

PRE PAID LEGAL SERVICES INC

Form 10-Q

October 27, 2010

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For The Quarterly Period Ended September 30, 2010

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For The Transition Period From \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 001-09293

PRE-PAID LEGAL SERVICES, INC.  
(Exact name of registrant as specified in its charter)

Oklahoma  
(State or other jurisdiction of incorporation or organization)

73-1016728  
(I.R.S. Employer Identification No.)

One Pre-Paid Way, Ada, Oklahoma  
(Address of principal executive offices)

74820-5813  
(Zip Code)

(580) 436-1234  
(Registrants' telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting

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company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer   
(Do not check if a smaller  
reporting company)

Smaller reporting  
Company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act)

Yes  T  
 No

The number of shares outstanding of the registrant’s common stock (excluding 4,852,179 shares held in treasury) as of October 21, 2010 was 9,764,441.

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PRE-PAID LEGAL SERVICES, INC.

FORM 10-Q

For the Quarter Ended September 30, 2010

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## ITEM 1. FINANCIAL STATEMENTS

PRE-PAID LEGAL SERVICES, INC.  
CONSOLIDATED BALANCE SHEETS  
(Amounts in 000's, except par values)

## ASSETS

|   | September 30,<br>2010 | December 31,<br>2009 |
|---|-----------------------|----------------------|
|   | (Unaudited)           |                      |
| Current assets:                               |                       |                      |
| Cash and cash equivalents                     | \$ 51,608             | \$ 32,904            |
| Available-for-sale investments, at fair value | 3,383                 | 2,959                |
| Membership fees receivable                    | 6,452                 | 6,286                |
| Inventories                                   | 1,122                 | 1,266                |
| Refundable income taxes                       | 3,824                 | 1,330                |
| Deferred member and associate service costs   | 15,151                | 16,074               |
| Deferred income taxes                         | 5,999                 | 5,370                |
| Other assets                                  | 2,963                 | 6,123                |
| Total current assets                          | 90,502                | 72,312               |
| Available-for-sale investments, at fair value | 20,229                | 20,529               |
| Investments pledged, at fair value            | 4,521                 | 4,212                |
| Property and equipment, net                   | 45,130                | 49,100               |
| Deferred member and associate service costs   | 2,079                 | 2,065                |
| Cash value of life insurance policies         | 9,430                 | 8,263                |
| Other assets                                  | 1,506                 | 1,507                |
| Total assets                                  | \$ 173,397            | \$ 157,988           |

## LIABILITIES AND STOCKHOLDERS' EQUITY

|  |          |          |
|--|----------|----------|
| Current liabilities:   |          |          |
| Membership benefits payable  | \$11,429 | \$11,987 |
| Deferred revenue and fees  | 27,949   | 28,383   |
| Current portion of capital leases payable  | 26       | 245      |
| Current portion of notes payable   | 17,837   | 23,241   |
| Income taxes payable   | 244      | -        |
| Accounts payable and accrued expenses  | 14,441   | 19,249   |
| Total current liabilities  | 71,926   | 83,105   |
| Capital leases payable   | 866      | 886      |
| Notes payable  | 5,733    | 19,010   |
| Deferred revenue and fees  | 2,079    | 2,065    |
| Deferred income taxes  | 6,306    | 5,405    |
| Deferred compensation liabilities  | 10,695   | 9,190    |
| Total liabilities  | 97,605   | 119,661  |
| Stockholders' equity:  |          |          |
| Common stock, \$.01 par value; 100,000 shares authorized; 14,619 and 14,904 issued at September 30, 2010 and December 31, 2009, respectively | 146      | 149      |
| Retained earnings  | 172,690  | 135,401  |
| Accumulated other comprehensive income   | 1,984    | 1,805    |
| Treasury stock, at cost; 4,852 shares held at September 30, 2010 and December 31, 2009, respectively   | (99,028) | (99,028) |

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|  |           |           |
|--|-----------|-----------|
| Total stockholders' equity                 | 75,792    | 38,327    |
| Total liabilities and stockholders' equity | \$173,397 | \$157,988 |

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The accompanying notes are an integral part of these financial statements.



PRE-PAID LEGAL SERVICES, INC.  
CONSOLIDATED STATEMENTS OF INCOME  
(Amounts in 000's, except per share amounts)  
(Unaudited)

|   | Three Months Ended<br>September 30, |           | Nine Months Ended<br>September 30, |           |
|---|-------------------------------------|-----------|------------------------------------|-----------|
|   | 2010                                | 2009      | 2010                               | 2009      |
| <b>Revenues:</b>                          |                                     |           |                                    |           |
| Membership fees                           | \$105,255                           | \$105,435 | \$319,314                          | \$317,856 |
| Associate services                        | 6,103                               | 7,624     | 20,627                             | 18,814    |
| Other                                     |                                     | 697,888   | 2,475                              | 2,790     |
|   |                                     | 112,055   | 113,947                            | 342,416   |
|   |                                     |           | 339,460                            |           |
| <b>Costs and expenses:</b>                |                                     |           |                                    |           |
| Membership benefits                       | 35,180                              | 35,991    | 106,713                            | 108,209   |
| Commissions                               | 29,069                              | 36,676    | 87,840                             | 93,023    |
| Associate services and direct marketing   | 6,593                               | 7,827     | 19,694                             | 21,132    |
| General and administrative                | 12,329                              | 12,613    | 37,075                             | 38,918    |
| Other, net                                | 2,232                               | 2,361     | 6,839                              | 6,495     |
|   |                                     | 85,403    | 95,468                             | 258,161   |
|   |                                     |           | 267,777                            |           |
| Income before income taxes                | 26,652                              | 18,479    | 84,255                             | 71,683    |
| Provision for income taxes                |                                     | 10,785    | 7,648                              | 33,116    |
| Net income                                |                                     | \$ 15,867 | \$ 10,831                          | \$ 51,139 |
|   |                                     |           | \$ 43,723                          |           |
| <b>Basic earnings per common share</b>    |                                     |           |                                    |           |
|   |                                     | \$ 1.61   | \$ .99                             | \$ 5.14   |
| <b>Diluted earnings per common share</b>  |                                     |           |                                    |           |
|   | \$ 1.61                             | \$ .99    | \$ 5.13                            | \$ 3.95   |
| <b>Weighted average number of shares:</b> |                                     |           |                                    |           |
| Basic                                     | 9,850                               | 10,967    | 9,954                              | 11,048    |
| Diluted                                   | 9,866                               | 10,983    | 9,969                              | 11,061    |

The accompanying notes are an integral part of these financial statements.

PRE-PAID LEGAL SERVICES, INC.  
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
(Amounts in 000's)  
(Unaudited)

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|  | Three Months Ended    |          | Nine Months Ended     |          |
|--|-----------------------|----------|-----------------------|----------|
|  | September 30,<br>2010 | 2009     | September 30,<br>2010 | 2009     |
| Net income   | \$15,867              | \$10,831 | \$51,139              | \$43,723 |
| Other comprehensive loss, net of tax:  |                       |          |                       |          |
| Unrealized foreign currency translation adjustment   | 272                   | 646      | (88)                  | 1,149    |
| Reclassification adjustment for realized foreign<br>currency translation gains included in net income  | (7)                   | -        | (32)                  | -        |
|  | 265                   | 646      | (120)                 | 1,149    |
| Unrealized holding gains arising on investments<br>during period   | 282                   | 641      | 342                   | 858      |
| Reclassification adjustment for realized gains<br>included in net income   | -                     | -        | (43)                  | (85)     |
|  | 282                   | 641      | 299                   | 773      |
| Other comprehensive income, net of income taxes<br>of \$350 and \$345 for the three months and \$894 and<br>\$416 for the nine months ended September 30, 2010<br>and 2009, respectively | 547                   | 1,287    | 179                   | 1,922    |
| Comprehensive income   | \$16,414              | \$12,118 | \$51,318              | \$45,645 |

The accompanying notes are an integral part of these financial statements.

PRE-PAID LEGAL SERVICES, INC.  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
(Amounts in 000's)  
(Unaudited)

|   | Nine Months Ended |          |
|---|-------------------|----------|
|   | September 30,     |          |
|   | 2010              | 2009     |
| Cash flows from operating activities:   |                   |          |
| Net income  | \$51,139          | \$43,723 |
| Adjustments to reconcile net income to net cash provided by operating activities: |                   |          |
| Provision for deferred income taxes   | 272               | 502      |
| Depreciation and amortization   | 5,809             | 6,074    |
| Changes in operating assets and liabilities:                                      |                   |          |
| (Increase) decrease in Membership fees receivable                                 | (166)             | 277      |
| Decrease (increase) in inventories  | 144               | (74)     |
| Increase in refundable income taxes   | (2,494)           | (3,452)  |
| Decrease (increase) in deferred member and associate service costs                | 909               | (3,506)  |
| Decrease (Increase) in other assets and cash value of life insurance policies     | 1,994             | (2,086)  |
| Decrease in accrued Membership benefits   | (558)             | (51)     |
| (Decrease) increase in deferred revenue and fees                                  | (420)             | 2,963    |
| Increase in deferred compensation liabilities                                     | 1,505             | 983      |
| Increase in income taxes payable  | 244               | —        |
| (Decrease) increase in accounts payable and accrued expenses                      | (4,928)           | 3,056    |
| Net cash provided by operating activities   | 53,450            | 48,409   |
| Cash flows from investing activities:   |                   |          |
| Additions to property and equipment   | (1,839)           | (2,516)  |
| Purchases of investments – available for sale                                     | (3,118)           | (12,609) |
| Maturities and sales of investments – available for sale                          | 2,984             | 11,862   |
| Net cash used in investing activities   | (1,973)           | (3,263)  |
| Cash flows from financing activities:   |                   |          |
| Proceeds from exercise of stock options   | 33                | 108      |
| Tax benefit on exercise of stock options  | 26                | 14       |
| Decrease in capital lease obligations   | (239)             | (243)    |
| Repayments of debt  | (18,681)          | (17,848) |
| Purchases of treasury stock   | (13,912)          | (14,825) |
| Net cash used in financing activities   | (32,773)          | (32,794) |
| Net increase in cash and cash equivalents   | 18,704            | 12,352   |
| Cash and cash equivalents at beginning of period                                  | 32,904            | 26,528   |
| Cash and cash equivalents at end of period  | \$51,608          | \$38,880 |
| Supplemental disclosure of cash flow information:                                 |                   |          |
| Cash paid for interest  | \$ 598            | \$ 982   |
| Cash paid for income taxes  | \$32,676          | \$32,918 |
| Non-cash activities - capital lease obligations incurred                          | \$ —              | \$ 446   |

The accompanying notes are an integral part of these financial statements.

PRE-PAID LEGAL SERVICES, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(Except for per share amounts, dollar amounts in tables are in thousands unless otherwise indicated)

(Unaudited)

Note 1 - Basis of Presentation

The accompanying consolidated financial statements and notes thereto have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission (“SEC”). Accordingly, certain disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America (“GAAP”) have been omitted. The accompanying consolidated financial statements and notes thereto should be read in conjunction with the consolidated financial statements and notes thereto included in our 2009 Annual Report on Form 10-K. Terms such as “we”, “our” and “us” are sometimes used as abbreviated references to Pre-Paid Legal Services, Inc.

The accompanying unaudited financial statements as of September 30, 2010, and for the three and nine month periods ended September 30, 2010 and 2009, reflect adjustments (which were normal and recurring) which, in our opinion, are necessary for a fair statement of our financial position and results of operations of the interim periods presented. Results for the three and nine month periods ended September 30, 2010 are not necessarily indicative of results expected for the full year.

The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Note 2 – Contingencies

On March 27, 2006, we received a complaint filed by Blackburn & McCune PLLC, a former provider attorney law firm, in the Second Circuit Court of Davidson County, Tennessee seeking compensatory and punitive damages on the basis of allegations of breach of contract and fraud. On May 15, 2006, the trial court dismissed plaintiff’s complaint in its entirety. Plaintiff amended the complaint to allege fraud and breach of fiduciary duty on June 12, 2006 and filed a notice of appeal on June 13, 2006. On August 24, 2007, the Court of Appeals reversed the ruling of the trial court and remanded the suit to the trial court for further proceedings. On June 24, 2009, the trial court granted our motion for summary judgment and dismissed plaintiff’s action against us in its entirety. Plaintiff appealed the summary judgment, and on June 30, 2010 the appeals court reversed the dismissal in part and affirmed it in part, remanding the case to the trial court on the two surviving claims of the plaintiffs. The ultimate outcome of this matter is not determinable but we will vigorously defend our interests in this matter.

On March 23, 2007, we received a Civil Investigative Demand (“CID”) from the Federal Trade Commission (“FTC”) requesting information relating to our Identity Theft Shield and Affirmative Defense Response System (“ADRS”) program. On April 20, 2009, we received a letter from the FTC alleging misrepresentations in sales materials used in our Identity Theft Shield and ADRS program such that we made false and misleading claims about the effectiveness of ADRS for helping organizations comply with government data security requirements. Revisions to the marketing materials originally provided to the FTC have been made subsequent to the initial communication with the FTC. We attempted to resolve this matter with the FTC between May 2009 and November 2009; however on November 18, 2009, the FTC forwarded a staff recommendation to the FTC Commissioners with a proposed complaint seeking injunctive relief and disgorgement of funds received for sales of the Identity Theft Shield and legal plan products at ADRS presentations. We met with the FTC on February 3, 2010 to explain our disagreement with the FTC and to reach a mutually agreeable solution. Following the meetings with the FTC, we continued to provide requested information to the FTC. On July 28, 2010 the FTC issued a closing letter with no findings against the Company.

We are the subject of an informal inquiry by the SEC. This inquiry is a fact-finding inquiry and does not mean that the SEC has reached any conclusions. On October 5, 2009, we received a subpoena from the Division of Enforcement of the SEC. The subpoena required us to produce a variety of documents pertaining to our treasury stock repurchase program; our ADRS program and other marketing practices; membership statistical information; segment reporting; the FTC contingency disclosure; and other operational practices. On April 13, 2010 we received an additional subpoena requesting information relating to certain membership information, member complaints about provider law firms, our efforts to achieve compliance with the payment card industry requirements, the resignation of Harland C. Stonecipher as Chief Executive Officer and the resignation of Tom Smith as a director. On July 9, 2010 we received an additional subpoena requesting information related to prior subpoenas and our production of documents to the SEC . Since that time, we continue to respond to requests to clarify prior productions. We continue to cooperate with the staff of the SEC and expect to continue to do so. We are not able to predict what the outcome of this inquiry may be or when it will be resolved.

We are a defendant in various other legal proceedings that are routine and incidental to our business. We will vigorously defend our interests in all proceedings in which we are named as a defendant. We also receive periodic complaints or requests for information from various state and federal agencies relating to our business or the activities of our marketing force. We promptly respond to any such matters and provide any information requested. While the ultimate outcome of these proceedings is not determinable, we do not currently anticipate that these contingencies will result in any material adverse effect to our financial condition or results of operation, unless an unexpected result occurs in one of the cases. The costs of the defense of these various matters are reflected as a part of general and administrative expense, or Membership benefits if fees relate to Membership issues, in the consolidated statements of income. We believe that we have meritorious defenses in all pending cases and will vigorously defend against the claims and have not established an accrued liability for any estimated damages in connection with these various cases. However, it is possible that an adverse outcome in certain cases or increased litigation costs could have an adverse effect upon our financial condition, operating results or cash flows in particular quarterly or annual periods.

Canadian taxing authorities challenged portions of our commission and general and administrative deductions for tax years 1999 - 2002 and have tax assessments that aggregate \$5.7 million. During 2007, we reached a settlement with Canadian taxing authorities regarding the general and administrative deductions that would allow us to claim a deduction on the Canadian tax return for over 70% of these items. This settlement offer allowed us to amend our U.S. federal tax returns and deduct the remaining 30% of these items. The Canadian and U.S. tax returns have been amended to reflect the changes in our general and administrative expense and credits/refunds for the associated taxes, penalty and interest. The Canadian taxing authorities contended commission deductions should be matched with the membership revenue as received, we contend these commissions are deductible when paid. Under Canadian tax laws, our commission payments are treated as a prepaid expense and we base our deduction of commission on the fact that all the services (the sale of the membership) have been performed by the sales associate at the time of sale, therefore this prepaid expense (the commission payments) is deductible when paid. In addition, the commission payment is taxable to the sales associate when paid and each year we issue a T4 (Canadian 1099 equivalent) to sales associates for the total commission payments made during that year. We did not prevail on the commission issue on our appeal to the Canadian taxing authorities and on December 19, 2008 filed our Notice of Appeal with the Tax Court of Canada. During the 3rd quarter 2009, the Canadian taxing authorities indicated they were amenable to a settlement regarding the commission issue. In October 2010 they informed us they had agreed to our proposed settlement terms which allows a deduction for substantially all commissions paid during years 1999 – 2002 in those tax years. We believe this settlement provides a basis for the full deduction of commissions when paid for tax years 2003 forward. We have paid all the assessed tax, penalty and interest relating to the commission issue and at September 30, 2010 have \$3.2 million recorded in Refundable income taxes which represents the amount we expect to receive for previously paid tax, penalty and interest for tax years 1999 through 2002.

#### Note 3 – Treasury Stock Purchases

We announced on April 6, 1999, a treasury stock purchase program authorizing management to acquire up to 500,000 shares of our common stock. The Board of Directors has increased such authorization from 500,000 shares to 16 million shares through subsequent board actions. At September 30, 2010 we had purchased 15.4 million treasury shares under these authorizations for a total consideration of \$471.8 million, an average price of \$30.66 per share. We purchased and formally retired 162,648 shares of our common stock during the 2010 third quarter for \$8.5 million, or an average price of \$52.49 per share, reducing our common stock by \$1,626 and our retained earnings by \$8.5 million. We purchased and formally retired 286,455 shares of our common stock during the nine months ended September 30, 2010 for \$13.9 million, or an average price of \$48.56 per share, reducing our common stock by \$2,865 and our retained earnings by \$13.9 million. See Note 6. Given the current interest rate environment, the nature of other investments available and our expected cash flows, we believe that purchasing treasury shares enhances shareholder value and may seek alternative sources of financing to continue or accelerate the program. Any additional treasury stock purchases will be made at prices that we consider attractive and at such times that we believe will not unduly impact our liquidity.



Note 4 – Earnings Per Share

Basic earnings per common share are computed by dividing net income by the weighted average number of shares of common stock outstanding during the respective period. Diluted earnings per common share are computed by dividing net income by the weighted average number of shares of common stock and dilutive potential common shares outstanding during the respective period. The weighted average number of common shares is increased by the number of dilutive potential common shares issuable on the exercise of options less the number of common shares assumed to have been purchased with the proceeds from the exercise of the options pursuant to the treasury stock method; those purchases are assumed to have been made at the average price of the common stock during the respective period.

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|  | Three Months        |          | Nine Months         |          |
|--|---------------------|----------|---------------------|----------|
|  | Ended September 30, |          | Ended September 30, |          |
|  | 2010                | 2009     | 2010                | 2009     |
| Basic Earnings Per Share:                      |                     |          |                     |          |
| Earnings:                                      |                     |          |                     |          |
| Net income                                     | \$15,867            | \$10,831 | \$51,139            | \$43,723 |
| Shares:  |                     |          |                     |          |
| Weighted average shares outstanding            | 9,850               | 10,967   | 9,954               | 11,048   |
| Diluted Earnings Per Share:                    |                     |          |                     |          |
| Earnings:                                      |                     |          |                     |          |
| Net income                                     | \$15,867            | \$10,831 | \$51,139            | \$43,723 |
| Shares:  |                     |          |                     |          |
| Weighted average shares outstanding            | 9,850               | 10,967   | 9,954               | 11,048   |
| Assumed exercise of options                    | 16                  | 16       | 15                  | 13       |
| Weighted average number of shares, as adjusted | 9,866               | 10,983   | 9,969               | 11,061   |
| Shares issued pursuant to option exercises     | 2                   | –        | 2                   | 5        |

Options to purchase shares of common stock are excluded from the calculation of diluted earnings per share when their inclusion would have an anti-dilutive effect on the calculation. No options were excluded for the three month or nine month periods ended September 30, 2010 and 2009.

#### Note 5 – Recently Issued Accounting Pronouncements

In February 2010, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update (“ASU”) No. 2010-09, Amendments to Certain Recognition and Disclosure Requirements (Accounting Standards Codification — “ASC” — Topic 855) — Subsequent Events. The ASU amends the subsequent events disclosure guidance. The amendments include a definition of an SEC filer, require an SEC filer to evaluate subsequent events through the date the financial statements are issued, and remove the requirement for an SEC filer to disclose the date through which subsequent events have been evaluated. ASU 2010-09 was effective upon issuance. The adoption of this guidance required additional disclosures but did not have a material impact on the Company’s consolidated results of operations and financial position.

In January 2010, the Financial Accounting Standards Board issued ASU 2010-06 “Improving Disclosures about Fair Value Measurements.” ASU 2010-06 requires additional disclosures about fair value measurements including transfers in and out of Levels 1 and 2 and more disaggregation for the different types of financial instruments. This ASU is effective for annual and interim reporting periods beginning after December 15, 2009 for most of the new disclosures and for periods beginning after December 15, 2010 for the new Level 3 disclosures. Comparative disclosures are not required in the first year the disclosures are required. We did not have any significant transfers in or out of Level 1 and Level 2 fair value measurements during the nine months ended September 30, 2010 and 2009.

#### Note 6 – Notes Payable

During 2006, we received \$80 million of senior, secured financing (the “Senior Loan”) from Wells Fargo Capital Finance (“Wells Fargo”) consisting of a \$75 million five year term loan facility (the “Term Facility”) and a \$5 million five year revolving credit facility (the “Revolving Facility”). At September 30, 2010, we had the full Revolving Facility available to us. After payment of an origination fee of 1%, lender costs and retirement of \$15.3 million of existing bank indebtedness, the net proceeds of the Term Facility we received were \$58.8 million and were used to purchase treasury stock.

The Term Facility provides for a five-year maturity and amortizes in monthly installments of \$1.25 million commencing August 1, 2006, with interest on the outstanding balances under the Term Facility and the Revolving Facility payable, at our option, at a rate equal to Wells Fargo base rate or at the 30 day LIBOR rate plus 150 basis points. The interest rate at September 30, 2010 was 1.76%. We are also obligated to make additional quarterly payments equal to 50% of our “excess cash flow” (as defined in the Senior Loan agreement) if our Leverage Ratio is greater than or equal to 1 to 1 at the end of a quarter. Our Leverage Ratio was 0.22 to 1 at September 30, 2010. We expect to be able to repay the facilities with cash flow from operations. We have the right to prepay the Term Facility in whole or in part without penalty.

The Senior Loan is guaranteed by our non-regulated wholly owned subsidiaries and is secured by all of our tangible and intangible personal property (other than aircraft), including stock in all of our direct subsidiaries, and a mortgage on a building we own in Duncan, Oklahoma used for one of our existing customer service facilities.

In addition to customary covenants for loans of a similar type, the principal covenants for the Senior Loan are:

- ◆ a limitation on incurring any indebtedness in excess of the remaining existing bank indebtedness outstanding and \$2.3 million in permitted capitalized leases or purchase money debt;
- ◆ a limitation on our ability to pay dividends or make stock purchases, other than with the net proceeds of the Term Loan, unless we meet certain cash flow tests; At September 30, 2010, we had approximately \$31.9 million of availability pursuant to this limitation;
  - ◆ a prohibition on prepayment of other debt;
- ◆ a requirement to maintain consolidated EBITDA (Earnings before Interest, Taxes, Depreciation and Amortization) for a rolling twelve month period ending December 31, 2006 and each quarter thereafter of at least \$80 million (\$75 million for us and our top tier direct subsidiaries);
- ◆ a requirement to maintain a quarterly fixed charge coverage ratio (EBITDA (with certain adjustments) divided by the sum of interest expense, income taxes and scheduled principal payments) of at least 1.1 to 1;
  - ◆ a requirement to maintain at least 1.3 million members;
- ◆ a requirement to maintain a Leverage Ratio (funded indebtedness as of the end of each quarter divided by EBITDA for the trailing twelve months) of no more than 1.5 to 1;
  - ◆ we must have availability (unused portion of the Revolving Facility) plus Qualified Cash (the amount of unrestricted cash and cash equivalents) greater than or equal to \$12.5 million; and
- ◆ an event of default occurs if Harland Stonecipher ceases to be our Chairman and Chief Executive Officer for a period of 120 days unless replaced with a person approved by Wells Fargo. In April 2010 we received written consent from Wells Fargo agreeing to Randy Harp and Mark Brown, as Chief Executive Officers of Borrower, replacing Harland Stonecipher as CEO.

We were in compliance with these covenants at September 30, 2010.

Our \$20 million real estate loan was fully funded in 2002 to finance our new headquarters building in Ada, Oklahoma and has a final maturity of August 2011. This loan, with interest at the 30-day LIBOR rate plus 150 basis points adjusted monthly, is secured by a mortgage on our headquarters. The interest rate at September 30, 2010 was 1.76% with monthly principal payments of \$191,000 plus interest with the balance of approximately \$2.3 million due at maturity. The real estate loan's financial covenants conform to those of the Senior Loan.

During 2007, we entered into a term loan agreement with Wells Fargo Equipment Finance, Inc. to refinance \$9.6 million indebtedness related to our aircraft. This loan, with interest at the 30-day LIBOR rate plus 89 basis points adjusted monthly, is secured by a mortgage on the aircraft and engines. The interest rate at September 30, 2010 was 1.15% with monthly principal payments of \$80,000 plus interest.

A schedule of outstanding balances as of September 30, 2010 is as follows:

|  |          |
|--|----------|
| Senior loan                            | \$12,500 |
| Real estate loan                       | 4,381    |
| Aircraft loan                          | 6,689    |
| Total notes payable                    | 23,570   |
| Less: current portion of notes payable | (17,837) |
| Long term portion                      | \$ 5,733 |

A schedule of future maturities as of September 30, 2010 is as follows:

Repayment schedule commencing October 2010:

|                     |          |
|---------------------|----------|
| Year 1              | \$17,837 |
| Year 2              | 956      |
| Year 3              | 956      |
| Year 4              | 956      |
| Year 5              | 956      |
| Thereafter          | 1,909    |
| Total notes payable | \$23,570 |

## Note 7 - Share-based Compensation

During the nine months ended September 30, 2010, the stock option activity under our stock option plans was as follows:

|  | Weighted<br>Average<br>Price | Number of<br>Shares | Weighted<br>Average<br>Remaining<br>Contractual<br>Term<br>(In Years) | Aggregate<br>Intrinsic<br>Value |
|--|------------------------------|---------------------|---|---------------------------------|
| Outstanding, January 1, 2010                 | \$19.20                      | 38,000              |   |                                 |
| Granted                                      | —                            | —                   |   |                                 |
| Cancelled                                    | —                            | —                   |   |                                 |
| Exercised                                    | \$19.20                      | 1,700               |   |                                 |
| Outstanding, September 30, 2010              | \$19.20                      | 36,300              | 0.42  | \$ 1,571                        |
| Options exercisable as of September 30, 2010 | \$19.20                      | 36,300              | 0.42  | \$ 1,571                        |

Other information pertaining to option activity during the six months ended September 30, 2010 and 2009 was as follows:

|   | September 30,<br>2010 | September 30,<br>2009 |
|---|-----------------------|-----------------------|
| Weighted average grant-date fair value of stock options granted | Not applicable        | Not applicable        |
| Total fair value of stock options vested                        | Not applicable        | Not applicable        |
| Total intrinsic value of stock options exercised                | \$ 68                 | \$ 40                 |

Under our stock option plan, 1,346,252 shares of our Common Stock are available for issuance. Options outstanding and exercisable were granted at a stock option price which was not less than the fair market value of our Common Stock on the date the option was granted and no option has a term in excess of ten years. Additionally, options vested and became exercisable either on the grant date or up to five years from the option grant date.

## Note 8 – Fair Value Measurement

On January 1, 2008, we adopted FASB ASC 820, Fair Value Measurements and Disclosures, which defines fair value, establishes a framework for using fair value to measure assets and liabilities, and expands disclosures about fair value measurements. The Statement applies whenever other statements require or permit assets or liabilities to be measured at fair value. ASC 820 established the following fair value hierarchy that prioritizes the inputs used to measure fair value:

Level 1: Quoted prices are available in active markets for identical assets or liabilities as of the reporting date. Active markets are those in which transactions for the asset or liability occur in sufficient frequency and volume to provide pricing information on an ongoing basis. Level 1 primarily consists of financial instruments such as exchange-traded derivatives, listed equities and U.S. government treasury securities.

Level Pricing inputs are other than quoted prices in active markets included in Level 1, which are either directly or indirectly observable as of the reporting date. Level 2 includes those financial instruments that are valued using models or other valuation methodologies. These models are primarily industry-standard models that consider various assumptions, including quoted forward prices for commodities, time value, volatility factors, and current market and contractual prices for the underlying instruments, as well as other relevant economic measures. Substantially all of these assumptions are observable in the marketplace throughout the full term of the instrument, can be derived from observable data or are supported by observable levels at which transactions are executed in the marketplace. Instruments in this category include obligations of state and political subdivisions, government guaranteed bank debt, auction rate certificates and corporate obligations.

Level Pricing inputs include significant inputs that are generally less observable from objective sources. These inputs may be used with internally developed methodologies that result in management's best estimate of fair value. At each balance sheet date, we perform an analysis of all instruments subject to ASC 820 and include in Level 3 all of those whose fair value is based on significant unobservable inputs.

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The following table presents our financial assets and liabilities that were accounted for at fair value on a recurring basis as of September 30, 2010 and 2009 by level within the fair value hierarchy:

| Investments<br>Fair Value Measurements Using:      | September 30, |          |
|--|---------------|----------|
|  | 2010          | 2009     |
| Level 1<br>inputs                                  | \$ -          | \$ -     |
| Level 2 inputs:                                    |               |          |
| Obligations of state and political<br>subdivisions | 22,359        | 32,327   |
| Certificates of<br>deposit                         | 4,938         | 4,069    |
| Government guaranteed bank<br>debt                 | -             | 1,602    |
| Other  | 836           | 1,010    |
|  | 28,133        | 39,008   |
| Level 3<br>inputs                                  | -             | -        |
| Total  | \$28,133      | \$39,008 |



For securities without a readily ascertainable market value (Level 2), we utilize pricing services and broker quotes. Our pricing service's evaluations are based on market data. Our pricing service utilizes evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information. Because many fixed income securities do not trade on a daily basis, our pricing service's evaluated pricing applications apply available information as applicable through processes such as benchmark curves, benchmarking of like securities, sector groupings, and matrix pricing, to prepare evaluations. Such estimated fair values do not necessarily represent the values for which these securities could have been sold at the dates of the balance sheets.

Our financial instruments consist primarily of cash, certificates of deposit, short-term investments, debt securities, Membership fees receivable, Membership benefits payable, notes payable and accounts payable and accrued expenses. Fair value estimates have been determined by us, using available market information and appropriate valuation methodologies. Fair values of inactively traded debt securities are based on quoted market prices of identical or similar securities or based on observable inputs like interest rates. The carrying value of cash, certificates of deposit, Membership fees receivable, Membership benefits payable and accounts payable and accrued expenses are considered to be representative of their respective fair value, due to the short-term nature of these instruments. The carrying value of notes payable is considered to be representative of their respective fair values, due to the variable interest rate feature of such notes. The fair value disclosures relating to debt securities are presented above.

#### Note 9 – Subsequent Events

On October 25, 2010 we announced that we are evaluating strategic alternatives, including a possible sale of the Company and alternatives that do not involve a sale, to enhance shareholder value. The Board of Directors has established a special committee comprised of independent directors to lead the process. As part of the process, the special committee has been evaluating an offer received by us from a well known private equity firm to acquire all of the outstanding shares of our common stock in a merger at a price of \$60.00 cash per share. Counsel for the offeror has notified us that in the event of a public disclosure by us or our advisors of the offeror's proposal, the proposal will be deemed withdrawn. The special committee has not set a definitive timetable for completion of its evaluation of strategic alternatives and there can be no assurances that the process will result in any transaction being announced or completed.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion should be read in conjunction with the Management's Discussion and Analysis of Financial Condition and Results of Operations in our Form 10-K for the year ended December 31, 2009, which describes, among other things, our basic business model, critical accounting policies, measures of Membership retention, and basic cash flow characteristics of our business. The following tables set forth changes in the principal categories of revenues and expenses and Membership and recruiting activity for the third quarter of 2010 compared to the third quarter of 2009 and the second quarter of 2010 (Table amounts in 000's). The sum of the percentages in the tables may not total due to rounding.

| Three Months Ended<br>September 30, 2010<br>compared to<br>Three Months Ended<br>September 30, 2009<br>and compared to<br>Three Months Ended<br>June 30, 2010 | Three<br>Months<br>Ended<br>Sept. 30,<br>2010 | %<br>of<br>Total<br>Revenue | %<br>Change<br>From<br>Prior<br>Year | %<br>Change<br>From<br>Sequential<br>Period | Three<br>Months<br>Ended<br>Sept. 30,<br>2009 | % of<br>Total<br>Revenue | Three<br>Months<br>Ended<br>June 30,<br>2010 | % of<br>Total<br>Revenue |
|---|---|-----------------------------|--------------------------------------|---|---|--------------------------|--|--------------------------|
| <b>Revenues:</b>  |   |                             |                                      |   |   |                          |  |                          |
| Membership fees   | \$105,255                                     | 93.9                        | (.2)                                 | (1.4)                                       | \$105,435                                     | 92.5                     | \$106,739                                    | 93.5                     |
| Associate services  | 6,103   | 5.5                         | (20.0)                               | (6.0)                                       | 7,624   | 6.7                      | 6,496  | 5.7                      |
| Other   | 697   | 0.6                         | (21.5)                               | (22.1)                                      | 888   | 0.8                      | 895  | 0.8                      |
|   | 112,055                                       | 100.0                       | (1.7)                                | (1.8)                                       | 113,947                                       | 100.0                    | 114,130                                      | 100.0                    |
| <b>Costs and expenses:</b>  |   |                             |                                      |   |   |                          |  |                          |
| Membership benefits   | 35,180  | 31.4                        | (2.3)                                | (1.9)                                       | 35,991  | 31.5                     | 35,851                                       | 31.4                     |
| Commissions   | 29,069  | 25.9                        | (20.7)                               | (0.6)                                       | 36,676  | 32.2                     | 29,245                                       | 25.6                     |
| Associate services and direct marketing   | 6,593   | 5.9                         | (15.8)                               | (12.7)                                      | 7,827   | 6.9                      | 7,554  | 6.6                      |
| General and administrative  | 12,329  | 11.0                        | (2.3)                                | (.9)  | 12,613  | 11.1                     | 12,444                                       | 10.9                     |
| Other, net  | 2,232   | 2.0                         | (5.5)                                | .2  | 2,361   | 2.1                      | 2,227  | 2.0                      |
|   | 85,403  | 76.2                        | (10.5)                               | (2.2)                                       | 95,468  | 83.8                     | 87,321                                       | 76.5                     |
| Income before income taxes  | 26,652  | 23.8                        | 44.2                                 | (.6)  | 18,479  | 16.2                     | 26,809                                       | 23.5                     |
| Provision for income taxes  | 10,785  | 9.6                         | 41.0                                 | 4.5   | 7,648   | 6.7                      | 10,323                                       | 9.1                      |
| Net income  | \$15,867                                      | 14.2                        | 46.5                                 | (3.8)                                       | \$10,831                                      | 9.5                      | \$16,486                                     | 14.4                     |

|  |          | Three Months Ended: |           |           |
|--|----------|---------------------|-----------|-----------|
|  |          | 9/30/2010           | 6/30/2010 | 9/30/2009 |
| <b>New Memberships:</b>                |          |                     |           |           |
| New legal service membership sales     | 121,277  |                     | 120,443   | 166,377   |
| New "stand-alone" IDT membership sales | 4,635    |                     | 4,974     | 8,645     |
| Total new membership sales             | 125,912  |                     | 125,417   | 175,022   |
| New "add-on" IDT membership sales      | 75,027   |                     | 75,593    | 112,653   |
| Average Annual Membership fee          | \$328.17 |                     | \$333.29  | \$325.60  |
| <b>Active Memberships:</b>             |          |                     |           |           |

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|  |           |           |           |
|--|-----------|-----------|-----------|
| Active legal service memberships at end of period                      | 1,403,848 | 1,419,673 | 1,455,492 |
| Active “stand-alone” IDT memberships at end of period (see note below) | 89,285    | 90,062    | 90,063    |
| Total active memberships at end of period                              | 1,493,133 | 1,509,735 | 1,545,555 |
| Active “add-on” IDT memberships at end of period (see note below)      | 689,409   | 697,468   | 710,795   |
| New Sales Associates:  |           |           |           |
| New sales associates recruited   | 36,329    | 36,313    | 75,398    |
| Average enrollment fee paid by new sales associates                    | \$65.34   | \$70.58   | \$79.31   |
| Average Membership fee in force:                                       |           |           |           |
| Average Annual Membership fee  | \$303.70  | \$303.74  | \$302.86  |

Note – reflects 3,924 net transfers from “add-on” status to “stand-alone” status during the third quarter 2010.

Identity Theft Shield (“IDT”) memberships sold in conjunction with new legal plan memberships or “added-on” to existing legal plan memberships sell for \$9.95 per month and are not counted as “new” memberships but do increase the average premium and related direct expenses (membership benefits and commissions) of our membership base, while “stand alone” IDT memberships are not attached to a legal plan membership and sell for \$12.95 per month.

Recently Issued Accounting Pronouncements

See Note 5 – Recently Issued Accounting Pronouncements in Item 1 above.

Results of Operations – Third Quarter of 2010 compared to Third Quarter of 2009

Net income increased 46% for the third quarter of 2010 to \$15.9 million from \$10.8 million for the prior year's third quarter primarily due to a decrease in commissions of \$7.6 million, a decrease in associate services and direct marketing expenses of \$1.2 million, a decrease of \$811,000 in Membership benefits, a decrease of \$284,000 in general and administrative expenses, a decrease in other, net expenses of \$129,000, partially offset by a decrease in associate services revenues of \$1.5 million, a decrease in other revenues of \$191,000, a decrease in Membership fees of \$180,000 and an increase in income taxes of \$3.1 million. Diluted earnings per share increased 63% to \$1.61 per share from \$99 cents per share for the prior year's comparable quarter due to the 46% increase in net income and a 10% decrease in the weighted average number of diluted shares outstanding.

Membership fees decreased slightly to \$105.3 million during the 2010 third quarter compared to \$105.4 million for 2009. Membership fees and their impact on total revenues in any period are determined directly by the number of active Memberships in force during any such period and the monthly amount of such Memberships. The active Memberships in force are determined by both the number of new Memberships sold in any period together with the renewal rate of existing Memberships. New Membership sales decreased 28% during the three months ended September 30, 2010 to 125,912 from 175,022 during the comparable period of 2009 due to bonuses and incentive programs that were in place during the 2009 period. At September 30, 2010, there were 1,493,133 active Memberships in force compared to 1,545,555 at September 30, 2009, a decrease of 3%. The average annual fee per Membership has increased from \$303 for all Memberships in force at September 30, 2009 to \$304 for all Memberships in force at September 30, 2010, primarily as a result of a larger number of IDT memberships.

Associate services revenue decreased by \$1.5 million to \$6.1 million during the third quarter of 2010 when compared to the 2009 quarter. New associates enrolled decreased 52% to 36,329 during the 2010 period compared to 75,398 for the same period of 2009 due to bonuses and incentive programs that were in place during the 2009 period. The average enrollment fees paid by new sales associates were \$65 and \$79 for the respective periods. The eService fees increased to \$3.5 million for the third quarter of 2010 compared to \$2.4 million for the 2009 quarter. Future revenues from associate services will depend primarily on the number of new associates enrolled, the price charged for new associates and the number who choose to participate in our eService program, but we expect that such revenues will be offset by the direct and indirect cost to us of training, providing associate services and other direct marketing expenses.

Other revenue declined 22% from \$888,000 for the 2009 period to \$697,000 for the 2010 period.

Total revenues decreased 2% to \$112.1 million for the three months ended September 30, 2010 from \$113.9 million during the comparable period of 2009 due to a \$1.5 million decrease in associate services revenue, a \$191,000 decrease in other revenue and a \$180,000 decrease in Membership fees.

Membership benefits, which primarily represent payments to provider law firms and Kroll Background America, Inc., a subsidiary of Kroll Inc. ("Kroll"), totaled \$35.2 million for the three months ended September 30, 2010 compared to \$36.0 million for the comparable period of 2009, and represented 33% and 34% of Membership fees, respectively, for the two periods. This Membership benefit ratio (Membership benefits as a percentage of Membership fees) should be relatively stable going forward as substantially all active Memberships provide for a capitated cost.

Commissions to associates decreased to \$29.1 million for the three months ended September 30, 2010 compared to \$36.7 million for the comparable period of 2009, and represented 28% and 35% of Membership fees for the respective periods. Commissions to associates are primarily dependent on the number of new Memberships sold during a period and the average fee of those Memberships. New Memberships sold during the third quarter of 2010 totaled 125,912, a 28% decrease from the 175,022 for 2009, and the "add-on" IDT Membership sales which are not included in these totals decreased 33% to 75,027 for the third quarter of 2010 from 112,653 for 2009. Our average Annual Membership fee written during the third quarter of 2010 increased to \$328 from \$326 during the 2009 period. Our new Membership

fees written during the third quarter of 2010 decreased 27% from 2009. Average commission per new Membership was \$231 for the 2010 third quarter compared to \$210 for the 2009 third quarter. Commissions for the third quarter 2010 were approximately \$1.3 million higher due to a “no-chargeback” promotion which reduced the amount of chargebacks recovered. When new Membership fees written increases or when we add commissions to our compensation plan or reduce the amount of chargebacks collected from our associates as we have from time to time, the commission cost per new Membership will increase accordingly.

Associate services and direct marketing expenses decreased to \$6.6 million for the three months ended September 30, 2010 from \$7.8 million for the comparable period of 2009. The decrease was primarily a result of a decrease in bonuses and printing. We offer the Player’s Club incentive program to provide additional incentives to our associates as a reward for consistent, quality business. Associates can earn the right to receive additional monthly bonuses by meeting monthly qualification requirements for a 12 month period and maintaining certain personal retention rates for the Memberships sold during the 12 month period. The Player’s Club expenses remained relatively unchanged. The associate services and direct marketing expenses also include the costs of providing associate services and marketing support.

General and administrative expenses during the three months ended September 30, 2010 and 2009 were \$12.3 million and \$12.6 million, respectively, and represented 12% of Membership fees for both periods. The \$284,000 decrease in general and administrative expenses included decreases in consulting fees associated with Payment Card Industry compliance, license and fees, bank service charges and telephone expense, which were partially offset by increased director fees, employee expenses and legal fees.

Other expenses, net, which include depreciation and amortization, litigation accruals, interest expense and premium taxes reduced by interest income, were \$2.2 million for the three months ended September 30, 2010 compared to \$2.4 million for the 2009 comparable period. Depreciation expense was \$1.9 million for the three months ended September 30, 2010 and \$2.0 million for the 2009 comparable period. Interest expense decreased to \$160,000 during the 2010 period from \$444,000 during the comparable period of 2009 as a result of the reduction in debt and lower interest rates. Premium taxes decreased from \$442,000 for the three months ended September 30, 2009 to \$438,000 for the comparable period of 2010. Interest income decreased from \$388,000 for the three months ended September 30, 2009 to \$266,000 for the three months ended September 30, 2010, due to reduced interest rates.

We have recorded a provision for income taxes of \$10.8 million (40.5% of pretax income) and \$7.6 million (41.4% of pretax income) for the three months ended September 30, 2010 and 2009, respectively.

#### Results of Operations – Third Quarter of 2010 compared to Second Quarter of 2010

Third quarter 2010 membership fees decreased \$1.5 million to \$105.3 million from \$106.7 million for the second quarter of 2010. Associate services revenues decreased during the 2010 third quarter by \$393,000 to \$6.1 million from \$6.5 million for the 2010 second quarter and associate services and direct marketing expenses decreased by approximately \$1.0 million during the same period. Membership benefits totaled \$35.2 million in the third quarter of 2010 compared to \$35.9 million for the 2010 second quarter and represented 33% and 34% of membership fees for the respective quarters. Commissions to associates totaled \$29.1 million in the 2010 third quarter compared to \$29.2 million for the 2010 second quarter and represented 28% and 27%, respectively, of membership fees for the two periods. General and administrative expenses decreased \$115,000 during the 2010 third quarter to \$12.3 million compared to \$12.4 million for the 2010 second quarter and represented 12% of membership fees for both periods. The \$115,000 decrease in general and administrative expenses included decreases in telephone expense, consulting fees associated with Payment Card Industry compliance and bank service charges which were partially offset by increases in employee cost and director fees.

#### Results of Operations – First Nine Months of 2010 compared to First Nine Months of 2009

Membership revenues increased less than one percent in the first nine months of 2010 to \$319.3 million compared to \$317.9 million for the first nine months of 2009. Net income increased 17% for the first nine months of 2010 to \$51.1 million from \$43.7 million for the prior year's comparable period primarily due to a \$5.2 million decrease in commissions, a decrease in general and administrative expenses of \$1.8 million, an increase in Associate services revenues of \$1.8 million, a decrease in Membership benefits of \$1.5 million, an increase of \$1.5 million in Membership revenues and a \$1.4 million decrease in associate services and direct marketing expenses, partially offset by an increase in the provision for income taxes of \$5.2 million, an increase in other, net expenses of \$344,000 and a decrease in other revenues of \$315,000. Diluted earnings per share increased 30% to \$5.13 per share from \$3.95 per share for the prior year's comparable nine month period. The 30% increase in diluted earnings per share is due to a 17% increase in net income and an approximate 10% decrease in the weighted average number of diluted shares outstanding.

Membership fees and their impact on total revenues in any period are determined directly by the number of active Memberships in force during any such period. The active Memberships in force are determined by both the number of new Memberships sold in any period together with the renewal rate of existing Memberships. New Membership sales decreased approximately 8% during the nine months ended September 30, 2010 to 385,510 from 419,847 during the comparable period of 2009. At September 30, 2010, there were 1,493,133 active Memberships in force compared to

1,545,555 at September 30, 2009, a decrease of 3%. The average annual fee per Membership has increased from \$303 for all Memberships in force at September 30, 2009 to \$304 for all Memberships in force at September 30, 2010.

Associate services revenue increased 10% from \$18.8 million for the first nine months of 2009 to \$20.6 million during the comparable period of 2010 primarily due to an increase in eService fees offset partially by a decrease in associate enrollment fees. Total new associates enrolled decreased 11% during the first nine months of 2010 to 110,282 compared to 124,441 for the same period of 2009 and average enrollment fees paid by new sales associates decreased to \$69 during the 2010 period from \$106 during the 2009 nine months due to a lower average enrollment fee available during the 2010 period. The eService fees increased to \$10.5 million during the first nine months of 2010 compared to \$7.5 million for the comparable period of 2009. Future revenues from associate services will depend primarily on the number of new associates enrolled, the price charged and the number who choose to participate in the Company's eService program, but the Company expects that such revenues will continue to be offset by the direct and indirect cost to the Company of training (including training bonuses paid), providing associate services and other direct marketing expenses.

Other revenue decreased \$315,000 from \$2.8 million for the nine month period ending September 30, 2009 to \$2.5 million for the same period of 2010.

Primarily as a result of the increase in associate services revenue and Membership fees, total revenues increased to \$342.4 million for the nine months ended September 30, 2010 from \$339.5 million during the comparable period of 2009, an increase of approximately 1%.

Membership benefits totaled \$106.7 million for the nine months ended September 30, 2010 compared to \$108.2 million for the comparable period of 2009, and represented 33% and 34% of Membership fees, respectively, for the two periods. This Membership benefit ratio (Membership benefits as a percentage of Membership fees) should be relatively stable going forward as substantially all active Memberships provide for a capitated cost.

Commissions to associates decreased 6% to \$87.8 million for the nine months ended September 30, 2010 compared to \$93.0 million for the comparable period of 2009, and represented 28% and 29% of Membership fees, respectively, for the two periods. Commissions to associates are primarily dependent on the number of new Memberships sold during a period and the average fee of those Memberships. New Memberships sold during the first nine months of 2010 decreased 8% to 385,510 for the nine months ended September 30, 2010 from 419,847 for the comparable period of 2009, and the "add-on" IDT Membership sales which are not included in these totals decreased 14% to 226,929 for the nine months ended September 30, 2010 from 263,512 for 2009. Our average Annual Membership fee written during the first nine months of 2010 increased approximately 1% to \$328.88 from \$324.96 for 2009. Our new Membership fees written during the first nine months of 2010 decreased 27% from 2009. Commissions for the nine months ended September 30, 2010 were approximately \$1.3 million higher due to a "no-chargeback" promotion which reduced the amount of chargebacks recovered. Should we add additional commissions to our compensation plan or reduce the amount of chargebacks collected from its associates as it has from time to time, the commission cost per new Membership will increase accordingly.

Associate services and direct marketing expenses decreased to \$19.7 million for the nine months ended September 30, 2010 from \$21.1 million for the comparable period of 2009. The decrease was primarily a result of decreased cost for bonus programs, incentive trip expenses and decreased costs for materials and related freight sent to new associates due to the decrease in the number of new associates enrolled during the period. We offer the Player's Club incentive program to provide additional incentives to our associates as a reward for consistent, quality business. Associates can earn the right to receive additional monthly bonuses by meeting monthly qualification requirements for the entire calendar year and maintaining certain personal retention rates for the Memberships sold during the calendar year. These expenses also include the costs of providing associate services and marketing expenses.

General and administrative expenses during the nine months ended September 30, 2010 decreased 5% to \$37.1 million from \$38.9 million for the nine months ended September 30, 2009 and represented 12% of Membership fees for the two periods. The \$1.8 million decrease in general and administrative expenses included decreases in employee expenses, legal fees, consulting fees associated with Payment Card Industry compliance, license and fees, and telephone expense, which were partially offset by increased computer maintenance fees, director fees and bank service charges

Other expenses, net, which include depreciation and amortization, litigation accruals, interest expense and premium taxes reduced by interest income, was \$6.8 million for the nine months ended September 30, 2010 compared to \$6.5 million for the 2009 comparable period. Depreciation decreased to \$5.8 million for the first nine months of 2010 from \$6.1 million for the comparable period of 2009. Litigation expenses increased by \$8,000 for the first nine months of 2010 compared to a decrease of \$450,000 in the 2009 period. Interest expense decreased to \$577,000 during the 2010 period from \$925,000 during the comparable period of 2009 as a result of lower indebtedness and lower interest rates. Premium taxes were \$1.3 million for both periods. Interest income decreased \$661,000 to \$841,000 for the nine months ended September 30, 2010 from \$1.5 million for the comparable period of 2009, due to lower interest rates.



We have recorded a provision for income taxes of \$33.1 million (39.3% of pretax income) and \$28.0 million (39.0% of pretax income) for the first nine months ended September 30, 2010 and 2009, respectively.

## Liquidity and Capital Resources

### General

Net cash flow provided by operating activities was \$53.5 million for the nine months ended September 30, 2010 compared to \$48.4 million for the same period in 2009. This \$5.0 million increase was primarily the result of a \$1.8 million decrease in cash payments to our employees and vendors for general and administrative expenses, a \$1.6 million decrease in cash commissions paid to our associates, a \$1.2 million increase in cash payments from our members, a \$1.1 million decrease in cash payments paid to our providers for the delivery of Membership benefits and a \$981,000 decrease in cash payments for associates services and direct marketing cost, partially offset by a \$1.7 million decrease in cash receipts from our associates for new associate fees and eService fees

Consolidated net cash used in investing activities was \$2.0 million for the first nine months of 2010 compared to net cash used of \$3.3 million for the comparable period of 2009. This \$1.3 million change in investing activities resulted from a \$8.9 million decrease in the maturities and sales of investments offset by a \$9.5 million decrease in investment purchases and approximately \$677,000 decrease in property and equipment purchases.

Net cash used in financing activities during the first nine months of 2010 was \$32.8 million compared to \$32.8 million for the comparable period of 2009. This change of approximately \$21,000 was primarily comprised of a \$913,000 decrease in treasury stock purchases partially offset by an \$833,000 increase in debt repayments.

We purchased and formally retired 286,455 shares of our common stock during the first nine months of 2010 for \$13.9 million, or an average price of \$48.56 per share, reducing our common stock by \$2,865 and our retained earnings by \$13.9 million. We had positive working capital of \$18.6 million at September 30, 2010, an increase of \$29.4 million compared to our negative working capital of \$10.8 million at December 31, 2009. The increase was primarily due to an \$18.7 million increase in cash and cash equivalents, a \$4.8 million decrease in accounts payable and accrued expenses and a \$5.4 million decrease in the current portion of notes payable. The \$18.6 million positive working capital at September 30, 2010 would have been a \$31.4 million positive working capital excluding the current portion of deferred revenue and fees in excess of the current portion of deferred member and associate service costs. These amounts will be eliminated by the passage of time without the utilization of other current assets or us incurring other current liabilities.

At September 30, 2010 we reported \$75.2 million in cash and cash equivalents and unpledged investments compared to \$56.4 million at December 31, 2009. Our investments typically consist of certificates of deposit, investment grade (rated Baa or higher) bonds primarily issued by corporations and the United States Treasury, auction rate certificates and state and municipal tax-exempt bonds.

We generally advance significant commissions at the time a Membership is sold. During the nine months ended September 30, 2010, we advanced commissions, net of chargebacks, of \$88.2 million on new Membership sales compared to \$92.4 million for the same period of 2009. Since approximately 95% of Membership fees are collected on a monthly basis, a significant cash flow deficit is created on a per Membership basis at the time a Membership is sold. Since there are no further commissions paid on a Membership during the advance period, we typically derive significant positive cash flow from the Membership over its remaining life.

We expense advance commissions ratably over the first month of the related Membership. As a result of this accounting policy, our commission expenses are all recognized over the first month of a Membership and there is no commission expense recognized for the same Membership during the remainder of the advance period. We track our unearned advance commission balances outstanding in order to ensure the advance commissions are recovered before any renewal commissions are paid and for internal purposes of analyzing our commission advance program. While not recorded as an asset, unearned advance commission balances from associates as of September 30, 2010, and related activity for the nine month period then ended, were:

|   | (Amounts in 000's) |
|---|--------------------|
| Beginning unearned advance commission payments (1)                                      | \$178,663          |
| Advance commission payments, net  | 99,647             |
| Earned commissions applied  | (97,323)           |
| Advance commission payment write-offs   |                    |
| Ending unearned advance commission payments before estimated unrecoverable payments (1) | 175,759            |
| Estimated unrecoverable advance commission payments (1)                                 | (51,379)           |
| Ending unearned advance commission payments, net (1)                                    |                    |

(1) These amounts do not represent fair value, as they do not take into consideration timing of estimated recoveries.

The ending unearned advance commission payments, net, above includes net unearned advance commission payments to non-vested associates of \$74.5 million. As such, at September 30, 2010 future commission payments and related expense should be reduced as unearned advance commission payments of approximately \$50 million are recovered. Commissions are earned by the associate as Membership premiums are earned by us, usually on a monthly basis. For additional information concerning these commission advances, see our Annual report on Form 10-K under the heading Commissions to Associates in Item 7 – Management’s Discussion and Analysis of Financial Condition and Results of Operations.

We believe that we have the ability to finance the next twelve months of operations, anticipated capital expenditures and required debt repayment obligations based on our existing amount of cash and cash equivalents and unpledged investments at September 30, 2010 of \$75.2 million. We believe our long-term liquidity needs will be met by our ability to generate cash flow from operations and our existing cash and cash equivalent balances. We expect to maintain cash and cash equivalents and investment balances on an on-going basis of approximately \$20 million to \$30 million in order to meet expected working capital needs and regulatory capital requirements. Balances in excess of this amount would be used for discretionary purposes such as treasury stock purchases, dividends, and advance repayment of debt subject to the restrictions contained in our debt agreements.

#### Notes Payable

See Note 6 – Notes Payable in Item 1 above.

#### Parent Company Funding and Dividends

Although we are the operating entity in many jurisdictions, our subsidiaries serve as operating companies in various states that regulate Memberships as insurance or specialized legal expense products. The most significant of these wholly owned subsidiaries are Pre-Paid Legal Casualty, Inc. (“PPLCI”), Pre-Paid Legal Services Inc. of Florida

(“PPLSIF”) and Legal Service Plans of Virginia, Inc. (“LSPV”). The ability of these entities to provide funds to us is subject to a number of restrictions under various insurance laws in the jurisdictions in which they conduct business, including limitations on the amount of dividends and management fees that may be paid and requirements to maintain specified levels of capital and reserves. In addition PPLCI will be required to maintain its stockholders' equity at levels sufficient to satisfy various state or provincial regulatory requirements, the most restrictive of which is currently \$3 million. Additional capital requirements of these entities, or any of our regulated subsidiaries, will be funded by us in the form of capital contributions or surplus debentures. During 2010 we received \$1.9 million in dividends from LSPV. During 2009, we received \$1.8 million in dividends from LSPV and \$6.7 million in dividends from PPLCI.

#### Contractual Obligations

There have been no material changes outside of the ordinary course of business in our contractual obligations from those disclosed in our Annual Report on Form 10-K for the year ended December 31, 2009.

### Critical Accounting Policies

Preparing financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses. These estimates and assumptions are affected by management's application of accounting policies. If these estimates or assumptions are incorrect, there could be a material change in our financial condition or operating results. Many of these "critical accounting policies" are common in the insurance and financial services industries; others are specific to our business and operations. Our critical accounting policies include estimates relating to revenue recognition related to Membership and associate fees, deferral of Membership and associate related costs, expense recognition related to commissions to associates, accrual of incentive awards payable and accounting for legal contingencies. Each of these accounting policies and the application of critical accounting policies and estimates was discussed in our Annual Report on Form 10-K for the year ended December 31, 2009. There were no significant changes in the application of critical accounting policies or estimates during the first nine months of 2010. We are not aware of any reasonably likely events or circumstances which would result in different amounts being reported that would materially affect our financial condition or results of operations.

### Capital and Dividend Plans

We continue to evaluate the desirability of additional share repurchases and additional cash dividends. We declared dividends of \$0.50 per share during 2004 and \$0.60 per share during 2005 and have previously announced that we will continue share repurchases, pay a dividend, or both, depending on our financial condition, available resources and market conditions, as well as compliance with our various loan covenants which limit our ability to repurchase shares or pay cash dividends. We expect to continue our open market repurchase program when we can acquire shares at prices we believe are attractive as we have existing authorization from the Board to purchase an additional 613,622 shares. We also continue to evaluate additional sources of financing that may enable us to accelerate the repurchase program at prices we believe are attractive.

### Forward-Looking Statements

All statements in this report other than purely historical information, including but not limited to, statements relating to our future plans and objectives, expected operating results and the assumptions on which such forward-looking statements are based, constitute "Forward-Looking Statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 and are based on our historical operating trends and financial condition as of September 30, 2010 and other information currently available to management. We caution that the Forward-Looking Statements are subject to all the risks and uncertainties incident to our business, including but not limited to risks described in Item 1A of our Annual Report on Form 10-K for the year ended December 31, 2009. Moreover, we may make acquisitions or dispositions of assets or businesses, enter into new marketing arrangements or enter into financing transactions. None of these can be predicted with certainty and, accordingly, are not taken into consideration in any of the Forward-Looking Statements made herein. For all of the foregoing reasons, actual results may vary materially from the Forward-Looking Statements. We assume no obligation to update the Forward-Looking Statements to reflect events or circumstances occurring after the date of the statement.

## ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

### Disclosures About Market Risk

Our consolidated balance sheets include a certain amount of assets and liabilities whose fair values are subject to market risk. Due to our significant investment in fixed-maturity investments, interest rate risk represents the largest market risk factor affecting our consolidated financial position. Increases and decreases in prevailing interest rates generally translate into decreases and increases in fair values of those instruments. Additionally, fair values of interest rate sensitive instruments may be affected by the creditworthiness of the issuer, prepayment options, relative values of alternative investments, liquidity of the instrument and other general market conditions.

As of September 30, 2010, our investments consisted of the following:

| Description                                     | Fair Value |
|---|------------|
| Obligations of state and political subdivisions | \$ 22,359  |
| Certificates of deposit                         | 4,938      |
| Corporate obligations                           | 426        |
| Auction Rate Securities                         | 325        |
| U. S. Government obligations                    | 85         |
| Total investments                               | \$ 28,133  |

We do not hold any investments classified as trading account assets or derivative financial instruments.

The table below summarizes the estimated effects of hypothetical increases and decreases in interest rates on our fixed-maturity investment portfolio. It is assumed that the changes occur immediately and uniformly, with no effect given to any steps that we might take to counteract that change.

The hypothetical changes in market interest rates reflect what could be deemed best and worst case scenarios. The fair values shown in the following table are based on contractual maturities. Significant variations in market interest rates could produce changes in the timing of repayments due to prepayment options available. The fair value of such instruments could be affected and, therefore, actual results might differ from those reflected in the following table:

|  | (In 000's)<br>Fair value | Hypothetical change<br>in interest rate<br>(bp = basis points) | Estimated fair value<br>after hypothetical<br>change in interest<br>rate |
|--|--------------------------|--|--|
| Fixed-maturity investments at September 30, 2010 (1) | \$22,870                 | 100 bp increase  | \$21,825   |
|  |                          | 200 bp increase  | 20,835   |
|  |                          | 50 bp decrease   | 23,373   |
|  |                          | 100 bp decrease  | 23,899   |
| Fixed-maturity investments at December 31, 2009 (1)  | \$22,493                 | 100 bp increase  | \$21,406   |
|  |                          | 200 bp increase  | 20,375   |
|  |                          | 50 bp decrease   | 23,017   |
|  |                          | 100 bp decrease  | 23,551   |

(1) Excluding short-term investments (certificates of deposits and auction rate certificates) with a fair value of \$5.2 million at both September 30, 2010 and December 31, 2009.

The table above illustrates, for example, that an instantaneous 200 basis point increase in market interest rates at September 30, 2010 would reduce the estimated fair value of our fixed-maturity investments by approximately \$2.0 million at that date. At December 31, 2009, an instantaneous 200 basis point increase in market interest rates would have reduced the estimated fair value of our fixed-maturity investments by approximately \$2.1 million at that date. The definitive extent of the interest rate risk is not quantifiable or predictable due to the variability of future interest rates, but we do not believe such risk is material.

We primarily manage our exposure to investment interest rate risk by purchasing investments that can be readily liquidated should the interest rate environment begin to significantly change.

#### Interest Rate Risk

As of September 30, 2010, we had \$23.6 million in notes payable outstanding at interest rates indexed to the 30 day LIBOR rate that exposes us to the risk of increased interest costs if interest rates rise. Assuming a 100 basis point increase in interest rates on the floating rate debt, annual interest expense would increase by approximately \$236,000. As of September 30, 2010, we had not entered into any interest rate swap agreements with respect to the term loans but had approximately \$48 million in cash deposits that earn interest, either in cash or as an earnings credit which reduces processing expenses, and are re-priced on a daily or weekly basis.

#### Foreign Currency Exchange Rate Risk

Although we are exposed to foreign currency exchange rate risk inherent in revenues, net income and assets and liabilities denominated in Canadian dollars, the potential change in foreign currency exchange rates is not a substantial risk, as approximately 2% of our revenues and \$6.8 million of our assets are derived/denominated in Canadian dollars. As reflected in the attached Consolidated Statements of Comprehensive Income, we have recorded negative

unrealized foreign currency translation adjustments of \$88,000, net of taxes, for the nine months ended September 30, 2010 and we recorded a realized foreign currency translation gain of \$32,000, net of taxes, for the nine months ended September 30, 2010. At September 30, 2010 we have a cumulative positive foreign currency translation adjustment balance of \$990,000, net of taxes. These amounts are subject to change dynamically in conjunction with the relative values of the Canadian and U.S. dollars.

ITEM 4. CONTROLS AND PROCEDURES

Under the supervision and with the participation of our management, including our co-Chief Executive Officers and Chief Financial Officer, we have evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934). Based on that evaluation, our co-Chief Executive Officers and Chief Financial Officer have concluded that, as of September 30, 2010, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in reports that we file or submit under the Securities Exchange Act of 1934 is recorded, processed, summarized and reported within the time periods specified in Securities and Exchange Commission rules and forms.

There were no changes in our internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934) during the quarter ended September 30, 2010 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.



## PART II. OTHER INFORMATION

## ITEM 1. LEGAL PROCEEDINGS.

See Note 2 of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this report for information with respect to legal proceedings.

## ITEM 1A. RISK FACTORS

There are a number of risk factors that could affect our financial condition or results of operations. See Note 2 of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this report for information with respect to legal proceedings. Please refer to pages 16 - 19 of our 2009 Annual Report on Form 10-K for a description of other risk factors. There has not been any material changes in the risk factors disclosed in the Annual Report.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS.

## Issuer Purchases of Equity Securities

The following table provides information about our purchases of stock during the third quarter of 2010.

| Period         | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs (1) |
|----------------|----------------------------------|------------------------------|--|--|
| July 2010      | 6,313                            | \$ 47.22                     | 6,313  | 769,957  |
| August 2010    | 144,377                          | 51.97                        | 144,377  | 625,580  |
| September 2010 | 11,958                           | 61.46                        | 11,958   | 613,622  |
| Total          | 162,648                          | \$ 52.49                     | 162,648  |  |

(1) We announced on April 6, 1999, a treasury stock purchase program authorizing management to acquire up to 500,000 shares of our common stock. On occasion we purchase shares from related parties but transactions between the company and all related parties constitute less than one tenth of one percent of total share transactions since the company began its share repurchase program. The Board of Directors has subsequently from time to time increased such authorization from 500,000 shares to 16 million shares. The most recent authorization was for 1 million additional shares on November 30, 2009. There has been no time limit set for completion of the repurchase program.

See Part I, Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operation-Liquidity and Capital Resources" for a description of loan covenants that limit our ability to repurchase shares and pay dividends.

## ITEM 6. EXHIBITS.

## (a) Exhibits:

| Exhibit No. | Description   |
|-------------|---|
| 3.1         | Amended and Restated Certificate of Incorporation of the Company, as amended (Incorporated by reference to Exhibit 3.1 of the Company's Report on Form 8-K dated June 27, 2005) |
| 3.2         | Amended and Restated Bylaws of the Company (Incorporated by reference to Exhibit 3.1 of the Company's Report on Form 10-Q for the period ended June 30,                         |

2003)

- \*10.1 Employment Agreement effective January 1, 1993 between the Company and Harland C. Stonecipher (Incorporated by reference to Exhibit 10.1 of the Company's Annual Report on Form 10-KSB for the year ended December 31, 1992)

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- \*10.2 Agreements between Shirley Stonecipher, New York Life Insurance Company and the Company regarding life insurance policy covering Harland C. Stonecipher (Incorporated by reference to Exhibit 10.21 of the Company's Annual Report on Form 10-K for the year ended December 31, 1985)
- \*10.3 Amendment dated January 1, 1993 to Split Dollar Agreement between Shirley Stonecipher and the Company regarding life insurance policy covering Harland C. Stonecipher (Incorporated by reference to Exhibit 10.3 of the Company's Annual Report on Form 10-KSB for the year ended December 31, 1992)
- \*10.4 Form of New Business Generation Agreement Between the Company and Harland C. Stonecipher (Incorporated by reference to Exhibit 10.22 of the Company's Annual Report on Form 10-K for the year ended December 31, 1986)
- \*10.5 Amendment to New Business Generation Agreement between the Company and Harland C. Stonecipher effective January, 1990 (Incorporated by reference to Exhibit 10.12 of the Company's Annual Report on Form 10-KSB for the year ended December 31, 1992)
- \*10.6 Amendment No. 2 to New Business Generation Agreement between the Company and Harland C. Stonecipher effective January, 1990 (Incorporated by reference to Exhibit 10.13 of the Company's Annual Report on Form 10-K for the year ended December 31, 2002)
- \*10.7 Stock Option Plan, as amended effective May 2003 (Incorporated by reference to Exhibit 10.7 of the Company's Annual Report on Form 10-K for the year ended December 31, 2004)
- 10.8 Loan agreement dated June 11, 2002 between Bank of Oklahoma, N.A. and the Company (Incorporated by reference to Exhibit 10.1 of the Company's Quarterly Report on Form 10-Q for the six-months ended June 30, 2002)
- 10.9 Form of Mortgage dated July 23, 2002 between Bank of Oklahoma, N.A. and the Company (Incorporated by reference to Exhibit 10.3 of the Company's Quarterly Report on Form 10-Q for the six months ended June 30, 2002)
- \*10.10 Deferred compensation plan effective November 6, 2002 (Incorporated by reference to Exhibit 10.14 of the Company's Annual Report on Form 10-K for the year ended December 31, 2002)
- \*10.11 Amended Deferred Compensation Plan effective January 1, 2005 (Incorporated by reference to Exhibit 10.16 of the Company's Report on Form 10-K for the year ended December 31, 2004)
- 10.12 Credit Agreement dated June 23, 2006 among Pre-Paid Legal Services, Inc, the lenders signatory thereto and Wells Fargo Foothill, Inc. as Arranger and Administrative Agent and Bank of Oklahoma, N.A. (Incorporated by reference to Exhibit 10.1 of the Company's Current Report on Form 8-K filed June 27, 2006)
- 10.13 Security Agreement dated June 23, 2006 between Pre-Paid Legal Services, Inc and certain of its subsidiaries and Wells Fargo Foothill, Inc., as Agent (Incorporated by reference to Exhibit 10.2 of the Company's Current Report on Form 8-K filed June 26, 2006)
- 10.14 Guaranty Agreement dated June 23, 2006 between certain subsidiaries of Pre-Paid Legal Services, Inc. and Wells Fargo Foothill, Inc., as Agent (Incorporated by reference to Exhibit 10.3 of the Company's Current Report on Form 8-K filed June 27, 2006)
- 10.15

Mortgage, Assignment of Rents and Leases and Security Agreement by Pre-Paid Legal Services, Inc. in favor of Wells Fargo Foothill, Inc as Agent (Incorporated by reference to Exhibit 10.4 of the Company's Current Report on Form 8-K filed June 26, 2006)

- 10.16 First Amendment to Loan Agreement dated June 23, 2006 between Pre-Paid Legal Services, Inc. and Bank of Oklahoma, N.A. (Incorporated by reference to Exhibit 10.5 of the Company's of the Company's Current Report on Form 8-K filed June 26, 2006)

- 10.17 First Amendment to Credit Agreement dated September 10, 2007 between Pre-Paid Legal Services, Inc. and the lenders named therein and Wells Fargo Foothill, Inc. as administrative agent (Incorporated by reference to Exhibit 10.1 of the Company's of the Company's Current Report on Form 8-K filed September 10, 2007)
- 10.18 Term Loan Agreement dated September 28, 2007 between Pre-Paid Legal Services, Inc. and Wells Fargo Equipment Finance, LLC (Incorporated by reference to Exhibit 10.1 of the Company's of the Company's Current Report on Form 8-K filed October 2, 2007)
- 10.19 Form of Aircraft Mortgage and Security Agreement between Pre-Paid Legal Services, Inc. and Wells Fargo Equipment Finance, LLC (Incorporated by reference to Exhibit 10.2 of the Company's of the Company's Current Report on Form 8-K filed October 2, 2007)
- 10.20 Second Amendment to Credit Agreement dated February 22, 2008 between Pre-Paid Legal Services, Inc. and the lenders named therein and Wells Fargo Foothill, Inc. as administrative agent (Incorporated by reference to Exhibit 10.20 of our Annual Report on Form 10-K for the year ended December 31, 2007)
- 10.21 Third Amendment to Credit Agreement dated June 5, 2008 between Pre-Paid Legal Services, Inc. and the lenders named therein and Wells Fargo Foothill, Inc. as administrative agent (Incorporated by reference to Exhibit 10.21 of the Company's Quarterly Report on Form 10-Q for the six-months ended June 30, 2008)
- 10.22 Share Repurchase Letter agreement between Pre-Paid Legal Services, Inc. and Idoya Partners dated December 8, 2008 (Incorporated by reference to Exhibit 10.23 of the Company's Annual Report on Form 10-K/A for the year ended December 31, 2008)
- 10.23 Share Repurchase Letter agreement between Pre-Paid Legal Services, Inc. and Idoya Partners dated January 30, 2009 (Incorporated by reference to Exhibit 10.24 of the Company's Annual Report on Form 10-K/A for the year ended December 31, 2008)
- 31.1 Certification of Randy Harp, co-Chief Executive Officer, President and Chief Operating Officer, Pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934
- 31.2 Certification of Mark Brown, co-Chief Executive Officer, Senior Vice President and Chief Marketing Officer, Pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934
- 31.3 Certification of Steve Williamson, Chief Financial Officer, Pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934
- 32.1 Certification of Randy Harp, co-Chief Executive Officer, President and Chief Operating Officer, Pursuant to 18 U.S.C. Section 1350
- 32.2 Certification of Mark Brown, co-Chief Executive Officer, Senior Vice President and Chief Marketing Officer, Pursuant to 18 U.S.C. Section 1350
- 32.3 Certification of Steve Williamson, Chief Financial Officer, Pursuant to 18 U.S.C. Section 1350

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\* Constitutes a management contract or compensatory plan or arrangement required to be filed as an exhibit to this report.



SIGNATURES

Pursuant to the requirements of the Securities and Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

PRE-PAID LEGAL SERVICES, INC.  
(Registrant)

Date: October 26, 2010

/s/ Randy Harp  
Randy Harp  
co-Chief Executive Officer, President  
and Chief Operating Officer  
(co-Principal Executive Officer)

Date: October 26, 2010

/s/ Mark Brown  
Mark Brown  
co-Chief Executive Officer, Senior Vice  
President  
and Chief Marketing Officer  
(co-Principal Executive Officer)

Date: October 26, 2010

/s/ Steve Williamson  
Steve Williamson  
Chief Financial Officer  
(Principal Financial and Accounting  
Officer)

