other (a)  | (15)           | 586       |
|  | \$169,624      | \$182,035 |

(a) Timing differences for intercompany balances with insurance subsidiaries.

#### Note 21. Statutory Financial Information of Insurance Subsidiaries

Applicable laws and regulations of the State of Arizona require Property and Casualty Insurance and Life Insurance to maintain minimum capital and surplus determined in accordance with statutory accounting principles. Audited statutory net income (loss) and statutory capital and surplus for the years ended are listed below:

|                                       | Years Ended December 31, |          |            |
|---------------------------------------|--------------------------|----------|------------|
|                                       | 2013                     | 2012     | 2011       |
|                                       | (In thousands)           |          |            |
| Repwest:                              |                          |          |            |
| Audited statutory net income (loss)   | \$18,286                 | \$16,923 | \$(37,417) |
| Audited statutory capital and surplus | 126,836                  | 94,284   | 77,285     |
| ARCOA:                                |                          |          |            |
| Audited statutory net income (loss)   | 532                      | (1,881)  | (362)      |
| Audited statutory capital and surplus | 2,666                    | 2,201    | 2,469      |
| Oxford:                               |                          |          |            |
| Audited statutory net income          | 11,130                   | 13,936   | 1,677      |
| Audited statutory capital and surplus | 148,486                  | 131,920  | 129,445    |
| CFLIC:                                |                          |          |            |
| Audited statutory net income          | 9,567                    | 8,734    | 8,513      |
| Audited statutory capital and surplus | 28,848                   | 28,042   | 36,200     |
| NAI:                                  |                          |          |            |
| Audited statutory net income (loss)   | (419)                    | (1,962)  | (4,151)    |
| Audited statutory capital and surplus | 10,185                   | 9,804    | 11,564     |
| DGLIC:*                               |                          |          |            |
| Audited statutory net income          | –                        | –        | 1,828      |
| Audited statutory capital and surplus | –                        | –        | 7,276      |

\* Merged with CFLIC on December 31, 2012.

The amount of dividends that can be paid to shareholders by insurance companies domiciled in the State of Arizona is limited. Any dividend in excess of the limit requires prior regulatory approval. The statutory surplus for Repwest at December 31, 2013 that could be distributed as ordinary dividends was \$10.2 million. The statutory surplus for Oxford at December 31, 2013 that could be distributed as ordinary dividends was \$14.8 million. Repwest and Oxford did not pay a dividend to AMERCO in fiscal 2014 or 2013. In fiscal 2012, Repwest distributed a dividend of \$6.8 million in property to AMERCO.

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notes to consolidated financial statements – (continued)

Note 22. Financial Information by Geographic Area

|  | United States                            | Canada    | Consolidated |
|--|--|-----------|--------------|
|  | (All amounts are in thousands U.S. \$'s) |           |              |
| Fiscal Year Ended March 31, 2014                                 |  |           |              |
| Total revenues   | \$2,681,800                              | \$153,452 | \$2,835,252  |
| Depreciation and amortization, net of (gains) losses on disposal | 272,236                                  | 7,358     | 279,594      |
| Interest expense   | 92,128                                   | 564       | 92,692       |
| Pretax earnings  | 516,207                                  | 21,315    | 537,522      |
| Income tax expense   | 189,419                                  | 5,712     | 195,131      |
| Identifiable assets  | 5,854,503                                | 144,475   | 5,998,978    |

|  | United States                            | Canada    | Consolidated |
|--|--|-----------|--------------|
|  | (All amounts are in thousands U.S. \$'s) |           |              |
| Fiscal Year Ended March 31, 2013                                 |  |           |              |
| Total revenues   | \$2,409,291                              | \$149,296 | \$2,558,587  |
| Depreciation and amortization, net of (gains) losses on disposal | 247,413                                  | 7,959     | 255,372      |
| Interest expense   | 90,137                                   | 559       | 90,696       |
| Pretax earnings  | 389,342                                  | 19,145    | 408,487      |
| Income tax expense   | 138,911                                  | 4,868     | 143,779      |
| Identifiable assets  | 5,160,889                                | 145,712   | 5,306,601    |

|  | United States                            | Canada    | Consolidated |
|--|--|-----------|--------------|
|  | (All amounts are in thousands U.S. \$'s) |           |              |
| Fiscal Year Ended March 31, 2012                                 |  |           |              |
| Total revenues   | \$2,364,560                              | \$147,467 | \$2,512,027  |
| Depreciation and amortization, net of (gains) losses on disposal | 214,800                                  | 7,892     | 222,692      |
| Interest expense   | 89,730                                   | 641       | 90,371       |
| Pretax earnings  | 302,748                                  | 22,888    | 325,636      |
| Income tax expense   | 114,050                                  | 6,219     | 120,269      |
| Identifiable assets  | 4,518,772                                | 135,279   | 4,654,051    |

Note 22A. Consolidating Financial Information by Industry Segment

AMERCO's three reportable segments are:

- Moving and Storage, comprised of AMERCO, U-Haul, and Real Estate and the subsidiaries of U-Haul and Real Estate,
- Property and Casualty Insurance, comprised of Repwest and its subsidiaries and ARCOA, and

- Life Insurance, comprised of Oxford and its subsidiaries.

Management tracks revenues separately, but does not report any separate measure of the profitability for rental vehicles, rentals of self-storage spaces and sales of products that are required to be classified as a separate operating segment and accordingly does not present these as separate reportable segments. Deferred income taxes are shown as liabilities on the consolidating statements.

The information includes elimination entries necessary to consolidate AMERCO, the parent, with its subsidiaries.

Investments in subsidiaries are accounted for by the parent using the equity method of accounting.

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Note 22A. Financial Information by Consolidating Industry Segment:

Consolidating balance sheets by industry segment as of March 31, 2014 are as follows:

|   | Moving & Storage |           |             |              |                               | AMERCO                            | Legal Group        |              |     |
|---|------------------|-----------|-------------|--------------|-------------------------------|-----------------------------------|--------------------|--------------|-----|
|   | AMERCO           | U-Haul    | Real Estate | Eliminations | Moving & Storage Consolidated | Property & Casualty Insurance (a) | Life Insurance (a) | Eliminations |     |
|   | (In thousands)   |           |             |              |                               |                                   |                    |              |     |
| Assets:   |                  |           |             |              |                               |                                   |                    |              |     |
| Cash and cash equivalents                             | \$321,544        | \$140,844 | \$2,322     | \$–          | \$464,710                     | \$12,758                          | \$17,644           | \$–          |     |
| Reinsurance recoverables and trade receivables, net   | –                | 28,784    | 177         | –            | 28,961                        | 142,335                           | 28,026             | –            |     |
| Inventories, net                                      | –                | 67,020    | –           | –            | 67,020                        | –                                 | –                  | –            |     |
| Prepaid expenses                                      | 18,537           | 36,236    | 496         | –            | 55,269                        | –                                 | –                  | –            |     |
| Investments, fixed maturities and marketable equities | –                | –         | –           | –            | –                             | 192,173                           | 946,102            | –            |     |
| Investments, other                                    | –                | 1,653     | 31,197      | –            | 32,850                        | 54,674                            | 161,326            | –            |     |
| Deferred policy acquisition costs, net                | –                | –         | –           | –            | –                             | –                                 | 118,707            | –            |     |
| Other assets  | 159              | 59,746    | 33,952      | –            | 93,857                        | 1,991                             | 1,740              | –            |     |
| Related party assets                                  | 1,150,671        | 115,657   | 9           | (1,093,830)  | (c) 172,507                   | 13,011                            | 515                | (16,409)     | (c) |
|   | 1,490,911        | 449,940   | 68,153      | (1,093,830)  | 915,174                       | 416,942                           | 1,274,060          | (16,409)     |     |
| Investment in subsidiaries                            | 493,612          | –         | –           | (120,122)    | (b) 373,490                   | –                                 | –                  | (373,490)    | (b) |
| Property, plant and equipment, at                     |                  |           |             |              |                               |                                   |                    |              |     |



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|  |      |             |             |             |               |             |           |             |             |
|--|------|-------------|-------------|-------------|---------------|-------------|-----------|-------------|-------------|
| cost:                                      |      |             |             |             |               |             |           |             |             |
| Land                                       | –    | 56,242      | 348,935     | –           | 405,177       | –           | –         | –           |             |
| Buildings and improvements                 | –    | 205,762     | 1,224,568   | –           | 1,430,330     | –           | –         | –           |             |
| Furniture and equipment                    | 72   | 311,053     | 10,963      | –           | 322,088       | –           | –         | –           |             |
| Rental trailers and other rental equipment | –    | 373,325     | –           | –           | 373,325       | –           | –         | –           |             |
| Rental trucks                              | –    | 2,610,797   | –           | –           | 2,610,797     | –           | –         | –           |             |
|  | 72   | 3,557,179   | 1,584,466   | –           | 5,141,717     | –           | –         | –           |             |
| Less:                                      |      |             |             |             |               |             |           |             |             |
| Accumulated depreciation                   | (56) | (1,349,920) | (382,530)   | –           | (1,732,506)   | –           | –         | –           |             |
| Total property, plant and equipment        | 16   | 2,207,259   | 1,201,936   | –           | 3,409,211     | –           | –         | –           |             |
| Total assets                               |      | \$1,984,539 | \$2,657,199 | \$1,270,089 | \$(1,213,952) | \$4,697,875 | \$416,942 | \$1,274,060 | \$(389,899) |

(a) Balances as of December 31, 2013

(b) Eliminate investment in subsidiaries

(c) Eliminate intercompany receivables and payables

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating balance sheets by industry segment as of March 31, 2014 are as follows:

|  | Moving & Storage |           |             |             | Eliminations | Moving & Storage<br>Consolidated | AMERCO Legal Group                |                    | Eliminations |
|--|------------------|-----------|-------------|-------------|--------------|----------------------------------|-----------------------------------|--------------------|--------------|
|  | AMERCO           | U-Haul    | Real Estate |             |              |                                  | Property & Casualty Insurance (a) | Life Insurance (a) |              |
|  | (In thousands)   |           |             |             |              |                                  |                                   |                    |              |
| Liabilities:   |                  |           |             |             |              |                                  |                                   |                    |              |
| Accounts payable and accrued expenses                        | \$657            | \$351,050 | \$4,504     | \$–         |              | \$356,211                        | \$–                               | \$1,743            | \$–          |
| Notes, loans and leases payable                              | –                | 1,060,240 | 882,119     | –           |              | 1,942,359                        | –                                 | –                  | –            |
| Policy benefits and losses, claims and loss expenses payable | –                | 370,668   | –           | –           |              | 370,668                          | 295,216                           | 416,714            | –            |
| Liabilities from investment contracts                        | –                | –         | –           | –           |              | –                                | –                                 | 616,725            | –            |
| Other policyholders' funds and liabilities                   | –                | –         | –           | –           |              | –                                | 3,732                             | 4,256              | –            |
| Deferred income  | –                | 31,390    | –           | –           |              | 31,390                           | –                                 | –                  | –            |
| Deferred income taxes  | 455,295          | –         | –           | –           |              | 455,295                          | (30,440)                          | 7,741              | –            |
| Related party liabilities                                    | –                | 588,919   | 519,495     | (1,093,830) | (c)          | 14,584                           | 1,647                             | 178                | (16,409)     |
| Total liabilities  | 455,952          | 2,402,267 | 1,406,118   | (1,093,830) |              | 3,170,507                        | 270,155                           | 1,047,357          | (16,409)     |
| Stockholders' equity :                                       |                  |           |             |             |              |                                  |                                   |                    |              |
| Series preferred stock:                                      |                  |           |             |             |              |                                  |                                   |                    |              |
| Series A preferred stock                                     | –                | –         | –           | –           |              | –                                | –                                 | –                  | –            |
| Series B preferred stock                                     | –                | –         | –           | –           |              | –                                | –                                 | –                  | –            |
|  | –                | –         | –           | –           |              | –                                | –                                 | –                  | –            |

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|  |             |             |             |               |               |           |             |             |     |    |
|--|-------------|-------------|-------------|---------------|---------------|-----------|-------------|-------------|-----|----|
| Series A<br>common stock                               |             |             |             |               |               |           |             |             |     |    |
| Common stock   | 10,497      | 1           | 1           | (2)           | (b) 10,497    | 3,301     | 2,500       | (5,801)     | (b) |    |
| Additional<br>paid-in capital                          | 444,420     | 121,230     | 147,941     | (269,171)     | (b) 444,420   | 91,120    | 26,271      | (117,601)   | (b) |    |
| Accumulated<br>other<br>comprehensive<br>income (loss) | (53,923)    | (59,914)    | –           | 59,914        | (b) (53,923)  | 1,782     | 4,210       | (5,992)     | (b) |    |
| Retained<br>earnings<br>(deficit)                      | 1,805,243   | 194,834     | (283,971)   | 89,137        | (b) 1,805,243 | 50,584    | 193,722     | (244,096)   | (b) |    |
| Cost of<br>common shares<br>in treasury, net           | (525,653)   | –           | –           | –             | (525,653)     | –         | –           | –           |     |    |
| Cost of<br>preferred<br>shares in<br>treasury, net     | (151,997)   | –           | –           | –             | (151,997)     | –         | –           | –           |     |    |
| Unearned<br>employee stock<br>ownership plan<br>shares | –           | (1,219)     | –           | –             | (1,219)       | –         | –           | –           |     |    |
| Total<br>stockholders'<br>equity (deficit)             | 1,528,587   | 254,932     | (136,029)   | (120,122)     | 1,527,368     | 146,787   | 226,703     | (373,490)   |     |    |
| Total liabilities<br>and<br>stockholders'<br>equity    | \$1,984,539 | \$2,657,199 | \$1,270,089 | \$(1,213,952) | \$4,697,875   | \$416,942 | \$1,274,060 | \$(389,899) |     | \$ |

(a) Balances as  
of December  
31, 2013

(b) Eliminate  
investment in  
subsidiaries

(c) Eliminate  
intercompany  
receivables and  
payables

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notes to consolidated financial statements – (continued)

Consolidating balance sheets by industry segment as of March 31, 2013 are as follows:

|   | Moving & Storage |          | Real Estate | Eliminations | Moving & Storage Consolidated | AMERCO Legal Group                |                    | Eliminations |     |
|---|------------------|----------|-------------|--------------|-------------------------------|-----------------------------------|--------------------|--------------|-----|
|   | AMERCO           | U-Haul   |             |              |                               | Property & Casualty Insurance (a) | Life Insurance (a) |              |     |
|   | (In thousands)   |          |             |              |                               |                                   |                    |              |     |
| Assets:   |                  |          |             |              |                               |                                   |                    |              |     |
| Cash and cash equivalents                             | \$327,119        | \$98,926 | \$1,515     | \$–          | \$427,560                     | \$14,120                          | \$22,064           | \$–          |     |
| Reinsurance recoverables and trade receivables, net   | –                | 43,259   | –           | –            | 43,259                        | 186,010                           | 32,520             | –            |     |
| Inventories, net                                      | –                | 56,396   | –           | –            | 56,396                        | –                                 | –                  | –            |     |
| Prepaid expenses                                      | 22,475           | 34,956   | 20          | –            | 57,451                        | –                                 | –                  | –            |     |
| Investments, fixed maturities and marketable equities | 21,228           | –        | –           | –            | 21,228                        | 160,455                           | 913,655            | –            |     |
| Investments, other                                    | –                | 100      | 50,553      | –            | 50,653                        | 65,212                            | 125,900            | –            |     |
| Deferred policy acquisition costs, net                | –                | –        | –           | –            | –                             | –                                 | 93,043             | –            |     |
| Other assets  | 118              | 69,671   | 28,828      | –            | 98,617                        | 1,212                             | 157                | –            |     |
| Related party assets                                  | 1,032,663        | 127,751  | 9           | (975,683)    | (c) 184,740                   | 8,846                             | 514                | (12,065)     | (c) |
|   | 1,403,603        | 431,059  | 80,925      | (975,683)    | 939,904                       | 435,855                           | 1,187,853          | (12,065)     |     |
| Investment in subsidiaries                            | 239,541          | –        | –           | 140,100      | (b) 379,641                   | –                                 | –                  | (379,641)    | (b) |
| Property, plant and equipment, at cost:               |                  |          |             |              |                               |                                   |                    |              |     |
| Land  | –                | 81,421   | 251,807     | –            | 333,228                       | –                                 | –                  | –            |     |
|   | –                | 184,053  | 1,013,822   | –            | 1,197,875                     | –                                 | –                  | –            |     |

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|  |             |             |           |             |             |           |             |             |    |
|--|-------------|-------------|-----------|-------------|-------------|-----------|-------------|-------------|----|
| Buildings and improvements                 |             |             |           |             |             |           |             |             |    |
| Furniture and equipment                    | 136         | 292,621     | 18,385    | –           | 311,142     | –         | –           | –           |    |
| Rental trailers and other rental equipment | –           | 317,476     | –         | –           | 317,476     | –         | –           | –           |    |
| Rental trucks                              | –           | 2,154,688   | –         | –           | 2,154,688   | –         | –           | –           |    |
|  | 136         | 3,030,259   | 1,284,014 | –           | 4,314,409   | –         | –           | –           |    |
| Less:                                      |             |             |           |             |             |           |             |             |    |
| Accumulated depreciation                   | (116)       | (1,185,796) | (373,443) | –           | (1,559,355) | –         | –           | –           |    |
| Total property, plant and equipment        | 20          | 1,844,463   | 910,571   | –           | 2,755,054   | –         | –           | –           |    |
| Total assets                               | \$1,643,164 | \$2,275,522 | \$991,496 | \$(835,583) | \$4,074,599 | \$435,855 | \$1,187,853 | \$(391,706) | \$ |

(a) Balances as of December 31, 2012

(b) Eliminate investment in subsidiaries

(c) Eliminate intercompany receivables and payables

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating balance sheets by industry segment as of March 31, 2013 are as follows:

|  | Moving & Storage |                  |                  |                  |                               | AMERCO Legal Group                |                    |                 |     |
|--|------------------|------------------|------------------|------------------|-------------------------------|-----------------------------------|--------------------|-----------------|-----|
|  | AMERCO           | U-Haul           | Real Estate      | Eliminations     | Moving & Storage Consolidated | Property & Casualty Insurance (a) | Life Insurance (a) | Eliminations    |     |
|  | (In thousands)   |                  |                  |                  |                               |                                   |                    |                 |     |
| <b>Liabilities:</b>  |                  |                  |                  |                  |                               |                                   |                    |                 |     |
| Accounts payable and accrued expenses                        | \$110            | \$345,864        | \$4,378          | \$–              | \$350,352                     | \$–                               | \$8,139            | \$–             | \$  |
| Notes, loans and leases payable                              | –                | 881,766          | 780,079          | –                | 1,661,845                     | –                                 | –                  | –               | –   |
| Policy benefits and losses, claims and loss expenses payable | –                | 380,824          | –                | –                | 380,824                       | 330,184                           | 404,040            | –               | –   |
| Liabilities from investment contracts                        | –                | –                | –                | –                | –                             | –                                 | 510,789            | –               | –   |
| Other policyholders' funds and liabilities                   | –                | –                | –                | –                | –                             | 3,157                             | 4,137              | –               | –   |
| Deferred income  | –                | 30,217           | –                | –                | 30,217                        | –                                 | –                  | –               | –   |
| Deferred income taxes  | 412,089          | –                | –                | –                | 412,089                       | (36,241)                          | 17,810             | –               | –   |
| Related party liabilities                                    | –                | 638,448          | 347,248          | (975,683)        | (c) 10,013                    | 1,844                             | 208                | (12,065)        | (c) |
| <b>Total liabilities</b>                                     | <b>412,199</b>   | <b>2,277,119</b> | <b>1,131,705</b> | <b>(975,683)</b> | <b>2,845,340</b>              | <b>298,944</b>                    | <b>945,123</b>     | <b>(12,065)</b> |     |
| <b>Stockholders' equity:</b>                                 |                  |                  |                  |                  |                               |                                   |                    |                 |     |
| Series preferred stock:                                      |                  |                  |                  |                  |                               |                                   |                    |                 |     |
| Series A preferred stock                                     | –                | –                | –                | –                | –                             | –                                 | –                  | –               | –   |
| Series B preferred stock                                     | –                | –                | –                | –                | –                             | –                                 | –                  | –               | –   |
|  | –                | –                | –                | –                | –                             | –                                 | –                  | –               | –   |

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|  |             |             |           |             |               |           |             |             |     |    |
|--|-------------|-------------|-----------|-------------|---------------|-----------|-------------|-------------|-----|----|
| Series A<br>common stock                               |             |             |           |             |               |           |             |             |     |    |
| Common stock   | 10,497      | 1           | 1         | (2)         | (b) 10,497    | 3,301     | 2,500       | (5,801)     | (b) |    |
| Additional<br>paid-in capital                          | 438,378     | 121,230     | 147,941   | (269,171)   | (b) 438,378   | 91,120    | 26,271      | (117,601)   | (b) |    |
| Accumulated<br>other<br>comprehensive<br>loss          | (22,680)    | (62,325)    | –         | 62,325      | (b) (22,680)  | 4,568     | 37,567      | (42,135)    | (b) |    |
| Retained<br>earnings<br>(deficit)                      | 1,482,420   | (58,797)    | (288,151) | 346,948     | (b) 1,482,420 | 37,922    | 176,392     | (214,104)   | (b) |    |
| Cost of<br>common shares<br>in treasury, net           | (525,653)   | –           | –         | –           | (525,653)     | –         | –           | –           |     |    |
| Cost of<br>preferred<br>shares in<br>treasury, net     | (151,997)   | –           | –         | –           | (151,997)     | –         | –           | –           |     |    |
| Unearned<br>employee stock<br>ownership plan<br>shares | –           | (1,706)     | –         | –           | (1,706)       | –         | –           | –           |     |    |
| Total<br>stockholders'<br>equity (deficit)             | 1,230,965   | (1,597)     | (140,209) | 140,100     | 1,229,259     | 136,911   | 242,730     | (379,641)   |     |    |
| Total liabilities<br>and<br>stockholders'<br>equity    | \$1,643,164 | \$2,275,522 | \$991,496 | \$(835,583) | \$4,074,599   | \$435,855 | \$1,187,853 | \$(391,706) |     | \$ |

(a) Balances as  
of December  
31, 2012

(b) Eliminate  
investment in  
subsidiaries

(c) Eliminate  
intercompany  
receivables and  
payables

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating statements of operations by industry segment for period ending March 31, 2014 are as follows:

|   | Moving & Storage |             |             |           | Eliminations | Moving & Storage<br>Consolidated | AMERCO Legal Group                |                    | Eliminations |         |
|---|------------------|-------------|-------------|-----------|--------------|----------------------------------|-----------------------------------|--------------------|--------------|---------|
|   | AMERCO           | U-Haul      | Real Estate |           |              |                                  | Property & Casualty Insurance (a) | Life Insurance (a) |              |         |
|   | (In thousands)   |             |             |           |              |                                  |                                   |                    |              |         |
| Revenues:   |                  |             |             |           |              |                                  |                                   |                    |              |         |
| Self-moving equipment rentals                       | \$–              | \$1,958,209 | \$–         | \$–       |              | \$1,958,209                      | \$–                               | \$–                | \$(2,786)    | (c) \$1 |
| Self-storage revenues                               | –                | 180,592     | 1,202       | –         |              | 181,794                          | –                                 | –                  | –            | 1       |
| Self-moving & self-storage products & service sales | –                | 234,187     | –           | –         |              | 234,187                          | –                                 | –                  | –            | 2       |
| Property management fees                            | –                | 24,493      | –           | –         |              | 24,493                           | –                                 | –                  | –            | 2       |
| Life insurance premiums                             | –                | –           | –           | –         |              | –                                | –                                 | 157,919            | –            | 1       |
| Property and casualty insurance premiums            | –                | –           | –           | –         |              | –                                | 41,052                            | –                  | –            | 4       |
| Net investment and interest income                  | 6,205            | 8,107       | 900         | –         |              | 15,212                           | 10,592                            | 54,398             | (611)        | (b) 7   |
| Other revenue                                       | 260              | 164,450     | 103,456     | (110,111) | (b)          | 158,055                          | –                                 | 3,211              | (473)        | (b) 1   |
| Total revenues                                      | 6,465            | 2,570,038   | 105,558     | (110,111) |              | 2,571,950                        | 51,644                            | 215,528            | (3,870)      | 2       |
| Costs and expenses:                                 |                  |             |             |           |              |                                  |                                   |                    |              |         |
| Operating expenses                                  | 6,636            | 1,338,635   | 12,053      | (110,111) | (b)          | 1,247,213                        | 20,799                            | 23,686             | (3,217)      | (b,c) 1 |
| Commission expenses                                 | –                | 252,525     | –           | –         |              | 252,525                          | –                                 | –                  | –            | 2       |
| Cost of sales                                       | –                | 127,270     | –           | –         |              | 127,270                          | –                                 | –                  | –            | 1       |
| Benefits and losses                                 | –                | –           | –           | –         |              | –                                | 11,513                            | 145,189            | –            | 1       |
|   | –                | –           | –           | –         |              | –                                | –                                 | 19,982             | –            | 1       |



|   |           |           |          |             |     |           |          |          |            |         |
|---|-----------|-----------|----------|-------------|-----|-----------|----------|----------|------------|---------|
| Amortization of deferred policy acquisition costs                         |           |           |          |             |     |           |          |          |            |         |
| Lease expense   | 92        | 100,521   | 36       | –           |     | 100,649   | –        | –        | (183)      | (b) 10  |
| Depreciation, net of (gains) losses on disposals                          | 5         | 242,721   | 16,886   | –           |     | 259,612   | –        | –        | –          | 2       |
| Total costs and expenses  | 6,733     | 2,061,672 | 28,975   | (110,111)   |     | 1,987,269 | 32,312   | 188,857  | (3,400)    | 2       |
| Earnings (loss) from operations before equity in earnings of subsidiaries | (268)     | 508,366   | 76,583   | –           |     | 584,681   | 19,332   | 26,671   | (470)      | 6       |
| Equity in earnings of subsidiaries  | 287,803   | –         | –        | (257,811)   | (d) | 29,992    | –        | –        | (29,992)   | (d) –   |
| Earnings from operations  | 287,535   | 508,366   | 76,583   | (257,811)   |     | 614,673   | 19,332   | 26,671   | (30,462)   | 6       |
| Interest income (expense)   | 86,916    | (110,270) | (69,808) | –           |     | (93,162)  | –        | –        | 470        | (b) (9) |
| Pretax earnings   | 374,451   | 398,096   | 6,775    | (257,811)   |     | 521,511   | 19,332   | 26,671   | (29,992)   | 5       |
| Income tax expense  | (32,060)  | (144,465) | (2,595)  | –           |     | (179,120) | (6,670)  | (9,341)  | –          | (1)     |
| Earnings available to common shareholders                                 | \$342,391 | \$253,631 | \$4,180  | \$(257,811) |     | \$342,391 | \$12,662 | \$17,330 | \$(29,992) | \$3     |
| (a) Balances for the year ended December 31, 2013                         |           |           |          |             |     |           |          |          |            |         |
| (b) Eliminate intercompany lease / interest income                        |           |           |          |             |     |           |          |          |            |         |
| (c) Eliminate intercompany premiums                                       |           |           |          |             |     |           |          |          |            |         |
| (d) Eliminate equity in   |           |           |          |             |     |           |          |          |            |         |

earnings of  
subsidiaries

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amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating statements of operations by industry segment for period ending March 31, 2013 are as follows:

|   | Moving & Storage |             |             |          | Eliminations | Moving & Storage<br>Consolidated | AMERCO Legal Group                |                    | Eliminations |         |
|---|------------------|-------------|-------------|----------|--------------|----------------------------------|-----------------------------------|--------------------|--------------|---------|
|   | AMERCO           | U-Haul      | Real Estate |          |              |                                  | Property & Casualty Insurance (a) | Life Insurance (a) |              |         |
|   | (In thousands)   |             |             |          |              |                                  |                                   |                    |              |         |
| Revenues:   |                  |             |             |          |              |                                  |                                   |                    |              |         |
| Self-moving equipment rentals                       | \$–              | \$1,769,058 | \$–         | \$–      |              | \$1,769,058                      | \$–                               | \$–                | \$(1,538)    | (c) \$1 |
| Self-storage revenues                               | –                | 151,512     | 1,148       | –        |              | 152,660                          | –                                 | –                  | –            | 1       |
| Self-moving & self-storage products & service sales | –                | 221,117     | –           | –        |              | 221,117                          | –                                 | –                  | –            | 2       |
| Property management fees                            | –                | 24,378      | –           | –        |              | 24,378                           | –                                 | –                  | –            | 2       |
| Life insurance premiums                             | –                | –           | –           | –        |              | –                                | –                                 | 178,115            | –            | 1       |
| Property and casualty insurance premiums            | –                | –           | –           | –        |              | –                                | 34,342                            | –                  | –            | 3       |
| Net investment and interest income                  | 5,248            | 8,462       | 4,912       | –        |              | 18,622                           | 13,858                            | 50,850             | (427)        | (b) 8   |
| Other revenue                                       | 81               | 102,776     | 88,626      | (94,976) | (b)          | 96,507                           | –                                 | 2,525              | (1,480)      | (b) 9   |
| Total revenues                                      | 5,329            | 2,277,303   | 94,686      | (94,976) |              | 2,282,342                        | 48,200                            | 231,490            | (3,445)      | 2       |
| Costs and expenses:                                 |                  |             |             |          |              |                                  |                                   |                    |              |         |
| Operating expenses                                  | 13,611           | 1,199,550   | 10,878      | (94,976) | (b)          | 1,129,063                        | 18,007                            | 26,482             | (2,984)      | (b,c) 1 |
| Commission expenses                                 | –                | 228,124     | –           | –        |              | 228,124                          | –                                 | –                  | –            | 2       |
| Cost of sales                                       | –                | 107,216     | –           | –        |              | 107,216                          | –                                 | –                  | –            | 10      |
| Benefits and losses                                 | –                | –           | –           | –        |              | –                                | 15,999                            | 164,677            | –            | 1       |
|   | –                | –           | –           | –        |              | –                                | –                                 | 17,376             | –            | 1       |

|   |           |           |          |             |     |           |         |          |            |         |
|---|-----------|-----------|----------|-------------|-----|-----------|---------|----------|------------|---------|
| Amortization of deferred policy acquisition costs                         |           |           |          |             |     |           |         |          |            |         |
| Lease expense   | 92        | 117,491   | 32       | –           |     | 117,615   | –       | –        | (167)      | (b) 1   |
| Depreciation, net of (gains) losses on disposals                          | 5         | 224,407   | 13,584   | –           |     | 237,996   | –       | –        | –          | 2       |
| Total costs and expenses  | 13,708    | 1,876,788 | 24,494   | (94,976)    |     | 1,820,014 | 34,006  | 208,535  | (3,151)    | 2       |
| Earnings (loss) from operations before equity in earnings of subsidiaries | (8,379)   | 400,515   | 70,192   | –           |     | 462,328   | 14,194  | 22,955   | (294)      | 4       |
| Equity in earnings of subsidiaries  | 212,164   | –         | –        | (187,923)   | (d) | 24,241    | –       | –        | (24,241)   | (d) –   |
| Earnings from operations  | 203,785   | 400,515   | 70,192   | (187,923)   |     | 486,569   | 14,194  | 22,955   | (24,535)   | 4       |
| Interest income (expense)   | 91,125    | (124,012) | (58,103) | –           |     | (90,990)  | –       | –        | 294        | (b) (9) |
| Pretax earnings   | 294,910   | 276,503   | 12,089   | (187,923)   |     | 395,579   | 14,194  | 22,955   | (24,241)   | 4       |
| Income tax expense  | (30,202)  | (96,099)  | (4,570)  | –           |     | (130,871) | (4,938) | (7,970)  | –          | (1)     |
| Earnings available to common shareholders                                 | \$264,708 | \$180,404 | \$7,519  | \$(187,923) |     | \$264,708 | \$9,256 | \$14,985 | \$(24,241) | \$2     |
| (a) Balances for the year ended December 31, 2012                         |           |           |          |             |     |           |         |          |            |         |
| (b) Eliminate intercompany lease/interest income                          |           |           |          |             |     |           |         |          |            |         |
| (c) Eliminate intercompany premiums                                       |           |           |          |             |     |           |         |          |            |         |
| (d) Eliminate equity in   |           |           |          |             |     |           |         |          |            |         |

earnings of  
subsidiaries

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amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating statements of operations by industry segment for period ending March 31, 2012 are as follows:

|   | Moving & Storage |             |             |          | Eliminations | Moving & Storage<br>Consolidated | AMERCO Legal Group                |                    | Eliminations |         |
|---|------------------|-------------|-------------|----------|--------------|----------------------------------|-----------------------------------|--------------------|--------------|---------|
|   | AMERCO           | U-Haul      | Real Estate |          |              |                                  | Property & Casualty Insurance (a) | Life Insurance (a) |              |         |
|   | (In thousands)   |             |             |          |              |                                  |                                   |                    |              |         |
| Revenues:   |                  |             |             |          |              |                                  |                                   |                    |              |         |
| Self-moving equipment rentals                       | \$–              | \$1,679,963 | \$–         | \$–      | \$–          | \$1,679,963                      | \$–                               | \$–                | \$(1,707)    | (c) \$1 |
| Self-storage revenues                               | –                | 133,070     | 1,306       | –        | –            | 134,376                          | –                                 | –                  | –            | 1       |
| Self-moving & self-storage products & service sales | –                | 213,854     | –           | –        | –            | 213,854                          | –                                 | –                  | –            | 2       |
| Property management fees                            | –                | 23,266      | –           | –        | –            | 23,266                           | –                                 | –                  | –            | 2       |
| Life insurance premiums                             | –                | –           | –           | –        | –            | –                                | –                                 | 277,562            | –            | 2       |
| Property and casualty insurance premiums            | –                | –           | –           | –        | –            | –                                | 32,631                            | –                  | –            | 3       |
| Net investment and interest income                  | 5,857            | 20,577      | 698         | –        | –            | 27,132                           | 9,955                             | 38,127             | (1,662)      | (b,e) 7 |
| Other revenue                                       | 228              | 83,894      | 80,318      | (86,108) | (b)          | 78,332                           | –                                 | 1,585              | (1,387)      | (b) 7   |
| Total revenues                                      | 6,085            | 2,154,624   | 82,322      | (86,108) |              | 2,156,923                        | 42,586                            | 317,274            | (4,756)      | 2       |
| Costs and expenses:                                 |                  |             |             |          |              |                                  |                                   |                    |              |         |
| Operating expenses                                  | 9,081            | 1,121,681   | 9,468       | (86,108) | (b)          | 1,054,122                        | 13,270                            | 28,885             | (3,087)      | (b,c) 1 |
| Commission expenses                                 | –                | 212,190     | –           | –        | –            | 212,190                          | –                                 | –                  | –            | 2       |
| Cost of sales                                       | –                | 116,542     | –           | –        | –            | 116,542                          | –                                 | –                  | –            | 1       |
| Benefits and losses                                 | –                | –           | –           | –        | –            | –                                | 65,742                            | 254,449            | –            | 3       |
|   | –                | –           | –           | –        | –            | –                                | –                                 | 13,791             | –            | 1       |

|   |            |            |          |              |     |            |             |           |           |         |
|---|------------|------------|----------|--------------|-----|------------|-------------|-----------|-----------|---------|
| Amortization of deferred policy acquisition costs                                 |            |            |          |              |     |            |             |           |           |         |
| Lease expense   | 93         | 132,286    | 23       | –            |     | 132,402    | –           | –         | (1,187)   | (b) 1   |
| Depreciation, net of (gains) losses on disposals                                  | 5          | 195,469    | 13,427   | –            |     | 208,901    | –           | –         | –         | 2       |
| Total costs and expenses  | 9,179      | 1,778,168  | 22,918   | (86,108)     |     | 1,724,157  | 79,012      | 297,125   | (4,274)   | 2       |
| Earnings (loss) from operations before equity in earnings of subsidiaries         | (3,094)    | 376,456    | 59,404   | –            |     | 432,766    | (36,426)    | 20,149    | (482)     | 4       |
| Equity in earnings of subsidiaries  | 149,160    | –          | –        | (159,538)    | (d) | (10,378)   | –           | –         | 10,378    | (d) –   |
| Earnings (loss) from operations   | 146,066    | 376,456    | 59,404   | (159,538)    |     | 422,388    | (36,426)    | 20,149    | 9,896     | 4       |
| Interest income (expense)   | 94,278     | (132,781)  | (52,022) | –            |     | (90,525)   | –           | –         | 154       | (b) (9) |
| Pretax earnings (loss)  | 240,344    | 243,675    | 7,382    | (159,538)    |     | 331,863    | (36,426)    | 20,149    | 10,050    | 3       |
| Income tax benefit (expense)  | (34,649)   | (88,096)   | (3,423)  | –            |     | (126,168)  | 12,863      | (6,964)   | –         | (1)     |
| Net earnings (loss)   | 205,695    | 155,579    | 3,959    | (159,538)    |     | 205,695    | (23,563)    | 13,185    | 10,050    | 2       |
| Less: Excess of redemption value over carrying value of preferred shares redeemed | (5,908)    | –          | –        | –            |     | (5,908)    | –           | –         | –         | (5)     |
| Less: Preferred stock dividends   | (3,241)    | –          | –        | –            |     | (3,241)    | –           | –         | 328       | (e) (2) |
| Earnings (loss)   | \$ 196,546 | \$ 155,579 | \$ 3,959 | \$ (159,538) |     | \$ 196,546 | \$ (23,563) | \$ 13,185 | \$ 10,378 | \$ 1    |

available to  
common  
shareholders

(a) Balances  
for the year  
ended

December 31,  
2011

(b) Eliminate  
intercompany  
lease/interest  
income

(c) Eliminate  
intercompany  
premiums

(d) Eliminate  
equity in  
earnings of  
subsidiaries

(e)  
Elimination of  
preferred  
stock  
dividend paid  
to affiliate

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amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating cash flow statements by industry segment for the year ended March 31, 2014, are as follows:

|   | Moving & Storage |           |             |             | Moving & Storage Consolidated | AMERCO Legal Group<br>Property & Life Insurance |                    |             | Elimination | AMERCO Consolidated |
|---|------------------|-----------|-------------|-------------|-------------------------------|---|--------------------|-------------|-------------|---------------------|
|   | AMERCO           | U-Haul    | Real Estate | Elimination |                               | Casualty Insurance (a)                          | Life Insurance (a) | Elimination |             |                     |
| Cash flows from operating activities:                                     | (In thousands)   |           |             |             |                               |   |                    |             |             |                     |
| Net earnings  | \$342,391        | \$253,631 | \$4,180     | \$(257,811) | \$342,391                     | \$12,662  | \$17,330           | \$(29,992)  | \$342,391   |                     |
| Earnings from consolidated subsidiaries                                   | (287,803)        | –         | –           | 257,811     | (29,992)                      | –   | –                  | 29,992      | –           |                     |
| Adjustments to reconcile net earnings to the cash provided by operations: |                  |           |             |             |                               |   |                    |             |             |                     |
| Depreciation  | 5                | 274,930   | 18,234      | –           | 293,169                       | –   | –                  | –           | 293,169     |                     |
| Amortization of deferred policy acquisition costs                         | –                | –         | –           | –           | –                             | –   | 19,982             | –           | 19,982      |                     |
| Change in allowance for losses on trade receivables                       | –                | (28)      | –           | –           | (28)                          | –   | (8)                | –           | (36)        |                     |
| Change in allowance for inventory reserve                                 | –                | 871       | –           | –           | 871                           | –   | –                  | –           | 871         |                     |
| Net gain on sale of real and personal property                            | –                | (32,209)  | (1,348)     | –           | (33,557)                      | –   | –                  | –           | (33,557)    |                     |
| Net gain on sale of investments   | (1,325)          | –         | –           | –           | (1,325)                       | (536)   | (4,550)            | –           | (6,411)     |                     |

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|  |        |           |           |   |           |          |          |       |          |
|--|--------|-----------|-----------|---|-----------|----------|----------|-------|----------|
| Deferred income taxes  | 34,605 | –         | –         | – | 34,605    | 7,301    | 4,465    | –     | 46,3     |
| Net change in other operating assets and liabilities:        |        |           |           |   |           |          |          |       |          |
| Reinsurance recoverables and trade receivables               | –      | 14,505    | (177)     | – | 14,328    | 43,675   | 4,503    | –     | 62,5     |
| Inventories  | –      | (11,495)  | –         | – | (11,495)  | –        | –        | –     | (11,4    |
| Prepaid expenses   | 3,938  | (1,276)   | (476)     | – | 2,186     | –        | –        | –     | 2,18     |
| Capitalization of deferred policy acquisition costs          | –      | –         | –         | – | –         | –        | (32,611) | –     | (32,     |
| Other assets   | (41)   | 11,124    | (2,413)   | – | 8,670     | (781)    | (222)    | –     | 7,66     |
| Related party assets   | –      | 11,060    | –         | – | 11,060    | (4,231)  | –        | 725   | (b) 7,55 |
| Accounts payable and accrued expenses                        | 6,589  | 24,102    | 131       | – | 30,822    | –        | 3,909    | –     | 34,7     |
| Policy benefits and losses, claims and loss expenses payable | –      | (8,202)   | –         | – | (8,202)   | (34,968) | 12,674   | –     | (30,4    |
| Other policyholders' funds and liabilities                   | –      | –         | –         | – | –         | 575      | 118      | –     | 693      |
| Deferred income  | –      | 1,259     | –         | – | 1,259     | –        | –        | –     | 1,25     |
| Related party liabilities                                    | –      | 1,398     | 4,249     | – | 5,647     | (131)    | (61)     | (725) | (b) 4,73 |
| Net cash provided (used) by operating activities             | 98,359 | 539,670   | 22,380    | – | 660,409   | 23,566   | 25,529   | –     | 709,     |
| Cash flows from investing activities:                        |        |           |           |   |           |          |          |       |          |
| Purchases of:  | (2)    | (688,613) | (310,750) | – | (999,365) | –        | –        | –     | (999     |

|  |        |           |           |         |              |          |           |          |     |           |
|--|--------|-----------|-----------|---------|--------------|----------|-----------|----------|-----|-----------|
| Property, plant and equipment                    |        |           |           |         |              |          |           |          |     |           |
| Short term investments                           | —      | —         | —         | —       | —            | (60,551) | (210,139) | —        |     | (270,690) |
| Fixed maturities investments                     | —      | —         | —         | —       | —            | (58,790) | (223,634) | —        |     | (282,424) |
| Equity securities                                | —      | —         | —         | —       | —            | (746)    | (816)     | —        |     | (1,562)   |
| Preferred stock                                  | —      | —         | —         | —       | —            | (640)    | —         | —        |     | (640)     |
| Real estate                                      | —      | —         | —         | —       | —            | —        | (532)     | —        |     | (532)     |
| Mortgage loans                                   | —      | (3,233)   | (20,630)  | 2,514   | (b) (21,349) | (3,500)  | (39,159)  | 11,589   | (b) | (52,489)  |
| Proceeds from sales and paydowns of:             |        |           |           |         |              |          |           |          |     |           |
| Property, plant and equipment                    | —      | 267,559   | 2,494     | —       | 270,053      | —        | —         | —        |     | 270,053   |
| Short term investments                           | —      | —         | —         | —       | —            | 68,852   | 200,200   | —        |     | 269,052   |
| Fixed maturities investments                     | —      | —         | —         | —       | —            | 17,106   | 121,295   | —        |     | 138,401   |
| Equity securities                                | 26,569 | —         | —         | —       | 26,569       | 2,570    | —         | —        |     | 29,139    |
| Preferred stock                                  | —      | —         | —         | —       | —            | 4,504    | 1,500     | —        |     | 6,004     |
| Real estate                                      | —      | —         | 193       | —       | 193          | —        | 351       | —        |     | 544       |
| Mortgage loans                                   | —      | 1,680     | 39,793    | (2,514) | (b) 38,959   | 6,267    | 15,049    | (11,589) | (b) | 48,695    |
| Net cash provided (used) by investing activities | 26,567 | (422,607) | (288,900) | —       | (684,940)    | (24,928) | (135,885) | —        |     | (845,748) |

(page 1 of 2)

(a) Balance for the period ended December 31, 2013

(b) Eliminate intercompany investments

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Continuation of consolidating cash flow statements by industry segment for the year ended March 31, 2014, are as follows:

|  | AMERCO         | U-Haul    | Real Estate | Elimination | Moving & Storage Consolidated | Property & Casualty Insurance (a) | Life Insurance (a) | Elimination | AMERCO Consolidated |
|--|----------------|-----------|-------------|-------------|-------------------------------|-----------------------------------|--------------------|-------------|---------------------|
| Cash flows from financing activities:                          | (In thousands) |           |             |             |                               |                                   |                    |             |                     |
| Borrowings from credit facilities                              | –              | 224,943   | 206,086     | –           | 431,029                       | –                                 | –                  | –           | 431,029             |
| Principal repayments on credit facilities                      | –              | (189,022) | (104,046)   | –           | (293,068)                     | –                                 | –                  | –           | (293,068)           |
| Debt issuance costs  | –              | (1,232)   | (2,711)     | –           | (3,943)                       | –                                 | –                  | –           | (3,943)             |
| Capital lease payments   | –              | (53,079)  | –           | –           | (53,079)                      | –                                 | –                  | –           | (53,079)            |
| Leveraged Employee Stock Ownership Plan - repayments from loan | –              | 487       | –           | –           | 487                           | –                                 | –                  | –           | 487                 |
| Proceeds from (repayment of) intercompany loans                | (110,933)      | (57,065)  | 167,998     | –           | –                             | –                                 | –                  | –           | –                   |
| Common stock dividends paid                                    | (19,568)       | –         | –           | –           | (19,568)                      | –                                 | –                  | –           | (19,568)            |
| Investment contract deposits                                   | –              | –         | –           | –           | –                             | –                                 | 140,613            | –           | 140,613             |
|  | –              | –         | –           | –           | –                             | –                                 | (34,677)           | –           | (34,677)            |

|  |           |           |         |     |           |          |          |     |           |
|--|-----------|-----------|---------|-----|-----------|----------|----------|-----|-----------|
| Investment contract withdrawals                  |           |           |         |     |           |          |          |     |           |
| Net cash provided (used) by financing activities | (130,501) | (74,968)  | 267,327 | –   | 61,858    | –        | 105,936  | –   | 167,794   |
| Effects of exchange rate on cash                 | –         | (177)     | –       | –   | (177)     | –        | –        | –   | (177)     |
| Increase (decrease) in cash and cash equivalents | (5,575)   | 41,918    | 807     | –   | 37,150    | (1,362)  | (4,420)  | –   | 31,368    |
| Cash and cash equivalents at beginning of period | 327,119   | 98,926    | 1,515   | –   | 427,560   | 14,120   | 22,064   | –   | 463,744   |
| Cash and cash equivalents at end of period       | \$321,544 | \$140,844 | \$2,322 | \$– | \$464,710 | \$12,758 | \$17,644 | \$– | \$495,112 |

(page 2 of 2)

(a) Balance for the period ended December 31, 2013

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating cash flow statements by industry segment for the year ended March 31, 2013, are as follows:

|   | Moving & Storage |           | Real Estate | Elimination | Moving & Storage Consolidated | AMERCO Legal Group<br>Property & Casualty Insurance (a) | Life Insurance (a) | Elimination | AMERCO Consolidated |
|---|------------------|-----------|-------------|-------------|-------------------------------|---|--------------------|-------------|---------------------|
|   | AMERCO           | U-Haul    |             |             |                               |   |                    |             |                     |
|   | (In thousands)   |           |             |             |                               |   |                    |             |                     |
| Cash flows from operating activities:                                     |                  |           |             |             |                               |   |                    |             |                     |
| Net earnings  | \$264,708        | \$180,404 | \$7,519     | \$(187,923) | \$264,708                     | \$9,256   | \$14,985           | \$(24,241)  | \$264,708           |
| Earnings from consolidated subsidiaries                                   | (212,164)        | –         | –           | 187,923     | (24,241)                      | –   | –                  | 24,241      | –                   |
| Adjustments to reconcile net earnings to the cash provided by operations: |                  |           |             |             |                               |   |                    |             |                     |
| Depreciation  | 5                | 245,104   | 15,383      | –           | 260,492                       | –   | –                  | –           | 260,492             |
| Amortization of deferred policy acquisition costs                         | –                | –         | –           | –           | –                             | –   | 17,376             | –           | 17,376              |
| Change in allowance for losses on trade receivables                       | –                | (134)     | –           | –           | (134)                         | –   | –                  | –           | (134)               |
| Change in allowance for inventory reserve                                 | –                | 1,133     | –           | –           | 1,133                         | –   | –                  | –           | 1,133               |
| Net gain on sale of real and personal property                            | –                | (20,697)  | (1,799)     | –           | (22,496)                      | –   | –                  | –           | (22,496)            |
| Net gain on sale of investments   | (76)             | –         | –           | –           | (76)                          | (4,883)   | (3,364)            | –           | (8,323)             |

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|  |          |           |           |   |           |          |          |         |          |
|--|----------|-----------|-----------|---|-----------|----------|----------|---------|----------|
| Deferred income taxes  | 9,206    | –         | –         | – | 9,206     | 4,459    | (147)    | –       | 13,5     |
| Net change in other operating assets and liabilities:        |          |           |           |   |           |          |          |         |          |
| Reinsurance recoverables and trade receivables               | –        | (6,022)   | –         | – | (6,022)   | 45,201   | (2,857)  | –       | 36,3     |
| Inventories  | –        | 1,206     | –         | – | 1,206     | –        | –        | –       | 1,20     |
| Prepaid expenses   | (12,979) | (2,899)   | 291       | – | (15,587)  | –        | –        | –       | (15,5    |
| Capitalization of deferred policy acquisition costs          | –        | –         | –         | – | –         | –        | (50,640) | –       | (50,6    |
| Other assets   | 365      | 21,186    | (335)     | – | 21,216    | 294      | 46       | –       | 21,5     |
| Related party assets   | –        | 133,970   | –         | – | 133,970   | (1,361)  | –        | 1,063   | (b) 133, |
| Accounts payable and accrued expenses                        | 2,659    | 37,910    | 761       | – | 41,330    | –        | (1,298)  | –       | 40,0     |
| Policy benefits and losses, claims and loss expenses payable | –        | 1,102     | –         | – | 1,102     | (52,755) | 21,175   | –       | (30,4    |
| Other policyholders' funds and liabilities                   | –        | –         | –         | – | –         | (281)    | 302      | –       | 21       |
| Deferred income  | –        | (1,312)   | –         | – | (1,312)   | –        | –        | –       | (1,3     |
| Related party liabilities                                    | –        | 1,145     | –         | – | 1,145     | 346      | 36       | (1,063) | (b) 464  |
| Net cash provided (used) by operating activities             | 51,724   | 592,096   | 21,820    | – | 665,640   | 276      | (4,386)  | –       | 661,     |
| Cash flows from investing activities:                        |          |           |           |   |           |          |          |         |          |
| Purchases of:  | (2)      | (524,351) | (131,631) | – | (655,984) | –        | –        | –       | (655     |

|  |     |           |           |         |              |          |           |   |           |
|--|-----|-----------|-----------|---------|--------------|----------|-----------|---|-----------|
| Property, plant and equipment                    |     |           |           |         |              |          |           |   |           |
| Short term investments                           | –   | –         | –         | –       | –            | (97,269) | (314,369) | – | (411,638) |
| Fixed maturities investments                     | –   | –         | –         | –       | –            | (44,460) | (398,802) | – | (443,262) |
| Equity securities                                | –   | –         | –         | –       | –            | (16,289) | –         | – | (16,289)  |
| Preferred stock                                  | –   | –         | –         | –       | –            | (6,296)  | –         | – | (6,296)   |
| Real estate                                      | –   | –         | (243)     | –       | (243)        | –        | (830)     | – | (1,016)   |
| Mortgage loans                                   | –   | (5,068)   | (42,652)  | 2,514   | (b) (45,206) | (1,821)  | (33,684)  | – | (80,163)  |
| Proceeds from sales and paydowns of:             |     |           |           |         |              |          |           |   |           |
| Property, plant and equipment                    | –   | 214,980   | 5,719     | –       | 220,699      | –        | –         | – | 220,699   |
| Short term investments                           | –   | –         | –         | –       | –            | 87,738   | 329,782   | – | 417,520   |
| Fixed maturities investments                     | –   | –         | –         | –       | –            | 35,493   | 125,313   | – | 160,806   |
| Equity securities                                | 372 | –         | –         | –       | 372          | –        | –         | – | 372       |
| Preferred stock                                  | –   | –         | –         | –       | –            | 7,258    | –         | – | 7,258     |
| Real estate                                      | –   | –         | 667       | –       | 667          | –        | 4         | – | 671       |
| Mortgage loans                                   | –   | 14,848    | 34,134    | (2,514) | (b) 46,468   | 25,448   | 23,798    | – | 95,714    |
| Net cash provided (used) by investing activities | 370 | (299,591) | (134,006) | –       | (433,227)    | (10,198) | (268,788) | – | (712,202) |

(page 1 of 2)

(a) Balance for the period ended December 31, 2012

(b) Eliminate intercompany investments





amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Continuation of consolidating cash flow statements by industry segment for the year ended March 31, 2013, are as follows:

|  | AMERCO         | U-Haul    | Real Estate | Elimination | Moving & Storage Consolidated | Property & Casualty Insurance (a) | Life Insurance (a) | Elimination | AMERCO Consolidated |
|--|----------------|-----------|-------------|-------------|-------------------------------|-----------------------------------|--------------------|-------------|---------------------|
|  | (In thousands) |           |             |             |                               |                                   |                    |             |                     |
| Cash flows from financing activities:                          |                |           |             |             |                               |                                   |                    |             |                     |
| Borrowings from credit facilities                              | –              | 108,846   | 161,700     | –           | 270,546                       | –                                 | –                  | –           | 270,546             |
| Principal repayments on credit facilities                      | –              | (159,622) | (98,335)    | –           | (257,957)                     | –                                 | –                  | –           | (257,957)           |
| Debt issuance costs  | –              | (301)     | (1,922)     | –           | (2,223)                       | –                                 | –                  | –           | (2,223)             |
| Capital lease payments   | –              | (26,877)  | –           | –           | (26,877)                      | –                                 | –                  | –           | (26,877)            |
| Leveraged Employee Stock Ownership Plan - repayments from loan | –              | 692       | –           | –           | 692                           | –                                 | –                  | –           | 692                 |
| Securitization deposits  | –              | 1,195     | –           | –           | 1,195                         | –                                 | –                  | –           | 1,195               |
| Proceeds from (repayment of) intercompany loans                | 172,444        | (223,927) | 51,483      | –           | –                             | –                                 | –                  | –           | –                   |
| Common stock dividends paid                                    | (97,421)       | –         | –           | –           | (97,421)                      | –                                 | –                  | –           | (97,421)            |
| Contribution to related  | (1,500)        | –         | –           | –           | (1,500)                       | 1,500                             | –                  | –           | –                   |

|                |           |           |         |     |           |          |          |     |           |
|----------------|-----------|-----------|---------|-----|-----------|----------|----------|-----|-----------|
| party          |           |           |         |     |           |          |          |     |           |
| Investment     |           |           |         |     |           |          |          |     |           |
| contract       | –         | –         | –       | –   | –         | –        | 301,729  | –   | 301,729   |
| deposits       |           |           |         |     |           |          |          |     |           |
| Investment     |           |           |         |     |           |          |          |     |           |
| contract       | –         | –         | –       | –   | –         | –        | (31,901) | –   | (31,901)  |
| withdrawals    |           |           |         |     |           |          |          |     |           |
| Net cash       |           |           |         |     |           |          |          |     |           |
| provided       |           |           |         |     |           |          |          |     |           |
| (used) by      | 73,523    | (299,994) | 112,926 | –   | (113,545) | 1,500    | 269,828  | –   | 157,783   |
| financing      |           |           |         |     |           |          |          |     |           |
| activities     |           |           |         |     |           |          |          |     |           |
| Effects of     |           |           |         |     |           |          |          |     |           |
| exchange rate  | –         | (536)     | –       | –   | (536)     | –        | –        | –   | (536)     |
| on cash        |           |           |         |     |           |          |          |     |           |
| Increase       |           |           |         |     |           |          |          |     |           |
| (decrease) in  | 125,617   | (8,025)   | 740     | –   | 118,332   | (8,422)  | (3,346)  | –   | 106,564   |
| cash and cash  |           |           |         |     |           |          |          |     |           |
| equivalents    |           |           |         |     |           |          |          |     |           |
| Cash and cash  |           |           |         |     |           |          |          |     |           |
| equivalents at | 201,502   | 106,951   | 775     | –   | 309,228   | 22,542   | 25,410   | –   | 357,180   |
| beginning of   |           |           |         |     |           |          |          |     |           |
| period         |           |           |         |     |           |          |          |     |           |
| Cash and cash  |           |           |         |     |           |          |          |     |           |
| equivalents at | \$327,119 | \$98,926  | \$1,515 | \$– | \$427,560 | \$14,120 | \$22,064 | \$– | \$463,744 |
| end of period  |           |           |         |     |           |          |          |     |           |

(page 2 of 2)

(a) Balance  
for the period  
ended  
December 31,  
2012

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Consolidating cash flow statements by industry segment for the year ended March 31, 2012 are as follows:

|   | Moving & Storage |           |                |             | Moving & Storage | AMERCO Legal Group<br>Property<br>&<br>Casualty<br>Insurance<br>(a) | Life<br>Insurance<br>(a) | Elimination | AMERCO<br>Consolidated |
|---|------------------|-----------|----------------|-------------|------------------|---|--------------------------|-------------|------------------------|
|   | AMERCO           | U-Haul    | Real<br>Estate | Elimination | Consolidated     |   |                          |             |                        |
|   | (In thousands)   |           |                |             |                  |   |                          |             |                        |
| Cash flows from operating activities:                                 |                  |           |                |             |                  |   |                          |             |                        |
| Net earnings (loss)   | \$205,695        | \$155,579 | \$3,959        | \$(159,538) | \$205,695        | \$(23,563)  | \$13,185                 | \$10,050    | \$205,367              |
| Earnings from consolidated subsidiaries                               | (149,160)        | –         | –              | 159,538     | 10,378           | –   | –                        | (10,378)    | –                      |
| Adjustments to reconcile net earnings to cash provided by operations: |                  |           |                |             |                  |   |                          |             |                        |
| Depreciation  | 5                | 216,116   | 13,668         | –           | 229,789          | –   | –                        | –           | 229,789                |
| Amortization of deferred policy acquisition costs                     | –                | –         | –              | –           | –                | –   | 13,791                   | –           | 13,791                 |
| Change in allowance for losses on trade receivables                   | –                | (206)     | –              | –           | (206)            | –   | (2)                      | –           | (208)                  |
| Change in allowance for inventory reserve                             | –                | 1,382     | –              | –           | 1,382            | –   | –                        | –           | 1,382                  |
| Net gain on sale of real and personal property                        | –                | (20,647)  | (241)          | –           | (20,888)         | –   | –                        | –           | (20,888)               |
| Net gain on sale of investments                                       | (488)            | –         | –              | –           | (488)            | (810)   | (4,281)                  | –           | (5,579)                |

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|  |         |           |          |   |           |          |          |         |              |
|--|---------|-----------|----------|---|-----------|----------|----------|---------|--------------|
| Deferred income taxes  | 109,680 | –         | –        | – | 109,680   | (12,181) | 6,861    | –       | 104,360      |
| Net change in other operating assets and liabilities:        |         |           |          |   |           |          |          |         |              |
| Reinsurance recoverables and trade receivables               | –       | (17,683)  | –        | – | (17,683)  | (57,955) | (1,477)  | –       | (77,115)     |
| Inventories  | –       | (173)     | –        | – | (173)     | –        | –        | –       | (173)        |
| Prepaid expenses   | 6,470   | 9,464     | (186)    | – | 15,748    | –        | –        | –       | 15,748       |
| Capitalization of deferred policy acquisition costs          | –       | –         | –        | – | –         | –        | (23,166) | –       | (23,166)     |
| Other assets   | 2,380   | 1,852     | 2,282    | – | 6,514     | (630)    | 108      | –       | 5,992        |
| Related party assets   | –       | (14,301)  | 63       | – | (14,238)  | (4,730)  | (479)    | 5,237   | (b) (14,210) |
| Accounts payable and accrued expenses                        | 4,163   | 14,215    | (228)    | – | 18,150    | –        | 1,319    | –       | 19,469       |
| Policy benefits and losses, claims and loss expenses payable | –       | (16,621)  | –        | – | (16,621)  | 106,213  | 122,738  | –       | 212,330      |
| Other policyholders' funds and liabilities                   | –       | –         | –        | – | –         | (1,382)  | (76)     | –       | (1,458)      |
| Deferred income  | –       | 4,367     | –        | – | 4,367     | –        | –        | –       | 4,367        |
| Related party liabilities                                    | –       | 5,514     | –        | – | 5,514     | (272)    | 39       | (5,237) | (b) 44       |
| Net cash provided (used) by operating activities             | 178,745 | 338,858   | 19,317   | – | 536,920   | 4,690    | 128,560  | (328)   | 669,842      |
| Cash flows from investing activities:                        |         |           |          |   |           |          |          |         |              |
| Purchases of:  | (1)     | (524,298) | (65,500) | – | (589,799) | –        | –        | –       | (589,799)    |

|  |         |           |          |   |           |          |           |          |     |           |
|--|---------|-----------|----------|---|-----------|----------|-----------|----------|-----|-----------|
| Property, plant and equipment                    |         |           |          |   |           |          |           |          |     |           |
| Short term investments                           | –       | –         | –        | – | –         | (63,126) | (228,496) | –        |     | (291,622) |
| Fixed maturities investments                     | –       | –         | –        | – | –         | (34,965) | (185,139) | –        |     | (220,104) |
| Equity securities                                | (8,855) | –         | –        | – | (8,855)   | (193)    | –         | –        |     | (9,048)   |
| Preferred stock                                  | –       | –         | –        | – | –         | (2,717)  | –         | –        |     | (2,717)   |
| Real estate                                      | –       | –         | (5,064)  | – | (5,064)   | (165)    | (2,600)   | –        |     | (7,829)   |
| Mortgage loans                                   | –       | (8,758)   | (64,469) | – | (73,227)  | (45,189) | (33,184)  | 24,437   | (b) | (127,163) |
| Proceeds from sales and paydowns of:             |         |           |          |   |           |          |           |          |     |           |
| Property, plant and equipment                    | –       | 168,386   | 526      | – | 168,912   | –        | –         | –        |     | 168,912   |
| Short term investments                           | –       | –         | –        | – | –         | 96,033   | 204,860   | –        |     | 300,893   |
| Fixed maturities investments                     | –       | –         | –        | – | –         | 22,982   | 105,504   | –        |     | 128,486   |
| Equity securities                                | 8,800   | –         | –        | – | 8,800     | 1,422    | –         | –        |     | 10,222    |
| Preferred stock                                  | –       | –         | –        | – | –         | 7,352    | 2,708     | (7,708)  | (b) | 2,352     |
| Real estate                                      | –       | –         | –        | – | –         | 310      | 130       | –        |     | 440       |
| Mortgage loans                                   | –       | 9,263     | 45,685   | – | 54,948    | 14,390   | 9,939     | (24,437) | (b) | 54,840    |
| Net cash provided (used) by investing activities | (56)    | (355,407) | (88,822) | – | (444,285) | (3,866)  | (126,278) | (7,708)  |     | (582,133) |

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(a) Balance for the period ended December 31, 2011

(b) Eliminate intercompany investments

amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

Continuation of consolidating cash flow statements by industry segment for the year ended March 31, 2012 are as follows:

|  | Moving & Storage |           |                |             | Moving & Storage | AMERCO Legal Group<br>Property<br>&<br>Casualty<br>Insurance<br>(a) | Life<br>Insurance<br>(a) | Elimination | AMERCO<br>Consolidated |
|--|------------------|-----------|----------------|-------------|------------------|---|--------------------------|-------------|------------------------|
|  | AMERCO           | U-Haul    | Real<br>Estate | Elimination | Consolidated     |   |                          |             |                        |
|  | (In thousands)   |           |                |             |                  |   |                          |             |                        |
| Cash flows from financing activities:                          |                  |           |                |             |                  |   |                          |             |                        |
| Borrowings from credit facilities                              | –                | 153,860   | 83,920         | –           | 237,780          | –   | –                        | –           | 237,780                |
| Principal repayments on credit facilities                      | –                | (130,641) | (71,247)       | –           | (201,888)        | –   | –                        | –           | (201,888)              |
| Debt issuance costs  | –                | (1,402)   | (602)          | –           | (2,004)          | –   | –                        | –           | (2,004)                |
| Capital lease payments   | –                | (8,328)   | –              | –           | (8,328)          | –   | –                        | –           | (8,328)                |
| Leveraged Employee Stock Ownership Plan - repayments from loan | –                | 984       | –              | –           | 984              | –   | –                        | –           | 984                    |
| Securitization deposits  | –                | 42,088    | –              | –           | 42,088           | –   | –                        | –           | 42,088                 |
| Proceeds from (repayment of) intercompany loans                | (52,051)         | (5,401)   | 57,452         | –           | –                | –   | –                        | –           | –                      |
| Preferred stock redemption paid                                | (151,997)        | –         | –              | –           | (151,997)        | –   | –                        | 7,708       | (b) (144,289)          |
|  | (3,241)          | –         | –              | –           | (3,241)          | –   | –                        | 328         | (c) (2,913)            |

|  |           |           |        |     |           |          |          |       |           |
|--|-----------|-----------|--------|-----|-----------|----------|----------|-------|-----------|
| Preferred stock dividends paid                   |           |           |        |     |           |          |          |       |           |
| Common stock dividends paid                      | (19,484)  | —         | —      | —   | (19,484)  | —        | —        | —     | (19,484)  |
| Contribution to related party                    | (518)     | —         | —      | —   | (518)     | —        | —        | —     | (518)     |
| Investment contract deposits                     | —         | —         | —      | —   | —         | —        | 13,854   | —     | 13,854    |
| Investment contract withdrawals                  | —         | —         | —      | —   | —         | —        | (28,027) | —     | (28,027)  |
| Net cash provided (used) by financing activities | (227,291) | 51,160    | 69,523 | —   | (106,608) | —        | (14,173) | 8,036 | (112,745) |
| Effects of exchange rate on cash                 | —         | (294)     | —      | —   | (294)     | —        | —        | —     | (294)     |
| Increase (decrease) in cash and cash equivalents | (48,602)  | 34,317    | 18     | —   | (14,267)  | 824      | (11,891) | —     | (25,334)  |
| Cash and cash equivalents at beginning of period | 250,104   | 72,634    | 757    | —   | 323,495   | 21,718   | 37,301   | —     | 382,514   |
| Cash and cash equivalents at end of period       | \$201,502 | \$106,951 | \$775  | \$— | \$309,228 | \$22,542 | \$25,410 | \$—   | \$357,180 |

(page 2 of 2)

(a) Balance for the period ended December 31, 2011  
(b) Eliminate intercompany investments  
(c) Eliminate preferred stock dividends



paid to  
affiliate

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amerco and consolidated subsidiaries

notes to consolidated financial statements – (continued)

#### Note 23. Subsequent Events

Our management has evaluated subsequent events occurring after March 31, 2014, the date of our most recent balance sheet date, through the date our financial statements were issued. We do not believe any other subsequent events have occurred that would require further disclosure or adjustment to our financial statements than those stated below.

#### Financial Strength Ratings

In May 2014, A.M. Best upgraded the financial strength rating for Oxford to A- (Excellent) with a stable outlook.

## SCHEDULE I

## CONDENSED FINANCIAL INFORMATION OF AMERCO

## BALANCE SHEETS

|   | March 31,      |             |
|---|----------------|-------------|
|   | 2014           | 2013        |
|   | (In thousands) |             |
| <b>ASSETS</b>                               |                |             |
| Cash and cash equivalents                   | \$321,544      | \$327,119   |
| Investment in subsidiaries                  | 493,612        | 240,080     |
| Related party assets                        | 1,150,671      | 1,032,124   |
| Other assets                                | 18,712         | 43,841      |
| Total assets                                | \$1,984,539    | \$1,643,164 |
| <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b> |                |             |
| Liabilities:                                |                |             |
| Other liabilities                           | \$455,952      | \$412,199   |
|   | 455,952        | 412,199     |
| Stockholders' equity:                       |                |             |
| Preferred stock                             | —              | —           |
| Common stock                                | 10,497         | 10,497      |
| Additional paid-in capital                  | 444,420        | 438,378     |
| Accumulated other comprehensive loss        | (53,923)       | (22,680)    |
| Retained earnings:                          |                |             |
| Beginning of period                         | 1,482,420      | 1,316,854   |
| Adjustment to initially apply ASU 2010-26   | —              | (1,721)     |
| Net earnings                                | 342,391        | 264,708     |
| Dividends                                   | (19,568)       | (97,421)    |
| End of period                               | 1,805,243      | 1,482,420   |
| Cost of common shares in treasury           | (525,653)      | (525,653)   |
| Cost of preferred shares in treasury        | (151,997)      | (151,997)   |
| Total stockholders' equity                  | 1,528,587      | 1,230,965   |
| Total liabilities and stockholders' equity  | \$1,984,539    | \$1,643,164 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

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## CONDENSED FINANCIAL INFORMATION OF AMERCO

## STATEMENTS OF OPERATIONS

|   | Years Ended March 31,                           |            |            |
|---|---|------------|------------|
|   | 2014  | 2013       | 2012       |
|   | (In thousands, except share and per share data) |            |            |
| Revenues:   |   |            |            |
| Net interest income and other revenues  | \$6,465   | \$5,329    | \$6,085    |
| Expenses:   |   |            |            |
| Operating expenses  | 6,636   | 13,611     | 9,081      |
| Other expenses  | 97  | 97         | 98         |
| Total expenses  | 6,733   | 13,708     | 9,179      |
| Equity in earnings of subsidiaries  | 287,803   | 212,164    | 149,160    |
| Interest income   | 86,916  | 91,125     | 94,278     |
| Pretax earnings   | 374,451   | 294,910    | 240,344    |
| Income tax expense  | (32,060)  | (30,202)   | (34,649)   |
| Net earnings  | 342,391   | 264,708    | 205,695    |
| Less: Excess of redemption value over carrying value of preferred shares redeemed | —   | —          | (5,908)    |
| Less: Preferred stock dividends   | —   | —          | (3,241)    |
| Earnings available to common shareholders   | \$342,391                                       | \$264,708  | \$196,546  |
| Basic and diluted earnings per common share                                       | \$17.51   | \$13.56    | \$10.09    |
| Weighted average common shares outstanding: Basic and diluted                     | 19,558,758                                      | 19,518,779 | 19,476,187 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

CONDENSED FINANCIAL INFORMATION OF AMERCO

STATEMENTS OF comprehensive income

|                                   | Years Ended March 31,                              |            |            |
|-----------------------------------|--|------------|------------|
|                                   | 2014   | 2013       | 2012       |
|                                   | (In thousands, except share<br>and per share data) |            |            |
| Net earnings                      | \$ 342,391   | \$ 264,708 | \$ 205,695 |
| Other comprehensive income (loss) | (31,243)   | 22,756     | 1,031      |
| Total comprehensive income        | \$ 311,148   | \$ 287,464 | \$ 206,726 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

## CONDENSED FINANCIAL INFORMATION OF AMERCO

## STATEMENTS OF CASH FLOW

|   | Years Ended March 31, |            |            |
|---|-----------------------|------------|------------|
|   | 2014                  | 2013       | 2012       |
|   | (In thousands)        |            |            |
| Cash flows from operating activities:                                 |                       |            |            |
| Net earnings  | \$ 342,391            | \$ 264,708 | \$ 205,695 |
| Change in investments in subsidiaries                                 | (287,803)             | (212,164)  | (149,160)  |
| Adjustments to reconcile net earnings to cash provided by operations: |                       |            |            |
| Depreciation  | 5                     | 5          | 5          |
| Net gain on sale of investments                                       | (1,325)               | (76)       | (488)      |
| Deferred income taxes   | 34,605                | 9,206      | 109,680    |
| Net change in other operating assets and liabilities:                 |                       |            |            |
| Prepaid expenses  | 3,938                 | (12,979)   | 6,470      |
| Other assets  | (41)                  | 365        | 2,380      |
| Accounts payable and accrued expenses                                 | 6,589                 | 2,659      | 4,163      |
| Net cash provided by operating activities                             | 98,359                | 51,724     | 178,745    |
| Cash flows from investing activities:                                 |                       |            |            |
| Purchases of property, plant and equipment                            | (2)                   | (2)        | (1)        |
| Purchases of equity securities  | –                     | –          | (8,855)    |
| Proceeds of equity securities   | 26,569                | 372        | 8,800      |
| Net cash provided (used) by investing activities                      | 26,567                | 370        | (56)       |
| Cash flows from financing activities:                                 |                       |            |            |
| Proceeds from (repayments) of intercompany loans                      | (110,933)             | 172,444    | (52,051)   |
| Preferred stock redemption paid                                       | –                     | –          | (151,997)  |
| Preferred stock dividends paid  | –                     | –          | (3,241)    |
| Common stock dividends paid   | (19,568)              | (97,421)   | (19,484)   |
| Contribution to related party   | –                     | (1,500)    | (518)      |
| Net cash provided (used) by financing activities                      | (130,501)             | 73,523     | (227,291)  |
| Increase (decrease) in cash and cash equivalents                      | (5,575)               | 125,617    | (48,602)   |
| Cash and cash equivalents at beginning of period                      | 327,119               | 201,502    | 250,104    |
| Cash and cash equivalents at end of period                            | \$ 321,544            | \$ 327,119 | \$ 201,502 |

Income taxes paid, net of income taxes refunds received, amounted to \$138.4 million, \$144.7 million and \$10.7 million for fiscal 2014, 2013 and 2012, respectively.

The accompanying notes are an integral part of these condensed consolidated financial statements.

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CONDENSED FINANCIAL INFORMATION OF AMERCO

NOTES TO CONDENSED FINANCIAL INFORMATION

March 31, 2014, 2013, and 2012

1. Summary of Significant Accounting Policies

AMERCO, a Nevada corporation, was incorporated in April, 1969, and is the holding Company for U-Haul International, Inc., Amerco Real Estate Company, Repwest Insurance Company and Oxford Life Insurance Company. The financial statements of the Registrant should be read in conjunction with the Consolidated Financial Statements and notes thereto included in this Annual Report.

AMERCO is included in a consolidated Federal income tax return with all of its U.S. subsidiaries. Accordingly, the provision for income taxes has been calculated for Federal income taxes of AMERCO and subsidiaries included in the consolidated return of the Registrant. State taxes for all subsidiaries are allocated to the respective subsidiaries.

The financial statements include only the accounts of AMERCO, which include certain of the corporate operations of AMERCO. The interest in AMERCO's majority owned subsidiaries is accounted for on the equity method. The intercompany interest income and expenses are eliminated in the Consolidated Financial Statements.

2. Guarantees

AMERCO has guaranteed performance of certain long-term leases and other obligations. See Note 18, Contingent Liabilities and Commitments and Note 20, Related Party Transactions of the Notes to Consolidated Financial Statements.

## SCHEDULE II

AMERCO AND CONSOLIDATED SUBSIDIARIES  
VALUATION AND QUALIFYING ACCOUNTS

Fiscal Years Ended March 31, 2014, 2013 and 2012

|   | Balance at<br>Beginning of Year | Additions Charged to<br>Costs and Expenses | Additions Charged to<br>Other Accounts | Deductions | Balance at<br>Year End |
|---|---------------------------------|--|--|------------|------------------------|
| Year ended March<br>31, 2014  | (In thousands)                  |  |  |            |                        |
| Allowance for<br>doubtful accounts<br>(deducted from trade<br>receivable) | \$994                           | \$958                                      | \$-                                    | \$(994)    | \$958                  |
| Allowance for<br>obsolescence<br>(deducted from<br>inventory)             | \$1,711                         | \$776                                      | \$-                                    | \$-        | \$2,487                |
| Allowance for LIFO<br>(deducted from<br>inventory)                        | \$14,693                        | \$95                                       | \$-                                    | \$-        | \$14,788               |
| Allowance for<br>probable losses<br>(deducted from<br>mortgage loans)     | \$370                           | \$-  | \$-                                    | \$-        | \$370                  |
| Year ended March<br>31, 2013  |                                 |  |  |            |                        |
| Allowance for<br>doubtful accounts<br>(deducted from trade<br>receivable) | \$1,128                         | \$1,184                                    | \$-                                    | \$(1,318)  | \$994                  |
| Allowance for<br>obsolescence<br>(deducted from<br>inventory)             | \$730                           | \$981                                      | \$-                                    | \$-        | \$1,711                |
| Allowance for LIFO<br>(deducted from<br>inventory)                        | \$14,541                        | \$152                                      | \$-                                    | \$-        | \$14,693               |
| Allowance for<br>probable losses<br>(deducted from<br>mortgage loans)     | \$370                           | \$-  | \$-                                    | \$-        | \$370                  |

|   |          |         |     |           |          |
|---|----------|---------|-----|-----------|----------|
| Year ended March<br>31, 2012  |          |         |     |           |          |
| Allowance for<br>doubtful accounts<br>(deducted from trade<br>receivable) | \$1,336  | \$1,485 | \$- | \$(1,693) | \$1,128  |
| Allowance for<br>obsolescence<br>(deducted from<br>inventory)             | \$595    | \$135   | \$- | \$-       | \$730    |
| Allowance for LIFO<br>(deducted from<br>inventory)                        | \$13,294 | \$1,247 | \$- | \$-       | \$14,541 |
| Allowance for<br>probable losses<br>(deducted from<br>mortgage loans)     | \$370    | \$-     | \$- | \$-       | \$370    |

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## SCHEDULE V

AMERCO AND CONSOLIDATED SUBSIDIARIES  
SUPPLEMENTAL INFORMATION (FOR PROPERTY-CASUALTY INSURANCE Operations)

Years Ended December 31, 2013, 2012 AND 2011

| Fiscal Year    | Affiliation with Registrant           | Deferred Policy Acquisition Cost | Reserves for Unpaid Claims and Adjustment Expenses | Discount if any, Deducted | Unearned Premiums | Net Earned Premiums (1) | Net Investment Income (2) | Claim and Claim Adjustment Expenses Incurred Related to Current Year | Claim and Claim Adjustment Expenses Incurred Related to Prior Year |
|----------------|---------------------------------------|----------------------------------|--|---------------------------|-------------------|-------------------------|---------------------------|--|--|
| (In thousands) |                                       |                                  |  |                           |                   |                         |                           |  |  |
| 2014           | Consolidated property casualty entity | \$-                              | \$295,126  | \$N/A                     | \$-               | \$41,052                | \$10,057                  | \$9,861  | \$1,652  |
| 2013           | Consolidated property casualty entity | -                                | 330,093  | N/A                       | -                 | 34,342                  | 8,976                     | 8,962  | 7,036  |
| 2012           | Consolidated property casualty entity | -                                | 382,328  | N/A                       | -                 | 32,631                  | 9,664                     | 9,297  | 56,445   |

(1) The earned and written premiums are reported net of intersegment transactions. There were no earned premiums eliminated for the years ended December 31, 2013, 2012 and 2011, respectively.

(2) Net Investment Income excludes net realized (gains) losses on investments of (\$0.5) million, (\$4.9) million and (\$0.3) million for the years ended December 31, 2013, 2012 and 2011, respectively.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

AMERCO

Date: May 28, 2014 /s/ Edward J. Shoen  
Edward J. Shoen  
President and Chairman of the Board  
(Duly Authorized Officer)

Date: May 28, 2014 /s/ Jason A. Berg  
Jason A. Berg  
Chief Accounting Officer  
(Principal Financial Officer)

POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS, that each person whose signature appears below constitutes and appoints Edward J. Shoen his true and lawful attorney-in-fact and agent, with full power of substitution and resubstitution, for him and in his name, place and stead, in any and all capacities, to sign any and all amendments to this Annual Report on Form 10-K, and to file the same, with all exhibits thereto and other documents in connection therewith with the Securities and Exchange Commission, granting unto said attorney-in-fact and agent, full power and authority to do and perform each and every act or things requisite and necessary to be done in and about the premises, as fully and to all intents and purposes as he might or could do in person hereby ratifying and confirming all that said attorney-in-fact and agent, or his substitute or substitutes, may lawfully do or cause to be done by virtue hereof.

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Signature

Title

Date

/s/ Jason A. Berg

Chief Accounting Officer  
(Principal Financial Officer)

May 28, 2014

Jason A. Berg

/s/ James E. Acridge

Director

May 28, 2014

James E. Acridge

/s/ Charles J. Bayer

Director

May 28, 2014

Charles J. Bayer

/s/ John P. Brogan

Director

May 28, 2014

John P. Brogan

/s/ John M. Dodds

Director

May 28, 2014

John M. Dodds

/s/ Michael L. Gallagher

Director

May 28, 2014

Michael L. Gallagher

/s/ Daniel R. Mullen

Director

May 28, 2014

Daniel R. Mullen

/s/ James P. Shoen

Director

May 28, 2014

James P. Shoen



